

Home Visiting Programs Outcomes

Cumulative Outcomes for California Work Opportunity and Responsibility to Kids Home Visiting Program from July 1, 2021, through February 29, 2024, are as follows:

<u>Children and Families Commission of Orange County (CFCOC)</u>			
<u>Outcome Objective</u>	<u>Outcome Results</u>		
	FY 2021-22	FY 2022-23	FY 2023-24*
Attempt phone, email or written contact to a minimum of 80 percent of referred FAMILIES within five (5) business days.	97.50%	95.00%	98.50%
Schedule a face-to-face or virtual meeting with a minimum of 50 percent of contacted FAMILIES within fifteen (15) business days.	87.00%	89.25%	76.00%
Conduct a face-to-face or virtual meeting with a minimum of 80 percent of referred and scheduled FAMILIES within fifteen (15) business days.	100%	94.75%	90.50%
Identify immediate needs during intake assessments and make referrals for services and/or provide resources within three (3) business days.	100%	100%	100%
Administer a written survey to FAMILIES at the initial face-to-face or virtual meeting, and another upon completion of the program or termination of involvement in HVP, to determine if their knowledge of their child's development and their parental confidence have increased as a result of the program.	0.00%**	0.00%**	0.00%**

<u>Multi-Ethnic Collaborative of Community Agencies (MECCA)</u>			
<u>Outcome Objective</u>	Outcome Results		
	FY 2021-22	FY 2022-23	FY 2023-24*
Attempt phone, email or written contact to a minimum of 80 percent of referred FAMILIES within five (5) business days.	98.25%	98.50%	95.50%
Schedule a face-to-face or virtual meeting with a minimum of 50 percent of contacted FAMILIES within fifteen (15) business days.	80.25%	78.25%	63.50%
Conduct a face-to-face or virtual meeting with a minimum of 80 percent of referred and scheduled FAMILIES within fifteen (15) business days.	78.00%	89.00%	77.00%
Identify immediate needs during intake assessments and make referrals for services and/or provide resources within three (3) business days.	89.50%	94.75%	100%
Administer a written survey to FAMILIES at the initial face-to-face or virtual meeting, and another upon completion of the program or termination of involvement in HVP, to determine if their knowledge of their child's development and their parental confidence have increased as a result of the program.	40.00%***	9.75%***	45.50%***

*FY2023-24 Outcomes are through February 29, 2024.

**CFCOC Post-surveys outcomes were unmet because families changed phone numbers, moved addresses, and became unresponsive, which resulted in referrals being closed. In addition, referrals that closed within the first month of being in the program are included. For those referrals, completing a post-survey would not generate a supportive description of the services received in the shortened timeframe. Pre-surveys were completed during the initial assessment.

***MECCA Post-surveys outcomes were unmet because families changed phone numbers, moved addresses, and became unresponsive, which resulted in referrals being closed.

New Outcome Objectives:

- 100 percent of families enrolled in services will complete a family-centered assessment within 30 calendar days from initial contact and followed by a secondary assessment within three months during each fiscal year of this Contract.
- A minimum of 60 percent of families enrolled in services will increase primary health score and/or developmental screenings during fiscal year 2024-25 of this Contract.
- A minimum of 70 percent of families enrolled in services will increase primary health score and/or developmental screenings during fiscal year 2025-26 of this Contract.
- A minimum of 60 percent of parents enrolled in services will create a safer and higher quality home environment during fiscal year 2024-25 of this Contract.
- A minimum of 70 percent of parents enrolled in services will create a safer and higher quality home environment during fiscal year 2025-26 of this Contract.
- A minimum of 70 percent of parents enrolled in services will report increased parent knowledge of age-appropriate child development including language, cognitive, social emotional and motor domains during each fiscal year of this Contract.
- A minimum of 70 percent of parents enrolled in services will display improved parenting capacity, parenting practices and parent-child relationships during each fiscal year of this Contract.