

ORANGE COUNTY BOARD OF SUPERVISORS

Nomination for Boards, Commissions & Committees (Rev. 7/15/19)

Agenda Date: 12/17/19	Item # 19-001174				
Members of the Orange County Board of Supervisors					
cc: Clerk of the Board of Supervisors	Clerk of the Board of Supervisors				
From: Jenny Qian, Agency Advisory Board Coordinator (CA/Health Policy, Research & Communications (CA/Health Policy)	De				
It is my intent to appoint: Name: Heather Enciso					
Address:					
City & Zip:					
Day Phone: Fax Number	er:				
To the: Orange County HIV Planning Council (Name of Board, Commission or Committee)					
Position Slot: Category (M) representatives of individuals who local prisoners, were released from the custody of the panel s and had HIV/AIDS as of the date on which the individuals w	ystem during the preceding 3 years,				
Name of incumbent being replaced or last known member: W	Vesley Fought				
Term of Office: 2 years or N/A (Choose one) From (Date) 01/01/20 to 12/31/21 Term Concurrent with Supervisor's Term of Term Concurrent with position Vacancy created by (Choose one): Resignation Other:	of office Expiration of Term \[\sum N/A \]				
	t Newly Formed Committee				
Qualifications: Attached (must be attached for appo	intments and reappointments)				
Remarks:	1				
For Clerk of the Board Use On Clerk's Initials: File I.D Needs a COI	-				
Contact Name Supporting Agency	Mail or Pony				
Appoint/Complete: Term Years Term Dates: CWS Other	to				
Check one: Scheduled Vacancy Unscheduled V	Vacancy ted on to				

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APPLICATION FOR COUNTY OF ORANGE BOARD, COMMISSION OR COMMITTEE

Return to:

Clerk of the Board of Supervisors 333 West Santa Ana Blvd., Suite 465 Santa Ana, California 92701 Website: www.ocgov.com/gov/cob/ (FOR COUNTY USE ONLY)

Instructions: Please complete each section below. Be sure to enter the title of the Board, Commission or Committee for which you desire consideration. For information or assistance, please contact the Clerk of the Board of Supervisor's Office at (714) 834-2206. Please print in lnk or type. NAME OF BOARD, COMMISSION, OR COMMITTEE TO WHICH YOU ARE APPLYING FOR MEMBERSHIP (SEE LIST AT HTTP://WWW.OCGOV.COM/GOV/COB/BCC/CONTACT): **HIV Planning Council** SUPERVISORIAL DISTRICT IN WHICH YOU RESIDE: - First - Second - Third - Fourth - Fifth APPLICANT NAME AND RESIDENCE ADDRESS: Heather Hernandez **Enciso** First Name Middle Name Last Name State Street Address City Zip Code Home Phone Number Cell Phone Number Email Address Asian Pacific AIDS Intervention Team (APAIT) **CURRENT EMPLOYER:** Clinical Program Director **OCCUPATION/JOB TITLE: BUSINESS ADDRESS: BUSINESS PHONE NUMBER:** EMPLOYMENT HISTORY: Please attach a resume to this application and provide any information that would be helpful in evaluating your application. ARE YOU A CITIZEN OF THE UNITED STATES: M YES [] NO IF NO, NAME OF COUNTRY OF CITIZENSHIP: ARE YOU A REGISTERED VOTER? # YES ! NO IF YES, NAME COUNTY YOU ARE REGISTERED IN:

Revised Date 02/07/19 Page 1 of 2

ORGANIZATION/SO	CIETY	FROM (MO./YR.)	TO (MO./YR.)
N/A				Technology to passed the Millian Millian Control of the Control of
		MANAGAGA ANG ANG ANG ANG ANG ANG ANG ANG		
WITHIN THE LAST AGENCY(IES)?	FIVE YEARS, HAVE YOU BE YES 🗆 NO	EN AFFILIATED W	TH ANY BUSI	NESS OR NONPROFIT
DO YOU OWN REA	L OR PERSONAL PROPERT VIAL CONFLICT OF INTERE	Y OR HAVE FINANCEST? CIYES IN NO	CIAL HOLDING	3 WHICH MIGHT
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N/A PLEASE BRIEFLY E COMMISSION. ATT	EXPLAIN AND ATTACH ADDIT	SERVE ON THIS BIF NECESSARY. TS SIGNATURE: SECOND DO Received by: BOS District 3	NECESSARY. BOARD, COMM NOT WRITE B Deputy Clerk D BOS Dist	SELOW THIS LINE

HCA ASR 19-001174 Page 3 of 14 As the new Clinical Program Director for Asian Pacific AIDS Intervention Team (APAIT), I want to be actively involved in the OC HIV Planning Council to ensure that we are continuously improving our comprehensive continuum of care services, linkage to care, case management, supportive housing services for low-income people living with HIV/AIDS who are uninsured and underserved. It is important for me as a provider to ensure ongoing collaboration and communication with stakeholders, community members, and agencies to reduce new HIV infections, improve navigation and access to care, and optimize healthcare outcomes for individuals at-risk of HIV/AIDS and PLWH. I believe my clinical experience in serving the mental health and medically diverse disenfranchised communities, along with my passion to reduce health and mental disparities will assist me a member for the HIV Planning Council.

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RECEIVED

ORANGE COUNTY HIV PLANNING COUNCIL

APPLICATION FOR MEMBERSHIP

Toggalote			
To apply for membership please compl			
Have you ever served on the Planning Cour	ncil (Check Yes or No): 🔲 Yes	if yes, what year(s)	No
What was the reason you left: N/A			
(1) - III			
Have you ever served on a Committee (Che	ck Yes or No): 🔲 Yes 🔀 No	If yes, Which Committe	ee(s):
If you are no longer serving on the Committ N/A	tee(s), what was the reason y	ou left:	
INA			
The analyst as for fall as			W
This application is for: (All members of I	the Planning Council are re	quired to serve on a st	anding committee)
Planning Council Voting Membership Of Check committee(s) below:	Lisuumg Council Amiliat	e Membership (See defii	nition on page A):
Committee Membership(s) Only (Check	committee/s) helevel.		
Client Advocacy (HCAC) Minteger	tod Plan Committee Modern	in Castina Alland	
☐ Client Advocacy (HCAC) ☐ Integra ☐ Other HIV-related Committee:	neo rian committee Xirilon	ity setting, Allocations, a	nd Planning (PSAP)
Contact Information: Your home address	s must match the address	on your voter registra	lion if annicable
Applicant's Name: Heather H. Enciso		Date:	10/15/19
Home Address		State: CA	Zip Code:
Work Address: 1	□ N/A	State: CA	Zip Code:
Email:			
Fax:			
What is your preferred contact phone n	umber?		-
May we leave a message at the above of May we fax HIV -related materials to the		Yes Yes ✓ Yes X	∐ No
May we email HIV -related materials to		⊠ Yes	□ No
City of employment/residence. Check th	re one that anolies		No
North County (Anaheim, Brea, Buena Park	, Cypress, Fullerton, La Habra, La	Palma, Orange, Placentia	Villa Park, or Vorba
Linda)			
Central County (Costa Mesa, Fountain Vall Ana, Seal Beach, Stanton, Tustin, or Westminster	ley, Garden Grove, Huntington B	each, Irvine, Los Alamitos, I	Newport Beach, Santa
South County (Aliso Viejo, Dana Point, Lag Viejo, Rancho Santa Margarita, San Clemente, Sa	una Beach, Laguna Hills, Laguna i	Niguel, Laguna Woods, Laki	Forest/El Toro, Mission
		• •	
Vote: Registration: Council Bylaws requiregister to vote go to registertovote.ca.	ire toat individuals who are	e eligible to vote oe reg	stered to vote. To
Are you a registered voter: X Yes	No, If no please expla		
Personal Profile	No, ii no piease expia	1n:	
Gender Identity: Male	⊠ Female		
Transgender: Male-to-Female	Not listed (specify):	der: Female-to-Male	
	7 Hot listen (shecità):		
Current Age:32 Year of Birth: 06-15-	1987		
Cultural/Ethnic Identity: Check the ONE	that best applies.	to fall a fall say	
African-American	Pacif	ic Islander (specify):	
Asian (specify): Filipino		e/Caucasian	
Latino/a/x (specify): Native American (specify Tribe/Nation:		ne to State	
- The same report of the same same same same same same same sam	Not I	sted (specify):	
esercomagno. Los Longis Capation de la companya de			
	Page 1 of 7	Revi	sed 5/28/19

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APPLICATION FOR MEMBERSHIP (CONTINUED)

П мѕ	Category: Please check one of the categories below that best describes your possible risk for HIV (men who have sex with men) Person who injects drugs (PWID) MSM/PWID
	reasonal To the Company Person who injects drugs (PWID) MSM/PWID
COMPANY OF THE PARTY OF THE PAR	rosexual Perinatal Unknown/Not reported X Other (Specify): Pankxva
Federa	ly Mandated Categories. The Planning Council is federally mandated to include individual
in its n	embership who represent the following groups. "Represent" means you are or provide Hi
Service	s to people in these groups. Please select ALL that apply. If you have questions about the
catego	ias listed below, please contact (714) 834-8399
X Hea	th Care Providers, including Federally Qualified Health Centers
<u>×</u> Con	munity Based Organizations serving affected populations/AIDS Service Organizations
∑ Soci	I Service Provider, including housing and homeless service provider
X Mer	tal Health Provider
	tance Abuse Provider
	Public Health Agency
Hos	ital Planning Agency or Health Care Planning Agency
	Medicaid Agency
	Part B Agency
	C Provider
_J rait	D Provider (If none, representative of organization with a history of serving children, youth, and families living with HIV)
Z Oth	r Federal HIV Program (Prevention Services)
Oth	Federal HIV Program (Special Projects of National Significance SPNS), AIDS Education and
 raining	Centers (AETC), and Ryan White Dental)
🖸 Othe	r Federal HIV Program (HOPWA)
🛛 Repr	esentative of/or PLWH who were formerly Federal. State or local prisoners that were released
om cus	lody the preceding three years and had HIV as of the date of release
	Elected Community Leader
Affe	ted Communities: PLWH Co-infected with Hepatitis B or C (you must sign a Protected Health
liormai	on disclosure)
Aller	ted Communities: PLWH and Historically Underserved Subpopulations ral Community Member
neck n	ed Plan Committee: If you are applying to be a member of the Integrated Plan Committee embership categories you can represent. Please check ALL that apply or $\sim N/\Lambda$.
Pers	on living with HIV
	esentatives of HIV Care Services
	esentatives of HIV Support Services
Repr	esentatives of HIV Prevention Services
	esentatives of Affected Communities
ase de	scribe below how you qualify to represent the category/ies marked above:
ireil750	Clinical Social Worker (LCSW) I am committed to serving the medical and mental health disenfran
s who a	Additionally, as the new Clinical Program Director and APAIT in Garden Grove, I am focused on a e at-risk and/or diagnosed with HIV/AIDS, along with providing LGBTIQ affirming mental health tr
aze IIIai	agement services. As an LCSW who has worked in both innationt locked down problems because
tient co	mmunity mental health, along with my experience as a medical social worker in the emergency have experience working with diverse clients who have high comorbidity rates and in need of spe

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ORANGE COUNTY HIV	PLANNING COUNCIL
APPLICATION FOR MEN	BERSHIP (CONTINUED)

treatment and services. I hope to be afforded the opportunity to be involved in the Orange County HIV Planning Council and further continue my passion with working with disenfranchised populations. I believe my passion and professional experience with working with various populations is an asset to Planning Council.

Affirmation of Membership Commitment:

I commit to:

Print Name:

- Participate in Council/committee meetings from beginning to adjournment.
- Prepare for each meeting by carefully reading all pre-distributed materials.
- Provide information regarding needs and priorities.
- Make recommendations considering the community needs and data not my special interests or personal
 perspectives.
- Disclose any conflicts of interest I may have relative to issues that come before the Council or committees.
- Follow the Bylaws and Rules of Respectful Engagement.

Heather H. Enciso

Serve on at least one of the Council's committees.

I commit to participate according to the current meeting schedule. I have considered my personal and professional commitments/obligations and do not foresee them as a barrier to my full participation on the Orange County HIV Planning Council.

I certify that all statements and representations made in this application are true and correct. Misrepresentation shall be a basis for revocation of my application/membership. I acknowledge that the information provided, aside from personal contact information, cannot be kept confidential and may be discussed publicly or otherwise become part of a public record.

Signature:	All			Date:	10/15/2019	
		(Continued on the	next page)			
Magingstownspragners about	and the second s	Page 3 of 7	* · · · · · · · · · · · · · · · · · · ·		V	Denne

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ORANGE COUNTY HIV PLANNING COUNCIL APPLICATION FOR MEMBERSHIP (CONTINUED)

Additional Information:					
If employed, who is your curren	t employer?	APAIT, SSG			Does not apply
Type of Business/Agency	Community Ba	ased Organizatio	n	Job Title	Clinical Program Director at
Is your current employment HIV	related?	✓ Yes	☐ No)	
Briefly describe your responsibil	lities:	- 102	_		
As the Clinical Program Director	at APAIT in Gar	den Grove, I am	involved	l in the day-	to-day operations of the
various programs we house in o	ur clinic, from t	he Ryan White p	rogram.	Project REC	CLAIM, Outreach and Engagement,
	i mental health	services. APAIT	is commi	itted to sen	ving individuals who are at rick of
While I was a Psychiatric Social \	oclude your acti Worker at Colle	vities, responsibi de Hospital Cerri	lities, acc	complishme s both a fiel	ents, and any boards/commissions d instructor and field liaison to
rates of the LGBTIQ community educated MSW interns on how odiagnoses, from HIV/AIDS, traun	d trainings to Nies among the I and the importa certain subpopuna, and substan te and intervention with health	ISW interns which ance of prevention within the ceabuse disorder to the ceabuse disorder to the ceabuse disorder to the ceabuse disorders within the ceabuse disorder and the ce	th includenties, I edon and co e LGBTIC ers. Furth BTIQ affi who have	ed LGBTIQ a lucated MS entinuum of communit ermore, I h rming and s utilized Tra	affirmative interventions, cultural W interns on the co-morbidity f care services. Moreover, I by are at higher risk of certain ave had to educate healthcare sensitive. I have respectfully used
separate sneet, it necessary. Pie	ase indicate if a	ittaching an addi	tional sh	eet.	its committees. You may attach a
As the new Clinical Program Dire	ctor for Asian P	acific AIDS Inter	vention T	eam (APAI)	[], it I want to be actively involved
in the OC HIV Planning Council to services, linkage to care, case ma are uninsured and underserved. communication with stakeholden navigation and access to care, an	o ensure that we enagement, sup It is important it rs, community re ad optimize hea serving the me	e are continuous portive housing for me as a provi nembers, and ag lthcare outcome ntal health and n	ly impro- services : der to en encies to s for indi nedically	ving our cor for low-inconsure ongoin o reduce new viduals at-rediverse disconsisters	mprehensive continuum of care ome people living with HIV who ng collaboration and w HIV infections, improve isk of HIV/AIDS and PLWH. I
		Page 4 of 7			Market Control - Age - Agis Agree

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APPLICATION FOR MEMBERSHIP (CONTINUED)

SECTION A

ORANGE COUNTY HIV PLANNING COUNCIL CONFLICT OF INTEREST DISCLOSURE REPORT FORM

The Orange County HIV Planning Council has members who are professionally or personally affiliated with organizations (listed below) that receive funds that are allocated by the Council. Because of the potential for conflict of interest, current members and candidates for membership on the HIV Planning Council and its committees must complete this Disclosure Form. The following agencies currently receive funds allocated by the Council:

APAIT

Orange County Health Care Agency (Including 17th Street Care and 17th Street Dental)

Public Law Center

Radiant Health Centers

Shanti Orange County

Please complete either section (A), or section (B) below, as appropriate, and sign/date:

By my signatures below, I certify that:			
I, my spouse or significant other, and/or de as staff, consultant, officer, or board member Part A. Signature: Print or Type Name:	pendent family member(s) per for any organization whi	have not serv ch has receive Date:	red within the past 12 months and funding from Ryan White
SECTION B			
By my signature below, I certify that:			
I, my spouse or significant other, and/or de staff, consultant, officer, or board member Part A.	pendent family member(s) for the following organizati	<u>have served</u> w on(s) recelving	vithin the past <u>12 months</u> as g funding from Ryan White
Organization:			
Period of Affiliation:	-		III — liviu
Title/Relationship:			
(Please attach additional pages as necessary)			
Signature:		Date:	
Print or Type Name:			

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ORANGE COUNTY HIV PLANNING COUNCIL APPLICATION FOR MEMBERSHIP (CONTINUED)		
THESE AUTHORIZATIONS SHALL BECOME VALID IMMEDIATELY AND SERVOKED. REVOCATION CANNOT BE RETROACTIVE AND WILL ONLY II DISCLOSURES AFTER THE DATE OF REVOCATION. DISCLOSURES ALREATHIS INFORMATION IN PUBLIC RECORDS CANNOT BE REMOVED.	MPACT ALIT	HODIZATION OF
 PURPOSE OF DISCLOSURE OF HIV STATUS: Applicants for the Plan not required to provide personal health information, including Hiv required to assure that at least 33% of its membership is compose individuals must meet the following criteria: Not be employed by, a board member of, or a paid consult Agency; Be HIV-positive and receiving HIV-related services from a R and Be a resident of Orange County. 	V status. He ed of "unali tant of a Ry Ryan White	owever, the Council is gned consumers". These an White Part A-funded Part A-funder;
I meet all three of the criteria above	Yes	No
Are you receiving HIV services at a Ryan White Part A-funded Agency	Yes Yes	No
If Yes, please indicate which Agency or Agencies		•
In order to be considered for membership as an "unaligned considered HIV status must be publicly disclosed. If you are not applying as a need to disclose your HIV status and you do not need to complete By signing this authorization, you are willingly disclosing your HIV and you understand that this information will become a public recipublic meetings. Your HIV and unaligned consumer status will be very	n unaligned this form. status for mord and will rerified.	d consumer you DO NOT nembership purposes I be discussed in open,
If you choose not to disclose your HIV status, you will still be considered or consumer or	dered for m nbership ca	nembership on the tegories, provided there
AUTHORIZATION TO DISCLOSE HIV STATUS		Pagatay See See
	art de la carte	
I, the undersigned, hereby voluntarily acknowledge that I am livin DISCLOSURE of my HIV serostatus to the Orange County Office of the Orange County HIV Planning Council and understand that it must be signature: Date:	HIV Planni	ne and Coordination and
		100
AUTHORIZATION TO DISCLOSE HEALTH INFO		
The information below describes the required disclosure of PLWH of	co-infected	with Hepatitis B or C.
Page 6 of 7		**************************************

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APPLICATION FOR MEMBERSHIP (CONTINUED)

AUTHORIZATION TO DISCLOSE HEALTH INFORMATION

The information below describes the required disclosure of PLWH co-infected with Hepatitis B or C.

PURPOSE OF DISCLOSURE HEPATITIS B OR C STATUS: Another membership category is a PLWH coinfected with Hepatitis B or C. Applicants for the Planning Council or its committees are not required to provide personal health information, including HIV/Hepatitis B or C status. However, the Council is required to assure that at least one member fits the mandated category entitled PLWH co-infected with Hepatitis B or C.

In order to be considered for membership as a PLWH co-infected with Hepatitis B or C, a person's HIV and Hepatitis B or C status must be disclosed. If you are not applying as a PLWH co-infected with Hepatitis B or C you DO NOT need to disclose your HIV or Hepatitis B or C status and you do not need to complete this form.

By signing this authorization, you are willingly disclosing your HIV and Hepatitis B or C status for membership purposes and you understand that this information will become a public record and will be discussed in open, public meetings.

If you choose not to disclose your HIV or Hepatitis B or C status, you will still be considered for membership on the Orange County HIV Planning Council in other membership categories, provided there is an open seat.

AUTHORIZATION TO DISCLOSE HIV AND HEPATITIS B OR C STATUS

I, the undersigned, hereby voluntarily acknowledge that I am a PLWH co-infected with Hepatitis B or C and authorize the public DISCLOSURE of my HIV and Hepatitis B or C status to the Orange County Office of HIV Planning and Coordination and the Orange County HIV Planning Council and understar that it may become part of public record.		
Signature:	Date:	
manage pilo 1 a 7 3 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		

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APPLICATION QUIZ

The HIV Planning Council (Council) quiz is intended to ensure that potential members know and understand the role of the Council. All questions and answers can be found on the Planning Council Application Information and Instructions document. Individuals who do not pass the quiz are <u>NOT</u> automatically disqualified from being considered for membership. However, if individuals do not pass the quiz, the individual will be assigned a mentor to assist in learning the Council roles and responsibilities.

Please circle answers below and submit your completed quiz with your application.

Аp	plicant Name:	Heather Enciso
1.	The role of the C	
		eeds of persons living with HIV (PLWH)
		vice category priorities
		ds to service categories
	O.) All of the Ab	ove
2.	Council duties in	clude(Fill in the blank):
	A. Attend a nev	w member orientation
	B. Take an Oatl	h of Office
	C. Learn and fo	ollow the Council Bylaws, Rules of Respectful Engagement, and Robert's Rules of Order
	O.) All of the Ab	ove are Council Duties
3.	All members mu	st affirm their commitment to the Council. Which of the following is NOT part of the
		lembership Commitment?
	(A.) Filling a Fede	erally Mandated Membership Category
	B. Making reco personal per	mmendations considering community needs and data NOT special interests or
	C. Disclosure of	f any conflict of interest relative to issues that come before the Council or committees
		east one of the Council's committees

- 4. In order to be considered an Unaligned Consumer on the Council; one must meet which of the following:
 - A. Not be employed by, a board member of, or paid consultant a Ryan White Part A-funded provider
 - B. Be HIV-positive and receiving HIV-related services from a Ryan White Part A-funded provider
 - C. Be a resident of Orange County
 - D. All of the above are required to be an Unaligned Consumer of the Council
- 5. Which of the following is not a Rule of Respectful Engagement?
 - A. We value differing interests and opinions
 - (B) We only speak when the Chair acknowledges the member for comment
 - C. We focus on the issue, not the person raising the issue
 - D. We avoid making impassioned pleas and we make decisions based on data

[D]

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Heather H. Enciso, MSW, LCSW 87911

EDUCATION

California State University, Long Beach

Master of Social Work

Concentration: Older Adults and Families

Thesis: "An Integrated Mobile Health Team For LGBT Homeless Adults In Los Angeles County"

University of California, Irvine Bachelors of Arts in Psychology

Jun 2010

May 2015

PROFESSIONAL EXPERIENCE

Clinical Program Director APAIT Garden Grove, CA

Oct 2019 to Present

- Directly supervise program staff, including MSW's, paraprofessional personnel, case managers, testing counselor, volunteers
 and interns, engage in recruitment, retention, and routine evaluation strategies with personnel, and facilitate weekly team
 meetings to ensure contract compliance, achievement of program goals, team building, and maintain open communication
- Provide clinical supervision to behavioral health clinical personnel, oversee data collection and quality assurance functions for contracts, including chart reviews, documentation training, tracking, maintenance, and monitoring of contract performance, serve as primary contact for funders regarding program progress, ensures overall contract compliance, and complete written and verbal correspondence reports as needed
- Communicate regularly with Quality Management Team and Division Director regarding progress, goals, issues and concerns
- · Complete written and verbal correspondence and reports as needed

Emergency Department Social Worker PIH Health Whittier Whittier, CA

Mar 2019 - Sep 2019

- Assesses patients and family members to identify social, emotional, and economic barriers impacting medical care, assists with crisis intervention, provides brief counseling and support to sexual and physical assault victims, provides bereavement support to families, refers and links patients to community and mental health resources to ensure continuity of care, assists in developing treatment plans, coordinates transportation, collaborates with multidisciplinary medical team to formulate and assist patients with safe transition into next level of care, connects patients to inpatient psychiatric services, and completes collaborative discharge planning with multidisciplinary team to assist homeless patients
- Conducts psychosocial assessments, utilizes Columbia-Suicide Severity Rating Scale (C-SSRS) to assess suicide risk of
 patients, serves as a liaison between Police and Sheriff Departments, Regional Centers, Psychiatric Mobile Response Team,
 and other agencies to assist patients and families
- Completes Adult Protective Services (APS), Child Protective Services (CPS), and Tarasoff "Duty to Warn" reports as needed
- Collaborates with multidisciplinary medical team and community agencies to ensure best practice and support patients and families medical and mental health needs

Psychiatric Social Worker College Hospital Cerritos Cerritos, CA

Sep 2015 - Mar 2019

- Conducted biopsychosocial assessments, completed discharge planning, provided psychoeducation to patients and their
 families, provided referrals and linkages to community resources, provided crisis interventions, collaborated with
 multidisciplinary team, completed progress notes and treatment plans for acute psychiatric adult population with chronic
 mental illnesses, comorbid medical illnesses, substance abuse, and developmental disorders in a locked psychiatric hospital
- Supervised and mentored master level social worker interns in group therapy and case management services
- Completed APS, CPS, and Tarasoff "Duty to Warn" reports as needed in compliance with California state law, completed Special Incident Reports within 72 hours for patients with co-occurring developmental disorders and mental illness
- Served as liaison between College Hospital Cerritos, other agencies, and court systems to assist patients with appropriate community resources
- Assisted patients with referrals and linkages to various level of care facilities (skilled nursing facilities, board and care facilities, shelters, residential treatment centers, memory care centers, assisted living facilities, IMD's, etc.) to ensure continuity of care

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Heather H. Enciso, MSW, LCSW 87911

PROFESSIONAL EXPERIENCE

Mental Health Therapist Pacific Clinics Los Angeles, CA

Nov 2015 - Dec 2016

- Conducted biopsychosocial assessments, diagnosed client with DSM-5 criteria, completed treatment plans and progress notes
 in accordance with Pacific Clinics and Los Angeles County, Department of Mental Health documentation standards
- Provided mental health services in clinic, home, and community settings which include: individual and group therapy, rehabilitative services, case management, outreach, advocacy, crisis intervention, on-call services, and referral and linkages to appropriate resources for severely mentally ill adult population with co-occurring diagnoses in South Central Los Angeles
- Collaborated closely with multidisciplinary team to ensure interventions are properly implemented and in accordance with treatment plans for clients, families, and other social service agencies
- Utilized various evidence based practices including Cognitive Behavioral Therapy, Harm Reduction, Motivational Interviewing, and Seeking Safety

MSW Clinical Intern Northeast Mental Health Center, LACDMH Los Angeles, CA

Sep 2014 - May 2015

- Conducted biopsychosocial assessments, diagnosed clients utilizing DSM-5 criteria, completed treatment planning, crisis intervention, and co-facilitated an Anger Management group
- Provided short-term individual therapy and case management services for severe and persistently mentally ill individuals, participated in collaborative multidisciplinary team meetings
- Monitored and maintained documentation of client services, ensuring compliance with HIPPA and Los Angeles Country Department of Mental Health policies and procedures

MSW Clinical Intern Weingart Center for the Homeless Los Angeles, CA

Sep 2013 - May 2014

- Conducted mental health assessments, crisis intervention, and individual and group therapy to adult homeless population
- Co-facilitated a Seeking Safety support group for women with PTSD and Substance Use Disorders
- Served as liaison between clients, case managers, and other community agencies to ensure a continuum of care services
- Conducted research and gathered data for organizational needs assessment focused on staff sensitivity and LGBTQ issues
- Monitored and maintained documentation of client services, ensuring compliance with HIPPA and Homeless Management Information System

Mental Health Worker Orange County Health Care Agency, Anaheim, CA

May 2012 -Aug 2013

- Provided peer counseling and case management services to self-identified LGBTIQ clients and their families, referred and linked clients to culturally competent and appropriate community resources, and assisted with community outreach and engagement
- Co-facilitated LGBTIQ peer support groups and organized socialization events
- Maintained collection, input, and organization of client data and outcome measures (GAD-7, PHQ-9, WHOQL)
- Assisted in planning the 1st Orange County Health Care Agency sponsored LGBTIQ conference
- Participated as a panelist for the 1st Orange County Health Care Agency sponsored LGBTIQ conference

SKILLS

- Strong verbal and written communication skills
- Proficient in Microsoft Office (i.e., Word, Outlook, PowerPoint, Excel)
- Experience and knowledge using various evidence-based practices interventions including Cognitive Behavioral Therapy, Harm Reduction, Motivational Interviewing, Seeking Safety, and Screening, Brief Intervention, and Referral to Treatment (SBIRT)
- Knowledge and experience in Los Angeles County Department of Mental Health documentation (IBHIS/AVATAR),
 Welligent Integrated Systems, eMD, allscripts, and Homeless Management Information System (HMIS)
- Experience in supervising and mentoring master level social worker interns in individual and group therapy and case management services
- Provided training to master level social worker interns on clinical documentation, treatment plans, filing CPS and APS reports, and LGBTIQ sensitivity

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