Attachment B





# **2016 Strategic Financial Plan**



Attachment B





# **Michelle Aguirre**

**Chief Financial Officer** 





# Today's Agenda

- Michelle Aguirre, Chief Financial Officer
  - Strategic Direction
- Dr. Chris Thornberg, Founding Partner, Beacon Economics
  - Economic Conditions & Forecast
- David Brodsly, Managing Director, KNN Public Finance
  - Orange County's Financial Position
- Lisa Bohan-Johnston, County Budget Director
  - Strategic Financial Plan Overview
- Assistant Sheriff Steven Kea
  - Integrated Services Overview





# Strategic Plan Priorities 2012 & 2015

- Stabilize budget and prepare for contingencies
- Develop a competent and cost-effective technology model
- Succession plan and invest in workforce development
- Simplify/increase flexibility of administrative policies and procedures
- Address and fund agency infrastructure





# Path and Strategies

### Path to the Present

- Reserves Target, Contingency
- Credit Rating
- Public Safety Revenue
- VLFAA Payments

### **Road to the Future**

- Debt Management Policy
- Position Policy
- IT Plan & Governance
- Conservative & Disciplined Path to the Future







## **Economic Conditions & Forecast**

# Dr. Chris Thornberg

# **Founding Partner**







# **Orange County's Financial Position**

# **David Brodsly**

# **Managing Director**





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# **The Value of Financial Planning**

# David Brodsly Managing Director KNN Public Finance





# Learning from the Rating Agencies

- Provide a long-term perspective on fiscal health
  - Compare similar credits in California and across nation
  - Calculate medians for key financial statistics
  - Observe practices of both strong and weak credits
  - Ratings are third-party indicators of fiscal health
- Longer-term interests of investors can align with longer-term interests of a community
  - Residents and local businesses make long-term investments, like a bond investor
  - Both value stability





# **Beyond the Ratings**

- County responsibilities more complex than simply debt repayment
  - Markets focus on numbers only
- Rating agencies are not prescriptive
- Case Study: Orange County
  - Ratings in 1994, prior to bankruptcy, were nearly the same as today





# **Overlapping Values**

- Value of Financial Management
- Value of Planning
- Value of Policies
- Value of Reserves





# Value of Financial Management

- County's 2016-17 Budget Message
  - Disciplined approach to fiscal management
  - Consistent with the Board's Strategic Plan goals
- Fitch's 12 Habits of Highly Successful Finance Officers
  - Management practices and policies can add stability
  - Discipline as part of long-range financial management improvements helps during tough times
- S&P's Financial Management Assessment
  - Rigor of a government's financial management practices is an important factor
  - Implementing timely and sound financial and operational decisions in response to economic and fiscal demands is a primary determinant of near-term changes in credit quality





# Value of Planning

- Rating agencies value key components of County's Strategic Financial Plan
  - Operating Fund Forecast
  - Capital Improvement Plan
  - IT Project Plan
  - Strategic Priorities





### Value of Policies

- Formal Statements of Policies and Goals Provide Path to Best Practices
  - Investment Policies
    - Positive legacy of the Orange County 1994 bankruptcy
  - Reserve Policies
    - Reviewed and formalized in 2010
    - Revisited annually in Strategic Financial Plan process
  - Debt Management Policy
    - New comprehensive policy for Board consideration in 2016 Strategic Financial Plan
  - Position Policy
    - New policy for Board consideration in 2016 Strategic Financial Plan





### Value of Reserves

- Fund Balance and Other Reserves
  - Key indicators of financial health and resilience
  - The rating agencies' "idiot light" on the credit dashboard
  - Fitch: "Maintaining an operating reserve or rainy day fund is perhaps the most effective practice an issuer can use to enhance its credit rating."





# **Reviewing Key Credit Metrics**

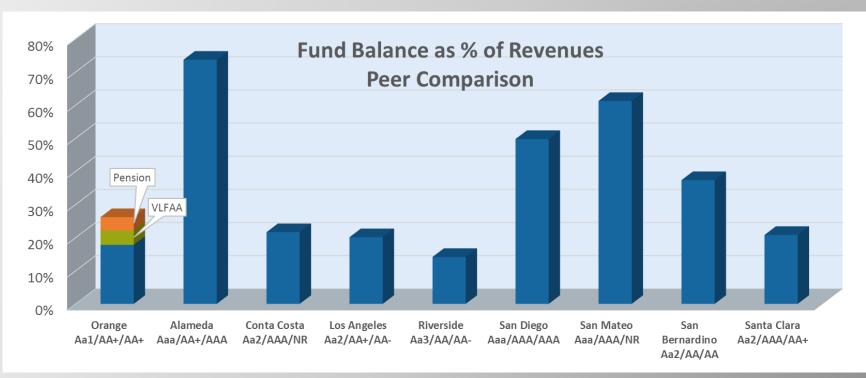
- Subject to Management/Legislative Decisions
  - Policies and Planning
  - Fund Balance
  - Retirement Funding
  - Debt Burden





# **Fund Balance**

- Rating agencies look at "GAAP" fund balance
- County's reserve policies, Strategic Plan and budget practices result in adequate fund balance

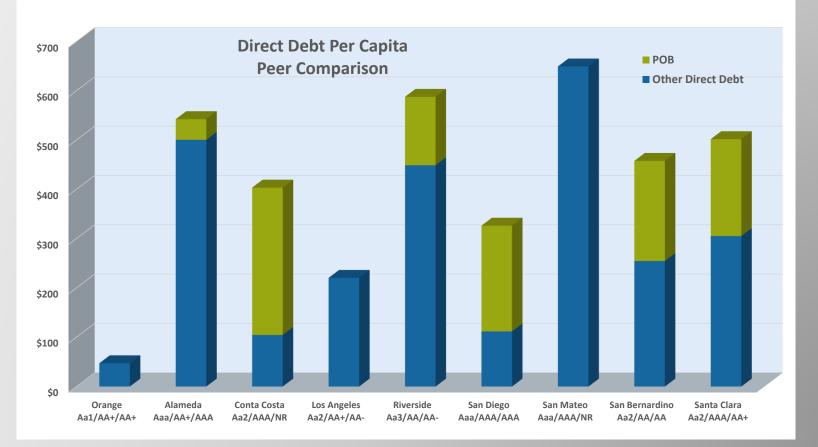






## Low Debt Burden a Key OC Credit Strength

- General Fund Bankruptcy Debt retired in 2015
- Non-General Fund Bankruptcy Debt to be retired in 2017

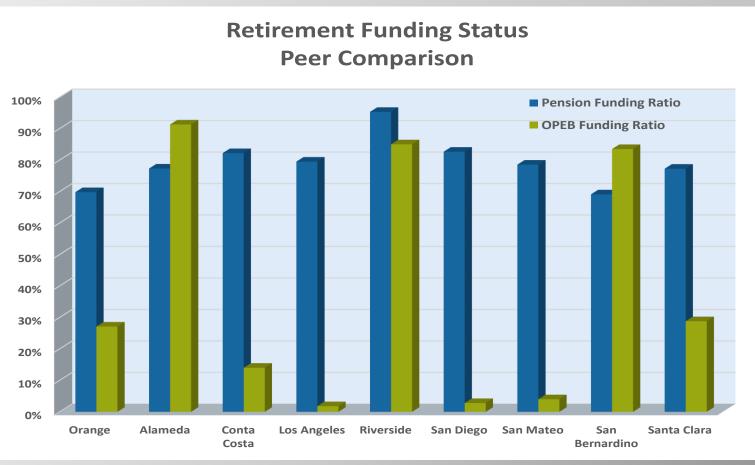






# **Retirement Funding**

### Increasing focus on these liabilities







# **Rating Agency Observations**

#### Moody's—October 2016 Report (Surveillance)

- Strengths
  - Large and diverse economy
  - Conservative budgeting practices and policies
  - Modest debt burden
- Challenges
  - Improved but narrow reserve levels compared to other counties
  - Reliance on State/Federal funding
- Outlook
  - Stable outlook dependent on continued improvement in financial position
  - Modest issuance of debt
- Upgrade
  - Significant and sustained increase in reserves and liquidity levels
- Downgrade
  - Deterioration of reserve position
  - Failure to maintain balanced operations





# **Rating Agency Observations**

### <u>Standard & Poor's</u> – December 28, 2015 (Pension Note & Issuer Credit Rating)

- Very strong
  - Economy
  - Liquidity
- Strong
  - Management with good financial policies and practices
  - Budgetary performance
  - Budgetary flexibility
  - Debt and contingency liability profile





# **Rating Agency Observations**

### Fitch – December 28, 2015 (Pension Note)

- Key Rating Drivers
  - Wealthy and Diverse Economy
  - Healthy Financial Position
    - Bolstered by solid fund balance levels
    - Proactive efforts to control expenditure growth
  - Very Low Debt Levels
  - Substantial Unfunded Pension Liability
    - Despite recent pension reforms





## **Strategic Financial Plan**



### Lisa Bohan-Johnston

**County Budget Director** 





# 2016-17 Budget Balancing

- Reserves and One-Time Funding \$13.0M
  - Teeter Revenue \$11.0M
  - General Fund Reserves \$2.0M
  - Bankruptcy Debt Reserves \$8.3M (these monies are not available in FY 2016-17 as was originally budgeted)
- <u>Stabilize the Budget</u> Ongoing Restorations \$24.6M
  - Sheriff \$13.4M
  - District Attorney \$7.5M
  - OC Public Works \$1.0M
  - Assessor \$1.1M
  - Auditor-Controller \$0.8M





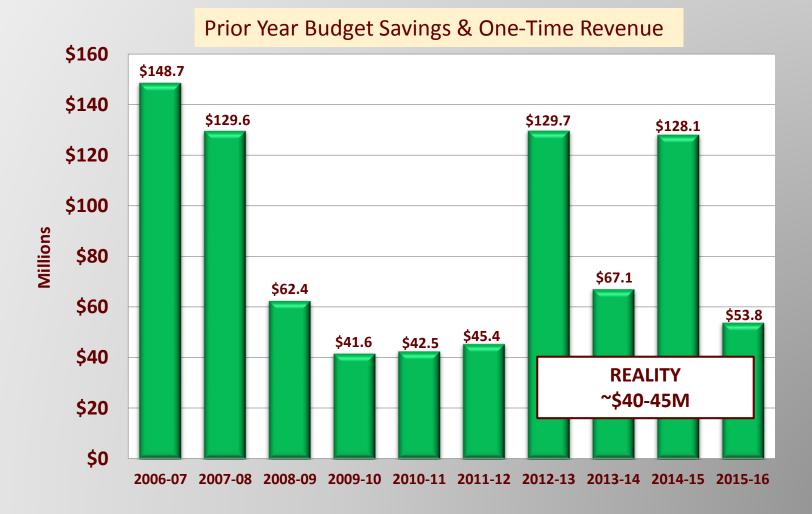
# **Three Years of Budget Balancing**

- \$64.6M Over Three Years to Stabilize Budgets
- Ongoing Restorations □ Sheriff - \$10.1M +12.2M + 13.4M = \$35.7M □ District Attorney - \$1.8M + 5.6M + 7.5M = \$14.9M □ Public Administrator - \$0.6M + 0.4M = \$1.0M □ Probation - \$1.9M □ Public Defender - \$1.9M + 1.6M = \$3.5M OC Public Works - \$0.9M □ Assessor - \$2.4M + 1.1M = \$3.5M □ Auditor-Controller - \$0.3M + 0.8M = \$1.1M □ CEO - \$0.7M and HRS \$0.4M □ Treasurer-Tax Collector - \$0.6M + .4M = \$1.0M





# Fund Balance Unassigned







# 2016-17 First Quarter Budget Report

#### **Prepare for Contingencies & Fund Agency Infrastructure**

Description	Amount Committed
Target Reserve Replenish	\$ 20,909,957
Contingency Reserve Increase	1,000,000
ROV Elections System Upgrade/Replacement	5,000,000
Closed Circuit TV (CCTV)/Sheriff	1,187,750
Sheriff Helicopter	4,800,000
800 MHz Project	12,445,091
Criminal Justice Facilities	2,200,000
Miscellaneous Contingency Increase (QBAR Funding)	5,000,000
IT Security Assessment Costs	1,267,037
Total Fund Balance Commitments	\$ 53,809,835





# **Proposition 172 Revenues**







# **Property Tax Revenue Growth**

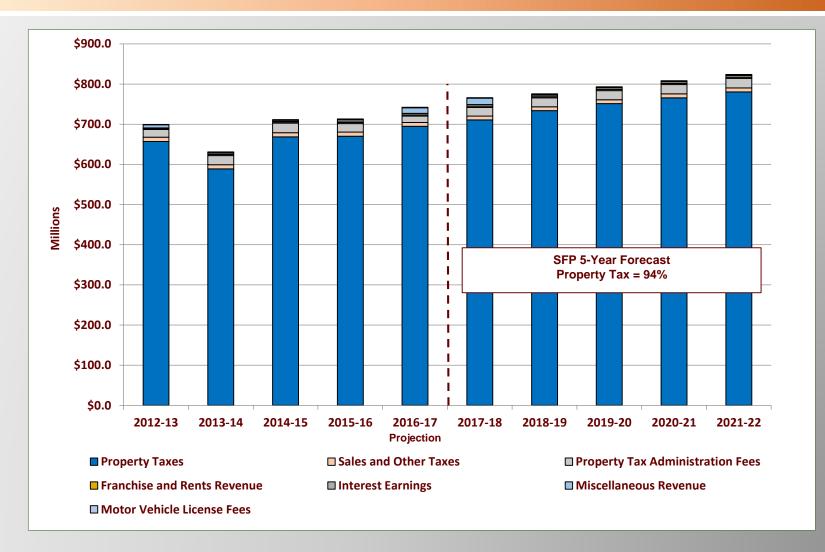
#### **Property Tax Revenue (% Change)**







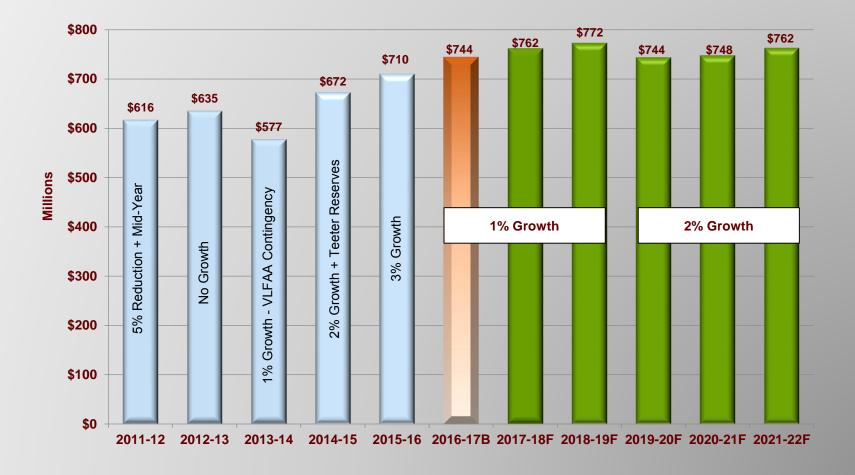
# **General Purpose Revenue**







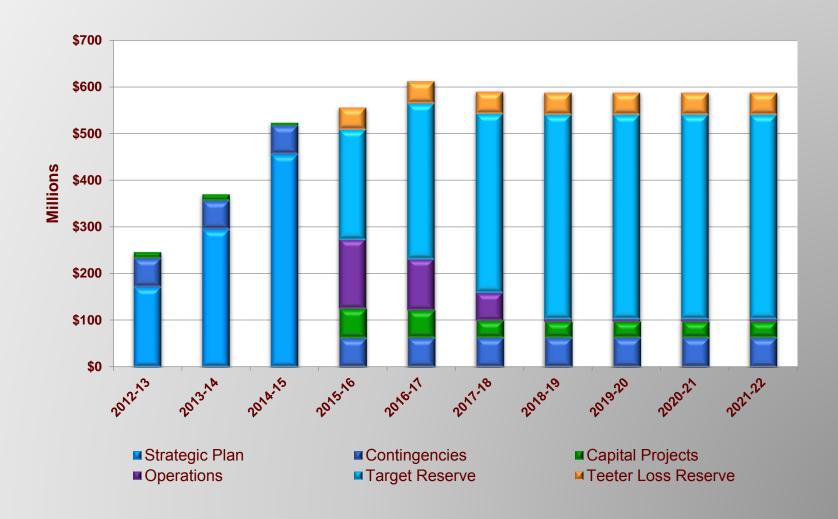
# **Forecasted Net County Cost**







## **Reserves Available to General Fund**







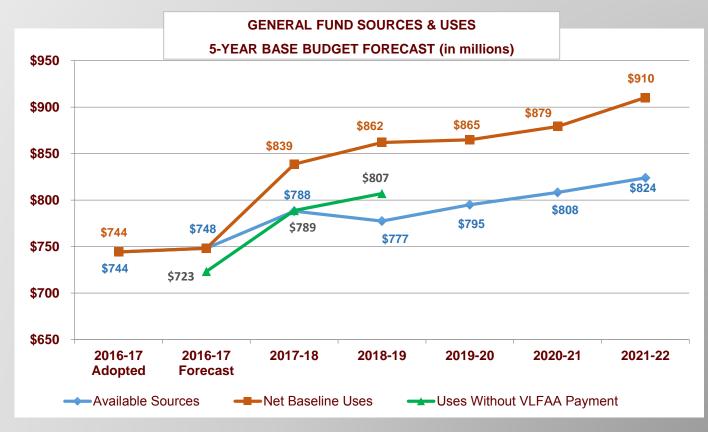
# **Expense Assumptions**

- Salary Assumptions:
  - Years 1 through 5 Existing MOU terms
  - Beyond existing MOU terms 2% growth
- Retirement Rate Assumptions (Tier II):
  - Safety Rate from 62% to 67% (3@50)
  - Non-Safety Rate 29% to 33% (2.7@55)
- Health Benefit Cost Assumptions:
  - 5-Year Growth from \$191M to \$281M (46%)
- CPI Assumptions for Services and Supplies:
  - 2.3% to 2.4%





### Five Year Forecast with Restore & Expand Augmentations



#### Notes:

[1] Available Sources includes use of one-time revenue, and reserves

[2] Net Baseline Uses is NCC limits plus restore and expand augmentations, and includes the remaining

\$130M in VLFAA payments in FYs 2016-17 through 2018-19





### Augmentations

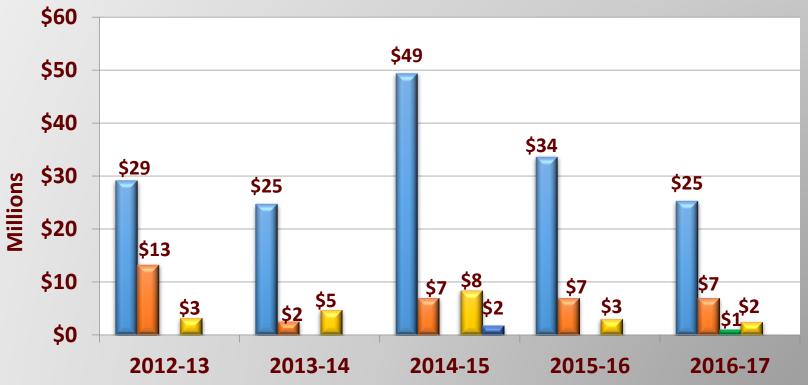






# **Restoration Requests by Program**

### **5-Year History**



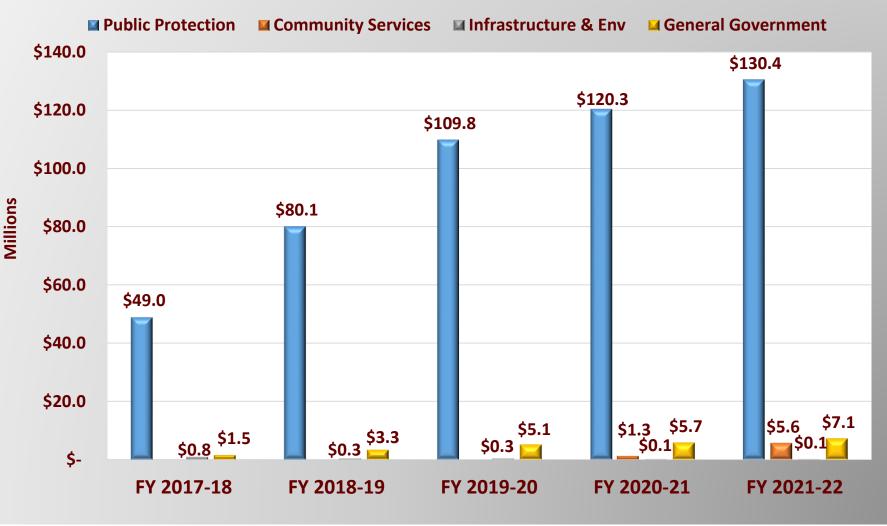
Public Protection
Infrastructure & Env. Resources
Capital Improvements

Community ServicesGeneral Government





## **Restoration Requests by Program**







## **Strategic Priorities**

(In millions)	Total Requested Cost	Total Projected Revenue	Total Requested NCC
FY 17-18	\$110.1	\$ 34.3	\$ 75.8
FY 18-19	90.9	48.3	42.6
FY 19-20	135.3	37.2	98.1
FY 20-21	165.1	54.4	110.7
FY 21-22	188.8	53.7	135.1
5 Year Total	\$690.2	\$227.9	\$462.3

Note: Ten-year Net County Cost request is \$1.0 billion





## **Strategic Priorities**

Budget	
Control	Integrated Services
017	Stepping Up Initiative
042	Behavioral Health Services Campus
060	In-Custody/Post Custody Drug Treatment Program
060	Recidivism Reduction Community Reintegration
017	Reentry Facility





## Strategic Priorities (Continued)

Budget Control	Program I Public Protection	
026	Science & Technology that Enhances Public Safety	
055	Jail Security Electronic Control Systems Upgrade/Replacement	
057	Youth Guidance Center – Classroom Facility	
057	SB81 Match - Juvenile Hall Gymnasium & Visitation Center	
060	Closed Circuit Television (CCTV) System for Jails	
060	Sheriff-Coroner IT Strategic Plan Implementation	
060	Sheriff-Coroner Facilities Maintenance Repair Plan	
060	Sheriff-Coroner Facilities Capital Improvement Plan	
060	Crime Lab Forensic Personnel for Evidence Analysis	
060	Inmate Transportation Buses	
060/042	James A. Musick Facility Expansion - Phase 1 Staffing	
060/042	James A. Musick Facility Expansion - Phase 2 Staffing	
060	Computer-aided Design System Upgrade	
060	Automated Content Classification Solution	
060	Disaster Recovery	





## Strategic Priorities (Continued)

Budget Control	Program II Community Services
042	Psychiatric Crisis Stabilization and Support Services
063	In-Home Supportive Services
063	Resource Family Approval
063	Continuum of Care Reform
063	Adult Protective Services

Budget Control	Program III Infrastructure & Environmental Resources
080	Badge Encryption Upgrade
080	Software Solution for Agricultural Commissioner





## Strategic Priorities (Continued)

Budget	
Control	Program IV General Governmental Services
014	CAPS+ Performance Budgeting Upgrade
014	CAPS+ Human Resources/Payroll Upgrade
014	CAPS+ Financial/Procurement & Human Resources/Payroll Replacement
014	CAPS+ Financial/Purchasing Upgrade
014	CAPS+ Vendor Self Service and Financial Workflow Mobility
014	CAPS+ Employee and Management Self Service
015	Property Tax System Upgrade
054	Integrated Talent Management System
031	New Electronic Voting System

Budget Control	Program V Capital Improvements	
036	County Facilities Master Plan	
036	Countywide IT Security Assessment	





## **Integrated Services**



**Assistant Sheriff** 





## **Strategic Priorities - Integrated Services**

- 1. Stepping Up Initiative
- 2. Behavioral Health Services Campus
- 3. In-Custody/Post-Custody Drug Treatment Program
- 4. Recidivism Reduction Community Reintegration
- 5. Reentry Facility



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## **Strategic Priority 1**

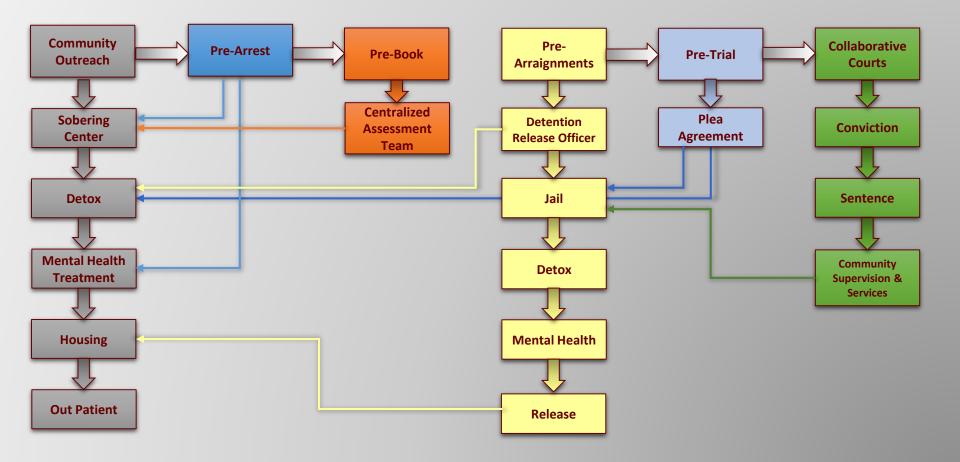
# STEPPINGUP





## **Criminal Justice Diversion Flow Chart**

#### **Adult and Juvenile**







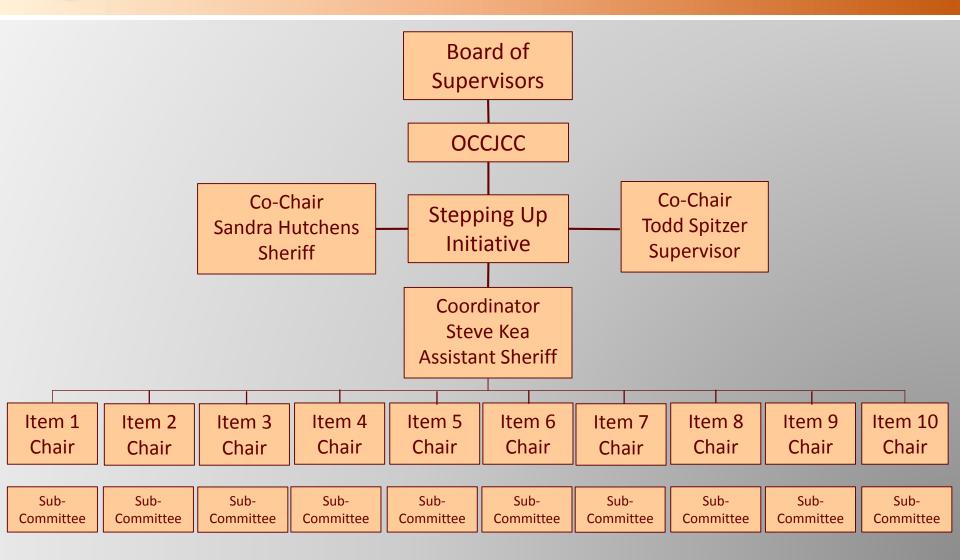
## **Ten Recommendations**

- 1. Determine a standard definition of mental illness
- 2. Develop a screening/assessment tool to identify mentally ill persons
- 3. Develop a comprehensive community outreach program to preemptively divert mentally ill persons towards treatment and away from the criminal justice system
- 4. Construct a County Urgent Care and Restoration Center with 24 hours/7 days access
- 5. Remodel the IRC to expand mental health treatment services in the Orange County Jail
- 6. Expand programs in the Jail for mentally ill offenders to include integration upon release
- 7. Expand collaborative court efforts to divert mentally ill offenders
- 8. Expand post-custody outpatient services, housing, and treatment for mentally ill offenders
- 9. Develop a comprehensive data collection and analysis plan
- **10.** Consider the implementation of an Office of Integrated Services





## **Stepping Up Initiative Organizational Chart**







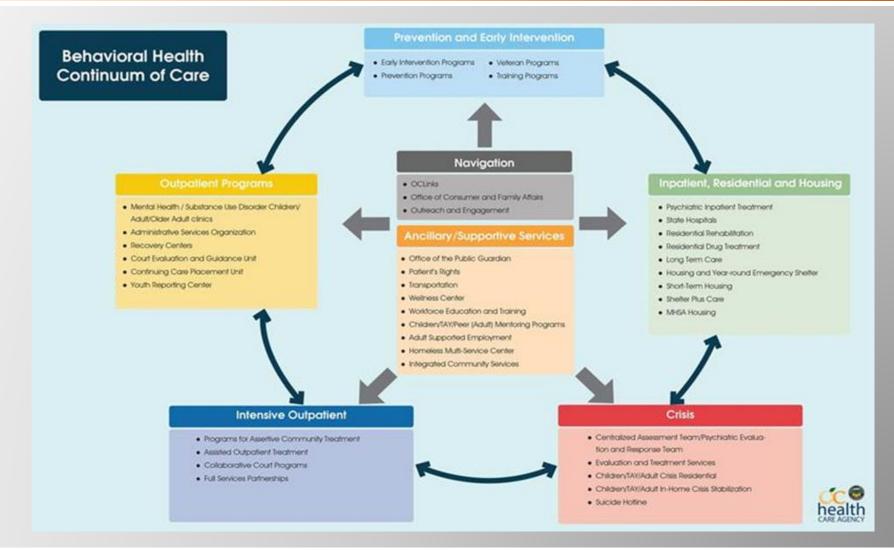
#### Behavioral Health Services Campus Adult & Juvenile

- 1. Creation of hub of co-located services (single site or multiple sites to be determined)
- 2. Improved outcomes due to better integration of services and community relations
- 3. Improved access for clients
- 4. Reduce or eliminate reliance on Emergency Room and/or Custodial Services
- 5. Most importantly clients receive timely treatment





## **Collocated Urgent Care Services**







#### In-Custody/Post-Custody Drug Treatment Program

- 1. Professional drug treatment for men and women in-custody
- 2. Post-Custody community based treatment
- 3. Sober living for one year
- 4. Case management throughout the process
- 5. Public-Private Partnership





#### **Recidivism Reduction Community Reintegration**

- 1. Cognitive Behavioral Therapy Program
- 2. 200 inmates (5 jails)
- 3. Case management throughout the process
- 4. Post-custody treatment for one year
- 5. Software tracking system to report recidivism outcomes
- 6. Public-Private Partnership





**Reentry Facility** 

#### **1.** One stop shop for newly released inmates, services include:

- Obtaining Identification Cards
- Treatment Services
- Educational Programs
- Work and Housing Assistance

#### 2. <u>Preliminary Planning Underway</u>





## **Develop Comprehensive Plan**

#### **Data Collection & Analysis**

- Combine healthcare and Criminal Justice Data
- Inventory existing record keeping systems for integration look for opportunities to data mine reports for strategic development
- Look for ways to track individuals throughout system, with privacy considerations
- Consider "10 most wanted" list (criteria to be determined) Proactive Problem Solving
- Consider new software system vs. independent data streams with a dashboard

Stakeholders: Sheriff, Health Care Agency, Social Services Agency, Probation, CEO, Courts, Public Defender, District Attorney, Office of Coordinated Care





### **Consider Implementing Office of Integrated Services**

- Multiple independent efforts to service those in need create potential gaps, redundancies, underutilization, and inconsistent cost models
- Programs contracted for, or provided by: Social Services, HCA, Sheriff, Probation, Parole, Collaborative Courts, and the Office of Coordinated Care as well as NGOs and others are in need of coordination
- Services include: Housing, medical treatment, mental health services, counseling, job placement, government assistance, education, transportation, and child care
- Coordination needed for current and future funding sources



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# **Questions?**





## **Competing Needs for General Funds**



#### Salaries & Benefits





## Next Steps

#### Path for Success

- Disciplined Financial Management
- Continue to Take Timely Action
- Be Creative
- Work Together
- FY 2017-18 Annual Budget
  - Department Budget Submittal March 1
  - Public Budget Hearings June 13 & 14



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## **Thank You**



