



AMENDMENT NO. 7
TO
CONTRACT MA-017-22011912
FOR
PROFESSIONAL & TECHNICAL SUPPORT AND
INFORMATION & REFERRAL SERVICES

This Amendment to Contract MA-017-22011912 for Professional & Technical Support and Information & Referral Services is made and entered into upon execution of all necessary signatures between People for Irvine Community Health DBA 2-1-1 Orange County (“Contractor”), a State of California a private non-profit corporation, and the County of Orange, a political subdivision of the State of California (“County”). Contractor and County may sometimes be referred to individually as “Party” or collectively as “Parties”.

RECITALS

WHEREAS, Contractor and County, through its OC Community Resources (OCCR), executed Contract 19-22-0002 for Professional & Technical Support and Information & Referral Services, effective July 1, 2019, through June 30, 2020, in an amount not to exceed \$766,589 (“Contract”); and

WHEREAS, the Parties executed Amendment No. 1 to renew the Contract for one (1) year, effective July 1, 2020, through June 30, 2021, in an amount not to exceed \$496,629, for a revised cumulative total amount not to exceed \$1,263,218; to change County’s administrating agency from OCCR to the Health Care Agency (HCA) and the Contract Number from 19-22-0002 to MA-042-20010797; to amend specific terms and conditions of the Contract; and to replace Attachments A, B, C and D in the Contract with Attachments A-1 (Scope of Services), B-1 (Payment/Compensation), C-1 (Budget Schedule) and D-1 (Staffing Plan); and

WHEREAS, the Parties executed Amendment No. 2 to correct funding availability by replacing the Budget Summary table in Attachment C-1 (Budget Schedule) with a corrected Budget Summary table; and

WHEREAS, the Parties executed Amendment No. 3 to exercise the contingency contract cost increase to increase the Contract’s amount not to exceed by \$32,500 for the term July 1, 2020, through and including June 30, 2021, for a revised cumulative total amount not to exceed \$1,295,718, and to replace the Budget Summary table in Attachment C-1 (Budget Schedule) with an updated Budget Summary table; and

WHEREAS, the Parties executed Amendment No. 4 to renew the Contract for one (1) year, effective July 1, 2021, through June 30, 2022, in an amount not to exceed \$496,629, for a revised cumulative total amount not to exceed \$1,792,347; to replace the Budget Summary table in Attachment C-1 (Budget Schedule) with an updated Budget Summary table for the renewal term; and to replace Attachment A-1 (Scope of Services) with Attachment A-2 (Scope of Services); and

WHEREAS, the Parties executed Amendment No. 5 to renew the Contract for one (1) year, effective July 1, 2022, through June 30, 2023, in an amount not to exceed \$531,629, for a revised cumulative total amount not to exceed \$2,323,976; to replace Attachment A-2 (Scope of Services) with Attachment A-

3 (Scope of Services) and to replace the Budget Summary table in Attachment C-1 (Budget Schedule) with an updated Budget Summary table for the renewal term; and

WHEREAS, the Parties executed Amendment No. 6 to change the administrating agency from OC Health Care Agency (HCA) to the County Executive Office (CEO), change the Contract Number from MA-042-20010797 to MA-017-22011912, effective July 1, 2022, change all references from HCA to CEO, remove Paragraph 51 of the Contract and replace Attachment B-1, Paragraph 3. Payment Terms in its entirety; and

WHEREAS, the Parties now desire to enter into Amendment No. 7 to renew the Contract for one (1) year, effective July 1, 2023, through June 30, 2024, in an amount not to exceed \$531,629, for a revised cumulative total amount not to exceed \$2,855,605, update additional terms and conditions as stated below, replace Attachment A-3 (Scope of Services) with Attachment A-4 (Scope of Services), replace Attachment B-1 Payment/Compensation, replace Attachment C-1 Budget Schedule, and replace Attachment D-1, Staffing Plan; and

NOW THEREFORE, Contractor and County agree to amend the Contract as follows:

1. The Contract is renewed for a term of one (1) year, effective July 1, 2023 through June 30, 2024, in an amount not to exceed \$531,629 for this renewal term, for a revised cumulative total amount not to exceed \$2,855,605.
2. The Table on the original Contract Cover Page is hereby amended and replaced in its entirety as follows:

<u>CFDA#</u>	<u>FAIN#</u>	<u>PROGRAM/SERVICE TITLE</u>	<u>FUNDING AGENCY</u>
14.267	Pending	Coordinated Entry System SSO Grant	U.S. Department of Housing & Urban Development (HUD)
14.267	Pending	Continuum of Care Planning Grant	U.S. Department of Housing & Urban Development (HUD)

3. Page five, Paragraph one of Contract is hereby amended to delete the reference to “DUNS#884339003” in its entirety from the paragraph and replace it with “UEI# TCK7UJCBJLA5” in its place.
4. For purposes of this Amendment No. 7 and all future Amendments hereto, all references to “DUNS Number” throughout the entirety of the Contract are hereby amended to read as “UEI”, which is to be defined as follows:

“UEI” means the new Unique Entity Identifier and is now the primary means of identifying entities registered for federal awards government-wide in the System for Award Management (SAM) (see e.g. <https://www.SAM.gov>) that combines federal procurement systems and the Catalog of Federal Domestic Assistance into one new system.

5. The County and Subrecipient information provided in Additional Terms and Conditions, Paragraph 31. Notices, shall be replaced in their entirety as follows:

For County:

County Executive Office/ Office of Care Coordination
601 N. Ross Street, 5th Floor
Santa Ana, CA 92701
CEOCareCoordination@ocgov.com
CareCoordination@ocgov.com

For Subrecipient:

2-1-1 Orange County
1505 E. 17th Street, Suite 108
Santa Ana, CA 92705-8520
Attn: Project Manager
kwilliams@211oc.org

6. Reference to “June 30, 2020” in subsection “E” of Additional Terms and Conditions, Paragraph 41., Payment Requirements, is hereby amended to read “June 30, 2024”:
7. For purposes of this Amendment No. 7 and all future Amendments hereto, Additional Terms and Conditions, Paragraph 41., DUNS Number and Related Information, is hereby amended and replaced in its entirety as follows:

44. **UEI Number and Related Information:** UEI Number: The Unique Entity ID is a 12-character, alpha-numeric code that uniquely identifies entities in SAM.gov. Unique Entity IDs are issued by SAM.gov and are a part of an entity's record. The UEI number is needed to coordinate with the System for Award Management (SAM) that combines federal procurement systems and the Catalog of Federal Domestic Assistance into one new system, <https://www.SAM.gov>.

The UEI Number must be provided to County prior to the execution of this Contract. Subrecipient shall ensure all UEI information is up to date and the UEI number status is “active,” prior to execution of this Contract. If County cannot access the Subrecipient’s UEI information related to this federal sub award on the Federal Funding Accountability and Transparency Act Sub Award Reporting System (SAM.GOV) due to errors in the Subrecipient’s data entry for its UEI number, the Subrecipient must immediately update the information as required.

8. Additional Terms and Conditions, Paragraph 51., Compliance, a section which was deleted in its entirety pursuant to Amendment No. 6, shall be reinstated as a new Paragraph 51 and shall only read as “Intentionally Omitted”.
9. Attachment A-3, Scope of Services is hereby amended and replaced in its entirety with Attachment A-4 as follows:

ATTACHMENT A-4

Scope of Services

I. Introduction:

People for Irvine Community Health dba 2-1-1 Orange County (211OC) shall provide technical assistance to the County Executive Office (CEO), Office of Care Coordination and its advisory group, the Continuum of Care Board (CoC Board), which acts on behalf of the Orange County Continuum of Care (CoC). The purpose of this Scope of Services is for Contractor to provide planning support and technical assistance for the functions of the CoC, including application for funding, the Housing Inventory Count (HIC), the Point in Time (PIT) Count, Coordinated Entry System (CES), Homeless Management Information System (HMIS), other related CoC requirements, and other related County driven homeless initiatives. Additionally, the purpose of this Scope of Services is for Contractor to provide operational support for the Information & Referral Services through the 2-1-1 Contact Call Center.

II. Background:

County is requesting professional services as part of the annual process in developing, operating, and maintaining a Countywide CoC system to provide a robust system of care for those experiencing homelessness in Orange County. These services are part of a regional effort to build upon and strengthen the Orange County CoC. The Orange County CoC was developed to assist the community in successfully addressing the complex and interrelated issues associated with preventing and addressing homelessness. The Orange County CoC serves as a vehicle for the community to identify needs and to marshal a variety of resources for use in a coordinated, comprehensive and effective manner. Additionally, County serves as the CoC Collaborative Applicant, Administrative Entity and CES Lead for the Orange County CoC.

III. Scope of Services:

Under the direction of County and in coordination with the CoC, Contractor shall assist in the facilitation of the CoC processes in the following areas:

- A. U.S. Department of Housing and Urban Development (HUD) Notice of Funding Opportunity (NOFO) for CoC Program Application
- B. PIT Count
- C. Designated HMIS Lead
- D. CES Support
- E. Information and Referral Services

A. HUD NOFA for CoC Program Application

1. Under the direction of County, Contractor shall provide assistance with the annual CoC NOFO Application process. During the application process, Contractor shall:

- a. Provide HMIS data needed to review Joint Transitional Housing – Rapid Rehousing, Rapid Rehousing and Permanent Supportive Housing project performance for the review and ranking process of the annual CoC Program NOFA.

- b. Provide relevant CoC system-wide and CoC project-level performance data for the CoC Program Application, including those related to HMIS, PIT, CES and other components as required to complete the application.
- c. Work with County, the CoC and CoC Board to complete assigned application charts and tables related to the HIC, PIT, HMIS implementation status and HMIS agency certification.
- d. Work with County, the CoC, and the CoC Board to refine procedures and systems utilized to prepare the CoC Program Application including HUD's electronic submission requirements.
- e. Participate in CoC Ad Hoc meetings related to the CoC Program application process as requested by County.

B. Point in Time Count

1. Under the direction of County and in coordination with the CoC Board, Contractor shall provide leadership and direct the needed provision of services to complete the annual HIC and Sheltered PIT Count. The HIC and Sheltered PIT Count effort occurs the last week of January each year or as determined by HUD.

Contractor may direct through the provision of services in the areas of:

- a. Project design and oversight
 - b. Resource development
 - c. Design, operate and maintain needed training and marketing materials, including website and appropriate learning management platforms, for sheltered counts
 - d. Completion of data analysis, Sheltered PIT Count calculations and final report presentation
 - e. Other HUD requirements as directed by County
2. Compile the annual HIC and Sheltered PIT Count in accordance with HUD guidelines and requirements.

C. Designated Homeless Management Information System Lead

1. Given that Contractor is the CoC designated HMIS lead, receives HUD grant(s) and in compliance with HEARTH Act and CoC guidance, Contractor shall:
 - a. Accept HUD HMIS Lead Grant(s) for the implementation of all required HMIS per HUD requirements, and direction from the CoC Board and County.
 - b. Fundraise for additional funding to support continued HMIS functions and meet HUD match requirements.

- c. Submit to HUD all reports in the HUD Data Exchange (HDX) as required, including but not limited to the HIC, Longitudinal Systems Analysis (LSA), System Performance Measures (SPM) and PIT, in coordination with County as the CoC Collaborative Applicant. Due dates to be coordinated with County to allow for timely presentation to the CoC Board.
- d. Produce analysis and annual reports that communicate service utilization, performance and client profiles as part of HMIS Lead Responsibilities, including Dashboard Reports. Reports shall be presented to the CoC Board and shared with the public.
- e. Modify, change or improve HMIS operating system/software as directed by the CoC Board and/or County staff to meet local objectives and support local homeless initiatives. For modifications, changes and or improvements that require BitFocus to develop and expand Clarity (HMIS) functionality outside what is already developed, funding would need to be provided by County or the Orange County CoC to implement these changes.
- f. All HMIS Policies and Procedures and related documents shall be updated, as needed or determined by County and CoC Board during the contract year to reflect changes and improvements related to HMIS and enhanced CoC coordination.
- g. Submit an annual HMIS Annual Performance Report (APR) to the County for review and present to the CoC Board, as directed by the County.
- h. Obtain prior approval from the CoC Board for any HMIS fees charged to CoC agencies and HMIS participants.
- i. Develop and provide training materials and technical support to agencies and users participating in HMIS.
- j. Other responsibilities as identified for HMIS lead agency per HUD and under their contract.
- k. Provide at least five Administrator User Licenses and up to 20 total HMIS User Licenses to County to access HMIS.
- l. Release of data for the purpose of system administration, technical support, program compliance and analytical use is in compliance with the HMIS Policies and Procedures approved by the CoC Board. The CoC Board and County shall be provided copies of the request and the data that is provided. Any other requests from third parties released, copies of the data shall be made available to the CoC Board and County. Releases/reports should be timely to allow for appropriate review prior to CoC Board; specific timelines to be coordinated with County.
- m. Provide reports detailing the project performance metrics such as length of stay, program exits and destinations, program occupancy, and additional metrics as needed to the CoC, the CoC Board and County. Such reports may be presented as a data dashboard while adhering to HUD standards and requirements.

- n. Maintain the live bed management system within HMIS for County identified emergency shelter and transitional housing programs, including training, technical support, and software management.
2. Assistance with developing and analyzing system gaps in the Orange County CoC by gathering available data sources including but not limited to the annual PIT, HIC, HMIS data, LSA, and Information and Referral calls. Contractor may be consulted in the development of the plan that shall identify system gaps, service gaps, and unmet needs.
3. Provide County and the Watson Care Manager Database the necessary HMIS data exports for the development and maintenance of the System of Care Data Integration System to ensure increased care coordination, streamline service delivery and deduplication of efforts. Participate in relevant meetings and discussions regarding the HMIS data exports and the Watson Care Manager Database with County staff, as requested. This activity is estimated to be 300 hours in FY2023-2024.

D. Coordinated Entry System Support

1. As contracted support for CES and in compliance with the HEARTH Act and CoC guidance, Contractor shall under the direction of County as the CES Lead:
 - a. Assist with the ongoing implementation and maintenance of the CES Module, as needed, within the HMIS software. Details to be coordinated with County.
 - b. Manage the Individual and Family CES data in HMIS and provide requested reports as HMIS Lead.
 - c. Develop and manage the virtual front door infrastructure, including but not limited to 3.0 FTE virtual front door (CES) and 1.32FTE that support the 2-1-1 call center.
 - d. Provide a Quarterly Report of the virtual front door in PDF and on a Dashboard that includes CES Access Point referrals, warm hand offs, veteran referrals and other items detailed by County.
 - e. Coordinate Request for Release of aggregate CES data with County for the purpose of system administration, technical support, program compliance and analytical use. County, as the CES Lead, will evaluate such request and take the needed steps to coordinate with the CoC Board and Contractor to fulfill appropriate aggregate CES data request. Contractor in partnership with County shall present to the CoC Board a sample list of typical data requests for pre-approval for release of third-party requests of aggregate CES data. The CoC Board and County shall be provided copies of the request and the data that is provided. If aggregate data obtained from Clarity software is to be released, copies of the data should be made available to the CoC Board and County.

E. Information and Referral Services

1. Contractor shall make available a 24/7 multilingual health and social service call center that includes a robust database with up-to-date resource information.

- a. Refer persons in need to local resources such as food, shelter, clothing, workforce development, support groups, child development assessment and safety resources, health care access, substance abuse assessment and treatment services, and other necessary social service supports.
- b. Provide quarterly Demographic report in PDF format on contacts served and referrals given (by agency/program), by Service Planning Area and City. Countywide and Service Planning Area Reports to be submitted to County as a public facing document.
- c. Provide quarterly Report to include results of client satisfaction surveys, results on consumer and stakeholder confidence at least annually. Staff time, consultant time, and related costs associated with the above efforts are allowed under this Contract.
- d. In coordination with County, create dashboard reports that communicate to a variety of audiences including County Board of Supervisors, CoC Board, CoC and general public the various demands for resources, including housing in Orange County.
- e. Provide access to live, specially trained information and referral specialist 24 hours a day. Contractor staff shall complete training and keep documentation at site for Contractor's Staff.
- f. Provide assistance in a broad spectrum of languages either with multilingual staff or via a language line service. Quarterly report shall include report on languages utilized throughout time frame detailed.
- g. Provide and maintain the public access to Contractor's website/database. In quarterly report, Contractor shall provide report on how many visits received from unique IP Address, total searches performed, and records views. h. Provide Orange County Social Services Agency (SSA) staff quarterly training, as requested, on use of the Public Resource Database (PRD) and access to an online tutorial. Data on trainings shall be included in the Quarterly Report.
- i. Staff and volunteers shall contact providers, both established and new, to update service information to include such data as their service description, location, hours, eligibility requirements, documentation requirements, fees and other pertinent information.
- j. Disseminate information to the public via an emailing listserv as requested by County.
- k. Work with County staff to identify unmet needs and assist in locating programs offering those services.
- l. Provide online access to database to Orange County residents via website www.211oc.org.

- m. Provide number of agencies, programs, and records updated during the quarter. Sufficient staffing to ensure reliability and accuracy of database. Contractor shall develop a Quality Control plan stating how staff and volunteers shall be used/volunteers shall be sustained and deliver that plan to County as directed.
2. Contractor shall reduce burden on 9-1-1 and fire non-emergency calls by training and educating staff on assessing 9-1-1 calls and disaster readiness as it relates to their roles.
 - a. Promote the 211OC service to Public Service Answering Point (PSAP) other emergency responder systems.
 - b. Train Contractor's Staff to assess when 9-1-1 is needed and to coordinate calls as appropriate.
 - c. Provide information and reports to County, including but not limited to trend reports and other regional information as requested given reasonable advance notice with newly implemented automatic/accessible data reports through an electronic platform such as Tableau or Power BI.
 3. Contractor shall provide public information support in times of Emergency Operations Center (EOC) Activation.
 - a. Coordinate with EOC during times of disaster. Providing rumor control, mass shelter information, extreme heat/cooling noticing system and notification of road closures or decontamination zones; contact community-based organizations and faith-based organizations to ascertain special emergency specific resources identified by the EOC; and provide general support to community in public information role. In the event of a disaster, provide summary report of activities.
 - b. Act as portal for volunteer inquiries and donation confirmations in coordination with County, OneOC, Family Assistance Ministries, Orange County Rescue Mission and/or other agencies during disaster and relief efforts. In the event of a disaster, provide summary report of activities.
 - c. In preparation for support to EOC during times of disaster, participate with County and other stakeholders in regional disaster preparedness/response meetings as appropriate to Call Center activities and Contractor's role in disaster preparedness/response.
 - d. In conjunction with other funding sources, work with County and stakeholders to develop a schedule of meetings and provide a summary report of action steps and meetings outcomes as related to Contractor's role in regional disaster preparedness/response.
 4. Geographic Information Systems Data Support & Dashboard Reports
 - Allow SSA and other County Departments to request/access data collected by Contractor for internal GIS mapping purposes as available and applicable. SSA shall provide Contractor a copy of the GIS map produced with Contractor's data as applicable.

Deliverables:

Section	Title	Description	Due Date
A. 1.	HUD NOFA CoC Application	<ul style="list-style-type: none"> - Provide HMIS data needed to review project performance for the review and ranking process - Provide CoC system-wide and project level performance data for CoC Application - Support with refining procedures to prepare the HUD electronic submission - Participate in CoC Ad Hoc meetings related to the CoC NOFA application process as requested by County. 	Ongoing during Annual NOFA cycle
B. 1.	PIT	<ul style="list-style-type: none"> -Lead and direct the needed provision of services to complete the annual Sheltered Count. - Lead project design and oversight - Resource development - Design operate and maintain needed trainings marketing materials - Create data analysis for Sheltered Count calculations - Create final sheltered count report 	Ongoing
B. 2.	PIT	<ul style="list-style-type: none"> - Compile annual HIC and sheltered count 	Ongoing
C. 1.	HMIS Lead	<ul style="list-style-type: none"> - Fund develop for additional funding - Analysis and annual report to communicate service usage, performance, and client profiles - Modify, change or improve HMIS operating system as directed by the CoC Board or the County - Update HMIS Policies and Procedures, as needed - Submit APR to the County and present to the CoC Board, as reequested - Provide copies of all HMIS data requests and data provided. - Provide project performance metric reports such as program exits and length of stay to the CoC, CoC Board and County staff 	Ongoing

		- Maintain a live bed management system in coordination with County staff.	
C. 2.	HMIS Lead	- Provide County and the Watson Care Manager Database the necessary HMIS data exports for the development of the System of Care Data Integration System. This activity is estimated to be 300 hours in FY 2023-2024.	Ongoing
D. 1.	CES Support	<ul style="list-style-type: none"> - Assist with ongoing implementation and maintenance of the CES Module as needed - Manage CES data in HMIS and provide requested reports - Manage the Virtual Front Door - Provide a Quarterly Report of the virtual front door in PDF and on a Dashboard - Coordinate Request for Release of aggregate CES data with County - Support and provide needed information to County for the completion of the APR 	Ongoing
E.1.	I&R Services	<ul style="list-style-type: none"> - Maintain robust database with up-to-date resource information - Provide quarterly Demographic report (PDF) on contacts served and referrals given by SPA and City. - Provide quarterly consumer and annual stakeholder satisfaction reports confidence in the services - Create dashboard reports as needed that demonstrate various demands for resources in Orange County - Quarterly report on languages utilized - Quarterly report on visits received from, total searches performed, and records views. - Quarterly SSA trainings on PRD - Contact providers to update service information - Disseminate information to the public via an emailing list 	Quarterly and/or ongoing

		- Quarterly report of Quality Control plan and agencies, programs, and records updated during the quarter	
E.3.	I&R Services	- Publish online trend reports and other regional information	Ongoing
E.3.	I&R Services	- Provide information support in times of Emergency Operations Center (EOC) Activation.	Ongoing
E.4.	I&R Services	Provide Geographic Information Systems Data support and dashboard reports as needed	Ongoing

10. Attachment B-1, Payment/Compensation is hereby amended and replaced in its entirety as follows:

**ATTACHMENT B-1
Payment/Compensation**

1. **COMPENSATION:**

This is a cost reimbursement Contract between the County and the Contractor as set forth in Attachment A. Scope of Services attached hereto and incorporated herein by reference. The Contractor agrees to accept the specified compensation as set forth in this Contract as full remuneration for performing all services and furnishing all staffing and materials required, for any reasonably unforeseen difficulties which may arise or be encountered in the execution of the services until acceptance, for risks connected with the services, and for performance by the Contractor of all its duties and obligations hereunder. The County shall have no obligation to pay any sum in excess of the total Contract amount specified unless authorized by an amendment in accordance with paragraphs C and P of the County's General Terms and Conditions.

2. **FIRM DISCOUNT AND PRICING STRUCTURE:**

Contractor guarantees that prices quoted are equal to or less than prices quoted to any other local, State or Federal government entity for services of equal or lesser scope. Contractor agrees that no price increases shall be passed along to the County during the term of this Contract not otherwise specified and provided for within this Contract.

3. **PAYMENT TERMS:**

An invoice for activities/services shall be submitted to the address specified below upon the completion of the activities/services and approval of the County Project Manager. Contractor shall reference Contract number on invoice. Payment will be net 30 days after receipt of an invoice, in a format acceptable to the County of Orange and verified and approved CEO subject to routine processing requirements of the County. The responsibility for providing an acceptable invoice rest with the Contractor. Billing shall cover services not previously invoiced. The Contractor shall reimburse the County of Orange for

any monies paid to the Contractor for services not provided or when services do not meet the Contract requirements. Payments made by the County shall not preclude the right of the County from thereafter disputing any items or services involved or billed under this Contract and shall not be construed as acceptance of any part of the services. Invoice(s) are to be sent to:

E-mail to: CEOcarecoordination@ocgov.com

4. INVOICING INSTRUCTIONS:

The Contractor will provide a monthly invoice on Contractor's letterhead for services rendered. Each invoice will include the following information:

1. A unique invoice number without spaces or dashes
2. A description of services provided
3. Total amount claimed
4. The invoice is for services provided within the Contract period
5. The invoice is billing the County Executive Office
6. Contractor's name
7. Contractor remittance address
8. Contractor letterhead
9. Date
10. Expenditure and Revenue (E&R) Report

11. Attachment C-1, Budget Schedule is hereby amended and replaced in its entirety as follows:

ATTACHMENT C-1
Budget Summary

Administrative and Program Cost Budget

Contract Budget Summary – (July 1, 2023 – June 30, 2024)	
Project Categories	Cost
Project Activity: Program - 211 Orange County Information & Referral Call Center	
Salaries & Benefits	\$84,960.00
Operating Costs	\$15,040.00
Project Total	\$100,000.00
Project Activity: Program - HMIS Lead for Orange County, CoC, including 25% match for HUD Grant	
Salaries & Benefits	\$101,050.00
Operating Costs	\$56,094.00
Project Total	157,144.00
Project Activity: Planning Grant	
Salaries & Benefits	\$75,526.00

Operating Costs	\$16,579.00
Project Total	\$92,105.00
Project Activity: Program – Operate Virtual Front Door	
Salaries & Benefits	\$149,552.00
Operating Costs	\$32,828.00
Project Total	\$182,380.00
TOTAL CONTRACT COSTS	\$531,629.00

12. Attachment D-1, Staffing Plan is hereby amended and replaced in its entirety as follows:

ATTACHMENT D-1
Staffing Plan

Activity	FTE*
Information & Referral Call Center	1.32
HMIS Lead and CES Support Funds	0.99
Planning Grant Funds	0.65
Virtual Front Door (CES)	3.0
<i>TOTAL:</i>	5.96

This Amendment No. 7 modifies the Contract and all previous Amendments, only as expressly set forth herein. Wherever there is a conflict in the terms or conditions between this Amendment No. 7 and all previous Amendments and the Contract, the terms and conditions of this Amendment No. 7 prevail. In all other respects, the terms and conditions of the Contract, including its amendments, not specifically changed by this Amendment No. 7, and all previous Amendments remain in full force and effect.

SIGNATURE PAGE FOLLOWS

