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AGREEMENT FOR PROVISION OF HIV PREVENTION SERVICES **BETWEEN** COUNTY OF ORANGE AND AIDS SERVICES FOUNDATION ORANGE COUNTY JANUARY 1, 2017 THROUGH DECEMBER 31, 2017 THIS AGREEMENT entered into this 1st day of January 2017, which date is enumerated for purposes of reference only, is by and between the COUNTY OF ORANGE (COUNTY) and AIDS SERVICES FOUNDATION ORANGE COUNTY, a California nonprofit corporation (CONTRACTOR). This Agreement shall be administered by the County of Orange Health Care Agency (ADMINISTRATOR). WITNESSETH: WHEREAS, of December 2015, there were 6,287 residents living with Human Immunodeficiency Virus disease (HIV); and an additional estimated 801 individuals unaware they are infected with HIV; and Orange County receives about 250 newly reported HIV cases each year; and WHEREAS, COUNTY wishes to contract with CONTRACTOR for the provision of HIV Prevention Services to support evidence-based HIV prevention activities targeting high-risk individuals and communities to reduce new HIV infections and the transmission of HIV disease; and WHEREAS, COUNTY receives funding for these services from the California Department of Public Health, State Office of AIDS that originates from the Centers for Disease Control and Prevention; and WHEREAS, CONTRACTOR is agreeable to the rendering of such services on the terms and conditions hereinafter set forth: NOW, THEREFORE, IT IS MUTUALLY AGREED AS FOLLOWS: // // // // // // // // //

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1	1	<b>REFERENCED CONTRACT PROVISIONS</b>		
2	<b>Term:</b> January 1, 2017 through December 31, 2017			
3 4	Maximum Obligation: \$260,785			
5	_			
6	Basis for Reimbui	rsement: Actual Cost		
7	Payment Method:	Monthly in Arrears		
8 9	CONTRACTOR	<b>DUNS Number:</b> 18-930-0031		
9 10		DUINS INUMBER. 18-930-0031		
11	CONTRACTOR	TAX ID Number: 33-0126481		
12	Notices to COUN'	FY and CONTRACTOR:		
13				
14 15	COUNTY:	County of Orange		
16		Health Care Agency Contract Development and Management		
17		405 West 5th Street, Suite 600		
18		Santa Ana, CA 92701-4637		
19				
20	CONTRACTOR:	AIDS Services Foundation Orange County		
21 22		Attention: Executive Director		
22		17982 Sky Park Circle, Suite J Irvine, California 92614		
24		Email address: <u>PYAEGER@ocasf.org</u>		
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a       entirety throughout this Agreement:         4       A. AIDS       Acquired Immune Deficiency Syndrome         5       B. ARRA       American Recovery and Reinvestment Act         6       C. ASRS       Alcohol and Drug Programs Reporting System         7       D. CCC       California Civil Code         8       E. CCR       California Code of Regulations         9       F. CDC       Centers for Disease Control and Prevention         10       G. CDPH/OA       California Department of Public Health, Office of AIDS         11       H. CEO       County Executive Office         12       I. CFR       Code of Federal Regulations         13       J. CHPP       COUNTY HPAA Policies and Procedures         14       K. CHS       Correctional Health Services         15       L. CLEAR       Choosing Life: Empowerment, Actions, Results         16       M. COI       Certificate of Insurance         17       N. D/MC       Drug/Medi-Cal         18       O. DHCS       Department of Health Care Services         19       P. DPFS       Drug Program Fiscal Systems         20       Q. DRS       Designated Record Set         21       R. ELISA       Enzyme-linked Immunoassay         22 <th>1</th> <th></th> <th></th> <th>I. <u>ACRONYMS</u></th>	1			I. <u>ACRONYMS</u>
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31AA. ISOInsurance Services Office32AB. LEOLocal Evaluation Online33AC. MHPMental Health Plan34AD. MSMMen Who Have Sex With Men35AE. OCJSOrange County Jail System	29	Y.	HIV	Human Immunodeficiency Virus
32AB.LEOLocal Evaluation Online33AC.MHPMental Health Plan34AD.MSMMen Who Have Sex With Men35AE.OCJSOrange County Jail System	30	Z.	HSC	California Health and Safety Code
33AC.MHPMental Health Plan34AD.MSMMen Who Have Sex With Men35AE.OCJSOrange County Jail System	31	AA.	ISO	Insurance Services Office
34AD.MSMMen Who Have Sex With Men35AE.OCJSOrange County Jail System	32	AB.	LEO	Local Evaluation Online
35     AE. OCJS     Orange County Jail System	33	AC.	MHP	Mental Health Plan
	34	AD.	MSM	Men Who Have Sex With Men
36 AF. OCPD Orange County Probation Department	35	AE.	OCJS	Orange County Jail System
	36	AF.	OCPD	Orange County Probation Department
37   AG. OCR   Office for Civil Rights	37	AG.	OCR	Office for Civil Rights

1	AH.	OCSD	Orange County Sheriff's Department
2	AI.	OIG	Office of Inspector General
3	AJ.	OMB	Office of Management and Budget
4	AK.	OPM	Federal Office of Personnel Management
5	AL.	PA DSS	Payment Application Data Security Standard
6	AM.	PC	State of California Penal Code
7	AN.	PCI DSS	Payment Card Industry Data Security Standard
8	AO	PFR	Personal Feedback Report
9	AP.	PHI	Protected Health Information
10	AQ.	PII	Personally Identifiable Information
11	AR.	PMRP	Prevention Materials Review Panel
12	AS.	PRA	Public Record Act
13	AT.	PS	Partner Services
14	AU.	SIR	Self-Insured Retention
15	AV.	SMART	Specific, Measurable, Achievable, Relevant, Time Based.
16	AW.	The HITECH Act	The Health Information Technology for Economic and Clinical Health
17			Act, Public Law 111-005
18	AX.	USC	United States Code
19	AY.	WIC	State of California Welfare and Institutions Code
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#### **II.** <u>ALTERATION OF TERMS</u>

A. This Agreement, together with Exhibits A, B, and C attached hereto and incorporated herein, fully expresses the complete understanding of COUNTY and CONTRACTOR with respect to the subject matter of this Agreement.

B. Unless otherwise expressly stated in this Agreement, no addition to, or alteration of the terms of this Agreement or any Exhibits, whether written or verbal, made by the parties, their officers, employees or agents shall be valid unless made in the form of a written amendment to this Agreement, which has been formally approved and executed by both parties.

#### **III. ASSIGNMENT OF DEBTS**

Unless this Agreement is followed without interruption by another Agreement between the parties hereto for the same services and substantially the same scope, at the termination of this Agreement, CONTRACTOR shall assign to COUNTY any debts owing to CONTRACTOR by or on behalf of persons receiving services pursuant to this Agreement. CONTRACTOR shall immediately notify by mail each of these persons, specifying the date of assignment, the County of Orange as assignee, and the address to which payments are to be sent. Payments received by CONTRACTOR from or on behalf of said persons, shall be immediately given to COUNTY.

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 IV. COMPLIANCE

A. ADMINISTRATOR has established a Compliance Program for the purpose of ensuring adherence to all rules and regulations related to federal and state health care programs.

1. ADMINISTRATOR shall provide CONTRACTOR with a copy of the relevant HCA policies and procedures relating to HCA's Compliance Program, HCA's Code of Conduct and General Compliance Trainings.

2. CONTRACTOR has the option to adhere to HCA's Compliance Program and Code of Conduct or establish its own, provided CONTRACTOR's Compliance Program and Code of Conduct have been verified to include all required elements by ADMINISTRATOR's Compliance Officer as described in subparagraphs below.

3. If CONTRACTOR elects to adhere to HCA's Compliance Program and Code of Conduct; the CONTRACTOR shall submit to the ADMINISTRATOR within thirty (30) calendar days of award of this Agreement a signed acknowledgement that CONTRACTOR shall comply with HCA's Compliance Program and Code of Conduct.

4. If CONTRACTOR elects to have its own Compliance Program and Code of Conduct then it shall submit a copy of its Compliance Program, Code of Conduct and relevant policies and procedures to ADMINISTRATOR within thirty (30) calendar days of award of this Agreement. ADMINISTRATOR's Compliance Officer shall determine if CONTRACTOR's Compliance Program and Code of Conduct contains all required elements. CONTRACTOR shall take necessary action to meet said standards or shall be asked to acknowledge and agree to HCA's Compliance Program and Code of Conduct if the CONTRACTOR's Compliance Program and Code of Conduct if the CONTRACTOR's Compliance Program and Code of Conduct if the CONTRACTOR's Compliance Program and Code of Conduct does not contain all required elements.

5. Upon written confirmation from ADMINISTRATOR's Compliance Officer that the CONTRACTOR's Compliance Program and Code of Conduct contains all required elements, CONTRACTOR shall ensure that all Covered Individuals relative to this Agreement are made aware of CONTRACTOR's Compliance Program, Code of Conduct and related policies and procedures.

6. Failure of CONTRACTOR to submit its Compliance Program, Code of Conduct and relevant policies and procedures shall constitute a material breach of this Agreement. Failure to cure such breach within sixty (60) calendar days of such notice from ADMINISTRATOR shall constitute grounds for termination of this Agreement as to the non-complying party.

B. SANCTION SCREENING – CONTRACTOR shall adhere to all screening policies and procedures and screen all Covered Individuals employed or retained to provide services related to this Agreement to ensure that they are not designated as Ineligible Persons, as pursuant to this Agreement. Screening shall be conducted against the General Services Administration's Excluded Parties List System or System for Award Management, the Health and Human Services/Office of Inspector General List of Excluded Individuals/Entities, and the California Medi-Cal Suspended and Ineligible Provider List and/or any other list or system as identified by the ADMINISTRATOR.

1. Covered Individuals includes all contractors, subcontractors, agents, and other persons who 1 provide health care items or services or who perform billing or coding functions on behalf of 2 ADMINISTRATOR. Notwithstanding the above, this term does not include part-time or per-diem 3 employees, contractors, subcontractors, agents, and other persons who are not reasonably expected to 4 work more than one hundred sixty (160) hours per year; except that any such individuals shall become 5 Covered Individuals at the point when they work more than one hundred sixty (160) hours during the 6 7 calendar year. CONTRACTOR shall ensure that all Covered Individuals relative to this Agreement are made aware of ADMINISTRATOR's Compliance Program, Code of Conduct and related policies and 8 procedures. 9

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2. An Ineligible Person shall be any individual or entity who:

a. is currently excluded, suspended, debarred or otherwise ineligible to participate in federal and state health care programs; or

b. has been convicted of a criminal offense related to the provision of health care items or services and has not been reinstated in the federal and state health care programs after a period of exclusion, suspension, debarment, or ineligibility.

3. CONTRACTOR shall screen prospective Covered Individuals prior to hire or engagement. CONTRACTOR shall not hire or engage any Ineligible Person to provide services relative to this Agreement.

4. CONTRACTOR shall screen all current Covered Individuals and subcontractors semiannually to ensure that they have not become Ineligible Persons. CONTRACTOR shall also request that its subcontractors use their best efforts to verify that they are eligible to participate in all federal and State of California health programs and have not been excluded or debarred from participation in any federal or state health care programs, and to further represent to CONTRACTOR that they do not have any Ineligible Person in their employ or under contract.

5. Covered Individuals shall be required to disclose to CONTRACTOR immediately any debarment, exclusion or other event that makes the Covered Individual an Ineligible Person. CONTRACTOR shall notify ADMINISTRATOR immediately if a Covered Individual providing services directly relative to this Agreement becomes debarred, excluded or otherwise becomes an Ineligible Person.

6. CONTRACTOR acknowledges that Ineligible Persons are precluded from providing federal and state funded health care services by contract with COUNTY in the event that they are currently sanctioned or excluded by a federal or state law enforcement regulatory or licensing agency. If CONTRACTOR becomes aware that a Covered Individual has become an Ineligible Person, CONTRACTOR shall remove such individual from responsibility for, or involvement with, COUNTY business operations related to this Agreement.

7. CONTRACTOR shall notify ADMINISTRATOR immediately if a Covered Individual or
 entity is currently excluded, suspended or debarred, or is identified as such after being sanction screened.

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Such individual or entity shall be immediately removed from participating in any activity associated
 with this Agreement. ADMINISTRATOR will determine appropriate repayment from, or sanction(s) to
 CONTRACTOR for services provided by ineligible person or individual. CONTRACTOR shall
 promptly return any overpayments within forty-five (45) business days after the overpayment is verified
 by ADMINISTRATOR.

C. COMPLIANCE TRAINING – ADMINISTRATOR shall make General Compliance Training and Provider Compliance Training, where appropriate, available to Covered Individuals.

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1. CONTRACTOR shall use its best efforts to encourage completion by Covered Individuals; provided, however, that at a minimum CONTRACTOR shall assign at least one (1) designated representative to complete all Compliance Trainings when offered.

2. Such training will be made available to Covered Individuals within thirty (30) calendar days of employment or engagement.

3. Such training will be made available to each Covered Individual annually.

4. Each Covered Individual attending training shall certify, in writing, attendance at compliance training. CONTRACTOR shall retain the certifications. Upon written request by ADMINISTRATOR, CONTRACTOR shall provide copies of the certifications.

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D. MEDICAL BILLING, CODING, AND DOCUMENTATION COMPLIANCE STANDARDS

1. CONTRACTOR shall take reasonable precaution to ensure that the coding of health care claims, billings and/or invoices for same are prepared and submitted in an accurate and timely manner and are consistent with federal, state and county laws and regulations.

2. CONTRACTOR shall not submit any false, fraudulent, inaccurate and/or fictitious claims for payment or reimbursement of any kind.

3. CONTRACTOR shall bill only for those eligible services actually rendered which are also fully documented. When such services are coded, CONTRACTOR shall use accurate billing codes which accurately describes the services provided and must ensure compliance with all billing and documentation requirements.

4. CONTRACTOR shall act promptly to investigate and correct any problems or errors in coding of claims and billing, if and when, any such problems or errors are identified.

5. CONTRACTOR shall promptly return any overpayments within forty-five (45) business days after the overpayment is verified by the ADMINISTRATOR.

### V. CONFIDENTIALITY

A. CONTRACTOR shall maintain the confidentiality of all records, including billings and any audio and/or video recordings, in accordance with all applicable federal, state and county codes and regulations, as they now exist or may hereafter be amended or changed.

CONTRACTOR acknowledges and agrees that all persons served pursuant to this
 Agreement are clients of the Orange County HIV services system, and therefore it may be necessary for

authorized staff of ADMINISTRATOR to audit client files, or to exchange information regarding specific clients with COUNTY or other providers of related services contracting with COUNTY.

2. CONTRACTOR acknowledges and agrees that it shall be responsible for obtaining written consents for the release of information from all persons served by CONTRACTOR pursuant to this Agreement. Such consents shall be obtained by CONTRACTOR in accordance with CCC, Division 1, Part 2.6, relating to confidentiality of medical information.

3. In the event of a collaborative service agreement between HIV services providers, CONTRACTOR acknowledges and agrees that it is responsible for obtaining releases of information, from the collaborative agency, for clients receiving services through the collaborative agreement.

B. Prior to providing any services pursuant to this Agreement, all members of the Board of Directors or its designee or authorized agent, employees, consultants, subcontractors, volunteers and interns of the CONTRACTOR shall agree, in writing, with CONTRACTOR to maintain the confidentiality of any and all information and records which may be obtained in the course of providing such services. This Agreement shall specify that it is effective irrespective of all subsequent resignations or terminations of CONTRACTOR members of the Board of Directors or its designee or authorized agent, employees, consultants, subcontractors, volunteers and interns.

### VI. COST REPORT

A. CONTRACTOR shall submit a Cost Report to COUNTY no later than sixty (60) calendar days following termination of this Agreement. CONTRACTOR shall prepare the Cost Report in accordance with all applicable federal, state and COUNTY requirements, GAAP and the Special Provisions Paragraph of this Agreement. CONTRACTOR shall allocate direct and indirect costs to and between programs, cost centers, services, and funding sources in accordance with such requirements and consistent with prudent business practice, which costs and allocations shall be supported by source documentation maintained by CONTRACTOR, and available at any time to ADMINISTRATOR upon reasonable notice.

1. If CONTRACTOR fails to submit an accurate and complete Cost Report within the time period specified above, ADMINISTRATOR shall have sole discretion to impose one or both of the following:

a. CONTRACTOR may be assessed a late penalty of five hundred dollars (\$500) for each business day after the above specified due date that the accurate and complete Cost Report is not submitted. Imposition of the late penalty shall be at the sole discretion of the ADMINISTRATOR. The late penalty shall be assessed separately on each outstanding Cost Report due COUNTY by CONTRACTOR.

b. ADMINISTRATOR may withhold or delay any or all payments due CONTRACTOR
pursuant to any or all agreements between COUNTY and CONTRACTOR until such time that the
accurate and complete Cost Report is delivered to ADMINISTRATOR.

2. CONTRACTOR may request, in advance and in writing, an extension of the due date of the Cost Report setting forth good cause for justification of the request. Approval of such requests shall be at the sole discretion of ADMINISTRATOR and shall not be unreasonably denied.

3. In the event that CONTRACTOR does not submit an accurate and complete Cost Report within one hundred and eighty (180) calendar days following the termination of this Agreement, and CONTRACTOR has not entered into a subsequent or new agreement for any other services with COUNTY, then all amounts paid to CONTRACTOR by COUNTY during the term of the Agreement shall be immediately reimbursed to COUNTY.

B. The Cost Report shall be the final financial and statistical report submitted by CONTRACTOR to COUNTY, and shall serve as the basis for final settlement to CONTRACTOR. CONTRACTOR shall document that costs are reasonable and allowable and directly or indirectly related to the services to be provided hereunder. The Cost Report shall be the final financial record for subsequent audits, if any.

C. Final settlement shall be based upon the actual and reimbursable costs for services hereunder, less applicable revenues and any late penalty, not to exceed COUNTY's Maximum Obligation as set forth in the Referenced Contract Provisions of this Agreement. CONTRACTOR shall not claim expenditures to COUNTY which are not reimbursable pursuant to applicable federal, state and COUNTY laws, regulations and requirements. Any payment made by COUNTY to CONTRACTOR, which is subsequently determined to have been for an unreimbursable expenditure or service, shall be repaid by CONTRACTOR to COUNTY in cash, or other authorized form of payment, within thirty (30) calendar days of submission of the Cost Report or COUNTY may elect to reduce any amount owed CONTRACTOR by an amount not to exceed the reimbursement due COUNTY.

D. If the Cost Report indicates the actual and reimbursable costs of services provided pursuant to this Agreement, less applicable revenues and late penalty, are lower than the aggregate of interim monthly payments to CONTRACTOR, CONTRACTOR shall remit the difference to COUNTY. Such reimbursement shall be made, in cash, or other authorized form of payment, with the submission of the Cost Report. If such reimbursement is not made by CONTRACTOR within thirty (30) calendar days after submission of the Cost Report, COUNTY may, in addition to any other remedies, reduce any amount owed CONTRACTOR by an amount not to exceed the reimbursement due COUNTY.

E. If the Cost Report indicates the actual and reimbursable costs of services provided pursuant to this Agreement, less applicable revenues and late penalty, are higher than the aggregate of interim monthly payments to CONTRACTOR, COUNTY shall pay CONTRACTOR the difference, provided such payment does not exceed the Maximum Obligation of COUNTY.

F. All Cost Reports shall contain the following attestation, which may be typed directly on or attached to the Cost Report:

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1	"I HEREBY CERTIFY that I have executed the accompanying Cost Report and		
2	supporting documentation prepared by for the cost report period		
3	beginning and ending and that, to the best of my		
4	knowledge and belief, costs reimbursed through this Agreement are reasonable and		
5	allowable and directly or indirectly related to the services provided and that this Cost		
6	Report is a true, correct, and complete statement from the books and records of		
7	(provider name) in accordance with applicable instructions, except as noted. I also		
8	hereby certify that I have the authority to execute the accompanying Cost Report.		
9			
10	Signed		
11	Name		
12	Title		
13	Date"		
14			
15	VII. DEBARMENT AND SUSPENSION CERTIFICATION		
16	A. CONTRACTOR certifies that it and its principals:		
17	1. Are not presently debarred, suspended, proposed for debarment, declared ineligible, or		
18	voluntarily excluded by any federal department or agency.		
19	2. Have not within a three-year period preceding this Agreement been convicted of or had a		
20	civil judgment rendered against them for commission of fraud or a criminal offense in connection with		
21	obtaining, attempting to obtain, or performing a public (federal, state, or local) transaction or contract		
22	under a public transaction; violation of federal or state antitrust statutes or commission of		
23	embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or		
24	receiving stolen property.		
25	3. Are not presently indicted for or otherwise criminally or civilly charged by a federal, state,		
26	or local governmental entity with commission of any of the offenses enumerated in Subparagraph A.2.		
27	above.		
28	4. Have not within a three-year period preceding this Agreement had one or more public		
29	transactions (federal, state, or local) terminated for cause or default.		
30	5. Shall not knowingly enter into any lower tier covered transaction with a person who is		
31	proposed for debarment under federal regulations (i.e., 48 CFR Part 9, Subpart 9.4), debarred,		
32	suspended, declared ineligible, or voluntarily excluded from participation in such transaction unless		
33	authorized by the State of California.		
34	6. Shall include without modification, the clause titled "Certification Regarding Debarment,		
35	Suspension, Ineligibility, and Voluntary Exclusion Lower Tier Covered Transaction," (i.e., transactions		
36	with sub-grantees and/or contractors) and in all solicitations for lower tier covered transactions in		
37	accordance with 2 CFR Part 376.		

 B. The terms and definitions of this paragraph have the meanings set out in the Definitions and Coverage sections of the rules implementing 51 F.R. 6370.

#### VIII. DELEGATION, ASSIGNMENT AND SUBCONTRACTS

A. CONTRACTOR may not delegate the obligations hereunder, either in whole or in part, without prior written consent of COUNTY. CONTRACTOR shall provide written notification of CONTRACTOR's intent to delegate the obligations hereunder, either in whole or part, to ADMINISTRATOR not less than sixty (60) calendar days prior to the effective date of the delegation. Any attempted assignment or delegation in derogation of this paragraph shall be void.

B. CONTRACTOR may not assign the rights hereunder, either in whole or in part, without the prior written consent of COUNTY.

1. If CONTRACTOR is a nonprofit organization, any change from a nonprofit corporation to any other corporate structure of CONTRACTOR, including a change in more than fifty percent (50%) of the composition of the Board of Directors within a two (2) month period of time, shall be deemed an assignment for purposes of this paragraph, unless CONTRACTOR is transitioning from a community clinic/health center to a Federally Qualified Health Center and has been so designated by the Federal Government. Any attempted assignment or delegation in derogation of this subparagraph shall be void.

2. If CONTRACTOR is a for-profit organization, any change in the business structure, including but not limited to, the sale or transfer of more than ten percent (10%) of the assets or stocks of CONTRACTOR, change to another corporate structure, including a change to a sole proprietorship, or a change in fifty percent (50%) or more of Board of Directors or any governing body of CONTRACTOR at one time shall be deemed an assignment pursuant to this paragraph. Any attempted assignment or delegation in derogation of this subparagraph shall be void.

3. Whether CONTRACTOR is a nonprofit or for-profit, organization, CONTRACTOR shall provide written notification of CONTRACTOR's intent to assign the obligations hereunder, either in whole or part, to ADMINISTRATOR not less than sixty (60) calendar days prior to the effective date of the assignment.

4. Whether CONTRACTOR is a nonprofit or for-profit, organization, CONTRACTOR shall provide written notification within thirty (30) calendar days to ADMINISTRATOR when there is change of less than fifty percent (50%) of Board of Directors of CONTRACTOR at one time.

C. CONTRACTOR's obligations undertaken pursuant to this Agreement may be carried out by means of subcontracts, provided such subcontracts are approved in advance, in writing by ADMINISTRATOR, meet the requirements of this Agreement as they relate to the service or activity under subcontract, and include any provisions that ADMINISTRATOR may require.

1. After approval of a subcontract, ADMINISTRATOR may revoke the approval of a subcontract upon five (5) calendar days' written notice to CONTRACTOR if the subcontract //

subsequently fails to meet the requirements of this Agreement or any provisions that ADMINISTRATOR has required.

2. No subcontract shall terminate or alter the responsibilities of CONTRACTOR to COUNTY pursuant to this Agreement.

3. ADMINISTRATOR may disallow, from payments otherwise due CONTRACTOR, amounts claimed for subcontracts not approved in accordance with this paragraph.

4. This provision shall not be applicable to service agreements usually and customarily entered into by CONTRACTOR to obtain or arrange for supplies, technical support, and professional services provided by consultants.

### IX. EMPLOYEE ELIGIBILITY VERIFICATION

CONTRACTOR warrants that it shall fully comply with all federal and state statutes and regulations regarding the employment of aliens and others and to ensure that employees, subcontractors, and consultants performing work under this Agreement meet the citizenship or alien status requirements set forth in federal statutes and regulations. CONTRACTOR shall obtain, from all employees, subcontractors, and consultants performing work hereunder, all verification and other documentation of employment eligibility status required by federal or state statutes and regulations including, but not limited to, the Immigration Reform and Control Act of 1986, 8 USC §1324 et seq., as they currently exist and as they may be hereafter amended. CONTRACTOR shall retain all such documentation for all covered employees, subcontractors, and consultants for the period prescribed by the law.

### X. EQUIPMENT

A. Unless otherwise specified in writing by ADMINISTRATOR, Equipment is defined as all property of a Relatively Permanent nature with significant value, purchased in whole or in part by ADMINISTRATOR to assist in performing the services described in this Agreement. "Relatively Permanent" is defined as having a useful life of one year or longer. Equipment which costs \$5,000 or over, including freight charges, sales taxes, and other taxes, and installation costs are defined as Capital Assets. Equipment which costs between \$600 and \$5,000, including freight charges, sales taxes and other taxes, and installation costs, or electronic equipment that costs less than \$600 but may contained PHI or PII, are defined as Controlled Equipment. Controlled Equipment, and lab equipment. The cost of Equipment purchased, in whole or in part, with funds paid pursuant to this Agreement shall be depreciated according to GAAP.

B. CONTRACTOR shall obtain ADMINISTRATOR's prior written approval to purchase any
Equipment with funds paid pursuant to this Agreement. Upon delivery of Equipment, CONTRACTOR
shall forward to ADMINISTRATOR, copies of the purchase order, receipt, and other supporting
documentation, which includes delivery date, unit price, tax, shipping and serial numbers.

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C. Upon ADMINISTRATOR's prior written approval, CONTRACTOR may expense to COUNTY the cost of the approved Equipment purchased by CONTRACTOR. To "expense," in relation to Equipment, means to charge the proportionate cost of Equipment in the fiscal year in which it is purchased. Title of expensed Equipment shall be vested with COUNTY.

D. CONTRACTOR shall maintain an inventory of all Equipment purchased in whole or in part with funds paid through this Agreement, including date of purchase, purchase price, serial number, model and type of Equipment. Such inventory shall be available for review by ADMINISTRATOR, and shall include the original purchase date and price, useful life, and balance of depreciated Equipment cost, if any.

E. CONTRACTOR shall cooperate with ADMINISTRATOR in conducting periodic physical inventories of all Equipment. Upon demand by ADMINISTRATOR, CONTRACTOR shall return any or all Equipment to COUNTY.

F. CONTRACTOR must report any loss or theft of Equipment in accordance with the procedure approved by ADMINISTRATOR and the Notices Paragraph of this Agreement. In addition, CONTRACTOR must complete and submit to ADMINISTRATOR a notification form when items of Equipment are moved from one location to another or returned to COUNTY as surplus.

G. Unless this Agreement is followed without interruption by another agreement between the parties for substantially the same type and scope of services, at the termination of this Agreement for any cause, CONTRACTOR shall return to COUNTY all Equipment purchased with funds paid through this Agreement.

H. CONTRACTOR shall maintain and administer a sound business program for ensuring the proper use, maintenance, repair, protection, insurance, and preservation of COUNTY Equipment.

### XI. FACILITIES, PAYMENTS AND SERVICES

A. CONTRACTOR agrees to provide the services, staffing, facilities, and supplies in accordance with this Agreement. COUNTY shall compensate, and authorize, when applicable, said services. CONTRACTOR shall operate continuously throughout the term of this Agreement with at least the minimum number and type of staff which meet applicable federal and state requirements, and which are necessary for the provision of the services hereunder.

B. In the event that CONTRACTOR is unable to provide the services, staffing, facilities, or supplies as required, ADMINISTRATOR may, at its sole discretion, reduce the Maximum Obligation. The reduction to the Maximum Obligation shall be in an amount proportionate to the number of days in which CONTRACTOR was determined to be unable to provide services, staffing, facilities or supplies.

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# XII. INDEMNIFICATION AND INSURANCE

A. CONTRACTOR agrees to indemnify, defend with counsel approved in writing by COUNTY, and hold COUNTY, its elected and appointed officials, officers, employees, agents and those special districts and agencies for which COUNTY's Board of Supervisors acts as the governing Board ("COUNTY INDEMNITEES") harmless from any claims, demands or liability of any kind or nature, including but not limited to personal injury or property damage, arising from or related to the services, products or other performance provided by CONTRACTOR pursuant to this Agreement. If judgment is entered against CONTRACTOR and COUNTY by a court of competent jurisdiction because of the concurrent active negligence of COUNTY or COUNTY INDEMNITEES, CONTRACTOR and COUNTY agree that liability will be apportioned as determined by the court. Neither party shall request a jury apportionment.

B. Prior to the provision of services under this Agreement, CONTRACTOR agrees to purchase all required insurance at CONTRACTOR's expense, including all endorsements required herein, necessary to satisfy COUNTY that the insurance provisions of this Agreement have been complied with. CONTRACTOR agrees to keep such insurance coverage, Certificates of Insurance, and endorsements on deposit with COUNTY during the entire term of this Agreement. In addition, all subcontractors performing work on behalf of CONTRACTOR pursuant to this Agreement shall obtain insurance subject to the same terms and conditions as set forth herein for CONTRACTOR.

C. CONTRACTOR shall ensure that all subcontractors performing work on behalf of 19 CONTRACTOR pursuant to this Agreement shall be covered under CONTRACTOR's insurance as an 20 Additional Insured or maintain insurance subject to the same terms and conditions as set forth herein for 21 22 CONTRACTOR. CONTRACTOR shall not allow subcontractors to work if subcontractors have less than the level of coverage required by COUNTY from CONTRACTOR under this Agreement. It is the 23 obligation of CONTRACTOR to provide notice of the insurance requirements to every subcontractor 24 and to receive proof of insurance prior to allowing any subcontractor to begin work. Such proof of 25 insurance must be maintained by CONTRACTOR through the entirety of this Agreement for inspection 26 by COUNTY representative(s) at any reasonable time. 27

D. All SIRs and deductibles shall be clearly stated on the COI. If no SIRs or deductibles apply, indicate this on the COI with a zero (0) by the appropriate line of coverage. Any SIR or deductible in an amount in excess of \$25,000 (\$5,000 for automobile liability), shall specifically be approved by the CEO/Office of Risk Management upon review of CONTRACTOR's current audited financial report.

E. If CONTRACTOR fails to maintain insurance acceptable to COUNTY for the full term of this Agreement, COUNTY may terminate this Agreement.

F. QUALIFIED INSURER

The policy or policies of insurance must be issued by an insurer with a minimum rating of
 A- (Secure A.M. Best's Rating) and VIII (Financial Size Category as determined by the most current
 edition of the Best's Key Rating Guide/Property-Casualty/United States or ambest.com). It is preferred,

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but not mandatory, that the insurer be licensed to do business in the state of California (California 1 Admitted Carrier). 2

2. If the insurance carrier does not have an A.M. Best Rating of A-/VIII, the CEO/Office of Risk Management retains the right to approve or reject a carrier after a review of the company's performance and financial ratings.

G. The policy or policies of insurance maintained by CONTRACTOR shall provide the minimum limits and coverage as set forth below:

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9	Coverage	Minimum Limits
10	Commercial General Liability	\$1,000,000 per occurrence
11		\$2,000,000 aggregate
12		
13	Automobile Liability including coverage	\$1,000,000 per occurrence
14	for owned, non-owned and hired vehicles	
15		
16	Workers Compensation	Statutory
17		
18	Employers Liability Insurance	\$1,000,000 per occurrence
19		
20	Network Security & Privacy Liability	\$1,000,000 per claims made
21		
22	Technology Errors & Omissions	\$1,000,000 per claims made
23		\$1,000,000 aggregate
24		
25	Professional Liability Insurance	\$1,000,000 per claims made
26		\$1,000,000 aggregate
27		
28	Sexual Misconduct Liability	\$1,000,000 per occurrence
29		
30	H. REQUIRED COVERAGE FORMS	
31	-	erage shall be written on ISO form CG 00 01, or a
32	substitute form providing liability coverage at least a	
33		brage shall be written on ISO form CA 00 01, CA 00
34	05, CA 00 12, CA 00 20, or a substitute form providi	ng coverage at least as broad.
35	I. REQUIRED ENDORSEMENTS	

1. The Commercial General Liability policy shall contain the following endorsements, which 36 shall accompany the COI: 37

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a. An Additional Insured endorsement using ISO form CG 2010 or CG 2033 or a form at least as broad naming the County of Orange, its elected and appointed officials, officers, employees, and agents as Additional Insureds.

b. A primary non-contributing endorsement evidencing that the CONTRACTOR's insurance is primary and any insurance or self-insurance maintained by the County of Orange shall be excess and non-contributing.

2. The Network Security and Privacy Liability policy shall contain the following endorsements which shall accompany the Certificate of Insurance:

a. An Additional Insured endorsement naming the County of Orange, its elected and appointed officials, officers, agents and employees as Additional Insureds for its vicarious liability.

b. A primary and non-contributing endorsement evidencing that the Contractor's insurance is primary and any insurance or self-insurance maintained by the County of Orange shall be excess and non-contributing.

J. All insurance policies required by this Agreement shall waive all rights of subrogation against the County of Orange, its elected and appointed officials, officers, agents and employees when acting within the scope of their appointment or employment.

K. The Workers' Compensation policy shall contain a waiver of subrogation endorsement waiving all rights of subrogation against the County of Orange, its elected and appointed officials, officers, agents and employees.

L. CONTRACTOR shall notify COUNTY in writing within thirty (30) days of any policy cancellation and ten (10) days for non-payment of premium and provide a copy of the cancellation notice to COUNTY. Failure to provide written notice of cancellation may constitute a material breach of the Agreement, upon which the COUNTY may suspend or terminate this Agreement.

M. If CONTRACTOR's Professional Liability, Technology Errors & Omissions and/or Network Security & Privacy Liability are "Claims Made" policies, CONTRACTOR shall agree to maintain coverage for two (2) years following the completion of the Agreement.

N. The Commercial General Liability policy shall contain a "severability of interests" clause also known as a "separation of insureds" clause (standard in the ISO CG 0001 policy).

O. COUNTY expressly retains the right to require CONTRACTOR to increase or decrease insurance of any of the above insurance types throughout the term of this Agreement. Any increase or decrease in insurance will be as deemed by County of Orange Risk Manager as appropriate to adequately protect COUNTY.

P. COUNTY shall notify CONTRACTOR in writing of changes in the insurance requirements. If CONTRACTOR does not deposit copies of acceptable COIs and endorsements with COUNTY incorporating such changes within thirty (30) calendar days of receipt of such notice, this Agreement may be in breach without further notice to CONTRACTOR, and COUNTY shall be entitled to all legal remedies.

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Q. The procuring of such required policy or policies of insurance shall not be construed to limit CONTRACTOR's liability hereunder nor to fulfill the indemnification provisions and requirements of this Agreement, nor act in any way to reduce the policy coverage and limits available from the insurer.

#### R. SUBMISSION OF INSURANCE DOCUMENTS

1. The COI and endorsements shall be provided to COUNTY as follows:

- a. Prior to the start date of this Agreement.
- b. No later than the expiration date for each policy.

c. Within thirty (30) calendar days upon receipt of written notice by COUNTY regarding changes to any of the insurance types as set forth in Subparagraph G. of this Agreement.

2. The COI and endorsements shall be provided to the COUNTY at the address as specified in the Referenced Contract Provisions of this Agreement.

3. If CONTRACTOR fails to submit the COI and endorsements that meet the insurance provisions stipulated in this Agreement by the above specified due dates, ADMINISTRATOR shall have sole discretion to impose one or both of the following:

a. ADMINISTRATOR may withhold or delay any or all payments due CONTRACTOR pursuant to any and all Agreements between COUNTY and CONTRACTOR until such time that the required COI and endorsements that meet the insurance provisions stipulated in this Agreement are submitted to ADMINISTRATOR.

b. CONTRACTOR may be assessed a penalty of one hundred dollars (\$100) for each late COI or endorsement for each business day, pursuant to any and all Agreements between COUNTY and CONTRACTOR, until such time that the required COI and endorsements that meet the insurance provisions stipulated in this Agreement are submitted to ADMINISTRATOR.

c. If CONTRACTOR is assessed a late penalty, the amount shall be deducted from CONTRACTOR's monthly invoice.

4. In no cases shall assurances by CONTRACTOR, its employees, agents, including any insurance agent, be construed as adequate evidence of insurance. COUNTY will only accept valid COIs and endorsements, or in the interim, an insurance binder as adequate evidence of insurance coverage.

#### XIII. INSPECTIONS AND AUDITS

A. ADMINISTRATOR, any authorized representative of COUNTY, any authorized representative of the State of California, the Secretary of the United States Department of Health and Human Services, the Comptroller General of the United States, or any other of their authorized representatives, shall have access to any books, documents, and records, including but not limited to, financial statements, general ledgers, relevant accounting systems, medical and client records, of CONTRACTOR that are directly pertinent to this Agreement, for the purpose of responding to a beneficiary complaint or conducting an audit, review, evaluation, or examination, or making transcripts during the periods of retention set forth in the Records Management and Maintenance Paragraph of this Agreement. Such persons may at all

reasonable times inspect or otherwise evaluate the services provided pursuant to this Agreement, and the premises in which they are provided.

B. CONTRACTOR shall actively participate and cooperate with any person specified in Subparagraph A. above in any evaluation or monitoring of the services provided pursuant to this Agreement, and shall provide the above–mentioned persons adequate office space to conduct such evaluation or monitoring.

C. AUDIT RESPONSE

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36 37 1. Following an audit report, in the event of non-compliance with applicable laws and regulations governing funds provided through this Agreement, COUNTY may terminate this Agreement as provided for in the Termination Paragraph or direct CONTRACTOR to immediately implement appropriate corrective action. A plan of corrective action shall be submitted to ADMINISTRATOR in writing within thirty (30) calendar days after receiving notice from ADMINISTRATOR.

2. If the audit reveals that money is payable from one party to the other, that is, reimbursement by CONTRACTOR to COUNTY, or payment of sums due from COUNTY to CONTRACTOR, said funds shall be due and payable from one party to the other within sixty (60) calendar days of receipt of the audit results. If reimbursement is due from CONTRACTOR to COUNTY, and such reimbursement is not received within said sixty (60) calendar days, COUNTY may, in addition to any other remedies provided by law, reduce any amount owed CONTRACTOR by an amount not to exceed the reimbursement due COUNTY.

D. CONTRACTOR shall retain a licensed certified public accountant, who will prepare an annual Single Audit as required by 31 USC 7501 – 7507, as well as its implementing regulations under 2 CFR Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards. CONTRACTOR shall forward the Single Audit to ADMINISTRATOR within fourteen (14) calendar days of receipt.

E. CONTRACTOR shall forward to ADMINISTRATOR a copy of any audit report within fourteen (14) calendar days of receipt. Such audit shall include, but not be limited to, management, financial, programmatic or any other type of audit of CONTRACTOR's operations, whether or not the cost of such operation or audit is reimbursed in whole or in part through this Agreement.

### XIV. LICENSES AND LAWS

A. CONTRACTOR, its officers, agents, employees, affiliates, and subcontractors shall, throughout the term of this Agreement, maintain all necessary licenses, permits, approvals, certificates, accreditations, waivers, and exemptions necessary for the provision of the services hereunder and required by the laws, regulations and requirements of the United States, the State of California, COUNTY, and all other applicable governmental agencies. CONTRACTOR shall notify ADMINISTRATOR immediately and in writing of its inability to obtain or maintain, irrespective of the //

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pendency of any hearings or appeals, permits, licenses, approvals, certificates, accreditations, waivers 1 and exemptions. Said inability shall be cause for termination of this Agreement. 2

B. ENFORCEMENT OF CHILD SUPPORT OBLIGATIONS

1. CONTRACTOR agrees to furnish to ADMINISTRATOR within thirty (30) calendar days of the award of this Agreement:

a. In the case of an individual contractor, his/her name, date of birth, social security number, and residence address;

b. In the case of a contractor doing business in a form other than as an individual, the name, date of birth, social security number, and residence address of each individual who owns an interest of ten percent (10%) or more in the contracting entity;

c. A certification that CONTRACTOR has fully complied with all applicable federal and 12 state reporting requirements regarding its employees;

d. A certification that CONTRACTOR has fully complied with all lawfully served Wage and Earnings Assignment Orders and Notices of Assignment, and will continue to so comply.

2. Failure of CONTRACTOR to timely submit the data and/or certifications required by Subparagraphs 1.a., 1.b., 1.c., or 1.d. above, or to comply with all federal and state employee reporting requirements for child support enforcement, or to comply with all lawfully served Wage and Earnings Assignment Orders and Notices of Assignment, shall constitute a material breach of this Agreement; and failure to cure such breach within sixty (60) calendar days of notice from COUNTY shall constitute grounds for termination of this Agreement.

3. It is expressly understood that this data will be transmitted to governmental agencies charged with the establishment and enforcement of child support orders, or as permitted by federal and/or state statute.

C. CONTRACTOR shall comply with all applicable governmental laws, regulations, and requirements as they exist now or may be hereafter amended or changed. These laws, regulations, and requirements shall include, but not be limited to, the following:

1. ARRA of 2009.

27 2. 42 CFR, Public Health, H&SC 121025. 28 3. HIPAA Privacy Rule, as it may now exist, or be hereafter amended, as applicable. 29 4. 42 USC §12101 et seq., Americans with Disabilities Act of 1990. 30 5. WIC §15600, et seq., Elder Abuse and Dependent Adult Civil Protection Act. 31 6. 45 CFR Part 76, Drug Free Work Place. 32 7. CCR, Title 22, Division 6, Community Care Licensing Division. 33 8. Ryan White HIV/AIDS Treatment Extension Act of 2009 (Public Law 111-87, October 30, 34 2009). 35 9. U.S. Department of Health and Human Services, National Institutes of Health (NIH) Grants 36 Policy Statement (10/13). 37

10. 31 USC 7501 – 7507, as well as its implementing regulations under 2 CFR Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards.

### XV. LITERATURE, ADVERTISEMENTS, AND SOCIAL MEDIA

A. Any written information or literature, including educational or promotional materials, distributed by CONTRACTOR to any person or organization for purposes directly or indirectly related to this Agreement must be approved at least thirty (30) days in advance and in writing by ADMINISTRATOR before distribution. For the purposes of this Agreement, distribution of written materials shall include, but not be limited to, pamphlets, brochures, flyers, newspaper or magazine ads, and electronic media such as the Internet.

B. Any advertisement through radio, television broadcast, or the Internet, for educational or promotional purposes, made by CONTRACTOR for purposes directly or indirectly related to this Agreement must be approved in advance at least thirty (30) days and in writing by ADMINISTRATOR.

C. If CONTRACTOR uses social media (such as Facebook, Twitter, YouTube or other publicly available social media sites) in support of the services described within this Agreement, CONTRACTOR shall develop social media policies and procedures and have them available to ADMINISTRATOR upon reasonable notice. CONTRACTOR shall inform ADMINISTRATOR of all forms of social media used to either directly or indirectly support the services described within this Agreement. CONTRACTOR shall comply with COUNTY Social Media Use Policy and Procedures as they pertain to any social media developed in support of the services described within this Agreement. CONTRACTOR shall also include any required funding statement information on social media when required by ADMINISTRATOR.

D. Any information as described in Subparagraphs A. and B. above shall not imply endorsement by COUNTY, unless ADMINISTRATOR consents thereto in writing.

### XVI. MAXIMUM OBLIGATION

A. The Maximum Obligation of COUNTY for services provided in accordance with this Agreement is as specified in the Referenced Contract Provisions of this Agreement, except as allowed for in Subparagraph B. below.

B. ADMINISTRATOR may amend the Maximum Obligation by an amount not to exceed ten percent (10%) of funding for this Agreement.

#### XVII. MINIMUM WAGE LAWS

A. Pursuant to the United States of America Fair Labor Standards Act of 1938, as amended, and State of California Labor Code, §1178.5, CONTRACTOR shall pay no less than the greater of the federal or California Minimum Wage to all its employees that directly or indirectly provide services pursuant to this Agreement, in any manner whatsoever. CONTRACTOR shall require and verify that all

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its contractors or other persons providing services pursuant to this Agreement on behalf of CONTRACTOR also pay their employees no less than the greater of the federal or California Minimum Wage.

B. CONTRACTOR shall comply and verify that its contractors comply with all other federal and State of California laws for minimum wage, overtime pay, record keeping, and child labor standards pursuant to providing services pursuant to this Agreement.

C. Notwithstanding the minimum wage requirements provided for in this clause, CONTRACTOR, where applicable, shall comply with the prevailing wage and related requirements, as provided for in accordance with the provisions of Article 2 of Chapter 1, Part 7, Division 2 of the Labor Code of the State of California (§§1770, et seq.), as it now exists or may hereafter be amended.

### XVIII. NONDISCRIMINATION

### A. EMPLOYMENT

1. During the term of this Agreement, CONTRACTOR and its Covered Individuals shall not unlawfully discriminate against any employee or applicant for employment because of his/her race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, genetic information, marital status, sex, gender, gender identity, gender expression, age, sexual orientation, or military and veteran status. Additionally, during the term of this Agreement, CONTRACTOR and its Covered Individuals shall require in its subcontracts that subcontractors shall not unlawfully discriminate against any employee or applicant for employment because of his/her race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, genetic information, marital status, sex, gender, gender identity, gender expression, age, sexual orientation, or military and veteran status.

2. CONTRACTOR and its Covered Individuals shall not discriminate against employees or applicants for employment in the areas of employment, promotion, demotion or transfer; recruitment or recruitment advertising; layoff or termination; rate of pay or other forms of compensation; and selection for training, including apprenticeship.

3. CONTRACTOR shall not discriminate between employees with spouses and employees with domestic partners, or discriminate between domestic partners and spouses of those employees, in the provision of benefits.

4. CONTRACTOR shall post in conspicuous places, available to employees and applicants for employment, notices from ADMINISTRATOR and/or the United States Equal Employment Opportunity Commission setting forth the provisions of the Equal Opportunity clause.

All solicitations or advertisements for employees placed by or on behalf of CONTRACTOR
and/or subcontractor shall state that all qualified applicants will receive consideration for employment
without regard to race, religious creed, color, national origin, ancestry, physical disability, mental
disability, medical condition, genetic information, marital status, sex, gender, gender identity, gender

expression, age, sexual orientation, or military and veteran status. Such requirements shall be deemed fulfilled by use of the term EOE.

6. Each labor union or representative of workers with which CONTRACTOR and/or subcontractor has a collective bargaining agreement or other contract or understanding must post a notice advising the labor union or workers' representative of the commitments under this Nondiscrimination Paragraph and shall post copies of the notice in conspicuous places available to employees and applicants for employment.

B. SERVICES, BENEFITS AND FACILITIES – CONTRACTOR and/or subcontractor shall not 8 discriminate in the provision of services, the allocation of benefits, or in the accommodation in facilities 9 on the basis of race, religious creed, color, national origin, ancestry, physical disability, mental 10 disability, medical condition, genetic information, marital status, sex, gender, gender identity, gender 11 expression, age, sexual orientation, or military and veteran status in accordance with Title IX of the 12 Education Amendments of 1972 as they relate to 20 USC §1681 - §1688; Title VI of the Civil Rights 13 Act of 1964 (42 USC §2000d); the Age Discrimination Act of 1975 (42 USC §6101); Title 9, Division 14 4, Chapter 6, Article 1 (§10800, et seq.) of the California Code of Regulations; and Title II of the 15 Genetic Information Nondiscrimination Act of 2008, 42 USC 2000ff, et seq. as applicable, and all other 16 pertinent rules and regulations promulgated pursuant thereto, and as otherwise provided by state law and 17 regulations, as all may now exist or be hereafter amended or changed. For the purpose of this 18 Nondiscrimination paragraph, Discrimination includes, but is not limited to the following based on one 19 or more of the factors identified above: 20

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1. Denying a client or potential client any service, benefit, or accommodation.

2. Providing any service or benefit to a client which is different or is provided in a different manner or at a different time from that provided to other clients.

3. Restricting a client in any way in the enjoyment of any advantage or privilege enjoyed by others receiving any service or benefit.

4. Treating a client differently from others in satisfying any admission requirement or condition, or eligibility requirement or condition, which individuals must meet in order to be provided any service or benefit.

5. Assignment of times or places for the provision of services.

C. COMPLAINT PROCESS – CONTRACTOR shall establish procedures for advising all clients through a written statement that CONTRACTOR's and/or subcontractor's clients may file all complaints alleging discrimination in the delivery of services with CONTRACTOR, subcontractor, and ADMINISTRATOR or the U.S. Department of Health and Human Services' OCR.

Whenever possible, problems shall be resolved informally and at the point of service.
 CONTRACTOR shall establish an internal informal problem resolution process for clients not able to
 resolve such problems at the point of service. Clients may initiate a grievance or complaint directly with
 CONTRACTOR either orally or in writing.

2. Within the time limits procedurally imposed, the complainant shall be notified in writing as to the findings regarding the alleged complaint and, if not satisfied with the decision, may file an appeal.
D. PERSONS WITH DISABILITIES – CONTRACTOR and/or subcontractor agree to comply with the provisions of §504 of the Rehabilitation Act of 1973, as amended, (29 USC 794 et seq., as implemented in 45 CFR 84.1 et seq.), and the Americans with Disabilities Act of 1990 as amended (42 USC 12101 et seq.; as implemented in 29 CFR 1630), as applicable, pertaining to the prohibition of discrimination against qualified persons with disabilities in all programs or activities; and if applicable, as implemented in Title 45, CFR, §84.1 et seq., as they exist now or may be hereafter amended together with succeeding legislation.

E. RETALIATION – Neither CONTRACTOR nor subcontractor, nor its employees or agents shall intimidate, coerce or take adverse action against any person for the purpose of interfering with rights secured by federal or state laws, or because such person has filed a complaint, certified, assisted or otherwise participated in an investigation, proceeding, hearing or any other activity undertaken to enforce rights secured by federal or state law.

F. In the event of non-compliance with this paragraph or as otherwise provided by federal and state law, this Agreement may be canceled, terminated or suspended in whole or in part and CONTRACTOR or subcontractor may be declared ineligible for further contracts involving federal, state or county funds.

### XIX. NOTICES

A. Unless otherwise specified, all notices, claims, correspondence, reports and/or statements authorized or required by this Agreement shall be effective:

1. When written and deposited in the United States mail, first class postage prepaid and addressed as specified in the Referenced Contract Provisions of this Agreement or as otherwise directed by ADMINISTRATOR;

- 2. When faxed, transmission confirmed;
- 3. When sent by Email; or

4. When accepted by U.S. Postal Service Express Mail, Federal Express, United Parcel Service, or any other expedited delivery service.

B. Termination Notices shall be addressed as specified in the Referenced Contract Provisions of this Agreement or as otherwise directed by ADMINISTRATOR and shall be effective when faxed, transmission confirmed, or when accepted by U.S. Postal Service Express Mail, Federal Express, United Parcel Service, or any other expedited delivery service.

C. CONTRACTOR shall notify ADMINISTRATOR, in writing, within twenty-four (24) hours of becoming aware of any occurrence of a serious nature, which may expose COUNTY to liability. Such occurrences shall include, but not be limited to, accidents, injuries, or acts of negligence, or loss or damage to any COUNTY property in possession of CONTRACTOR.

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D. For purposes of this Agreement, any notice to be provided by COUNTY may be given by ADMINISTRATOR.

### XX. NOTIFICATION OF PUBLIC EVENTS AND MEETINGS

A. CONTRACTOR shall notify ADMINISTRATOR of any public event or meeting funded in whole or in part by the COUNTY, except for those events or meetings that are intended solely to serve clients or occur in the normal course of business.

B. CONTRACTOR shall notify ADMINISTRATOR at least thirty (30) business days in advance of any applicable public event or meeting. The notification must include the date, time, duration, location and purpose of the public event or meeting. Any promotional materials or event related flyers must be approved by ADMINISTRATOR prior to distribution.

## XXI. <u>RECORDS MANAGEMENT AND MAINTENANCE</u>

A. CONTRACTOR, its officers, agents, employees and subcontractors shall, throughout the term of this Agreement, prepare, maintain and manage records appropriate to the services provided and in accordance with this Agreement and all applicable requirements.

B. CONTRACTOR shall implement and maintain administrative, technical and physical safeguards to ensure the privacy of PHI and prevent the intentional or unintentional use or disclosure of PHI in violation of the HIPAA, federal and state regulations and/or CHPP. CONTRACTOR shall mitigate to the extent practicable, the known harmful effect of any use or disclosure of PHI made in violation of federal or state regulations and/or COUNTY policies.

C. CONTRACTOR's participant, client, and/or patient records shall be maintained in a secure manner. CONTRACTOR shall maintain participant, client, and/or patient records and must establish and implement written record management procedures.

D. CONTRACTOR shall ensure appropriate financial records related to cost reporting, expenditure, revenue, billings, etc., are prepared and maintained accurately and appropriately.

E. CONTRACTOR shall ensure all appropriate state and federal standards of documentation, preparation, and confidentiality of records related to participant, client and/or patient records are met at all times.

F. CONTRACTOR shall ensure all HIPAA (DRS) requirements are met. HIPAA requires that clients, participants and/or patients be provided the right to access or receive a copy of their DRS and/or request addendum to their records. Title 45 CFR §164.501, defines DRS as a group of records maintained by or for a covered entity that is:

34 1. The medical records and billing records about individuals maintained by or for a covered
35 health care provider;

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2. The enrollment, payment, claims adjudication, and case or medical management record
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3. Used, in whole or in part, by or for the covered entity to make decisions about individuals.

G. CONTRACTOR may retain client, and/or patient documentation electronically in accordance with the terms of this Agreement and common business practices. If documentation is retained electronically, CONTRACTOR shall, in the event of an audit or site visit:

1. Have documents readily available within forty-eight (48) hour notice of a scheduled audit or site visit.

2. Provide auditor or other authorized individuals access to documents via a computer terminal.

9 3. Provide auditor or other authorized individuals a hardcopy printout of documents, if 10 requested.

H. CONTRACTOR shall ensure compliance with requirements pertaining to the privacy and security of PII and/or PHI. CONTRACTOR shall notify COUNTY immediately by telephone call plus email or fax upon the discovery of a Breach of unsecured PHI and/or PII.

I. CONTRACTOR may be required to pay any costs associated with a Breach of privacy and/or security of PII and/or PHI, including but not limited to the costs of notification. CONTRACTOR shall pay any and all such costs arising out of a Breach of privacy and/or security of PII and/or PHI.

J. CONTRACTOR shall retain all client and/or patient medical records for seven (7) years following discharge of the client and/or patient, with the exception of non-emancipated minors for whom records must be kept for at least one (1) year after such minors have reached the age of eighteen (18) years, or for seven (7) years after the last date of service, whichever is longer.

K. CONTRACTOR shall retain all financial records for a minimum of seven (7) years from the commencement of the contract, unless a longer period is required due to legal proceedings such as litigations and/or settlement of claims.

L. CONTRACTOR shall make records pertaining to the costs of services, participant fees, charges, billings, and revenues available at one (1) location within the limits of the County of Orange..

M. If CONTRACTOR is unable to meet the record location criteria above, ADMINISTRATOR may provide written approval to CONTRACTOR to maintain records in a single location, identified by CONTRACTOR.

N. CONTRACTOR may be required to retain all records involving litigation proceedings and settlement of claims for a longer term as directed by ADMINISTRATOR.

O. CONTRACTOR shall notify ADMINISTRATOR of any PRA requests related to, or arising out of, this Agreement, within forty-eight (48) hours. CONTRACTOR shall provide ADMINISTRATOR all information that is requested by the PRA request.

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XXII. <u>RESEARCH AND PUBLICATION</u>

CONTRACTOR shall not utilize information and/or data received from COUNTY, or arising out of, or developed, as a result of this Agreement for the purpose of personal or professional research, or for publication.

## XXIII. <u>SEVERABILITY</u>

If a court of competent jurisdiction declares any provision of this Agreement or application thereof to any person or circumstances to be invalid or if any provision of this Agreement contravenes any federal, state or county statute, ordinance, or regulation, the remaining provisions of this Agreement or the application thereof shall remain valid, and the remaining provisions of this Agreement shall remain in full force and effect, and to that extent the provisions of this Agreement are severable.

## XXIV. SPECIAL PROVISIONS

A. CONTRACTOR shall not use the funds provided by means of this Agreement for the following purposes:

1. Making cash payments to intended recipients of services through this Agreement.

2. Lobbying any governmental agency or official. CONTRACTOR shall file all certifications and reports in compliance with this requirement pursuant to Title 31, USC, §1352 (e.g., limitation on use of appropriated funds to influence certain federal contracting and financial transactions).

3. Fundraising.

4. Purchase of gifts, meals, entertainment, awards, or other personal expenses for CONTRACTOR's staff, volunteers, or members of the Board of Directors.

5. Reimbursement of CONTRACTOR's members of the Board of Directors for expenses or services.

6. Making personal loans to CONTRACTOR's staff, volunteers, interns, consultants, subcontractors, and members of the Board of Directors or its designee or authorized agent, or making salary advances or giving bonuses to CONTRACTOR's staff.

7. Paying an individual salary or compensation for services at a rate in excess of the current Level I of the Executive Salary Schedule as published by the OPM. The OPM Executive Salary Schedule may be found at www.opm.gov.

8. Severance pay for separating employees.

9. Paying rent and/or lease costs for a facility prior to the facility meeting all required building codes and obtaining all necessary building permits for any associated construction.

34 10. Purchasing or improving land, including constructing or permanently improving any
35 building or facility, except for tenant improvements.

36 || 11. Satisfying any expenditure of non-federal funds as a condition for the receipt of federal
37 || funds (matching).

12. Contracting or subcontracting with any entity other than an individual or nonprofit entity, 1 2 unless no nonprofit entity is able and willing to provide such services. 13. Supplanting current funding for existing services. 3 14. Payment of home mortgages; direct maintenance expense (tires, repairs, etc.) of a privately 4 owned vehicle or any other cost associated with a vehicle, such as lease or loan payments, insurance, or 5 license and registration fees; payment of local or state personal property taxes (for residential property, 6 7 private automobiles, or any other personal property against which taxes may levied). This restriction does not apply to vehicles operated by organizations for program purposes. 8 15. To meet professional licensure or program licensure requirements. 9 16. Providing inpatient hospital services or purchasing major medical equipment. 10 B. Unless otherwise specified in advance and in writing by ADMINISTRATOR, CONTRACTOR 11 shall not use the funds provided by means of this Agreement for the following purposes: 12 1. Funding travel or training (excluding mileage or parking). 13 14 2. Making phone calls outside of the local area unless documented to be directly for the purpose of client care. 15 3. Payment for grant writing, consultants, certified public accounting, or legal services. 16 4. Purchase of artwork or other items that are for decorative purposes and do not directly 17 18 contribute to the quality of services to be provided pursuant to this Agreement. 5. Purchase of gifts, meals, entertainment, awards, or other personal expenses for 19 CONTRACTOR's clients. 20 C. To the greatest extent practicable, all equipment and products purchased with funds made 21 22 available through this Agreement should be American-made. 23 **XXV. STATUS OF CONTRACTOR** 24 CONTRACTOR is, and shall at all times be deemed to be, an independent contractor and shall be 25 wholly responsible for the manner in which it performs the services required of it by the terms of this 26 Agreement. CONTRACTOR is entirely responsible for compensating staff, subcontractors, and 27 consultants employed by CONTRACTOR. This Agreement shall not be construed as creating the 28 relationship of employer and employee, or principal and agent, between COUNTY and CONTRACTOR 29 or any of CONTRACTOR's employees, agents, consultants, or subcontractors. CONTRACTOR 30 assumes exclusively the responsibility for the acts of its employees, agents, consultants, or 31 subcontractors as they relate to the services to be provided during the course and scope of their 32 employment. CONTRACTOR, its agents, employees, consultants, or subcontractors, shall not be 33 entitled to any rights or privileges of COUNTY's employees and shall not be considered in any manner 34 to be COUNTY's employees. 35 // 36 // 37

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### XXVI. <u>TERM</u>

A. The term of this Agreement shall commence as specified in the Referenced Contract Provisions of this Agreement or the execution date, whichever is later. This Agreement shall terminate as specified in the Referenced Contract Provisions of this Agreement unless otherwise sooner terminated as provided in this Agreement; provided, however, CONTRACTOR shall be obligated to perform such duties as would normally extend beyond this term, including but not limited to, obligations with respect to confidentiality, indemnification, audits, reporting and accounting.

B. Any administrative duty or obligation to be performed pursuant to this Agreement on a weekend or holiday may be performed on the next regular business day.

#### XXVII. TERMINATION

A. Either party may terminate this Agreement, without cause, upon thirty (30) calendar days written notice given the other party.

B. Unless otherwise specified in this Agreement, COUNTY may terminate this Agreement upon five (5) calendar days' written notice if CONTRACTOR fails to perform any of the terms of this Agreement. At ADMINISTRATOR's sole discretion, CONTRACTOR may be allowed up to thirty (30) calendar days for corrective action.

C. COUNTY may terminate this Agreement immediately, upon written notice, on the occurrence of any of the following events:

1. The loss by CONTRACTOR of legal capacity.

2. Cessation of services.

3. The delegation or assignment of CONTRACTOR's services, operation or administration to another entity without the prior written consent of COUNTY.

4. The neglect by any physician or licensed person employed by CONTRACTOR of any duty required pursuant to this Agreement.

5. The loss of accreditation or any license required by the Licenses and Laws Paragraph of this Agreement.

6. The continued incapacity of any physician or licensed person to perform duties required pursuant to this Agreement.

7. Unethical conduct or malpractice by any physician or licensed person providing services pursuant to this Agreement; provided, however, COUNTY may waive this option if CONTRACTOR removes such physician or licensed person from serving persons treated or assisted pursuant to this Agreement.

D. CONTINGENT FUNDING

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1. Any obligation of COUNTY under this Agreement is contingent upon the following:

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a. The continued availability of federal, state and county funds for reimbursement of
 COUNTY's expenditures, and

b. Inclusion of sufficient funding for the services hereunder in the applicable budget(s)
 approved by the Board of Supervisors.

2. In the event such funding is subsequently reduced or terminated, COUNTY may suspend, terminate or renegotiate this Agreement upon thirty (30) calendar days' written notice given CONTRACTOR. If COUNTY elects to renegotiate this Agreement due to reduced or terminated funding, CONTRACTOR shall not be obligated to accept the renegotiated terms.

E. In the event this Agreement is suspended or terminated prior to the completion of the term as specified in the Referenced Contract Provisions of this Agreement, ADMINISTRATOR may, at its sole discretion, reduce the Maximum Obligation of this Agreement in an amount consistent with the reduced term of the Agreement.

F. In the event this Agreement is terminated by either party pursuant to Subparagraphs B., C. or D. above, CONTRACTOR shall do the following:

1. Comply with termination instructions provided by ADMINISTRATOR in a manner which is consistent with recognized standards of quality care and prudent business practice.

2. Obtain immediate clarification from ADMINISTRATOR of any unsettled issues of contract performance during the remaining contract term.

3. Until the date of termination, continue to provide the same level of service required by this Agreement.

4. If clients are to be transferred to another facility for services, furnish ADMINISTRATOR, upon request, all client information and records deemed necessary by ADMINISTRATOR to effect an orderly transfer.

5. Assist ADMINISTRATOR in effecting the transfer of clients in a manner consistent with client's best interests.

6. If records are to be transferred to COUNTY, pack and label such records in accordance with directions provided by ADMINISTRATOR.

7. Return to COUNTY, in the manner indicated by ADMINISTRATOR, any equipment and supplies purchased with funds provided by COUNTY.

8. To the extent services are terminated, cancel outstanding commitments covering the procurement of materials, supplies, equipment, and miscellaneous items, as well as outstanding commitments which relate to personal services. With respect to these canceled commitments, CONTRACTOR shall submit a written plan for settlement of all outstanding liabilities and all claims arising out of such cancellation of commitment which shall be subject to written approval of ADMINISTRATOR.

G. The rights and remedies of COUNTY provided in this Termination Paragraph shall not be exclusive, and are in addition to any other rights and remedies provided by law or under this Agreement.

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 XXVIII. <u>THIRD PARTY BENEFICIARY</u>

 Neither party hereto intends that this Agreement shall create rights hereunder in third parties including, but not limited to, any subcontractors or any clients provided services pursuant to this Agreement.

### XXIX. WAIVER OF DEFAULT OR BREACH

Waiver by COUNTY of any default by CONTRACTOR shall not be considered a waiver of any subsequent default. Waiver by COUNTY of any breach by CONTRACTOR of any provision of this Agreement shall not be considered a waiver of any subsequent breach. Waiver by COUNTY of any default or any breach by CONTRACTOR shall not be considered a modification of the terms of this Agreement.

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IN WITNESS WHEREOF, the parties have executed State of California.	d this Agreement, in the County of Ora
AIDS SERVICES FOUNDATION ORANGE COUNTY	
BY: Philip Yarger	DATED:
TITLE:	
COUNTY OF ORANGE	
BY:	DATED:
HEALTH CARE AGENCY	
APPROVED AS TO FORM	
OFFICE OF THE COUNTY COUNSEL	
ORANGE COUNTY, CALIFORNIA	
DocuSigned by:	10/19/2016
BY: 3026E89386254F6	DATED: 10/19/2016
DEPUTY	
If the contracting party is a corporation, two (2) signatures are required: one on any Vice President; and one (1) signature by the Secretary, any Assistant Secr	
If the contract is signed by one (1) authorized individual only, a copy of the co	

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1	EXHIBIT A	ļ	
2	TO THE AGREEMENT FOR PROVISION OF		
3	HIV PREVENTION SERVICES		
4	BETWEEN		
5	COUNTY OF ORANGE		
6	AND		
7	AIDS SERVICES FOUNDATION ORANGE COUNTY		
8	JANUARY 1, 2017 THROUGH DECEMBER 31, 2017		
9			
10	I. <u>DEFINITIONS</u>		
11	The parties agree to the following terms and definitions, and to those terms and definitions which	,	
12	for convenience, are set forth elsewhere in this Agreement:		
13	A. <u>AIDS</u> is a medical condition resulting from HIV infection, usually after many years.		
14	B. <u>CDPH/OA</u> means a department under the California Health and Human Services Agency that	t	
15	administers state and federal health care programs.		
16	C. <u>CDC</u> means the division of United States Health and Human Services department responsible	Э	
17	for the control and prevention of diseases including HIV.		
18	D. <u>CLEAR</u> means an 18-session intervention targeting substance-using young people living with	1	
19	HIV.		
20	E. <u>Client(s)</u> means an individual seeking HIV prevention and education services.		
21	F. <u>Core Group</u> means a group of men that are recruited to design and carryout project activities.		
22	G. Evidence-Based Intervention means interventions shown to be effective in reducing risk-taking	3	
23	behaviors that lead to transmission of HIV.		
24	H. <u>Healthy Relationships</u> means CDC evidence-based intervention for HIV positive individuals.		
25	I. $\underline{\text{HIV}}$ is the virus that causes AIDS.		
26	J. <u>LEO</u> means the COUNTY's designated data system for HIV prevention and testing data.		
27	K. <u>M-Group</u> means members of a one-time discussion group in which participants discuss factor	s	
28	contributing to unsafe sex and build skills to reduce risk of HIV.		
29	L. <u>MPowerment</u> means CDC evidenced-based intervention targeting young men who have set	۲.	
30	with men.		
31	M. PS formerly called Partner Counseling Referral Services means the process whereby the services		
32	and/or needle sharing partner(s) of a HIV infected person is/are notified by the infected individual or by	y	
33	PS staff regarding possible exposure to HIV. PS includes three (3) methods of notification:		
34	1. Self - Client notifies a partner him/herself.		
35	2. Dual Notification - Client notifies a partner with PS staff present.		
36	3. Anonymous Third Party Notification – PS staff notifies a partner anonymously based on	1	
37	partner information provided by Client.		

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1	N.	<u>PMRP</u> means group of volunteers that review and approve prevention materials.	
2	О.	Project Volunteers means individuals recruited to assist with planning and implementation of	f
3	outreac	ch and/or publicity campaigns.	
4	Р.	SMART Program Objectives means objectives that are specific, measurable, achievable	,
5	relevant	nt, and time-based.	
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1		II. <u>BUDGET</u>	
2	A. The following Budget is set forth for informational purposes only, and may be adjusted by		
3	mutual agreement, in writing, of CONTRACTOR and ADMINISTRATOR.		
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5	MPOWERMENT		
6	ADMINISTRATIVE COSTS		
7	Salaries	\$4,207	
8	Benefits	1,094	
9	Services and Supplies	1,546	
10	SUBTOTAL	\$6,847	
11			
12	PROGRAM COSTS		
13	Salaries	\$29,722	
14	Benefits	7,728	
15	Services and Supplies	31,008	
16	SUBTOTAL	\$68,458	
17			
18	TOTAL NET COSTS	\$75,305	
19			
20	HEALTHY RELATIONSHIPS		
21	ADMINISTRATIVE COSTS		
22	Salaries	\$9,021	
23	Benefits	2,345	
24	Services and Supplies	4,502	
25	SUBTOTAL	\$15,868	
26			
27	PROGRAM COSTS		
28	Salaries	\$113,809	
29	Benefits	29,590	
30	Services and Supplies	26,213	
31	SUBTOTAL	\$169,612	
32			
33	TOTAL NET COSTS	\$185,480	
34			
35	TOTAL CONTRACT COSTS	\$260,785	
36	B. Any increases or decreases to	the budget must be approved, in advance and in writing, by	
37	ADMINISTRATOR. Administrative Co	osts shall not exceed ten percent (10%) of total costs.	

EXHIBIT A

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C. BUDGET/STAFFING MODIFICATIONS - CONTRACTOR may request to shift funds 1 between budgeted line items within a program, for the purpose of meeting specific program needs or for 2 providing continuity of care to its consumers, by utilizing a Budget/Staffing Modification Request form 3 provided by ADMINISTRATOR. CONTRACTOR shall submit a properly completed Budget/Staffing 4 Modification Request to ADMINISTRATOR for consideration, in advance, which will include a 5 justification narrative specifying the purpose of the request, the amount of said funds to be shifted, and 6 the sustaining annual impact of the shift as may be applicable to the current contract period and/or future 7 contract periods. CONTRACTOR shall obtain written approval of any Budget/Staffing Modification 8 Request(s) from ADMINISTRATOR prior to implementation by CONTRACTOR. Failure of 9 CONTRACTOR to obtain written approval from ADMINISTRATOR for any proposed Budget/Staffing 10 Modification Request(s) may result in disallowance of those costs. 11

D. CONTRACTOR shall submit a budget revision request to ADMINISTRATOR to request budget changes hereafter. The budget revision request shall be on a form approved or provided by ADMINISTRATOR.

E. CATALOG OF FEDERAL DOMESTIC ASSISTANCE (CFDA) INFORMATION

1. This Agreement includes federal funds paid to CONTRACTOR. The CFDA number and associated information for federal funds paid through this Agreement are specified below:

CFDA Year:	2017
CFDA No.:	93.940
Program Title:	HIV Prevention Program (indirect)
Federal Agency:	Centers for Disease Control and Prevention
Award Name:	HIV Prevention Program (indirect)
Amount:	\$260,785 (estimated)

2. CONTRACTOR may be required to have an audit conducted in accordance with 31 USC 7501 – 7507, as well as its implementing regulations under 2 CFR Part 200. CONTRACTOR shall be responsible for complying with any federal audit requirements within the reporting period specified by 31 USC 7501 – 7507, as well as its implementing regulations under 2 CFR Part 200.

3. ADMINISTRATOR may revise the CFDA information listed above, and shall notify CONTRACTOR in writing of said revisions.

F. CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to modify the Budget Paragraph of this Exhibit A to the Agreement.

# III. PAYMENTS

A. COUNTY shall pay CONTRACTOR monthly, in arrears, for the actual costs of providing the services described hereunder, less revenues which are actually received by CONTRACTOR provided,

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however, the total of such payments does not exceed COUNTY's Maximum Obligation, as set forth in the Referenced Contract Provisions of the Agreement and provided further, CONTRACTOR's costs are reimbursable pursuant to county, state and/or federal regulations. All payments are interim payments only and are subject to final settlement in accordance with the Cost Report Paragraph of the Agreement. ADMINISTRATOR may, at its discretion, pay supplemental billings for any month for which the interim payment amount specified above has not been fully paid.

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1. ADMINISTRATOR shall use the Expenditure and Revenue Report specified in the Reports Paragraph of this Exhibit A to the Agreement to determine payment to CONTRACTOR.

2. If, at any time, CONTRACTOR's Expenditure and Revenue Reports indicate that the monthly interim payments exceed the actual cost of providing services, ADMINISTRATOR may reduce COUNTY payments to CONTRACTOR by an amount not to exceed the difference between the year-to-date interim payment amount to CONTRACTOR and the year-to-date actual cost incurred by CONTRACTOR.

3. If, at any time, CONTRACTOR's Expenditure and Revenue Reports indicate that the interim payment amounts are less than the actual cost of providing services, ADMINISTRATOR may authorize a supplemental payment to CONTRACTOR by an amount not to exceed the difference between the year-to-date interim payment amount to CONTRACTOR and the year-to-date actual cost incurred by CONTRACTOR.

B. CONTRACTOR's billing shall be on a form approved or supplied by COUNTY and provide such information as is required by ADMINISTRATOR. Billings are due the twentieth (20th) calendar day of each month and payments to CONTRACTOR should be released by COUNTY no later than twenty-one (21) calendar days after receipt of the correctly completed billing form.

C. All billings to COUNTY shall be supported, at CONTRACTOR's facility, by source documentation including, but not limited to, ledgers, journals, time sheets, invoices, bank statements, canceled checks, receipts, receiving records and records of services provided. ADMINISTRATOR may require CONTRACTOR to submit documentation in support of the monthly billings.

D. At ADMINISTRATOR's sole discretion, ADMINISTRATOR may withhold or delay all or a part of any payment if CONTRACTOR fails to comply with any provision of the Agreement.

E. COUNTY shall not reimburse CONTRACTOR for services provided beyond the expiration and/or termination of this Agreement, except as may otherwise be provided under this Agreement, or specifically agreed upon in a subsequent Agreement.

F. CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to modify the Payments Paragraph of this Exhibit A to the Agreement.

# IV. <u>REPORTS</u>

A. CONTRACTOR shall submit, on forms provided or approved by ADMINISTRATOR, financial and/or programmatic reports as requested by ADMINISTRATOR concerning CONTRACTOR's

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activities as they relate to this Agreement. ADMINISTRATOR will be specific as to the nature of the information requested and allow thirty (30) calendar days for CONTRACTOR to respond.

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1. In support of monthly billings, CONTRACTOR shall submit monthly Expenditure and Revenue Reports to ADMINISTRATOR. These reports shall be on a form provided or approved by ADMINISTRATOR, and shall include the units of service provided and actual costs for each of CONTRACTOR's program(s) or cost center(s) described in the Service paragraph of this Exhibit A to the Agreement. Reports are due to ADMINISTRATOR no later than the twentieth (20th) calendar day of the month following the month in which services were performed under the Agreement, unless otherwise agreed to in writing by ADMINISTRATOR

2. CONTRACTOR shall submit quarterly, year-end projection reports to ADMINISTRATOR. These reports shall be on a form approved or provided by ADMINISTRATOR and shall include, but not be limited to, anticipated year-end actual costs and revenue for CONTRACTOR's program(s) or cost center(s) described in the Services paragraph of this Exhibit A to the Agreement. Said projection reports shall be submitted by April 28, 2017; July 29, 2017; October 28, 2017 unless otherwise agreed to in writing by ADMINISTRATOR.

C. STAFFING – CONTRACTOR shall submit a monthly staffing report to ADMINISTRATOR and designated COUNTY staff, in support of the monthly invoice. These reports shall be on a form provided or approved by ADMINISTRATOR, and shall include, but not be limited to, employees' names, positions, and actual hours worked, and when and which staff have taken Compliance Training in accordance with the Compliance Paragraph of the Agreement. Reports are due to ADMINISTRATOR no later than the twentieth (20th) calendar day following the end of the month being reported, unless otherwise agreed to in writing by ADMINISTRATOR.

D. PROGRAMMATIC

1. CONTRACTOR shall submit Intervention Implementation Planning Tools to ADMINISTRATOR for approval for each intervention at least thirty (30) business days before the start of each contract period.

2. CONTRACTOR shall submit semi-annual narrative report of implementation of project to ADMINISTRATOR. Narrative reports shall provide an overview of all activities conducted in the Pre-Implementation, Implementation, and Maintenance phases of the project. Plans described under this report must be approved by ADMINISTRATOR prior to project implementation. Reports shall be on forms provided or approved by ADMINISTRATOR and are due to ADMINISTRATOR on July 21, 2017 and no later than thirty (30) calendar days following termination of this Agreement.

34 3. CONTRACTOR shall submit semi-annual outcome reports to ADMINISTRATOR to
35 report progress on program objectives due on July 21, 2017 and no later than thirty (30) calendar days
36 following termination of this Agreement. These reports shall be on a form provided or approved by
37 ADMINISTRATOR, and shall include outcome data specific to each intervention.

E. DATA REPORTING - CONTRACTOR shall fully comply with ADMINISTRATOR's requirements for data reporting for Prevention funded services. For purposes of this Agreement, data 2 reporting shall be defined as collecting data on approved forms for all interventions and entering data 3 into the COUNTY's designated data system inclusive of LEO by the fifteenth (15th) calendar day of 4 each month for interventions completed following the end of the month being reported, unless otherwise 5 agreed to in writing by ADMINISTRATOR. 6

G. CONTRACTOR shall provide additional reports as required by ADMINISTRATOR in regard to CONTRACTOR's activities as related to the services hereunder. ADMINISTRATOR shall be specific as to the nature of information requested and allow thirty (30) calendar days for CONTRACTOR to respond.

H. CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to modify the Reports Paragraph of this Exhibit A to the Agreement.

#### V. <u>SERVICES</u>

A. Mpowerment - CONTRACTOR shall implement Mpowerment program, consistent with CDC's guidance and including all core elements of the intervention. Target population will be MSM ages 18-29 who engage in, or are likely to engage in, unprotected sex. All planning, implementation, and monitoring activities must include efforts to increase knowledge, reduce risk, and increase skills related to HIV prevention and increasing annual testing for those who are HIV negative.

1. Implementation – CONTRACTOR will conduct the tasks and activities outlined below. Conduct 32 Core Group meetings with 12-20 members for each Core Group. A total of 70 individuals may participate in Core Group meetings during the reporting period of the Agreement.

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a. Conduct early activities of intervention including:

1) Convene Core Group.

2) Core Group to determine project name and logo, identify unmet needs of young MSM, begin talking to friends about project, and furnish and decorate project space as needed.

3) Develop plans for initial formal outreach at community venues and via outreach 27 events. 28

- 4) Determine optimal media outlets for publicity.
- 5) Develop publicity plan.
  - 6) Coordinators learn how to conduct M-groups.

7) Director of Prevention and Coordinators establish approach to supervision; 32 establish weekly behavioral objectives, and reporting procedures. 33

34 35 b. Conduct intermediate activities of intervention including:

1) Core Group talks about the Project in their social groups and brings friends to Mgroups.

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2) Recruit two (2) Project Volunteers, in addition to Core Group members, to assist 1 with planning and implementation of outreach and/or publicity campaign. 2 3) Implement one (1) large outreach event to 200 participants. Documentation of 3 event must include sign-in sheet with date, time and location of event and program documentation of 4 staff and/or volunteers assisting with event. 5 4) Implement three (3) small to medium outreach events to 60 participants. Outreach 6 events are conducted by Core Group and volunteers at locations frequented by MSM or created by the 7 Core Group to discuss and promote safer sex, deliver literature on HIV risk reduction, and distribute 8 condoms. Documentation of event must include sign-in sheet with date, time and location of event and 9 program documentation of staff and/or volunteers assisting with event. 10 5) Implement M-groups every 4-6 weeks (minimum of 12 M-groups) to 75 11 unduplicated participants. Each M-group should have 8-10 attendees. M-groups should be conducted 12 by trained Project Coordinator and adhere to CDC M-Group guide. Documentation of M-group must 13 include sign-in sheet with date, time and location of event and program documentation of staff or 14 volunteers facilitating M-group. 15 6) Collect Pre and Post-Session Assessment from M-group attendees. 16 7) M-group participants conduct informal outreach with their friends and peers. 17 8) Discuss informal outreach periodically at Core Group meetings. 18 9) Coordinators role model informal outreach. 19 10) Implement publicity plan, including placing advertisements in media and 20 distributing materials throughout the community. 21 11) Continue to communicate community Project goals and structure to staff. 22 3. Maintenance - CONTRACTOR will conduct the tasks and activities outlined below after 23 successful and consistent implementation of Core and M-group meetings. 24 a. Core group meets weekly to plan long term and weekly outreach activities. 25 b. Conduct outreach at community venues. 26 c. Evaluate outreach events. 27 d. Recruit attendees to M-groups. 28 e. Encourage informal outreach at Core Group meetings and at other outreach activities. 29 f. Continue implementing publicity plan, including placing advertisements in media and 30 distributing materials throughout the community. 31 g. Meet with the Community Advisory Board to discuss Project activities. 32 h. Communicate with staff regarding progress. 33 4. Monitoring and Evaluation – CONTRACTOR shall monitor and evaluate the progress of 34 implementation activities described above. Key objectives to be documented include: 35 a. Sign-in sheets on paper and entered in LEO and Volunteer Satisfaction Surveys to 36 assess number of Core Group members who were engaged and retained in the Core Group. 37

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b. Event Satisfaction Survey to assess percent of Outreach participants who rate the event 1 positively. 2 c. M-Group evaluation forms to assess percent of M-group participants who rate the M-3 groups positively. 4 d. Spot Interview and Spot Survey to assess percent of MSM ages 18-29 who were aware 5 of publicity campaign. 6 e. M-Group Pre and Post-Session Assessment to assess percent of M-group participants 7

who show improvement in HIV-related attitudes and risk-reduction skills.

B. Healthy Relationships – CONTRACTOR shall implement Healthy Relationships program, consistent with CDC's guidance and including all core elements of the intervention. Target population will be HIV-positive individuals with an emphasis on MSM and heterosexual populations.

Implementation - CONTRACTOR will conduct 10 cycles of five-session Healthy 1. Relationship workshops to groups of 5-12 HIV-positive MSM (English and/or Spanish) reaching a total of 100 total unduplicated HIV-positive MSM (English and/or Spanish), and 2 cycles of five-session Healthy Relationships workshops to groups of 5-10 HIV-positive heterosexual individuals (English/and/ or Spanish) reaching a total of 20 total unduplicated HIV-positive heterosexual individuals (English and/or Spanish).

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a. Recruit clients for Healthy Relationships participation.

b. Enroll clients for intervention. While clients may initially self-report HIV status, it is the CONTRACTOR's responsibility to confirm and document HIV status prior to reporting units of service to ADMINISTRATOR, entering information into the CDPH database, and for the purpose of site visits and/or audits, have documentation available for review. Documentation of HIV-positive status verified via Western Blot, Immunofluorescent assay (IFA), Multispot HIV1/HIV2, or verification of HIV signed by a doctor must be included in client records.

- c. Schedule session.
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d. Prepare PFR forms and other evaluative instruments for sessions.

e. Conduct 120-minute session. Sessions should be conducted by trained Project Coordinator and adhere to CDC guidance. Documentation of session must include sign-in sheet with date, time and location of event and program documentation of staff facilitating session and agenda.

f. Debrief Healthy Relationships group sessions with program staff.

g. Evaluate Healthy Relationships group sessions based on PFR forms, session evaluations, consistency outlines, and other feedback from participants.

3. Maintenance – CONTRACTOR will conduct the tasks and activities outlined below after implementation of Healthy Relationships cycle.

a. Brief staff on plans and strategies for collecting required data for reporting and 35 evaluation. 36 //

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1	b. Discuss lessons learned from delivery of intervention.											
2	c. Maintain stakeholders buy-in.											
3	d. Plan for the next cycle of Healthy Relationships.											
4	4. Monitoring and Evaluation - CONTRACTOR shall monitor and evaluate the progress of											
5	implementation activities described above through the following:											
6	a. For Healthy Relationships group sessions:											
7	1. Sign-in sheet on paper and entered in LEO to assess percent of attendees that attend											
8	all five sessions in a cycle.											
9	2. Initial and post-assessment survey to assess:											
10	a) Increase in participants' self report of comfort level and confidence to disclose											
11	their HIV status to family and friends.											
12	b) Increase in participants' self report of comfort level and confidence to disclose											
13	their HIV status to sex partners.											
14	c) Increase in participants' ability to negotiate safer sex practices with partner.											
15	d) Increase in participants' ability to use condoms with partners.											
16	e) Increase in participants' self report of intentions to use condoms with sex											
17	partners.											
18	f) Increase in participants' self report of condom use with sex partners.											
19	3. Session monitoring form at the conclusion of each session to assess completion of											
20	contents and modification to planned activities.											
21	C. CLEAR for HIV-positive individuals - CONTRACTOR shall implement CLEAR program,											
22	consistent with CDC's guidance and including all core elements of the intervention. Target population											
23	will be HIV-positive MSM (English and/or Spanish) and HIV-positive Heterosexual (English and/or											
24	Spanish). All planning, implementation, and monitoring activities must include efforts to increase											
25	knowledge, reduce risk, and increase skills related to HIV transmission.											
26	1. Implementation – CONTRACTOR will conduct five (5) Core Skills Sessions, at least two											
27	(2) additional menu sessions from one of six (6) CLEAR domains, and a wrap-up session to 14 HIV-											
28	positive individuals (5 MSM English, 5 MSM Spanish, 2 Heterosexual English, and 2 Heterosexual											
29	Spanish) for a total of at least 112 sessions. Each session should be completed in 60-75 minutes and											
30	should occur weekly. Sessions shall be delivered with a client-centered approach by trained counselors.											
31	CONTRACTOR will conduct the tasks and activities outlined below.											
32	a. Recruit and screen clients for CLEAR participation. Recruitment should include											
33	informing referral sources of program and eligibility requirements and conducting direct outreach to											
34	potential clients. While clients may initially self-report HIV status, it is the CONTRACTOR's											
35	responsibility to confirm and document HIV status prior to reporting units of service to											
36	ADMINISTRATOR, entering information into the California Department of Public Health (CDPH)											
37	database, and for the purpose of site visits and/or audits, have documentation available for review.											

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<ul> <li>Multispot HIV1/HIV2, or verification of HIV signed by a doctor must be included in client records</li> <li>b. Schedule sessions.</li> <li>c. Conduct sessions including: <ol> <li>1) Five (5) Core Skills Sessions At the end of these sessions, clients must</li> <li>developed life goals and an individualized prevention plan.</li> <li>At least two (2) menu sessions in at least one (1) CLEAR domain in sequences</li> <li>order based on CLEAR guidance. Sessions in more than one (1) domain may be covered; determined</li> </ol> </li> </ul>	taining										
<ul> <li>c. Conduct sessions including:</li> <li>1) Five (5) Core Skills Sessions At the end of these sessions, clients must developed life goals and an individualized prevention plan.</li> <li>At least two (2) menu sessions in at least one (1) CLEAR domain in sequence.</li> </ul>	uential ination ude: a) sure; f) taining										
<ol> <li>Five (5) Core Skills Sessions At the end of these sessions, clients must developed life goals and an individualized prevention plan.</li> <li>At least two (2) menu sessions in at least one (1) CLEAR domain in sequence.</li> </ol>	uential ination ude: a) sure; f) taining										
<ul> <li>6 developed life goals and an individualized prevention plan.</li> <li>7 2) At least two (2) menu sessions in at least one (1) CLEAR domain in sequences.</li> </ul>	uential ination ude: a) sure; f) taining										
7 2) At least two (2) menu sessions in at least one (1) CLEAR domain in seq	ination ude: a) sure; f) taining										
	ination ude: a) sure; f) taining										
8 order based on CLEAR guidance. Sessions in more than one (1) domain may be covered; determ	ude: a) sure; f)										
order based on CLEAR guidance. Sessions in more than one (1) domain may be covered; determination											
of which domains to cover will be based on the individualized prevention plan. Domains include: a)											
Sexual risk; b) Substance abuse risk; c) Health care and self-care; d) Adherence; e) Disclosure; f)											
11 Stigma.	-										
12 3) Wrap-Up session to help the client develop maintenance strategies for sus	AR.										
13 new behaviors and provide an opportunity for the client to reflect on his or her experiences in CLE											
14   d. Document sessions including:											
15 1) Client program enrollment form administered by the counselor											
16 2) Client participation record form including client name or ID, duration of s	ession,										
17 and overview of progress or barriers toward goals											
18         3) Client's life goals and individualized prevention plan											
19   e. Provide, track, and document referrals											
20 f. Conduct clinical supervision with counselors to discuss successes, challenge	es, and										
21 strategies.											
22 g. Evaluate sessions based on pre and post risk reduction assessments and session	fidelity										
23 forms.											
24 3. Maintenance – CONTRACTOR will conduct the tasks and activities outlined belo	w after										
25 successful implementation of CLEAR.											
26 a. Hold weekly clinical supervision with Prevention Specialist to discuss suc	cesses,										
27 challenges, and strategies.											
28b. Hold regular staff meetings to review program progress.											
29 c. Communicate with community partners and referral agencies and update	referral										
30 network as necessary.											
31 d. Conduct periodic quality assurance review in accordance with quality assurance p	lan.										
32 e. Adjust program delivery as needed based on quality assurance activities and n	nonthly										
33 staff meeting discussions.											
34f. Identify additional training for staff as appropriate.											
35 g. Plan and recruit for next cohort of CLEAR participants."											
36 4. Monitoring and Evaluation – CONTRACTOR shall monitor and evaluate the prog	ress of										
37    implementation activities described above through the following:											

EXHIBIT A ASF08PHKK17

a. Client enrollment and session forms on paper and entered in LEO to assess: 1 2 1) Proportion of clients who completed five (5) Core Skills sessions 2) Proportion of clients who completed at least one (1) domain 3 b. Pre and post risk reduction assessments to assess: 4 1) Increase in client's emotional awareness 5 2) Increase in client's problem-solving and goal-setting skills 6 3) Increase in client's assertive behavior and communication skills 7 4) Increase in client's motivation to change behavior 8 5) Increase in client's intention and ability to decrease targeted high risk behaviors 9 Session fidelity forms after each session to assess fidelity to CLEAR core elements. 10 c. 5. Increase in client's intention and ability to decrease targeted high risk behaviors 11 D. CONTRACTOR shall develop tools to evaluate services and shall evaluate services provided 12 pursuant to this Agreement. Evaluation tools must be approved by ADMINISTRATOR prior to 13 implementation. CONTRACTOR shall maintain on-going data collection and analysis of results. 14 E. It is understood by the parties that CONTRACTOR shall enter into cooperative agreements with 15 other Orange County HIV prevention service providers, and establish partnerships with community 16 programs, including but not limited to drug and alcohol prevention and treatment programs, and mental 17 18 health providers, to provide a comprehensive approach to HIV prevention. All cooperative agreements must be submitted to ADMINISTRATOR for review and approval. 19 F. CONTRACTOR shall provide information on PS; conduct PS counseling; and refer, when 20 appropriate, to ADMINISTRATOR for notification services. 21 22 G. CONTRACTOR shall complete CDPH/OA database set-up and obtain approval by ADMINISTRATOR within 30 business days of CDPH/OA or ADMINISTRATOR notification. 23 H. Any literature, including educational and promotional materials, developed and distributed by 24 CONTRACTOR for purposes directly related to this Agreement, shall be approved by 25 ADMINISTRATOR'S PMRP and Office of HIV Planning and Coordination prior to dissemination and 26 shall indicate that CONTRACTOR's services are supported by federal, state, and county funds, as 27 appropriate. 28 I. CONTRACTOR shall participate on PMRP established by ADMINISTRATOR. 29 J. CONTRACTOR shall participate on the Orange County HIV Prevention and Care Strategies 30 Committee established by ADMINISTRATOR and shall adhere to the standards set forth by the HIV 31 Prevention Planning Committee. 32 K CONTRACTOR shall attend meetings with ADMINISTRATOR, as requested and scheduled by 33 ADMINISTRATOR on an as needed basis, to discuss contractual and other issues related to, but not 34 limited to compliance with policies and procedures, statistics, and reporting. 35 // 36 | // 37

L. CONTRACTOR shall establish a written non-smoking policy which shall be reviewed and approved by ADMINISTRATOR. At a minimum, the non-smoking policy shall specify that the facility is "smoke free" and designate smoking areas outside the facility.

M. CONTRACTOR shall not conduct any proselytizing activities, regardless of funding sources, with respect to any person who has been referred to CONTRACTOR by COUNTY under the terms of this Agreement. Further, CONTRACTOR agrees that the funds provided hereunder shall not be used to promote, directly or indirectly, any religion, religious creed or cult, denomination or sectarian institution, or religious belief.

N. CONTRACTOR shall make its best efforts to provide services pursuant to this Agreement in a manner that is culturally and linguistically appropriate for the population(s) served. CONTRACTOR shall maintain documentation of such efforts which may include, but not be limited to: records of participation in COUNTY-sponsored or other applicable training; recruitment and hiring policies and procedures; copies of literature in multiple languages and formats, as appropriate; and descriptions of measures taken to enhance accessibility for, and sensitivity to, persons who are physically challenged.

O. CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to modify the Services Paragraph of this Exhibit A to the Agreement.

#### VI. STAFFING

A. CONTRACTOR shall, at a minimum, provide the following paid staff expressed FTEs, for period one and two, which shall be equal to an average of forty (40) hours worked per week:

13 OF 15

MPOWERMENT	PERIOD ONE
ADMINISTRATIVE STAFF	
Director of Finance and Operations	0.0126
Senior Accountant	0.0126
Staff Accountant	0.0126
Accounting Clerk	0.0126
Data Programmer	0.0126
SUBTOTAL FTEs	0.0630
PROGRAM ADMINISTRATIVE STAFF Director of Health Education	PERIOD ONE 0.0030
PROGRAM STAFF Director of Health Education HIV Prevention Specialist	0.2970 <u>0.1500</u>

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SUBTOTAL FTEs	0.4470
TOTAL FTEs	0.5130
HEALTHY RELATIONSHIPS	PERIOD ONI
ADMINISTRATIVE STAFF	
Director of Finance and Operations	0.0276
Senior Accountant	0.0276
Staff Accountant	0.0276
Accounting Clerk	0.0276
Data Programmer	0.0276
SUBTOTAL FTEs	0.1380
PROGRAM ADMINISTRATIVE	PERIOD ON
STAFF	
Director of Health Education	0.0040
PROGRAM STAFF	
Director of Health Education	0.3960
HIV Prevention Specialist	1.0000
HIV Prevention Specialist	0.8500
SUBTOTAL FTEs	2.2460
TOTAL FTEs	2.3880

B. CONTRACTOR shall notify ADMINISTRATOR, in writing, within five (5) business days, of any staffing changes that occur during the term of the Agreement.

C. CONTRACTOR shall maintain a time allocation system that will document the amounts charged to grant-supported projects for personnel services to ensure that staff is providing services under this Agreement based on the FTEs noted above. CONTRACTOR shall submit a monthly time and effort report, in a format approved or provided by ADMINISTRATOR, representing actual work performed by the employee during the covered period.

D. CONTRACTOR may augment the above paid staff with volunteers. CONTRACTOR shall provide supervision to volunteers as specified in the respective job descriptions or work contracts.

E. CONTRACTOR shall ensure that its employees, interns and volunteers facilitating Prevention Interventions and/or Partner Services complete the appropriate trainings prior to service delivery. In //

1	addition, CONTRACTOR shall ensure that appropriate staff is trained in using LEO. CONTRACTOR
2	must submit to ADMINISTRATOR documents verifying completion of all required training.
3	F. CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to modify the
4	Staffing Paragraph of this Exhibit A to the Agreement.
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EXHIBIT A ASF08PHKK17

EXHIBIT B 1 TO AGREEMENT FOR PROVISION OF 2 HIV PREVENTION SERVICES 3 BETWEEN 4 COUNTY OF ORANGE 5 AND 6 AIDS SERVICES FOUNDATION ORANGE COUNTY 7 JANUARY 1, 2017 THROUGH DECEMBER 31, 2017 8 9 I. BUSINESS ASSOCIATE CONTRACT 10 A. GENERAL PROVISIONS AND RECITALS 11 1. The parties agree that the terms used, but not otherwise defined below in Subparagraph B., 12 shall have the same meaning given to such terms under the Health Insurance Portability and 13 Accountability Act of 1996, Public Law 104-191 ("HIPAA"), the Health Information Technology for 14 Economic and Clinical Health Act, Public Law 111-005 ("the HITECH Act"), and their implementing 15 regulations at 45 CFR Parts 160 and 164 ("the HIPAA regulations") as they may exist now or be 16 hereafter amended. 17 18 2. The parties agree that a business associate relationship under HIPAA, the HITECH Act, and the HIPAA regulations between the CONTRACTOR and COUNTY arises to the extent that 19 CONTRACTOR performs, or delegates to subcontractors to perform, functions or activities on behalf of 20 COUNTY pursuant to, and as set forth in, the Agreement that are described in the definition of 21 22 "Business Associate" in 45 CFR § 160.103. 3. The COUNTY wishes to disclose to CONTRACTOR certain information pursuant to the 23 terms of the Agreement, some of which may constitute Protected Health Information ("PHI"), as defined 24 below in Subparagraph B.10, to be used or disclosed in the course of providing services and activities 25 pursuant to, and as set forth, in the Agreement. 26 4. The parties intend to protect the privacy and provide for the security of PHI that may be 27 created, received, maintained, transmitted, used, or disclosed pursuant to the Agreement in compliance 28 with the applicable standards, implementation specifications, and requirements of HIPAA, the HITECH 29 30 Act, and the HIPAA regulations as they may exist now or be hereafter amended. 5. The parties understand and acknowledge that HIPAA, the HITECH Act, and the HIPAA 31 regulations do not pre-empt any state statutes, rules, or regulations that are not otherwise pre-empted by 32 other Federal law(s) and impose more stringent requirements with respect to privacy of PHI. 33 6. The parties understand that the HIPAA Privacy and Security rules, as defined below in 34 Subparagraphs B.9 and B.14, apply to the CONTRACTOR in the same manner as they apply to a 35

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covered entity (COUNTY). CONTRACTOR agrees therefore to be in compliance at all times with the

terms of this Business Associate Contract and the applicable standards, implementation specifications,

and requirements of the Privacy and the Security rules, as they may exist now or be hereafter amended, with respect to PHI and electronic PHI created, received, maintained, transmitted, used, or disclosed pursuant to the Agreement.

B. DEFINITIONS

1. "<u>Administrative Safeguards</u>" are administrative actions, and policies and procedures, to manage the selection, development, implementation, and maintenance of security measures to protect electronic PHI and to manage the conduct of CONTRACTOR's workforce in relation to the protection of that information.

2. "<u>Breach</u>" means the acquisition, access, use, or disclosure of PHI in a manner not permitted under the HIPAA Privacy Rule which compromises the security or privacy of the PHI.

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a. Breach excludes:

1) Any unintentional acquisition, access, or use of PHI by a workforce member or person acting under the authority of CONTRACTOR or COUNTY, if such acquisition, access, or use was made in good faith and within the scope of authority and does not result in further use or disclosure in a manner not permitted under the Privacy Rule.

2) Any inadvertent disclosure by a person who is authorized to access PHI at CONTRACTOR to another person authorized to access PHI at the CONTRACTOR, or organized health care arrangement in which COUNTY participates, and the information received as a result of such disclosure is not further used or disclosed in a manner not permitted under the HIPAA Privacy Rule.

3) A disclosure of PHI where CONTRACTOR or COUNTY has a good faith belief that an unauthorized person to whom the disclosure was made would not reasonably have been able to retains such information.

b. Except as provided in paragraph (a) of this definition, an acquisition, access, use, or disclosure of PHI in a manner not permitted under the HIPAA Privacy Rule is presumed to be a breach unless CONTRACTOR demonstrates that there is a low probability that the PHI has been compromised based on a risk assessment of at least the following factors:

1) The nature and extent of the PHI involved, including the types of identifiers and the likelihood of re-identification;

2) The unauthorized person who used the PHI or to whom the disclosure was made;

3) Whether the PHI was actually acquired or viewed; and

4) The extent to which the risk to the PHI has been mitigated.

3. "<u>Data Aggregation</u>" shall have the meaning given to such term under the HIPAA Privacy Rule in 45 CFR § 164.501.

4. "<u>Designated Record Set</u>" shall have the meaning given to such term under the HIPAA 5 Privacy Rule in 45 CFR § 164.501.

36 5. "<u>Disclosure</u>" shall have the meaning given to such term under the HIPAA regulations in 45
37 CFR § 160.103.

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6. "<u>Health Care Operations</u>" shall have the meaning given to such term under the HIPAA
 Privacy Rule in 45 CFR § 164.501.

7. "<u>Individual</u>" shall have the meaning given to such term under the HIPAA Privacy Rule in 45 CFR § 160.103 and shall include a person who qualifies as a personal representative in accordance with 45 CFR § 164.502(g).

8. "<u>Physical Safeguards</u>" are physical measures, policies, and procedures to protect CONTRACTOR's electronic information systems and related buildings and equipment, from natural and environmental hazards, and unauthorized intrusion.

9. "<u>The HIPAA Privacy Rule</u>" shall mean the Standards for Privacy of Individually Identifiable Health Information at 45 CFR Part 160 and Part 164, Subparts A and E.

10. "<u>Protected Health Information</u>" or "<u>PHI</u>" shall have the meaning given to such term under the HIPAA regulations in 45 CFR § 160.103.

11. "<u>Required by Law</u>" shall have the meaning given to such term under the HIPAA Privacy Rule in 45 CFR § 164.103.

12. "<u>Secretary</u>" shall mean the Secretary of the Department of Health and Human Services or his or her designee.

13. "Security Incident" means attempted or successful unauthorized access, use, disclosure, modification, or destruction of information or interference with system operations in an information system. "Security incident" does not include trivial incidents that occur on a daily basis, such as scans, "pings", or unsuccessful attempts to penetrate computer networks or servers maintained by CONTRACTOR.

14. "<u>The HIPAA</u> <u>Security Rule</u>" shall mean the Security Standards for the Protection of electronic PHI at 45 CFR Part 160, Part 162, and Part 164, Subparts A and C.

15. "<u>Subcontractor</u>" shall have the meaning given to such term under the HIPAA regulations in 45 CFR § 160.103.

16. "<u>Technical safeguards</u>" means the technology and the policy and procedures for its use that protect electronic PHI and control access to it.

17. "<u>Unsecured PHI</u>" or "PHI that is unsecured" means PHI that is not rendered unusable, unreadable, or indecipherable to unauthorized individuals through the use of a technology or methodology specified by the Secretary of Health and Human Services in the guidance issued on the HHS Web site.

18. "<u>Use</u>" shall have the meaning given to such term under the HIPAA regulations in 45 CFR § 160.103.

C. OBLIGATIONS AND ACTIVITIES OF CONTRACTOR AS BUSINESS ASSOCIATE:

CONTRACTOR agrees not to use or further disclose PHI COUNTY discloses to
 CONTRACTOR other than as permitted or required by this Business Associate Contract or as required
 by law.

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2. CONTRACTOR agrees to use appropriate safeguards, as provided for in this Business Associate Contract and the Agreement, to prevent use or disclosure of PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY other than as provided for by this Business Associate Contract.

3. CONTRACTOR agrees to comply with the HIPAA Security Rule at Subpart C of 45 CFR Part 164 with respect to electronic PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY.

4. CONTRACTOR agrees to mitigate, to the extent practicable, any harmful effect that is known to CONTRACTOR of a Use or Disclosure of PHI by CONTRACTOR in violation of the requirements of this Business Associate Contract.

5. CONTRACTOR agrees to report to COUNTY immediately any Use or Disclosure of PHI not provided for by this Business Associate Contract of which CONTRACTOR becomes aware. CONTRACTOR must report Breaches of Unsecured PHI in accordance with Paragraph E below and as required by 45 CFR § 164.410.

6. CONTRACTOR agrees to ensure that any Subcontractors that create, receive, maintain, or transmit PHI on behalf of CONTRACTOR agree to the same restrictions and conditions that apply through this Business Associate Contract to CONTRACTOR with respect to such information.

7. CONTRACTOR agrees to provide access, within fifteen (15) calendar days of receipt of a written request by COUNTY, to PHI in a Designated Record Set, to COUNTY or, as directed by COUNTY, to an Individual in order to meet the requirements under 45 CFR § 164.524. If CONTRACTOR maintains an Electronic Health Record with PHI, and an individual requests a copy of such information in an electronic format, CONTRACTOR shall provide such information in an electronic format.

8. CONTRACTOR agrees to make any amendment(s) to PHI in a Designated Record Set that COUNTY directs or agrees to pursuant to 45 CFR § 164.526 at the request of COUNTY or an Individual, within thirty (30) calendar days of receipt of said request by COUNTY. CONTRACTOR agrees to notify COUNTY in writing no later than ten (10) calendar days after said amendment is completed.

9. CONTRACTOR agrees to make internal practices, books, and records, including policies and procedures, relating to the use and disclosure of PHI received from, or created or received by CONTRACTOR on behalf of, COUNTY available to COUNTY and the Secretary in a time and manner as determined by COUNTY or as designated by the Secretary for purposes of the Secretary determining COUNTY's compliance with the HIPAA Privacy Rule.

10. CONTRACTOR agrees to document any Disclosures of PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY, and to make information related to such Disclosures available as would be required for COUNTY to //

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 respond to a request by an Individual for an accounting of Disclosures of PHI in accordance with 45 CFR § 164.528.

11. CONTRACTOR agrees to provide COUNTY or an Individual, as directed by COUNTY, in a time and manner to be determined by COUNTY, that information collected in accordance with the Agreement, in order to permit COUNTY to respond to a request by an Individual for an accounting of Disclosures of PHI in accordance with 45 CFR § 164.528.

12. CONTRACTOR agrees that to the extent CONTRACTOR carries out COUNTY's obligation under the HIPAA Privacy and/or Security rules CONTRACTOR will comply with the requirements of 45 CFR Part 164 that apply to COUNTY in the performance of such obligation.

13. If CONTRACTOR receives Social Security data from COUNTY provided to COUNTY by a state agency, upon request by COUNTY, CONTRACTOR shall provide COUNTY with a list of all employees, subcontractors and agents who have access to the Social Security data, including employees, agents, subcontractors and agents of its subcontractors.

14. CONTRACTOR will notify COUNTY if CONTRACTOR is named as a defendant in a criminal proceeding for a violation of HIPAA. COUNTY may terminate the Agreement, if CONTRACTOR is found guilty of a criminal violation in connection with HIPAA. COUNTY may terminate the Agreement, if a finding or stipulation that CONTRACTOR has violated any standard or requirement of the privacy or security provisions of HIPAA, or other security or privacy laws are made in any administrative or civil proceeding in which CONTRACTOR is a party or has been joined. COUNTY will consider the nature and seriousness of the violation in deciding whether or not to terminate the Agreement.

15 CONTRACTOR shall make itself and any subcontractors, employees or agents assisting CONTRACTOR in the performance of its obligations under the Agreement, available to COUNTY at no cost to COUNTY to testify as witnesses, or otherwise, in the event of litigation or administrative proceedings being commenced against COUNTY, its directors, officers or employees based upon claimed violation of HIPAA, the HIPAA regulations or other laws relating to security and privacy, which involves inactions or actions by CONTRACTOR, except where CONTRACTOR or its subcontractor, employee or agent is a named adverse party.

16. The Parties acknowledge that federal and state laws relating to electronic data security and privacy are rapidly evolving and that amendment of this Business Associate Contract may be required to provide for procedures to ensure compliance with such developments. The Parties specifically agree to take such action as is necessary to implement the standards and requirements of HIPAA, the HITECH Act, the HIPAA regulations and other applicable laws relating to the security or privacy of PHI. Upon COUNTY's request, CONTRACTOR agrees to promptly enter into negotiations with COUNTY concerning an amendment to this Business Associate Contract embodying written assurances consistent with the standards and requirements of HIPAA, the HITECH Act, the HIPAA regulations or other //

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applicable laws. COUNTY may terminate the Agreement upon thirty (30) days written notice in the event:

a. CONTRACTOR does not promptly enter into negotiations to amend this Business Associate Contract when requested by COUNTY pursuant to this Paragraph C; or

b. CONTRACTOR does not enter into an amendment providing assurances regarding the safeguarding of PHI that COUNTY deems are necessary to satisfy the standards and requirements of HIPAA, the HITECH Act, and the HIPAA regulations.

17. CONTRACTOR shall work with COUNTY upon notification by CONTRACTOR to COUNTY of a Breach to properly determine if any Breach exclusions exist as defined in Subparagraph B.2.a above.

D. SECURITY RULE

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1. CONTRACTOR shall comply with the requirements of 45 CFR § 164.306 and establish and maintain appropriate Administrative, Physical and Technical Safeguards in accordance with 45 CFR § 164.308, § 164.310, and § 164.312, with respect to electronic PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY. CONTRACTOR shall develop and maintain a written information privacy and security program that includes Administrative, Physical, and Technical Safeguards appropriate to the size and complexity of CONTRACTOR's operations and the nature and scope of its activities.

2. CONTRACTOR shall implement reasonable and appropriate policies and procedures to comply with the standards, implementation specifications and other requirements of 45 CFR Part 164, Subpart C, in compliance with 45 CFR § 164.316. CONTRACTOR will provide COUNTY with its current and updated policies upon request.

3. CONTRACTOR shall ensure the continuous security of all computerized data systems containing electronic PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY. CONTRACTOR shall protect paper documents containing PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY. These steps shall include, at a minimum:

a. Complying with all of the data system security precautions listed under Paragraphs E, below;

b. Achieving and maintaining compliance with the HIPAA Security Rule, as necessary in conducting operations on behalf of COUNTY;

c. Providing a level and scope of security that is at least comparable to the level and scope of security established by the Office of Management and Budget in OMB Circular No. A-130, Appendix III - Security of Federal Automated Information Systems, which sets forth guidelines for automated information systems in Federal agencies;

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 4. CONTRACTOR shall ensure that any subcontractors that create, receive, maintain, or
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 4. Transmit electronic PHI on behalf of CONTRACTOR agree through a contract with CONTRACTOR to

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the same restrictions and requirements contained in this Paragraph D of this Business Associate Contract. 2

5. CONTRACTOR shall report to COUNTY immediately any Security Incident of which it becomes aware. CONTRACTOR shall report Breaches of Unsecured PHI in accordance with Paragraph E below and as required by 45 CFR § 164.410.

6. CONTRACTOR shall designate a Security Officer to oversee its data security program who shall be responsible for carrying out the requirements of this paragraph and for communicating on security matters with COUNTY.

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# E. DATA SECURITY REQUIREMENTS

1. Personal Controls

a. Employee Training. All workforce members who assist in the performance of functions or activities on behalf of COUNTY in connection with Agreement, or access or disclose PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY, must complete information privacy and security training, at least annually, at CONTRACTOR's expense. Each workforce member who receives information privacy and security training must sign a certification, indicating the member's name and the date on which the training was completed. These certifications must be retained for a period of six (6) years following the termination of Agreement.

b. Employee Discipline. Appropriate sanctions must be applied against workforce members who fail to comply with any provisions of CONTRACTOR's privacy policies and procedures, including termination of employment where appropriate.

22 c. Confidentiality Statement. All persons that will be working with PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of 23 COUNTY must sign a confidentiality statement that includes, at a minimum, General Use, Security and 24 Privacy Safeguards, Unacceptable Use, and Enforcement Policies. The statement must be signed by the 25 workforce member prior to access to such PHI. The statement must be renewed annually. The 26 CONTRACTOR shall retain each person's written confidentiality statement for COUNTY inspection for 27 a period of six (6) years following the termination of the Agreement. 28

d. Background Check. Before a member of the workforce may access PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY, a background screening of that worker must be conducted. The screening should be commensurate with the risk and magnitude of harm the employee could cause, with more thorough screening being done for those employees who are authorized to bypass significant technical and operational security controls. The CONTRACTOR shall retain each workforce member's background check documentation for a period of three (3) years.

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2. Technical Security Controls

a. Workstation/Laptop encryption. All workstations and laptops that store PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY either directly or temporarily must be encrypted using a FIPS 140-2 certified algorithm which is 128bit or higher, such as Advanced Encryption Standard (AES). The encryption solution must be full disk unless approved by the COUNTY.

b. Server Security. Servers containing unencrypted PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY must have sufficient administrative, physical, and technical controls in place to protect that data, based upon a risk assessment/system security review.

c. Minimum Necessary. Only the minimum necessary amount of PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY required to perform necessary business functions may be copied, downloaded, or exported.

d. Removable media devices. All electronic files that contain PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY must be encrypted when stored on any removable media or portable device (i.e. USB thumb drives, floppies, CD/DVD, Blackberry, backup tapes etc.). Encryption must be a FIPS 140-2 certified algorithm which is 128bit or higher, such as AES. Such PHI shall not be considered "removed from the premises" if it is only being transported from one of CONTRACTOR's locations to another of CONTRACTOR's locations.

e. Antivirus software. All workstations, laptops and other systems that process and/or store PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY must have installed and actively use comprehensive anti-virus software solution with automatic updates scheduled at least daily.

f. Patch Management. All workstations, laptops and other systems that process and/or store PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY must have critical security patches applied, with system reboot if necessary. There must be a documented patch management process which determines installation timeframe based on risk assessment and vendor recommendations. At a maximum, all applicable patches must be installed within 30 days of vendor release. Applications and systems that cannot be patched due to operational reasons must have compensatory controls implemented to minimize risk, where possible.

g. User IDs and Password Controls. All users must be issued a unique user name for
accessing PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains,
or transmits on behalf of COUNTY. Username must be promptly disabled, deleted, or the password
changed upon the transfer or termination of an employee with knowledge of the password, at maximum
within 24 hours. Passwords are not to be shared. Passwords must be at least eight characters and must

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be a non-dictionary word. Passwords must not be stored in readable format on the computer. Passwords must be changed every 90 days, preferably every 60 days. Passwords must be changed if revealed or compromised. Passwords must be composed of characters from at least three of the following four groups from the standard keyboard:

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1) Upper case letters (A-Z)

- 2) Lower case letters (a-z)
- 3) Arabic numerals (0-9)

4) Non-alphanumeric characters (punctuation symbols)

h. Data Destruction. When no longer needed, all PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY must be wiped using the Gutmann or US Department of Defense (DoD) 5220.22-M (7 Pass) standard, or by degaussing. Media may also be physically destroyed in accordance with NIST Special Publication 800-88. Other methods require prior written permission by COUNTY.

i. System Timeout. The system providing access to PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY must provide an automatic timeout, requiring re-authentication of the user session after no more than 20 minutes of inactivity.

j. Warning Banners. All systems providing access to PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY must display a warning banner stating that data is confidential, systems are logged, and system use is for business purposes only by authorized users. User must be directed to log off the system if they do not agree with these requirements.

k. System Logging. The system must maintain an automated audit trail which can identify the user or system process which initiates a request for PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY, or which alters such PHI. The audit trail must be date and time stamped, must log both successful and failed accesses, must be read only, and must be restricted to authorized users. If such PHI is stored in a database, database logging functionality must be enabled. Audit trail data must be archived for at least 3 years after occurrence.

1. Access Controls. The system providing access to PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY must use role based access controls for all user authentications, enforcing the principle of least privilege.

m. Transmission encryption. All data transmissions of PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY outside the secure internal network must be encrypted using a FIPS 140-2 certified algorithm which is 128bit or higher, such as AES. Encryption can be end to end at the network level, or the data files //

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containing PHI can be encrypted. This requirement pertains to any type of PHI in motion such as website access, file transfer, and E-Mail.

n. Intrusion Detection. All systems involved in accessing, holding, transporting, and protecting PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY that are accessible via the Internet must be protected by a comprehensive intrusion detection and prevention solution.

3. Audit Controls

a. System Security Review. CONTRACTOR must ensure audit control mechanisms that record and examine system activity are in place. All systems processing and/or storing PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY must have at least an annual system risk assessment/security review which provides assurance that administrative, physical, and technical controls are functioning effectively and providing adequate levels of protection. Reviews should include vulnerability scanning tools.

b. Log Reviews. All systems processing and/or storing PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY must have a routine procedure in place to review system logs for unauthorized access.

c. Change Control. All systems processing and/or storing PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY must have a documented change control procedure that ensures separation of duties and protects the confidentiality, integrity and availability of data.

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4. Business Continuity/Disaster Recovery Control

a. Emergency Mode Operation Plan. CONTRACTOR must establish a documented plan to enable continuation of critical business processes and protection of the security of PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY kept in an electronic format in the event of an emergency. Emergency means any circumstance or situation that causes normal computer operations to become unavailable for use in performing the work required under this Agreement for more than 24 hours.

b. Data Backup Plan. CONTRACTOR must have established documented procedures to backup such PHI to maintain retrievable exact copies of the PHI. The plan must include a regular schedule for making backups, storing backup offsite, an inventory of backup media, and an estimate of the amount of time needed to restore DHCS PHI or PI should it be lost. At a minimum, the schedule must be a weekly full backup and monthly offsite storage of DHCS data. Business Continuity Plan (BCP) for contractor and COUNTY (e.g. the application owner) must merge with the DRP.

5. Paper Document Controls

a. Supervision of Data. PHI COUNTY discloses to CONTRACTOR or CONTRACTOR
creates, receives, maintains, or transmits on behalf of COUNTY in paper form shall not be left
unattended at any time, unless it is locked in a file cabinet, file room, desk or office. Unattended means

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that information is not being observed by an employee authorized to access the information. Such PHI in paper form shall not be left unattended at any time in vehicles or planes and shall not be checked in baggage on commercial airplanes.

b. Escorting Visitors. Visitors to areas where PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY is contained shall be escorted and such PHI shall be kept out of sight while visitors are in the area.

c. Confidential Destruction. PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY must be disposed of through confidential means, such as cross cut shredding and pulverizing.

d. Removal of Data. PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY must not be removed from the premises of the CONTRACTOR except with express written permission of COUNTY.

e. Faxing. Faxes containing PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY shall not be left unattended and fax machines shall be in secure areas. Faxes shall contain a confidentiality statement notifying persons receiving faxes in error to destroy them. Fax numbers shall be verified with the intended recipient before sending the fax.

f. Mailing. Mailings containing PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY shall be sealed and secured from damage or inappropriate viewing of PHI to the extent possible. Mailings which include 500 or more individually identifiable records containing PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY in a single package shall be sent using a tracked mailing method which includes verification of delivery and receipt, unless the prior written permission of COUNTY to use another method is obtained.

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33 34 F. BREACH DISCOVERY AND NOTIFICATION

1. Following the discovery of a Breach of Unsecured PHI, CONTRACTOR shall notify COUNTY of such Breach, however both parties agree to a delay in the notification if so advised by a law enforcement official pursuant to 45 CFR § 164.412.

a. A Breach shall be treated as discovered by CONTRACTOR as of the first day on which such Breach is known to CONTRACTOR or, by exercising reasonable diligence, would have been known to CONTRACTOR.

b. CONTRACTOR shall be deemed to have knowledge of a Breach, if the Breach is known, or by exercising reasonable diligence would have known, to any person who is an employee, officer, or other agent of CONTRACTOR, as determined by federal common law of agency.

2. CONTRACTOR shall provide the notification of the Breach immediately to the COUNTY
Privacy Officer. CONTRACTOR's notification may be oral, but shall be followed by written
notification within 24 hours of the oral notification.

EXHIBIT B ASF08PHKK17

3. CONTRACTOR's notification shall include, to the extent possible: 1 The identification of each Individual whose Unsecured PHI has been, or is reasonably 2 believed by CONTRACTOR to have been, accessed, acquired, used, or disclosed during the Breach; 3 b. Any other information that COUNTY is required to include in the notification to 4 Individual under 45 CFR §164.404 (c) at the time CONTRACTOR is required to notify COUNTY or 5 promptly thereafter as this information becomes available, even after the regulatory sixty (60) day period 6 7 set forth in 45 CFR § 164.410 (b) has elapsed, including: 1) A brief description of what happened, including the date of the Breach and the date 8 of the discovery of the Breach, if known; 9 2) A description of the types of Unsecured PHI that were involved in the Breach (such 10 as whether full name, social security number, date of birth, home address, account number, diagnosis, 11 disability code, or other types of information were involved); 12 3) Any steps Individuals should take to protect themselves from potential harm 13 resulting from the Breach; 14 4) A brief description of what CONTRACTOR is doing to investigate the Breach, to 15 mitigate harm to Individuals, and to protect against any future Breaches; and 16 5) Contact procedures for Individuals to ask questions or learn additional information, 17 18 which shall include a toll-free telephone number, an e-mail address, Web site, or postal address. 4. COUNTY may require CONTRACTOR to provide notice to the Individual as required in 19 45 CFR § 164.404, if it is reasonable to do so under the circumstances, at the sole discretion of the 20 COUNTY. 21 5. In the event that CONTRACTOR is responsible for a Breach of Unsecured PHI in violation 22 of the HIPAA Privacy Rule, CONTRACTOR shall have the burden of demonstrating that 23 CONTRACTOR made all notifications to COUNTY consistent with this Paragraph F and as required by 24 the Breach notification regulations, or, in the alternative, that the acquisition, access, use, or disclosure 25 of PHI did not constitute a Breach. 26 6. CONTRACTOR shall maintain documentation of all required notifications of a Breach or 27 its risk assessment under 45 CFR § 164.402 to demonstrate that a Breach did not occur. 28 7. CONTRACTOR shall provide to COUNTY all specific and pertinent information about the 29 Breach, including the information listed in Section E.3.b.(1)-(5) above, if not yet provided, to permit 30 COUNTY to meet its notification obligations under Subpart D of 45 CFR Part 164 as soon as 31 practicable, but in no event later than fifteen (15) calendar days after CONTRACTOR's initial report of 32 the Breach to COUNTY pursuant to Subparagraph F.2 above. 33 8. CONTRACTOR shall continue to provide all additional pertinent information about the 34 Breach to COUNTY as it may become available, in reporting increments of five (5) business days after 35 the last report to COUNTY. CONTRACTOR shall also respond in good faith to any reasonable requests 36 37 // 12 of 15 EXHIBIT B

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for further information, or follow-up information after report to COUNTY, when such request is made by COUNTY.

9. If the Breach is the fault of CONTRACTOR, CONTRACTOR shall bear all expense or other costs associated with the Breach and shall reimburse COUNTY for all expenses COUNTY incurs in addressing the Breach and consequences thereof, including costs of investigation, notification, remediation, documentation or other costs associated with addressing the Breach.

### G. PERMITTED USES AND DISCLOSURES BY CONTRACTOR

1. CONTRACTOR may use or further disclose PHI COUNTY discloses to CONTRACTOR as necessary to perform functions, activities, or services for, or on behalf of, COUNTY as specified in the Agreement, provided that such use or Disclosure would not violate the HIPAA Privacy Rule if done by COUNTY except for the specific Uses and Disclosures set forth below.

a. CONTRACTOR may use PHI COUNTY discloses to CONTRACTOR, if necessary, for the proper management and administration of CONTRACTOR.

b. CONTRACTOR may disclose PHI COUNTY discloses to CONTRACTOR for the proper management and administration of CONTRACTOR or to carry out the legal responsibilities of CONTRACTOR, if:

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1) The Disclosure is required by law; or

2) CONTRACTOR obtains reasonable assurances from the person to whom the PHI is disclosed that it will be held confidentially and used or further disclosed only as required by law or for the purposes for which it was disclosed to the person and the person immediately notifies CONTRACTOR of any instance of which it is aware in which the confidentiality of the information has been breached.

c. CONTRACTOR may use or further disclose PHI COUNTY discloses to CONTRACTOR to provide Data Aggregation services relating to the Health Care Operations of CONTRACTOR.

2. CONTRACTOR may use PHI COUNTY discloses to CONTRACTOR, if necessary, to carry out legal responsibilities of CONTRACTOR.

3. CONTRACTOR may use and disclose PHI COUNTY discloses to CONTRACTOR consistent with the minimum necessary policies and procedures of COUNTY.

4. CONTRACTOR may use or disclose PHI COUNTY discloses to CONTRACTOR as required by law.

H. PROHIBITED USES AND DISCLOSURES

CONTRACTOR shall not disclose PHI COUNTY discloses to CONTRACTOR or
 CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY about an individual to
 a health plan for payment or health care operations purposes if the PHI pertains solely to a health care
 item or service for which the health care provider involved has been paid out of pocket in full and the
 individual requests such restriction, in accordance with 42 USC § 17935(a) and 45 CFR § 164.522(a).

CONTRACTOR shall not directly or indirectly receive remuneration in exchange for PHI
 COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on
 behalf of COUNTY, except with the prior written consent of COUNTY and as permitted by 42 USC §
 17935(d)(2).

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## I. OBLIGATIONS OF COUNTY

1. COUNTY shall notify CONTRACTOR of any limitation(s) in COUNTY's notice of privacy practices in accordance with 45 CFR § 164.520, to the extent that such limitation may affect CONTRACTOR's Use or Disclosure of PHI.

2. COUNTY shall notify CONTRACTOR of any changes in, or revocation of, the permission by an Individual to use or disclose his or her PHI, to the extent that such changes may affect CONTRACTOR's Use or Disclosure of PHI.

3. COUNTY shall notify CONTRACTOR of any restriction to the Use or Disclosure of PHI that COUNTY has agreed to in accordance with 45 CFR § 164.522, to the extent that such restriction may affect CONTRACTOR's Use or Disclosure of PHI.

4. COUNTY shall not request CONTRACTOR to use or disclose PHI in any manner that would not be permissible under the HIPAA Privacy Rule if done by COUNTY.

J.

J. BUSINESS ASSOCIATE TERMINATION

1. Upon COUNTY's knowledge of a material breach or violation by CONTRACTOR of the requirements of this Business Associate Contract, COUNTY shall:

a. Provide an opportunity for CONTRACTOR to cure the material breach or end the violation within thirty (30) business days; or

b. Immediately terminate the Agreement, if CONTRACTOR is unwilling or unable to cure the material breach or end the violation within (30) days, provided termination of the Agreement is feasible.

2. Upon termination of the Agreement, CONTRACTOR shall either destroy or return to COUNTY all PHI CONTRACTOR received from COUNTY or CONTRACTOR created, maintained, or received on behalf of COUNTY in conformity with the HIPAA Privacy Rule.

a. This provision shall apply to all PHI that is in the possession of Subcontractors or agents of CONTRACTOR.

b. CONTRACTOR shall retain no copies of the PHI.

c. In the event that CONTRACTOR determines that returning or destroying the PHI is not feasible, CONTRACTOR shall provide to COUNTY notification of the conditions that make return or destruction infeasible. Upon determination by COUNTY that return or destruction of PHI is infeasible, CONTRACTOR shall extend the protections of this Business Associate Contract to such PHI and limit further Uses and Disclosures of such PHI to those purposes that make the return or destruction infeasible, for as long as CONTRACTOR maintains such PHI.

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EXHIBIT B

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EXHIBIT C 1 TO AGREEMENT FOR PROVISION OF 2 HIV PREVENTION SERVICES 3 **BETWEEN** 4 COUNTY OF ORANGE 5 AND 6 AIDS SERVICES FOUNDATION ORANGE COUNTY 7 JANUARY 1, 2017 THROUGH DECEMBER 31, 2017 8 9 I. PERSONAL INFORMATION PRIVACY AND SECURITY CONTRACT 10 Any reference to statutory, regulatory, or contractual language herein shall be to such language as in 11 effect or as amended. 12 A. DEFINITIONS 13 1. "Breach" shall have the meaning given to such term under the IEA and CMPPA. It shall 14 include a "PII loss" as that term is defined in the CMPPA. 15 2. "Breach of the security of the system" shall have the meaning given to such term under the 16 California Information Practices Act, Civil Code § 1798.29(d). 17 3. "CMPPA Agreement" means the Computer Matching and Privacy Protection Act 18 Agreement between the Social Security Administration and the California Health and Human Services 19 Agency (CHHS). 20 4. "DHCS PI" shall mean Personal Information, as defined below, accessed in a database 21 22 maintained by the COUNTY or California Department of Health Care Services (DHCS), received by CONTRACTOR from the COUNTY or DHCS or acquired or created by CONTRACTOR in connection 23 with performing the functions, activities and services specified in the Agreement on behalf of the 24 COUNTY. 25 5. "IEA" shall mean the Information Exchange Agreement currently in effect between the 26 Social Security Administration (SSA) and DHCS. 27 6. "Notice-triggering Personal Information" shall mean the personal information identified in 28 Civil Code section 1798.29(e) whose unauthorized access may trigger notification requirements under 29 Civil Code § 1709.29. For purposes of this provision, identity shall include, but not be limited to, name, 30 identifying number, symbol, or other identifying particular assigned to the individual, such as a finger or 31 voice print, a photograph or a biometric identifier. Notice-triggering Personal Information includes PI in 32 electronic, paper or any other medium. 33 7. "Personally Identifiable Information" (PII) shall have the meaning given to such term in the 34 IEA and CMPPA. 35 8. "Personal Information" (PI) shall have the meaning given to such term in California Civil 36 Code§ 1798.3(a). 37

EXHIBIT C

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9. "Required by law" means a mandate contained in law that compels an entity to make a use or disclosure of PI or PII that is enforceable in a court of law. This includes, but is not limited to, court orders and court-ordered warrants, subpoenas or summons issued by a court, grand jury, a governmental or tribal inspector general, or an administrative body authorized to require the production of information, and a civil or an authorized investigative demand. It also includes Medicare conditions of participation with respect to health care providers participating in the program, and statutes or regulations that require the production of information, including statutes or regulations that require such information if payment is sought under a government program providing public benefits.

10. "Security Incident" means the attempted or successful unauthorized access, use, disclosure, modification, or destruction of PI, or confidential data utilized in complying with this Agreement; or interference with system operations in an information system that processes, maintains or stores Pl.

B. TERMS OF AGREEMENT

1. Permitted Uses and Disclosures of DHCS PI and PII by CONTRACTOR. Except as otherwise indicated in this Exhibit, CONTRACTOR may use or disclose DHCS PI only to perform functions, activities, or services for or on behalf of the COUNTY pursuant to the terms of the Agreement provided that such use or disclosure would not violate the California Information Practices Act (CIPA) if done by the COUNTY.

2. Responsibilities of CONTRACTOR

CONTRACTOR agrees:

a. Nondisclosure. Not to use or disclose DHCS PI or PII other than as permitted or required by this Personal Information Privacy and Security Contract or as required by applicable state and federal law.

b. Safeguards. To implement appropriate and reasonable administrative, technical, and 23 physical safeguards to protect the security, confidentiality and integrity of DHCS PI and PII, to protect 24 against anticipated threats or hazards to the security or integrity of DHCS PI and PII, and to prevent use 25 or disclosure of DHCS PI or PII other than as provided for by this Personal Information Privacy and 26 Security Contract. CONTRACTOR shall develop and maintain a written information privacy and 27 security program that include administrative, technical and physical safeguards appropriate to the size 28 and complexity of CONTRACTOR's operations and the nature and scope of its activities, which 29 30 incorporate the requirements of Paragraph (c), below. CONTRACTOR will provide COUNTY with its current policies upon request. 31

c. Security. CONTRACTOR shall ensure the continuous security of all computerized data systems containing DHCS PI and PII. CONTRACTOR shall protect paper documents containing DHCS PI and PII. These steps shall include, at a minimum:

1) Complying with all of the data system security precautions listed in Paragraph E of
the Business Associate Contract, Exhibit B to the Agreement. ; and
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2) Providing a level and scope of security that is at least comparable to the level and scope of security established by the Office of Management and Budget in OMB Circular No. A-130, Appendix III-Security of Federal Automated Information Systems, which sets forth guidelines for automated information systems in Federal agencies.

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3) If the data obtained by CONTRACTOR from COUNTY includes PII, CONTRACTOR shall also comply with the substantive privacy and security requirements in the Computer Matching and Privacy Protection Act Agreement between the SSA and the California Health and Human Services Agency (CHHS) and in the Agreement between the SSA and DHCS, known as the Information Exchange Agreement (IEA). The specific sections of the IEA with substantive privacy and security requirements to be complied with are sections E, F, and G, and in Attachment 4 to the IEA, Electronic Information Exchange Security Requirements, Guidelines and Procedures for Federal, State and Local Agencies Exchanging Electronic Information with the SSA. CONTRACTOR also agrees to ensure that any of CONTRACTOR's agents or subcontractors, to whom CONTRACTOR provides DHCS PII agree to the same requirements for privacy and security safeguards for confidential data that apply to CONTRACTOR with respect to such information.

d. Mitigation of Harmful Effects. To mitigate, to the extent practicable, any harmful effect that is known to CONTRACTOR of a use or disclosure of DHCS PI or PII by CONTRACTOR or its subcontractors in violation of this Personal Information Privacy and Security Contract.

e. CONTRACTOR's Agents and Subcontractors. To impose the same restrictions and conditions set forth in this Personal Information and Security Contract on any subcontractors or other agents with whom CONTRACTOR subcontracts any activities under the Agreement that involve the disclosure of DHCS PI or PII to such subcontractors or other agents.

f. Availability of Information. To make DHCS PI and PII available to the DHCS and/or COUNTY for purposes of oversight, inspection, amendment, and response to requests for records, injunctions, judgments, and orders for production of DHCS PI and PII. If CONTRACTOR receives DHCS PII, upon request by COUNTY and/or DHCS, CONTRACTOR shall provide COUNTY and/or DHCS with a list of all employees, contractors and agents who have access to DHCS PII, including employees, contractors and agents of its subcontractors and agents.

g. Cooperation with COUNTY. With respect to DHCS PI, to cooperate with and assist the COUNTY to the extent necessary to ensure the DHCS's compliance with the applicable terms of the CIPA including, but not limited to, accounting of disclosures of DHCS PI, correction of errors in DHCS PI, production of DHCS PI, disclosure of a security breach involving DHCS PI and notice of such breach to the affected individual(s).

h. Breaches and Security Incidents. During the term of the Agreement, CONTRACTOR agrees to implement reasonable systems for the discovery of any breach of unsecured DHCS PI and PII or security incident. CONTRACTOR agrees to give notification of any beach of unsecured DHCS PI //

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and PII or security incident in accordance with Paragraph F, of the Business Associate Contract, Exhibit
 B to the Agreement.

i. Designation of Individual Responsible for Security. CONTRACTOR shall designate an
individual, (e.g., Security Officer), to oversee its data security program who shall be responsible for
carrying out the requirements of this Personal Information Privacy and Security Contract and for
communicating on security matters with the COUNTY.

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