



County Executive Office

Memorandum

September 19, 2019

To: Clerk of the Board of Supervisors
From: Frank Kim, County Executive Officer
Subject: Exception to Rule 21

FM

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2019 SEP 20 AM 10:09
CLERK OF THE BOARD
ORANGE COUNTY
BOARD OF SUPERVISORS

S38E

The County Executive Office is requesting a Supplemental Agenda Staff Report for the September 24, 2019, Board Hearing.

Agency: Sheriff-Coroner
Subject: Approval of TriTech Software Systems Contract
Districts: All Districts

Reason for supplemental: The Sheriff-Coroner is requesting approval of a sole source contract to upgrade Sheriff-Coroner systems in order to immediately comply with FBI and DOJ mandates. This ASR and attachments were finalized after the filing deadline to the Clerk of the Board.

Concur:

Lisa Bartlett

Chairwoman Lisa A. Bartlett, Supervisor, Fifth District

cc: Board of Supervisors
County Executive Office
County Counsel




SUPPLEMENTAL AGENDA ITEM AGENDA STAFF REPORT

MEETING DATE: 9/24/19

LEGAL ENTITY TAKING ACTION: Board of Supervisors

BOARD OF SUPERVISORS DISTRICT(S): All Districts

SUBMITTING AGENCY/DEPARTMENT: Sheriff-Coroner

DEPARTMENT HEAD REVIEW: 
Department Head Signature

DEPARTMENT CONTACT PERSON(S): Brian Wayt (714) 647-1803
Kirk Wilkerson (714) 834-6450

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SUBJECT: Approval of TriTech Software Systems Contract

CEO CONCUR


CEO Signature

COUNTY COUNSEL REVIEW

Approved contract as to form
Action

County Counsel Signature

CLERK OF THE BOARD

Discussion
3 Votes Board Majority

Budgeted: Yes

Current Year Cost: \$672,485

Annual Cost:

FY 2020-21 \$876,628

FY 2021-22 \$204,146

Staffing Impact: No

of Positions: N/A

Sole Source: Yes

Current Fiscal Year Revenue: N/A

Funding Source: State: 100% (Proposition 172)

County Audit in last 3 years N/A

Prior Board Action: 8/28/2018 #15, 6/6/2017 #30, 6/28/2016 #S104A, 6/23/2015 #48

RECOMMENDED ACTION(S):

Approve and authorize the County Procurement Officer or authorized Deputy to execute the sole source contract with TriTech Software Systems for Inform Computer-Aided Dispatch and Inform Mobile software and support, effective upon execution of all necessary signatures for a two-year period, in the not to exceed amount of \$1,753,259, renewable for three additional one-year terms.

SUMMARY:

Approval of the sole source contract with TriTech Software Systems for Inform Computer-Aided Dispatch and Inform Mobile software and support will allow the Sheriff-Coroner Department to comply with Federal Bureau of Investigations and Department of Justice mandates, which require that Sheriff-Coroner Department systems be upgraded in order to be compliant in the area of data collection.

BACKGROUND INFORMATION:

The Sheriff-Coroner Department (Sheriff) requires software, licensing and services to implement the upgrade of its Computer Aided Dispatch (CAD) system to replace the existing 17-year-old antiquated CAD system. Sheriff requires additional features from the CAD system for data collection and interoperability to support Department of Justice (DOJ) mandates and County initiatives but the existing CAD system is considered end-of-life by the software vendor and is only supported on a limited basis. Expanding Sheriff's suite of TriTech Software Systems (TriTech) products with the implementation of Inform CAD and Inform Mobile assures software and equipment compatibility, thereby reducing risk and increasing efficiency.

Recent Federal Bureau of Investigations (FBI) and DOJ mandates require that Sheriff's systems be upgraded in order to meet compliance with data collection related to National Incident-Based Reporting System and AB 953: The Racial and Identity Profiling Act. Upgrading to Inform CAD and Inform Mobile is necessary to take advantage of new technology and functionality such as wireless caller location query, seamless integration to quickly process alarm calls, DOJ/FBI access and integration and geospatial mapping incorporation. This upgrade will include a seamless Next Generation 9-1-1 interface and access to state and federal databases directly from the application, eliminating the need to have customized ancillary applications required to provide these services. In addition, the implementation of this upgrade will be integral in providing the ability to support the County's efforts in supporting AB 210: Homeless Multidisciplinary Team by creating a robust method of data collection and interoperability. If not upgraded, the current systems will endanger compliance and become less consistent possibly affecting response time and service to the constituents of Orange County. Its integration into other law enforcement systems is critical for Sheriff to provide timely response to critical incidents.

Only software developed by TriTech can access and function with the existing CAD, Records Management System (RMS) and Mobile Data Computers (MDCs) systems used by Sheriff due to proprietary hardware, software and specific encryptions. TriTech is the sole provider of its software. The proposed contract is a sole source contract, and a completed Sole Source Request Form is attached to this Agenda Staff Report (Attachment C).

Sheriff has contracted with TriTech for the following systems:

1. CAD system, which is used by the Emergency Communications Bureau and is the main conduit for the dispatch of field personnel to communicate service, crime calls and events to other field personnel.
2. RMS, which maintains data for Sheriff's mandated record keeping.
3. MDCs, which are used in the field for wireless communications with Dispatch.

The table below details the current contract history on one related contract with TriTech approved by the Board of Supervisors (Board).

<u>Board Date</u>	<u>Purpose</u>	<u>Date of Contract</u>	<u>Amount</u>
6/23/15	Contract for Field Based Reporting (FBR) System	6/23/15 - 6/22/16	\$1,204,601
6/28/16	Amendment Number One to renew original contract for the FBR system	6/23/16 - 6/22/17	\$1,007,129.63
6/6/17	Amendment Number Two to renew the contract in a reduced amount for	6/23/17 - 6/22/18	\$864,276.23

	the FBR system as travel costs were reduced and six milestones were completed		
8/28/18	Amendment Number Three to renew the contract for the completion of Milestone 4 and Annual Maintenance for Year 3 (prorated from December 13, 2018 to June 22, 2019)	6/23/18 - 6/22/19	\$271,489.55

Contractor performance has been confirmed as at least satisfactory with related Sheriff contracts. Sheriff has verified that there are no concerns that must be addressed with respect to contractor's ownership/name, litigation status or conflicts with County interests. This contract does not currently include subcontractors or pass through to other providers. See Attachment C for the Contract Summary Form.

The proposed contract includes non-standard indemnification provision as well as a limitation of liability. CEO/Risk Management has reviewed and approved the non-standard language. A Risk Assessment or Modification of Insurance Terms Form is attached (Attachment D).

Sheriff requests Board approval of the sole source contract with TriTech Software Systems contract for Inform CAD and Inform Mobile software and support, effective upon execution of all necessary signatures for a two-year period, in the not to exceed amount of \$1,753,259. This contract is submitted for Board approval less than the required 30 days before its effective date, as the vendor did not return the signed contract in time to file for previous Board meetings.

FINANCIAL IMPACT:

Appropriations for this contract are included in the Sheriff-Coroner's FY 2019-20 Budget for Budget Control 060, and will be included in the budgeting process for future fiscal years. The contract contains language allowing the Sheriff-Coroner Department to terminate the contract without penalty with cause or after 30 days of written notice without cause in the event that funding is reduced and/or not available to continue funding the contract.

STAFFING IMPACT:

N/A

ATTACHMENT(S):

Attachment A - Contract MA-060-20010043

Attachment B - Sole Source Request Form

Attachment C - Contract Summary Form

Attachment D - Risk Assessment or Modification of Insurance Terms Form