



**AMENDMENT NUMBER FOURFIVE  
FOR  
PASSENGER LOADING BRIDGE AND BAGGAGE  
HANDLING SYSTEM MAINTENANCE**

This Amendment is made and entered into as of the date fully executed by and between the County of Orange, a political subdivision of the State of California, through its department John Wayne Airport (“County” or “JWA”), and JBT AeroTech Corporation (“Contractor”), with County and Contractor sometimes individually referred to as “Party” or collectively referred to as “Parties.”

**RECITALS**

**WHEREAS**, County and John Bean Technologies Corporation dba JBT AeroTech Services entered into Contract MA-280-19010940 for Passenger Loading Bridge and Baggage Handling System Maintenance, effective January 14, 2019 through January 13, 2022, with a Total Contract Amount not to exceed \$12,061,547.00 (“Contract”); and,

**WHEREAS**, the Board of Supervisors approved the Assignment, Novation and Consent Agreement to transfer and assign the Contract with John Bean Technologies Corporation dba JBT AeroTech Services to Contractor, effective August 1, 2019; and,

**WHEREAS**, pursuant to Amendment Number One, the Parties renewed the Contract for one year, effective January 14, 2022 through January 13, 2023, with a new Total Contract Amount not to exceed \$4,273,116.00; and,

**WHEREAS**, pursuant to Amendment Number Two, the Parties amended the Contract to revise the Year 4 Monthly Cost to \$373,593.00, and the Year 4 Additional Repairs and Work to \$188,516.00, and exercised the Contract contingency amount of \$398,516.00, for a new Total Contract Amount not to exceed \$4,671,632.00; and,

**WHEREAS**, pursuant to Amendment Number Three, the Parties amended the Contract to increase the Contract Amount by \$261,484.00; and revised the Year 4 Additional Repairs and Work cost to \$450,000.00, for a new Total Contract Amount not to exceed \$4,933,116.00, and

**WHEREAS**, pursuant to Amendment number Four, the Parties ~~now desire~~requested to increase the Contract Amount by \$292,227.00 to allow for the replacement of the current Upper Level (UL) Controls, for a new Total Contract Amount not to exceed \$5,225,343.00 ~~for the replacement of the Upper Level (UL) Controls in Terminals A, B, and C in accordance~~

**WHEREAS**, the Parties now desire to renew the Contract for two (2) years effective January 14, 2023 through January 13, 2025, with Attachment A, Scope of Work; a new Total Contract Amount not to exceed \$15,424,813.00, and

**NOW, THEREFORE**, the Parties agree as follows:

**AMENDMENT TO CONTRACT ARTICLES**

1. Section 2 of the Contract’s Additional Terms and Conditions shall be amended to read in its entirety as follows:



**2. Term of Contract**

Contract shall be renewed commencing on January 14, 2023 and shall be effective for two (2) years from that date, unless otherwise terminated as provided herein. Total Contract Amount not to exceed \$15,424,813.00.

~~1.2.~~ Section 3 of the Contract’s Additional Terms and Conditions shall be amended to read in its entirety as follows:

**~~2.3.3.~~ Contract Amount Not to Exceed**

Contract Amount shall not to exceed \$15,424,813.00.

~~3.1.~~ Section 34 of the Contract’s Additional Terms and Conditions shall be amended to read in its entirety as follows:

**34. Notices**

~~Any and all notices, requests demands and other communications contemplated, called for, permitted, or required to be given hereunder shall be in writing with a copy provided to the assigned Deputy Purchasing Agent (DPA), except through the course of the parties’ project/contract coordinators’ routine exchange of information and cooperation during the terms of the work and services. Any written communications shall be deemed to have been duly given upon actual in-person delivery, if delivery is by direct hand, or upon delivery on the actual day of receipt or no greater than four (4) calendar days after being mailed by US certified or registered mail, return receipt requested, postage prepaid, whichever occurs first. The date of mailing shall count as the first day. All communications shall be addressed to the appropriate party at the address stated herein or such other address as the parties hereto may designate by written notice from time to time in the manner aforesaid.~~

• Contractor: John Bean Technologies Corporation  
DBA JBT AeroTech Services  
Project Manager Attention: Brent Ahlstrom  
1805 West 2550 South  
Ogden, UT 84401  
Phone: (801) 629 3121  
Email: [brent.ahlstrom@jbtc.com](mailto:brent.ahlstrom@jbtc.com)

• County: Airport Maintenance  
Project Manager Attention: Kevin Flynn  
3180 Airway Avenue  
Costa Mesa, CA 92626  
Phone: (949) 252 6038  
Email: [kbflynn@ocair.com](mailto:kbflynn@ocair.com)

• Assigned DPA: JWA/Procurement



~~Attention: Monica Rodriguez, DPA~~  
~~3160 Airway Avenue~~  
~~Costa Mesa, CA 92626~~  
~~Phone: (949) 252-5240~~  
~~Email: [mmrodriguez@ocair.com](mailto:mmrodriguez@ocair.com)~~

~~67.3.~~ Attachment B shall be replaced in its entirety as attached hereto.

~~68. "Exhibit One — Upper Level (UL) Controls Replacement for Terminals A, B, and Attachment C" shall be added to the Contract" as attached hereto.~~

~~69.4. "Exhibit Two — County of Orange Information Technology Security Provisions" shall be added to the Contract replaced in its entirety~~ as attached hereto.

~~70.5.~~ All other terms and conditions of the Contract shall remain unchanged and have full force and effect.



IN WITNESS WHEREOF, the Parties hereto have executed this Amendment on the date following their respective signatures.

**JBT AEROTECH CORPORATION\***

Signature	Name	Title	Date
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Signature	Name	Title	Date
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**COUNTY OF ORANGE**, a political subdivision of the State of California

**COUNTY AUTHORIZED SIGNATURE:**

Signature	Name	Title	Date
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**APPROVED AS TO FORM:**

County Counsel

By \_\_\_\_\_  
Deputy

Date \_\_\_\_\_

\* If the contracting party is a corporation, (2) two signatures are required: one (1) signature by the Chairman of the Board, the President or any Vice President; and one (1) signature by the Secretary, any Assistant Secretary, the Chief Financial Officer or any Assistant Treasurer. The signature of one person alone is sufficient to bind a corporation, as long as he or she holds corporate offices in each of the two categories described above. For County purposes, proof of such dual office holding will be satisfied by having the individual sign the instrument twice, each time indicating his or her office that qualifies under the above described provision. In the alternative, a single corporate signature is acceptable when accompanied by a corporate resolution demonstrating the legal authority of the signator to bind the corporation.



**Attachment B  
Contractor's Pricing**

This is a fixed-fee contract between County and Contractor, for Passenger Loading Bridge and Baggage Handling System Maintenance as set forth in this Contract and Attachments.

**A. Compensation**

The Contractor agrees to accept the specified compensation as set forth in this Contract as full payment for performing all services and furnishing all personnel and materials required, for any reasonably unforeseen difficulties which may arise or be encountered in the execution of the services until acceptance, for risks connected with the services, and for performance by the Contractor of all its duties and obligations hereunder.

**Contract Amount not to exceed \$5,225,34315,424,813.00**

**B. Fees and Charges**

All rates shall include all costs for the work to include direct and indirect labor charges, (in accordance with prevailing wage rate requirements), all necessary equipment, tools overhead, travel, depreciation, other expenses and all profit related to the performance of work and services set forth in the Scope of Work. County will pay the following fees in accordance with the provisions of this Contract.

County shall pay the following fees in accordance with the provisions of this contract for Passenger Loading Bridge and Baggage Handling System Maintenance.

Description	Unit	Amount
Year 1 – Monthly Cost	Month	\$294,597.00
Year 2 – Monthly Cost	Month	\$297,543.00
Year 3 – Monthly Cost	Month	\$300,489.00
Year 4 – Monthly Cost	Month	\$373,593.00
<u>Year 5 – Monthly Cost</u>	<u>Month</u>	<u>\$409,757.00</u>
<u>Year 6 – Monthly Cost</u>	<u>Month</u>	<u>\$422,526.00</u>

**Additional Repairs and Work/Spare Parts**

Description	Unit	Amount
Year 1 – Additional Repairs and Work	Year	\$450,000.00
Year 2 – Additional Repairs and Work	Year	\$450,000.00
Year 3 – Additional Repairs and Work	Year	\$450,000.00
Year 4 – Additional Repairs and Work	Year	\$450,000.00
<u>Year 5 – Additional Repairs and Work</u>	<u>Year</u>	<u>\$450,000.00</u>
<u>Year 6 – Additional Repairs and Work</u>	<u>Year</u>	<u>\$450,000.00</u>

**Additional Repairs and Work/Upper Level Control Replacement**

Description	Unit	Amount
Year 4 – Upper Level Control Replacement	Year	\$292,227.00

<u>Classification</u>	<u>Year 5 &amp; 6 – Upper Level Control Replacement</u>	<u>Straight Time Hourly Rate</u>	\$4,537,417.00
	<u>Stationary Engineer</u>	<u>\$90.14</u>	



Utility Engineer	\$48.77
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Year 5	
Classification	Straight Time Hourly Rate
Stationary Engineer	\$99.08
Maintenance Attendant	\$54.69

Year 6	
Classification	Straight Time Hourly Rate
Stationary Engineer	\$102.28
Maintenance Attendant	\$56.34

1. Cost of Analysis of Personnel: The State of California through the Department of Industrial Relations has made a Prevailing Wage Determination for this Contract renewal – Passenger Loading Bridge Baggage and Baggage Handling System Maintenance. Their position classifications are for the service personnel actually performing work under this Contract. These wage rates are mandatory.

1.2. Fixed Rate: The fixed rate shall include all requirements and expenses related to the performance for work and services set forth in the Scope of Work.

2.3. Additional Repairs and Work: Additional Repairs and Work shall be provided in accordance with Attachment A, Section E at the prevailing rate specified above, Cost of Analysis of Personnel. Labor hours for required work shall be charged on the basis of actual time spent on each job, not on a portal-to-portal basis and shall be computed to the nearest one-quarter (1/4) hour.

- a. In the event of additional work or required work outside of the normal work schedule, Contractor will be required to provide personnel to remedy any issues at the County’s request. In the event of such requests, Contractor will pay wages as specified in the most current Prevailing Wage Determination.
- b. Subcontracting: Contractor will be allowed a markup no greater than 10 percent of actual costs from the subcontractor for payment submission for all subcontractor labor, materials, and equipment.
- c. Parts Cost: Contractor shall be responsible for maintaining parts inventory as provided in the Contract. Parts used from the inventory and purchased by Contractor from other manufacturers, will be charged to County no greater than cost plus 10 percent.

Contractor shall provide a copy of the invoice from the manufacturer or vendor documenting the purchase price for the parts. County will certify on the invoice that prices are per the current price list for all items having a per-unit cost exceeding \$250.00 and that the appropriate discounts have been applied.

3.4. Deficient Performance:

- a. Performance: County reserves the right to deduct from the payments due or to become due to the Contractor for deficient performance. The amount of such deductions will be based on the extent of the unsatisfactory work. A copy of the inspection record with associated deduction calculation will be furnished to the Contractor.



- b. Attrition: In order to maintain high levels of competent personnel and minimize security violation issues, Contractor agrees to maintain attrition levels of the workforce assigned to JWA, excluding supervision and management, to less than 10% per month.

In months where Contractor's airport workforce levels of attrition exceed 10%, the County shall deduct 5% from the payments due to Contractor that month.

### **C. Final Payment**

Final payment shall be issued based on the completion of the work as described in this Contract and County Project Manager accepts the all work and JWA issued badges are returned to Badging Office.

### **D. Payment Terms – Payment in Arrears**

Invoices are to be submitted in arrears to the user agency/department to the ship-to address, unless otherwise directed in this Contract. Contractor shall reference Contract number on invoice. Payment will be net 30 days after receipt of an invoice in a format acceptable to the County of Orange and verified and approved by the agency/department and subject to routine processing requirements. The responsibility for providing an acceptable invoice rests with the Contractor.

Billing shall cover services and/or goods not previously invoiced. The Contractor shall reimburse the County of Orange for any monies paid to the Contractor for goods or services not provided or when goods or services do not meet the Contract requirements.

Payments made by the County shall not preclude the right of the County from thereafter disputing any items or services involved or billed under this Contract and shall not be construed as acceptance of any part of the goods or services.

### **E. Taxpayer ID Number**

The Contractor shall include its taxpayer ID number on all invoices submitted to the County for payment to ensure compliance with IRS requirements and to expedite payment processing.

### **F. Payment-Invoicing Instructions**

The Contractor will provide an invoice on the Contractor's letterhead for goods delivered and/or services rendered. In the case of goods, the Contractor will leave an invoice with each delivery. Each invoice will have a number and will include the following information:

1. Contractor's name and address
2. Contractor's remittance address, if different from 1 above
3. Name of County Agency/Department
4. Delivery/service address
5. Master Agreement (MA) or Purchase Order (PO) number
6. Date of order
7. Product/service description, quantity, and prices
8. Sales tax, if applicable
9. Freight/delivery charges, if applicable
10. Total

Invoices and support documentation are to be forwarded to **(not both)**:

John Wayne Airport  
Attention: Accounts Payable  
3160 Airway Avenue  
Costa Mesa, CA 92626

Or  
Email to:



[AccountsPayable@ocair.com](mailto:AccountsPayable@ocair.com)

**EXHIBIT ONE**  
**~~UPPER LEVEL (UL) CONTROLS REPLACEMENT FOR TERMINALS A, B, AND C~~**  
*(incorporated by reference)*



## **EXHIBIT TWO**

### **COUNTY OF ORANGE INFORMATION TECHNOLOGY SECURITY PROVISIONS**

~~All Contractors with access to County data and/or systems shall establish and maintain policies, procedures, and technical, physical, and administrative safeguards designed to (i) ensure the confidentiality, integrity, and availability of all County data and any other confidential information that the Contractor receives, stores, maintains, processes, transmits, or otherwise accesses in connection with the provision of the contracted services, (ii) protect against any threats or hazards to the security or integrity of County data, systems, or other confidential information, (iii) protect against unauthorized access, use, or disclosure of personal or County confidential information, (iv) maintain reasonable procedures to prevent, detect, respond, and provide notification to the County regarding any internal or external security breaches, (v) ensure the return or appropriate disposal of personal information or other confidential information upon contract conclusion (or per retention standards set forth in the contract), and (vi) ensure that any subcontractor(s)/agent(s) that receives, stores, maintains, processes, transmits, or otherwise accesses County data and/or system(s) is in compliance with statements and the provisions of statements and services herein.~~

- ~~1. County of Orange Information Technology Security Standards: County of Orange security standards follows the latest National Institute of Standards and Technology (NIST) 800-53 framework to ensure the highest levels of operational resiliency and cybersecurity. Contractor, Contractor personnel, Contractor's subcontractors, any person performing work on behalf of Contractor, and all other agents and representatives of Contractor will, at all times, comply with and abide by all County of Orange Information Technology Security Standards ("Security Standards"), as existing or modified, that pertain to Contractor in connection with the Services performed by Contractor as set forth in the scope of work of this Contract. Any violations of such Security Standards shall, in addition to all other available rights and remedies available to County, be cause for immediate termination of this Contract. Such Security Standards include, but are not limited to the County of Orange Information Technology Security Standards.~~



~~Contractor shall use industry best practices and methods with regard to confidentiality, integrity, availability, and the prevention, detection, response, and elimination of threat, by all appropriate means, of fraud, abuse, and other inappropriate or unauthorized access to County data and/or system(s) accessed in the performance of Services under this Contract.~~

- ~~1. The Contractor shall implement and maintain a written information security program that contains reasonable and appropriate security measures designed to safeguard the confidentiality, integrity, availability, and resiliency of County data and/or system(s). The Contractor shall review and update its information security program in accordance with contractual, legal, and regulatory requirements. Contractor shall provide to County a copy of the organization's information security program and/or policies.~~

- ~~1. Information Access: Contractor shall use appropriate safeguards and security measures to ensure the confidentiality and security of all County data.~~

~~County may require all Contractor personnel, subcontractors, and affiliates approved by County to perform work under this Contract to execute a confidentiality and non-disclosure agreement concerning access protection and data security in the form provided by County. County shall authorize, and Contractor shall issue, any necessary information access mechanisms, including access IDs and passwords, and in no event shall Contractor permit any such mechanisms to be shared or used by other than the individual Contractor personnel, subcontractor, or affiliate to whom issued.~~

~~Contractor shall provide each Contractor personnel, subcontractors, or affiliates with only such level of access as is required for such individual to perform his or her assigned tasks and functions.~~

~~Throughout the Contract term, upon request from County but at least once each calendar year, Contractor shall provide County with an accurate, up-to-date list of those Contractor personnel and/or subcontractor personnel having access to County systems and/or County data, and the respective security level or clearance assigned to each such Contractor personnel and/or subcontractor personnel. County reserves the right to require the removal and replacement of Contractor personnel and/or subcontractor personnel at the County's sole discretion. Removal and replacement shall be performed within 14 calendar days of notification by the County.~~

~~All County resources (including County systems), County data, County hardware, and County software used or accessed by Contractor: (a) shall be used and accessed by such Contractor and/or subcontractors personnel solely and exclusively in the performance of their assigned duties in connection with, and in furtherance of, the performance of Contractor's obligations hereunder; and (b) shall not be used or accessed except as expressly permitted hereunder, or commercially exploited in any manner whatsoever, by Contractor or Contractor's personnel and subcontractors, at any time.~~

~~Contractor acknowledges and agrees that any failure to comply with the provisions of this paragraph shall constitute a breach of this Contract and entitle County to deny or restrict the rights of such non-complying Contractor personnel and/or subcontractor personnel to access and use the County data and/or system(s), as County in its sole discretion shall deem appropriate.~~

- ~~2. Data Security Requirements: Without limiting Contractor's obligation of confidentiality as further described in this Contract, Contractor must establish, maintain, and enforce a data privacy program and an information and cyber security program, including safety, physical, and technical security and resiliency policies and procedures, that comply with the requirements set forth in this Contract and, to the extent such programs are consistent with and not less protective than the requirements set forth in this Contract and are at least equal to applicable best industry practices and standards (NIST 800-53).~~

~~Contractor also shall provide technical and organizational safeguards against accidental, unlawful, or unauthorized access or use, destruction, loss, alteration, disclosure, transfer, commingling, or processing of such information that ensure a level of security appropriate to the risks presented by the processing of County Data.~~



~~Contractor personnel and/or subcontractor personnel and affiliates approved by County to perform work under this Contract may use or disclose County personal and confidential information only as permitted in this Contract. Any other use or disclosure requires express approval in writing by the County of Orange. No Contractor personnel and/or subcontractor personnel or affiliate shall duplicate, disseminate, market, sell, or disclose County personal and confidential information except as allowed in this Contract. Contractor personnel and/or subcontractor personnel or affiliate who access, disclose, market, sell, or use County personal and confidential information in a manner or for a purpose not authorized by this Contract may be subject to civil and criminal sanctions contained in applicable federal and state statutes.~~

~~Contractor shall take all reasonable measures to secure and defend all locations, equipment, systems, and other materials and facilities employed in connection with the Services against hackers and others who may seek, without authorization, to disrupt, damage, modify, access, or otherwise use Contractor systems or the information found therein; and prevent County data from being commingled with or contaminated by the data of other customers or their users of the Services and unauthorized access to any of County data.~~

~~Contractor shall also continuously monitor its systems for potential areas where security could be breached. In no case shall the safeguards of Contractor's data privacy and information and cyber security program be less stringent than the safeguards used by County. Without limiting any other audit rights of County, County shall have the right to review Contractor's data privacy and information and cyber security program prior to commencement of Services and from time to time during the term of this Contract.~~

~~All data belongs to the County and shall be destroyed or returned at the end of the contract via digital wiping, degaussing, or physical shredding as directed by County.~~

- ~~3. Enhanced Security Measures: County may, in its discretion, designate certain areas, facilities, or solution systems as ones that require a higher level of security and access control. County shall notify Contractor in writing reasonably in advance of any such designation becoming effective. Any such notice shall set forth, in reasonable detail, the enhanced security or access control procedures, measures, or requirements that Contractor shall be required to implement and enforce, as well as the date on which such procedures and measures shall take effect. Contractor shall and shall cause Contractor personnel and subcontractors to fully comply with and abide by all such enhanced security and access measures and procedures as of such date.~~
- ~~1. General Security Standards: Contractor will be solely responsible for the information technology infrastructure, including all computers, software, databases, electronic systems (including database management systems) and networks used by or for Contractor ("Contractor Systems") to access County resources (including County systems), County data or otherwise in connection with the Services and shall prevent unauthorized access to County resources (including County systems) or County data through the Contractor Systems.~~

~~At all times during the contract term, Contractor shall maintain a level of security with regard to the Contractor Systems, that in all events is at least as secure as the levels of security that are common and prevalent in the industry and in accordance with industry best practices (NIST 800-53). Contractor shall maintain all appropriate administrative, physical, technical, and procedural safeguards to secure County data from data breach, protect County data and the Services from loss, corruption, unauthorized disclosure, and from hacks, and the introduction of viruses, disabling devices, malware, and other forms of malicious and inadvertent acts that can disrupt County's access and use of County data and the Services.~~

- ~~2. Security Failures: Any failure by the Contractor to meet the requirements of this Contract with respect to the security of County data, including any related backup, disaster recovery, or other policies, practices or procedures, and any breach or violation by Contractor or its subcontractors or affiliates, or their employees or agents, of any of the foregoing, shall be deemed a material breach of this Contract~~



~~and may result in termination and reimbursement to County of any fees prepaid by County prorated to the date of such termination. The remedy provided in this paragraph shall not be exclusive and is in addition to any other rights and remedies provided by law or under the Contract.~~

- ~~1. Security Breach Notification: In the event Contractor becomes aware of any act, error or omission, negligence, misconduct, or security incident including unsecure or improper data disposal, theft, loss, unauthorized use and disclosure or access, that compromises or is suspected to compromise the security, availability, confidentiality, and/or integrity of County data or the physical, technical, administrative, or organizational safeguards required under this Contract that relate to the security, availability, confidentiality, and/or integrity of County data, Contractor shall, at its own expense, (1) immediately (or within 24 hours of potential or suspected breach), notify the County's Chief Information Security Officer and County Privacy Officer of such occurrence; (2) perform a root cause analysis of the actual, potential, or suspected breach; (3) provide a remediation plan that is acceptable to County within 30 days of verified breach, to address the occurrence of the breach and prevent any further incidents; (4) conduct a forensic investigation to determine what systems, data, and information have been affected by such event; and (5) cooperate with County and any law enforcement or regulatory officials investigating such occurrence, including but not limited to making available all relevant records, forensics, investigative evidence, logs, files, data reporting, and other materials required to comply with applicable law or as otherwise required by County and/or any law enforcement or regulatory officials, and (6) perform or take any other actions required to comply with applicable law as a result of the occurrence (at the direction of County).~~

~~County shall make the final decision on notifying County officials, entities, employees, service providers, and/or the general public of such occurrence, and the implementation of the remediation plan. If notification to particular persons is required under any law or pursuant to any of County's privacy or security policies, then notifications to all persons and entities who are affected by the same event shall be considered legally required. Contractor shall reimburse County for all notification and related costs incurred by County arising out of or in connection with any such occurrence due to Contractor's acts, errors or omissions, negligence, and/or misconduct resulting in a requirement for legally required notifications.~~

~~In the case of a breach, Contractor shall provide third party credit and identity monitoring services to each of the affected individuals for the period required to comply with applicable law, or, in the absence of any legally required monitoring services, for no less than twelve (12) months following the date of notification to such individuals.~~

~~Contractor shall indemnify, defend with counsel approved in writing by County, and hold County and County Indemnitees harmless from and against any and all claims, including reasonable attorney's fees, costs, and expenses incidental thereto, which may be suffered by, accrued against, charged to, or recoverable from County in connection with the occurrence.~~

~~Notification shall be sent to:~~

### Attachment C

#### Staffing Plan

- I. Key Personnel to Perform Contract Duties: Contractor shall provide personnel in accordance with the Scope of Work as specified below.

The substitution or addition of other key individuals in any given category or classification shall be allowed only with prior written approval of County Project Coordinator or designee.

Contractor's service technicians and supervisors shall have a minimum of five (5) years verifiable experience maintaining Passenger Loading Bridges, Jet Aire Preconditioned Air Units, Ramp Waste Dumpsters, Baggage Carousels, Baggage Handling Conveyor Systems, and Baggage System Fire Doors or equivalent/comparable equipment from other manufactures.



Contractor may reserve the right to involve other personnel, as their services are required. The specific individuals will be assigned based on the need and timing of the service/class required. Assignment of additional key personnel shall be subject to County approval.

<u>Name</u>	<u>Job Classification</u>	<u>Years Experience</u>
<a href="#">Dia Jabassini</a>	<a href="#">Site Manager</a>	<a href="#">10 Years</a>
<a href="#">Abril Arreola</a>	<a href="#">Office Administrator/Safety</a>	<a href="#">16 Years</a>
<a href="#">Greg Pringle</a>	<a href="#">Lead Stationary Engineer</a>	<a href="#">28 Years</a>
<a href="#">Miguel Ceja</a>	<a href="#">Lead Stationary Engineer</a>	<a href="#">20 Years</a>
<a href="#">Franklin Recinos</a>	<a href="#">Lead Stationary Engineer</a>	<a href="#">10 Years</a>
<a href="#">Hamid Einollahi</a>	<a href="#">Stationary Engineer</a>	<a href="#">21 Years</a>
<a href="#">Gary Young</a>	<a href="#">Stationary Engineer</a>	<a href="#">25 Years</a>
<a href="#">LindaWilliam Le, CHPC, CHC, CHP</a>	<a href="#">Stationary Engineer</a>	<a href="#">27 Years</a>
<a href="#">George Marrow</a>	<a href="#">Stationary Engineer</a>	<a href="#">18 Years</a>
<a href="#">Jose Barrientos</a>	<a href="#">Stationary Engineer</a>	<a href="#">12 Years</a>
<a href="#">Brandon Allison</a>	<a href="#">Stationary Engineer</a>	<a href="#">16 Years</a>
<a href="#">Open</a>	<a href="#">Stationary Engineer</a>	<a href="#">5 Years (min)</a>
<a href="#">Open</a>	<a href="#">Stationary Engineer</a>	<a href="#">5 Years (min)</a>
<a href="#">Open</a>	<a href="#">Stationary Engineer</a>	<a href="#">5 Years (min)</a>
<a href="#">Louis Filipek</a>	<a href="#">Maintenance Attendant</a>	<a href="#">12 Years</a>
<a href="#">Kyle Tran</a>	<a href="#">Maintenance Attendant</a>	<a href="#">10 Years</a>
<a href="#">Christopher Belizaire</a>	<a href="#">Maintenance Attendant</a>	<a href="#">10 Years</a>
<a href="#">Ricardo Zuniga</a>	<a href="#">Maintenance Attendant</a>	<a href="#">18 Years</a>
<u>Name</u>	<u>Job Classification</u>	<u>Years Experience</u>
<a href="#">Clay Waver</a>	<a href="#">Maintenance Attendant</a>	<a href="#">4 Years</a>
<a href="#">Ryan Simoneau</a>	<a href="#">Maintenance Attendant</a>	<a href="#">4 Years</a>
<a href="#">Thanh Nguyen</a>	<a href="#">Maintenance Attendant</a>	<a href="#">3 Years</a>
<a href="#">Eric Nelson</a>	<a href="#">Maintenance Attendant</a>	<a href="#">3 Years</a>
<a href="#">Joshua Acosta</a>	<a href="#">Maintenance Attendant</a>	<a href="#">2 Years</a>
<a href="#">Dan Hua</a>	<a href="#">Maintenance Attendant</a>	<a href="#">19 Years</a>



<a href="#"><u>Oscar Suchite</u></a>	<a href="#"><u>Maintenance Attendant</u></a>	<a href="#"><u>8 Years</u></a>
<a href="#"><u>Jose Pena</u></a>	<a href="#"><u>Maintenance Attendant</u></a>	<a href="#"><u>1 Year</u></a>
<a href="#"><u>Nathaniel Anderson</u></a>	<a href="#"><u>Maintenance Attendant</u></a>	<a href="#"><u>1 Year</u></a>
<a href="#"><u>Brian Cowles</u></a>	<a href="#"><u>Maintenance Attendant</u></a>	<a href="#"><u>7 Years</u></a>
<a href="#"><u>Manuel Lopez</u></a>	<a href="#"><u>Maintenance Attendant</u></a> <a href="#"><u>(Trash Collection)</u></a>	<a href="#"><u>18 Years</u></a>
<a href="#"><u>Francisco Castro</u></a>	<a href="#"><u>Maintenance Attendant</u></a> <a href="#"><u>(Trash Collection)</u></a>	<a href="#"><u>18 Years</u></a>

~~1. Security Audits: Contractor shall maintain complete and accurate records relating to its system and Organization Controls (SOC) Type II audits or equivalent’s data protection practices, internal and external audits, and the security of any of County hosted content, including any confidentiality, integrity, and availability operations (data hosting, backup, disaster recovery, external dependencies management, vulnerability testing, penetration testing, patching, or other related policies, practices, standards, or procedures).~~

~~Contractor shall inform County of any internal/external security audit or assessment performed on Contractor’s operations, information and cyber security program, disaster recovery plan, and prevention, detection, or response protocols that are related to hosted County content, within sixty (60) calendar days of such audit or assessment. Contractor will provide a copy of the audit report to County within thirty (30) days after Contractor’s receipt of request for such report(s).~~

~~Contractor shall reasonably cooperate with all County security reviews and testing, including but not limited to penetration testing of any cloud based solution provided by Contractor to County under this Contract. Contractor shall implement any required safeguards as identified by County or by any audit of Contractor’s data privacy and information/cyber security program.~~

~~In addition, County has the right to review Plans of Actions and Milestones (POA&M) for any outstanding items identified by the SOC 2 Type II report requiring remediation as it pertains to the confidentiality, integrity, and availability of County data. County reserves the right, at its sole discretion, to immediately terminate this Contract or a part thereof without limitation and without liability to County if County reasonably determines Contractor fails or has failed to meet its obligations under this section.~~

~~2. Business Continuity and Disaster Recovery (BCDR):~~

~~For the purposes of this section, “Recovery Point Objectives” means the maximum age of files (data and system configurations) that must be recovered from backup storage for normal operations to resume if a computer, system, or network goes down as a result of a hardware, program, or communications failure (establishing the data backup schedule and strategy). “Recovery Time Objectives” means the maximum duration of time and a service level within which a business process must be restored after a disaster (or disruption) in order to avoid unacceptable consequences associated with a loss of functionality.~~

~~The Contractor shall maintain an comprehensive risk management program focused on managing risks to County operations and data, including mitigation of the likelihood and impact of an adverse event occurring that would negatively affect contracted services and operations of the County. Business continuity management will enable the Contractor to identify and minimize disruptive risks and restore and recover hosted County business critical services and/or data within the agreed terms following an adverse event or other major business disruptions. Recovery and timeframes may be impacted when events or disruptions are related to dependencies on third parties. The County and Contractor will agree on Recovery Point Objectives and Recovery Time Objectives (as needed)) and will periodically review~~



~~these objectives. Any disruption to services of system will be communicated to the County within 4 hours, and every effort shall be undertaken to restore contracted services, data, operations, security, and functionality.~~

~~All data and/or systems and technology provided by the Contractor internally and through third party vendors shall have resiliency and redundancy capabilities to achieve high availability and data recoverability. Contractor Systems shall be designed, where practical and possible, to ensure continuity of service(s) in the event of a disruption or outage.~~

II. Subcontractors: Contractor shall also list below any subcontractors or sub-tier anticipated to perform any part of the work or services specified in the Scope of Work, Attachment A. Contractor shall describe the particular work by description of the overall scope of work to be performed by each subcontractor or sub-tier.

Contractor shall employ Brock Solutions, on an as needed basis for telephone and onsite support to perform services specified in Attachment A.

<u>Subcontractor's Name</u>	<u>Project Function</u>	<u>Contact Name and Phone Number</u>
<u>Brock Solutions</u>	<u>Telephone and Onsite Technical Support</u>	<u>Support Desk (TBD)</u>

i. Support Desk – New Phone Number to be determined upon establishment of Upper Level Service & Support Contract upon completion Upper Level Replacement Project.

**III. WORK SCHEDULE:**

Contractor shall provide staff on an hourly basis as specified below:

<u>Job Classification</u>	<u>Sun</u>	<u>Mon</u>	<u>Tue</u>	<u>Wed</u>	<u>Thu</u>	<u>Fri</u>	<u>Sat</u>
<u>Site Manager</u>		<u>8:00am to 5:00pm</u>					
<u>Office Support</u>		<u>8:00am to 5:00pm</u>					

<u>1<sup>st</sup> Shift</u>	<u>Sun</u>	<u>Mon</u>	<u>Tue</u>	<u>Wed</u>	<u>Thu</u>	<u>Fri</u>	<u>Sat</u>
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**Passenger Loading Bridge and Baggage Handling System Maintenance**

<a href="#">Stationary Engineer Lead</a>	<a href="#">5:00am to 1:30pm</a>						
<a href="#">Stationary Engineer</a>			<a href="#">5:00am to 1:30pm</a>				
<a href="#">Stationary Engineer</a>	<a href="#">5:00am to 1:30pm</a>	<a href="#">5:00am to 1:30pm</a>			<a href="#">5:00am to 1:30pm</a>	<a href="#">5:00am to 1:30pm</a>	<a href="#">5:00am to 1:30pm</a>
<a href="#">Stationary Engineer</a>	<a href="#">5:00am to 1:30pm</a>			<a href="#">5:00am to 1:30pm</a>			
<a href="#">Stationary Engineer (split shift)</a>						<a href="#">5:00am to 1:30pm</a>	
<a href="#">Maintenance Attendant</a>	<a href="#">5:00am to 1:30pm</a>	<a href="#">5:00am to 1:30pm</a>	<a href="#">5:00am to 1:30pm</a>			<a href="#">5:00am to 1:30pm</a>	<a href="#">5:00am to 1:30pm</a>
<a href="#">Maintenance Attendant</a>	<a href="#">5:00am to 1:30pm</a>						
<a href="#">Maintenance Attendant</a>	<a href="#">5:00am to 1:30pm</a>			<a href="#">5:00am to 1:30pm</a>			
<a href="#">Maintenance Attendant</a>		<a href="#">5:00am to 1:30pm</a>					
<a href="#">Maintenance Attendant</a>			<a href="#">5:00am to 1:30pm</a>				
<a href="#">Maintenance Attendant (split shift)</a>	<a href="#">5:00am to 1:30pm</a>	<a href="#">5:00am to 1:30pm</a>					<a href="#">5:00am to 1:30pm</a>
<a href="#">Maintenance Attendant (Trash Collection)</a>	<b>Part-Time</b>						

<b>2nd Shift</b>	<b>Sun</b>	<b>Mon</b>	<b>Tue</b>	<b>Wed</b>	<b>Thu</b>	<b>Fri</b>	<b>Sat</b>
<a href="#">Stationary Engineer Lead</a>		<a href="#">1:00pm to 9:30pm</a>					
<a href="#">Stationary Engineer</a>	<a href="#">1:00pm to 9:30pm</a>	<a href="#">1:00pm to 9:30pm</a>	<a href="#">1:00pm to 9:30pm</a>			<a href="#">1:00pm to 9:30pm</a>	<a href="#">1:00pm to 9:30pm</a>
<a href="#">Stationary Engineer</a>	<a href="#">1:00pm to 9:30pm</a>			<a href="#">1:00pm to 9:30pm</a>			
<a href="#">Stationary Engineer</a>	<a href="#">1:00pm to 9:30pm</a>						



**Passenger Loading Bridge and Baggage Handling System Maintenance**

<a href="#">Stationary Engineer (Split Shift)</a>							<a href="#">1:00pm to 9:30pm</a>
<a href="#">Maintenance Attendant</a>	<a href="#">1:00pm to 9:30pm</a>	<a href="#">1:00pm to 9:30pm</a>	<a href="#">1:00pm to 9:30pm</a>			<a href="#">1:00pm to 9:30pm</a>	<a href="#">1:00pm to 9:30pm</a>
<a href="#">Maintenance Attendant</a>	<a href="#">1:00pm to 9:30pm</a>						
<a href="#">Maintenance Attendant</a>	<a href="#">1:00pm to 9:30pm</a>			<a href="#">1:00pm to 9:30pm</a>			
<a href="#">Maintenance Attendant</a>		<a href="#">1:00pm to 9:30pm</a>					
<a href="#">Maintenance Attendant</a>	<a href="#">1:00pm to 9:30pm</a>	<a href="#">1:00pm to 9:30pm</a>			<a href="#">1:00pm to 9:30pm</a>	<a href="#">1:00pm to 9:30pm</a>	<a href="#">1:00pm to 9:30pm</a>

<a href="#">Maintenance Attendant (Split Shift)</a>			<a href="#">1:00pm to 9:30pm</a>	<a href="#">1:00pm to 9:30pm</a>			
<a href="#">Maintenance Attendant (Split Shift)</a>							<a href="#">1:00pm to 9:30pm</a>
<a href="#">Maintenance Attendant (Trash Collection)</a>	<a href="#">Part-Time</a>						

<a href="#">3rd Shift</a>	<a href="#">Sun</a>	<a href="#">Mon</a>	<a href="#">Tue</a>	<a href="#">Wed</a>	<a href="#">Thu</a>	<a href="#">Fri</a>	<a href="#">Sat</a>
<a href="#">Stationary Engineer Lead</a>		<a href="#">9:00pm to 5:30am</a>					
<a href="#">Stationary Engineer</a>	<a href="#">9:00pm to 5:30am</a>			<a href="#">9:00pm to 5:30am</a>			
<a href="#">Stationary Engineer</a>	<a href="#">9:00pm to 5:30am</a>			<a href="#">9:00pm to 5:30am</a>			
<a href="#">Stationary Engineer</a>	<a href="#">9:00pm to 5:30am</a>	<a href="#">9:00pm to 5:30am</a>			<a href="#">9:00pm to 5:30am</a>	<a href="#">9:00pm to 5:30am</a>	<a href="#">9:00pm to 5:30am</a>
<a href="#">Stationary Engineer</a>			<a href="#">9:00pm to 5:30am</a>				
<a href="#">Stationary Engineer (Split Shift)</a>	<a href="#">9:00pm to 5:30am</a>	<a href="#">9:00pm to 5:30am</a>	<a href="#">9:00pm to 5:30am</a>				
<a href="#">Maintenance Attendant</a>	<a href="#">9:00pm to 5:30am</a>	<a href="#">9:00pm to 5:30am</a>			<a href="#">9:00pm to 5:30am</a>	<a href="#">9:00pm to 5:30am</a>	<a href="#">9:00pm to 5:30am</a>



**Passenger Loading Bridge and Baggage Handling System Maintenance**

<a href="#">Maintenance Attendant</a>			<a href="#">9:00pm</a> <a href="#">to</a> <a href="#">5:30am</a>				
<a href="#">Maintenance Attendant (Split Shift)</a>	<a href="#">9:00pm</a> <a href="#">to</a> <a href="#">5:30am</a>						