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AGREEMENT

BETWEEN

COUNTY OF ORANGE

AND

RITE OF PASSAGE, ADOLESCENT TREATMENT CENTERS AND SCHOOLS INCORPORATED

FOR THE PROVISION OF

HIGH NEEDS YOUTH RESIDENTIAL HOMES SERVICES

TUSTIN FAMILY CAMPUS

THIS AGREEMENT, entered into this 1st day of July 2015, which date is particularized for purpose of reference only, is by and between the COUNTY OF ORANGE, hereinafter referred to as "COUNTY," and RITE OF PASSAGE, ADOLESCENT TREATMENT CENTERS AND SCHOOLS INCORPORATED, a Nevada non-profit corporation, qualified to transact interstate business in the State of California, hereinafter referred to as "CONTRACTOR." This Agreement shall be administered by the County of Orange Social Services Agency Director or designee, hereinafter referred to as "ADMINISTRATOR."

WITNESSETH:

WHEREAS, COUNTY desires to contract with CONTRACTOR for the provision of residential care and intensive treatment services; and

WHEREAS, CONTRACTOR agrees to render such services on the terms and conditions hereinafter set forth:

WHEREAS, such contracts are authorized and provided for pursuant to Section 16501 of the Welfare and Institutions Code;

NOW, THEREFORE, IT IS MUTUALLY AGREED AS FOLLOWS:

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1. TERM

The term of this Agreement shall commence on July 1, 2015, and terminate on June 30, 2016, unless earlier terminated pursuant to the provisions of Paragraph 42 of this Agreement; however, CONTRACTOR shall be obligated to perform such duties as would normally extend beyond this term, including but not limited to, obligations with respect to indemnification, audits, reporting and accounting.

2. ALTERATION OF TERMS

This Agreement, including any Exhibit(s) attached hereto and incorporated by reference, fully expresses all understandings of the parties and is the total Agreement between the parties as to the subject matter of this Agreement. No addition to, or alteration of, the terms of this Agreement, whether written or verbal, by the parties, their officers, agents, or employees, shall be valid unless made in the form of a written amendment to this Agreement which is formally approved and executed by both parties.

3. <u>STATUS OF CONTRACTOR</u>

- 3.1 CONTRACTOR is and shall at all times be deemed to be an independent contractor and shall be wholly responsible for the manner in which it performs the services required of it by the terms of this Agreement. Nothing herein contained shall be construed as creating the relationship of employer and employee, or principal and agent, between COUNTY and CONTRACTOR or any of CONTRACTOR's agents or employees. CONTRACTOR assumes exclusively the responsibility for the acts of its employees or agents as they relate to services to be provided during the course and scope of their employment.
- 3.2 CONTRACTOR, its agents, employees and volunteers shall not be entitled to any rights and/or privileges of COUNTY employees, and shall not be considered in any manner to be COUNTY employees.

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4. <u>DESCRIPTION OF SERVICES, STAFFING</u>

- 4.1 CONTRACTOR agrees to provide those services, facilities, equipment and supplies as described in the Exhibit "A" to the Agreement between County of Orange and Rite of Passage, Adolescent Treatment Centers and Schools Incorporated, for the Provision of High Needs Youth Residential Homes Services Tustin Family Campus, attached hereto and incorporated herein by reference. CONTRACTOR shall operate continuously throughout the term of this Agreement with the number and type of staff described and as required for provision of services hereunder.
- 4.2 Subject to thirty (30) days advance written notice, ADMINISTRATOR may require changes in staffing allocations to reflect current workload demands or service needs. as long as COUNTY's maximum obligation as set forth in this Agreement is not exceeded.
- 4.3 Upon the request of ADMINISTRATOR, CONTRACTOR shall send appropriate staff to attend an orientation session and subsequent training sessions given by COUNTY.

5. LICENSES AND STANDARDS

- 5.1 CONTRACTOR warrants that it has all necessary licenses and permits required by the laws of the United States, State of California, County of Orange and all other appropriate governmental agencies to perform the services described in this Agreement, and agrees to maintain these licenses and permits in effect for the duration of this Agreement. Further, CONTRACTOR warrants that its employees shall conduct themselves in compliance with such laws and licensure requirements including, without limitation, compliance with laws applicable to sexual harassment and ethical behavior.
- 5.2 In the performance of this Agreement, CONTRACTOR shall comply, unless waived in whole or in part by ADMINISTRATOR, with all applicable provisions of the California Welfare and Institutions Code (WIC); Title 45 of

the Code of Federal Regulations (CFR); Federal Office of Management and Budget (OMB) Circulars A-21, A-122, and A-87; Title 48 CFR Section 31.2; and all applicable laws and regulations of the United States, State of California, County of Orange Social Services Agency and all administrative regulations, rules and policies adopted thereunder as each and all may now exist or be hereafter amended.

5.2.1 For Federally funded Agreements in the amount of \$25,000 or more, CONTRACTOR certifies that its officers and/or principals are not debarred or suspended from Federal financial assistance programs and/or activities.

6. DELEGATION AND ASSIGNMENT/SUBCONTRACTS

6.1 <u>Delegation and Assignment</u>:

In the performance of this Agreement, CONTRACTOR may neither delegate its duties or obligations nor assign its rights, either in whole or in part, without the prior written consent of COUNTY. Any attempted delegation or assignment without prior written consent shall be void. The transfer of assets in excess of ten percent (10%) of the total assets of CONTRACTOR, or any change in the corporate structure, the governing body, or the management of CONTRACTOR, which occurs as a result of such transfer, shall be deemed an assignment of benefits under the terms of this Agreement requiring COUNTY approval.

6.2 <u>Subcontracts</u>:

CONTRACTOR shall not subcontract for services under this Agreement without the prior written consent of ADMINISTRATOR. If ADMINISTRATOR consents in writing to a subcontract, in no event shall the subcontract alter, in any way, any legal responsibility of CONTRACTOR to COUNTY. All subcontracts must be in writing and copies of same shall be provided to ADMINISTRATOR. CONTRACTOR shall include in each subcontract any provision ADMINISTRATOR may

1 require.

7. FORM OF BUSINESS ORGANIZATION AND REAL PROPERTY DISCLOSURE

7.1 Form of Business Organization:

Upon the request of ADMINISTRATOR, CONTRACTOR shall prepare and submit, within thirty (30) days thereafter, an affidavit executed by persons satisfactory to ADMINISTRATOR containing, but not limited to, the following information:

- 7.1.1 The form of CONTRACTOR's business organization, i.e., proprietorship, partnership, corporation, etc.
- 7.1.2 A detailed statement indicating the relationship of CONTRACTOR, by way of ownership or otherwise, to any parent organization or individual.
- 7.1.3 A detailed statement indicating the relationship of CONTRACTOR to any subsidiary business organization or to any individual who may be providing services, supplies, material or equipment to CONTRACTOR or in any manner does business with CONTRACTOR under this Agreement.

7.2 Change in Form of Business Organization:

If during the term of this Agreement the form of CONTRACTOR's business organization changes, or the ownership of CONTRACTOR changes, or CONTRACTOR's relationship to other businesses dealing with CONTRACTOR under this Agreement changes, CONTRACTOR shall promptly notify ADMINISTRATOR, in writing, detailing such changes. A change in the form of business organization may, at COUNTY's sole discretion, be treated as an attempted assignment of rights or delegation of duties of this Agreement.

8. <u>USE OF COUNTY PROPERTY</u>

8.1 COUNTY intends to permit CONTRACTOR the use of office space, office furniture, and office equipment located at Tustin Family Campus at which CONTRACTOR shall be co-located with COUNTY staff pursuant to this

Agreement, as is more particularly set forth in that certain lease or license agreement described in Subparagraph 8.2, below. As stated in the lease or license agreement, said office space, office furniture, and equipment shall be used solely by employees of CONTRACTOR while performing their assigned duties pursuant to this Agreement. In addition, COUNTY shall have the right to approve any and all CONTRACTOR provided equipment.

8.2 CONTRACTOR shall enter into a lease or license agreement with ADMINISTRATOR for facilities provided by ADMINISTRATOR, and will execute all terms and conditions of said agreement upon ADMINISTRATOR's presentation of said document to CONTRACTOR. Failure to execute the lease or license agreement will result in a breach of this Agreement.

9. NON-DISCRIMINATION

- 9.1 In the performance of this Agreement, CONTRACTOR agrees that it shall not engage nor employ any unlawful discriminatory practices in the admission of clients, provision of services or benefits, assignment of accommodations, treatment, evaluation, employment of personnel or in any other respect on the basis of race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, genetic information, marital status, sex, gender, gender identity, gender expression, age, sexual orientation, military and veteran status or any other protected group in accordance with the requirements of all applicable Federal or State laws.
- 9.2 CONTRACTOR shall develop an Affirmative Action Program Plan which meets the lawful and applicable requirements of the U.S. Department of Health and Human Services.
- 9.3 CONTRACTOR shall furnish any and all information requested by ADMINISTRATOR and shall permit ADMINISTRATOR access, during business hours, to books, records and accounts in order to ascertain CONTRACTOR's compliance with

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Paragraph 9 et seq.

9.4 CONTRACTOR shall comply with Executive Order 11246, entitled "Equal Employment Opportunity," as amended by Executive Order 11375 and as supplemented in Department of Labor regulations (Title 41 CFR Part 60).

9.5 <u>Non-Discrimination in Employment</u>:

- 9.5.1 All solicitations or advertisements for employees placed by or on behalf of CONTRACTOR shall state that all qualified applicants will receive consideration for employment without regard to race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, genetic information, marital status, sex, gender, gender identity, gender expression, age, sexual orientation, military and veteran status or any other protected group in accordance with the requirements of all applicable Federal or State laws. Notices describing the provisions of the equal opportunity clause shall be posted in a conspicuous place for employees and job applicants.
- 9.5.2 CONTRACTOR shall refer any and all employees desirous of filing a formal discrimination complaint to:

California Department of Social Services

Public Inquiry and Response Bureau

P.O. Box 944243, M.S. 8-3-23

Sacramento, CA 94244-2430

Telephone: (800) 952-5253

(800) 952-8349 (For the hard of hearing)

9.6 <u>Non-Discrimination in Service Delivery</u>:

9.6.1 CONTRACTOR shall comply with Titles VI and VII of the Civil Rights Act of 1964, as amended; Section 504 of the Rehabilitation Act of 1973, as amended; the Age Discrimination Act of 1975, as amended; the Food Stamp Act of 1977, as amended, and in particular Section 272.6; Title II of

1	the Americans with Disabilities Act of 1990; California Civil Code Section 51
2	et seq., as amended; California Government Code (CGC) Sections 11135-11139.5,
3	as amended; CGC Section 12940 (c), (h) (1), (i), and (j); CGC Section 4450;
4	Title 22, California Code of Regulations (CCR) Sections 98000-98413; Title 24,
5	CCR Section 3105A(e); the Dymally-Alatorre Bilingual Services Act (CGC Section
6	7290-7299.8); Section 1808 of the Removal of Barriers to Interethnic Adoption
7	Act of 1996; and other applicable Federal and State laws, as well as their
8	implementing regulations (including Title 45 CFR Parts 80, 84, and 91; Title 7
9	CFR Part 15; and Title 28 CFR Part 42), and any other law pertaining to Equal
10	Employment Opportunity, Affirmative Action and Nondiscrimination as each may
11	now exist or be hereafter amended. CONTRACTOR shall not implement any
12	administrative methods or procedures which would have a discriminatory effect
13	or which would violate the California Department of Social Services (CDSS)
14	Manual of Policies and Procedures (MPP) Division 21, Chapter 21-100. If there
15	are any violations of this Paragraph, CDSS shall have the right to invoke
16	fiscal sanctions or other legal remedies in accordance with WIC Section 10605,
17	or CGC Sections 11135-11139.5, or any other laws, or the issue may be referred
18	to the appropriate Federal agency for further compliance action and
19	enforcement of Subparagraph 9.6 et seq.
20	9.6.2 CONTRACTOR shall provide any and all clients desirous of
21	filing a formal complaint any and all information as appropriate:
22	9.6.2.1 Pamphlet: "Your Rights Under California

9.6.2.1 Pamphlet: "Your Rights Under California Welfare Programs" (PUB 13)

- 9.6.2.2 Discrimination Complaint Form
- 9.6.2.3 Civil Rights Contacts:

County Civil Rights Contact:

Orange County Social Services Agency

Program Integrity

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1	Attn: Civil Rights Coordinator			
2	P.O. Box 22001			
3	Santa Ana, CA 92702-2001			
4	Telephone: (714) 438-8877			
5	<u>State Civil Rights Contact</u> :			
6	California Department of Social Services			
7	Civil Rights Bureau			
8	P.O. Box 944243, M.S. 15-70			
9	Sacramento, CA 94244-2430			
10	<u>Federal Civil Rights Contact</u> :			
11	U.S. Department of Health and Human Services			
12	Office of Civil Rights			
13	50 U.N. Plaza, Room 322			
14	San Francisco, CA 94102			
15	10. <u>NOTICES</u>			
16	10.1 <u>All</u> notices, claims, correspondence, reports, and/or statements			
17	authorized or required by this Agreement shall be addressed as follows:			
18	COUNTY: County of Orange Social Services Agency			
19	Contract Services			
20	500 N. State College Blvd.			
21	Orange, CA 92868			
22	CONTRACTOR: Rite of Passage, Adolescent Treatment Centers and Schools Inc			
23	2560 Business Parkway, Suite B			
24	Minden, Nevada 89423			
25	10.2 All notices shall be deemed effective when in writing and			
26	deposited in the United States mail, first class, postage prepaid and			
27	addressed as above. Any notices, claims, correspondence, reports and/or			
28	statements authorized or required by this Agreement addressed in any other			

fashion shall be deemed not given. ADMINISTRATOR and CONTRACTOR may mutually agree in writing to change the addresses to which notices are sent.

11. NOTICE OF DELAYS

Except as otherwise provided under this Agreement, when either party has knowledge that any actual or potential situation is delaying or threatens to delay the timely performance of this Agreement, that party shall, within one (1) business day, give notice thereof, including all relevant information with respect thereto, to the other party.

12. INDEMNIFICATION

12.1 CONTRACTOR agrees to indemnify, defend with counsel approved in writing by COUNTY, and hold U.S. Department of Health and Human Services, the State, COUNTY, and their elected and appointed officials, officers, employees, agents and those special districts and agencies which COUNTY's Board of Supervisors acts as the governing Board ("COUNTY INDEMNITEES") harmless from any claims, demands or liability of any kind or nature, including but not limited to personal injury or property damage, arising from or related to the services, products or other performance provided by CONTRACTOR pursuant to this Agreement. If judgment is entered against CONTRACTOR and COUNTY by a court of competent jurisdiction because of the concurrent active negligence of COUNTY or COUNTY INDEMNITEES, CONTRACTOR and COUNTY agree that liability will be apportioned as determined by the court. Neither party shall request a jury apportionment.

13. <u>INSURANCE</u>

13.1 Prior to the provision of services under this Agreement, CONTRACTOR agrees to purchase all required insurance at CONTRACTOR's expense and to deposit with ADMINISTRATOR Certificates of Insurance, including all endorsements required herein, necessary to satisfy COUNTY that the insurance provisions of this Agreement have been complied with, and to keep such

insurance coverage and the certificates therefore on deposit with ADMINISTRATOR during the entire term of this Agreement. CONTRACTOR shall ensure that all subcontractors performing work on behalf of Contractor pursuant to this Agreement shall be covered under Contractor's insurance as an Additional Insured or maintain insurance subject to the same terms and conditions as set forth herein for Contractor. Contractor shall not allow subcontractors to work if subcontractors have less than the level of coverage required by County from Contractor under this Agreement. It is the obligation of Contractor to provide notice of the insurance requirements to every subcontractor and to receive proof of insurance prior to allowing any subcontractor to begin work. Such proof of insurance must be maintained by CONTRACTOR through the entirety of this Agreement for inspection by County representative(s) at any reasonable time. 13.2 CONTRACTOR shall ensure that all subcontractors performing work on behalf of CONTRACTOR pursuant to this Agreement shall obtain insurance subject

- to the same terms and conditions as set forth herein for CONTRACTOR.
- 13.3 All self-insured retentions (SIRs) and deductibles shall be clearly stated on the Certificate of Insurance. If no SIRs or deductibles apply, indicate this on the Certificate of Insurance with a zero (0) by the appropriate line of coverage. Any self-insured retention (SIR) or deductible in an amount in excess of \$25,000 (\$5,000 for automobile liability), shall specifically be approved by the County Executive Office (CEO)/Office of Risk Management upon review of CONTRACTOR's current audited financial report.
- 13.4 If CONTRACTOR fails to maintain insurance acceptable to COUNTY for the full term of this Agreement, COUNTY may terminate this Agreement.

13.5 Qualified Insurer:

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The policy or policies of insurance required herein must be issued by an insurer with a minimum rating of A- (Secure A.M. Best's

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Rating) and VIII (Financial Size Category as determined by the most current edition of the Best's Key Rating Guide/Property-Casualty/United States or ambest.com). It is preferred, but not mandatory, that the insurer be licensed to do business in the State of California (California Admitted Carrier).

13.6 If the insurance carrier does not have an A.M. Best Rating of A-/VIII, the CEO/Office of Risk Management retains the right to approve or reject a carrier after a review of the company's performance and financial rating.

13.7 The policy or policies of insurance maintained by CONTRACTOR shall provide the minimum limits and coverage as set forth below:

provide the minimum limits and coverage as set forth below:			
<u>Coverage</u>	<u>Minimum Limits</u>		
Commercial General Liability	\$1,000,000 per occurrence \$2,000,000 aggregate		
Automobile Liability including coverage for owned, non-owned and hired vehicles	\$1,000,000 per occurrence		
Passenger Vehicles up to four (4) passengers, not including the driver	\$1,000,000 per occurrence		
Passenger Vehicles up to seven (7) passengers, not including the driver	\$2,000,000 per occurrence		
Passenger Vehicles for eight (8) or more passengers, not including the driver	\$5,000,000 per occurrence		
Workers' Compensation	Statutory		
Employer's Liability Insurance	\$1,000,000 per occurrence		
Professional Liability Insurance	\$1,000,000 per claims made or per occurrence		
	\$1,000,000 aggregate		
Sexual Misconduct Liability	\$1,000,000 per occurrence		
13.8 Required Coverage Forms:			

13.8.1 Commercial General Liability coverage shall be written on Insurance Services Office (ISO) form CG 00 01, or a substitute form providing liability coverage at least as broad.

13.8.2 Business Auto Liability coverage shall be written on ISO form CA 00 01, CA 00 05, CA 0012, CA 00 20, or a substitute form providing coverage at least as broad.

13.9 <u>Required Endorsements</u>:

13.9.1 Commercial General Liability policy shall contain the following endorsements, which shall accompany the Certificate of Insurance:

13.9.1.1 An Additional Insured endorsement using ISO form CG 2010 or CG 2033 or a form at least as broad naming the County of Orange, its elected and appointed officials, officers, employees, agents as Additional Insureds.

13.9.1.2 A primary non-contributing endorsement evidencing that CONTRACTOR's insurance is primary and any insurance or self-insurance maintained by the County of Orange shall be excess and non-contributing.

13.10 All insurance policies required by this Agreement shall waive all rights of subrogation against the County of Orange, its elected and appointed officials, officers, agents and employees when acting within the scope of their appointment or employment.

13.11 The Workers' Compensation policy shall contain a waiver of subrogation endorsement waiving all rights of subrogation against the County of Orange, its elected and appointed officials, officers, agents and employees.

13.12 CONTRACTOR shall notify County in writing within thirty (30) days of any policy cancellation and ten (10) days for non-payment of premium and provide a copy of the cancellation notice to County. Failure to provide

written notice of cancellation may constitute a material breach of the contract, upon which the County may suspend or terminate this Agreement.

- 13.13 If CONTRACTOR's Professional Liability policy is a "claims made" policy, CONTRACTOR shall agree to maintain professional liability coverage for two (2) years following completion of this Agreement.
- 13.14 The Commercial General Liability policy shall contain a severability of interests clause also known as a "separation of insureds" clause (standard in the ISO CG 0001 policy).
- 13.15 Insurance certificates should be mailed to COUNTY at the address indicated in Paragraph 10 of this Agreement.
- 13.16 If CONTRACTOR fails to provide the insurance certificates and endorsements within seven (7) days of notification by CEO/County Procurement Office or ADMINISTRATOR, award may be made to the next qualified proponent.
- 13.17 COUNTY expressly retains the right to require CONTRACTOR to increase or decrease insurance of any of the above insurance types throughout the term of this Agreement. Any increase or decrease in insurance will be as deemed by County of Orange Risk Manager as appropriate to adequately protect COUNTY.
- 13.18 COUNTY shall notify CONTRACTOR in writing of changes in the insurance requirements. If CONTRACTOR does not deposit copies of acceptable certificates of insurance and endorsements with COUNTY incorporating such changes within thirty (30) days of receipt of such notice, this Agreement may be in breach without further notice to CONTRACTOR, and COUNTY shall be entitled to all legal remedies.
- 13.19 The procuring of such required policy or policies of insurance shall not be construed to limit CONTRACTOR's liability hereunder nor to fulfill the indemnification provisions and requirements of this Agreement, nor act in any way to reduce the policy coverage and limits available from the

insurer.

14. <u>NOTIFICATION OF INCIDENTS, CLAIMS OR SUITS</u>

CONTRACTOR shall report to COUNTY:

- 14.1 Any accident or incident relating to services performed under this Agreement which involves injury or property damage which may result in the filing of a claim or lawsuit against CONTRACTOR and/or COUNTY. Such report shall be made in writing within twenty-four (24) hours of occurrence.
- 14.2 Any third party claim or lawsuit filed against CONTRACTOR arising from or related to services performed by CONTRACTOR under this Agreement. Such report shall be submitted to COUNTY within twenty-four (24) hours of occurrence.
- 14.3 Any injury to an employee of CONTRACTOR that occurs on COUNTY property. Such report shall be submitted to COUNTY within twenty-four (24) hours of occurrence.
- 14.4 Any loss, disappearance, destruction, misuse, or theft of any kind whatsoever of COUNTY property, monies, or securities entrusted to CONTRACTOR under the term of this Agreement. Such report shall be submitted to COUNTY within twenty-four (24) hours of occurrence.

15. CONFLICT OF INTEREST

- 15.1 CONTRACTOR shall exercise reasonable care and diligence to prevent any actions or conditions that could result in a conflict with the best interests of COUNTY. This obligation shall apply to CONTRACTOR's employees, agents, relatives, subcontractors, and third parties associated with accomplishing the work hereunder.
- 15.2 CONTRACTOR's efforts shall include, but not be limited to, establishing precautions to prevent its employees or agents from making, receiving, providing, or offering gifts, entertainment, payments, loans, or other considerations which could be deemed to appear to influence individuals

to act contrary to the best interests of COUNTY.

16. ANTI-PROSELYTISM PROVISION

No funds provided directly to institutions or organizations to provide services and administer programs under Title 42 United States Code (USC) Section 604(a)(1)(A) shall be expended for sectarian worship, instruction, or proselytization, except as otherwise permitted by law.

17. <u>SUPPLANTING GOVERNMENT FUNDS</u>

CONTRACTOR shall not supplant any Federal, State or COUNTY funds intended for the purposes of this Agreement with any funds made available under this Agreement. CONTRACTOR shall not claim payment from COUNTY for, or apply sums received from COUNTY with respect to, that portion of its obligations which have been paid by another source of revenue. CONTRACTOR agrees that it shall not use funds received pursuant to this Agreement, either directly or indirectly, as a contribution or compensation for purposes of obtaining Federal, State or COUNTY funds under any Federal, State or COUNTY program without prior written approval of ADMINISTRATOR.

18. EQUIPMENT

18.1 <u>Personal Computer Equipment</u>:

No personal computers and/or personal electronic devices, such as tablets and laptop computers, or any component thereof may be purchased with funds provided under this Agreement.

19. <u>BREACH SANCTIONS</u>

Failure by CONTRACTOR to comply with any of the provisions, covenants, or conditions of this Agreement shall be a material breach of this Agreement. In such event, ADMINISTRATOR may, and in addition to immediate termination and any other remedies available at law, in equity, or otherwise specified in this Agreement:

19.1 Afford CONTRACTOR a time period within which to cure the breach,

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which period shall be established by ADMINISTRATOR; and/or

- 19.2 Discontinue reimbursement to CONTRACTOR for and during the period in which CONTRACTOR is in breach, which reimbursement shall not be entitled to later recovery; and/or
- 19.3 Offset against any monies billed by CONTRACTOR but yet unpaid by COUNTY those monies disallowed pursuant to Subparagraph 19.2 above.

ADMINISTRATOR will give CONTRACTOR written notice of any action pursuant to this Paragraph, which notice shall be deemed served on the date of mailing.

20. PAYMENTS

- 20.1 During the term of this Agreement, COUNTY shall pay CONTRACTOR monthly in arrears, the rate of reimbursement for the services provided under this Agreement, as established by the State of California, as stated in CDSS Manual of Policies and Procedures, Division 11, Chapter 11-425.1. Payments shall accrue from the date a Youth/NMD is placed and terminate on the date before the Youth/NMD is discharged, removed, runs away, or otherwise leaves the TFC. No payment shall accrue to CONTRACTOR if the Youth/NMD is placed in and removed from the TFC and placed in another facility on the same day, i.e., the Youth/NMD must spend the night in the TFC before payment will accrue.
- 20.2 It is mutually understood that CDSS determines CONTRACTOR's Rate Classification Level (RCL) and sets a corresponding rate using the standardized schedule of rates specified in Welfare and Institutions Code (WIC) Section 11462(f), (g), and (h). CONTRACTOR's RCL is determined using points resulting from the total number of eligible weighted hours per child per month of Child Care Service, Social Work Activities, and Mental Health Treatment Services, divided by ninety (90) percent of the CONTRACTOR's licensed capacity. The total number of points determines the CONTRACTOR's RCL.
 - 20.3 CONTRACTOR shall be classified at RCL 12 only if CONTRACTOR

generates the requisite number of points for RCL 12, only accepts Youth/NMD with special treatment needs, as determined through the assessment process in Section 11462.01 of the WIC, and has as part of their program measurable performance standards developed by COUNTY.

- 20.4 CONTRACTOR shall submit to CDSS a completed rate application for each program on a biennial basis according to a schedule determined by CDSS, in accordance with WIC Section 11462 (a) (3) (A).
- 20.5 Upon prior written approval of Youth's/NMD's County Social Worker, COUNTY may continue to pay for residential care for up to fourteen (14) days when a Youth/NMD leaves the TFC prior to the planned discharge date (e.g., runaway) if CONTRACTOR has agreed to take the Youth/NMD back immediately upon notice during the period of continued payment.
- 20.6 CONTRACTOR shall provide written notice to the Orange County Foster Care Eligibility Team immediately, and no later than within thirty (30) days of the receipt of a payment for an Orange County placement, which is inconsistent with the period of placement and results in an overpayment or an underpayment. The overpayment or underpayment shall be identified by the Youth's/NMD's name, case number, caseload number, and the amount of underpayment or overpayment.

21. OVERPAYMENTS

Any payment(s) made by COUNTY to CONTRACTOR in excess of that to which CONTRACTOR is entitled under this Agreement shall be repaid to COUNTY, in accordance with any applicable regulations and/or policies in effect during the term of this Agreement, or as established by COUNTY procedure. Any overpayments made by COUNTY which result from a payment by any other funding source shall be repaid, at the discretion of ADMINISTRATOR, to COUNTY or the funding source. Unless earlier repaid, CONTRACTOR shall make repayment within thirty (30) days after the date of the final audit findings report and prior

to any administrative appeal process. In the event an overpayment owing by CONTRACTOR is collected from COUNTY by the funding source, then CONTRACTOR shall reimburse COUNTY within thirty (30) days thereafter and prior to any administrative appeal process. CONTRACTOR agrees to pay all costs incurred by COUNTY necessary to enforce the provisions set forth in this Paragraph.

22. OUTSTANDING DEBT

CONTRACTOR shall have no outstanding debt with ADMINISTRATOR, or shall be in the process of resolving outstanding debt to ADMINISTRATOR's satisfaction, prior to entering into and during the term of this Agreement.

23. MEDICAL COSTS

- 23.1 It is anticipated that any medical costs for Youth/NMD placed by COUNTY under this Agreement shall be paid by the State Medi-Cal program during such periods as the Youth/NMD is eligible for health care services under that program.
- 23.2 If the Youth/NMD is ineligible for Medi-Cal services, CONTRACTOR shall notify Youth's/NMD's County Social Worker and specify the medical treatment needed and approximate cost. Except in emergencies, authorization by the County Social Worker must be obtained prior to incurring any medical expenses not covered by Medi-Cal. COUNTY may pay for medical services, in accordance with COUNTY procedure, if such services are deemed necessary by COUNTY and Medi-Cal rejects coverage. COUNTY shall reimburse based on Medi-Cal rates
- 23.3 CONTRACTOR shall be responsible for controlling the use of each Youth's/NMD's Medi-Cal proof-of-eligibility card.

24. FINAL REPORT

CONTRACTOR shall complete and submit to ADMINISTRATOR a final report within sixty (60) days after the termination of this Agreement, which shall summarize the activities and services provided by CONTRACTOR during the term

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of this Agreement. CONTRACTOR and ADMINISTRATOR may mutually agree in writing to modify the date upon which the final report must be submitted.

25. RECORDS, INSPECTIONS AND AUDITS

25.1 Financial Records:

- 25.1.1 CONTRACTOR shall prepare and maintain accurate and complete financial records. Financial records shall be retained, by CONTRACTOR, for a minimum of five (5) years from the date of final payment under this Agreement or until all pending COUNTY, State and Federal audits are completed, whichever is later.
- 25.1.2 CONTRACTOR shall establish and maintain reasonable accounting, internal control and financial reporting standards in conformity with generally accepted accounting principles established by the American Institute of Certified Public Accountants and to the satisfaction of ADMINISTRATOR.

25.2 Client Records:

- 25.2.1 CONTRACTOR shall prepare and maintain accurate and complete records of clients served and dates and type of services provided under the terms of this Agreement in a form acceptable to ADMINISTRATOR.
- 25.2.2 All client records related to services provided under the terms of this Agreement shall be retained by CONTRACTOR for a minimum of five (5) years from the date of final payment under this Agreement or until all pending COUNTY, State and Federal audits are completed, whichever is later. Notwithstanding anything to the contrary, upon termination of this Agreement, CONTRACTOR shall relinguish control with respect to client records to COUNTY in accordance with Subparagraph 42.2.
- 25.2.3 COUNTY may refuse payment for a claim if client records are determined by COUNTY to be incomplete or inaccurate. In the event client records are determined to be incomplete or inaccurate after payment has been

made, COUNTY may treat such payment as an overpayment within the provisions of this Agreement.

25.3 Public Records:

With the exception of client records or other records referenced in Paragraph 31, entitled Confidentiality, all records, including but not limited to, reports, audits, notices, claims, statements and correspondence, required by this Agreement may be subject to public disclosure. COUNTY will not be liable for any such disclosure.

25.4 Inspections and Audits:

25.4.1 The U.S. Department of Health and Human Services, Comptroller General of the United States, Director of CDSS, State Auditor-General, ADMINISTRATOR, COUNTY's Auditor-Controller and Internal Audit Department, or any of their authorized representatives, shall have access to any books, documents, papers and records, including medical records, of CONTRACTOR which any of them may determine to be pertinent to this Agreement for the purpose of financial monitoring. Further, all the above mentioned persons have the right at all reasonable times to inspect or otherwise evaluate the work performed or being performed under this Agreement and the premises in which it is being performed.

- 25.4.2 CONTRACTOR shall make its books and financial records available within the borders of Orange County within ten (10) days of receipt of written demand by ADMINISTRATOR.
- 25.4.3 In the event CONTRACTOR does not make available its books and financial records within the borders of Orange County, CONTRACTOR agrees to pay all necessary and reasonable expenses incurred by COUNTY, or COUNTY's designee, necessary to obtain CONTRACTOR's books and financial records.
- 25.4.4 CONTRACTOR shall pay to COUNTY the full amount of COUNTY's liability to the State or Federal government or any agency thereof

resulting from any disallowances or other audit exceptions to the extent that such liability is attributable to CONTRACTOR's failure to perform under this Agreement. 25.5 Evaluation Studies:

25.5.1 CONTRACTOR shall participate as requested by COUNTY in research and/or evaluative studies designed to show the effectiveness and/or efficiency of CONTRACTOR's services or provide information about CONTRACTOR's project.

26. PERSONNEL DISCLOSURE

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- 26.1 CONTRACTOR shall make available to ADMINISTRATOR a current list of all personnel providing services hereunder, including résumés and job applications. Changes to the list will be immediately provided to ADMINISTRATOR in writing, along with a copy of a résumé and/or job application. The list shall include:
- 26.1.1 Names of all full or part-time personnel by title, including volunteer personnel, whose direct services are required to provide the programs described herein;
- A brief description of the functions of each position and the hours each person works each week; or for part-time personnel, each day or month, as appropriate:
- The professional degree, if applicable, and experience 26.1.3 required for each position; and
 - The language skill, if applicable, for all personnel.
- 26.2 CONTRACTOR's employment applications shall require applicants to provide detailed information regarding the conviction of a crime by any court, for offenses other than minor traffic offenses. Information not disclosed in the employment application discovered subsequent to the hiring or promotion of any applicant shall be cause for termination of that employee from the

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performance of services under this Agreement.

- 26.3 Where authorized by law, CONTRACTOR shall conduct, at no cost to COUNTY, criminal record background checks on all employees and/or volunteers who will provide services under this Agreement. Candidates will satisfy background checks consistent with and comparable to those required for COUNTY employees.
- 26.4 CONTRACTOR warrants that all persons employed or otherwise assigned by CONTRACTOR to provide services under this Agreement have satisfactory past work records and/or reference checks indicating their ability to perform the required duties and accept the kind of responsibility anticipated under this Agreement. CONTRACTOR shall maintain records of background investigations and reference checks undertaken and coordinated by CONTRACTOR for each employee and/or volunteer assigned to provide services under this Agreement for a minimum of five (5) years from the date of final payment under this Agreement or until all pending COUNTY, State and Federal audits are completed, whichever is later, in compliance with all applicable laws.
- 26.5 CONTRACTOR shall immediately notify ADMINISTRATOR concerning the arrest and/or subsequent conviction, for offenses other than minor traffic offenses, of any paid employee and/or volunteer staff performing services under this Agreement, when such information becomes known to CONTRACTOR. ADMINISTRATOR may determine whether such employee and/or volunteer may continue to provide services under this Agreement and shall provide notice of such determination to CONTRACTOR in writing. CONTRACTOR's failure to comply with ADMINISTRATOR's decision shall be deemed a material breach of this Agreement, pursuant to Paragraph 19 above.
- 26.6 COUNTY has the right to approve or disapprove all of CONTRACTOR's staff performing work hereunder and any proposed changes in CONTRACTOR's

staff.

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26.7 COUNTY shall have the right to require CONTRACTOR to remove any employee from the performance of services under this Agreement. At the request of COUNTY, CONTRACTOR shall immediately replace said personnel.

26.8 CONTRACTOR shall notify COUNTY immediately when staff is terminated for cause from working on this Agreement.

26.9 Disqualification, if any, of CONTRACTOR staff, pursuant to Paragraph 26, shall not relieve CONTRACTOR of its obligation to complete all work in accordance with the terms and conditions of this Agreement.

27. EMPLOYMENT ELIGIBILITY VERIFICATION

As applicable, CONTRACTOR warrants that it fully complies with all Federal and State statutes and regulations regarding the employment of aliens and others, and that all its employees performing work under this Agreement meet the citizenship or alien status requirement set forth in Federal statutes and regulations. CONTRACTOR shall obtain, from all employees performing work hereunder, all verification and other documentation of employment eligibility status required by Federal or State statutes and regulations including, but not limited to, the Immigration Reform and Control Act of 1986, Title 8 USC Section 1324 et seg., as they currently exist and as they may be hereafter CONTRACTOR shall retain all such documentation for all covered amended. employees for the period prescribed by the law. CONTRACTOR shall indemnify, defend with counsel approved in writing by COUNTY, and hold harmless, COUNTY, its agents, officers, and employees from employer sanctions and any other liability which may be assessed against CONTRACTOR or COUNTY or both in connection with any alleged violation of any Federal or State statutes or regulations pertaining to the eligibility for employment of any persons performing work under this Agreement.

28. <u>ENFORCEMENT OF CHILD SUPPORT OBLIGATIONS</u>

- 28.1 In order to comply with child support enforcement requirements of COUNTY, CONTRACTOR agrees to furnish to ADMINISTRATOR within thirty (30) days of the award of this Agreement:
 - (a) in the case of an individual contractor, his/her name, date of birth, Social Security number, and residence address;
 - (b) in the case of a contractor doing business in a form other than as an individual, the name, date of birth, Social Security number, and residence address of each individual who owns an interest of ten percent (10%) or more in the contracting entity;
 - (c) a certification that CONTRACTOR has fully complied with all applicable Federal and State reporting requirements regarding its employees; and
 - (d) a certification that CONTRACTOR has fully complied with all lawfully served Wage and Earnings Assignment Orders and Notices of Assignment, and will continue to so comply.
- 28.2 The failure of CONTRACTOR to timely submit the data or certifications required by subsections (a), (b), (c), or (d), or to comply with all Federal and State employee reporting requirements for child support enforcement or to comply with all lawfully served Wage and Earnings Assignment Orders and Notices of Assignment shall constitute a material breach of this Agreement, and failure to cure such breach within sixty (60) calendar days of notice from COUNTY shall constitute grounds for termination of this Agreement.
- 28.3 It is expressly understood that this data will be transmitted to governmental agencies charged with the establishment and enforcement of child support orders, and for no other purpose.

29. CHILD AND DEPENDENT ADULT/ELDER ABUSE REPORTING

CONTRACTOR shall establish a procedure acceptable to ADMINISTRATOR to ensure that all employees, volunteers, consultants, or agents performing

services under this Agreement report child abuse or neglect to one of the agencies specified in Penal Code Section 11165.9 and dependent adult or elder abuse as defined in Section 15610.07 of the WIC to one of the agencies specified in WIC Section 15630. CONTRACTOR shall require such employee, volunteer, consultant or agent to sign a statement acknowledging the child abuse reporting requirements set forth in Sections 11166 and 11166.05 of the Penal Code and the dependent adult and elder abuse reporting requirements as set forth in Section 15630 of the WIC and will comply with the provisions of these code sections as they now exist or as they may hereafter be amended.

30. NOTICE TO EMPLOYEES REGARDING THE SAFELY SURRENDERED BABY LAW

CONTRACTOR shall notify and provide to its employees, a fact sheet regarding the Safely Surrendered Baby Law, its implementation in Orange County, and where and how to safely surrender a baby. The fact sheet is available on the Internet at www.babysafe.ca.gov for printing purposes. The information shall be posted in all reception areas where clients are served.

31. CONFIDENTIALITY

- 31.1 CONTRACTOR agrees to maintain the confidentiality of its records pursuant to WIC Sections 827 and 10850-10853, the CDSS MPP, Division 19-000, and all other provisions of law, and regulations promulgated thereunder relating to privacy and confidentiality, as each may now exist or be hereafter amended.
- 31.2 All records and information concerning any and all persons referred to CONTRACTOR by COUNTY or COUNTY's designee shall be considered and kept confidential by CONTRACTOR, CONTRACTOR's staff, agents, employees and volunteers. CONTRACTOR shall require all of its employees, agents, subcontractors and volunteer staff who may provide services for CONTRACTOR under this Agreement to sign an agreement with CONTRACTOR before commencing the provision of any such services, to maintain the confidentiality of any and

all materials and information with which they may come into contact, or the identities or any identifying characteristics or information with respect to any and all participants referred to CONTRACTOR by COUNTY, except as may be required to provide services under this Agreement or to those specified in this Agreement as having the capacity to audit CONTRACTOR, and as to the latter, only during such audit. CONTRACTOR shall comply with any audits specified in Paragraph 25, provide reports and any other information required by COUNTY in the administration of this Agreement, and as otherwise permitted by law.

- 31.3 CONTRACTOR shall inform all of its employees, agents, subcontractors, volunteers and partners of this provision and that any person violating the provisions of said State law may be guilty of a crime.
- 31.4 CONTRACTOR agrees that any and all subcontracts entered into shall be subject to the confidentiality requirements of this Agreement.
- 31.5 CONTRACTOR agrees to maintain the confidentiality of its records with respect to Juvenile Court matters, in accordance with WIC Section 827, all applicable statutes, caselaw, and Orange County Juvenile Court Policy regarding Confidentiality, as it now exists or may hereafter be amended.
- 31.5.1 No access, disclosure or release of information regarding a child who is the subject of Juvenile Court proceedings shall be permitted except as authorized. If authorization is in doubt, no such information shall be released without the written approval of a Judge of the Juvenile Court.
- 31.5.2 CONTRACTOR must receive prior written approval of the Juvenile Court before allowing any Youth/NMD to be interviewed, photographed or recorded by any publication or organization or to appear on any radio, television or internet broadcast or make any other public appearance. Such approval shall be requested through Youth/NMD's County Social Worker.

32. <u>COPYRIGHT ACCESS</u>

The U.S. Department of Health and Human Services, the CDSS, and COUNTY will have a royalty-free, nonexclusive and irrevocable license to publish, translate, or use, now and hereafter, all material developed under this Agreement including those covered by copyright.

33. <u>WAIVER</u>

No delay or omission by either party hereto to exercise any right or power accruing upon any noncompliance or default by the other party with respect to any of the terms of this Agreement shall impair any such right or power or be construed to be a waiver thereof. A waiver by either of the parties hereto of any of the covenants, conditions, or agreements to be performed by the other shall not be construed to be a waiver of any succeeding breach thereof or of any other covenant, condition or agreement herein contained.

34. PUBLICITY

- 34.1 Information and solicitations, prepared and released by CONTRACTOR, concerning the services provided under this Agreement shall state that the program, wholly or in part, is funded through COUNTY, State and Federal government funds.
- 34.2 CONTRACTOR shall not disclose any details in connection with this Agreement to any person or entity except as may be otherwise provided hereunder or required by law. However, in recognizing CONTRACTOR's need to identify its services and related clients to sustain itself, COUNTY shall not inhibit CONTRACTOR from publishing its role under this Agreement within the following conditions:
- 34.2.1 CONTRACTOR shall develop all publicity material in a professional manner; and
- 34.2.2 During the term of this Agreement, CONTRACTOR shall not, and shall not authorize another to, publish or disseminate any commercial

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advertisements, press releases, feature articles, or other materials using the name of COUNTY without the prior written consent of COUNTY. COUNTY shall not unreasonably withhold written consent.

35. COUNTY RESPONSIBILITIES

ADMINISTRATOR will provide consultation and technical assistance, and will monitor performance of CONTRACTOR in meeting the terms of this Agreement.

36. REFERRALS

CONTRACTOR shall provide services to individuals referred by ADMINISTRATOR.

37. REPORTS

- 37.1 CONTRACTOR shall provide information deemed necessary ADMINISTRATOR to complete any State-required reports related to the services provided under this Agreement.
- 37.2 CONTRACTOR shall maintain records and submit reports containing such data and information regarding the performance of CONTRACTOR's services. costs or other data relating to this Agreement, as may be requested by ADMINISTRATOR, upon a form approved by ADMINISTRATOR. ADMINISTRATOR may modify the provisions of this Paragraph upon written notice to CONTRACTOR.

38. ENERGY EFFICIENCY STANDARDS

As applicable, CONTRACTOR shall comply with the mandatory standards and policies relating to energy efficiency in the State Energy Conservation Plan (Title 24, CCR).

39. ENVIRONMENTAL PROTECTION STANDARDS

CONTRACTOR shall be in compliance with Section 306 of the Clean Air Act [Title 42 USC Section 1857(h)], Section 508 of the Clean Water Act (Title 33 USC Section 1368), Executive Order 11738 and Environmental Protection Agency, hereinafter referred to as "EPA," regulations (Title 40 CFR Part 15), as any may now exist or be hereafter amended. Under these laws and regulations,

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CONTRACTOR assures that:

- 39.1 No facility to be utilized in the performance of the proposed grant has been listed on the EPA List of Violating Facilities;
- 39.2 It will notify COUNTY prior to award of the receipt of any communication from the Director, Office of Federal Activities, U.S. EPA, indicating that a facility to be utilized for the grant is under consideration to be listed on the EPA List of Violating Facilities; and
- 39.3 It will notify COUNTY and EPA about any known violation of the above laws and regulations.

40. <u>CERTIFICATION AND DISCLOSURE REGARDING PAYMENTS TO INFLUENCE CERTAIN</u> FEDERAL TRANSACTIONS

CONTRACTOR shall be in compliance with Section 319 of Public Law 101-121 pursuant to Title 31 USC Section 1352 and the guidelines with respect to those provisions set down by the OMB and published in the Federal Register dated December 20, 1989, Volume 54, No. 243, pp. 52306-52332. Under these laws and regulations, it is mutually understood that any contract which utilizes Federal monies in excess of \$100,000 must contain and CONTRACTOR must certify compliance utilizing a form provided by ADMINISTRATOR that cites the following:

- A. The definitions and prohibitions contained in the clause at Federal Acquisition Regulation 52.203-12, Limitation on Payments to Influence Certain Federal Transactions, included in this solicitation, are hereby incorporated by reference in Paragraph (B) of this certification.
- B. The offeror, by signing its offer, hereby certifies to the best of his or her knowledge and belief as of December 23, 1989, that
- 1) No Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of

Congress, or an employee of a Member of Congress on his or her behalf in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment or modification of any Federal contract, grant, loan or cooperative agreement;

- 2) If any funds other than Federal appropriated funds (including profit or fee received under a covered Federal transaction) have been paid, or will be paid, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress on his or her behalf in connection with this solicitation, the offeror shall complete and submit, with its offer, OMB standard form LLL, Disclosure of Lobbying Activities, to the Contracting Officer; and
- 3) He or she will include the language of this certification in all subcontract awards at any tier and require that all recipients of subcontract awards in excess of \$100,000 shall certify and disclose accordingly.
- C. Submission of this certification and disclosure is a prerequisite for making or entering into this Agreement imposed by Section 1352, Title 31, USC. Any person who makes an expenditure prohibited under this provision or who fails to file or amend the disclosure form to be filed or amended by this provision, shall be subject to a civil penalty of not less than \$10,000, and not more than \$100,000, for each such failure.

41. POLITICAL ACTIVITY

CONTRACTOR agrees that the funds provided herein shall not be used to promote, directly or indirectly, any political party, political candidate or political activity, except as permitted by law.

42. <u>TERMINATION PROVISIONS</u>

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42.1 Either party may terminate this Agreement without penalty immediately with cause or after thirty (30) days written notice without cause, unless otherwise specified. Notice shall be deemed served as measured by the postmark on the date of the mailing. envelope. on the date of mailing. Cause shall be defined as any breach of contract, any misrepresentation or fraud on the part of CONTRACTOR. Exercise by either party of the right to terminate this Agreement shall relieve both parties of all further obligations under this Agreement, except as described in Paragraph 1.

- 42.2 Upon termination, or notice thereof, CONTRACTOR agrees cooperate with ADMINISTRATOR in the orderly transfer responsibilities, active case records, and pertinent documents.
- 42.3 The obligations of COUNTY under this Agreement are contingent upon the availability of Federal and/or State funds, as applicable, for the reimbursement of CONTRACTOR's expenditures, and inclusion of sufficient funds for the services hereunder in the budget approved by the Orange County Board of Supervisors each fiscal year this Agreement remains in effect or operation. In the event that such funding is terminated or reduced, ADMINISTRATOR may immediately terminate this Agreement, reduce COUNTY's maximum obligation, or modify this Agreement, without penalty. The decision of ADMINISTRATOR will be binding on CONTRACTOR. ADMINISTRATOR will provide CONTRACTOR with written notification of such determination. CONTRACTOR shall immediately comply with ADMINISTRATOR's decision.
- 42.4 If any provision of this Agreement or the application thereof is held invalid, the remainder of this Agreement shall not be affected thereby.

43. GOVERNING LAW AND VENUE

This Agreement has been negotiated in the State of California and shall be governed by and construed under the laws of the State of California. In the event of any legal action to enforce or interpret this Agreement, the sole

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and exclusive venue shall be a court of competent jurisdiction located in Orange County, California, and the parties hereto agree to and do hereby submit to the jurisdiction of such court, notwithstanding Code of Civil Procedure Section 394. Furthermore, the parties specifically agree to waive any and all rights to request that an action be transferred for trial to another county.

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44. SIGNATURE IN COUNTERPARTS

The parties agree that separate copies of this Agreement may be signed by each of the parties, and this Agreement will have the same force and effect as if the original had been signed by all the parties.

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L	WHEREFORE, the parties hereto have	executed this Agreement.
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3	By:Lawrence W. Howell	By: Chairman of the Board of Supervisors
1	Executive Director	County Of Orange, California
<u>.</u>	Rite of Passage, Adolescent Treatment Centers and Schools, Inc	corporated
)		
	Dated:	Dated:
	CIONED AND OFFITTEER THAT A CORV. O	
0	SIGNED AND CERTIFIED THAT A COPY O AGREEMENT HAS BEEN DELIVERED TO TH	
.1	OF THE BOARD PER G.C. SEC. 25103, ATTEST:	RESO 79-1535
.2	ATTEST.	
.3		
.4	Robin Stieler	_
L5	Interim Clerk of the Board Orange County, California	
.6		
.7		
.8	APPROVED AS TO FORM COUNTY COUNSEL	
.9	COUNTY OF ORANGE, CALIFORNIA	
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21	By:	<u> </u>
22	Deputy	
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EXHIBIT A

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AGREEMENT

BETWEEN

COUNTY OF ORANGE

AND

RITE OF PASSAGE, ADOLESCENT TREATMENT CENTERS AND SCHOOLS INCORPORATED

FOR THE PROVISION OF

HIGH NEEDS YOUTH RESIDENTIAL HOMES SERVICES

TUSTIN FAMILY CAMPUS

1. POPULATION TO BE SERVED

CONTRACTOR shall provide residential care and intensive treatment services at the Tustin Family Campus (TFC) to Youth/Non-Minor Dependents (NMD) referred to CONTRACTOR by ADMINISTRATOR pursuant to the terms and conditions set forth herein, in accordance with the Youth's/NMD's Admission Agreement and CONTRACTOR's Program Statement approved by the State of California Community Care Licensing Division (CCLD) and incorporated herein by reference, as it currently exists or may hereafter be amended. The population to be served shall hereinafter be referred to as "Youth/NMD" and shall include:

- 1.1 Youth, twelve (12) to eighteen (18) years of age that are child welfare dependents of the Orange County Juvenile Court or have dual status jurisdiction pursuant to WIC Section 241.1; and
- $1.2\,$ NMDs, eighteen (18) to twenty-one (21) years of age, as defined by WIC Section 11400.(v)(1)(2)(3), that are child welfare dependents of the Orange County Juvenile Court or have dual status jurisdiction pursuant to WIC Section 241.1 and have an open SSA case.
- 1.3 These Youth and NMDs would otherwise be placed in a group home

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1.4 Youth, defined as an Orange County Juvenile Court child welfare dependent or one with and dual status jurisdiction youth, pursuant to WIC

Section 241.1., ages twelve (12) to eighteen (18) years;

licensed by CCLD at Rate Classification Level (RCL) 12.

1.4.1 Non-Minor Dependent (NMD), defined as an Orange County Juvenile Court child welfare dependent or one with and dual status jurisdiction youth, pursuant to WIC Section 241.1., ages eighteen (18) to twenty-one (21) years, with an open SSA case, pursuant to WIC Section $\frac{11400.(v)(1)(2)(3)}{11400.(v)(1)(2)(3)}$; and

1.4.2 Youth/NMDs that would be placed in a group home licensed by CCLD at Rate Care Level (RCL) 12.

- 1.5 It is mutually understood that the two (2) High Needs Youth residential homes combined shall serve up to twelve (12) Youth/NMDs at any given time, with up to six (6) Youth/NMDs in each home. CONTRACTOR shall provide services requested by ADMINISTRATOR for the referrals received until referred Youth/NMDs are ready to transition from the TFC to a lower level of care; reunify with their parent(s); or placement are placed with relatives or non-relative extended family members (NREFM); placed in a foster home, Foster Family Agency (FFA); or enter a Transitional Housing Placement Program (THPP), Transitional Housing Placement Plus Foster Care Program (THP+FC), or Transitional Housing Placement Plus (THP+) Host Family Services; or emancipate.
- 1.6 One home shall house male Youth and NMDs, and the other home shall house female Youth and NMDs as defined in Subparagraph 1.1.1 of this Agreement.

2. <u>REFERRALS</u>

2.1 It is mutually understood that the two (2) High Needs Youth residential homes combined shall serve up to twelve (12) Youth/NMDs at any (CDA1915)

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given time, with up to six (6) Youth/NMDs in each home. One (1) home shall house male Youth and NMDs, and the other home shall house female Youth and NMDs as defined in Paragraph 1 of this Exhibit A.

- It is mutually understood that no minimum number of placement referrals is guaranteed, expressed or implied, under this Agreement. CONTRACTOR agrees to provide services regardless of the quantity of placement referrals received. The County of Orange Social Services Agency (SSA) shall be the sole source for all referrals for placements to the High Needs Youth Residential Homes Services Program and SSA will be the lead agency for Youth/NMDs with dual status jurisdiction.
- 2.3 Referrals and placement of Youth/NMDs by ADMINISTRATOR may be negotiable between ADMINISTRATOR and CONTRACTOR, on a case-by-case basis, depending upon COUNTY's placement needs and referrals that do not conflict with the CCLD approved Program Statement of CONTRACTOR.
- CONTRACTOR shall provide services requested by ADMINISTRATOR for the referrals received until Youth/NMDs are ready to transition from the TFC to a lower level of care; reunify with their parent(s); are placed with relatives or non-relative extended family member (NREFM); placed in a foster home, Foster Family Agency (FFA); or enter a Transitional Housing Placement Program (THPP) or Transitional Housing Placement-Plus Program (THP+), Transitional Housing Placement-Plus Foster Care Program (THP+FC), or Transitional Housing Placement-Plus (THP+) Host Family Services; or emancipate.

3. <u>CONTRACTOR'S PROGRAM STATEMENT</u>

3.1 CONTRACTOR shall submit to ADMINISTRATOR a copy of any new or revised Program Statement as submitted to the CDSS and/or CCLD, or upon ADMINISTRATOR's request, subsequent to the execution of this Agreement. The provisions of the revised Program Statement shall supersede the provisions

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contained in the previous Program Statement submitted to ADMINISTRATOR to the extent they conflict. GOALS, STRATEGIES, AND OUTCOME OBJECTIVES

4.1 GOALS

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CONTRACTOR shall facilitate the process for Youth/NMDs to achieve and demonstrate long-term sustainable behavioral and emotional change with the intent of successfully transitioning to a lower level of care; reunify with their parent(s); get placed with relatives or NREFM or in a foster home or FFA; or enter a THPP, THP+, THP+FC, or THP+ Host Family Services; or emancipate.

4.2 STRATEGIES

CONTRACTOR shall provide the essential treatment and services needed to stabilize the Youth's/NMD's behavior in order to reduce time in group home care; to allow the Youth/NMD to live and learn successfully in the home, classroom, and community; to achieve a successful placement; and to provide the Youth/NMD with skills to become a self-sufficient adult.

4.3 OUTCOME OBJECTIVES

CONTRACTOR shall meet, at minimum, but not be limited to the following step-down plans and outcomes:

- Transitional planning shall commence within the first 4.3.1 thirty (30) days of placement by setting goals towards transitioning to a lower level of care. Monthly evaluations will be completed thereafter, with the expectation to complete the plan within nine (9) to twelve (12) months of placement: and
- 4 3 2 Youth/NMD shall obtain and demonstrate a sustainable and increased level of functioning within twelve (12) months to successfully transition and be maintained in a lower level of care.
- 4.3.3 If it is deemed that the Youth/NMD will not be ready to (CDA1915) Page 4 of 49 (May 24, 2015)

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transition to a lower level of care upon the twelfth (12^{th}) month of placement or the Youth's/NMD's three hundred sixty-fifth (365^{th}) day in group home care, CONTRACTOR shall:

4.3.3.1 Provide notice and justification to the County Social Worker to request an extension of services; and

4.3.3.2 Ensure additional evaluations will be completed every one hundred eighty (180) days thereafter, in collaboration with County Social Worker and Treatment Team, defined as a collaborative team consisting of ADMINISTRATOR and CONTRACTOR who confer for decision making purposes, to determine transition planning or the need for continued group home care.

5. <u>SERVICES TO BE PROVIDED</u>

CONTRACTOR shall:

- 5.1 Possess an understanding of the responsibilities, objectives, and requirements of COUNTY in regard to the care and treatment of Youth/NMDs in order to engage them and shall work collaboratively with ADMINISTRATOR to deliver strength-based, family-friendly, and family-centered treatment services that address the needs of Youth/NMDs.
- 5.2 Provide services ordered by the Orange County Juvenile Court or as determined by the Needs and Services Plan described in Subparagraph 12.2 of this Exhibit A. defined as the written plan required by Title 22, CCR Sections 84068.2 and 84268.2
- 5.3 Accept placement of all Youth/NMDs referred by ADMINISTRATOR as described in Subparagraph 2.2 and 2.3 of this Exhibit A.
- 5.4 Attend all Team Decision Making (TDM) meetings, defined as a group process facilitated by CFS staff to make decisions critical to a Youth's/NMD's well-being including but not limited to, decisions to separate a Youth/NMD from his/her family, reunify with the family, or to change a placement.

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- 5.5 Maintain placement of Youth/NMD on a case-by case basis until the Treatment Team, in conjunction with the outcome of a the SSA Team Decision Making (TDM) meeting, defined as a group process facilitated by CFS to make decisions critical to a Youth's/NMD's well-being, including but not limited to decisions to separate a Youth/NMD from his/her family, reunify with the family, or to change a placement that CONTRACTOR must attend, determines that:
- 5.5.1 The Youth/NMD has achieved Achievement of all therapeutic and Treatment Plan goals and is ready for reunification, transition, or placement to a lower level of care; and
- 5.5.2 An alternate treatment or placement plan is assessed or required to more effectively meet the needs of the Youth/NMD and such alternative transition and placement plan is in place.
- 5.6 Participate in critical decision points including, but not limited to, intake, placement, development of Needs and Services Plans, Individualized Treatment Plans (ITPs), social work activities, discharge, and aftercare planning.
- 5.7 Work toward transition and termination of placement on a continuous planned basis through ongoing staffings, as indicated in the Youth's/NMD's permanency plan with maximum participation of the Youth's/NMD's parent(s), relatives, significant relationship connections, important persons, Treatment Team, and County Social Worker as deemed appropriate.
- 5.8 Provide a home-like atmosphere and environment while providing services with a concerted effort to prepare Youth/NMD to transition to a lower level of care; reunify with their parent(s); get placed with relatives or NREFM; or in a foster home or FFA; or enter a THPP, THP+FC, or THP+ Host Family Services; or emancipate.
- 5.9 Assist each Youth/NMD in developing a plan to promote healthy and positive face-to-face contacts with a social support network (including (CDA1915) Page 6 of 49 (May 24, 2015)

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- parent(s), relatives, significant relationship connections, important persons, NREFM, peers, etc.) that will provide patterns of nurturance and a sense of belonging in working towards a plan of permanency.
- 5.10 Provide a Houseparent model and/or twenty-four hours/seven days per week (24/7) awake "on-duty" staff residential treatment program for the service areas described in Paragraph 9. Awake "on-duty" staff are responsible for actively supervising Youth/NMDs, who may or may not be sleeping.
- 5.11 Ensure Houseparent and staff coverage ratio of one to three (1:3) staff to Youth/NMDs and one (1) Group Counselor staff coverage at a ratio of one to three (1:3) staff to Youth/NMDs, onsite, per home, during awake hours.
- 5.12 Ensure "on-duty" Group Counselor awake overnight staff coverage ratio of one to six (1:6) staff to Youth/NMDs onsite, per home, during sleeping hours in compliance with at a minimum, CCL Title 22 Regulations.
- 5.13 Follow admission requirements related to medical and dental screening. physical examinations, psychological/psychiatric screening, immunizations. psychotropic medication needs and as prescribed ADMINISTRATOR; and take Youth/NMDs Health and Education Passport (HEP) Encounter Form and HEP to all medical and dental appointments.
- 5.14 Provide each Youth/NMD with individualized, strength-based, intensive treatment, and support services, suited to the Youth/NMDs individually assessed needs.

5.15 Behavioral/Mental Health:

Ensure that appropriate behavioral and mental health needs, services, and resources are provided by initiating an individualized Needs and Services Plan with a focus on placement stability and step-down services that include but are not limited to:

- 5.15.1 Personal accountability and self-control;
- 5.15.2 Problem-solving techniques;

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1	5.15.3 Developing adaptive, self-regulating coping skills;
2	5.15.4 Replacing high risk behaviors with alternative, healthy
3	behaviors;
4	5.15.5 Fostering self and community awareness;
5	5.15.6 Developing positive interpersonal and social skills;
6	5.15.7 Decreasing/mitigating runaway behaviors;
7	5.15.8 Self-sufficiency skills;
8	5.15.9 Educational preparedness; and
9	5.15.10 Independent living.
10	5.16 Ensure provision of Provide onsite counseling services and case
11	management by the Licensed Clinical Case Manager to Youth/NMDs to support and
12	facilitate a better understanding and acceptance of his/her situation, the
13	reasons for placement, and support the Youth/NMD with associated emotional
14	problems and resolving difficulties regarding family issues. In addition,
15	services will facilitate planning for reunification with parent(s) or
16	transition and placement to a lower level of care. Licensed Clinical Case
17	Manager and Clinical Case Manager staff shall be required to be employed by of
18	CONTRACTOR. Onsite counseling services shall include but not be limited to
19	trauma informed:
20	5.16.1 Crisis intervention and crisis management;
21	5.16.2 Group and individual therapy;
22	5.16.3 Substance abuse counseling/intervention;
23	5.16.4 Grief and loss counseling;
24	5.16.5 Group behavioral treatment and skill building;
25	5.16.6 Reinforcement of medication compliance; and
26	5.16.7 Encouragement of the Youth's/NMD's philosophical shift
27	from "survival/coping skills" to "empowerment/choice," and self-expression.
28	5.17 Ensure COUNTY policy and Juvenile Court requirements are followed
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regarding psychotropic medication, administration, documentation, monitoring, and reporting responsibilities. are followed.

- 5.18 In addition to onsite counseling services, coordinate with Health Care Agency (HCA) Behavioral Health and Alcohol and Drug Abuse Services to meet the behavioral and mental health needs of Youth/NMDs which shall include but not be limited to: to ensure the following services are provided:
- 5.18.1 Initial referrals for counseling and follow-up services per HCA protocol;
 - 5.18.2 Crisis intervention and crisis management;
 - 5.18.3 Psychiatric evaluation; and
 - 5.18.4 Psychotropic medication management.
- 5.19 Ensure COUNTY policy and Juvenile Court requirements are followed regarding psychotropic medication administration, documentation, monitoring, and reporting responsibilities.
- 5.20 Coordinate, develop, and implement protocol for emergency behavioral and mental health crises, evaluation, intervention, and support during regular business, and after-hours.
- 5.21 Utilize effective behavioral management model(s)/systems to meet the various and multiple needs of presenting behavioral, mental health, and/or substance abuse needs of referred Youth/NMDs.
- 5.22 Utilize a certified behavioral crisis prevention, crisis management, and crisis intervention program approved by CCLD and ADMINISTRATOR County and CCL.
- 5.23 Coordinate ongoing communication protocol with local law enforcement and emergency services.
- 5.24 Provide all programmatic services to disabled Youth/NMDs including, but not limited to specialized and individualized services in consultation with ADMINISTRATOR.

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	<mark>5.2</mark>	5	Provi	de r	monitored	visit	atio	n whe	en	ordered	by	Orange	Cour	nty
Juveni	ile	Со	urt,	and	transport	ation	as	neede	ed,	pursuant	to	referen	ced	in
Subpar	ragr	aph	5.29	.4.										

- 5.26 Provide weekly recreational and physical activity plans for self-expression and physical health, and keep records of all activities.
- 5.27 Provide referrals and follow-up to referrals for community linkages for any other service needs of Youth/NMDs.

5.28 Drug Testing:

5.28.1 Ensure drug testing of Youth/NMD is performed when, and as ordered by Orange County Juvenile Court, or authorized by parental consent, for medical diagnosis and treatment purposes. CONTRACTOR will notify County Social Worker when drug testing is deemed necessary.

5.29 Transportation:

Provide transportation for Youth/NMDs as required by ADMINISTRATOR, including but not limited to transportation to and from:

- 5.29.1 School of origin, other public or non-public schools in the community, and all school related activities;
- 5.29.2 All dependency court hearings, medical, dental, psychiatric appointments, and support services etc.;
 - 5.29.3 Independent living activities and functions; and
 5.29.4 Monitored visitation referenced in Subparagraph 5.24.

5.30 Education:

Provide educational and school-related support services for Youth/NMDs, which shall include but not be limited to:

5.30.1 Ensuring and maintaining school-age Youth's/NMD's enrollment and attendance at either the school of origin or other public or non-public schools in the community, as determined by Orange County Juvenile Court in conjunction with the County Social Worker;

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- 5.30.2 Providing transportation to and from the Youth's/NMD's school of origin or other public or non-public schools—in the community, and to all school related activities;
- 5.30.3 Enrolling Youth/NMD in school within three (3) school days of placement. Notify County Social Worker within three (3) business days of any obstacles to Youth's/NMD's school enrollment;
- 5.30.4 Ensuring the Youth/NMD maintains acceptable attendance. Notify the County Social Worker immediately if the Youth/NMD does not attend school:
- 5.30.5 Monitoring the Youth's/NMD's performance in school and determine areas in which improvement is needed. Provide tutoring, school homework supervision, and assistance, as needed. Notify the County Social Worker when a Youth's/NMD's school performance needs improvement;
- 5.30.6 Ensuring that each Youth/NMD is provided appropriate weather attire, book bag/backpack, and other school supplies identified as essential by the school;
- 5.30.7 Cooperating with the Special Education Local Planning Area (SELPA) for any needed special education services, and Individual Education Plan (IEP);
- 5.30.8 Requesting monthly, or more frequent feedback from teachers regarding progress on educational/academic performance and social goals. Document names of persons, dates of contact contact persons, and feedback provided;
- 5.30.9 Complying with CCR Title 22 requirements for School Report Cards and School Information; and
- 5.30.10 Attending and participating in all various school activities and meetings with Youth/NMDs such as Back to School Night, Open House, and Parent-Teacher conferences, etc.

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5.31 With Regard to TPSP:

5.31.1 Work collaboratively with the SSA Transitional Planning Services Program/Independent Living Program (TPSP/ILP) and SSA's contracted Emancipation/Independent Living Program (EILP) service provider(s) to meet the service goals set forth in each Youth's/NMD's Transitional Independent Living Plan (TILP). CONTRACTOR shall utilize TPSP/ILP services in addition to any independent living skills program developed separately and used by CONTRACTOR.

5.31.2 Assist the Youth/NMD to make a successful transition to independent living by facilitating their participation in TPSP/ILP services including, but not limited to:

5.31.2.1 Development of the TILP and supporting Youth/NMDs in those efforts:

5.31.2.2 Attending workshops in areas such as interpersonal relationships, daily living, education, employment, money management, wardrobe readiness for employment, time management, and organization;

- 5.31.2.3 Participating in TPSP/ILP special events;
- 5.31.2.4 Participating in mentorship programs;
- 5.31.2.5 Providing transportation of the Youth/NMD to and from all TPSP/ILP related activities, as required by ADMINISTRATOR, including supervision for three (3) or more Youth/NMD's attending the same activity; and
- 5.31.2.6 Preparing and submitting to ADMINISTRATOR a specific summary of EILP provider(s) and/or any EILP services offered by the CONTRACTOR. CONTRACTOR will maintain summaries in each Youth's/NMD's record.
- 5.32 <u>Maintain</u> <u>Ensure</u> the Youths'/NMDs' Personal Rights as set forth in Title 22 Regulations.
- 5.33 Develop, implement, and maintain, written Youth/NMD discipline

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policies and procedures in accordance with Title 22 Regulations.

- 5.34 Ensure a reasonable and prudent parent standard pursuant to WIC Section 362.04., and 362.05. for Youth/NMDs to participate in extracurricular, enrichment, and social activities with reasonable determination of the appropriateness of the activity in consideration of the Youth/NMDs age, maturity, and developmental level pursuant to WIC Section 362.05.
- 5.35 Respect the cultural diversity of Youth/NMD, their parent(s), and any other relatives, significant relationship connections; and provide culturally responsive staff, as described in Subparagraph 18.2.
- 5.36 Provide bi-lingual direct service staff as described in Subparagraph 18.4.
- 5.37 Develop and maintain collaborative partnerships with local Community Based Organizations, Faith Based Organizations, Family Resource Centers, middle schools, high schools, community colleges, potential employers, One-Stop Centers, Orangewood Children's Foundation, independent living skills service providers, vocational training programs, and housing authorities.
- 5.38 Be community based and provide integrated services that coordinate federal, state and community funding.
- 5.39 Provide ongoing resources and tools needed to assist Youth/NMDs to achieve success in attaining their life goals during and after exiting the program.
- 5.40 Post safety notices and other literature provided and as indicated by ADMINISTRATOR. Such literature may be in the form of, but not limited to, placards, posters, checklists, instructions, or diagrams.

6. <u>HOURS OF OPERATION</u>

CONTRACTOR shall provide service hours as determined by ADMINISTRATOR that are responsive to the needs of the target population as determined by (CDA1915)

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7. ADDITIONAL CONTRACTOR RESPONSIBILITIES:

ADMINISTRATOR.

- 7.1 CONTRACTOR shall develop an emergency plan and procedures to request immediate assistance when needed from resources such as the fire department, paramedics/ambulance service and police, and shall also include procedures to notify and request assistance from County Social Worker when necessary.
- 7.2 CONTRACTOR shall ensure that appropriate medical, dental, emergency and specialty care services and resources are provided to meet the needs of Youth/NMD. Services include but are not limited to:
- 7.2.1 An emergency plan and procedures to request immediate assistance from resources such as fire, paramedics, ambulance, police, and notification or assistance from the County Social Worker.
- 7.2.2 A physical examination that shall be provided within thirty (30) days of placement unless written documentation has been provided from the previous caregiver that an examination was done within the past eleven (11) months with no follow-up recommended. A regular physical examination shall be provided every twelve (12) months thereafter, or sooner, if the initial examination report warrants it.
- 7.2.3 A dental examination that shall be provided within thirty (30) calendar days of placement, unless written documentation has been provided from the previous caregiver that an examination was done within the past eleven (11) months with no follow-up recommended. A regular dental examination shall be provided every twelve (12) months thereafter, or sooner, if the initial examination report warrants it.

7.3 Personal Needs:

Provide basic and personal needs as appropriate, including but not limited to:

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- 7.3.1 Clean fresh towels, mattress pad, pillows, sheets, and blankets in sufficient number to ensure cleanliness and warmth:
- 7.3.2 Personal care items, including but not limited to toothpaste, toothbrush, soap, hair care items and hygiene supplies appropriate for each Youth/NMDs specific needs; and
- 7.3.3 A separate and secure storage area for personal items for each Youth/NMD.

7.4 Clothing:

- 7.4.1 Provide clothing items requested by ADMINISTRATOR, within three (3) calendar days of the Youth's/NMD's initial placement date;
- 7.4.2 Provide monthly clothing allowance of no less than seventy-five dollars (\$75.00) per Youth/NMD to purchase clothing necessary to meet individual needs. Purchased clothing shall be appropriate to the individual Youth's/NMD's age, social environment and daily activities and shall support the Youth's/NMD's self-esteem;
- 7.4.3 Maintain receipts for all clothing purchases in Youth's/NMD's record.
- 7.5 CONTRACTOR shall comply with the following regarding clothing and personal property: including but not limited to:
- 7.5.1 Documenting an inventory of each Youth's/NMD's clothing and personal property which will be initiated at the time of placement and reviewed and updated at least annually and upon termination of placement. Inventories will be maintained in the Youth/NMDs record.
- 7.5.2 Ensuring that clothing and other personal items purchased for the Youth/NMD becomes the property of that Youth/NMD and is retained by Youth/NMD when placement is terminated.
- 7.5.3 Ensuring that all Youth/NMDs take their clothing, clothing allowance, personal property and valuables with them when they leave

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the program. If that is not possible, clothing, clothing allowance, personal
property and valuables shall immediately be stored separately and securely for
the individual Youth/NMD by CONTRACTOR for a maximum of thirty (30) days,
after which CONTRACTOR shall deliver the items to Youth's/NMD's County Social
Worker. CONTRACTOR shall supply an appropriate method of storage for clothing
and personal property (e.g. suitcase, duffel bag, etc.) at termination of
placement.
7.6 Food:
Provide food to Youth/NMDs in an adequate and balanced diet as
required by Title 22 CCR Food Service guidelines, Section 84276. In addition,

CONTRACTOR shall maintain the following minimum emergency supplies per Youth/NMD on the premises:

- 7.6.1 One (1) week supply of staple non-perishable foods;
- 7.6.2 Two (2) day supply of fresh perishable foods; and
- 7.6.3 A minimum five (5) day supply of at least one (1) gallon of water per Youth/NMD per day.

7.7 Chores:

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- 7.7.1 Specify and post reasonable chores which Youth/NMD shall be required to do as part of their regular routine;
- Supervise Youth/NMD while they are engaged in assigned 7.7.2 chores;
- 7.7.3 Allow the County Social Worker to review CONTRACTOR's policies regarding chores upon request. The County Social Worker may alter the chores assigned to a specific Youth/NMD.
- 7.7.4 Supervise Youth/NMD while they are engaged in assigned chores.

7.8 Allowances:

7.8.1 Ensure each Youth/NMD is provided with an allowance no (CDA1915) Page 16 of 49 (May 24, 2015)

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less frequently than once a week. Such allowance shall be documented in each Youth's/NMD's record. Receipt of such allowance shall be initialed by the Youth/NMD. Allowances will be at the following minimum amounts:

7.7.2 Minimum Allowances:

<u>Age</u>	Weekly Allowance Rate
12 years	\$12.00
13 years	\$13.00
14 years	\$14.00
15 years	\$15.00
16 years	\$16.00
17 years	\$17.00
18 years	\$18.00
19 years	\$19.00
20 years	\$20.00

- 7.8.2 Weekly minimum allowance may be increased at the discretion of the COUNTY with thirty (30) days written notice to CONTRACTOR.
 - 7.9 Safeguards for Cash, Resources, Personal Property and Valuables
- 7.9.1 CONTRACTOR shall assist Youth/NMD, in accordance with Title 22 Regulations, in maintaining cash resources, personal property, and valuables separate and intact, and in maintaining accurate records of such resources.
- 7.9.2 In the event that a Youth/NMD is employed, CONTRACTOR shall assist Youth/NMD in setting up a bank account in accordance with Title 22 Regulations, Section 84072(c)(8), to the satisfaction of the County Social Worker. Youth's/NMD's funds shall not be commingled with CONTRACTOR's funds or petty cash.

7.10 Visitors:

Each residential home shall maintain a separate Visitors Log Book,

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Sign-In/Sign-Out log, and CONTRACTOR shall:

7.10.1 Establish a set of rules in compliance with CCLD regulations regarding visitation hours, sign-in/sign-out requirements in a Visitors Log, and visitation areas. Such rules shall apply to all visitors. Visitors may require supervision by CONTRACTOR's staff;

7.10.2 Ensure that upon entering the program, all adult visitors sign in on the Visitors Log. CONTRACTOR shall request a valid California driver's license or other form of government issued picture identification and will record the name, address, and driver's license number, or identification number of each visitor, as well as, the visitor's relationship to the Youth/NMD, the stated purpose of the visit, and the time of the visitor's entry and departure;

7.10.3 Ensure that visitors who are not required to go further into the Youth's/NMD's quarters are restricted to a controlled, designated area, and are supervised by the CONTRACTOR's staff; and

7.10.4 Ensure that all visitors entering into any area of the homes, where children are or may be present, are accompanied by CONTRACTOR's staff at all times, except parent(s), relatives, NREFM or foster families, who have been approved by the County Social Worker, for unmonitored visitation. Such approved visitors shall be accompanied by CONTRACTOR's staff to and from a private designated location in or near the homes where the visit will take place. In these instances, CONTRACTOR staff need not be present during unmonitored visitation.

7.11 Records:

Prepare and maintain accurate and complete written records on each Youth/NMD served as required by CCL Title 22 Regulations, and maintain the following information in the Youth's/NMD's case files:

7.11.1 Information regarding the Youth/NMDs participation in (CDA1915) Page 18 of 49 (May 24, 2015)

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TPSP/ILP se	ervices as	applicable;
	7.11.2	TILP;
	7.11.3	Statement of behaviors with potential risk and/or safety
concerns;		
	7.11.4	Youth's/NMD's financial information, including revenues
and disburs	sements f	or property provided by ADMINISTRATOR and signed for by
each Youth/	NMD;	
	7.11.5	Allowances received by and signed for by Youth/NMD;
	7.11.6	Reports on interviews with Youth/NMD;
	7.11.7	Special Incident Report (SIR);
	7.11.8	Intake Summary;
	7.11.9	Needs and Services Plan;
	7.11.10	Individualized Treatment Plan;
	7.11.11	Monthly Evaluations;
	7.11.12	Quarterly Evaluation Reports;
	7.11.13	Termination Summary;
	7.11.14	Absence Report;
	7.11.15	Medical/dental records;
	7.11.16	Treatment records, (including a copy of Child Health and
Disability	Prevention	n (CHDP) physical, or its equivalent, that is less than
one (1) yea	old);	
	7.11.17	All psychotropic medication orders, medication changes,
and Medicat	ion Admin	istration Records (MARs);
	7.11.18	Monthly feedback from the Youth's/NMD's school regarding
academic pr	rogress an	d social performance; and
	7.11.19	All other records related to services provided to the
Youth/NMD.		
7.12	County R	ecords:
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7.12.1 Upon rejection of a referral, CONTRACTOR shall immediately return all documents furnished by ADMINISTRATOR to the County Social Worker.

7.12.2 Upon termination of Youth's/NMD's placement, CONTRACTOR shall return all original Juvenile Court records furnished by ADMINISTRATOR to the County Social Worker, upon request, within thirty (30) calendar days after Youth's/NMD's discharge.

7.13 House Log Book:

Maintain a House Log Book in each home that is handwritten, reviewed, and initialed at the beginning of each work shift, with entries made subsequent to the last working shift. The House Log Book will contain a chronological daily record of the following:

- 7.13.1 Population count;
- 7.13.2 Visitors;
- 7.13.3 Special incidents/problems;
- 7.13.4 Group and individual activities;
- 7.13.5 Furloughs or other off-site trips of Youth/NMD; and
- 7.13.6 Staff on duty, including date and time staff enters and leaves the home.

7.14 After Care:

Provide individualized discharge planning to include the following after care services:

- 7.14.1 In-home staffing support, as needed, for at least thirty (30) days after the Youth/NMD exits the program;
- 7.14.2 Twenty-four hours/seven days per week (24/7) crisis intervention on-call phone support for at least thirty (30) days after the Youth/NMD exits the program;
- 7.14.3 Time-limited, purposeful therapeutic intervention and

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support to ensure the Youth's/NMD's successful transition to a lower level of care; and

7.14.4 The "warm hand off" step-down/transition process from staff to other providers or specialists, to enhance communication of client information and facilitate continuity of treatment between providers and clinical locations or programs.

8. <u>FACILITIES</u>

8.1 CONTRACTOR shall provide residential services for up to twelve (12) Youth/NMDs placed in the two (2) High Needs Youth Residential homes as referenced in Subparagraph 1.2 of this Exhibit A, at:

Tustin Family Campus

15405 Lansdowne Road

Tustin, CA 92782

8.2 CONTRACTOR shall maintain the High Needs Youth Residential Homes in a manner which shall ensure the well-being, protection, health, safety, and comfort of each Youth/NMD. Each Youth/NMD shall be afforded a reasonable degree of privacy.

9. <u>HANDLING COMPLAINTS</u>

CONTRACTOR shall:

- 9.1 Develop, operate, and maintain procedures for receiving, investigating, and responding to complaints, including Civil Rights complaints, requests for COUNTY reviews, negative comments and other complaints relating to the High Needs Youth Residential Homes Services program at TFC filed by Youth/NMD, other contract service providers, community organizations, and the public.
- 9.2 Maintain a log for identification and response to complaints. When complaints cannot be resolved informally, a system of follow-through will be instituted which adheres to formal plans for specific actions and strict (CDA1915)

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time deadlines. Ideally responses to complaints should occur within two (2) business days.

9.3 For Civil Rights complaints, CONTRACTOR shall refer to

- 9.3 For Civil Rights complaints, CONTRACTOR shall refer to Subparagraph 9.6.2 of this Agreement.
- 9.4 Identify issues with potential legal implications, and review any such cases with designated COUNTY staff prior to responding to the complaints.
- 9.5 Provide to COUNTY, in a form approved by ADMINISTRATOR, information pertaining to complaints including CONTRACTOR's response, as described in Subparagraph 10 of this Exhibit A, within ten (10) business days of the complaint. CONTRACTOR shall provide a summary of all complaints and/or negative comments as prescribed and in a format approved by ADMINISTRATOR.

10. <u>OUTSIDE CONTACTS</u>

CONTRACTOR shall:

- 10.1 Immediately inform ADMINISTRATOR upon receiving any inquiry from an elected official, their representative, participant advocate, or the press and immediately provide information in order to permit ADMINISTRATOR to respond.
- 10.2 Consult with ADMINISTRATOR prior to initiating contact with a participant advocate or the press.
- 10.3 Inform ADMINISTRATOR prior to initiating contact with an Orange County elected official or their representative.

11. STAFF TRAINING

CONTRACTOR shall participate in training(s) that ADMINISTRATOR determines to be mandatory, including but not limited to annual Child Abuse and Dependent/Elder Abuse Reporting trainings, and attend Group Home Forums. CONTRACTOR shall conduct subsequent training(s) for its staff, and shall:

11.1 Provide ongoing staff training and assistance to its staff to ensure that all assignments are effectively handled.

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- 11.2 Develop a training program to educate its staff on the characteristics of the Youth/NMDs placed in the High Needs Youth Residential Homes Services program.
- 11.3 Ensure that its staff receives training in understanding cultural differences among groups of participants, and recognizes and effectively intervenes to overcome any language and/or cultural barriers to employment that may be evident.
- 11.4 Maintain a log of in-house training activities and participants in compliance with Title 22 Regulations. This log will be made available to ADMINISTRATOR upon request.

12. REPORTING REQUIREMENTS

CONTRACTOR shall submit various reports in a format approved by SSA with various report due dates, and/or enter data into various County and/or State data systems as determined by ADMINISTRATOR, including but not limited to the following:

12.1 <u>Intake Summary</u>:

The Intake Summary shall be completed within thirty (30) days of placement in the program and shall be maintained in the Youth's/NMD's case file, and shall include but not be limited to:

- 12.1.1 Identification of Youth/NMD's strengths;
- 12.1.2 Medical and dental needs:
- 12.1.3 Psychological/psychiatric evaluations obtained;
- 12.1.4 Case staffing review summaries;
- 12.1.5 Educational assessment;
- 12.1.6 Peer adjustment;
- 12.1.7 Relationship to staff;
- 12.1.8 Involvement in recreation programs;
- 12.1.9 Behavioral problems;

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12.1.10 Motivators, triggers, means of de-escalation; and

12.1.11 Involvement/relationship with parent(s), relatives, NREFM, significant relationship connections and important persons.

12.2 Needs and Services Plan:

The Needs and Services Plan is required by Title 22. CCR Sections 84068.2 and 84268.2 and shall be developed in partnership with Youth/NMD, all of the Youth's/NMD's treatment providers including the County Social Worker, within thirty (30) days of the Youth/NMDs placement in the program. CONTRACTOR shall provide a signed copy of the plan including Youth/NMD's signature, to the Youth's/NMD's County Social Worker within seven (7) calendar days of completion. A progress report identifying the Youth/NMDs strengths and progress in stepping down to a lower level of care shall be completed, with signatures, and submitted to the Youth's/NMD's County Social Worker every three (3) months thereafter. The plan shall be based on information including, but not limited to:

- 12.2.1 Review of the HEP and HEP Encounter form;
- 12.2.2 Placement information;
- 12.2.3 Service needs of the Youth/NMDs family structure and permanency plan; and
- 12.2.4 Utilization of the TPSP/ILP for Youth age fifteen and one-half (15½) years and older.

12.3 <u>Individualized Treatment Plan (ITP)</u>:

The ITP shall be developed in partnership with all of the Youth's/NMD's treatment providers and Treatment Team, including the County Social Worker, and shall be completed within thirty (30) days of the Youth/NMDs placement in the program. The ITP shall address the Youth/NMDs:

- 12.3.1 Individual social, mental health, and educational needs;
- 12.3.2 Short and long term treatment goals;

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	12.3.3	Methods	and	modality	of	treatment	intervention(s
delineated:	and						

12.3.4 Shall be reviewed and updated, and progress shall be measured and reported at each monthly Treatment Team meeting.

12.4 <u>Monthly Evaluation</u>:

CONTRACTOR shall submit ongoing written evaluations on each Youth/NMD on a monthly basis, to be submitted within seven (7) calendar days following the monthly reporting period. The reports shall be submitted in a format approved by ADMINISTRATOR. Monthly Evaluations will include, but not be limited to:

- 12.4.1 Progress toward accomplishing the goals, strategies, and outcome objectives described in Paragraph 4;
- 12.4.2 Identification and assessment of each Youth/NMDs unmet needs: recommendations. and efforts made to meet these needs:
 - 12.4.3 Reassessment of the Youth/NMDs adjustment to the program;
- 12.4.4 Current status of Youth/NMDs physical and psychological health, a report of medical care received and medication(s) administered;
- 12.4.5 Modification of the Youth/NMDs treatment plan as necessary;
- 12.4.6 A record of any serious behavioral problems and how these problems were treated, as well as the Youth/NMDs responses;
- 12.4.7 A record of parental contacts, conferences, and visits, contacts with relatives, NREFM, or any other significant relationship connections, or important persons relevant to reunification and permanency connections;
- 12.4.8 A record of contacts/visits with the Youth's/NMD's County Social Worker during the month;
- 12.4.9 A record including dates of contacts to include but not (CDA1915) Page 25 of 49 (May 24, 2015)

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be limited to treatment professionals such as psychiatrist(s), psychologist(s), licensed or non-licensed mental health professionals, Clinical Social Worker(s), and/or Marriage and Family Therapist(s), etc.; and

12.4.10 Copies of any pertinent information such as school reports, medical reports and psychological/psychiatric reports.

12.5 Quarterly Evaluation:

CONTRACTOR shall submit ongoing written evaluations on each Youth/NMD to Youth's/NMD's County Social Worker on a quarterly basis to be submitted within seven (7) calendar days following the quarterly reporting period. These evaluations shall include, but not be limited to:

- 12.5.1 Progress toward accomplishing the goals, strategies, and outcome objectives described in Paragraph 4.
- 12.5.2 Identification, and assessment, of each Youth/NMDs unmet needs; recommendations, and efforts made to meet these needs;
 - 12.5.3 Reassessment of Youth/NMDs adjustment to the program;
- 12.5.4 Current status of Youth/NMDs physical and psychological health, including medical care received and medication administered;
 - 12.5.5 Modification of the treatment plan as necessary;
- 12.5.6 A record of any serious behavioral problems, how problems were treated, and Youth/NMDs responses;
- 12.5.7 A record of parental contacts, conferences and visits, contacts with relatives, friends, and important persons, relevant to reunification and permanency connections.
- 12.5.8 A record of contacts/visits with Youth's/NMD's County Social Worker during the quarter;
- 12.5.9 A record including dates of contacts to include but not be limited to, treatment professionals such as psychiatrist(s), psychologist(s), licensed or non-licensed mental health professionals, (CDA1915)

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Clinical	Social	Worker(s),	and/or	Marriage	and	Family	Therapist(s),	etc.
during th	e quarte	er; and						

12.5.10 Copies of any pertinent information such as school reports, medical reports, and psychological/psychiatric reports.

12.6 Quarterly Performance Outcomes Report:

The Quarterly Performance Outcomes Report shall be submitted to ADMINISTRATOR on a quarterly basis, including performance on identified program objectives and outcomes measures and all items as noted in Paragraph 4. Performance outcomes will be determined by ADMINISTRATOR. Quarterly performance reports will be submitted by the tenth (10th) day of the month following each three (3) month reporting period.

12.7 Termination Summary:

At the end of the service period, CONTRACTOR shall prepare and submit within seven (7) calendar days of termination of the Youth/NMDs placement, a closing summary of all issues regularly reported in the monthly evaluations including but not limited to:

- 12.7.1 Name, address, and phone number of location, and person(s) Youth/NMD was discharged/placed to and date of discharge;
 - 12.7.2 Records relating to treatment provided to Youth/NMD;
- \$12.7.3\$ Any monies (i.e., allowances, savings) owed to the Youth/NMD: and
- 12.7.4 An inventory of the Youth/NMDs personal belongings and clothing. The Youth/NMD will sign the Termination Summary in agreement with the identification of personal belongings and clothing released to the Youth/NMD when exiting the program.

12.8 <u>Absence Report</u>:

12.8.1 An authorized absence is one to which the Youth's/NMD's County Social Worker has authorized and/or has mutual agreement for absence (CDA1915)

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law enforcement agency, CCL, and the Youth's parent(s)/guardian(s). 12.8.3 Following the return of a NMD's unauthorized absence,

Following the return of a Youth's unauthorized absence.

CONTRACTOR shall immediately notify the Youth's/NMD's County Social Worker, local law enforcement agency, and CCL.

CONTRACTOR shall immediately notify the Youth's County Social Worker, local

- 12.8.4 CONTRACTOR, in collaboration with the Treatment Team. shall provide an evaluation and intervention plan for the Youth/NMD that emphasizes the significance of their unauthorized absence to minimize and decrease future unauthorized absences. The intervention plan shall be documented in the Youth's/NMD's case file; and
- CONTRACTOR shall maintain a record of authorized and 12.8.5 unauthorized absences in the Youth's/NMD's case file.

13. SPECIAL OR UNPLANNED INCIDENTS

13.1 Serious Illness, Accident/Injury, Hospitalization, or Death:

- 13.1.1 CONTRACTOR shall immediately telephone the County Social Worker upon becoming aware of any serious illness, accident/injury, hospitalization, or death of any Youth/NMD in CONTRACTOR's care. If the County Social Worker is unavailable, CONTRACTOR shall make person-to-person notification by calling the County Social Worker's supervisor, and the Program CONTRACTOR shall also immediately telephone the Officer of the Day. Permanency Services Program (PSP) Manager or designee for COUNTY placements regarding:
 - 13.1.1.1 Death of any Youth/NMD:
 - 13.1.1.2 Hospitalization:
 - 13.1.1.3 Any serious illness;
 - 13.1.1.4 Accident/injury;

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1	13.1.1.5 Suicide attempt;
2	13.1.1.6 Abduction;
3	13.1.1.7 Client re-location; and
4	13.1.1.8 Natural or man-made disaster or evacuation.
5	13.1.2 If the County Social Worker, supervisor, Program Officer
6	of the Day, PSP Manager or designee are unavailable, CONTRACTOR shall make
7	person-to-person notification by calling SSA Orangewood Children and Family
8	Center (OCFC) at (714) 935-7080. CONTRACTOR shall comply with the "Special
9	Incident Reporting Guidelines for Residential Facilities, Group Home, Small
10	Family Home, and Foster Family Agency," developed by CDSS, CCLD and
11	ADMINISTRATOR, incorporated herein by reference in Paragraph 14 as it
12	currently exists or may hereafter be amended.
13	13.1.3 CONTRACTOR shall follow the verbal report with the
14	submission of an electronic Special Incident Report (SIR), via the online
15	Foster Youth Information (FYI) System within one (1) business day of such
16	serious illness, accident/injury or death occurs. In the event the FYI system
17	is not available, CONTRACTOR shall submit the SIR via facsimile within one (1)
18	business day of the incident to avoid delinquency. Standard protocol shall
19	resume once the FYI system becomes available.
20	13.1.4 The verbal and electronic/facsimile reports shall
21	include, but not be limited to:
22	13.1.4.1 Name of the Youth/NMD;
23	13.1.4.2 Date of birth of the Youth/NMD:
24	13.1.4.3 Date, time, and location of serious illness,
25	accident/injury, hospitalization, or death;
26	13.1.4.4 Nature of the illness/injury or the
27	circumstances of the death;
28	13.1.4.5 Name or names of CONTRACTOR's officers,
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employees, v	volunteer	s, or agents	s with knowl	edge of	the even	t;	
		13.1.4.6	Name of th	ne atten	ding phys	ician;	
		13.1.4.7	Name of th	ne hospi	tal;		
		13.1.4.8	When appl	icable,	the pol	ice report	number,
name of the	police	agency hand	ling the in	cident,	date of	the police	report,
and a summar	ry of the	e circumstand	ces.				
13.2	Other Sp	ecial Incide	ents:				
	CONTRACT	OR shall in	nmediately 1	telephon	e the Co	ounty Social	Worker
and PSP Mana	ager or d	lesignee, if	any of the	followi	ng occurs	:	
	13.2.1	Assault;					
	13.2.2	Medication	Administrat	ion Err	ors;		
	13.2.3	Youth/NMD i	refused medi	cation;			
	13.2.4	Mis-adminis	stered medic	cation;			
	13.2.5	Missed med	cation;				
	13.2.6	Self-injury	/ ;				
	13.2.7	Sexual act	vity;				
	13.2.8	Suspension	from school	;			
	13.2.9	Unauthorize	ed school ab	sences;			
	13.2.10	Absence wit	thout leave;				
	13.2.11	Possession	of contra	band or	illegal	substance	and/or
weapons;							
	13.2.12	Law enforce	ement interv	ention	and/or ar	rest;	
	13.2.13	Property da	amage and or	`vandal	ism;		
	13.2.14	Personal r	ights compla	int; an	d		
	13.2.15	Any behavio	or or activi	ties by	any volu	nteer or CO	NTRACTOR
staff whil	e on o	duty which	substanti	ally d	isrupts	activities	within
CONTRACTOR'S	s facili	ty and jeop	ardizes the	e statu	s, safety	y, or healt	ch of a
Youth/NMD p	laced by	ADMINISTRATO	DR.				
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13.3 This verbal report shall be followed by the submission of a Special Incident Report SIR form approved by ADMINISTRATOR, to the County Social Worker and PSP Manager or designee within three (3) calendar days of the incident via the Children and Family Services (CFS) Special Incident Report SIR Fax Line at (714) 940-3961 and/or the Secure Communication Management System (SCMS).

14. <u>CONTRACTOR PERFORMANCE MONITORING</u>

- 14.1 CONTRACTOR's performance shall be monitored and reviewed by ADMINISTRATOR who will conduct reviews as part of an on-going evaluation of CONTRACTOR's performance. CONTRACTOR shall cooperate with ADMINISTRATOR in providing the information necessary for performance monitoring. ADMINISTRATOR may use a variety of inspection methods to evaluate CONTRACTOR's performance, including, but not be limited to, the following:
- 14.1.1 ADMINISTRATOR will inspect CONTRACTOR cases and applicable data reports to ensure compliance with the outcome objectives as stated in Subparagraph 4.3 of this Exhibit A.
- 14.1.2 Random sampling of program activities including a review of case files:
 - 14.1.3 Activity checklists and random observations;
- 14.1.4 Inspection of output items on a periodic basis as deemed necessary; and

14.1.6 Service provider complaints or reports.

14.2 When it is determined that the services were not performed in accordance with this Agreement and/or COUNTY policies during the review period, ADMINISTRATOR may require a corrective action plan. CONTRACTOR shall, within the time period specified in any such corrective action plan, remedy (CDA1915)

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the performance defects.

14.3 CONTRACTOR shall cooperate with COUNTY in providing the information necessary for performance monitoring and with authorized State or Federal representatives who may audit program services. Performance evaluation meetings shall be conducted as deemed necessary by ADMINISTRATOR.

15. QUALITY CONTROL

Throughout the term of this Agreement, CONTRACTOR shall establish and utilize a comprehensive Quality Control Plan (QCP), in a format approved by ADMINISTRATOR, to monitor the level of program service and quality. The QCP shall be effective on the start date of this Agreement and shall be updated and resubmitted for ADMINISTRATOR approval when changes occur. The QCP will include, but not be limited to, the following:

- 15.1 The method for ensuring the services, deliverables, and requirements defined in this Agreement are being provided at or above the level of quality per this Agreement;
- 15.2 The method for assuring that CONTRACTOR staff rendering services under this Agreement have the necessary qualifications;
- 15.3 The method for identifying and preventing deficiencies in the quality of service as defined by COUNTY policy.
- 15.4 The method for providing ADMINISTRATOR with a copy of CONTRACTOR case reviews, a clear description of, and corrective action taken, to resolve identified problems;
- 15.5 Items/areas to be inspected on either a scheduled or unscheduled basis, how often inspections shall be accomplished, and the title of the individual(s) who shall perform the inspections;
- 15.6 Specific methods for identifying and preventing deficiencies in the quality of service performed, before the level of performance becomes unacceptable;

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 $\,$ 15.7 Maintenance of a file of all inspections conducted by CONTRACTOR and, if necessary, the corrective action taken; and

15.8 Method for continuing services in the event of a man-made or natural disaster.

16. BUSINESS CONTINUITY PLAN

- 16.1 CONTRACTOR shall provide a written Business Continuity Plan (BCP) that identifies how CONTRACTOR shall continue to provide services after a business interruption, including but not limited to, a man-made or natural disaster. The BCP will include a Disaster Preparedness and Response Plan and shall be submitted to COUNTY within thirty (30) days after the commencement of this Agreement.
- 16.2 The Disaster Preparedness and Response Plan shall include, but not be limited to, the following:
- 16.2.1 Evacuation protocols and procedures that include the CONTRACTOR's responsibility for the safety, relocation, and tracking of all Youth/NMD in CONTRACTOR's care during any disaster event.
- 16.2.2 Notification to be made to ADMINISTRATOR with regard to Youth's/NMD's welfare, including the provision of on-site emergency contact information.
- 16.2.3 Provisions for maintaining court ordered services during a disaster.
 - 16.2.4 Protection and recovery of Youth's/NMD's records.
- 16.2.5 Provision of crisis-response services to Youth/NMDs such as crisis counseling, medical needs, both through the provision of prescribed medications, or through the provision of emergency medical services.
 - 16.2.6 Disaster response training for staff.

17. <u>STAFFING REQUIREMENTS</u>

17.1 CONTRACTOR shall be in compliance with all CDSS CCLD, Title 22 (CDA1915) Page 33 of 49 (May 24, 2015)

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17.2 All services must be linguistically and culturally responsive to the Youth/NMDs served. Although English is the predominant language spoken, there are Youth/NMDs whose primary language is not English (e.g., Spanish or

Regulations for education, experience and staffing ratios.

- 17.3 All direct service staff shall speak, read, and write in English, with the ability to prepare clear, complete and concise written and verbal reports in English.
- 17.4 Bi-lingual direct service staff shall speak, read, and write the specified second language (i.e., Spanish or Vietnamese) in which services are to be delivered and shall be available to provide such services to the Youth/NMDs, and their families/caregivers.
- 17.5 Bi-lingual staffing ratios shall be maintained in accordance with the language needs of the target population.
 - 17.6 All direct service staff shall:
- Be proficient in the use of personal computers and 17.6.1 Microsoft Windows (Word, Excel and Outlook); and
- Be trained, knowledgeable and experienced in the needs of the target population and shall engage in trauma informed practice accordingly.
- 17.7 All staff employed by CONTRACTOR residing or working in the High Needs Youth Residential Homes Services program shall be employees of CONTRACTOR and shall:
 - 17.7.1 Maintain confidentiality:
- 17.7.2 Submit fingerprints to, and receive clearance by the Department of Justice for criminal background clearance check;
- 17.7.3 Receive clearance from a Child Abuse Clearance Index check;

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1	17.7.4 Provide a drug screen with negative results;
2	17.7.5 Pass a physical examination;
3	17.7.6 Complete a IB tuberculosis screening test with proof of
	negative results;
	17.7.7 Possess Basic First Aid and CPR Certification; and
	17.7.8 Possess a valid California State driver's license with
	acceptable driving record as determined by CONTRACTOR'S insurance carrier and
	verified clearance from the California Department of Motor Vehicles.
	17.8 Work shifts for direct service staff shall not exceed eleven (11)
	hours per shift during a twenty-four (24) hour period while performing
	contracted work. A minimum of eight (8) hours must elapse between the end of
	the staff's shift performance of contracted work and start of the staff's next
	commencement of contracted work shift. A shift shall be defined as the hour
	the staff begins the work day and the hour the staff is released from the work
	day.
	17.9 Situational exceptions to Subparagraph 17.8 of this Exhibit A may
	be made during emergencies such as natural disasters, unscheduled absences of
	other direct service staff or other occurrences that arise that require
	additional coverage, or when in unforeseen situations. CONTRACTOR shall
	notify ADMINISTRATOR as soon as feasibly possible when a direct service staff
	is required to work beyond the parameters defined in Subparagraph 17.8 of this
	Exhibit A.
	17.10 Houseparents shall:
	17.10.1 Be employees of CONTRACTOR;
	17.10.2 Reside onsite in each of the homes during scheduled work
	hours, and must be able to share the same living quarters;
	17.10.3 Be responsible for facilitating family activities, meal
	preparation, dining with the Youth/NMDs, grocery shopping, light housekeeping,
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and normal duties of a household;

17.10.4 Perform all other duties described in Paragraph 19.4.

17.10.5 With CCLD approval, houseparents may have children of their own living in the home; however, houseparents shall not supervise their own children while providing services to Youth/NMDs. Houseparents' children are not allowed in the Youth's/NMD's personal living areas such as bedrooms or bathrooms.; and

17.10.6 Perform all other duties described in Paragraph 19.4.

18. STAFF

CONTRACTOR shall provide the following described Administrative and Direct Service positions at the specified full-time equivalent (FTE). FTEs shall be divided evenly among the two (2) High Needs Youth Residential Homes unless otherwise specified.

18.1 Administrative Position:

18.1.1 <u>Program Administrator: 1.0 FTE</u>

Duties:

18.1.1.1 Function as the Group Home Administrator in compliance with CCLD Title 22 Regulations.

18.1.1.2 Direct the planning, implementation, and coordination of all policies and procedures of the High Needs Youth Residential Homes Services program.

18.1.1.3 Facilitate, oversee, and monitor placement referrals from ADMINISTRATOR in collaboration with the Licensed Clinical Case Manager.

18.1.1.4 Oversee and monitor discharge planning and placements in collaboration with the Treatment Team and Licensed Clinical Case Manager.

18.1.1.5 Oversee development, implementation, and (CDA1915) Page 36 of 49 (May 24, 2015)

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1	monitoring of all services and treatment provided.
2	18.1.1.6 Manage the day-to-day program operations
3	including budgeting, administration, program activities, facility maintenance,
4	staff development and training, and provide supervision to all direct service
5	staff.
6	18.1.1.7 Oversee and monitor the quality of service
7	delivery for all services provided.
8	18.1.1.8 Oversee and monitor coordination of referrals
9	to HCA Behavioral Health Services in accordance with HCA referral protocol,
10	for behavioral, mental health, psychiatric, and medication services. Monitor
11	follow-up and collaboration with HCA for ongoing services, and medication
12	needs of the Youth/NMDs.
13	18.1.1.9 Coordinate, develop and implement protocol
14	and procedures for emergency medical, behavioral, and mental health crises,
15	evaluation, intervention, and support during regular business, and after-
16	hours.
17	18.1.1.10 Oversee and monitor appropriate utilization
18	of certified behavioral crisis prevention, crisis management, and crisis
19	intervention program compliance.
20	18.1.1.11 Facilitate and collaborate with ADMINISTRATOR
21	for all appropriate treatment services. Notify ADMINISTRATOR of any
22	problematic situations in a timely manner.
23	18.1.1.12 Oversee completion and delivery of required
24	reports to ADMINISTRATOR in a timely manner.
25	18.1.1.13 Maintain Youth/NMDs case files in accordance
26	with CCL Title 22 Regulations.
27	18.1.1.14 Attend and participate in all required COUNTY
28	meetings including Group Home Forums.

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1	.8.1.1.15	Establish	and	maintain	coll	aborat	ive
relationships and part	nerships w	ith local	community	providers	as des	cribed	in
Subparagraph 5.35 and	with TFC pa	artner orga	anizations				
1	.8.1.1.16	Ensure the	e health,	safety, a	nd well	-being	of
Youth/NMDs.							
1	.8.1.1.17	Ensure	staff-to-c	child ra	atios	are	in
compliance with CCL Ti	tle 22 Regu	ulations.					
1	8.1.1.18	Maintain	oversight	of any	visitor	s to	the
High Needs Youth Resid	dential home	es.					
1	.8.1.1.19	Facilitate	e on-site	family vis	sits.		
1	8.1.1.20	Direct ar	nd facili	tate the	corre	ction	of
deficiencies and quali	ty improver	ment effort	CS.				
1	8.1.1.21	Provide or	ngoing and	timely co	ommunica	tion w	ith
ADMINISTRATOR.							
1	8.1.1.22	Be availab	ole twenty	-four hour	rs/seven	days	per
week (24/7) to provide	e directior	n and assis	st in hand	lling cris	is and	emerge	ncy
situations.							
<u>Q</u>	<u> ualificatio</u>	ons:					
1	8.1.1.23	Current	Group	Home	Admi	nistra	tor
Certification approved	by CCLD.						
1	.8.1.1.24	Master's	Degree	from	an a	ccredi	ted
college/university in	Human Serv	ices or rel	lated fiel	d.			
1	8.1.1.25	Licensed	Marriage	and Fa	amily	Therap	ist
(LMFT), or Licensed Cl	inical Soc	ial Worker	(LCSW) is	preferred	d.		
1	8.1.1.26	Four (4)	years of	experience	e in re	sident	ial
child care facility m	nanagement,	including	case man	agement dı	uties r	elated	to
the target population.							
1	8.1.1.27	Excellent	written	and ora	1 comm	nunicat	ion
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1	skills, and strong organizational, management and leadership skills.
2	18.2 <u>Direct Service Positions</u>
3	18.2.1 <u>Licensed Clinical Case Manager: 1.0 FTE</u>
4	<u>Duties</u> :
5	18.2.1.1 Provide onsite individual counseling, group
6	sessions/classes, crisis intervention and crisis management counseling,
7	family/caregiver engagement strategies, and discharge/transition support
8	counseling as described in Subparagraph 5.15.
9	18.2.1.2 Coordinate and provide Youth/NMD interviews
10	and intake screenings, assess individual treatment needs, provide
11	consultation, and participate on the Treatment Team.
12	18.2.1.3 Collaborate with and assist Program
13	Administrator with facilitating and monitoring placement referrals from
14	ADMINISTRATOR.
15	18.2.1.4 Coordinate treatment plans and provide
16	ongoing communication and collaboration with ADMINISTRATOR for treatment
17	services.
18	18.2.1.5 Serve as the primary liaison to coordinate
19	and provide referrals to HCA Behavioral Health Services in accordance with HCA
20	referral protocol, for behavioral, mental health, psychiatric, and medication
21	services. Provide follow-up and collaboration with HCA for ongoing services,
22	and medication needs of the Youth/NMDs as described in Subparagraph 5.14.
23	18.2.1.6 Provide timely written documentation and
24	reports as required for all services provided.
25	18.2.1.7 Facilitate and coordinate discharge planning
26	and placements in collaboration with the Treatment Team, Program
27	Administrator, and ADMINISTRATOR.
28	18.2.1.8 Authorize and monitor family member/caregiver
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1	contact with Youth/NMDs.
2	18.2.1.9 Coordinate and maintain contact with local
3	community providers as described in Subparagraph 5.35, to meet the needs of
4	the Youth/NMDs.
5	18.2.1.10 Provide consistent, ongoing, and timely
6	communication with ADMINISTRATOR.
7	18.2.1.11 Provide support and training to direct
8	service staff on various topics such as de-escalating behavioral situations,
9	and modeling responsible, positive, and respectful behaviors towards the
10	Youth/NMDs.
11	18.2.1.12 Testify in Orange County Juvenile Court if
12	required.
13	<u>Qualifications</u> :
14	18.2.1.13 Master's Degree from an accredited
15	college/university in Social Work, Human Services, Behavioral Science, or
16	related field.
17	18.2.1.14 LCSW is required.
18	18.2.1.15 Two (2) years of experience providing case
19	management and counseling services in a residential child care facility.
20	18.2.1.16 One (1) year of experience working with youth
21	with substance abuse issues and/or substance counseling services with youth is
22	preferred.
23	18.2.1.17 Excellent written and oral communication
24	skills.
25	18.3 <u>Clinical Case Manager: 1.0 FTE</u>
26	<u>Duties</u> :
27	18.3.1 Provide onsite individual counseling, group
28	sessions/classes, crisis intervention and crisis management counseling,
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family/caregiver engagement strategies, and discharge/transition support
counseling, as described in Subparagraph 5.15.
18.3.2 Coordinate and provide Youth/NMD interviews and intake
screenings, assess individual treatment needs, provide consultation, and
participate on the Treatment Team.
18.3.3 Assist Licensed Clinical Case Manager with facilitating
and monitoring placement referrals from the County.
18.3.4 Coordinate treatment plans and provide ongoing
communication and collaboration with ADMINISTRATOR for treatment services.
18.3.5 Assist Licensed Clinical Case Manager with providing
referrals to HCA Behavioral Health Services in accordance with HCA referral
protocol, for behavioral, mental health, psychiatric, and medication services.
Provide follow-up and collaboration with HCA for ongoing services, and
medication needs of the Youth/NMDs as described in Subparagraph 5.14.
18.3.6 Provide timely written documentation and reports as
required for all services provided.
18.3.7 Facilitate and coordinate discharge planning and
placements in collaboration with the Treatment Team, Program Administrator,
and ADMINISTRATOR.
18.3.8 Authorize and monitor family member/caregiver contact
with Youth/NMDs.
18.3.9 Coordinate and maintain contact with local community
providers as described in Subparagraph 5.35 to meet the needs of the
Youth/NMDs.
18.3.10 Provide consistent, ongoing, and timely communication
with ADMINISTRATOR.
18.3.11 Provide support and training to direct service staff on
various topics such as de-escalating behavioral situations, modeling
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1	responsible, positive, and respectful behaviors towards Youth/NMDs.					
2	18.3.12 Testify in Orange County Juvenile Court if required.					
3	<u>Qualifications</u> :					
4	18.3.13 Master's Degree from an accredited college/university in					
5	Social Work, Human Services, Behavioral Science, or related field, and one					
6	(1) year of experience providing case management and counseling services in a					
7	residential child care facility; or					
8	18.3.14 Registered Intern: Master's Degree from an accredited					
9	college/university in Social Work, Human Services, Behavioral Science, or					
10	related field, and in the process of completing licensure requirements for					
11	Licensed Marriage and Family Therapist (LMFT); or Licensed Clinical Social					
12	Worker (LCSW), and two (2) years of experience providing case management and					
13	counseling services in a residential child care facility.					
14	18.3.15 One (1) year of experience working with youth with					
15	substance abuse issues and/or substance counseling services with youth is					
16	preferred.					
17	18.3.16 Excellent written and oral communication skills.					
18	18.3.17 <u>Houseparent: 2.0 FTE</u>					
19	<u>Duties</u> :					
20	18.3.17.1 Reside on-site and provide care and					
21	supervision of Youth/NMDs during scheduled work hours.					
22	18.3.17.2 Provide support on an on-call basis during					
23	emergency situations.					
24	18.3.17.3 Model and teach the Youth/NMDs independent					
25	self-sufficiency skills, self-care skill building, and positive interpersonal					
26	and social skills development.					
27	18.3.17.4 Prepare and oversee daily meals.					
28	18.3.17.5 Dine with the Youth/NMDs at mealtimes and					
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engage in posi	itive conversa	ations,	taking t	he opp	ortunity	to	model
communication, ar	nd show interest	t in the Y	outh/NMDs				
	18.3.17.6	Purchase	e, invent	ory, a	nd store	e food	d ir
accordance with C	CCLD standards.						
	18.3.17.7	Purchase	e, and ma ^s	intain c	n-site i	nventor	ry of
clothing, basic	hygiene, an	d househ	nold supp	olies,	and pro	vide	light
housekeeping.							
	18.3.17.8	Schedule	e medical	and de	ental ca	re for	the
Youth/NMDs, and m	naintain medicat	cion compl	iance doci	umentati	on.		
	18.3.17.9	Schedule	e and mon-	itor all	transpo	rtation	n for
Youth/NMDs.							
	18.3.17.10	Serve a	s a liai	son bet	ween You	uth/NMD	and
their family/sign	nificant relatio	onship/imp	ortant pe	rson con	nections.	•	
	18.3.17.11	Monitor	all conta	act with	n family/	'signif	icant
relationship/impo	ortant person c	onnection	s and pro	vide inf	ormation	about	such
to Program Admini	strator and Lic	censed Cli	nical Case	e Manage	r.		
	18.3.17.12	Ensure t	hat Youth.	/NMDs at	tend scho	001.	
	18.3.17.13	Contact	school	per:	sonnel	(teac	hers
counselors etc.)	at least once	per month	per Youth	n/NMD an	d documer	nt pert	inen
information.							
	18.3.17.14	Develop,	organize	e, imple	ement and	d supe	rvise
all home activiti	es.						
	18.3.17.15	Ensure	appropri	ate us	age of	cert	ifie
behavioral crisi	s prevention,	crisis i	management	, and	crisis	interve	ntio
program.							
	18.3.17.16	Maintair	ı accurate	records	and repo	orts, r	evie
facility logs dai	ly, and complet	ce require	ed documen	tation.			
	Qualificati	ions:					
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1	18.3.17.17 At least twenty-one (21) years of age.
2	18.3.17.18 High school diploma or GED.
3	18.3.17.19 Completion of twelve (12) postsecondary
4	semester units in early childhood education or childhood development from an
5	accredited college/university is preferred.
6	18.3.17.20 One (1) year of experience working in a
7	residential child care facility.
8	18.3.17.21 Knowledge of basic budgetary management.
9	18.3.17.22 Excellent organization and time management
10	skills.
11	18.3.18 <u>Group Counselor: 8.0 FTE</u>
12	<u>Duties</u> :
13	18.3.18.1 Provide daily care, supervision, support,
14	guidance, counseling, mentoring, and promote self-sufficiency of Youth/NMDs.
15	18.3.18.2 Staff homes during holidays, and emergencies,
16	and houseparents' leaves, such as breaks and weekends.
17	18.3.18.3 Provide assistance to houseparents in the
18	care and supervision of Youth/NMDs.
19	18.3.18.4 Assist with preparation of meals; supervision
20	of daily living, recreational, and physical activities of Youth/NMDs.
21	18.3.18.5 Dine with Youth/NMDs at mealtimes and engage
22	in positive conversations, taking the opportunity to model appropriate
23	communication, and show interest in the Youth/NMDs.
24	18.3.18.6 Assist Youth/NMDs with homework, and ensure
25	Youth/NMDs are transported on time, to and from school, all school related
26	activities, all medical, dental, and counseling, court, visitation and any
27	other needed appointments or activities.
28	18.3.18.7 Attend and participate in all various school
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activities and meetings with Youth/NMDs such as Back to School Night, Open
House, and Parent-Teacher conferences, etc.
18.3.18.8 Assist with the assessment and determination
of individual treatment needs of the Youth/NMDs.
18.3.18.9 Assist Youth/NMDs with homework and monitor
completion of school assignments, chores and scheduled activities;
18.3.18.10 Ensure Youth/NMDs are transported on time to
and from school and all school related activities; all medical, dental, and
counseling, court, visitation and any other needed appointments or activities.
18.3.18.11 Monitor completion of school assignments,
chores, and scheduled activities.
18.3.18.12 Engage Youth/NMDs in positive interactions,
and model appropriate listening and communication skills.
18.3.18.13 Interface with community resource providers,
school personnel and treatment providers.
18.3.18.14 Ensure appropriate and timely medical
attention for each Youth/NMD, assist with administering medications as
prescribed by physician, and maintain accurate medication compliance
documentation.
18.3.18.15 Assist in handling crises and emergency
situations.
18.3.18.16 Ensure appropriate usage of certified
behavioral crisis prevention, crisis management, and crisis intervention
programs.
18.3.18.17 Provide overnight coverage as needed in the
event of an emergency. During these instances, houseparents may be awakened
to assist with emergencies.
18.3.18.18 Maintain accurate daily records and reports
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L	on Youth/NMDs progress, and prepare or assist in completion of required
)	records, reports and correspondence.
}	18.3.18.19 Notify appropriate staff and/or ADMINISTRATOR
1	as required, of any unusual incidents or emergency situations.
-)	<u>Qualifications</u> :
)	18.3.18.20 At least twenty-one (21) years of age.
7	18.3.18.21 High school diploma or GED.
}	18.3.18.22 Completion of twelve (12) postsecondary
)	semester units in early childhood education or childhood development from an
LO	accredited college/university is preferred.
1	18.3.18.23 One (1) to two (2) years of experience
12	working in a residential child care facility.
13	18.3.18.24 Effective verbal and written communication
L4	skills, verbally and in writing, prepare written reports and correspondence,
15	and ability to understand and follow verbal and written instructions.
16	18.3.19 <u>Group Counselor/Awake Overnight Staff: 2.5 FTE</u>
17	<u>Duties</u> :
18	18.3.19.1 Provide direct care and supervision of the
19	Youth/NMDs primarily during the evening, overnight, and early morning hours,
20	pursuant to the minimum standards required in CCL Title 22 Regulations, when
21	the Group Counselor staff is off duty.
22	18.3.19.2 Engage Youth/NMDs in positive interactions
23	and model appropriate listening and communication skills.
24	18.3.19.3 Supervise Youth/NMDs upon awakening and
25	assist with coverage as needed, to prepare for school.
26	18.3.19.4 Ensure adequate Group Counselor coverage
27	prior to leaving shift.
28	18.3.19.5 Conduct random physical bed check counts at a
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minimum of no less than every fifteen (15) minutes at staggered intervals, and
document bed check counts.
18.3.19.6 Ensure all perimeter doors are locked and
secure throughout the night.
18.3.19.7 Make decisions and take immediate action to
deal with emergency or unusual situations, including crisis intervention,
comforting, or counseling Youth/NMDs.
18.3.19.8 Document routine log of activity; observe and
record illnesses, unusual behavioral actions, sleep patterns, nightmare
occurrences, etc.
18.3.19.9 Follow suicide prevention protocol and
monitoring as directed.
18.3.19.10 Ensure appropriate usage of certified
behavioral crisis prevention, crisis management, and intervention program.
18.3.19.11 Administer medications as prescribed by
physician, and maintain accurate medication documentation.
18.3.19.12 Notify appropriate Provider staff and/or
ADMINISTRATOR as required, of any unusual incidents or emergency situations.
<u>Qualifications</u> :
18.3.19.13 At least twenty-one (21) years of age.
18.3.19.14 High school diploma or GED.
18.3.19.15 Completion of twelve (12) postsecondary
semester units in early childhood education or childhood development from an
accredited college/university is preferred.
18.3.19.16 One (1) to two (2) years year of experience
working in a residential child care facility.
18.3.19.17 Effective verbal and written communication
skills, verbally and in writing, prepare written reports and correspondence,
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1	and ability to understand and follow verbal and written instructions.
2	18.4 <u>Licensed Vocational Nurse (LVN) or Registered Nurse (RN):</u>
3	— Part Time/On Call
4	<u>Duties</u> :
5	18.4.1 Monitor health care of Youth/NMDs.
6	18.4.2 Maintain all medical files for Youth/NMDs.
7	18.4.3 Educate Youth/NMDs and CONTRACTOR staff on health issues,
8	first aid and emergency procedures.
9	<u>Qualifications</u> :
10	18.4.4 Current licensure by California Department of Consumer
11	Affairs Board of Vocational Nursing and Psychiatric Technicians or;
12	18.4.5 Current licensure by California Board of Registered
13	Nursing.
14	18.4.6 <u>Counselor for Specialized Treatment Services:</u> <u>Contracted</u>
15	<u>or</u> Part-Time FTE
16	<u>Duties</u> :
17	18.4.6.1 Evaluate, develop and facilitate treatment
18	services for Youth/NMDs who need specialized treatment services which include
19	but is not limited to:
20	18.4.6.2 Substance abuse, trauma informed care and
21	human trafficking Commercial Sexual Exploitation of Children (CSEC) based on
22	the needs of the Youth/NMD's.
23	<u>Qualifications</u> :
24	18.4.6.3 Master's Degree from an accredited
25	college/university in Social Work, Human Services, Behavioral Science, or
26	related field and one (1) year of experience providing case management and
27	counseling services in a residential child care facility; or
28	18.4.6.4 Registered Intern: Master's Degree from an
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accredited college/university in Social Work, Human Services, Behavioral Science, or related field, and in the process of completing licensure requirements for Licensed Marriage and Family Therapist (LMFT); or Licensed Clinical Social Worker (LCSW) and two (2) years of experience providing case management and counseling services in a residential child care facility.

18.4.6.5 One (1) year of experience working with youth with substance abuse issues and/or substance counseling services with youth is preferred.

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