



County Executive Office

Memorandum

May 31, 2024

To: Clerk of the Board of Supervisors

From: Frank Kim, County Executive Officer

Subject: Exception to Rule 21

Frank Kim

Digitally signed by Frank Kim
DN: cn=Frank Kim, o=County
of Orange, ou=CEO,
email=frank.kim@ocgov.com,
c=US
Date: 2024.05.30 16:15:53
0700

CLERK OF THE BOARD
COUNTY OF ORANGE
BOARD OF SUPERVISORS

2024 MAY 31 AM 9:46

RECEIVED

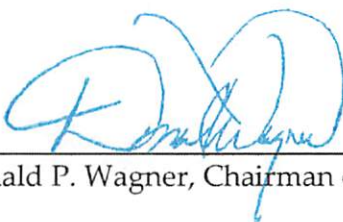
S45I

The County Executive Office is requesting a Supplemental Agenda Staff Report for the June 4, 2024, Board Hearing.

Agency: Health Care Agency
Subject: Renewal of the Master Contract for Early Intervention Services for Older Adults
Districts: 1, 2, 3, and 5

Reason Item is Supplemental: The Board directed staff to return to the Board on 6/4/2024 with a proposed amendment to (1) extend the term of the master contract for provision of Early Intervention Services for Older Adults and, (2) extend the terms of the existing contracts with Council on Aging - Southern California, Inc. and the Multi-Ethnic Collaborative of Community Agencies, with available funding to be allocated in proportion to existing contractual allocations.

Justification: This Agenda Staff Report and attachments were finalized after the filing deadline to the Clerk of the Board.

Concur: 
Donald P. Wagner, Chairman of the Board of Supervisors

cc: Board of Supervisors
County Executive Office
County Counsel



SUPPLEMENTAL AGENDA ITEM AGENDA STAFF REPORT

ASR Control

MEETING DATE: 06/04/24

LEGAL ENTITY TAKING ACTION: Board of Supervisors

BOARD OF SUPERVISORS DISTRICT(S): 1, 2, 3, 5


SUBMITTING AGENCY/DEPARTMENT: Health Care Agency (Approved)

DEPARTMENT HEAD REVIEW: [Signature]
Department Head Signature

DEPARTMENT CONTACT PERSON(S): Annette Mugrditchian (714) 834-5026
Veronica Kelley (714) 834-7024

RECEIVED
 2024 MAY 31 AM 9:16
 CLERK OF THE BOARD
 COUNTY OF ORANGE
 BOARD OF SUPERVISORS

SUBJECT: Renewal of the Master Contract for Early Intervention Services for Older Adults

CEO CONCUR	COUNTY COUNSEL REVIEW	CLERK OF THE BOARD
 <small>Digitally signed by Frank Kim DN: cn=Frank Kim, o=County of Orange, ou=CEO, email=frank.kim@ocgov.com, c=US Date: 2024.05.30 16:15:28 -0700</small> CEO Signature	Approve as to Form DocuSigned by: <u>[Signature]</u> 2A79BE9014A146F... County Counsel Signature	Discussion 3 Votes Board Majority

Budgeted: N/A

Current Year Cost: N/A

Annual Cost: FY 2024-25
\$2,500,000
FY 2025-26 \$2,500,000

Staffing Impact: No

of Positions: N/A

Sole Source: No

Current Fiscal Year Revenue: N/A

Funding Source: State: 100% (Mental Health Services Act/Prop 63) County Audit in last 3 years: No

Levine Act Review Completed: Yes

Prior Board Action: 5/21/2024 #25, 2/28/2023 #19, 5/24/2022 #23, 6/4/2019 #20

RECOMMENDED ACTION(S):

1. Approve Amendment No. 3 to renew the Master Contract with various contractors for provision of Early Intervention Services for Older Adults, for the term July 1, 2024, through June 30, 2026, for an aggregate amount not to exceed \$5,000,000, for a revised cumulative Master Contract total aggregate amount not to exceed \$18,605,542.
2. Approve Amendment No. 8 to renew the individual Contract with Council on Aging - Southern California, Inc. for provision of Early Intervention Services for Older Adults, for an amount not to exceed \$3,350,000 for the term July 1, 2024, through June 30, 2026.

3. Approve Amendment No. 7 to renew the individual Contract with Multi-Ethnic Collaborative of Community Agencies for provision of Early Intervention Services for Older Adults, for an amount not to exceed \$1,650,000 for the term July 1, 2024, through June 30, 2026.
4. Authorize the County Procurement Officer or Deputized designee to execute the Amendment to the Master Contract and individual Amendments with Council on Aging - Southern California, Inc. and Multi-Ethnic Collaborative of Community Agencies, as referenced in the Recommended Actions above.

SUMMARY:

Renewal of Master Contract and individual contracts with Council on Aging - Southern California, Inc. and Multi-Ethnic Collaborative of Community Agencies for Early Intervention Services for Older Adults will provide timely behavioral health intervention services to older adults who are experiencing the early onset of mental illness or those who are at greater risk of developing behavioral health conditions due to isolation, stigma, or cultural/ linguistic barriers.

BACKGROUND INFORMATION:

On June 4, 2019, your Honorable Board of Supervisors (Board) approved the Master Contract, individual Contracts with Council on Aging - Southern California, Inc. (COA) and Multi-Ethnic Collaborative of Community Agencies (MECCA) for provision of Early Intervention Services for Older Adults (EISOA).

The below actions have been executed pursuant to appropriate authorities. The Orange County Preference Policy is not applicable to these amendments.

Board Date	Contract/ Amendment	Action	Term
June 4, 2019	Master Contract	Board Approved Master Contract and individual contracts with COA and MECCA	July 1, 2019, through June 30, 2022
N/A	Amendment No. 1, 2, 3, 4, 7 (COA)	Deputy Purchasing Agent (DPA) delegated authority.	July 1, 2020, through June 30, 2024
N/A	Amendment No. 1, 2, 3, 6 (MECCA)	DPA delegated authority.	February 28, 2021, through June 30, 2024
May 24, 2022	Amendment No. 5 (COA) and Amendment No. 4 (MECCA)	Board Approved Term Renewal	July 1, 2022, though June 30, 2023
February 28, 2023	Amendment No. 6 (COA) and Amendment No. 5 (MECCA)	Board Approved Term Renewal	July 1, 2023, through June 30, 2024

On May 21, 2024, your Board directed OC Health Care Agency (HCA) to return on June 4, 2024, with a proposed Amendment to renew and extend the Master Contract for Provision of EISOA. The extension is for one additional two (2) year term and maintains the proportionate distribution of available funding with the existing contractors, COA and MECCA.

HCA staff negotiated with COA and MECCA to continue to provide EISOA and requests that the Board approve Amendment No. 3 to the Master Contract, Amendment No. 8 with COA and Amendment No. 7 with MECCA, as referenced in the Recommended Actions.

Scope of Services

The EISOA program is a countywide service that provides culturally and linguistically responsive interventions to improve the biopsychosocial health of older adults in Orange County. The program serves individuals aged 60 and older at risk of mental health issues and who are vulnerable to developing behavioral health conditions due to being isolated, homebound, unserved, or underserved resulting from stigma related to behavioral issues, aging status, cultural, linguistic, and/or financial inequities. These individuals become less physically active, isolated and often misuse or abuse prescription medications, drugs, or alcohol, which increases their likelihood of developing behavioral health conditions. Designed to address these risk factors and build protective factors, EISOA utilizes evidence-based practices to reduce older adults' risk factors and offer access to services. Services include in-home assessments, individualized service plans, community outreach, comprehensive assessments, clinical case management, individual and group therapy, family support services, transportation, educational workshops, social and skill-building groups, peer mentor training, referral, and linkage to support services, community engagement and geropsychiatric services. The EISOA program is countywide and includes on-site services in Leisure World Seal Beach and Laguna Woods Village, the two largest retirement communities in Orange County.

Performance Outcomes

EISOA Services provided by COA and MECCA shall achieve at a minimum the following goals:

Service Type	Fiscal Year (FY) 2022-23		Fiscal Year 2023-24 (July – April)		Fiscal Years 2024-25 & 2025-26	Fiscal Years 2024-25 & 2025-26
	Performance Goals	Actual Outcomes	Performance Goals	Actual Outcomes	Proposed Annual Performance Goals*	Percent Reduction Proposed Performance Goals
Home Visits	15,350	17,105	15,350	14,053	12,458	19%
Referrals	8,750	13,418	8,750	10,600	7,096	19%
Linkages	5,150	8,362	5,150	7,225	4,173	19%
Educational Groups/ Socialization Groups	2,936	3,710	2,936	2,842	2,369	19%
Geropsychiatry Consultation and Training Hours	144	134	144	90	117	19%
Therapeutic Individual and Group Sessions	595	712	595	645	484	19%
Total Number of Unduplicated Participants	1,190	1,546	1,190	1,305	970	19%
Outreach/Education Events	N/A		N/A		250	N/A

*Funding reduced in FY 2024-25 from previous contract. Goals are adjusted to account for the decrease.

The contractors combined to meet or exceed all performance goals in FY 2022-23, and they are on track to meet them in FY 2023-24, except for geropsychiatry hours. Due to a reduction in available MHSA funding, the funding for these services is being reduced by \$500,000 annually for FY 2024-25 and FY 2025-26. As a result, contract funding and performance outcomes were proportionately reduced between the two contractors.

The Contractors' performance has been confirmed as satisfactory. HCA has verified there are no concerns that must be addressed with respect to Contractors' ownership/name, litigation status or conflicts with County interests.

The renewal of the Master Contract and individual Contracts are being presented for Board consideration less than 30 days before their effective dates due to the Board directive to bring the item back on the June 4, 2024, Board of Supervisors Meeting.

These Contracts include subcontractors. See Attachment D for Contract Summary Form.

FINANCIAL IMPACT:

Appropriations for the Master Contract will be included in HCA Budget Control 042 FY 2024-25 Budget and will be included in the budgeting process for future years.

As a result of Proposition 1, the Mental Health Services Act (MHSA) will be repealed and replaced with the Behavioral Health Services Act (BHSA), effective July 1, 2026. Proposition 1 requires a BHSA Integrated Plan be developed in accordance with newly enacted statute and Department of Health Care Services guidelines. Existing MHSA component programs may not meet the criteria for continuance under the BHSA guidelines. Should EISOA be included in the BHSA Integrated Plan, an RFP will be published prior to the conclusion of this proposed Amendment. The funding for this contract term has been reduced from prior contract based on reduction in MHSA funding.

The proposed Master Contract includes provisions allowing HCA to terminate the Contract, reduce the level of services, and/or renegotiate the levels of services provided, as necessary. This includes a notice that allows HCA adequate time to transition or terminate services to clients, if necessary.

STAFFING IMPACT:

N/A

ATTACHMENT(S):

Attachment A – Amendment No. 3 to Master Contract MA-042-20010235 for Early Intervention Services for Older Adults

Attachment B – Amendment No. 8 to Contract MA-042-20010235 for Early Intervention Services for Older Adults with Council on Aging – Southern California, Inc.

Attachment C – Amendment No. 7 to Contract MA-042-20010235 for Early Intervention Services for Older Adults with Multi-Ethnic Collaborative of Community Agencies

Attachment D - Contract Summary Form for Attachment B and C