

THIS AGREEMENT entered into this 1st day of July, ~~2014~~ 2016, which date is enumerated for purposes of reference only, is by and between the COUNTY OF ORANGE (COUNTY) and «UC\_NAME»«UC\_DBA», a «CORP\_STATUS» (CONTRACTOR). This Agreement shall be administered by the County of Orange Health Care Agency (ADMINISTRATOR).

WHEREAS, COUNTY wishes to contract with CONTRACTOR for the provision of Adult Non-Medical ~~Detoxification and Residential Treatment Services~~services described herein to the residents of Orange County; and

WHEREAS, CONTRACTOR is agreeable to the rendering of such services on the terms and conditions hereinafter set forth:

NOW, THEREFORE, IT IS MUTUALLY AGREED AS FOLLOWS:

//  
//  
//  
//  
//  
//  
//  
//  
//  
//  
//  
//  
//

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25  
26  
27  
28  
29  
30  
31  
32  
33  
34  
35  
36  
37

**TABLE OF CONTENTS**

<b><u>PARAGRAPH</u></b>	<b><u>PAGE</u></b>
Title Page.....	1
<u>Table of Contents</u> .....	2
Referenced Contract Provisions .....	4
I. Acronyms .....	58
II. Alteration of Terms .....	710
III. Assignment of Debts .....	710
IV. Compliance .....	710
V. Confidentiality.....	1012
VI. Cost Report.....	14
VII. Debarment and Suspension Certification .....	16
VIII. Delegation, Assignment and Subcontracts .....	16
IX. Employee Eligibility Verification .....	18
X. Equipment .....	18
XI. Facilities, Payments and Services.....	1619
XII. Indemnification and Insurance .....	1619
XIII. Inspections and Audits .....	2023
XIV. Licenses and Laws .....	2124
XV. Literature, Advertisements, and Social Media .....	2328
XVI. Maximum Obligation.....	2428
<u>XVII. Minimum Wage Laws</u> .....	29
<del>XVII.</del> <u>XVIII.</u> .....	Nondiscrimination
29	
<del>XVIII.</del> <u>XIX.</u> .....	Notices
32	
<del>XIX.</del> <u>XX.</u> Notification of Death .....	32
<del>XX.</del> <u>XXI.</u> Notification of Public Events and Meetings .....	33
<u>XXII. Payment Card Compliance</u> .....	33
<del>XXI.</del> <u>XXIII.</u> .....	Records Management and Maintenance
33	
<del>XXII.</del> <u>XXIV.</u> .....	Research and Publication
35	
<del>XXIII.</del> <u>XXV.</u> .....	Revenue
35	
<del>XXIV.</del> <u>Right to Work and Minimum Age Laws</u> .....	29

<del>XXV.</del> <u>XXVI.</u> .....	Severability
36	
<del>XXVI.</del> <u>XXVII.</u> .....	Special Provisions
36	
<del>XXVII.</del> <u>XXVIII.</u> .....	Status of Contractor
38	
<del>XXVIII.</del> <u>XXIX.</u> .....	Term
38	
<del>XXIX.</del> <u>XXX.</u> .....	Termination
38	
<del>XXX.</del> <u>XXXI.</u> .....	Third Party Beneficiary
40	
<del>XXXI.</del> <u>XXXII.</u> .....	Waiver of Default or Breach
40	
<u>XXXIII.</u> Signature Page.....	42

## **CONTENTS**

### **EXHIBIT A**

<del>I.</del> <u>I.</u> Identification of Services .....	1
--	---

### **EXHIBIT B**

### **PAGE**

I. Common Terms and Definitions .....	1
II. Payments .....	33
III. Records .....	44
IV. Reports.....	55
V. General Requirements.....	67

### **EXHIBIT C**

### **PAGE**

<del>I.</del> <u>I.</u> VI. Services .....	11
<del>II.</del> <u>II.</u> VII. Budget .....	12
<del>III.</del> <u>III.</u> VIII. Staffing .....	14

### **EXHIBIT B**

### **EXHIBIT**

### **D PAGE**

<del>I.</del> <u>I.</u> Services .....	1
<del>II.</del> <u>II.</u> Budget .....	11
<del>III.</del> <u>III.</u> Staffing .....	12

<u>EXHIBIT E</u>	<u>PAGE</u>
I. County Vehicle .....	1
II. Use of County Vehicle.....	4
—1	
III. Operator Qualifications.....	1
IV.- Vehicle Log .....	33
V.- Vehicle Maintenance .....	33
VI.- Parking and Storage .....	4
VII.- Reporting .....	4
VIII.- Collisions.....	5

**EXHIBIT C**

I. Business Associate Contract..... 1

**EXHIBIT D**

**I. Personal Information Privacy and Security Contract..... 1**

[illegible]

1 //

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

29

30

31

32

33

34

35

36

37

**REFERENCED CONTRACT PROVISIONS****Term:** July 1, ~~2014~~2016 through June 30, ~~2016~~2018Period One means the period from July 1, ~~2014~~2016 through June 30, ~~2015~~2017Period Two means the period from July 1, ~~2015~~2017 through June 30, ~~2016~~2018**Aggregate Maximum Obligation:**

Period One Aggregate Maximum Obligation:	\$4,713,626	XXXXXXXX
Period Two Aggregate Maximum Obligation:	<del>4,713,626</del>	XXXXXXXX
TOTAL AGGREGATE MAXIMUM OBLIGATION:	\$9,427,252	XXXXXXXX

**Basis for Reimbursement:** -Actual Cost**Payment Method:** ~~-Actual Cost~~ In Arrears**CONTRACTOR DUNS Number: <<DUNS>>****CONTRACTOR TAX ID Number: <<TAX ID>>****Notices to COUNTY and CONTRACTOR:**

COUNTY: \_\_\_\_\_County of Orange  
 Health Care Agency  
 Contract ~~Development and Management~~ Services  
 405 West 5th Street, Suite 600  
 Santa Ana, CA 92701-4637

CONTRACTOR: «CONTACT»  
 «LCNAME»  
 «ADDRESS»  
 «CITY\_STATE\_ZIP»  
 «CONTACT\_EMAIL»

//

//

//

//

//

#

#

**II. ACRONYMS**

The following standard definitions are for reference purposes only and may or may not apply in their entirety throughout this Agreement:

A.	AES	Advanced Encryption Standard
B.	ARRA	American Recovery and Reinvestment Act
C.	ASAM	American Society of Addiction Medicine
D.	ASRS	Alcohol and Drug Programs Reporting System
E.	BCP	Business Continuity Plan
F.	CalOMS	California Outcomes Measurement System
G.	CAP	Corrective Action Plan
H.	CCC	California Civil Code
I.	CCR	California Code of Regulations
J.	CD/DVD	Compact Disc/Digital Video or Versatile Disc
K.	CEO	County Executive Office
L.	CESI	Client Evaluation of Self at Intake
M.	CEST	Client Evaluation of Self and Treatment
N.	CHHS	California Health and Human Services Agency
O.	CFR	Code of Federal Regulations
P.	CHPP	COUNTY HIPAA Policies and Procedures
Q.	CHS	Correctional Health Services
R.	CIPA	California Information Practices Act
S.	CMPPA	Computer Matching and Privacy Protection Act
T.	COI	Certificate of Insurance
U.	CSU	Crisis Stabilization Unit
V.	DATAR	Drug Abuse Treatment Access Report
W.	D/MC	Drug/Medi-Cal
X.	W. DHCS	Department of Health Care Services
Y.	X. DMV	Department of Motor Vehicles
Z.	Y. DoD	US Department of Defense
AA.	DOJ	Department of Justice
AB.	Z. DPFS	Drug Program Fiscal Systems
AC.	AA. DRP	Disaster Recovery Plan
AD.	AB.DRS	Designated Record Set
AE.	DSM-5	Diagnostic and Statistical Manual of Mental Disorders, Fifth Edition
AF.	AC.EHR	Electronic Health Records
AG.	AD. ePHI	Electronic Protected Health Information
AH.	AE.FIPS	Federal Information Processing Standards

<u>1</u>	AI.	AF. FTE		Full Time Equivalent
<u>2</u>	AJ.	AG. GAAP		Generally Accepted Accounting Principles
<u>3</u>	AK.	AH. HCA		Health Care Agency
<u>4</u>	AL.	AI. —HHS		Health and Human Services
<u>5</u>	AM.	AJ. HIPAA		Health Insurance Portability and Accountability Act of 1996, Public
<u>6</u>				Law 104-191
<u>7</u>	AN.	AL. —HSC		California Health and Safety Code
<u>8</u>	AO.	AM. ID		Identification
<u>9</u>	AP.	AN. IEA		Information Exchange Agreement
<u>10</u>	AQ.	AO. —IRIS		Integrated Records and Information System
<u>11</u>	AR.	AP. —ISO		Insurance Services Office
<u>12</u>	AS.	AQ. —MHP		Mental Health Plan
<u>13</u>	AT.	AR. —NIATx		Network for Improvement of Addiction Treatment
<u>14</u>	AU.	AS. NIST		National Institute of Standards and Technology
<u>15</u>	AV.	AT. —OCJS		Orange County Jail System
<u>16</u>	AW.	AU. —OCPD		Orange County Probation Department
<u>17</u>	AX.	AV. —OCR		Office for Civil Rights
<u>18</u>	AY.	AW. OCSD		Orange County Sheriff's Department
<u>19</u>	AZ.	AX. —OIG		Office of Inspector General
<u>20</u>	BA.	AY. —OMB		Office of Management and Budget
<u>21</u>	BB.	AZ. —OPM		Federal Office of Personnel Management
<u>22</u>	BC.	BA. —P&P		Policy and Procedure
<u>23</u>	BD.	BB. PA DSS		Payment Application Data Security Standard
<u>24</u>	BE.	BC. —PC		State of California Penal Code
<u>25</u>	<del>BD.</del> <del>BF.</del>	PCI DSS		Payment Card Industry Data Security Standard
<u>26</u>	BG.	BE. —PHI		Protected Health Information
<u>27</u>	<del>BF.</del>	BH. PII		Personally Identifiable Information
<u>28</u>	BI.	BG. PI		Personal Information
<u>29</u>	BJ.	BH. —PRA		Public Record Act
<u>30</u>	BK.	BI. —SIR		Self-Insured Retention
<u>31</u>	BL.	SUD		Substance Use Disorder
<u>32</u>	BM.	TAF		Treatment Authorization Form
<u>33</u>	BN.	BJ. —TB		Tuberculosis
<u>34</u>	BO.	BK. —The HITECH Act		The Health Information Technology for Economic
<u>35</u>				and Clinical Health —Act, Public Law 111-005
<u>36</u>	BP.	BL. USC		United States Code
<u>37</u>	BQ.	BM. WIC		State of California Welfare and Institutions Code

### **III. ALTERATION OF TERMS**

A. This Agreement, together with Exhibits A, B, C, ~~D, E, F,~~ and ~~G~~ attached hereto and incorporated herein, fully expresses the complete understanding of COUNTY and CONTRACTOR with respect to the subject matter of this Agreement.

B. Unless otherwise expressly stated in this Agreement, no addition to, or alteration of the terms of this Agreement or any Exhibits, whether written or verbal, made by the parties, their officers, employees or agents shall be valid unless made in the form of a written amendment to this Agreement, which has been formally approved and executed by both parties.

### **III. ASSIGNMENT OF DEBTS**

Unless this Agreement is followed without interruption by another Agreement between the parties hereto for the same services and substantially the same scope, at the termination of this Agreement, CONTRACTOR shall assign to COUNTY any debts owing to CONTRACTOR by or on behalf of persons receiving services pursuant to this Agreement. CONTRACTOR shall immediately notify by mail each of these persons, specifying the date of assignment, the County of Orange as assignee, and the address to which payments are to be sent. Payments received by CONTRACTOR from or on behalf of said persons, shall be immediately given to COUNTY.

### **IV. COMPLIANCE**

A. ADMINISTRATOR has established a Compliance Program for the purpose of ensuring adherence to all rules and regulations related to federal and state health care programs.

1. ADMINISTRATOR shall provide CONTRACTOR with a copy of the relevant HCA ~~P&P~~ policies and procedures relating to HCA's Compliance Program, HCA's Code of Conduct and General Compliance Trainings.

2. CONTRACTOR has the option to adhere to HCA's Compliance Program and Code of Conduct or establish its own, provided CONTRACTOR's Compliance Program and Code of Conduct have been verified to include all required elements by ADMINISTRATOR's Compliance Officer as described in ~~Subparagraphs~~ subparagraphs below.

3. If CONTRACTOR elects to adhere to HCA's Compliance Program and Code of Conduct; the CONTRACTOR shall submit to the ADMINISTRATOR within thirty (30) calendar days of award of this Agreement a signed acknowledgement that CONTRACTOR shall comply with HCA's Compliance Program and Code of Conduct.

4. If CONTRACTOR elects to have its own Compliance Program and Code of Conduct then it shall submit a copy of its Compliance Program, Code of Conduct and relevant ~~P&P~~ policies and procedures to ADMINISTRATOR within thirty (30) calendar days of award of this Agreement. ADMINISTRATOR's Compliance Officer shall determine if ~~CONTRACTOR~~ CONTRACTOR's Compliance Program and Code of Conduct contains all required elements. CONTRACTOR shall take

necessary action to meet said standards or shall be asked to acknowledge and agree to ~~the~~ HCA's Compliance Program and Code of Conduct if the CONTRACTOR's Compliance Program and Code of Conduct does not contain all required elements.

5. Upon written confirmation from ADMINISTRATOR's Compliance Officer that the ~~CONTRACTOR~~ CONTRACTOR's Compliance Program and Code of Conduct contains all required elements, CONTRACTOR shall ensure that all Covered Individuals relative to this Agreement are made aware of CONTRACTOR's Compliance Program, Code of Conduct and related P&P policies and procedures.

6. Failure of CONTRACTOR to submit its Compliance Program, Code of Conduct and relevant P&P policies and procedures shall constitute a material breach of this Agreement. Failure to cure such breach within sixty (60) calendar days of such notice from ADMINISTRATOR shall constitute grounds for termination of this Agreement as to the non-complying party.

B. SANCTION SCREENING – CONTRACTOR shall adhere to all screening P&P policies and procedures and screen all Covered Individuals employed or retained to provide services related to this Agreement to ensure that they are not designated as Ineligible Persons, as pursuant to this Agreement. Screening shall be conducted against the General Services Administration's Excluded Parties List System or System for Award Management, the ~~HHS/OIG~~ Health and Human Services/Office of Inspector General List of Excluded Individuals/Entities, and the California Medi-Cal Suspended and Ineligible Provider List and/or any other list or system as identified by the ADMINISTRATOR.

1. Covered Individuals includes all contractors, subcontractors, agents, and other persons who provide health care items or services or who perform billing or coding functions on behalf of ADMINISTRATOR. Notwithstanding the above, this term does not include part-time or per-diem employees, contractors, subcontractors, agents, and other persons who are not reasonably expected to work more than one hundred sixty (160) hours per year; except that any such individuals shall become Covered Individuals at the point when they work more than one hundred sixty (160) hours during the calendar year. CONTRACTOR shall ensure that all Covered Individuals relative to this Agreement are made aware of ADMINISTRATOR's Compliance Program, Code of Conduct and related P&P policies and procedures.

2. An Ineligible Person shall be any individual or entity who:

- a. is currently excluded, suspended, debarred or otherwise ineligible to participate in federal and state health care programs; or
- b. has been convicted of a criminal offense related to the provision of health care items or services and has not been reinstated in the federal and state health care programs after a period of exclusion, suspension, debarment, or ineligibility.

3. CONTRACTOR shall screen prospective Covered Individuals prior to hire or engagement. CONTRACTOR shall not hire or engage any Ineligible Person to provide services relative to this Agreement.

4. CONTRACTOR shall screen all current Covered Individuals and subcontractors semi-annually to ensure that they have not become Ineligible Persons. CONTRACTOR shall also request that its subcontractors use their best efforts to verify that they are eligible to participate in all federal and State of California health programs and have not been excluded or debarred from participation in any federal or state health care programs, and to further represent to CONTRACTOR that they do not have any Ineligible Person in their employ or under contract.

5. Covered Individuals shall be required to disclose to CONTRACTOR immediately any debarment, exclusion or other event that makes the Covered Individual an Ineligible Person. CONTRACTOR shall notify ADMINISTRATOR immediately if a Covered Individual providing services directly relative to this Agreement becomes debarred, excluded or otherwise becomes an Ineligible Person.

6. CONTRACTOR acknowledges that Ineligible Persons are precluded from providing federal and state funded health care services by contract with COUNTY in the event that they are currently sanctioned or excluded by a federal or state law enforcement regulatory or licensing agency. If CONTRACTOR becomes aware that a Covered Individual has become an Ineligible Person, CONTRACTOR shall remove such individual from responsibility for, or involvement with, COUNTY business operations related to this Agreement.

7. CONTRACTOR shall notify ADMINISTRATOR immediately if a Covered Individual or entity is currently excluded, suspended or debarred, or is identified as such after being sanction screened. Such individual or entity shall be immediately removed from participating in any activity associated with this Agreement. ADMINISTRATOR will determine appropriate repayment from, or sanction(s) to CONTRACTOR for services provided by ineligible person or individual. CONTRACTOR shall promptly return any overpayments within forty-five (45) business days after the overpayment is verified by the ADMINISTRATOR.

C. COMPLIANCE TRAINING – ADMINISTRATOR shall make General Compliance Training and Provider Compliance Training, where appropriate, available to Covered Individuals.

1. CONTRACTOR shall use its best efforts to encourage completion by Covered Individuals; provided, however, that at a minimum CONTRACTOR shall assign at least one (1) designated representative to complete all Compliance Trainings when offered.

2. Such training will be made available to Covered Individuals within thirty (30) calendar days of employment or engagement.

3. Such training will be made available to each Covered Individual annually.

4. Each Covered Individual attending training shall certify, in writing, attendance at compliance training. CONTRACTOR shall retain the certifications. Upon written request by ADMINISTRATOR, CONTRACTOR shall provide copies of the certifications.

#### ~~D. MEDICAL BILLING, CODING, AND DOCUMENTATION COMPLIANCE STANDARDS~~

1. ~~CONTRACTOR shall take reasonable precaution to ensure that the coding of health care~~

~~claims, billings and/or invoices for same are prepared and submitted in an accurate and timely manner and are consistent with federal, state and county laws and regulations.~~

~~2. CONTRACTOR shall not submit any false, fraudulent, inaccurate and/or fictitious claims for payment or reimbursement of any kind.~~

~~3. CONTRACTOR shall bill only for those eligible services actually rendered which are also fully documented. When such services are coded, CONTRACTOR shall use accurate billing codes which accurately describes the services provided and must ensure compliance with all billing and documentation requirements.~~

~~4. CONTRACTOR shall act promptly to investigate and correct any problems or errors in coding of claims and billing, if and when, any such problems or errors are identified.~~

~~5. CONTRACTOR shall promptly return any overpayments within forty five (45) business days after the overpayment is verified by the ADMINISTRATOR.~~

#### ~~V.~~ **CONFIDENTIALITY**

A. CONTRACTOR shall maintain the confidentiality of all records, including billings and any audio and/or video recordings, in accordance with all applicable federal, state and county codes and regulations, including 42 USC §290dd-2 (Confidentiality of Records), as they now exist or may hereafter be amended or changed.

B. Prior to providing any services pursuant to this Agreement, all members of the Board of Directors or its designee or authorized agent, employees, consultants, subcontractors, volunteers and interns of the CONTRACTOR shall agree, in writing, with CONTRACTOR to maintain the confidentiality of any and all information and records which may be obtained in the course of providing such services. This Agreement shall specify that it is effective irrespective of all subsequent resignations or terminations of CONTRACTOR members of the Board of Directors or its designee or authorized agent, employees, consultants, subcontractors, volunteers and interns.

C. CONTRACTOR shall have in effect a system to protect ~~patient~~ **Participant** records from inappropriate disclosure in connection with activity funded under this Agreement. This system shall include provisions for employee education on the confidentiality requirements, and the fact that disciplinary action may occur upon inappropriate disclosure. CONTRACTOR agrees to implement administrative, physical, and technical safeguards that reasonably and appropriately protect the confidentiality, integrity, and availability of all confidential information that it creates, receives, maintains or transmits. CONTRACTOR shall provide ADMINISTRATOR with information concerning such safeguards.

D. CONTRACTOR agrees to mitigate, to the extent practicable, any harmful effect that is known to CONTRACTOR, or its subcontractors or agents in violation of the applicable state and federal regulations regarding confidentiality.

E. CONTRACTOR shall monitor compliance with the above provisions on confidentiality and

security, and shall include them in all subcontracts.

F. CONTRACTOR shall notify ADMINISTRATOR within twenty-four (24) hours during a work week, of any suspected or actual breach of its computer system.

~~VI~~

## **VI. COST REPORT**

A. CONTRACTOR shall submit separate Cost Reports for Period One and Period Two, or for a portion thereof, to COUNTY no later than forty-five (45) calendar days following the period for which they are prepared or termination of this Agreement. CONTRACTOR shall prepare the Cost Report in accordance with all applicable federal, state and COUNTY requirements, GAAP and the Special Provisions Paragraph of this Agreement. CONTRACTOR shall allocate direct and indirect costs to and between programs, cost centers, services, and funding sources in accordance with such requirements and consistent with prudent business practice, which costs and allocations shall be supported by source documentation maintained by CONTRACTOR, and available at any time to ADMINISTRATOR upon reasonable notice.

1. If CONTRACTOR fails to submit an accurate and complete Cost Report within the time period specified above, ADMINISTRATOR shall have sole discretion to impose one or both of the following:

a. CONTRACTOR may be assessed a late penalty of five hundred dollars (\$500) for each business day after the above specified due date that the accurate and complete Cost Report is not submitted. Imposition of the late penalty shall be at the sole discretion of the ADMINISTRATOR. The late penalty shall be assessed separately on each outstanding Cost Report due COUNTY by CONTRACTOR.

b. ADMINISTRATOR may withhold or delay any or all payments due CONTRACTOR pursuant to any or all agreements between COUNTY and CONTRACTOR until such time that the accurate and complete Cost Report is delivered to ADMINISTRATOR.

2. CONTRACTOR may request, in advance and in writing, an extension of the due date of the Cost Report setting forth good cause for justification of the request. Approval of such requests shall be at the sole discretion of ADMINISTRATOR and shall not be unreasonably denied.

3. In the event that CONTRACTOR does not submit an accurate and complete Cost Report within one hundred and eighty (180) calendar days following the termination of this Agreement, and CONTRACTOR has not entered into a subsequent or new agreement for any other services with COUNTY, then all amounts paid to CONTRACTOR by COUNTY during the term of ~~this~~ the Agreement shall be immediately reimbursed to COUNTY.

B. The individual and/or consolidated Cost Report prepared for each period shall be the final financial and statistical report submitted by CONTRACTOR to COUNTY, and shall serve as the basis for final settlement to CONTRACTOR for that period.

~~CONTRACTOR shall document that costs are reasonable and allowable and directly or indirectly related~~

~~to the services to be provided hereunder. The Cost Report shall be the final financial record for subsequent audits, if any.~~

C. Final settlement shall be based upon the actual and reimbursable costs for services hereunder, less applicable revenues and any late penalty, not to exceed COUNTY's Aggregate Maximum Obligation as set forth in the Referenced Contract Provisions of this Agreement. CONTRACTOR shall not claim expenditures to COUNTY which are not reimbursable pursuant to applicable federal, state and COUNTY laws, regulations and requirements. Any payment made by COUNTY to CONTRACTOR, which is subsequently determined to have been for an unreimbursable expenditure or service, shall be repaid by CONTRACTOR to COUNTY in cash, or other authorized form of payment, within thirty (30) calendar days of submission of the Cost Report or COUNTY may elect to reduce any amount owed CONTRACTOR by an amount not to exceed the reimbursement due COUNTY.

D. If the Cost Report indicates the actual and reimbursable costs of services provided pursuant to this Agreement, less applicable revenues and late penalty, are lower than the aggregate of interim monthly payments to CONTRACTOR, CONTRACTOR shall remit the difference to COUNTY. Such reimbursement shall be made, in cash, or other authorized form of payment, with the submission of the Cost Report. If such reimbursement is not made by CONTRACTOR within thirty (30) calendar days after submission of the Cost Report, COUNTY may, in addition to any other remedies, reduce any amount owed CONTRACTOR by an amount not to exceed the reimbursement due COUNTY.

E. If the Cost Report indicates the actual and reimbursable costs of services provided pursuant to this Agreement, less applicable revenues and late penalty, are higher than the aggregate of interim monthly payments to CONTRACTOR, COUNTY shall pay CONTRACTOR the difference, provided such payment does not exceed the Aggregate Maximum Obligation of COUNTY.

F. All Cost Reports shall contain the following attestation, which may be typed directly on or attached to the Cost Report:

"I HEREBY CERTIFY that I have executed the accompanying Cost Report and supporting documentation prepared by \_\_\_\_\_ for the cost report period beginning \_\_\_\_\_ and ending \_\_\_\_\_ and that, to the best of my knowledge and belief, costs reimbursed through this Agreement are reasonable and allowable and directly or indirectly related to the services provided and that this Cost Report is a true, correct, and complete statement from the books and records of (provider name) in accordance with applicable instructions, except as noted. I also hereby certify that I have the authority to execute the accompanying Cost Report.

Signed \_\_\_\_\_  
 Name \_\_\_\_\_  
 Title \_\_\_\_\_  
 Date \_\_\_\_\_"

~~VII~~

## **VII. DEBARMENT AND SUSPENSION CERTIFICATION**

### **A. CONTRACTOR certifies that it and its principals:**

1. Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any federal department or agency.

2. Have not within a three-year period preceding this Agreement been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (federal, state, or local) transaction or contract under a public transaction; violation of federal or state antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property.

3. Are not presently indicted for or otherwise criminally or civilly charged by a federal, state, or local governmental entity with commission of any of the offenses enumerated in Subparagraph A.2. above.

4. Have not within a three-year period preceding this Agreement had one or more public transactions (federal, state, or local) terminated for cause or default.

5. Shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under federal regulations (i.e., 48 CFR Part 9, Subpart 9.4), debarred, suspended, declared ineligible, or voluntarily excluded from participation in such transaction unless authorized by the State of California.

6. Shall include without modification, the clause titled "Certification Regarding Debarment, Suspension, Ineligibility, and Voluntary Exclusion Lower Tier Covered Transaction," (i.e., transactions with sub-grantees and/or contractors) and in all solicitations for lower tier covered transactions in accordance with 2 CFR Part 376.

B. The terms and definitions of this paragraph have the meanings set out in the Definitions and Coverage sections of the rules implementing 51 F.R. 6370.

## **~~VIII~~ VIII. DELEGATION, ASSIGNMENT, AND SUBCONTRACTS**

A. CONTRACTOR may not delegate the obligations hereunder, either in whole or in part, without prior written consent of COUNTY. CONTRACTOR shall provide written notification of CONTRACTOR's intent to delegate the obligations hereunder, either in whole or part, to ADMINISTRATOR not less than sixty (60) calendar days prior to the effective date of the delegation. Any attempted assignment or delegation in derogation of this ~~Paragraph~~ paragraph shall be void.

B. CONTRACTOR may not assign the rights hereunder, either in whole or in part, without the prior written consent of COUNTY.

1. If CONTRACTOR is a nonprofit organization, any change from a nonprofit corporation to any other corporate structure of CONTRACTOR, including a change in more than fifty percent (50%) of

the composition of the Board of Directors within a two (2) month period of time, shall be deemed an assignment for purposes of this ~~Paragraph~~ paragraph, unless CONTRACTOR is transitioning from a community clinic/health center to a Federally Qualified Health Center and has been so designated by the Federal Government. Any attempted assignment or delegation in derogation of this ~~Subparagraph~~ subparagraph shall be void.

2. If CONTRACTOR is a for-profit organization, any change in the business structure, including but not limited to, the sale or transfer of more than ten percent (10%) of the assets or stocks of CONTRACTOR, change to another corporate structure, including a change to a sole proprietorship, or a change in fifty percent (50%) or more of Board of Directors or any governing body of CONTRACTOR at one time shall be deemed an assignment pursuant to this ~~Paragraph~~ paragraph. Any attempted assignment or delegation in derogation of this ~~Subparagraph~~ subparagraph shall be void.

3. If CONTRACTOR is a governmental organization, any change to another structure, including a change in more than fifty percent (50%) of the composition of its governing body (i.e. Board of Supervisors, City Council, School Board) within a two (2) month period of time, shall be deemed an assignment for purposes of this ~~Paragraph~~ paragraph. Any attempted assignment or delegation in derogation of this ~~Subparagraph~~ subparagraph shall be void.

4. Whether CONTRACTOR is a nonprofit, for-profit, or a governmental organization, CONTRACTOR shall provide written notification of CONTRACTOR's intent to assign the obligations hereunder, either in whole or part, to ADMINISTRATOR not less than sixty (60) calendar days prior to the effective date of the assignment.

5. Whether CONTRACTOR is a nonprofit, for-profit, or a governmental organization, CONTRACTOR shall provide written notification within thirty (30) calendar days to ADMINISTRATOR when there is change of less than fifty percent (50%) of Board of Directors or any governing body of CONTRACTOR at one time.

C. CONTRACTOR's obligations undertaken pursuant to this Agreement may be carried out by means of subcontracts, provided such subcontracts are approved in advance, in writing by ADMINISTRATOR, meet the requirements of this Agreement as they relate to the service or activity under subcontract, and include any provisions that ADMINISTRATOR may require.

1. After approval of a subcontract, ADMINISTRATOR may revoke the approval of a subcontract upon five (5) calendar ~~day~~ days' written notice to CONTRACTOR if the subcontract subsequently fails to meet the requirements of this Agreement or any provisions that ADMINISTRATOR has required.

2. No subcontract shall terminate or alter the responsibilities of CONTRACTOR to COUNTY pursuant to this Agreement.

3. ADMINISTRATOR may disallow, from payments otherwise due CONTRACTOR, amounts claimed for subcontracts not approved in accordance with this ~~Paragraph~~ paragraph.

4. This provision shall not be applicable to service agreements usually and customarily entered

into by CONTRACTOR to obtain or arrange for supplies, technical support, and professional services provided by consultants.

~~IX~~

#### **IX. EMPLOYEE ELIGIBILITY VERIFICATION**

CONTRACTOR warrants that it shall fully comply with all federal and state statutes and regulations regarding the employment of aliens and others and to ensure that employees, subcontractors, and consultants performing work under this Agreement meet the citizenship or alien status ~~requirement~~ requirements set forth in federal statutes and regulations. CONTRACTOR shall obtain, from all employees, subcontractors, and consultants performing work hereunder, all verification and other documentation of employment eligibility status required by federal or state statutes and regulations including, but not limited to, the Immigration Reform and Control Act of 1986, 8 USC §1324 et seq., as they currently exist and as they may be hereafter amended. CONTRACTOR shall retain all such documentation for all covered employees, subcontractors, and consultants for the period prescribed by the law.

~~X.~~

#### **X. EQUIPMENT**

A. Unless otherwise specified in writing by ADMINISTRATOR, Equipment is defined as all property of a Relatively Permanent nature with significant value, purchased in whole or in part by ADMINISTRATOR to assist in performing the services described in this Agreement. "Relatively Permanent" is defined as having a useful life of one year or longer. Equipment which costs \$5,000 or over, including freight charges, sales taxes, and other taxes, and installation costs are defined as Capital Assets. Equipment which costs between \$600 and \$5,000, including freight charges, sales taxes and other taxes, and installation costs, or electronic equipment that costs less than \$600 but may contained PHI or PII, are defined as Controlled Equipment. Controlled Equipment includes, but is not limited to phones, tablets, audio/visual equipment, computer equipment, and lab equipment. The cost of Equipment purchased, in whole or in part, with funds paid pursuant to this Agreement shall be depreciated according to GAAP.

B. CONTRACTOR shall obtain ADMINISTRATOR's prior written approval to purchase any Equipment with funds paid pursuant to this Agreement. Upon delivery of Equipment, CONTRACTOR shall forward to ADMINISTRATOR, copies of the purchase order, receipt, and other supporting documentation, which includes delivery date, unit price, tax, shipping and serial numbers. CONTRACTOR shall request an applicable asset tag for said Equipment and shall include each purchased asset in an Equipment inventory.

C. Upon ADMINISTRATOR's prior written approval, CONTRACTOR may expense to COUNTY the cost of the approved Equipment purchased by CONTRACTOR. To "expense," in relation to Equipment, means to charge the proportionate cost of Equipment in the fiscal year in which it is purchased.

1 Title of expensed Equipment shall be vested with COUNTY.

2 D. CONTRACTOR shall maintain an inventory of all Equipment purchased in whole or in part with  
3 funds paid through this Agreement, including date of purchase, purchase price, serial number, model and  
4 type of Equipment. Such inventory shall be available for review by ADMINISTRATOR, and shall  
5 include the original purchase date and price, useful life, and balance of depreciated Equipment cost, if  
6 any.

7 E. CONTRACTOR shall cooperate with ADMINISTRATOR in conducting periodic physical  
8 inventories of all Equipment. Upon demand by ADMINISTRATOR, CONTRACTOR shall return any  
9 or all Equipment to COUNTY.

10 F. CONTRACTOR must report any loss or theft of Equipment in accordance with the procedure  
11 approved by ADMINISTRATOR and the Notices Paragraph of this Agreement. In addition,  
12 CONTRACTOR must complete and submit to ADMINISTRATOR a notification form when items of  
13 Equipment are moved from one location to another or returned to COUNTY as surplus.

14 G. Unless this Agreement is followed without interruption by another agreement between the parties  
15 for substantially the same type and scope of services, at the termination of this Agreement for  
16 any cause, CONTRACTOR shall return to COUNTY all Equipment purchased with funds paid through  
17 this Agreement.

18 H. CONTRACTOR shall maintain and administer a sound business program for ensuring the proper  
19 use, maintenance, repair, protection, insurance, and preservation of COUNTY Equipment.

20 I. The total cost of all Equipment purchases shall not exceed \$50,000 annually.

## 21 ~~XIXI.~~ **FACILITIES, PAYMENTS AND SERVICES**

22 A. CONTRACTOR agrees to provide the services, staffing, facilities, and supplies in accordance  
23 with ~~Exhibits A, B, C, D, E, F, and G to~~ this Agreement. COUNTY shall compensate, and authorize,  
24 when applicable, said services. CONTRACTOR shall operate continuously throughout the term of this  
25 Agreement with at least the minimum number and type of staff which meet applicable federal and state  
26 requirements, and which are necessary for the provision of the services hereunder.

27 B. In the event that CONTRACTOR is unable to provide the services, staffing, facilities, or supplies  
28 as required, ADMINISTRATOR may, at its sole discretion, reduce the ~~Total~~ Maximum Obligation. The  
29 reduction to the ~~Total~~ Maximum Obligation shall be in an amount proportionate to the number of days in  
30 which CONTRACTOR was determined to be unable to provide services, staffing, facilities or supplies.

## 31 ~~XII.~~ **INDEMNIFICATION AND INSURANCE**

32 A. CONTRACTOR agrees to indemnify, defend with counsel approved in writing by COUNTY,  
33 and hold COUNTY, its elected and appointed officials, officers, employees, agents and those special  
34 districts and agencies for which COUNTY's Board of Supervisors acts as the governing Board  
35 (~~"COUNTY INDEMNITEES"~~) harmless from any claims, demands or liability of any kind or nature,  
36  
37

including but not limited to personal injury or property damage, arising from or related to the services, products or other performance provided by CONTRACTOR pursuant to this Agreement. If judgment is entered against CONTRACTOR and COUNTY by a court of competent jurisdiction because of the concurrent active negligence of COUNTY or COUNTY INDEMNITEES, CONTRACTOR and COUNTY agree that liability will be apportioned as determined by the court. Neither party shall request a jury apportionment.

B. Prior to the provision of services under this Agreement, CONTRACTOR agrees to purchase all required insurance at CONTRACTOR's expense and to submit to COUNTY the COI, including all endorsements required herein, necessary to satisfy COUNTY that the insurance provisions of this Agreement have been complied with and to maintain such insurance coverage with COUNTY during the entire term of this Agreement. In addition, all subcontractors performing work on behalf of CONTRACTOR pursuant to this Agreement shall obtain insurance subject to the same terms and conditions as set forth herein for CONTRACTOR.

~~C.~~ C. CONTRACTOR shall ensure that all subcontractors performing work on behalf of CONTRACTOR pursuant to this Agreement shall be covered under CONTRACTOR's insurance as an Additional Insured or maintain insurance subject to the same terms and conditions as set forth herein for CONTRACTOR. CONTRACTOR shall not allow subcontractors to work if subcontractors have less than the level of coverage required by COUNTY from CONTRACTOR under this Agreement. It is the obligation of CONTRACTOR to provide notice of the insurance requirements to every subcontractor and to receive proof of insurance prior to allowing any subcontractor to begin work. Such proof of insurance must be maintained by CONTRACTOR through the entirety of this Agreement for inspection by COUNTY representative(s) at any reasonable time.

D. All SIRs and deductibles shall be clearly stated on the COI. If no SIRs or deductibles apply, indicate this on the COI with a zero (0) by the appropriate line of coverage. Any SIR or deductible in an amount in excess of \$25,000 (\$5,000 for automobile liability), shall specifically be approved by the CEO/Office of Risk Management upon review of CONTRACTOR's current audited financial report.

~~DE.~~ If ~~CONTRACTOR~~ CONTRACTOR fails to maintain insurance acceptable to COUNTY for the full term of this Agreement, COUNTY may terminate this Agreement.

#### ~~EE.~~ QUALIFIED INSURER

1. The policy or policies of insurance must be issued by an insurer ~~licensed to do business in the state of California (California Admitted Carrier) or have~~ with a minimum rating- of A- (Secure A.M. Best's Rating) and VIII (Financial Size Category as determined by the most current edition of the Best's Key Rating Guide/Property-Casualty/United States or ambest.com). It is preferred, but not mandatory, that the insurer be licensed to do business in the state of California (California Admitted Carrier).

2. If the insurance carrier ~~is not an admitted carrier in the state of California and~~ does not have an A.M. Best ~~rating~~ Rating of A-/VIII, the CEO/Office of Risk Management retains the right to approve or reject a carrier after a review of the company's performance and financial ratings.

**FG.** The policy or policies of insurance maintained by CONTRACTOR shall provide the minimum limits and coverage as set forth below:

<u>Coverage</u>	<u>Minimum Limits</u>
Commercial General Liability	\$1,000,000 per occurrence \$2,000,000 aggregate
Automobile Liability including coverage for owned, non-owned and hired vehicles	\$1,000,000 per occurrence
Workers' Compensation	Statutory
Employers' Liability Insurance	\$1,000,000 per occurrence
Professional Liability Insurance	\$1,000,000 per claims made <del>or \$1,000,000 aggregate</del>
Network Security and Privacy Liability	\$1,000,000 per <del>occurrence</del> <u>claims made</u>
Sexual Misconduct Liability	\$1,000,000 per occurrence

**GH. REQUIRED COVERAGE FORMS**

1. The Commercial General Liability coverage shall be written on ISO form CG 00 01, or a substitute form providing liability coverage at least as broad.

2. The Business ~~Auto~~ Automobile Liability coverage shall be written on ISO form CA 00 01, CA 00 05, CA 00 12, CA 00 20, or a substitute form providing coverage at least as broad.

**HI. REQUIRED ENDORSEMENTS**

1. The Commercial General Liability policy shall contain the following endorsements, which shall accompany the COI:

**1 a.** An Additional Insured endorsement using ISO form CG 2010 or CG 2033 or a form at least as broad naming the County of Orange, its elected and appointed officials, officers, employees, and agents as Additional Insureds.

**2 b.** A primary non-contributing endorsement evidencing that the CONTRACTOR's insurance is primary and any insurance or self-insurance maintained by the County of Orange shall be excess and non-contributing.

**2.** The Network Security and Privacy Liability policy shall contain the following endorsements

which shall accompany the COI:

a. An Additional Insured endorsement naming the County of Orange, its elected and appointed officials, officers, employees, and agents as Additional Insureds for its vicarious liability.

b. ~~—IA~~ A primary and non-contributing endorsement evidencing that the CONTRACTOR's insurance is primary and any insurance or self-insurance maintained by the County of Orange shall be excess and non-contributing.

J. All insurance policies required by this Agreement shall waive all rights of subrogation against the County of Orange and members of the Board of Supervisors, its elected and appointed officials, officers, agents and employees when acting within the scope of their appointment or employment.

K. The Workers' Compensation policy shall contain a waiver of subrogation endorsement waiving all rights of subrogation against the County of Orange, and members of the Board of Supervisors, its elected and appointed officials, officers, agents and employees.

~~—K. All insurance policies required by this Agreement~~ L. CONTRACTOR shall ~~give~~ notify COUNTY in writing within thirty (30) ~~calendar day notice in the event~~ days of any policy cancellation and ten (10) ~~calendar day notice~~ days for non-payment of premium. ~~This shall be evidenced by policy provisions or an endorsement separate from~~ and provide a copy of the cancellation notice to COUNTY. Failure to provide written notice of cancellation may constitute a material breach of the ~~COI~~ Agreement, upon which the COUNTY may suspend or terminate this Agreement.

M. If CONTRACTOR's Professional Liability policy is a "claims made" policy, CONTRACTOR shall agree to maintain ~~professional liability~~ Professional Liability coverage for two (2) years following completion of ~~this~~ Agreement.

N. The Commercial General Liability policy shall contain a "severability of interests" clause also known as a "separation of insureds" clause (standard in the ISO CG 0001 policy).

O. COUNTY expressly retains the right to require CONTRACTOR to increase or decrease insurance of any of the above insurance types throughout the term of this Agreement. Any increase or decrease in insurance will be as deemed by County of Orange Risk Manager as appropriate to adequately protect COUNTY.

P. COUNTY shall notify CONTRACTOR in writing of changes in the insurance requirements. If CONTRACTOR does not deposit copies of acceptable ~~COI's~~ COIs and endorsements with COUNTY incorporating such changes within thirty (30) calendar days of receipt of such notice, this Agreement may be in breach without further notice to CONTRACTOR, and COUNTY shall be entitled to all legal remedies.

Q. The procuring of such required policy or policies of insurance shall not be construed to limit CONTRACTOR's liability hereunder nor to fulfill the indemnification provisions and requirements of this Agreement, nor act in any way to reduce the policy coverage and limits available from the insurer.

#### R. SUBMISSION OF INSURANCE DOCUMENTS

1. The COI and endorsements shall be provided to COUNTY as follows:

a. Prior to the start date of this Agreement.  
 b. No later than the expiration date for each policy.  
 c. Within thirty (30) calendar days upon receipt of written notice by COUNTY regarding changes to any of the insurance types as set forth in Subparagraph ~~F. of the Indemnification and Insurance~~ Paragraph G. of this Agreement.

2. The COI and endorsements shall be provided to the COUNTY at the address as ~~referenced~~ specified in the Referenced Contract Provisions of this Agreement.

3. If CONTRACTOR fails to submit the COI and endorsements that meet the insurance provisions stipulated in this Agreement by the above specified due dates, ADMINISTRATOR shall have sole discretion to impose one or both of the following:

a. ADMINISTRATOR may withhold or delay any or all payments due CONTRACTOR pursuant to any and all Agreements between COUNTY and CONTRACTOR until such time that the required COI and endorsements that meet the insurance provisions stipulated in this Agreement are submitted to ADMINISTRATOR.

b. CONTRACTOR may be assessed a penalty of one hundred dollars (\$100) for each late COI or endorsement for each business day, pursuant to any and all Agreements between COUNTY and CONTRACTOR, until such time that the required COI and endorsements that meet the insurance provisions stipulated in this Agreement are submitted to ADMINISTRATOR.

c. If CONTRACTOR is assessed a late penalty, the amount shall be deducted from CONTRACTOR's monthly invoice.

4. In no cases shall assurances by CONTRACTOR, its employees, agents, including any insurance agent, be construed as adequate evidence of insurance. COUNTY will only accept valid ~~COI's~~ COIs and endorsements, or in the interim, an insurance binder as adequate evidence of insurance coverage.

XIII

### **XIII. INSPECTIONS AND AUDITS**

A. ADMINISTRATOR, any authorized representative of COUNTY, any authorized representative of the State of California, the Secretary of the United States Department of ~~HHS~~ Health and Human Services, the Comptroller General of the United States, or any other of their authorized representatives, shall have access to any books, documents, and records, including but not limited to, financial statements, general ledgers, relevant accounting systems, medical and Participant records, of CONTRACTOR that are directly pertinent to this Agreement, for the purpose of responding to a beneficiary complaint or conducting an audit, review, evaluation, or examination, or making transcripts during the periods of retention set forth in the Records Management and Maintenance Paragraph of this Agreement. Such persons may at all reasonable times inspect or otherwise evaluate the services provided pursuant to this Agreement, and the premises in which they are provided.

B. CONTRACTOR shall actively participate and cooperate with any person specified in

Subparagraph A. above in any evaluation or monitoring of the services provided pursuant to this Agreement, and shall provide the above-mentioned persons adequate office space to conduct such evaluation or monitoring.

#### C. AUDIT RESPONSE

1. Following an audit report, in the event of non-compliance with applicable laws and regulations governing funds provided through this Agreement, COUNTY may terminate this Agreement as provided for in the Termination Paragraph or direct CONTRACTOR to immediately implement appropriate corrective action. A plan of corrective action shall be submitted to ADMINISTRATOR in writing within thirty (30) calendar days after receiving notice from ADMINISTRATOR.

2. If the audit reveals that money is payable from one party to the other, that is, reimbursement by CONTRACTOR to COUNTY, or payment of sums due from COUNTY to CONTRACTOR, said funds shall be due and payable from one party to the other within sixty (60) calendar days of receipt of the audit results. If reimbursement is due from CONTRACTOR to COUNTY, and such reimbursement is not received within said sixty (60) calendar days, COUNTY may, in addition to any other remedies provided by law, reduce any amount owed CONTRACTOR by an amount not to exceed the reimbursement due COUNTY.

D. CONTRACTOR shall retain a licensed certified public accountant, who will prepare ~~and file with ADMINISTRATOR, an annual, independent, organization-wide audit of related expenditures~~ Single Audit as ~~may be required during~~ by 31 USC 7501 – 7507, as well as its implementing regulations under 2 CFR Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards. CONTRACTOR shall forward the ~~term of this Agreement~~ Single Audit to ADMINISTRATOR within fourteen (14) calendar days of receipt.

E. CONTRACTOR shall forward to ADMINISTRATOR a copy of any audit report within fourteen (14) calendar days of receipt. Such audit shall include, but not be limited to, management, financial, programmatic or any other type of audit of CONTRACTOR's operations, whether or not the cost of such operation or audit is reimbursed in whole or in part through this Agreement.

XIV

#### XIV. LICENSES AND LAWS

A. CONTRACTOR, its officers, agents, employees, affiliates, and subcontractors shall, throughout the term of this Agreement, maintain all necessary licenses, permits, approvals, certificates, accreditations, waivers, and exemptions necessary for the provision of the services hereunder and required by the laws, regulations and requirements of the United States, the State of California, COUNTY, and all other applicable governmental agencies. CONTRACTOR shall notify ADMINISTRATOR immediately and in writing of its inability to obtain or maintain, irrespective of the pendency of any hearings or appeals, permits, licenses, approvals, certificates, accreditations, waivers and exemptions. Said inability shall be cause for termination of this Agreement.

#### B. ENFORCEMENT OF CHILD SUPPORT OBLIGATIONS

1. CONTRACTOR agrees to furnish to ADMINISTRATOR within thirty (30) calendar days of the award of this Agreement:

a. In the case of an individual contractor, his/her name, date of birth, social security number, and residence address;

b. In the case of a contractor doing business in a form other than as an individual, the name, date of birth, social security number, and residence address of each individual who owns an interest of ten percent (10%) or more in the contracting entity;

c. A certification that CONTRACTOR has fully complied with all applicable federal and state reporting requirements regarding its employees;

d. A certification that CONTRACTOR has fully complied with all lawfully served Wage and Earnings Assignment Orders and Notices of Assignment, and will continue to so comply.

2. Failure of CONTRACTOR to timely submit the data and/or certifications required by Subparagraphs 1.a., 1.b., 1.c., or 1.d. above, or to comply with all federal and state employee reporting requirements for child support enforcement, or to comply with all lawfully served Wage and Earnings Assignment Orders and Notices of Assignment, shall constitute a material breach of this Agreement; and failure to cure such breach within sixty (60) calendar days of notice from COUNTY shall constitute grounds for termination of this Agreement.

3. It is expressly understood that this data will be transmitted to governmental agencies charged with the establishment and enforcement of child support orders, or as permitted by federal and/or state statute.

C. CONTRACTOR shall comply with all applicable governmental laws, regulations, and requirements as they exist now or may be hereafter amended or changed. These laws, regulations, and requirements shall include, but not be limited to, the following:

1. ARRA of 2009.

~~2. State of California, Department of Alcohol and Drug Programs Audit Assistance Guide Manual.~~

~~3. State of California, Department of Alcohol and Drug Programs, Alcohol and/or Other Drug Program Certification Standards, March 2004.~~

~~4. HSC, Divisions 10.5 and 10.6.~~

~~5. HSC, §§11758.40 through 11758.47.~~

~~6. HSC, §§11839 through 11839.22.~~

7. HSC, §11864.

8. HSC, §11876(a).

9. HSC, §§123110 through 123149.5.

~~10. Title 2, CFR, Part 230, Cost Principles for Nonprofit Organizations.~~

~~11. Title 2, CFR 376, Nonprocurement, Debarment and Suspension.~~

~~12. 41 CFR, Public Contracts and Property Management.~~

- ~~13. 42 CFR 2, Confidentiality of Alcohol and Drug Abuse Patient Records.~~
- ~~14. 45 CFR 93, New Restrictions on Lobbying.~~
- ~~15. 45 CFR 96.127(a), "Requirements regarding Tuberculosis".~~
- ~~16. 45 CFR 96.132(e), Additional Agreements.~~
- ~~17. 45 CFR 96.135, Restrictions on Expenditure of Grant.~~
- ~~18. 45 CFR 160, General Administrative Requirements.~~
- ~~19. 45 CFR 162, Administrative Requirements.~~
- ~~20. 45 CFR 164, Security And Privacy.~~
- ~~21. 48 CFR 9.4, Debarment, Suspension, and Ineligibility.~~
- ~~22. Title 31, USC, Chapter 13, Subtitle II, §1352, Limitation on use of appropriated funds to influence certain federal contracting and financial transactions.~~
- ~~23. 42 USC, Chapter 126, Equal Opportunity for Individuals with Disabilities.~~
- ~~24. 42 USC, Chapter 6A, Subchapter III A, 290aa through 290jj, Substance Abuse and Mental Health Services Administration.~~
- ~~25. 42 USC, Chapter 6A, Subchapter III A, Part D, 290dd-2, Confidentiality of Records.~~
- ~~26. 42 USC, Chapter 7, Subchapter XI, Part A, 1320(a), Uniform reporting systems for health services facilities and organizations.~~
- ~~27. 42 USC, Chapter 7, Subchapter XI, Part C, 1320(d) through 1320(d)(8), Administrative Simplification.~~
- ~~28. 42 USC, Chapter 7, Subchapter XI, Part C, 285n through 285o, National Institute on Alcohol Abuse and Alcoholism; National Institute on Drug Abuse.~~
- ~~29. 42 USC 6101, Age Discrimination Act of 1975.~~
- ~~30. 42 USC 2000d, Civil Rights.~~
- ~~31. 42, Part 54, "Charitable choice regulations applicable to states receiving substance abuse prevention and treatment block grants and/or projects for assistance in transition from homelessness grants."~~
- ~~32. 8 USC, 1324, Immigration Reform & Control Act, 1986.~~
- ~~33. CCC §§56 through 56.37, Confidentiality of Medical Information.~~
3. 34. CCC §§1798.80 through 1798.82~~84~~, Customer Records.
4. 35. CCC §1798.85, Confidentiality of Social Security ~~Number~~ Numbers.
5. 36. CCR, Title 9, Rehabilitative and Developmental Services, Division 4; and Title 22 Social Security.
- ~~37. OMB Circulars A-87, A-89, A-110, A-122, and A-133.~~
- ~~38. 6. HSC, Divisions 10.5 Alcohol and Drug Programs and 10.6. Drug and Alcohol Abuse Master Plans.~~
7. HSC, §§11839 through 11839.22, Narcotic Treatment Programs.
8. HSC, §11876, Narcotic Treatment Programs.

9. HSC, §§123110 through 123149.5, Patient Access to Health Records.
10. Code of Federal Regulations, Title 42, Public Health.
11. 2 CFR 230, Cost Principles for Nonprofit Organizations
12. 2 CFR 376, Nonprocurement, Debarment and Suspension.
13. 41 CFR 50, Public Contracts and Property Management.
14. 42 CFR 2, Confidentiality of Alcohol and Drug Abuse Patient Records.
15. 42 CFR 54, Charitable choice regulations applicable to states receiving substance abuse prevention and treatment block grants and/or projects for assistance in transition from homelessness grants.
16. 45 CFR 93, New Restrictions on Lobbying.
17. 45 CFR 96.127, Requirements regarding Tuberculosis.
18. 45 CFR 96.132, Additional Agreements.
19. 45 CFR 96.135, Restrictions on Expenditure of Grant.
20. 45 CFR 160, General Administrative Requirements.
21. 45 CFR 162, Administrative Requirements.
22. 45 CFR 164, Security and Privacy.
23. 48 CFR 9.4, Debarment, Suspension, and Ineligibility.
24. 8 USC §1324 et seq., Immigration Reform and Control Act of 1986.
25. 31 USC §1352, Limitation on Use of Appropriated Funds to Influence Certain Federal Contracting and Financial Transactions.
26. 42 USC §§285n through 285o, National Institute on Alcohol Abuse and Alcoholism; National Institute on Drug Abuse.
27. 42 USC §§290aa through 290kk-3, Substance Abuse and Mental Health Services Administration.
28. 42 USC §290dd-2, Confidentiality of Records.
29. 42 USC §1320(a), Uniform reporting systems for health services facilities and organizations.
30. 42 USC §§1320d through 1320d-9, Administrative Simplification.
31. 42 USC §12101 et seq., The Americans with Disabilities Act of 1990 as amended.
32. 42 USC §6101 et seq., Age Discrimination Act of 1975.
33. 42 USC §2000d, Civil Rights Act of 1964.
34. 31 USC 7501 – 7507, as well as its implementing regulations under 2 CFR Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards.
35. U.S. Department of ~~HHS~~ Health and Human Services, National Institutes of Health (NIH), Grants Policy Statement: (10/13).
- ~~39.~~ 36. ~~Fact Sheet~~ Early and Periodic Screening, Diagnosis and Treatment ~~Fact Sheet,~~ Department of Alcohol and Drug Programs, 2003 (EPSDT) for Co-Occurring Disorders, Mental Health Services Oversight and Accountability Commission.

1/17/08.

~~XV~~ 37. State of California, Department of Alcohol and Drug Programs Audit Assistance Guide Manual.

38. State of California, Department of Alcohol and Drug Programs, Alcohol and/or Other Drug Program Certification Standards, March 2004.

#### **XV. LITERATURE, ADVERTISEMENTS, AND SOCIAL MEDIA**

A. Any written information or literature, including educational or promotional materials, distributed by CONTRACTOR to any person or organization for purposes directly or indirectly related to this Agreement must be approved at least thirty (30) days in advance and in writing by ADMINISTRATOR before distribution. For the purposes of this Agreement, distribution of written materials shall include, but not be limited to, pamphlets, brochures, flyers, newspaper or magazine ads, and electronic media such as the Internet.

B. Any advertisement through radio, television broadcast, or the Internet, for educational or promotional purposes, made by CONTRACTOR for purposes directly or indirectly related to this Agreement must be approved in advance at least thirty (30) days and in writing by ADMINISTRATOR.

C. If CONTRACTOR uses social media (such as Facebook, Twitter, YouTube or other publicly available social media sites) in support of the services described within this Agreement, CONTRACTOR shall develop social media policies and procedures and have them available to ADMINISTRATOR upon reasonable notice. CONTRACTOR shall inform ADMINISTRATOR of all forms of social media used to either directly or indirectly support the services described within this Agreement. CONTRACTOR shall comply with COUNTY Social Media Use ~~P&Ps~~ Policy and Procedures as they pertain to any social media developed in support of the services described within this Agreement. CONTRACTOR shall also include any required funding statement information on social media when required by ADMINISTRATOR.

D. Any information as described in Subparagraphs A. and B. above shall not imply endorsement by COUNTY, unless ADMINISTRATOR consents thereto in writing.

E. CONTRACTOR shall also clearly explain through these materials that there shall be no unlawful use of drugs or alcohol associated with the services provided pursuant to this Agreement, as specified in HSC, §11999-11999.3.

#

#

#

~~XVI~~

#### **XVI. MAXIMUM OBLIGATION**

A. The Aggregate Maximum Obligation of COUNTY for services provided in accordance with all

28 of 42

agreements for Adult Non-Medical ~~Detoxification and~~ Residential Treatment Services during Period One and Period Two are as specified in the Referenced Contract Provisions of this Agreement. This specific Agreement with CONTRACTOR is only one of several agreements to which this Aggregate Maximum Obligation applies. It therefore is understood by the parties that reimbursement to CONTRACTOR will be only a fraction of these Aggregate Maximum Obligations.

B. ADMINISTRATOR may amend the Aggregate Maximum Obligation by an amount not to exceed ten percent (10%) ~~for~~of the Period One ~~of~~ funding for this Agreement.

## **XVII. MINIMUM WAGE LAWS**

~~C. ADMINISTRATOR may increase or decrease the Period One and Period Two Maximum Obligations, provided the total of these Maximum Obligations does not exceed the Total Maximum Obligation of COUNTY as specified in the Referenced Contract Provisions of this Agreement.~~

~~XVII.~~ A. Pursuant to the United States of America Fair Labor Standards Act of 1938, as amended, and State of California Labor Code, §1178.5, CONTRACTOR shall pay no less than the greater of the federal or California Minimum Wage to all its employees that directly or indirectly provide services pursuant to this Agreement, in any manner whatsoever. CONTRACTOR shall require and verify that all its contractors or other persons providing services pursuant to this Agreement on behalf of CONTRACTOR also pay their employees no less than the greater of the federal or California Minimum Wage.

B. CONTRACTOR shall comply and verify that its contractors comply with all other federal and State of California laws for minimum wage, overtime pay, record keeping, and child labor standards pursuant to providing services pursuant to this Agreement.

C. Notwithstanding the minimum wage requirements provided for in this clause, CONTRACTOR, where applicable, shall comply with the prevailing wage and related requirements, as provided for in accordance with the provisions of Article 2 of Chapter 1, Part 7, Division 2 of the Labor Code of the State of California (§§1770, et seq.), as it now exists or may hereafter be amended.

## **XVIII. NONDISCRIMINATION**

### **A. EMPLOYMENT**

1. During the term of this Agreement, CONTRACTOR and its Covered Individuals shall not unlawfully discriminate against any employee or applicant for employment because of his/her ~~ethnic group identification~~, race, ~~religion, ancestry,~~ religious creed, color, ~~creed, sex, marital status,~~ national origin, ~~age (40 and over), sexual orientation, medical condition, or ancestry,~~ physical ~~or~~ disability, mental disability, medical condition, genetic information, marital status, sex, gender, gender identity, gender expression, age, sexual orientation, or military and veteran status. Additionally, during the term of this Agreement, CONTRACTOR and its Covered Individuals shall require in its subcontracts that subcontractors shall not unlawfully discriminate against any employee or applicant for employment because of his/her ~~ethnic group identification~~, race, ~~religion, ancestry,~~ religious creed, color, ~~creed, sex,~~

~~marital status, national origin, age (40 and over), sexual orientation, medical condition, or ancestry,~~  
 physical ~~or disability~~, mental disability, medical condition, genetic information, marital status, sex, gender,  
gender identity, gender expression, age, sexual orientation, or military and veteran status.

2. CONTRACTOR and its Covered Individuals shall not discriminate against employees or applicants for employment in the areas of employment, promotion, demotion or transfer; recruitment or recruitment advertising; layoff or termination; rate of pay or other forms of compensation; and selection for training, including apprenticeship.

3. CONTRACTOR shall not discriminate between employees with spouses and employees with domestic partners, or discriminate between domestic partners and spouses of those employees, in the provision of benefits.

4. CONTRACTOR shall post in conspicuous places, available to employees and applicants for employment, notices from ADMINISTRATOR and/or the United States Equal Employment Opportunity Commission setting forth the provisions of the Equal Opportunity clause.

5. All solicitations or advertisements for employees placed by or on behalf of CONTRACTOR and/or subcontractor shall state that all qualified applicants will receive consideration for employment without regard to ~~ethnic group identification, race, religion, ancestry, religious creed, color, creed, sex, marital status, national origin, age (40 and over), sexual orientation, medical condition, or ancestry,~~  
 physical ~~or disability~~, mental disability, medical condition, genetic information, marital status, sex, gender,  
gender identity, gender expression, age, sexual orientation, or military and veteran status. Such requirements shall be deemed fulfilled by use of the term EOE.

6. Each labor union or representative of workers with which CONTRACTOR and/or subcontractor has a collective bargaining agreement or other contract or understanding must post a notice advising the labor union or workers' representative of the commitments under this Nondiscrimination Paragraph and shall post copies of the notice in conspicuous places available to employees and applicants for employment.

B. SERVICES, BENEFITS AND FACILITIES – CONTRACTOR and/or subcontractor shall not discriminate in the provision of services, the allocation of benefits, or in the accommodation in facilities on the basis of ~~ethnic group identification, race, religion, ancestry, religious creed, color, creed, sex, marital status, national origin, age (40 and over), sexual orientation, medical condition, or ancestry,~~  
 physical ~~or disability~~, mental disability, medical condition, genetic information, marital status, sex, gender,  
gender identity, gender expression, age, sexual orientation, or military and veteran status in accordance with Title IX of the Education Amendments of 1972 as they relate to 20 USC §1681 - §1688; Title VI of the Civil Rights Act of 1964 (42 USC §2000d); the Age Discrimination Act of 1975 (42 USC §6101); ~~and~~  
 Title 9, Division 4, Chapter 6, Article 1 (§10800, et seq.) of the California Code of Regulations; ~~and~~  
Title II of the Genetic Information Nondiscrimination Act of 2008, 42 USC 2000ff, et seq., as applicable, and all other pertinent rules and regulations promulgated pursuant thereto, and as otherwise provided by state law and regulations, as all may now exist or be hereafter amended or changed. For the purpose of

1 this Nondiscrimination ~~Paragraph~~ paragraph, Discrimination includes, but is not limited to the following  
 2 based on one or more of the factors identified above:

- 3 1. Denying a Participant or potential Participant any service, benefit, or accommodation.
- 4 2. Providing any service or benefit to a Participant which is different or is provided in a different  
 5 manner or at a different time from that provided to other Participants.
- 6 3. Restricting a Participant in any way in the enjoyment of any advantage or privilege enjoyed  
 7 by others receiving any service or benefit.
- 8 4. Treating a Participant differently from others in satisfying any admission requirement or  
 9 condition, or eligibility requirement or condition, which individuals must meet in order to be provided  
 10 any service or benefit.
- 11 5. Assignment of times or places for the provision of services.

12 C. COMPLAINT PROCESS – CONTRACTOR shall establish procedures for advising all  
 13 Participants through a written statement that ~~CONTRACTOR~~ CONTRACTOR's and/or subcontractor's  
 14 Participants may file all complaints alleging discrimination in the delivery of services with  
 15 CONTRACTOR, subcontractor, and ADMINISTRATOR, ~~and/~~ or the U.S. Department of ~~HHS'~~ Health  
 16 and Human Services' OCR.

17 1. Whenever possible, problems shall be resolved informally and at the point of service.  
 18 CONTRACTOR shall establish an internal informal problem resolution process for Participants not able  
 19 to resolve such problems at the point of service. Participants may initiate a grievance or complaint directly  
 20 with CONTRACTOR either orally or in writing.

21 2. Within the time limits procedurally imposed, the complainant shall be notified in writing as  
 22 to the findings regarding the alleged complaint and, if not satisfied with the decision, may file an appeal.

23 D. PERSONS WITH DISABILITIES – CONTRACTOR and/or subcontractor agree to comply with  
 24 the provisions of §504 of the Rehabilitation Act of 1973, as amended, (29 USC 794 et seq., as implemented  
 25 in 45 CFR 84.1 et seq.), and the Americans with Disabilities Act of 1990 as amended (42 USC 12101 et  
 26 seq.), as implemented in 29 CFR 1630, as applicable, pertaining to the prohibition of discrimination  
 27 against qualified persons with disabilities in all programs or activities; and if applicable, as implemented  
 28 in Title 45, CFR, §84.1 et seq., as they exist now or may be hereafter amended together with succeeding  
 29 legislation.

30 E. RETALIATION – Neither CONTRACTOR nor subcontractor, nor its employees or agents shall  
 31 intimidate, coerce or take adverse action against any person for the purpose of interfering with rights  
 32 secured by federal or state laws, or because such person has filed a complaint, certified, assisted or  
 33 otherwise participated in an investigation, proceeding, hearing or any other activity undertaken to enforce  
 34 rights secured by federal or state law.

35 F. In the event of non-compliance with this ~~Paragraph~~ paragraph or as otherwise provided by federal  
 36 and state law, this Agreement may be canceled, terminated or suspended in whole or in part and  
 37 CONTRACTOR or subcontractor may be declared ineligible for further contracts involving federal, state

or county funds.

### ~~XVIII.~~ **XIX. NOTICES**

A. Unless otherwise specified, all notices, claims, correspondence, reports and/or statements authorized or required by this Agreement shall be effective:

1. When written and deposited in the United States mail, first class postage prepaid and addressed as specified in the Referenced Contract Provisions of this Agreement or as otherwise directed by ADMINISTRATOR;

2. When faxed, transmission confirmed;

3. When sent by Email; or

4. When accepted by U.S. Postal Service Express Mail, Federal Express, United Parcel Service, or any other expedited delivery service.

B. Termination Notices shall be addressed as specified in the Referenced Contract Provisions of this Agreement or as otherwise directed by ADMINISTRATOR and shall be effective when faxed, transmission confirmed, or when accepted by U.S. Postal Service Express Mail, Federal Express, United Parcel Service, or any other expedited delivery service.

C. CONTRACTOR shall notify ADMINISTRATOR, in writing, within twenty-four (24) hours of becoming aware of any occurrence of a serious nature, which may expose COUNTY to liability. Such occurrences shall include, but not be limited to, accidents, injuries, or acts of negligence, or loss or damage to any COUNTY property in possession of CONTRACTOR.

D. For purposes of this Agreement, any notice to be provided by COUNTY may be given by ADMINISTRATOR.

~~XIX.~~

### **XX. NOTIFICATION OF DEATH**

A. Upon becoming aware of the death of any person served pursuant to this Agreement, CONTRACTOR shall immediately notify ADMINISTRATOR.

B. All Notifications of Death provided to ADMINISTRATOR by CONTRACTOR shall contain the name of the deceased, the date and time of death, the nature and circumstances of the death, and the name(s) of CONTRACTOR's officers or employees with knowledge of the incident.

1. TELEPHONE NOTIFICATION – CONTRACTOR shall notify ADMINISTRATOR by telephone immediately upon becoming aware of the death due to non-terminal illness of any person served pursuant to this Agreement; provided, however, weekends and holidays shall not be included for purposes of computing the time within which to give telephone notice and, notwithstanding the time limit herein specified, notice need only be given during normal business hours.

2. WRITTEN NOTIFICATION

a. NON-TERMINAL ILLNESS – CONTRACTOR shall hand deliver, fax, and/or send via encrypted email to ADMINISTRATOR a written report within sixteen (16) hours after becoming aware

of the death due to non-terminal illness of any person served pursuant to this Agreement.

b. TERMINAL ILLNESS – CONTRACTOR shall notify ADMINISTRATOR by written report hand delivered, faxed, sent via encrypted email, and/or postmarked and sent via U.S. Mail within forty-eight (48) hours of becoming aware of the death due to terminal illness of any person served pursuant to this Agreement.

C. If there are any questions regarding the cause of death of any person served pursuant to this Agreement who was diagnosed with a terminal illness, or if there are any unusual circumstances related to the death, CONTRACTOR shall immediately notify ADMINISTRATOR in accordance with this Notification of Death Paragraph.

### ~~XX.~~ **XXI. NOTIFICATION OF PUBLIC EVENTS AND MEETINGS**

A. CONTRACTOR shall notify ADMINISTRATOR of any public event or meeting funded in whole or in part by the COUNTY, except for those events or meetings that are intended solely to serve Participants or occur in the normal course of business.

B. CONTRACTOR shall notify ADMINISTRATOR at least thirty (30) business days in advance of any applicable public event or meeting. The notification must include the date, time, duration, location and purpose of the public event or meeting. Any promotional materials or event related flyers must be approved by ADMINISTRATOR prior to distribution.

### ~~XXI.~~ **XXII. PAYMENT CARD COMPLIANCE**

Should CONTRACTOR conduct credit/debit card transactions in conjunction with their business with COUNTY, on behalf of COUNTY, or as part of the business that they conduct, CONTRACTOR covenants and warrants that it is currently PCI DSS and PA DSS compliant and will remain compliant during the entire duration of this Agreement. CONTRACTOR agrees to immediately notify COUNTY in the event CONTRACTOR should ever become non-compliant, and will take all necessary steps to return to compliance and shall be compliant within ten (10) business days of the commencement of any such interruption. Upon demand by COUNTY, CONTRACTOR shall provide to COUNTY written certification of CONTRACTOR's PCI DSS and/or PA DSS compliance.

### **XXIII. RECORDS MANAGEMENT AND MAINTENANCE**

A. CONTRACTOR, its officers, agents, employees and subcontractors shall, throughout the term of this Agreement, prepare, maintain and manage records appropriate to the services provided and in accordance with this Agreement and all applicable requirements, which include, but are not limited to:

1. ~~CCR~~ California Code of Regulations Title 22, §§70751(c), 71551(c), 73543(a), 74731(ad), 75055(a), 75343(a), and 77143(a).
2. State of California, Department of Health Care Services ASRS ~~manual~~ Manual.
3. State of California, Department of Health Care Services DPFS ~~manual~~ Manual.

4. ~~State of California, HSC~~ Health and Safety Code §123145.
5. Title 45 CFR, §164.501; §164.524; §164.526; §164.530(c) and (j).
- ~~B. CONTRACTOR shall ensure appropriate financial records related to cost reporting, expenditure, revenue, billings, etc., are prepared and maintained accurately and appropriately.~~
- B. CONTRACTOR shall implement and maintain administrative, technical and physical safeguards to ensure the privacy of PHI and prevent the intentional or unintentional use or disclosure of PHI in violation of the HIPAA, federal and state regulations and/or CHPP. CONTRACTOR shall mitigate to the extent practicable, the known harmful effect of any use or disclosure of PHI made in violation of federal or state regulations and/or COUNTY policies.
- C. CONTRACTOR's participant, client, and/or patient records shall be maintained in a secure manner. CONTRACTOR shall maintain participant, client, and/or patient records and must establish and implement written record management procedures.
- ~~C. CONTRACTOR shall ensure all appropriate state and federal standards of documentation, preparation, and confidentiality of records related to Participant, client and/or patient records are met at all times.~~
- D. CONTRACTOR shall retain all financial records for a minimum of seven (7) years from the commencement of the contract, unless a longer period is required due to legal proceedings such as litigations and/or settlement of claims.
- E. CONTRACTOR shall make records pertaining to the costs of services, participant fees, charges, billings, and revenues available at one (1) location within the limits of the County of Orange.
- F. CONTRACTOR shall ensure all HIPAA (DRS) requirements are met. HIPAA requires that clients, participants and/or patients be provided the right to access or receive a copy of their DRS and/or request addendum to their records. Title 45 CFR §164.501, defines DRS as a group of records maintained by or for a covered entity that is:
1. The medical records and billing records about individuals maintained by or for a covered health care provider;
  2. The enrollment, payment, claims adjudication, and case or medical management record systems maintained by or for a health plan; or
  3. Used, in whole or in part, by or for the covered entity to make decisions about individuals.
- G. CONTRACTOR may retain Participant, and/or patient documentation electronically in accordance with the terms of this Agreement and common business practices. If documentation is retained electronically, CONTRACTOR shall, in the event of an audit or site visit:
1. Have documents readily available within forty-eight (48) hour notice of a scheduled audit or site visit.
  2. Provide auditor or other authorized individuals access to documents via a computer terminal.
  3. ~~F. If CONTRACTOR is unable to meet the record location criteria above, ADMINISTRATOR may provide written approval to CONTRACTOR to maintain records in a single~~

location, identified by CONTRACTOR.

~~G.~~ Provide auditor or other authorized individuals a hardcopy printout of documents, if requested.

H. CONTRACTOR shall ensure compliance with requirements pertaining to the privacy and security of PII and/or PHI. CONTRACTOR shall notify COUNTY immediately by telephone call plus email or fax upon the discovery of a Breach of unsecured PHI and/or PII.

~~I.~~ CONTRACTOR may be required to ~~retain all records involving litigation proceedings and settlement of claims for a longer term which will be directed by the ADMINISTRATOR.~~

~~H.~~ CONTRACTOR shall notify ADMINISTRATOR of ~~pay~~ any ~~PRA requests related to, or costs~~ associated with a Breach of privacy and/or security of PII and/or PHI, including but not limited to the costs of notification. CONTRACTOR shall pay any and all such costs arising out of, ~~this Agreement, within forty eight (48) hours. CONTRACTOR shall provide ADMINISTRATOR all information that is requested by the PRA request~~ a Breach of privacy and/or security of PII and/or PHI.

J. CONTRACTOR shall retain all Participant and/or patient medical records for seven (7) years following discharge of the Participant and/or patient, with the exception of non-emancipated minors for whom records must be kept for at least one (1) year after such minors have reached the age of eighteen (18) years, or for seven (7) years after the last date of service, whichever is longer.

## ~~XXII.~~ **XXIV. RESEARCH AND PUBLICATION**

CONTRACTOR shall not utilize information and/or data received from COUNTY, or arising out of, or developed, as a result of this Agreement for the purpose of personal or professional research, or for publication.

## ~~XXIII.~~ **XXV. REVENUE**

A. PARTICIPANT FEES – CONTRACTOR shall charge a fee to Participants to whom services are provided pursuant to this Agreement, their estates and responsible relatives, in accordance with the fee system designated by ADMINISTRATOR. This fee shall be based upon the person's ability to pay for services, but it shall not exceed the actual cost of services provided. No person shall be denied services because of an inability to pay.

B. THIRD-PARTY REVENUE – CONTRACTOR shall make every reasonable effort to obtain all available third-party reimbursement for which persons served pursuant to this Agreement may be eligible. Charges to insurance carriers shall be on the basis of CONTRACTOR's usual and customary charges.

C. PROCEDURES – CONTRACTOR shall maintain internal financial controls which adequately ensure proper billing and collection procedures. CONTRACTOR's procedures shall specifically provide for the identification of delinquent accounts and methods for pursuing such accounts. CONTRACTOR shall provide ADMINISTRATOR, monthly, a written report specifying the current status of fees which are billed, collected, transferred to a collection agency, or deemed by CONTRACTOR to be uncollectible.

~~XXIV. RIGHT TO WORK AND~~**XXVI. MINIMUM WAGE LAWS**

~~— A. In accordance with the United States Immigration Reform and Control Act of 1986, CONTRACTOR shall require its employees directly or indirectly providing service pursuant to this Agreement, in any manner whatsoever, to verify their identity and eligibility for employment in the United States. CONTRACTOR shall also require and verify that its contractors, subcontractors, or any other persons providing services pursuant to this Agreement, in any manner whatsoever, verify the identity of their employees and their eligibility for employment in the United States.~~

~~— B. Pursuant to the United States of America Fair Labor Standard Act of 1938, as amended, and State of California Labor Code, §1178.5, CONTRACTOR shall pay no less than the greater of the federal or California Minimum Wage to all its employees that directly or indirectly provide services pursuant to this Agreement, in any manner whatsoever. CONTRACTOR shall require and verify that all its contractors or other persons providing services pursuant to this Agreement on behalf of CONTRACTOR also pay their employees no less than the greater of the federal or California Minimum Wage.~~

~~— C. CONTRACTOR shall comply and verify that its contractors comply with all other federal and State of California laws for minimum wage, overtime pay, record keeping, and child labor standards pursuant to providing services pursuant to this Agreement.~~

~~— D. Notwithstanding the minimum wage requirements provided for in this clause, CONTRACTOR, where applicable, shall comply with the prevailing wage and related requirements, as provided for in accordance with the provisions of Article 2 of Chapter 1, Part 7, Division 2 of the Labor Code of the State of California (§§1770, et seq.), as it exists or may hereafter be amended.~~

**XXV. SEVERABILITY**

If a court of competent jurisdiction declares any provision of this Agreement or application thereof to any person or circumstances to be invalid or if any provision of this Agreement contravenes any federal, state or county statute, ordinance, or regulation, the remaining provisions of this Agreement or the application thereof shall remain valid, and the remaining provisions of this Agreement shall remain in full force and effect, and to that extent the provisions of this Agreement are severable.

~~XXVI.~~**XXVII. SPECIAL PROVISIONS**

A. CONTRACTOR shall not use the funds provided by means of this Agreement for the following purposes:

1. Making cash payments to intended recipients of services through this Agreement.
2. Lobbying any governmental agency or official. CONTRACTOR shall file all certifications and reports in compliance with this requirement pursuant to Title 31, USC, §1352 (e.g., limitation on use of appropriated funds to influence certain federal contracting and financial transactions).

3. Fundraising.
4. Purchase of gifts, meals, entertainment, awards, or other personal expenses for CONTRACTOR's staff, volunteers, or members of the Board of Directors or governing body.
5. Reimbursement of CONTRACTOR's members of the Board of Directors or governing body for expenses or services.
6. Making personal loans to CONTRACTOR's staff, volunteers, interns, consultants, subcontractors, and members of the Board of Directors or governing body, or its designee or authorized agent, or making salary advances or giving bonuses to CONTRACTOR's staff.
7. Paying an individual salary or compensation for services at a rate in excess of the current Level I of the Executive Salary Schedule as published by the OPM. The OPM Executive Salary Schedule may be found at [www.opm.gov](http://www.opm.gov).
8. Severance pay for separating employees.
9. Paying rent and/or lease costs for a facility prior to the facility meeting all required building codes and obtaining all necessary building permits for any associated construction.
- ~~10. Supplanting current funding for existing services.~~
- ~~11~~ 10. Purchasing or improving land, including constructing or permanently improving any building or facility, except for tenant improvements.
- ~~12~~ 11. Satisfying any expenditure of non-federal funds as a condition for the receipt of federal funds (matching).
- ~~13~~ 12. Contracting or subcontracting with any entity other than an individual or nonprofit entity.
- ~~14~~ 13. Producing any information that promotes responsible use, if the use is unlawful, of drugs or alcohol.
- ~~15~~ 14. Promoting the legalization of any drug or other substance included in Schedule 1 of ~~§202~~ of the Controlled Substance Act (21 USC 812).
- ~~16~~ 15. 16. Distributing or aiding in the ~~distributing~~ distribution of sterile needles or syringes for the hypodermic injection of any illegal drug.
- ~~17~~ ~~17.~~ 16. Assisting, promoting, or deterring union organizing.
- ~~18~~ 17. Providing inpatient hospital services or purchasing major medical equipment.
- B. Unless otherwise specified in advance and in writing by ADMINISTRATOR, CONTRACTOR shall not use the funds provided by means of this Agreement for the following purposes:
  1. Funding travel or training (excluding mileage or parking).
  2. Making phone calls outside of the local area unless documented to be directly for the purpose of Participant care.
  3. Payment for grant writing, consultants, certified public accounting, or legal services.
  4. Purchase of artwork or other items that are for decorative purposes and do not directly contribute to the quality of services to be provided pursuant to this Agreement.
  - ~~5. Purchase of gifts, meals, entertainment, awards, or other personal expenses for~~

CONTRACTOR's Participants.

C. Neither party shall be responsible for delays or failures in performance resulting from acts beyond the control of the ~~offending~~ affected party. Such acts shall include, but not be limited to, acts of God, fire, flood, earthquake, other natural disaster, nuclear accident, strike, lockout, riot, freight, embargo, public related utility, or governmental statutes or regulations ~~super~~-imposed after the fact.

## ~~XXVII.~~ **XXVIII. STATUS OF CONTRACTOR**

CONTRACTOR is, and shall at all times be deemed to be, an independent contractor and shall be wholly responsible for the manner in which it performs the services required of it by the terms of this Agreement. CONTRACTOR is entirely responsible for compensating staff, subcontractors, and consultants employed by CONTRACTOR. This Agreement shall not be construed as creating the relationship of employer and employee, or principal and agent, between COUNTY and CONTRACTOR or any of CONTRACTOR's employees, agents, consultants, or subcontractors. CONTRACTOR assumes exclusively the responsibility for the acts of its employees, agents, consultants, or subcontractors as they relate to the services to be provided during the course and scope of their employment. CONTRACTOR, its agents, employees, consultants, or subcontractors, shall not be entitled to any rights or privileges of COUNTY's employees and shall not be considered in any manner to be COUNTY's employees.

## ~~XXVII.~~ **XXIX. TERM**

A. ~~The~~ This specific Agreement with CONTRACTOR is only one of several agreements to which the term of this Agreement applies. This specific Agreement shall commence as specified in the ~~Referenced~~ Reference Contract Provisions of this Agreement or the execution date, whichever is later. This specific Agreement shall terminate as specified in the Referenced Contract Provisions of this Agreement, unless otherwise sooner terminated as provided in this Agreement; provided, however, CONTRACTOR shall be obligated to perform such duties as would normally extend beyond this term, including but not limited to, obligations with respect to confidentiality, indemnification, audits, reporting and accounting.

B. Any administrative duty or obligation to be performed pursuant to this Agreement on a weekend or holiday may be performed on the next regular business day.  
weekend or holiday may be performed on the next regular business day.

~~XXIX.~~

## **XXX. TERMINATION**

A. Either party may terminate this Agreement, without cause, upon thirty (30) calendar ~~day~~ days' written notice given the other party.

B. Unless otherwise specified in this Agreement, COUNTY may terminate this Agreement upon five (5) calendar ~~days~~ days' written notice if CONTRACTOR fails to perform any of the terms of this

Agreement. At ADMINISTRATOR's sole discretion, CONTRACTOR may be allowed up to thirty (30) calendar days for corrective action.

C. COUNTY may terminate this Agreement immediately, upon written notice, on the occurrence of any of the following events:

1. The loss by CONTRACTOR of legal capacity.
2. Cessation of services.
3. The delegation or assignment of CONTRACTOR's services, operation or administration to another entity without the prior written consent of COUNTY.
4. The neglect by any physician or licensed person employed by CONTRACTOR of any duty required pursuant to this Agreement.
5. The loss of accreditation or any license required by the Licenses and Laws Paragraph of this Agreement.
6. The continued incapacity of any physician or licensed person to perform duties required pursuant to this Agreement.
7. Unethical conduct or malpractice by any physician or licensed person providing services pursuant to this Agreement; provided, however, COUNTY may waive this option if CONTRACTOR removes such physician or licensed person from serving persons treated or assisted pursuant to this Agreement.

#### D. CONTINGENT FUNDING

1. Any obligation of COUNTY under this Agreement is contingent upon the following:
  - a. The continued availability of federal, state and county funds for reimbursement of COUNTY's expenditures, and
  - b. Inclusion of sufficient funding for the services hereunder in the applicable budget(s) approved by the Board of Supervisors.
2. In the event such funding is subsequently reduced or terminated, COUNTY may suspend, terminate or renegotiate this Agreement upon thirty (30) calendar ~~day~~ days' written notice given CONTRACTOR. If COUNTY elects to renegotiate this Agreement due to reduced or terminated funding, CONTRACTOR shall not be obligated to accept the renegotiated terms.

E. In the event this Agreement is suspended or terminated prior to the completion of the term as specified in the Referenced Contract Provisions of this Agreement, ADMINISTRATOR may, at its sole discretion, reduce the Maximum Obligation of this Agreement in an amount consistent with the reduced term of ~~this~~ the Agreement.

F. In the event this Agreement is terminated by either party pursuant to Subparagraphs B., C. or D. above, CONTRACTOR shall do the following:

1. Comply with termination instructions provided by ADMINISTRATOR in a manner which is consistent with recognized standards of quality care and prudent business practice.
2. Obtain immediate clarification from ADMINISTRATOR of any unsettled issues of contract

performance during the remaining contract term.

3. Until the date of termination, continue to provide the same level of service required by this Agreement.

4. If Participants are to be transferred to another facility for services, furnish ADMINISTRATOR, upon request, all Participant information and records deemed necessary by ADMINISTRATOR to ~~affect~~effect an orderly transfer.

5. Assist ADMINISTRATOR in effecting the transfer of Participants in a manner consistent with Participant's best interests.

6. If records are to be transferred to COUNTY, pack and label such records in accordance with directions provided by ADMINISTRATOR.

7. Return to COUNTY, in the manner indicated by ADMINISTRATOR, any equipment and supplies purchased with funds provided by COUNTY.

8. To the extent services are terminated, cancel outstanding commitments covering the procurement of materials, supplies, equipment, and miscellaneous items, as well as outstanding commitments which relate to personal services. With respect to these canceled commitments, CONTRACTOR shall submit a written plan for settlement of all outstanding liabilities and all claims arising out of such cancellation of commitment which shall be subject to written approval of ADMINISTRATOR.

G. The rights and remedies of COUNTY provided in this Termination Paragraph shall not be exclusive, and are in addition to any other rights and remedies provided by law or under this Agreement.

### ~~XXX.~~XXXI. **THIRD PARTY BENEFICIARY**

Neither party hereto intends that this Agreement shall create rights hereunder in third parties including, but not limited to, any subcontractors or any Participants provided services pursuant to this Agreement.

~~XXXI.~~//

### ~~XXXII.~~XXXII. **WAIVER OF DEFAULT OR BREACH**

Waiver by COUNTY of any default by CONTRACTOR shall not be considered a waiver of any subsequent default. Waiver by COUNTY of any breach by CONTRACTOR of any provision of this Agreement shall not be considered a waiver of any subsequent breach. Waiver by COUNTY of any default or any breach by CONTRACTOR shall not be considered a modification of the terms of this Agreement.

//

//

//

//

<u>1</u>	//
<u>2</u>	//
<u>3</u>	//
<u>4</u>	//
<u>5</u>	//
<u>6</u>	//
<u>7</u>	//
<u>8</u>	//
<u>9</u>	//
<u>10</u>	//
<u>11</u>	//
<u>12</u>	//
<u>13</u>	//
<u>14</u>	//
<u>15</u>	//
<u>16</u>	//
<u>17</u>	//
<u>18</u>	//
<u>19</u>	//
<u>20</u>	//
<u>21</u>	//
<u>22</u>	//
<u>23</u>	//
<u>24</u>	//
<u>25</u>	//
<u>26</u>	//
<u>27</u>	//
<u>28</u>	
<u>29</u>	
<u>30</u>	
<u>31</u>	
<u>32</u>	
<u>33</u>	
<u>34</u>	
<u>35</u>	
<u>36</u>	
<u>37</u>	

IN WITNESS WHEREOF, the parties have executed this Agreement, in the County of Orange, State of California.

«UC\_NAME»-«UC\_DBA»

BY: \_\_\_\_\_ DATED: \_\_\_\_\_

TITLE: \_\_\_\_\_

BY: \_\_\_\_\_ DATED: \_\_\_\_\_

TITLE: \_\_\_\_\_

COUNTY OF ORANGE

BY: \_\_\_\_\_ DATED: \_\_\_\_\_

HEALTH CARE AGENCY

APPROVED AS TO FORM  
OFFICE OF THE COUNTY COUNSEL  
ORANGE COUNTY, CALIFORNIA

BY: - \_\_\_\_\_ DATED: \_\_\_\_\_

DEPUTY

If the contracting party is a corporation, two (2) signatures are required: one (1) signature by the Chairman of the Board, the President or any Vice President; and one (1) signature by the Secretary, any Assistant Secretary, the Chief Financial Officer or any Assistant Treasurer. If the contract is signed by one (1) authorized individual only, a copy of the corporate resolution or by-laws whereby the ~~board~~ Board of ~~directors~~ Directors has empowered said authorized individual to act on its behalf by his or her signature alone is required by ADMINISTRATOR.

EXHIBIT A  
TO AGREEMENT FOR PROVISION OF  
ADULT NON-MEDICAL ~~DETOXIFICATION AND~~  
RESIDENTIAL TREATMENT SERVICES  
BETWEEN  
COUNTY OF ORANGE  
AND  
«UC\_NAME» «UC\_DBA»  
JULY 1, ~~2014~~2016 THROUGH JUNE 30, ~~2016~~2018

**EXHA I. IDENTIFICATION OF SERVICES**

CONTRACTOR: «Uc\_Name»

~~— CONTRACTOR agrees to provide the following Adult Non-Medical Detoxification and Residential Treatment Services pursuant to the terms and conditions specified in the Agreement for provision of such services by and between COUNTY and CONTRACTOR dated July 1, 2014 as hereinafter indicated. CONTRACTOR and COUNTY may mutually agree, in writing, to add or delete services to be provided by CONTRACTOR.~~

General requirements as specified in Exhibit B

X

Adult Non-Medical Detoxification Services  
as specified in Exhibit C

«EXH C SIGNUP»

Adult Non-Medical Residential Treatment Services  
as specified in Exhibit D

«EXH D SIGNUP»

County Vehicle as specified in Exhibit E

«EXH E SIGNUP»

Business Associate Contract as  
specified in Exhibit F

X

Personal Information Privacy and Security Contract  
as specified in Exhibit G

X

//

EXHIBIT B  
TO AGREEMENT FOR PROVISION OF  
~~ADULT NON-MEDICAL DETOXIFICATION AND~~  
RESIDENTIAL TREATMENT SERVICES  
BETWEEN  
COUNTY OF ORANGE  
AND  
«UC\_NAME» «UC\_DBA»  
~~JULY 1, 2014 THROUGH JUNE 30, 2016~~

**I. COMMON TERMS AND DEFINITIONS**

A. The parties agree to the following terms and definitions, and to those terms and definitions which, for convenience, are set forth elsewhere in this Agreement.

1. ~~ASAM~~ ASAM Criteria is a comprehensive set of guidelines for placement, continued stay and transfer/discharge of patients with addiction and co-occurring conditions.

2. Bed Day means one (1) calendar day during which CONTRACTOR provides residential treatment services as described in Exhibit A of the Agreement. A Bed Day will include the day of admission; but, not the day of discharge. If admission and discharge occur on the same day, one (1) Bed Day will be charged.

3. CalOMS is a statewide Participant-based data collection and outcomes measurement system as required by the State to effectively manage and improve the provision of alcohol and ~~other~~ drug treatment services at the ~~state, county~~ State, COUNTY, and provider levels.

4. ~~CESI and~~ CEST are self-administered survey instruments designed to assess Participants' motivation for change, engagement in treatment, social and peer support, and other psychosocial indicators of progress in recovery.

5. Co-Occurring is when a person has at least one substance use disorder and one mental health disorder that can be diagnosed independently of the other.

6. CSU means a psychiatric crisis stabilization program that operates 24 hours a day that serves Orange County residents, aged 18 and older, who are experiencing a psychiatric crisis and need immediate evaluation. Participants receive a thorough psychiatric evaluation, crisis stabilization treatment, and referral to the appropriate level of continuing care. As a designated outpatient facility, the CSU may evaluate and treat Participants for no longer than 23 hours.

7. DATAR is the DHCS system used to collect data on SUD treatment capacity and waiting lists.

8. Designated Beds means beds that are specifically reserved to provide timely linkage to Participants who are coming directly from ~~Detoxification~~ detoxification Services and are in need of Residential Treatment.

~~4~~ 9. Graduation or Participant Completion means the completion of the Residential Treatment Services program (recovery) whereby the Participant has successfully completed all goals and objectives ~~for all phases and length of treatment authorized by ADMINISTRATOR and~~ documented in the Participant's treatment plan within the maximum authorized length of stay authorized by ADMINISTRATOR.

~~5~~ 10. Intake means the initial face-to-face meeting between a Participant and CONTRACTOR staff in which specific information about the Participant is gathered including the ability to pay and standard admission forms pursuant to this Agreement.

~~6~~ 11. IRIS is a collection of applications and databases that serve the needs of programs within ~~the County of Orange Health Care Agency~~ HCA and includes functionality such as registration and scheduling, laboratory information system, ~~billing~~ invoices and reporting capabilities, compliance with regulatory requirements, electronic medical records and other relevant applications.

~~7~~ 12. Linkage means connecting Participant to ancillary services such as outpatient and/or residential treatment and supportive services which may include self-help groups, social services, rehabilitation services, vocational services, job training services, or other appropriate services.

~~8~~ 13. Medication means those medications that are needed to maintain Participant's health, and without which there could be medical or mental health consequences to the Participant.

~~9~~ 14. NIATx is a set of objectives used to measure the effectiveness of the treatment program.

~~9. Non-Therapeutic Activity means work, school, and volunteer hours outside the facility, chores, and recreation and socialization activities.~~

~~10~~ 15. Participant means ~~an adult~~ a person who ~~is eighteen (18) years of age or older, who~~ has a substance use disorder, for whom a COUNTY approved intake and admission for ~~Residential Treatment Services~~ residential services as appropriate have been completed pursuant to this Agreement.

~~11~~ 16. Program Protocol means the written program description, goals, objectives, and policies established by CONTRACTOR for the Residential Treatment Services program provided pursuant to this Agreement.

~~12~~ 17. Residential Treatment means alcohol and other drug treatment services that are provided to Participants at a twenty-four (24)-hour residential program. Services are provided in an alcohol and drug free environment and support recovery from alcohol and/or other drug related problems. These services are provided in a non-medical, residential setting that has been licensed and certified by ~~the State of California, Department of Health Care Services~~ DHCS.

~~13~~ 18. Resocialization/Re-Entry means applying and continuing ~~Treatment Activities~~ treatment activities designed to assist Participants in working on personal issues, cultivate support systems, and seek and/or obtain education/vocational and/or volunteer opportunities.

~~14~~ 19. Self-Help Meetings means a non-professional, peer participatory meeting formed by people with a common problem or situation offering mutual support to each other towards a goal or

1 healing or recovery.

2 ~~15~~20. Structured Activities means services including Therapeutic Activity and Non-  
3 Therapeutic ~~activities~~ Activity designed to meet treatment goals.

4 ~~16~~//

5 a. Therapeutic Activity means activities such as individual counseling, groups, and self-  
6 help groups, but excludes ~~any activity defined as being a Non-Therapeutic Activity~~ chores and  
7 recreational activities. These activities shall incorporate best practices and evidence-based approaches.

8 ~~17~~ b. Non-Therapeutic Activity includes work, school, and volunteer hours outside  
9 the facility, chores, and recreation and socialization activities.

10 21. SUD means a condition in which the use of one or more substances leads to a clinically  
11 significant impairment or distress per the DSM-5

12 22. Token means the security device which allows an individual user to access IRIS.

13 ~~18. Treatment Activities means the collection of both Structured Activities and Non-Structured~~  
14 ~~Activities designed to deliver Participant Treatment~~

15 ~~19~~ 23. Unit of Service means one (1) calendar day during which services are provided to a  
16 Participant pursuant to this Agreement. ~~The day of admission shall be included; the day of discharge shall~~  
17 ~~be excluded. If both admission and discharge occur on the same day, the day shall be considered a day~~  
18 ~~of admission and counts as a full day~~ A day in which a Participant is absent for a CONTRACTOR-  
19 sanctioned overnight pass may also be included as a Unit of Service.

20 B. CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to modify the  
21 Common Terms and Definitions Paragraph of this Exhibit ~~B~~A to the Agreement.

## 23 ~~H~~

## 24 II. PAYMENTS

25 A. BASIS FOR REIMBURSEMENT – COUNTY shall pay CONTRACTOR for the actual costs of  
26 providing the services described hereunder, less revenues which are actually received by  
27 CONTRACTOR; provided, however, that CONTRACTOR's costs are allowable pursuant to county,  
28 state, and federal regulations. Non-compliance will require the completion of CAPs by CONTRACTOR.  
29 If CAPs are not completed within timeframes as determined by ADMINISTRATOR, payments may be  
30 reduced accordingly. Furthermore, if CONTRACTOR is ineligible to provide services due to non-  
31 compliance with licensure and/or certification standards of the State, COUNTY or OCPD,  
32 ADMINISTRATOR may elect to reduce COUNTY's maximum obligation proportionate to the length of  
33 time that CONTRACTOR is ineligible to provide services.

34 B. PAYMENT METHOD – COUNTY shall pay CONTRACTOR monthly in arrears the actual cost  
35 of the services, less revenues that are actually received by CONTRACTOR provided, however, that the  
36 total of such payments shall not exceed the COUNTY's Aggregate Maximum Obligation.  
37 CONTRACTOR's invoices shall be on a form approved or provided by ADMINISTRATOR and shall

provide such information as is required by ADMINISTRATOR. Invoices are due by the twentieth (20th) calendar day of each month, and payments to CONTRACTOR should be released by COUNTY no later than twenty-one (21) calendar days after receipt of the correctly completed invoice form.

C. Monthly payments are interim payments only, and subject to Final Settlement in accordance with the Cost Report Paragraph of this Agreement. Invoices received after the due date may not be paid in accordance with Subparagraph II.B of this Exhibit ~~BA~~ to the Agreement.

D. All invoices to COUNTY shall be supported, at CONTRACTOR's facility, by source documentation including, but not limited to, ledgers, books, vouchers, journals, time sheets, payrolls, appointment schedules, schedules for allocating costs, invoices, bank statements, canceled checks, receipts, receiving records, and records of services provided.

~~—E. In support of the monthly invoice, CONTRACTOR shall submit an Expenditure and Revenue Report as specified in the Reports Paragraph of this Exhibit B to the Agreement. ADMINISTRATOR may use the Expenditure and Revenue Report to determine payment to CONTRACTOR.~~

~~—F.~~ E. ADMINISTRATOR may withhold or delay any payment if CONTRACTOR fails to comply with any provision of this Agreement.

~~GF.~~ COUNTY shall not reimburse CONTRACTOR for services provided beyond the expiration and/or termination of this Agreement.

~~HG.~~ In conjunction with Subparagraph II.A above, CONTRACTOR shall not enter ~~units~~ Units of ~~service~~ Service into the COUNTY IRIS system for services not rendered. If such information has been entered, CONTRACTOR shall make corrections within ten (10) ~~businesses~~ calendar days from notification by ADMINISTRATOR.

~~IH.~~ CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to modify the Payments Paragraph of this Exhibit ~~BA~~ to the Agreement.

### ~~IIII.~~ RECORDS

~~A. PARTICIPANT RECORDS — CONTRACTOR shall maintain adequate records in accordance with the COUNTY Alcohol and Drug Abuse Services Administration Guidelines on each individual Participant in sufficient detail to permit an evaluation of services, which shall include, but need not be limited to:~~

1. ADMINISTRATOR's Treatment Authorization ~~form for Residential Treatment Services.~~
2. Treatment plans which shall be documented in the Participant's record within fourteen (14) calendar days from the date of admission.
3. An admission record which shall include documentation that Residential Treatment Services for substance use disorders are appropriate for the Participant. ~~Such documentation shall include a comprehensive psychosocial assessment.~~

~~—B.~~ FINANCIAL RECORDS – CONTRACTOR shall prepare and maintain accurate and complete financial records of its costs and operating expenses. Such records shall reflect the actual costs of the type

of service for which payment is claimed in accordance with generally accepted accounting principles.

1. Any apportionment of or distribution of costs, including indirect costs, to or between programs or cost centers of CONTRACTOR shall be documented, and shall be made in accordance with generally accepted accounting principles.

2. CONTRACTOR shall account for funds provided through this Agreement separately from other funds, and maintain a clear audit trail for the expenditure of funds.

~~3.~~ B. PARTICIPANT FEES – The Participant eligibility determination and fee charged to and collected from Participant, according to the COUNTY approved sliding scale fee schedule, together with a record of all invoices rendered and revenues received from any source on behalf of Participant treated pursuant to this Agreement, must be reflected in CONTRACTOR's financial records.

C. COUNTY SLIDING FEE SCALE – CONTRACTOR shall utilize the sliding fee scale provided by ADMINISTRATOR. CONTRACTOR must have a policy describing the collection of Participant fees. No Participant shall be denied access to services due to an inability to pay; however, Participants are responsible for paying their fees according to the provided fee scale once an ability to pay is secured. The Participant's failure to make a reasonable effort to pay the assessed fee is cause for termination of services.

D. PARTICIPANT RECORDS – CONTRACTOR shall maintain adequate records on each individual Participant in sufficient detail to permit an evaluation of services, which shall include, but not be limited to:

1. ADMINISTRATOR's Treatment Authorization Form for Residential Treatment Services.

2. Treatment plans which shall be documented in the Participant's record within fourteen (14) calendar days from the date of admission.

3. An admission record which shall include documentation that Residential Treatment Services for substance use disorders are appropriate for the Participant.

C. COUNTY SLIDING FEE SCALE – CONTRACTOR shall utilize the sliding fee scale provided by ADMINISTRATOR. CONTRACTOR must have a policy describing the collection of Participant fees. No Participant shall be denied access to services due to an inability to pay; however, Participants are responsible for paying their fees according to the provided fee scale once an ability to pay is secured. The Participant's failure to make a reasonable effort to pay the assessed fee is cause for termination of services.

~~D~~ Such documentation shall include a completed ASAM criteria indicating appropriate level of care for participant, and a comprehensive psychosocial assessment.

E. CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to modify the Records Paragraph of this Exhibit ~~B~~ A to the Agreement.

#

#

#

IV//

#### ~~IV.~~ REPORTS

## A. MONTHLY PROGRAMMATIC

1. CONTRACTOR shall submit a monthly programmatic report to ADMINISTRATOR, including information required and on a form approved or provided by ADMINISTRATOR. These monthly programmatic reports should be ~~received by~~submitted to ADMINISTRATOR no later than the tenth (10th) ~~business~~calendar day of the month following the report month.

2. CONTRACTOR shall be responsible ~~to include~~for including in the monthly programmatic report any problems in implementing the provisions of this Agreement, pertinent facts or interim findings, staff changes, status of license(s) and/or certification(s), changes in population served, and reasons for any changes. Additionally, a statement that the CONTRACTOR is or is not progressing satisfactorily in achieving all the terms of the Agreement shall be included.

## B. FISCAL

1. In support of the monthly invoice, 1. CONTRACTOR shall submit monthly Expenditure and Revenue Reports to ADMINISTRATOR. These reports shall be on a form acceptable to, or provided by ADMINISTRATOR and shall report actual costs and revenues for each of the CONTRACTOR's program(s) or cost center(s) described in the Services Paragraph of ~~Exhibits C and D~~ Exhibit A to the Agreement. CONTRACTOR shall submit these reports by no later than ~~fifteen (15)~~ twenty (20) calendar days following the end of the month reported.

2. CONTRACTOR shall submit Year-End Projection Reports to ADMINISTRATOR. These reports shall be on a form acceptable to, or provided by, ADMINISTRATOR and shall report anticipated year-end actual costs and revenues for CONTRACTOR's program(s) or cost center(s) described in the Services Paragraph of ~~Exhibits C and D~~ Exhibit A to the Agreement. Such reports shall include actual monthly costs and revenue to date and anticipated monthly costs and revenue to the end of the fiscal year. Year-End Projection Reports shall be submitted at the same time as the monthly Expenditure and Revenue Reports.

C. MONTHLY IRIS – CONTRACTOR shall ~~participate in~~ input all Units of Service provided in COUNTY's IRIS ~~and input all IRIS and CalOMS data~~ database for the preceding month no later than the fifth (5th) calendar day of the month following the report month. ~~CONTRACTOR shall correct and submit all errors from the CalOMS Feedback and Error Report via IRIS within seven (7) calendar days of receipt of the report. CalOMS discharges shall be entered no later than seven (7) calendar days after Participant's discharge.~~

~~—D~~ D. CalOMS – CONTRACTOR shall complete a CalOMS encounter and a CalOMS admission record in IRIS within seven (7) calendar days of Participant admission. CONTRACTOR shall complete a CalOMS discharge record in IRIS within seven (7) calendar days of Participant discharge. CONTRACTOR shall run a CalOMS error report and correct any errors within two (2) business days of submitting the CalOMS admission or discharge, and continue to recheck until error free.

E. MONTHLY DATAR – CONTRACTOR shall provide reports under the DATAR, and/or any other State ~~Reporting System~~ reporting system in a manner prescribed by ADMINISTRATOR, no later

than the fifth (5th) ~~business~~ calendar day of the month following the report month.

~~E~~F. ADDITIONAL REPORTS – CONTRACTOR shall make additional reports as required by ADMINISTRATOR concerning CONTRACTOR's activities as they affect the services hereunder. ADMINISTRATOR will be specific as to the nature of the information requested and the timeframe the information is needed.

~~F~~G. CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to modify the Reports Paragraph of this Exhibit ~~B~~A to the Agreement.

## V.V. GENERAL REQUIREMENTS

A. MEETINGS – CONTRACTOR's Executive Director or designee shall participate, when requested, in meetings facilitated by ADMINISTRATOR related to the provision of services pursuant to this Agreement.

B. CULTURAL COMPETENCY – CONTRACTOR shall make its best effort to provide services pursuant to this Agreement in a manner that is culturally and linguistically appropriate for the population(s) served. CONTRACTOR shall maintain documentation of such efforts which may include; but not be limited to: records of participation in COUNTY-sponsored or other applicable training; recruitment and hiring policies and procedures; copies of literature in multiple languages and formats, as appropriate; and descriptions of measures taken to enhance accessibility for, and sensitivity to, individuals who are physically challenged.

C. POSTINGS – CONTRACTOR shall post the following in a prominent place within the facility:

1. State Licensure and Certification
2. Business License
3. Conditional Use Permit (if applicable)
4. Fire clearance
5. ~~B. NO PROSELYTIZING POLICY~~ Participant rights
6. Grievance procedure
7. Employee Code of Conduct
8. Evacuation floor plan
9. Equal Employment Opportunity notices
10. Name, address, telephone number for fire department, crisis program, local law enforcement, and ambulance service.
11. List of resources within community which shall include medical, dental, mental health, public health, social services and where to apply for determination of eligibility for State, Federal or county entitlement programs.
12. Information on self-help meetings. AA, NA, and non-12 step meetings shall be included.

D. NO PROSELYTIZING POLICY – CONTRACTOR shall not conduct any proselytizing activities, regardless of funding sources, with respect to any person who has been referred to

CONTRACTOR by COUNTY under the terms of this Agreement. Further, CONTRACTOR agrees that the funds provided hereunder shall not be used to promote, directly or indirectly, any religion, religious creed or cult, denomination or sectarian institution, or religious belief.

~~EE.~~ AUTHORITY – CONTRACTOR shall recognize the authority of OCPD as officers of the court, and shall extend cooperation to OCPD within the constraints of CONTRACTOR’s program of substance use disorder residential services.

~~DE.~~ NON-SMOKING POLICY – CONTRACTOR shall establish a written non-smoking policy which shall be reviewed and approved by ADMINISTRATOR. At a minimum, the non-smoking policy shall specify that the facility is “smoke free” and that designated smoking areas are outside the visiting areas at the facility.

~~EG.~~ PARTICIPANT SIGN IN/OUT LOG AND SCHEDULE – CONTRACTOR shall maintain a resident sign in/out log for all residents, which shall include, but not be limited to, the following:

1. Participant’s schedule for treatment, work, education or other activities;
2. Location and telephone number where the Participant may be reached; and
3. Requirement for all Participants to notify the program of any change in his/her schedule.

~~FH.~~ GOOD NEIGHBOR POLICY – CONTRACTOR shall establish a Good Neighbor Policy, which shall be reviewed and approved by ADMINISTRATOR. The policy shall include, but not be limited to, staff training to deal with neighbor complaints, staff contact information available to neighboring residents and complaint procedures.

~~—G~~ I. VISITATION POLICY – CONTRACTOR shall establish a written Visitation Policy, which shall be reviewed and approved by ADMINISTRATOR, which shall include, but not be limited to, the following:

1. Sign in logs;
2. Visitation hours; and
3. Designated visiting areas at the Facility.

J. TRANSGENDER POLICY – CONTRACTOR shall establish a written Transgender Policy, which shall be reviewed and approved by ADMINISTRATOR. The policy shall include, but not limited to, the following:

1. Admission
2. Housing arrangement
3. Bathroom privacy
4. Drug testing

K. MEDICATION POLICY – CONTRACTOR shall establish a written Medication Policy, which shall be reviewed and approved by ADMINISTRATOR. The policy shall include but not be limited to the securing, handling, and administration of medication(s) prescribed to the Participant. The policy shall address Medications that are prescribed for substance and mental health disorders and medications disallowed by CONTRACTOR. Participants shall be allowed to have Medications during their stay with

the program, and/or to have the ability to get refill(s).

**L. OPIOID OVERDOSE EMERGENCY TREATMENT** – CONTRACTOR shall have available at each program site at minimum one (1) Naloxone Nasal Spray for the treatment of known or suspected opioid overdose. At least one (1) staff per shift shall be trained in administering the Naloxone Nasal Spray. Naloxone Nasal Spray is not a substitute for emergency medical care. CONTRACTOR shall always seek emergency medical assistance in the event of a suspected, potentially life-threatening opioid emergency.

**M. TOKENS** – ADMINISTRATOR will provide CONTRACTOR the necessary number of Tokens for appropriate individual staff to access IRIS at no cost to the CONTRACTOR.

1. CONTRACTOR recognizes that a Token is assigned to a specific individual staff member with a unique password. Tokens and passwords shall not be shared with anyone.

2. CONTRACTOR shall maintain an inventory of the Tokens, by serial number, and the staff member to whom each is assigned.

3. CONTRACTOR shall indicate in the monthly staffing report, the serial number of the Token for each staff member assigned a Token.

4. CONTRACTOR shall return to ADMINISTRATOR all Tokens under the following conditions:

- a. Token of each staff member who no longer supports this Agreement.
- b. Token of each staff member who no longer requires access to IRIS.
- c. Token of each staff member who leaves employment of CONTRACTOR.
- d. Tokens malfunctioning.

5. ADMINISTRATOR will issue Tokens for CONTRACTOR's staff members who require access to the IRIS upon initial training or as a replacement for malfunctioning Tokens. CONTRACTOR shall reimburse the COUNTY for Tokens lost, stolen, or damaged through acts of negligence.

~~H~~

**N.** CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to modify the General Requirements Paragraph of this Exhibit ~~B~~A to the Agreement.

#

#

#

#

#

#

#

#

#

#

#

#

#

#

EXHIBIT C  
TO AGREEMENT FOR PROVISION OF  
~~ADULT NON-MEDICAL DETOXIFICATION AND~~  
RESIDENTIAL TREATMENT SERVICES  
BETWEEN  
COUNTY OF ORANGE  
AND  
«UC\_NAME» «UC\_DBA»  
~~JULY 1, 2014 THROUGH JUNE 30, 2016~~

**I.VI. SERVICES**

A. FACILITY – CONTRACTOR shall operate licensed and certified substance use disorder residential ~~detoxification programs to include basic life support services in accordance with the standards established by COUNTY and the State within the specifications stated below, unless otherwise authorized by the ADMINISTRATOR. CONTRACTOR shall provide substance use disorder Detoxification Services within a licensed and certified «DX\_FAC\_BED\_CAP» bed residential substance use disorder detoxification facility. Unless otherwise authorized in writing by ADMINISTRATOR, CONTRACTOR shall maintain regularly scheduled service hours, seven (7) days a week, twenty four (24) hours per day throughout the year. Services shall be provided at the following locations, or at any other location approved in advance, in writing, by ADMINISTRATOR:~~

«DX\_FAC1\_STREET»                      «DX\_FAC2\_STREET»  
«DX\_FAC1\_CITY\_ST\_ZIP»              «DX\_FAC2\_CITY\_ST\_ZIP»

~~— B. PERSONS TO BE SERVED — CONTRACTOR shall serve Participants who used substances within the past forty eight (48) hours of admission and who seek to recover by entering into a program of substance use disorder Residential Detoxification Services.~~

~~— C. UNITS OF SERVICE~~

~~—— 1. CONTRACTOR shall provide a minimum of «DX\_UOS» Residential Detoxification Units of Service for Participants.~~

programs 2. ~~CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to adjust the units of service set forth in Subparagraph I.C.1. of this Exhibit C to the Agreement.~~

~~— D. DETOXIFICATION BEDS — CONTRACTOR shall provide a «DX\_\_OF\_BEDS» bed social model program of no more than seven (7) days duration with twenty four (24) hour awake supervision, in a safe supportive environment, to Participants who are detoxifying from substance abuse. Services shall be provided for those Participant's assessed as not requiring medication for the management of~~

~~withdrawal. Each Participant shall be closely observed and physically checked at least every thirty (30) minutes during the first twelve (12) hours following admission by a staff person or volunteer. The close observation and physical checks shall continue beyond the initial twelve (12) hour period for as long as the withdrawal signs and symptoms warrant. Documentation of the information that supports a decrease in observation and physical checks shall be recorded in the Participant's file by a staff person or volunteer.~~

~~1. At least one staff member or volunteer shall be assigned to the observation of detoxification Participants at all times and be certified in cardiopulmonary resuscitation and first aid.~~

~~2. Staff or volunteer shall physically check each Participant for breathing by a Face-to-face physical observation at least every thirty (30) minutes.~~

~~3. Documentation of observations and physical checks shall be recorded in a systematic manner in the Participant file including information supporting a decrease in observation and physical checks.~~

~~4. Detoxification Services shall also include at a minimum:~~

~~a. Food and Other Services CONTRACTOR shall provide a clean, safe environment, toiletries, clean linen, food service, storage, and supervision of medication.~~

~~b. Support Services CONTRACTOR shall provide housekeeping, laundry, maintenance and arrangements for emergency and non-emergency medical services.~~

~~c. Discharge Planning CONTRACTOR must begin Discharge Planning as soon as the Participant enters detoxification services. CONTRACTOR will work with ADMINISTRATOR to identify treatment beds for Participants completing detoxification.~~

~~d. Exit Planning Prior to the Participant's planned exit from the Residential Detoxification Services Program, CONTRACTOR shall develop an exit plan prior to discharge with the Participant. The transition and exit plan shall include:~~

~~1) A strategy or strategies to assist the Participant in maintaining an alcohol and drug free lifestyle.~~

~~2) A continuing treatment exit plan that includes linkage and transition of the Participant to appropriate services, including treatment services.~~

~~3) Referrals to appropriate non-substance abuse resources such as continuing education and vocational rehabilitation.~~

~~5. Social Model Detoxification Performance Outcome:~~

~~a. Objective 1: CONTRACTOR shall provide effective social model detoxification services to Participants who need detoxification, as measured by retention and completion rates.~~

~~1) Retention Rates shall be calculated by using the number of Participants currently enrolled in or successfully completing their treatment program divided by the total number of Participants served during the evaluation period.~~

~~2) Completion Rates shall be calculated by using the number of Participants successfully completing the treatment program divided by the total number of Participants discharged during the evaluation period.~~

b. ~~Objective 2: CONTRACTOR shall provide linkage to Participants with other support services at completion, as measured by the number of Participants transitioned to other support services divided by the number of Participants discharged.~~

~~c. Objective 3: CONTRACTOR shall implement a process improvement project as outlined in the NIATx model, targeting at least one of the following four (4) NIATx aims:~~

- ~~1) Reduce waiting times~~
- ~~2) Reduce no-shows~~
- ~~3) Increase admissions~~
- ~~4) Increase continuation in treatment~~

~~E. CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to modify the Residential Detoxification Services paragraph of this Exhibit C to the Agreement.~~

## **H. BUDGET**

~~A. COUNTY shall pay CONTRACTOR in accordance with the Payments Paragraph in Exhibit B to this Agreement and the following budgets, which are set forth for informational purposes only.~~

<u>DETOXIFICATION SERVICES</u>	<u>PERIOD ONE</u>	<u>PERIOD TWO</u>	<u>TOTAL</u>
<u>ADMINISTRATIVE COSTS</u>			
<del>Salaries</del>	<del>\$</del>	<del>\$</del>	<del>\$</del>
	<del>«DX_ADM_SAL_P</del>	<del>«DX_ADM_SAL_P</del>	<del>«DX_ADM_SAL_P</del>
	<del>1»</del>	<del>2»</del>	<del>TTL»</del>
<del>Benefits</del>	<del>«DX_ADM_BEN_P</del>	<del>«DX_ADM_BEN_P</del>	<del>«DX_ADM_BEN_P</del>
	<del>1»</del>	<del>2»</del>	<del>TTL»</del>
<del>Services and Supplies</del>	<del>«DX_ADM_SS_P1</del>	<del>«DX_ADM_SS_P2</del>	<del>«DX_ADM_SS_T</del>
	<del>»</del>	<del>»</del>	<del>TL»</del>
<del>Subcontracts</del>	<del>«DX_ADM_SUBK</del>	<del>«DX_ADM_SUBK</del>	<del>«DX_PRG_SUBK</del>
	<del>_P1»</del>	<del>_P2»</del>	<del>_TTL»</del>
<del>Indirect Costs</del>	<del>«DX_ADM_IND_P</del>	<del>«DX_ADM_IND_P</del>	<del>«DX_ADM_IND_P</del>
	<del>1»</del>	<del>2»</del>	<del>TTL»</del>
<u>SUBTOTAL ADMINISTRATIVE</u>	<u>\$</u>	<u>\$</u>	<u>\$</u>
<u>COSTS</u>	<u>«DX_ADM_SUBT_P1»</u>	<u>«DX_ADM_SUBT_P2»</u>	<u>«DX_ADM_SUBT_TTL»</u>
<u>PROGRAM COSTS</u>			
<del>Salaries</del>	<del>«DX_PRG_SAL_P</del>	<del>«DX_PRG_SAL_P</del>	<del>\$«DX_PRG_SAL_P</del>
	<del>1»</del>	<del>2»</del>	<del>TTL»</del>

<del>1</del>	<del>Benefits</del>	<del>«DX_PRG_BEN_P</del>	<del>«DX_PRG_BEN_P</del>	<del>«DX_PRG_BEN_P</del>
<del>2</del>		<del>1»</del>	<del>2»</del>	<del>TTL»</del>
<del>3</del>	<del>Services and Supplies</del>	<del>«DX_ADM_SS_P2</del>	<del>«DX_PRG_SS_TF</del>	
<del>4</del>		<del>«DX_PRG_SS_P1»</del>	<del>»</del>	<del>L»</del>
<del>5</del>	<del>Subcontracts</del>			
<del>6</del>		<del>«DX_PRG_SUBK_</del>	<del>«DX_ADM_SUBK</del>	<del>«DX_PRG_SUBK</del>
<del>7</del>		<del>P1»</del>	<del>P2»</del>	<del>TTL»</del>
<del>8</del>	<del>SUBTOTAL PROGRAM COSTS</del>	<del>\$«DX_PRG_SUB</del>	<del>\$«DX_PRG_SUB</del>	<del>\$«DX_PRG_SU</del>
<del>9</del>		<del>T_P1»</del>	<del>T_P2»</del>	<del>BT_TTL»</del>
<del>10</del>	<del>TOTAL GROSS COSTS</del>			<del>\$«DX_GROSS_TF</del>
<del>11</del>		<del>\$«DX_GROSS_P1»</del>	<del>\$«DX_GROSS_P2»</del>	<del>L»</del>
<del>12</del>				
<del>13</del>	<del>REVENUE</del>			
<del>14</del>		<del>\$</del>	<del>\$</del>	<del>\$</del>
<del>15</del>	<del>Participant Fees</del>	<del>«DX_PART_FEES_</del>	<del>«DX_PART_FEES_</del>	<del>«DX_PART_FEES</del>
<del>16</del>		<del>P1»</del>	<del>P2»</del>	<del>TTL»</del>
<del>17</del>				<del>«DX_DONA_TTL</del>
<del>18</del>	<del>Donations</del>	<del>«DX_DONA_P1»</del>	<del>«DX_DONA_P2»</del>	<del>»</del>
<del>19</del>	<del>State Disability Insurance</del>	<del>«DX_SDI_P1»</del>	<del>«DX_SDI_P2»</del>	<del>«DX_SDI_TTL»</del>
<del>20</del>				
<del>21</del>	<del>Food Stamps</del>	<del>«DX_FDSTMPs_P</del>	<del>«DX_FDSTMPs_P</del>	<del>«DX_FDSTMPs_</del>
<del>22</del>		<del>1»</del>	<del>2»</del>	<del>TTL»</del>
<del>23</del>		<del>\$</del>	<del>\$</del>	<del>\$</del>
<del>24</del>	<del>SUBTOTAL REVENUE</del>	<del>«DX_PRG_REV_</del>	<del>«DX_PRG_REV_</del>	<del>«DX_PRG_REV</del>
<del>25</del>		<del>P1»</del>	<del>P2»</del>	<del>TTL»</del>
<del>26</del>				
<del>27</del>	<del>TOTAL MAXIMUM</del>	<del>\$«DX_TOT_MAX</del>	<del>\$«DX_TOT_MAX</del>	<del>\$«DX_TOT_MAX</del>
<del>28</del>	<del>OBLIGATION</del>	<del>OB_P1»</del>	<del>OB_P2»</del>	<del>OB_TTL»</del>
<del>29</del>				

~~B. BUDGET/STAFFING MODIFICATIONS—CONTRACTOR may request to shift funds between budgeted line items, for the purpose of meeting specific program needs or for providing continuity of care to its consumers, by utilizing a Budget/Staffing Modification Request form provided by ADMINISTRATOR. CONTRACTOR shall submit a properly completed Budget/Staffing Modification Request to ADMINISTRATOR for consideration, in advance, which will include a justification narrative specifying the purpose of the request, the amount of said funds to be shifted, and the sustaining annual impact of the shift as may be applicable to the current contract period and/or future contract periods.~~

~~CONTRACTOR shall obtain written approval of any Budget/Staffing Modification Request(s) from ADMINISTRATOR prior to implementation by CONTRACTOR. Failure of CONTRACTOR to obtain written approval from ADMINISTRATOR for any proposed Budget/Staffing Modification Request(s) may result in disallowance of those costs.~~

~~C. CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to modify the Budget Paragraph of this Exhibit C to the Agreement.~~

### ~~III. STAFFING~~

~~A. CONTRACTOR shall, at a minimum, provide the following paid staff expressed in FTEs, for Period One and Period Two, which shall be equal to an average of forty (40) hours worked per week:~~

STAFF	FTEs
<del>«DX_STAFF_1»</del>	<del>«DX_FTE_1»</del>
<del>«DX_STAFF_2»</del>	<del>«DX_FTE_2»</del>
<del>«DX_STAFF_3»</del>	<del>«DX_FTE_3»</del>
<del>«DX_STAFF_4»</del>	<del>«DX_FTE_4»</del>
<del>«DX_STAFF_5»</del>	<del>«DX_FTE_5»</del>
<del>«DX_STAFF_6»</del>	<del>«DX_FTE_6»</del>
<del>«DX_STAFF_7»</del>	<del>«DX_FTE_7»</del>
<del>«DX_STAFF_8»</del>	<del>«DX_FTE_8»</del>
<del>«DX_STAFF_9»</del>	<del>«DX_FTE_9»</del>
<del>«DX_STAFF_10»</del>	<del>«DX_FTE_10»</del>
<del>«DX_STAFF_11»</del>	<del>«DX_FTE_11»</del>
<del>«DX_STAFF_12»</del>	<del>«DX_FTE_12»</del>
<del>«DX_STAFF_13»</del>	<del>«DX_FTE_13»</del>
<del>TOTAL FTEs</del>	<del>«DX_SUBT_FTE»</del>

~~B. CONTRACTOR shall provide twenty four (24) hour supervision with at least one (1) staff member on site at all times. Co-ed residential programs shall require twenty four (24) hour awake supervision.~~

~~C. CONTRACTOR shall include bilingual/bicultural services to meet the needs of the population to be served under this Agreement. Whenever possible, bilingual/bicultural staff should be retained.~~

~~D. CONTRACTOR shall make its best effort to provide services pursuant to this Agreement in a manner that is culturally and linguistically appropriate for the population(s) served. CONTRACTOR shall maintain documents of such efforts which may include; but not be limited to: records of participation in COUNTY sponsored or other applicable training; recruitment and hiring policies and procedures; copies~~

1 of literature in multiple languages and formats, as appropriate; and descriptions of measures taken to  
 2 enhance accessibility for, and sensitivity to, individuals who are physically challenged.

3 ~~— E. CONTRACTOR may augment the above paid staff with volunteers or part-time student interns.~~  
 4 ~~Unless waived by ADMINISTRATOR, prior to providing services pursuant to this Agreement, interns~~  
 5 ~~shall be Master's Candidates in Counseling or Social Work or have a Bachelor's Degree in a related field~~  
 6 ~~or be participating in any state recognized counselor certification program. CONTRACTOR shall provide~~  
 7 ~~a minimum of one (1) hour supervision for each ten (10) hours of work by interns or consistent with school~~  
 8 ~~or licensing Board requirements. CONTRACTOR shall provide supervision to volunteers as specified in~~  
 9 ~~the respective job descriptions or work contracts. Volunteer or student intern services may not comprise~~  
 10 ~~more than twenty percent (20%) of the services provided.~~

11 ~~— F. STAFF CONDUCT — CONTRACTOR shall establish a written Policies and Procedures for~~  
 12 ~~employees, volunteers, interns, and members of the Board of Directors which shall include, but not be~~  
 13 ~~limited to, standards related to the use of drugs and/or alcohol; staff Participant relationships; prohibition~~  
 14 ~~of sexual conduct with Participants; prohibition of forging or falsifying documents or drug tests; and real~~  
 15 ~~or perceived conflict of interest. Situations that may be perceived as a conflict of interest shall be brought~~  
 16 ~~to the ADMINISTRATOR's attention prior to the occurrence. Prior to providing any services pursuant~~  
 17 ~~to this Agreement all employees, volunteers, and interns shall agree in writing to maintain the standards~~  
 18 ~~set forth in the said Policies and Procedures. A copy of the said Policies and Procedures shall be posted~~  
 19 ~~in writing in a prominent place in the treatment facility and updated annually by the Board of Directors.~~

20 ~~— G. CONTRACTOR shall provide pre-employment screening of any staff person providing services~~  
 21 ~~pursuant to this Agreement. All new staff, volunteers, and interns shall pass a one-time "live scan" finger~~  
 22 ~~printing background check prior to employment. ADMINISTRATOR may change this approval~~  
 23 ~~mechanism at their discretion. The results of the fingerprinting will be sent directly from the Department~~  
 24 ~~of Justice to CONTRACTOR.~~

25 ~~———— 1. All staff, prior to hiring, must meet the following requirements:~~

26 ~~———— a. No person shall have been convicted of a sex offense for which the person is required to~~  
 27 ~~register as a sex offender under PC section 290;~~

28 ~~———— b. No person shall have been convicted of an arson offense — violation of PC sections 451,~~  
 29 ~~451.1, 451.5, 452, 45231, 453, 454, or 455;~~

30 ~~———— c. No person shall have been convicted of any violent felony as defined in PC section 667.5,~~  
 31 ~~which involves doing bodily harm to another person, for which the staff member was convicted within~~  
 32 ~~five years prior to employment;~~

33 ~~———— d. No person shall be on parole or probation;~~

34 ~~———— e. No person shall participate in the criminal activities of a criminal street gang and/or~~  
 35 ~~prison gang; and~~

36 ~~———— f. No person shall have prior employment history of improper conduct, including but not~~  
 37 ~~limited to, forging or falsifying documents or drug tests, sexual assault or sexual harassment, or~~

1 ~~inappropriate behavior with staff or residents at another treatment facility.~~

2 ~~2. Exceptions to staffing requirements set forth above, may be requested if CONTRACTOR~~  
3 ~~deems the decision will benefit the program. Requests for exceptions shall be submitted in writing and~~  
4 ~~approved in advance by ADMINISTRATOR.~~

5 ~~H. All program staff having direct contact with Participant shall, within the first (1st) year of~~  
6 ~~employment, be trained in infectious disease recognition, crisis intervention and to recognize physical and~~  
7 ~~psychiatric symptoms that require appropriate referrals to other agencies. CONTRACTOR shall develop~~  
8 ~~a written plan and provide ongoing training on topics related to alcohol and drug use on an annual basis.~~  
9 ~~All Staff training shall be documented and maintained as part of the training plan.~~

10 ~~I. All staff providing services shall be licensed and/or certified in accordance with DHCS'~~  
11 ~~requirements and professional guidelines as applicable.~~

12 ~~J. CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to modify the Staffing~~  
13 ~~Paragraph of this Exhibit C to the Agreement.~~

14 //

15 //

16 //

17 //

18 //

19 //

20 //

21 //

22 //

23 //

24 //

25 //

26 //

27 //

28 //

29 //

30 //

31 //

32 //

33 //

34

35

36

37

~~EXHIBIT D~~  
~~TO AGREEMENT FOR PROVISION OF~~  
~~ADULT NON-MEDICAL DETOXIFICATION AND~~  
~~RESIDENTIAL TREATMENT SERVICES~~  
~~BETWEEN~~  
~~COUNTY OF ORANGE~~  
~~AND~~  
~~«UC\_NAME» «UC\_DBA»~~  
~~JULY 1, 2014 THROUGH JUNE 30, 2016~~

**I. SERVICES**

~~— A. FACILITY CONTRACTOR shall operate licensed and certified substance use disorder residential programs to include basic life support services~~ in accordance with the standards established by COUNTY and the State within the specifications stated below, unless otherwise authorized by the ADMINISTRATOR. CONTRACTOR shall provide substance use disorder Residential Treatment Services within a licensed and certified «RES\_FAC\_BED\_CAP» bed residential substance use disorder treatment Facility. Facility must acquire ASAM designation from DHCS. Unless otherwise authorized in writing by ADMINISTRATOR, CONTRACTOR shall maintain regularly scheduled service hours, seven (7) days a week, twenty-four (24) hours per day throughout the year. Services shall be provided at the following locations, or at any other location approved in advance, in writing, by ADMINISTRATOR:

«RES\_FAC1\_STREET»                      «RES\_FAC2\_STREET»  
«RES\_FAC1\_CITY\_ST\_ZIP»      «RES\_FAC2\_CITY\_ST\_ZIP»

**B. PERSONS TO BE SERVED** — CONTRACTOR shall serve Participants who have abstained from substance use for at least twenty-four (24) hours; have a diagnosis of a substance use disorder, and demonstrate a need for a substance use disorder residential treatment setting based on ASAM criteria. CONTRACTOR may refer Participant if it is determined that Participant is in need of detoxification Services.

**C. UNITS OF SERVICE**

1. CONTRACTOR shall provide a minimum of «RES\_UOS» Residential Treatment Units of Service for Participants.

2. CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to adjust the Units of Service set forth in Subparagraph VI.C.1. of this Exhibit A to the Agreement

**D. DESIGNATED BEDS** — CONTRACTOR shall assign designated Residential Treatment bed(s) to ~~a Participant~~ Participants who ~~has~~ have successfully completed detoxification at a COUNTY-contracted facility. CONTRACTOR shall only accept designated bed placements made by ADMINISTRATOR

Gatekeeper. ~~In the eventuality no qualified medical or social model detoxification Participants are available for immediate placement, CONTRACTOR shall accept an alternate Participant from CONTRACTOR's waitlist if approved by ADMINISTRATOR Gatekeeper.~~ CONTRACTOR shall coordinate with COUNTY to determine the number of designated beds for Participants transferring from a detox service provider. Designated bed Participants are not required to follow the ~~admission~~ Admission criteria established below. Designated bed Participants will receive the same services as set forth under Subparagraph I.~~CE~~.1. of this Exhibit ~~D~~A to the Agreement.

~~1E.~~ ADMISSIONS FOR RESIDENTIAL TREATMENT SERVICES

~~a1.~~ CONTRACTOR shall accept any person who is physically and mentally able to comply with the program's rules and regulations. Said persons shall include persons ~~living with HIV disease, as well as persons~~ with a concurrent diagnosis of mental illness, i.e., those identified as having a co-occurring diagnosis. Persons with co-occurring disorders and others who require prescribed ~~medication~~ Medication shall not be precluded from acceptance or admission solely based on their licit use of prescribed ~~medications~~ Medications. Persons having a concurrent diagnosis of mental illness will be served in accordance with Federal Substance Abuse Prevention and Treatment Block Grant Program requirements and COUNTY guidelines.

~~b2.~~ CONTRACTOR shall have a policy that requires a Participant who shows signs of any communicable disease or through medical disclosure during the intake process admits to a health related problem that would put others at risk, to be cleared medically before services are provided.

~~c3.~~ Admission Policy – CONTRACTOR shall establish and make available to the public, a written ~~admission policy~~ Admission Policy which shall include, but not be limited to the following treatment priorities:

~~1) COUNTY administrative referrals.~~

~~2) a.~~ First priority for admission shall be given to pregnant injection drug users.

~~3) b.~~ Second priority for admission is pregnant substance abusers.

~~4) c.~~ Third priority for admission is injection drug users.

~~5) Fourth priority for admission shall be given to all other substance abusers.~~

~~6) Referrals of Participants completing detox~~

~~d 4.~~ CONTRACTOR's Admission Policy shall reflect all applicable federal, state, and county regulations.

~~e. CONTRACTOR shall only admit into recovery an individual approved by ADMINISTRATOR upon receiving the Treatment Authorization form.~~

~~f 5.~~ Prior to admission, CONTRACTOR shall fax or send in secured email a TAF request for treatment authorization to ADMINISTRATOR, for an individual who fulfills the criteria in accordance to Subparagraph VI.B. above. ADMINISTRATOR will authorize the individual's immediate admission to treatment by sending the treatment authorization to the CONTRACTOR. CONTRACTOR

shall not admit any individual into program without prior approval by ADMINISTRATOR. Within one business day of Participant's admission, CONTRACTOR shall fax a completed TAF containing date of admission and CONTRACTOR signature to ADMINISTRATOR.

6. CONTRACTOR shall maintain a list of individuals who have requested SUD residential treatment services and for whom a TAF has been submitted to the county residential treatment gatekeeper.

7. County Gatekeeper shall send a monthly report on the status of individuals who have requested SUD residential treatment services from the CONTRACTOR. CONTRACTOR shall record date Participant is enrolled by CONTRACTOR. This data shall be used to complete monthly DATAR report.

8. CONTRACTOR shall have the right to refuse admission of a person only in accordance with its written ~~admission policy~~ Admission Policy; provided, however, CONTRACTOR complies with the Nondiscrimination provisions of this Agreement.

~~g. CONTRACTOR shall discharge Participants who are away from the facility for more than seven (7) calendar days, unless authorized by ADMINISTRATOR.~~

~~2. CO-OCCURRING DISORDERS~~ 9. INTERIM SERVICES – All persons who are not admitted into a Residential Treatment Services shall be provided or referred to Interim Services by CONTRACTOR. Interim Services shall be provided until an individual is admitted to a substance abuse treatment program. The purposes of the services are to reduce the adverse health effects of such abuse, promote the health of the individual, and reduce the risk of transmission of disease. At a minimum, Interim Services include counseling and education about HIV and TB, about the risks of needle-sharing, the risks of transmission to sexual partners and infants, and about steps that can be taken to ensure that HIV and TB transmission does not occur, as well as referral for HIV or TB treatment services if necessary. CONTRACTOR shall provide Participants, especially opiate users, with drug overdose education/information. For pregnant women, Interim Services also includes counseling on the effects of alcohol and drug use on the fetus, as well as referral for prenatal care. Provision of Interim Services shall be documented on the DATAR and reported monthly to the State.

#### F. SERVICES

1. CONTRACTOR shall provide to Participants a «RES\_\_OF\_BEDS» bed alcohol and drug-free residential treatment program of no more than ninety (90) calendar days without prior approval in writing by ADMINISTRATOR.

2. Co-Occurring Disorders: CONTRACTOR shall provide rehabilitative and recovery services to Participants with co-occurring disorders and ensure that such services address the relationship between the two diagnoses throughout treatment. ~~Persons having a concurrent diagnosis of mental illness will be served in accordance with Federal Substance Abuse Prevention and Treatment Block Grant Program requirements and COUNTY guidelines.~~

~~3. WAIT LISTS – CONTRACTOR shall maintain a Wait List which satisfies the following requirements:~~

~~a. Only individuals who have been screened to determine eligibility for admission are on the Wait List.~~

~~b. A roster, log, file, or equivalent record with names, addresses, and telephone numbers of qualified applicants for admission, is maintained along with dates of application, eligibility criteria and dates and nature of follow up contacts.~~

~~c. A policy shall be maintained defining what individuals on Wait Lists must do to remain eligible for admission and/or how CONTRACTOR will go about ensuring that applicants for admission remain interested in entering treatment.~~

~~d. Criteria shall be maintained defining when an individual's name is to be removed from the Wait List because of a loss of eligibility for admission or a failure to keep in contact with CONTRACTOR.~~

~~4. INTERIM SERVICES — All persons who are not admitted into a residential program within fourteen (14) calendar days due to lack of capacity, and who place their names on the Wait List for admission, shall be provided interim services. Interim services shall consist of: TB counseling, voluntary testing, referral for medical evaluation, if appropriate; and HIV education, HIV risk assessment and disclosure counseling and voluntary confidential HIV antibody testing. For pregnant women, interim services shall also include counseling on the effects of alcohol and drugs on the developing fetus; and referral to prenatal medical care services. Interim services may be provided directly or by referral to the COUNTY or another appropriate provider and given to prospective Participant within 48 hours. Provision of interim services shall be documented on the DATAR and reported monthly to the State.~~

~~D.~~ 3 UNITS OF SERVICE

1. CONTRACTOR shall provide a minimum of «RES\_UOS» Residential Treatment Units of Service for Participants.

2. CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to adjust the Units of Service set forth in Subparagraph ~~I.D.1. of this Exhibit D to the Agreement.~~

~~E. RESIDENTIAL TREATMENT~~

1. CONTRACTOR shall provide to Participants a «RES\_\_OF\_BEDS» bed alcohol and drug-free residential treatment program of no ~~less than thirty (30) calendar days and no more than ninety (90) calendar days unless approved in writing by ADMINISTRATOR.~~

~~2. Each Participant shall be restricted to the premises of the facilities listed within the Agreement for the first thirty (30) a minimum of fourteen (14) calendar days of the program, and CONTRACTOR shall not encourage Participants to seek employment opportunities during this time. Exceptions for restriction to the premises shall be allowed for medical, outside meetings, mental health/substance use appointments and/or emergencies. Uninsured Participants shall be provided assistance in securing Affordable Health Care benefits. CONTRACTOR shall discharge Participants who are away from the facility for more than three (3) calendar days, unless authorized by ADMINISTRATOR.~~

34. Residential Treatment program shall consist of the following:

~~a. Screening – Prior to admission of Participants, CONTRACTOR shall conduct an ASAM on each individual and fax the results of the ASAM to ADMINISTRATOR. Upon review of the ASAM, ADMINISTRATOR will approve the individual's program length and appropriate placement by faxing treatment authorization to the CONTRACTOR. CONTRACTOR shall not admit any Participant into program without prior approval by ADMINISTRATOR. Upon Participant's admission, CONTRACTOR shall fax a completed treatment authorization on a form approved by ADMINISTRATOR containing date of admission and CONTRACTOR signature to ADMINISTRATOR within one (1) business day.~~

a. Screening – Appropriateness for services shall be assessed through use of the ASAM criteria. A copy of the ASAM criteria shall be kept in the file. CONTRACTOR shall not admit any participant with outstanding warrants. Staff shall review OC Sheriff Department website for any warrants in Orange County, prior to admission.

b. Program Orientation – During the first seventy-two (72) hours of a Participant's admission into the Program, CONTRACTOR shall provide an overview of the program. The Program Orientation shall include, but not be limited to:

- 1) Overview of Program structure and schedules
- 2) Program rules and regulations
- 3) Policies regarding Participant fees
- 4) Participant rights
- 5) Assignment of a counselor
- 6) Staff Code of Conduct
- 7) Continuing Care services

c. Assessment – Within seven (7) calendar days of admission, CONTRACTOR shall provide a standardized, comprehensive risk and needs assessment on each Participant which assesses both alcohol/drug abuse history, family history, mental and emotional status, legal status, educational and vocational background as well as daily living skills, stress management, literacy, employment, education, and money management. Assessment tools shall meet best practice standards and may include Addiction Severity Index, CalOMS or other assessment tools that are approved by ADMINISTRATOR and completed and signed by staff.

~~d. Treatment plan~~ d. CESI/CEST – CONTRACTOR shall have all Participants complete the CESI at the time of intake. The CEST shall be completed at mid-point and at completion, and information incorporated in the formulation of treatment plan.

1) CONTRACTOR shall ensure that surveys are completed timely and accurately by designated Participants. This includes, but is not limited to, ensuring surveys contain provider number, Participant ID number, responses to all psychosocial questions, along with other important Participant and CONTRACTOR information, and fields filled and/or marked appropriately.

2) CONTRACTOR shall photocopy the CESI and CEST surveys, place them in

Participant files, and submit the originals to ADMINISTRATOR once a month, by the tenth (10th) calendar day of each month.

3) CONTRACTOR shall adhere to all COUNTY CESI and CEST, reporting, and any other guidelines, as stipulated by ADMINISTRATOR, as they may now exist or as they may be revised and/or amended in the future, for the review, use and analysis of the CESI and CEST.

e. Treatment Plan – CONTRACTOR shall develop an individualized treatment plan with each Participant within fourteen (14) calendar days of admission. The client-centered treatment plan shall be based upon the Participant's needs identified in the assessment process. ~~Each~~ and shall include goals and objectives with specific measurable tasks outlining what the Participant is to complete. CONTRACTOR and Participant shall collaborate on a treatment plan that shall include identification of a minimum of three (3) problem areas, including a drug and/or alcohol problem, long and short term individualized goals for addressing the identified needs with action steps, target dates and dates of resolution for each. As a part of their treatment plan, Participants will be actively involved in outside activities. Participants' treatment plan shall clearly outline the expectations, responsibilities and steps taken to successfully earn Resocialization/Re-Entry privileges. Every fourteen (14) calendar days, CONTRACTOR shall review with the Participant, and document, in the progress notes, the Participant's progress on the treatment plan. ~~CONTRACTOR shall update the treatment plan when a change in problem identification, focus of recovery or treatment occurs, or,~~ no later than ninety (90) calendar days after signing the initial treatment plan, and when there is a change in problem identification or focus of treatment.

ef. Structured Therapeutic Activities: – Residential Treatment Services shall consist of a minimum of twenty (20) hours of structured activity per week ~~of which~~. Of this, Participants must engage in a minimum of fourteen (14) hours of ~~therapeutic activity~~ Therapeutic Activity per week, ~~and which~~ shall include, at a minimum the following:

1) Individual Counseling – CONTRACTOR shall provide individual counseling to Participants.

2) Group Counseling – CONTRACTOR shall provide counseling and intervention within a group setting to Participants. Group interventions and activities may include, but are not limited to process groups, seminars and educational groups, house and community group meetings, and practical life and social skills.

3) Self Help Meetings – CONTRACTOR shall provide access and ~~balanced~~ exposure to on-site and off-site self-help support meetings, non-spiritual and spiritual, such as Alcohol Anonymous, Narcotics Anonymous, and Smart Recovery. For example, if a Big Book (AA) study is offered, then a Basic Text (NA) study must also be offered. If NA or AA meetings are primarily offered on-site, clients should also be given the opportunity, if possible, to attend NA or AA meetings off-site on those days. CONTRACTOR shall ensure that various self-help reading materials are provided on-site and easily accessible to Participants.

fg. Structured Non-Therapeutic Activities: ~~Contractor~~ CONTRACTOR shall provide a minimum of six (6) hours of structured ~~non-therapeutic activity~~ Non-Therapeutic Activity per week that includes work, school, and volunteer hours outside the Facility, chores, and recreation and socialization activities. Activities may include, but not be limited to:

- 1) ~~Teach~~ Teaching the concepts of rules, teamwork and sportsmanship.
- 2) ~~Provide~~ Providing guidance on use of recreational or leisure time.

gh. Treatment Activities:

1) CONTRACTOR shall design Treatment Activities to interrupt negative alcohol or other drug abuse ~~Factors~~ factors, address denial and personal/behavioral issues, and assist the Participant's adjustment to a sober environment.

2) CONTRACTOR shall include within the Participant's Treatment Plan client-centered goals and objectives with specific measurable tasks outlining what the Participant is to complete prior to advancing to Resocialization/Re-Entry phase of treatment.

~~3) CONTRACTOR shall not encourage Participants to seek employment opportunities during the first thirty (30) calendar days of their treatment.~~

~~h. Resocialization:~~

i. Resocialization/Re-Entry

1) ~~As part of the Resocialization process, CONTRACTOR staff shall finalize exit plans with the Participant.~~

~~2) During Resocialization/Re-Entry, CONTRACTOR shall obtain documentation from Participants regarding efforts to obtain employment.~~

~~i. 2) As part of the Resocialization/Re-Entry process, CONTRACTOR staff shall finalize exit plans with the Participant.~~

3) If Participant is not in the resocialization process by forty-five (45) calendar days after the date of admission, CONTRACTOR shall document reason why not and specify objective(s) needed to be accomplished to be involved in the resocialization process.

j. Case Management – CONTRACTOR shall provide Case Management services by contacting outside agencies and making referrals for services outside the scope of comprehensive substance abuse services as identified in the Participant's recovery. Such concomitant services include academic education, vocational training, medical and dental treatment, pre- and post- counseling and testing for infectious diseases, legal assistance, job-search assistance, financial assistance, childcare, and self-help programs such as twelve (12) – step programs. Said linkages, referrals and follow-up are to be documented in the Participant file.

~~j. Graduation~~ k. Successful Completion – CONTRACTOR shall consider all Participants to be graduated upon completion of ~~their Residential Treatment program in accordance with the~~ all their treatment plan goals.

kl. Transition/Exit Planning – CONTRACTOR shall begin discharge planning immediately

after enrollment. CONTRACTOR shall develop a formal exit plan with the Participant no ~~sooner than thirty (30) calendar days and no~~ later than fourteen (14) calendar days prior to Participant's successful completion of the program. The exit plan shall be completed and signed by CONTRACTOR staff and Participant. The exit plan shall be documented in the Participant's chart and include:

1) ~~Identifying the~~ Participant's achievements while in the Residential Treatment ~~programs~~ such as meeting or progressing towards educational or vocational goals.

2) ~~A strategy or strategies to assist the Participant in maintaining an alcohol and drug free lifestyle.~~

~~3) A continuing treatment exit plan that includes linkage~~ Linkage and transition of the Participant to ~~an appropriate~~ support service(s) such as ~~outpatient treatment, other support services such as vocational rehabilitation, job training and other services, if needed, and document this in the Participant's chart. The continuing treatment plan shall also include referrals for unmet or continuing goals identified in the Participant's treatment plan.~~

~~4) Referrals to appropriate non-substance abuse resources such as continuing education and vocational rehabilitation.~~

~~5) CONTRACTOR shall provide linkage to~~ outpatient treatment, ongoing recovery support services such as self-help groups, alumni groups, recovery maintenance services, social services, ~~rehabilitation~~ other support services, such as vocational ~~services~~ rehabilitation, job training ~~services or other appropriate services~~ and other services, if needed to assist the Participant in maintaining an alcohol and drug free lifestyle.

~~6) CONTRACTOR shall provide linkage to outpatient treatment, support services such as self help groups, social services, rehabilitation services, vocational services, job training services, or other appropriate services.~~

~~l~~ m. Discharge Summary – CONTRACTOR shall develop written procedures regarding Participant discharge. Written criteria for the discharge summary shall ~~include~~ be completed within seven (7) calendar days of discharge and shall include:

- 1) Reason for discharge
- 2) Description of treatment episodes or recovery services
- 3) Current alcohol and/or drug usage at discharge
- 4) Vocational and educational achievements
- 5) Legal status
- 6) Linkages and referrals made
- 7) Participants comments
- 8) A description of the Participant's goals and achievement towards those goals as described in the Participant's treatment plan.

~~m.~~ n. Food and Other Services – CONTRACTOR shall provide a clean, safe environment, toiletries, clean linen, and food service, ~~storage, and supervision of medication.~~

no. Support Services – CONTRACTOR shall provide housekeeping, which may be done by Participants; laundry; access; and maintenance ~~and arrangements for emergency and non-emergency medical services.~~

ep. Collateral Services – CONTRACTOR shall provide as appropriate, individual and group sessions for Participant's family members or significant others, excluding professionals such as employers or doctors, to address varied systems dynamics, which could contribute to the Participant's relapse, and potential or actual use. Collateral Service shall include the Participant unless determined inappropriate by the Counselor.

pg. Health, Medical, Psychiatric and Emergency Services

~~1)~~ CONTRACTOR shall ensure that all persons admitted for Residential Treatment services have a health questionnaire completed using form ~~ADP-100226~~ DHCS 5103 form, or may develop their own form provided it contains, at a minimum, the information requested in the ~~ADP-100226~~ DHCS 5103 form.

~~a1)~~ The health questionnaire is a Participant's self-assessment of his/her current health status and shall be completed by Participant.

~~(1a)~~ CONTRACTOR shall review and approve the health questionnaire form prior to Participant's admission to the program. The completed health questionnaire shall be signed and dated by CONTRACTOR and Participant.

~~(2b)~~ A copy of the questionnaire shall be filed in the Participant's record.

~~b2)~~ CONTRACTOR shall, based on information provided by Participant on the health questionnaire form, refer Participant to licensed medical professionals for physical and laboratory examinations as appropriate.

~~(1a)~~ CONTRACTOR shall obtain a copy of Participant's medical clearance or release prior to Participant's admission to the program when applicable.

~~(2b)~~ A copy of the referral and clearance shall be filed in the Participant's file.

~~(3c)~~ CONTRACTOR shall provide directly or by referral: HIV education, voluntary, HIV antibody testing and risk assessment and disclosure counseling.

~~(4d)~~ The programs shall have written procedures for obtaining medical or psychiatric evaluation and emergency and non-emergency services.

~~(5e)~~ The programs shall post the name, address, and telephone number for the fire department, a crisis ~~center~~ program, local law enforcement, and ~~a paramedical unit or~~ ambulance service.

~~(6f)~~ CONTRACTOR shall provide TB services to the Participants by referral to the COUNTY or another appropriate provider. TB services shall be provided within seven (7) calendar days of admission. These TB services shall consist of the following:

~~a~~ i) Counseling with respect to TB;

~~b~~ ii) Testing to determine whether the individual has been infected and to

determine the appropriate form— of treatment;

~~e~~ iii) Provision for, or referral of, infected Participants for medical evaluation, treatment and clearance. CONTRACTOR shall ensure that a TB-infected Participant is medically cleared prior to commencing treatment.

~~q~~  
r. Transportation Services:

1) COUNTY shall only pay for medical ambulance or medical van transportation to and from designated residential substance use disorder treatment programs or health facilities through the COUNTY's Medical Transportation Agreement under the following conditions:

a) Ambulance transportation shall be used for services requiring immediate attention for a Participant due to any sudden or serious illness or injury requiring immediate medical attention, where delay in providing such services may aggravate the medical condition or cause the loss of life.

b) When any Participant needs non-emergency transportation as identified in Subparagraph ~~q~~ i.2) below, and CONTRACTOR cannot transport Participant due to unforeseen circumstances including, but not limited to, staffing constraints, CONTRACTOR vehicle access within a timely manner or Participant's physical condition and/or limitations.

c) CONTRACTOR shall utilize the COUNTY's Ambulance Monthly Rotation Call Log to request transportation services from Ambulance Providers designated for transportation within the city of the CONTRACTOR's facility for each said month as identified on the log.

d) CONTRACTOR shall use its best efforts to contact Ambulance Providers identified on the Monthly Rotation Call Log as those providers who offer van transportation services if and when an ambulance is not required.

e) CONTRACTOR shall be held liable and may be billed by the Ambulance Provider for services requested by CONTRACTOR that are deemed inappropriate for use and not a covered service under this section by the COUNTY.

2) Non-Emergency Transportation – CONTRACTOR shall transport Participant, either in CONTRACTOR's own, or COUNTY loaned, vehicle to locations that are considered necessary and/or important to the Participant's recovery plan including, but not limited to, Social Security Administration offices for Supplemental Security Income benefits and for non-emergency medical or mental health services not identified in Subparagraph ~~q~~ i.1). above, that require treatment at a physician office, urgent care, or emergency room when an ambulance provider is not necessary or required for transportation based on the level of severity and/or services required by the Participant.

~~F. VISITATION POLICY~~ CONTRACTOR shall establish a written visitation policy, which shall be reviewed and approved by ADMINISTRATOR, which shall include, but not be limited to, the following:

1. Sign in logs;

2. Visitation hours; and
3. Designated visiting areas at the Facility.

#### G. ALCOHOL AND/OR DRUG SCREENING

1. CONTRACTOR shall have a written policy and procedure statement regarding drug screening that includes random drug and/or alcohol ~~testing~~ screen at a minimum of one (1) time per month for the first thirty (30) calendar days and two (2) times per month for the remaining term of the agreement for all Participants. All urine specimen collections shall be observed by same sex staff. This policy shall be approved by ADMINISTRATOR. A Participant shall not be denied admittance to treatment for a positive alcohol and/or drug screen at admission if they meet all other criteria for admission.

CONTRACTOR shall:

- a. Establish procedures that protect against the falsification and/or contamination of any body specimen sample collected for drug screening; and,
- b. ~~All~~ Assure that all urine specimen ~~collection~~ collections shall be observed by same sex staff.
- c. Document results of the drug screening in the Participant's record.

2. In the event CONTRACTOR wishes to utilize a COUNTY-contracted laboratory for drug screening purposes, CONTRACTOR shall collect and label samples from Participants. Such testing shall be provided at COUNTY's expense.

3. In the event that any Participant of CONTRACTOR receives a drug test result indicating any substance abuse, CONTRACTOR shall formulate and implement a plan of corrective action which shall be documented in the Participant record. CONTRACTOR shall notify ADMINISTRATOR within two (2) business days of receipt of such test results via incident report and the corrective action to be taken by the Resident or Participant if the Participant is allowed to remain in the program.

assessment.

#### H. PERFORMANCE OUTCOMES

1. CONTRACTOR shall achieve performance objectives, tracking and reporting Performance Outcome Objective statistics in monthly programmatic reports, as appropriate. ADMINISTRATOR recognizes that alterations may be necessary to the following services to meet the objectives, and, therefore, revisions to objectives and services may be implemented by mutual agreement between CONTRACTOR and ADMINISTRATOR.

##### 2. Performance Outcome Objectives:

a. Objective 1: CONTRACTOR shall provide effective residential substance abuse assessment, treatment, and counseling to Participants with identified alcohol and/or drug problems as measured by Retention and Completion Rates.

1) Retention Rates shall be calculated by using the number of Participants currently enrolled in or successfully completing the treatment program divided by the total number of Participants served during the evaluation period.

2) Completion Rates shall be calculated by using the number of Participants successfully completing the treatment program divided by the total number of Participants discharged during the evaluation period.

~~b. Objective 2: CONTRACTOR shall have the Participant complete the CESI for eighty percent (80%) of Participants at time of intake. The CEST shall be completed at mid point and at completion for those Participants receiving, at a minimum, forty five (45) calendar days of treatment.~~

1) CONTRACTOR shall ensure that surveys are completed timely and accurately by designated Participants. This includes, but is not limited to, ensuring surveys contain provider number, Participant ID number, responses to all psychosocial questions, along with other important Participant and CONTRACTOR information, and fields filled and/or marked appropriately.

~~2) CONTRACTOR shall photocopy the CESI and CEST surveys and submit the originals to ADMINISTRATOR for the COUNTY, once a month, by the tenth (10th) business day of each month.~~

~~3) CONTRACTOR shall maintain photocopies of the CESI and CEST documents in Participant files.~~

~~4) CONTRACTOR shall adhere to all COUNTY CESI and CEST transmission, reporting, sorting, and any other guidelines, as stipulated by ADMINISTRATOR, as they may now exist or as they may be revised and/or amended in the future, for the review, use and analysis of the CESI and CEST.~~

~~c. Objective 3~~ b. Objective 2: CONTRACTOR shall implement a process improvement project as outlined in the NIATx model, targeting at least one of the following four (4) NIATx aims:

- 1) Reduce waiting times
- 2) Reduce no-shows
- 3) Increase admissions
- 4) Increase continuation in treatment

I. CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to modify the Residential Treatment Services paragraph of this Exhibit ~~D~~A to the Agreement.

#

#

#

#

#

## ~~H.VII.~~ BUDGET

A. COUNTY shall pay CONTRACTOR in accordance with the Payments Paragraph in Exhibit ~~B~~A to this Agreement and the following budgets, which are set forth for informational purposes only and may be adjusted by mutual agreement, in writing, ~~of~~by ADMINISTRATOR and CONTRACTOR.

RESIDENTIAL TREATMENT  
SERVICES

	PERIOD ONE	PERIOD TWO	TOTAL
ADMINISTRATIVE COSTS			
Salaries	\$	\$	
	«RS_ADM_SAL_P1»	«RS_ADM_SAL_P2»	\$«RS_ADM_SAL_TTL»
Benefits	«RS_ADM_BEN_P1»	«RS_ADM_BEN_P2»	«RS_ADM_BEN_TTL»
Services and Supplies	«RS_ADM_SS_P1»	«RS_ADM_SS_P2»	«RS_ADM_SS_TTL»
Subcontracts	«RS_ADM_SUBK_P1»	«RS_ADM_SUBK_P2»	«RS_ADM_SUBK_TTL»
Indirect Costs	«RS_ADM_IND_P1»	«RS_ADM_IND_P2»	«RS_ADM_IND_TTL»
SUBTOTAL ADMINISTRATIVE COSTS	\$	\$	
	«RS_ADM_SUBT_P1»	«RS_ADM_SUBT_P2»	\$«RS_ADM_SUBT_TTL»
PROGRAM COSTS			
Salaries	\$«RS_PRG_SAL_P1»	\$«RS_PRG_SAL_P2»	\$«RS_PRG_SAL_TTL»
Benefits	«RS_PRG_BEN_P1»	«RS_PRG_BEN_P2»	«RS_PRG_BEN_TTL»
Services and Supplies	«RS_PRG_SS_P1»	«RS_PRG_SS_P2»	«RS_PRG_SS_TTL»
Subcontracts	«RS_PRG_SUBK_P1»	«RS_PRG_SUBK_P2»	«RS_PRG_SUBK_TTL»
SUBTOTAL PROGRAM COSTS	\$«RS_PRG_SUBT_P1»	\$«RS_PRG_SUBT_P2»	\$«RS_PRG_SUBT_TTL»
TOTAL GROSS COSTS	\$«RS_GROSS_P1»	\$«RS_GROSS_P2»	\$«RS_GROSS_TTL»
REVENUE			

1	Participant Fees	\$	\$	\$
2		«RS_PART_FE	«RS_PART_FEES_	«RS_PART_F
3		ES_P1»	P2»	EES_TTL»
4	Donations	«RS_DONA_P1		«RS_DONA_T
5		»	«RS_DONA_P2»	TL»
6	State Disability Insurance			«RS_SDI_TTL
7		«RS_SDI_P1»	«RS_SDI_P2»	»
8	Food Stamps			
9		«RS_FDSTMP	«RS_FDSTMP_P	«RS_FDSTMP
10		P1»	2»	S TTL»
11	SUBTOTAL REVENUE	\$	\$	\$
12		«RS_PRG_REV	«RS_PRG_REV_P	«RS_PRG_RE
13		_P1»	2»	V_TTL»
14				
15	TOTAL MAXIMUM	\$«RS_TOT_MA	\$«RS_TOT_MAX	\$«RS_TOT_M
16	OBLIGATION	XOB_P1»	OB_P2»	AXOB_TTL»

18 B. BUDGET/STAFFING MODIFICATIONS – CONTRACTOR may request to shift funds  
19 between budgeted line items, for the purpose of meeting specific program needs or for providing  
20 continuity of care to its consumers, by utilizing a Budget/Staffing Modification Request form provided  
21 by ADMINISTRATOR. CONTRACTOR shall submit a properly completed Budget/Staffing  
22 Modification Request to ADMINISTRATOR for consideration, in advance, which will include a  
23 justification narrative specifying the purpose of the request, the amount of said funds to be shifted, and  
24 the sustaining annual impact of the shift as may be applicable to the current contract period and/or future  
25 contract periods. CONTRACTOR shall obtain written approval of any Budget/Staffing Modification  
26 Request(s) from ADMINISTRATOR prior to implementation by CONTRACTOR. Failure of  
27 CONTRACTOR to obtain written approval from ADMINISTRATOR for any proposed Budget/Staffing  
28 Modification Request(s) may result in disallowance of those costs.

29 C. CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to modify the Budget  
30 Paragraph of this Exhibit ~~D~~A to the Agreement.

31 //

32 //

33 //

### ~~III~~VIII STAFFING

35 A. CONTRACTOR shall, at a minimum, provide the following paid staff expressed in FTEs, for  
36 period one and two, which shall be equal to an average of forty (40) hours worked per week:

STAFF	FTEs
«RS_STAFF_1»	«RS_FTE_1»
«RS_STAFF_2»	«RS_FTE_2»
«RS_STAFF_3»	«RS_FTE_3»
«RS_STAFF_4»	«RS_FTE_4»
«RS_STAFF_5»	«RS_FTE_5»
«RS_STAFF_6»	«RS_FTE_6»
«RS_STAFF_7»	«RS_FTE_7»
«RS_STAFF_8»	«RS_FTE_8»
«RS_STAFF_9»	«RS_FTE_9»
«RS_STAFF_10»	«RS_FTE_10»
«RS_STAFF_11»	«RS_FTE_11»
«RS_STAFF_12»	«RS_FTE_12»
«RS_STAFF_13»	<del>«RS_FTE_13»</del>
TOTAL FTEs	«RS_SUBT_FT E»

1. CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to modify the staffing set forth above.

2. CONTRACTOR shall provide twenty-four (24) hour supervision with at least one (1) staff member on-site at all times. Co-ed residential programs shall require twenty-four (24)-hour awake supervision.

B. CONTRACTOR shall include bilingual/bicultural services to meet the needs of the population to be served under this Agreement. Whenever possible, bilingual/bicultural staff should be retained.

C. STAFF CERTIFICATION – SUD treatment staff shall meet the requirements of the DHCS Counselor Certification Standards for California. All staff providing treatment services shall be registered, licensed and/or certified in accordance with state requirements and professional guidelines as applicable. At minimum, one (1) licensed clinician must be hired full time to provide counseling services. Dual diagnosed Participants must be part of licensed staff caseload. The licensed clinician shall provide group counseling services, and provide supervision to non-licensed counseling staff.

~~—C. CONTRACTOR shall make its best effort to provide services pursuant to this Agreement in a manner that is culturally and linguistically appropriate for the population(s) served. CONTRACTOR shall maintain documents of such efforts which may include; but not be limited to: records of participation in COUNTY-sponsored or other applicable training; recruitment and hiring policies and procedures; copies of literature in multiple languages and formats, as appropriate; and descriptions of measures taken to enhance accessibility for, and sensitivity to, individuals who are physically challenged.~~

D. VOLUNTEERS/INTERNS – CONTRACTOR may augment the above paid staff with volunteers

or part-time student interns. Unless waived by ADMINISTRATOR, prior to providing services pursuant to this Agreement, interns shall be Master's Candidates in Counseling or Social Work or have a Bachelor's Degree in a related field or be participating in any state recognized counselor certification program. CONTRACTOR shall provide a minimum of one (1) hour supervision for each ten (10) hours of work by interns or consistent with school or licensing Board requirements. CONTRACTOR shall provide supervision to volunteers as specified in the respective job descriptions or work contracts. Volunteer or student intern services may not comprise more than twenty percent (20%) of the services provided, unless approved in advance by ADMINISTRATOR

E. STAFF CONDUCT – CONTRACTOR shall establish ~~a~~ written Policies and Procedures for employees, volunteers, interns, and members of the Board of Directors which shall include, but not be limited to, standards related to the use of drugs and/or alcohol; staff-Participant relationships; prohibition of sexual conduct with Participants; prohibition of forging or falsifying documents or drug tests; and real or perceived conflict of interest. Situations that may be perceived as a conflict of interest shall be brought to the ADMINISTRATOR's attention prior to the occurrence. Prior to providing any services pursuant to this Agreement all employees, volunteers, and interns shall agree in writing to maintain the standards set forth in the said Policies and Procedures. A copy of the said Policies and Procedures shall be posted in writing in a prominent place in the treatment facility and updated annually by the Board of Directors.

F. STAFF/VOLUNTEER/INTERN SCREENING – CONTRACTOR shall provide pre-employment "live scan" screening of any staff person providing services pursuant to this Agreement. All new staff, volunteers, and interns shall pass a one-time "live scan" finger printing background check. ~~ADMINISTRATOR may change this approval mechanism at their discretion.~~ prior to employment. All staff shall be subject to sanction screening as referenced in the Compliance paragraph on a bi-annual basis. All staff shall also be screened by Megan's Law, OC Courts and OC Sheriff's Department on an annual basis. The results of the ~~fingerprinting~~ fingerprint checks will be sent directly from the Department of Justice to CONTRACTOR. Results must remain in staff file.

1. All staff volunteers/interns, prior to ~~hiring~~ starting services, shall meet the following requirements:

- a. No person shall have been convicted of a sex offense for which the person is required to register as a sex offender under PC section 290;
- b. No person shall have been convicted of an arson offense – Violation of PC sections 451, 451.1, 451.5, 452, 45231, 453, 454, or 455;
- c. No person shall have been convicted of any violent felony as defined in PC section 667.5, which involves doing bodily harm to another person, for which the staff member was convicted within five (5) years prior to employment;
- d. No person shall be on parole or probation;
- e. No person shall participate in the criminal activities of a criminal street gang and/or prison gang; and

f. No person shall have prior employment history of improper conduct, including but not limited to, forging or falsifying documents or drug tests, sexual assault or sexual harassment, or inappropriate behavior with staff or residents at another treatment Facility.

2. Exceptions to staffing requirements set forth above, may be requested if CONTRACTOR deems the decision will benefit the program. Requests for exceptions shall be submitted in writing and approved in advance by ADMINISTRATOR.

G. STAFF TRAINING – CONTRACTOR shall develop a written plan for staff training. All Staff training shall be documented and maintained as part of the training plan. ~~All program staff having direct contact with Participant shall,~~

1. CONTRACTOR shall ensure that within the first (1st) year of employment, be trained in all program staff, including administrator, volunteers and interns having direct contact with Participants shall complete training on:

a. infectious disease recognition,  
b. crisis intervention,  
c. ~~and to recognize~~ recognizing physical and psychiatric symptoms that require appropriate referrals to other agencies. ~~CONTRACTOR shall develop a written plan and provide ongoing training on~~

2. CONTRACTOR shall ensure that on an annual basis, all program staff including administrator, volunteers and interns having direct contact with Participants shall complete:

a. County Annual Provider Training  
b. County Annual Compliance Training  
c. Training on topics related to alcohol and drug use  
d. ~~on an annual basis.~~ Minimum one hour training in cultural competence All Staff training

shall be documented and maintained as part of the training plan.

~~H. All staff providing services shall be licensed and/or certified in accordance with DHCS requirements and professional guidelines as applicable. At a~~ minimum, one (1) licensed clinician must be hired full time to provide counseling services. Dual diagnosed Participants must be part of licensed staff caseload. The licensed clinician shall provide group counseling services, and provide supervision to non-licensed counseling staff.

H. All personnel files shall be complete and made readily accessible to ADMINISTRATOR for purposes of audits and investigations or any other reason deemed necessary by ADMINISTRATOR.

I. CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to modify the Staffing Paragraph of this Exhibit ~~D~~ A to the Agreement.

//

//

//

//

//

1 //  
2 //  
3 //  
4 //  
5 //  
6 //  
7 //  
8  
9  
10 #/  
11 #/  
12 #/  
13 #/  
14 #/  
15 //  
16 //  
17 //  
18 //  
19 //  
20 //  
21 //  
22 //  
23 //  
24 //  
25 //  
26 //  
27 //  
28 //  
29 //  
30 //  
31  
32  
33  
34  
35  
36  
37

EXHIBIT B  
TO AGREEMENT FOR PROVISION OF

~~EXHIBIT E~~  
~~TO AGREEMENT FOR PROVISION OF~~  
ADULT NON-MEDICAL ~~DETOXIFICATION AND~~  
RESIDENTIAL TREATMENT SERVICES  
BETWEEN  
COUNTY OF ORANGE  
AND  
«UC\_NAME» «UC\_DBA»  
JULY 1, ~~2014~~2016 THROUGH JUNE 30, ~~2016~~2018

**II. COUNTY VEHICLE**

A. COUNTY has agreed to provide, or cause to be provided to CONTRACTOR, COUNTY Vehicle(s) in accordance with the ownership requirements specified in the Equipment Paragraph of the Agreement.

B. CONTRACTOR shall repair, maintain and operate each COUNTY Vehicle in accordance with this Exhibit ~~EB~~.

C. CONTRACTOR shall obtain, pay for, and maintain in full force and effect throughout the term of this Agreement, automobile insurance which covers each COUNTY Vehicle in accordance with the Indemnification and Insurance Paragraph of the Agreement.

D. Upon the request of ADMINISTRATOR, whether verbal or in writing, CONTRACTOR shall, without notice, immediately provide ADMINISTRATOR with the current location of each COUNTY Vehicle provided by COUNTY.

E. At its sole discretion, ADMINISTRATOR may at any time require the return of any COUNTY Vehicle provided to CONTRACTOR. Further, it is understood by the parties that any COUNTY Vehicles are to be surrendered immediately and in good working order and condition to COUNTY upon termination of the Agreement

F. CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to modify the COUNTY Vehicle paragraph of this Exhibit ~~EB~~ to the Agreement.

**III. USE OF COUNTY VEHICLE**

A. CONTRACTOR shall require each person employed by CONTRACTOR to provide the services set forth in the Agreement and to read the rules and regulations for use of the COUNTY Vehicle. In addition, employees authorized by CONTRACTOR to drive the COUNTY Vehicle and their supervisor shall discuss these rules and regulations. The supervisor shall reasonably ascertain that employees understand their responsibilities before the employees operate the COUNTY Vehicle.

B. CONTRACTOR shall place and maintain a copy of these rules and regulations together with proof of insurance in each COUNTY Vehicle in possession of CONTRACTOR.

C. CONTRACTOR shall use a COUNTY Vehicle only for official COUNTY business. CONTRACTOR shall use a COUNTY Vehicle only to provide the services set forth in the Services Paragraph of ~~Exhibits C and D~~ Exhibit A to the Agreement and shall operate any COUNTY Vehicle in a courteous, reasonable and prudent manner, and in accordance with all applicable state and local laws, ordinances,

and regulations. COUNTY Vehicles shall not be operated outside the southern California area unless specifically authorized, in writing, by ADMINISTRATOR.

D. Operators and occupants of any COUNTY Vehicle shall use the seat belts and shoulder harnesses with which the COUNTY Vehicle is equipped.

E. EXTERIOR/INTERIOR OF VEHICLE – CONTRACTOR shall not, under any circumstances, modify the exterior or interior of any COUNTY Vehicle in any way from the condition in which it was received, including the addition or removal of any equipment, and the painting of any numerals, letters or logos on the vehicle.

F. CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to modify the Use of COUNTY Vehicle paragraph of this Exhibit ~~EB~~ to the Agreement.

### ~~IIII~~ OPERATOR QUALIFICATIONS

The driver(s), provided by CONTRACTOR to drive a COUNTY Vehicle in the performance of the Agreement, shall possess the following minimum qualifications:

A. Regularly employed by CONTRACTOR, at least twenty (20) hours per week and possessing either:

1. A valid Class B California Driver's License in order to transport more than ten (10) passengers, including the driver, in a COUNTY Vehicle as designed, used or maintained; or

2. A valid Class C California Driver's License in order to transport no more than ten (10) passengers, including the driver, in a COUNTY Vehicle as designed, used or maintained.

B. A good driving record, as defined in writing by CONTRACTOR. Such definition shall exclude any history of driving while under the influence of alcohol or other drugs, and shall include, but not be limited to, the acceptable frequency and number of moving violations, and his/her ability to document use of a COUNTY Vehicle by maintaining the Log described in Paragraph IV. of this Exhibit ~~EB~~ to the Agreement.

C. Preferably, experience working with recovering substance abusers.

D. Any person(s) regularly assigned to operate a COUNTY Vehicle shall possess:

1. knowledge of basic vehicle maintenance;

2. knowledge of Orange COUNTY streets and freeways.

E. CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to modify the Operator Qualifications Paragraph of this Exhibit ~~EB~~ to the Agreement.

#

~~IV~~//**IV. VEHICLE LOG**

A. CONTRACTOR shall maintain within each COUNTY Vehicle, a report, herein referred to as the "Log." The Log shall be maintained by the vehicle operator and include, at a minimum, the following information:

1. Name of driver.
2. Date, place and time of trip origin.
3. Purpose of trip and destination.
4. Mileage at start of trip.
5. Number of persons, and/or type(s) of articles transported.
6. Identification of intermediate stops.
7. Mileage and time of arrival at destination.
8. Report of incidents.

B. CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to modify the Vehicle Log Paragraph of this Exhibit ~~EB~~ to the Agreement.

**~~V.~~ VEHICLE MAINTENANCE**

A. CONTRACTOR shall undertake periodic vehicle maintenance, inspection and repair in accordance with the Agreement, the vehicle warranty, and the maintenance schedule as follows:

1. Every 5,000 miles:
  - a. routine safety check, including brakes;
  - b. servicing, including lubrication, oil change, and filter;
  - c. check air filter and replace if necessary.
2. Additionally, every 30,000 miles:
  - a. fuel filter replacement;
  - b. automatic transmission service;
  - c. cooling system service, including hose replacement if necessary.
3. Additionally, every 100,000 miles:
  - a. tune-up;
  - b. replace spark plugs;
  - c. clean fuel injectors.

B. COUNTY Vehicles not accruing 5,000 miles within six (6) months shall, however, receive a routine safety check, including brakes, routine servicing, lubrication, oil and filter change.

C. CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to modify the Vehicle Maintenance Paragraph of this Exhibit ~~EB~~ to the Agreement.

//

//

**VI. PARKING AND STORAGE**

A. Each COUNTY Vehicle, when left unattended, shall be locked with the brakes set. When not in use and whenever possible, each COUNTY Vehicle shall be stored and garaged off the street in a secure area. CONTRACTOR shall, at all times, take all reasonable and prudent steps to safeguard each COUNTY Vehicle and minimize exposure of the COUNTY Vehicle to damage, misuse, theft or vandalism.

B. The operator of a COUNTY Vehicle shall ensure the use of only unleaded gasoline and 5W30 SAE HD oil in the COUNTY Vehicle. CONTRACTOR shall maintain records of all maintenance and repairs to each COUNTY Vehicle, and the costs of gasoline and oil.

C. CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to modify the Parking and Storage Paragraph of this Exhibit **EB** to the Agreement.

**VII. REPORTING**

A. CONTRACTOR shall provide ADMINISTRATOR, no later than thirty (30) calendar days after the effective date of this Agreement, a list of the names of employees authorized to drive each COUNTY Vehicle, the location where each COUNTY Vehicle is garaged and pictures showing the front, right, left and rear sides of each COUNTY Vehicle.

B. CONTRACTOR shall provide ADMINISTRATOR, no later than thirty (30) calendar days after the effective date of this Agreement, a copy of each driver's license and DMV printout for each employee authorized to drive each COUNTY Vehicle. The DMV printout should not be dated earlier than the effective date of this Agreement.

C. CONTRACTOR shall notify ADMINISTRATOR, in writing, within twenty-four (24) hours of any changes in the list of employees authorized to drive each COUNTY Vehicle. For additions to the list of authorized drivers, CONTRACTOR shall submit a copy of the driver's license and DMV printout for each employee added. The date of the DMV printout should be no earlier than thirty (30) calendar days from the date the employee was authorized to drive each COUNTY Vehicle.

D. CONTRACTOR shall submit to ADMINISTRATOR by the tenth (10th) business day of each month, a copy of each vehicle log, as described in Paragraph IV. of this Exhibit **EB** to the Agreement, and copies of receipts and invoices of maintenance and repair expenses incurred for each COUNTY Vehicle during the prior month.

E. CONTRACTOR shall notify ADMINISTRATOR, in accordance with the Notices Paragraph of the Agreement, of any collisions or incidents involving a COUNTY Vehicle. CONTRACTOR shall investigate any damage or misuse of the COUNTY Vehicle, and shall report such damage and misuse to ADMINISTRATOR, together with any recommendations made, and action taken, to prevent such damage or misuse in the future.

F. CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to modify the Reporting Paragraph of this Exhibit **EB** to the Agreement.

**VIII. COLLISIONS**

A. Each COUNTY Vehicle shall be equipped, at a minimum and at all times, with a first-aid kit and fire extinguisher for use in an emergency.

B. CONTRACTOR shall develop and maintain procedures to be followed by the vehicle operator in case of a collision involving a COUNTY Vehicle. Procedures to be followed by the operator of a COUNTY Vehicle in the event of a collision shall include, but not be limited to:

1. Request local Police or CHP to make an investigation of the collision and advise the Police or CHP if an ambulance is required or if a traffic hazard is created by the damaged vehicles.

2. Immediately advise supervisor of any collisions and proceed as follows:  
a. DO NOT discuss details of the collision or the events leading thereto with anyone other than to provide brief answers to questions asked by the investigating officer(s).

b. DO NOT argue or try to place blame for the collision.

c. DO NOT attempt to negotiate or make any promise to other parties involved.

3. Identify oneself to other parties:

a. Show driver's license to other parties involved.

b. Provide other parties involved with CONTRACTOR's name, work telephone number, vehicle license plate number and the name of the insurance carrier providing coverage on the COUNTY Vehicle.

4. Identify and obtain the name(s) of the driver(s) of other vehicle(s) involved through driver's license(s):

a. Inquire whether the address on the license is current.

b. Request a residential address and a business telephone number.

5. Obtain the names(s) of any other passenger(s) in the vehicle(s) involved, the vehicle(s) license plate number and the name(s) of anyone who witnessed the collision.

6. Reporting the Collision - Complete the Vehicle Collision Report [COUNTY Form F293-FORM SAFETY.5 (Revision 11/19/98)] available from CONTRACTOR. CONTRACTOR shall prepare five (5) copies of the report, retaining one (1), and delivering the other four (4) within twenty-four (24) hours to ADMINISTRATOR.

7. Investigation of Collision - Circumstances surrounding a collision may be investigated by local law enforcement authorities, COUNTY, County of Orange CEO/Risk Management, or the insurer representing COUNTY. CONTRACTOR and employee(s) shall cooperate with investigators representing COUNTY. Any inquiries from other sources shall be referred to the County of Orange CEO/Risk Management.

C. CONTRACTOR and ADMINISTRATOR may mutually agree, in writing, to modify the Collisions Paragraph of this Exhibit **EB** to the Agreement.

//

//

EXHIBIT C  
TO AGREEMENT FOR PROVISION OF  
~~EXHIBIT F~~  
~~TO AGREEMENT FOR PROVISION OF~~  
ADULT NON-MEDICAL RESIDENTIAL TREATMENT SERVICES  
BETWEEN  
COUNTY OF ORANGE  
AND  
«UC\_NAME» «UC\_DBA»  
~~DETOXIFICATION AND~~  
~~RESIDENTIAL TREATMENT SERVICES~~  
~~BETWEEN~~  
~~COUNTY OF ORANGE~~  
~~AND~~  
~~«UC\_NAME» «UC\_DBA»~~  
JULY 1, ~~2014~~2016 THROUGH JUNE 30, ~~2016~~2018

**I. BUSINESS ASSOCIATE CONTRACT**

**A. GENERAL PROVISIONS AND RECITALS**

1. The parties agree that the terms used, but not otherwise defined in the Common Terms and Definitions Paragraph of Exhibit ~~B~~A to the Agreement or in Subparagraph B below, shall have the same meaning given to such terms under HIPAA, the HITECH Act, and their implementing regulations at 45 CFR Parts 160 and 164 (the HIPAA regulations) as they may exist now or be hereafter amended.

2. The parties agree that a business associate relationship under HIPAA, the HITECH Act, and the HIPAA regulations between the CONTRACTOR and COUNTY arises to the extent that CONTRACTOR performs, or delegates to subcontractors to perform, functions or activities on behalf of COUNTY pursuant to, and as set forth in, the Agreement that are described in the definition of “Business Associate” in 45 CFR § 160.103.

3. The COUNTY wishes to disclose to CONTRACTOR certain information pursuant to the terms of the Agreement, some of which may constitute PHI, as defined below in Subparagraph B.10, to be used or disclosed in the course of providing services and activities pursuant to, and as set forth, in the Agreement.

4. The parties intend to protect the privacy and provide for the security of PHI that may be created, received, maintained, transmitted, used, or disclosed pursuant to the Agreement in compliance with the applicable standards, implementation specifications, and requirements of HIPAA, the HITECH Act, and the HIPAA regulations as they may exist now or be hereafter amended.

5. The parties understand and acknowledge that HIPAA, the HITECH Act, and the HIPAA

regulations do not pre-empt any state statutes, rules, or regulations that are not otherwise pre-empted by other Federal law(s) and impose more stringent requirements with respect to privacy of PHI.

6. The parties understand that the HIPAA Privacy and Security rules, as defined below in Subparagraphs B.9 and B.14, apply to the CONTRACTOR in the same manner as they apply to the covered entity (COUNTY). CONTRACTOR agrees therefore to be in compliance at all times with the terms of this Business Associate Contract and the applicable standards, implementation specifications, and requirements of the Privacy and the Security rules, as they may exist now or be hereafter amended, with respect to PHI and electronic PHI created, received, maintained, transmitted, used, or disclosed pursuant to the Agreement.

#### B. DEFINITIONS

1. "Administrative Safeguards" are administrative actions, and policies and procedures, to manage the selection, development, implementation, and maintenance of security measures to protect electronic PHI and to manage the conduct of CONTRACTOR's workforce in relation to the protection of that information.

2. "Breach" means the acquisition, access, use, or disclosure of PHI in a manner not permitted under the HIPAA Privacy Rule which compromises the security or privacy of the PHI.

##### a. Breach excludes:

1) Any unintentional acquisition, access, or use of PHI by a workforce member or person acting under the authority of CONTRACTOR or COUNTY, if such acquisition, access, or use was made in good faith and within the scope of authority and does not result in further use or disclosure in a manner not permitted under the Privacy Rule.

2) Any inadvertent disclosure by a person who is authorized to access PHI at CONTRACTOR to another person authorized to access PHI at the CONTRACTOR, or organized health care arrangement in which COUNTY participates, and the information received as a result of such disclosure is not further used or disclosed in a manner not permitted under the HIPAA Privacy Rule.

3) A disclosure of PHI where CONTRACTOR or COUNTY has a good faith belief that an unauthorized person to whom the disclosure was made would not reasonably have been able to retain such information.

b. Except as provided in paragraph (a) of this definition, an acquisition, access, use, or disclosure of PHI in a manner not permitted under the HIPAA Privacy Rule is presumed to be a breach unless CONTRACTOR demonstrates that there is a low probability that the PHI has been compromised based on a risk assessment of at least the following Factors:

- 1) The nature and extent of the PHI involved, including the types of identifiers and the likelihood of re-identification;
- 2) The unauthorized person who used the PHI or to whom the disclosure was made;
- 3) Whether the PHI was actually acquired or viewed; and
- 4) The extent to which the risk to the PHI has been mitigated.

3. "Data Aggregation" shall have the meaning given to such term under the HIPAA Privacy Rule in 45 CFR § 164.501.

4. "DRS" shall have the meaning given to such term under the HIPAA Privacy Rule in 45 CFR § 164.501.

5. "Disclosure" shall have the meaning given to such term under the HIPAA regulations in 45 CFR § 160.103.

6. "Health Care Operations" shall have the meaning given to such term under the HIPAA Privacy Rule in 45 CFR § 164.501.

7. "Individual" shall have the meaning given to such term under the HIPAA Privacy Rule in 45 CFR § 160.103 and shall include a person who qualifies as a personal representative in accordance with 45 CFR § 164.502(g).

8. "Physical Safeguards" are physical measures, policies, and procedures to protect CONTRACTOR's electronic information systems and related buildings and equipment, from natural and environmental hazards, and unauthorized intrusion.

9. "The HIPAA Privacy Rule" shall mean the Standards for Privacy of Individually Identifiable Health Information at 45 CFR Part 160 and Part 164, Subparts A and E.

10. "PHI" shall have the meaning given to such term under the HIPAA regulations in 45 CFR § 160.103.

11. "Required by Law" shall have the meaning given to such term under the HIPAA Privacy Rule in 45 CFR § 164.103.

12. "Secretary" shall mean the Secretary of the Department of Health and Human Services or his or her designee.

13. "Security Incident" means attempted or successful unauthorized access, use, disclosure, modification, or destruction of information or interference with system operations in an information system. "Security incident" does not include trivial incidents that occur on a daily basis, such as scans, "pings", or unsuccessful attempts to penetrate computer networks or servers maintained by CONTRACTOR.

14. "The HIPAA Security Rule" shall mean the Security Standards for the Protection of ePHI at 45 CFR Part 160, Part 162, and Part 164, Subparts A and C.

15. "Subcontractor" shall have the meaning given to such term under the HIPAA regulations in 45 CFR § 160.103.

16. "Technical safeguards" means the technology and the policy and procedures for its use that protect ePHI and control access to it.

17. "Unsecured PHI" or "PHI that is unsecured" means PHI that is not rendered unusable, unreadable, or indecipherable to unauthorized individuals through the use of a technology or methodology specified by the Secretary of HHS in the guidance issued on the HHS Web site.

18. "Use" shall have the meaning given to such term under the HIPAA regulations in 45 CFR §

160.103.

C. OBLIGATIONS AND ACTIVITIES OF CONTRACTOR AS BUSINESS ASSOCIATE:

1. CONTRACTOR agrees not to use or further disclose PHI COUNTY discloses to CONTRACTOR other than as permitted or required by this Business Associate Contract or as required by law.

2. CONTRACTOR agrees to use appropriate safeguards, as provided for in this Business Associate Contract and the Agreement, to prevent use or disclosure of PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY other than as provided for by this Business Associate Contract.

3. CONTRACTOR agrees to comply with the HIPAA Security Rule at Subpart C of 45 CFR Part 164 with respect to electronic PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY.

4. CONTRACTOR agrees to mitigate, to the extent practicable, any harmful effect that is known to CONTRACTOR of a Use or Disclosure of PHI by CONTRACTOR in violation of the requirements of this Business Associate Contract.

5. CONTRACTOR agrees to report to COUNTY immediately any Use or Disclosure of PHI not provided for by this Business Associate Contract of which CONTRACTOR becomes aware. CONTRACTOR must report Breaches of Unsecured PHI in accordance with Subparagraph E below and as required by 45 CFR § 164.410.

6. CONTRACTOR agrees to ensure that any Subcontractors that create, receive, maintain, or transmit PHI on behalf of CONTRACTOR agree to the same restrictions and conditions that apply through this Business Associate Contract to CONTRACTOR with respect to such information.

7. CONTRACTOR agrees to provide access, within fifteen (15) calendar days of receipt of a written request by COUNTY, to PHI in a DRS, to COUNTY or, as directed by COUNTY, to an Individual in order to meet the requirements under 45 CFR § 164.524. If CONTRACTOR maintains an EHR with PHI, and an individual requests a copy of such information in an electronic format, CONTRACTOR shall provide such information in an electronic format.

8. CONTRACTOR agrees to make any amendment(s) to PHI in a DRS that COUNTY directs or agrees to pursuant to 45 CFR § 164.526 at the request of COUNTY or an Individual, within thirty (30) calendar days of receipt of said request by COUNTY. CONTRACTOR agrees to notify COUNTY in writing no later than ten (10) calendar days after said amendment is completed.

9. CONTRACTOR agrees to make internal practices, books, and records, including P&Ps, relating to the use and disclosure of PHI received from, or created or received by CONTRACTOR on behalf of, COUNTY available to COUNTY and the Secretary in a time and manner as determined by COUNTY or as designated by the Secretary for purposes of the Secretary determining COUNTY's compliance with the HIPAA Privacy Rule.

10. CONTRACTOR agrees to document any Disclosures of PHI COUNTY discloses to

1 CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY,  
 2 and to make information related to such Disclosures available as would be required for COUNTY to  
 3 respond to a request by an Individual for an accounting of Disclosures of PHI in accordance with 45 CFR  
 4 § 164.528.

5 11. CONTRACTOR agrees to provide COUNTY or an Individual, as directed by COUNTY, in  
 6 a time and manner to be determined by COUNTY, that information collected in accordance with the  
 7 Agreement, in order to permit COUNTY to respond to a request by an Individual for an accounting of  
 8 Disclosures of PHI in accordance with 45 CFR § 164.528.

9 12. CONTRACTOR agrees that to the extent CONTRACTOR carries out COUNTY's obligation  
 10 under the HIPAA Privacy and/or Security rules CONTRACTOR will comply with the requirements of 45  
 11 CFR Part 164 that apply to COUNTY in the performance of such obligation.

12 13. If CONTRACTOR receives Social Security data from COUNTY provided to COUNTY by  
 13 a state agency, upon request by COUNTY, CONTRACTOR shall provide COUNTY with a list of all  
 14 employees, subcontractors, and agents who have access to the Social Security data, including employees,  
 15 agents, subcontractors, and agents of its subcontractors.

16 14. CONTRACTOR will notify COUNTY if CONTRACTOR is named as a defendant in a  
 17 criminal proceeding for a violation of HIPAA. COUNTY may terminate the Agreement, if  
 18 CONTRACTOR is found guilty of a criminal violation in connection with HIPAA. COUNTY may  
 19 terminate the Agreement, if a finding or stipulation that CONTRACTOR has violated any standard or  
 20 requirement of the privacy or security provisions of HIPAA, or other security or privacy laws are made  
 21 in any administrative or civil proceeding in which CONTRACTOR is a party or has been joined.  
 22 COUNTY will consider the nature and seriousness of the violation in deciding whether or not to terminate  
 23 the Agreement.

24 15. CONTRACTOR shall make itself and any subcontractors, employees or agents assisting  
 25 CONTRACTOR in the performance of its obligations under the Agreement, available to COUNTY at no  
 26 cost to COUNTY to testify as witnesses, or otherwise, in the event of litigation or administrative  
 27 proceedings being commenced against COUNTY, its directors, officers or employees based upon claimed  
 28 violation of HIPAA, the HIPAA regulations or other laws relating to security and privacy, which involves  
 29 inactions or actions by CONTRACTOR, except where CONTRACTOR or its subcontractor, employee,  
 30 or agent is a named adverse party.

31 16. The Parties acknowledge that federal and state laws relating to electronic data security and  
 32 privacy are rapidly evolving and that amendment of this Business Associate Contract may be required to  
 33 provide for procedures to ensure compliance with such developments. The Parties specifically agree to  
 34 take such action as is necessary to implement the standards and requirements of HIPAA, the HITECH  
 35 Act, the HIPAA regulations and other applicable laws relating to the security or privacy of PHI. Upon  
 36 COUNTY's request, CONTRACTOR agrees to promptly enter into negotiations with COUNTY  
 37 concerning an amendment to this Business Associate Contract embodying written assurances consistent

with the standards and requirements of HIPAA, the HITECH Act, the HIPAA regulations or other applicable laws. COUNTY may terminate the Agreement upon thirty (30) days written notice in the event:

a. CONTRACTOR does not promptly enter into negotiations to amend this Business Associate Contract when requested by COUNTY pursuant to this Subparagraph F; or

b. CONTRACTOR does not enter into an amendment providing assurances regarding the safeguarding of PHI that COUNTY deems are necessary to satisfy the standards and requirements of HIPAA, the HITECH Act, and the HIPAA regulations.

17. CONTRACTOR shall work with COUNTY upon notification by CONTRACTOR to COUNTY of a Breach to properly determine if any Breach exclusions exist as defined in Subparagraph B.2.a above.

#### D. SECURITY RULE

1. CONTRACTOR shall comply with the requirements of 45 CFR § 164.306 and establish and maintain appropriate Administrative, Physical and Technical Safeguards in accordance with 45 CFR § 164.308, § 164.310, and § 164.312, with respect to electronic PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY. CONTRACTOR shall develop and maintain a written information privacy and security program that includes Administrative, Physical, and Technical Safeguards appropriate to the size and complexity of CONTRACTOR's operations and the nature and scope of its activities.

2. CONTRACTOR shall implement reasonable and appropriate policies and procedures to comply with the standards, implementation specifications and other requirements of 45 CFR Part 164, Subpart C, in compliance with 45 CFR § 164.316. CONTRACTOR will provide COUNTY with its current and updated policies upon request.

3. CONTRACTOR shall ensure the continuous security of all computerized data systems containing electronic PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY. CONTRACTOR shall protect paper documents containing PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY. These steps shall include, at a minimum:

a. Complying with all of the data system security precautions listed under Subparagraphs E, below;

b. Achieving and maintaining compliance with the HIPAA Security Rule, as necessary in conducting operations on behalf of COUNTY;

c. Providing a level and scope of security that is at least comparable to the level and scope of security established by the OMB in OMB Circular No. A-130, Appendix III - Security of Federal Automated Information Systems, which sets forth guidelines for automated information systems in Federal agencies;

4. CONTRACTOR shall ensure that any subcontractors that create, receive, maintain, or

transmit ePHI on behalf of CONTRACTOR agree through a contract with CONTRACTOR to the same restrictions and requirements contained in this Subparagraph D of this Business Associate Contract.

5. CONTRACTOR shall report to COUNTY immediately any Security Incident of which it becomes aware. CONTRACTOR shall report Breaches of Unsecured PHI in accordance with Subparagraph E below and as required by 45 CFR § 164.410.

6. CONTRACTOR shall designate a Security Officer to oversee its data security program who shall be responsible for carrying out the requirements of this paragraph and for communicating on security matters with COUNTY.

#### E. DATA SECURITY REQUIREMENTS

##### 1. Personal Controls

a. Employee Training. All workforce members who assist in the performance of functions or activities on behalf of COUNTY in connection with Agreement, or access or disclose PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY, must complete information privacy and security training, at least annually, at CONTRACTOR's expense. Each workforce member who receives information privacy and security training must sign a certification, indicating the member's name and the date on which the training was completed. These certifications must be retained for a period of six (6) years following the termination of Agreement.

b. Employee Discipline. Appropriate sanctions must be applied against workforce members who fail to comply with any provisions of CONTRACTOR's privacy P&Ps, including termination of employment where appropriate.

c. Confidentiality Statement. All persons that will be working with PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY must sign a confidentiality statement that includes, at a minimum, General Use, Security and Privacy Safeguards, Unacceptable Use, and Enforcement Policies. The statement must be signed by the workforce member prior to access to such PHI. The statement must be renewed annually. The CONTRACTOR shall retain each person's written confidentiality statement for COUNTY inspection for a period of six (6) years following the termination of the Agreement.

d. Background Check. Before a member of the workforce may access PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY, a background screening of that worker must be conducted. The screening should be commensurate with the risk and magnitude of harm the employee could cause, with more thorough screening being done for those employees who are authorized to bypass significant technical and operational security controls. The CONTRACTOR shall retain each workforce member's background check documentation for a period of three (3) years.

##### 2. Technical Security Controls

a. Workstation/Laptop encryption. All workstations and laptops that store PHI COUNTY

discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY either directly or temporarily must be encrypted using a FIPS 140-2 certified algorithm which is 128bit or higher, such as AES. The encryption solution must be full disk unless approved by the COUNTY.

b. Server Security. Servers containing unencrypted PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY must have sufficient administrative, physical, and technical controls in place to protect that data, based upon a risk assessment/system security review.

c. Minimum Necessary. Only the minimum necessary amount of PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY required to perform necessary business functions may be copied, downloaded, or exported.

d. Removable media devices. All electronic files that contain PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY must be encrypted when stored on any removable media or portable device (i.e. USB thumb drives, floppies, CD/DVD, Blackberry, backup tapes etc.). Encryption must be a FIPS 140-2 certified algorithm which is 128bit or higher, such as AES. Such PHI shall not be considered "removed from the premises" if it is only being transported from one of CONTRACTOR's locations to another of CONTRACTOR's locations.

e. Antivirus software. All workstations, laptops and other systems that process and/or store PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY must have installed and actively use comprehensive anti-virus software solution with automatic updates scheduled at least daily.

f. Patch Management. All workstations, laptops and other systems that process and/or store PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY must have critical security patches applied, with system reboot if necessary. There must be a documented patch management process which determines installation timeframe based on risk assessment and vendor recommendations. At a maximum, all applicable patches must be installed within thirty (30) days of vendor release. Applications and systems that cannot be patched due to operational reasons must have compensatory controls implemented to minimize risk, where possible.

g. User IDs and Password Controls. All users must be issued a unique user name for accessing PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY. Username must be promptly disabled, deleted, or the password changed upon the transfer or termination of an employee with knowledge of the password, at maximum within twenty-four (24) hours. Passwords are not to be shared. Passwords must be at least eight characters and must be a non-dictionary word. Passwords must not be stored in readable format on the computer. Passwords must be changed every ninety (90) days, preferably every sixty (60) days. Passwords must be changed if revealed or compromised. Passwords must be composed of characters from at least three (3)

of the following four (4) groups from the standard keyboard:

- 1) Upper case letters (A-Z)
- 2) Lower case letters (a-z)
- 3) Arabic numerals (0-9)
- 4) Non-alphanumeric characters (punctuation symbols)

h. Data Destruction. When no longer needed, all PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY must be wiped using the Gutmann or US DoD 5220.22-M (7 Pass) standard, or by degaussing. Media may also be physically destroyed in accordance with NIST Special Publication 800-88. Other methods require prior written permission by COUNTY.

i. System Timeout. The system providing access to PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY must provide an automatic timeout, requiring re-authentication of the user session after no more than twenty (20) minutes of inactivity.

j. Warning Banners. All systems providing access to PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY must display a warning banner stating that data is confidential, systems are logged, and system use is for business purposes only by authorized users. User must be directed to log off the system if they do not agree with these requirements.

k. System Logging. The system must maintain an automated audit trail which can identify the user or system process which initiates a request for PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY, or which alters such PHI. The audit trail must be date and time stamped, must log both successful and failed accesses, must be read only, and must be restricted to authorized users. If such PHI is stored in a database, database logging functionality must be enabled. Audit trail data must be archived for at least three (3) years after occurrence.

l. Access Controls. The system providing access to PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY must use role based access controls for all user authentications, enforcing the principle of least privilege.

m. Transmission encryption. All data transmissions of PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY outside the secure internal network must be encrypted using a FIPS 140-2 certified algorithm which is 128bit or higher, such as AES. Encryption can be end to end at the network level, or the data files containing PHI can be encrypted. This requirement pertains to any type of PHI in motion such as website access, file transfer, and E-Mail.

n. Intrusion Detection. All systems involved in accessing, holding, transporting, and protecting PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains,

or transmits on behalf of COUNTY that are accessible via the Internet must be protected by a comprehensive intrusion detection and prevention solution.

### 3. Audit Controls

a. System Security Review. CONTRACTOR must ensure audit control mechanisms that record and examine system activity are in place. All systems processing and/or storing PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY must have at least an annual system risk assessment/security review which provides assurance that administrative, physical, and technical controls are functioning effectively and providing adequate levels of protection. Reviews should include vulnerability scanning tools.

b. Log Reviews. All systems processing and/or storing PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY must have a routine procedure in place to review system logs for unauthorized access.

c. Change Control. All systems processing and/or storing PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY must have a documented change control procedure that ensures separation of duties and protects the confidentiality, integrity and availability of data.

### 4. Business Continuity/Disaster Recovery Control

a. Emergency Mode Operation Plan. CONTRACTOR must establish a documented plan to enable continuation of critical business processes and protection of the security of PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY kept in an electronic format in the event of an emergency. Emergency means any circumstance or situation that causes normal computer operations to become unavailable for use in performing the work required under this Agreement for more than 24 hours.

b. Data Backup Plan. CONTRACTOR must have established documented procedures to backup such PHI to maintain retrievable exact copies of the PHI. The plan must include a regular schedule for making backups, storing backup offsite, an inventory of backup media, and an estimate of the amount of time needed to restore DHCS PHI or PI should it be lost. At a minimum, the schedule must be a weekly full backup and monthly offsite storage of DHCS data. BCP for contractor and COUNTY (e.g. the application owner) must merge with the DRP.

### 5. Paper Document Controls

a. Supervision of Data. PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY in paper form shall not be left unattended at any time, unless it is locked in a file cabinet, file room, desk or office. Unattended means that information is not being observed by an employee authorized to access the information. Such PHI in paper form shall not be left unattended at any time in vehicles or planes and shall not be checked in baggage on commercial airplanes.

b. Escorting Visitors. Visitors to areas where PHI COUNTY discloses to CONTRACTOR

or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY is contained shall be escorted and such PHI shall be kept out of sight while visitors are in the area.

c. Confidential Destruction. PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY must be disposed of through confidential means, such as cross cut shredding and pulverizing.

d. Removal of Data. PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY must not be removed from the premises of the CONTRACTOR except with express written permission of COUNTY.

e. Faxing. Faxes containing PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY shall not be left unattended and fax machines shall be in secure areas. Faxes shall contain a confidentiality statement notifying persons receiving faxes in error to destroy them. Fax numbers shall be verified with the intended recipient before sending the fax.

f. Mailing. Mailings containing PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY shall be sealed and secured from damage or inappropriate viewing of PHI to the extent possible. Mailings which include five hundred (500) or more individually identifiable records containing PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY in a single package shall be sent using a tracked mailing method which includes verification of delivery and receipt, unless the prior written permission of COUNTY to use another method is obtained.

#### F. BREACH DISCOVERY AND NOTIFICATION

1. Following the discovery of a Breach of Unsecured PHI , CONTRACTOR shall notify COUNTY of such Breach, however both parties agree to a delay in the notification if so advised by a law enforcement official pursuant to 45 CFR § 164.412.

a. A Breach shall be treated as discovered by CONTRACTOR as of the first day on which such Breach is known to CONTRACTOR or, by exercising reasonable diligence, would have been known to CONTRACTOR.

b. CONTRACTOR shall be deemed to have knowledge of a Breach, if the Breach is known, or by exercising reasonable diligence would have known, to any person who is an employee, officer, or other agent of CONTRACTOR, as determined by federal common law of agency.

2. CONTRACTOR shall provide the notification of the Breach immediately to the COUNTY Privacy Officer. CONTRACTOR's notification may be oral, but shall be followed by written notification within 24 hours of the oral notification.

3. CONTRACTOR's notification shall include, to the extent possible:

a. The identification of each Individual whose Unsecured PHI has been, or is reasonably believed by CONTRACTOR to have been, accessed, acquired, used, or disclosed during the Breach;

b. Any other information that COUNTY is required to include in the notification to

Individual under 45 CFR §164.404 (c) at the time CONTRACTOR is required to notify COUNTY or promptly thereafter as this information becomes available, even after the regulatory sixty (60) day period set forth in 45 CFR § 164.410 (b) has elapsed, including:

1) A brief description of what happened, including the date of the Breach and the date of the discovery of the Breach, if known;

2) A description of the types of Unsecured PHI that were involved in the Breach (such as whether full name, social security number, date of birth, home address, account number, diagnosis, disability code, or other types of information were involved);

3) Any steps Individuals should take to protect themselves from potential harm resulting from the Breach;

4) A brief description of what CONTRACTOR is doing to investigate the Breach, to mitigate harm to Individuals, and to protect against any future Breaches; and

5) Contact procedures for Individuals to ask questions or learn additional information, which shall include a toll-free telephone number, an e-mail address, Web site, or postal address.

4. COUNTY may require CONTRACTOR to provide notice to the Individual as required in 45 CFR § 164.404, if it is reasonable to do so under the circumstances, at the sole discretion of the COUNTY.

5. In the event that CONTRACTOR is responsible for a Breach of Unsecured PHI in violation of the HIPAA Privacy Rule, CONTRACTOR shall have the burden of demonstrating that CONTRACTOR made all notifications to COUNTY consistent with this Subparagraph F and as required by the Breach notification regulations, or, in the alternative, that the acquisition, access, use, or disclosure of PHI did not constitute a Breach.

6. CONTRACTOR shall maintain documentation of all required notifications of a Breach or its risk assessment under 45 CFR § 164.402 to demonstrate that a Breach did not occur.

7. CONTRACTOR shall provide to COUNTY all specific and pertinent information about the Breach, including the information listed in Section E.3.b.(1)-(5) above, if not yet provided, to permit COUNTY to meet its notification obligations under Subpart D of 45 CFR Part 164 as soon as practicable, but in no event later than fifteen (15) calendar days after CONTRACTOR's initial report of the Breach to COUNTY pursuant to Subparagraph F.2 above.

8. CONTRACTOR shall continue to provide all additional pertinent information about the Breach to COUNTY as it may become available, in reporting increments of five (5) business days after the last report to COUNTY. CONTRACTOR shall also respond in good faith to any reasonable requests for further information, or follow-up information after report to COUNTY, when such request is made by COUNTY.

9. If the Breach is the fault of CONTRACTOR, CONTRACTOR shall bear all expense or other costs associated with the Breach and shall reimburse COUNTY for all expenses COUNTY incurs in addressing the Breach and consequences thereof, including costs of investigation, notification, remediation, documentation or other costs associated with addressing the Breach.

## G. PERMITTED USES AND DISCLOSURES BY CONTRACTOR

1. CONTRACTOR may use or further disclose PHI COUNTY discloses to CONTRACTOR as necessary to perform functions, activities, or services for, or on behalf of, COUNTY as specified in the Agreement, provided that such use or Disclosure would not violate the HIPAA Privacy Rule if done by COUNTY except for the specific Uses and Disclosures set forth below.

a. CONTRACTOR may use PHI COUNTY discloses to CONTRACTOR, if necessary, for the proper management and administration of CONTRACTOR.

b. CONTRACTOR may disclose PHI COUNTY discloses to CONTRACTOR for the proper management and administration of CONTRACTOR or to carry out the legal responsibilities of CONTRACTOR, if:

1) The Disclosure is required by law; or

2) CONTRACTOR obtains reasonable assurances from the person to whom the PHI is disclosed that it will be held confidentially and used or further disclosed only as required by law or for the purposes for which it was disclosed to the person and the person immediately notifies CONTRACTOR of any instance of which it is aware in which the confidentiality of the information has been breached.

c. CONTRACTOR may use or further disclose PHI COUNTY discloses to CONTRACTOR to provide Data Aggregation services relating to the Health Care Operations of CONTRACTOR.

2. CONTRACTOR may use PHI COUNTY discloses to CONTRACTOR, if necessary, to carry out legal responsibilities of CONTRACTOR.

3. CONTRACTOR may use and disclose PHI COUNTY discloses to CONTRACTOR consistent with the minimum necessary policies and procedures of COUNTY.

4. CONTRACTOR may use or disclose PHI COUNTY discloses to CONTRACTOR as required by law.

## H. PROHIBITED USES AND DISCLOSURES

1. CONTRACTOR shall not disclose PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY about an individual to a health plan for payment or health care operations purposes if the PHI pertains solely to a health care item or service for which the health care provider involved has been paid out of pocket in full and the individual requests such restriction, in accordance with 42 USC § 17935(a) and 45 CFR § 164.522(a).

2. CONTRACTOR shall not directly or indirectly receive remuneration in exchange for PHI COUNTY discloses to CONTRACTOR or CONTRACTOR creates, receives, maintains, or transmits on behalf of COUNTY, except with the prior written consent of COUNTY and as permitted by 42 USC § 17935(d)(2).

## I. OBLIGATIONS OF COUNTY

1. COUNTY shall notify CONTRACTOR of any limitation(s) in COUNTY's notice of privacy practices in accordance with 45 CFR § 164.520, to the extent that such limitation may affect

CONTRACTOR's Use or Disclosure of PHI.

2. COUNTY shall notify CONTRACTOR of any changes in, or revocation of, the permission by an Individual to use or disclose his or her PHI, to the extent that such changes may affect CONTRACTOR's Use or Disclosure of PHI.

3. COUNTY shall notify CONTRACTOR of any restriction to the Use or Disclosure of PHI that COUNTY has agreed to in accordance with 45 CFR § 164.522, to the extent that such restriction may affect CONTRACTOR's Use or Disclosure of PHI.

4. COUNTY shall not request CONTRACTOR to use or disclose PHI in any manner that would not be permissible under the HIPAA Privacy Rule if done by COUNTY.

#### J. BUSINESS ASSOCIATE TERMINATION

1. Upon COUNTY's knowledge of a material Breach or violation by CONTRACTOR of the requirements of this Business Associate Contract, COUNTY shall:

a. Provide an opportunity for CONTRACTOR to cure the material Breach or end the violation within thirty (30) business days; or

b. Immediately terminate the Agreement, if CONTRACTOR is unwilling or unable to cure the material Breach or end the violation within thirty (30) days, provided termination of the Agreement is feasible.

2. Upon termination of the Agreement, CONTRACTOR shall either destroy or return to COUNTY all PHI CONTRACTOR received from COUNTY or CONTRACTOR created, maintained, or received on behalf of COUNTY in conformity with the HIPAA Privacy Rule.

a. This provision shall apply to all PHI that is in the possession of Subcontractors or agents of CONTRACTOR.

b. CONTRACTOR shall retain no copies of the PHI.

c. In the event that CONTRACTOR determines that returning or destroying the PHI is not feasible, CONTRACTOR shall provide to COUNTY notification of the conditions that make return or destruction infeasible. Upon determination by COUNTY that return or destruction of PHI is infeasible, CONTRACTOR shall extend the protections of this Business Associate Contract to such PHI and limit further Uses and Disclosures of such PHI to those purposes that make the return or destruction infeasible, for as long as CONTRACTOR maintains such PHI.

3. The obligations of this Business Associate Contract shall survive the termination of the Agreement.

//

//

//

EXHIBIT ~~GD~~  
 TO AGREEMENT FOR PROVISION OF  
 ADULT NON-MEDICAL RESIDENTIAL TREATMENT SERVICES  
 BETWEEN  
 COUNTY OF ORANGE  
 AND  
 «UC\_NAME» «UC\_DBA»  
 DETOXIFICATION AND  
 RESIDENTIAL TREATMENT SERVICES  
 BETWEEN  
 COUNTY OF ORANGE  
 AND  
 «UC\_NAME» «UC\_DBA»  
 JULY 1, 2014~~2016~~ THROUGH JUNE 30, 2016~~2018~~

**I. ~~I~~ PERSONAL INFORMATION PRIVACY AND SECURITY CONTRACT**

Any reference to statutory, regulatory, or contractual language herein shall be to such language as in effect or as amended.

**A. DEFINITIONS**

1. "Breach" shall have the meaning given to such term under the IEA and CMPPA. It shall include a "PII loss" as that term is defined in the CMPPA.

2. "Breach of the security of the system" shall have the meaning given to such term under the CIPA, CCC § 1798.29(d).

3. "CMPPA Agreement" means the CMPPA Agreement between the SSA and CHHS.

4. "DHCS PI" shall mean Personal Information, as defined below, accessed in a database maintained by the COUNTY or DHCS, received by CONTRACTOR from the COUNTY or DHCS or acquired or created by CONTRACTOR in connection with performing the functions, activities and services specified in the Agreement on behalf of the COUNTY.

5. "IEA" shall mean the IEA currently in effect between the SSA and DHCS.

6. "Notice-triggering PI" shall mean the PI identified in CCC § 1798.29(e) whose unauthorized access may trigger notification requirements under CCC § 1709.29. For purposes of this provision, identity shall include, but not be limited to, name, identifying number, symbol, or other identifying particular assigned to the individual, such as a finger or voice print, a photograph or a biometric identifier. Notice-triggering PI includes PI in electronic, paper or any other medium.

7. "PII" shall have the meaning given to such term in the IEA and CMPPA.

8. "PI" shall have the meaning given to such term in CCC § 1798.3(a).

9. "Required by law" means a mandate contained in law that compels an entity to make a use

or disclosure of PI or PII that is enforceable in a court of law. This includes, but is not limited to, court orders and court-ordered warrants, subpoenas or summons issued by a court, grand jury, a governmental or tribal inspector general, or an administrative body authorized to require the production of information, and a civil or an authorized investigative demand. It also includes Medicare conditions of participation with respect to health care providers participating in the program, and statutes or regulations that require the production of information, including statutes or regulations that require such information if payment is sought under a government program providing public benefits.

10. "Security Incident" means the attempted or successful unauthorized access, use, disclosure, modification, or destruction of PI, or confidential data utilized in complying with this Agreement; or interference with system operations in an information system that processes, maintains or stores PI.

#### B. TERMS OF AGREEMENT

1. Permitted Uses and Disclosures of DHCS PI and PII by CONTRACTOR. Except as otherwise indicated in this Exhibit, CONTRACTOR may use or disclose DHCS PI only to perform functions, activities, or services for or on behalf of the COUNTY pursuant to the terms of the Agreement provided that such use or disclosure would not violate the CIPA if done by the COUNTY.

2. Responsibilities of CONTRACTOR  
CONTRACTOR agrees:

a. Nondisclosure. Not to use or disclose DHCS PI or PII other than as permitted or required by this Personal Information Privacy and Security Contract or as required by applicable state and federal law.

b. Safeguards. To implement appropriate and reasonable administrative, technical, and physical safeguards to protect the security, confidentiality and integrity of DHCS PI and PII, to protect against anticipated threats or hazards to the security or integrity of DHCS PI and PII, and to prevent use or disclosure of DHCS PI or PII other than as provided for by this Personal Information Privacy and Security Contract. CONTRACTOR shall develop and maintain a written information privacy and security program that include administrative, technical and physical safeguards appropriate to the size and complexity of CONTRACTOR's operations and the nature and scope of its activities, which incorporate the requirements of Subparagraph (c), below. CONTRACTOR will provide COUNTY with its current policies upon request.

c. Security. CONTRACTOR shall ensure the continuous security of all computerized data systems containing DHCS PI and PII. CONTRACTOR shall protect paper documents containing DHCS PI and PII. These steps shall include, at a minimum:

1) Complying with all of the data system security precautions listed in Subparagraph E of the Business Associate Contract, Exhibit PD to the Agreement; and

2) Providing a level and scope of security that is at least comparable to the level and scope of security established by the Office of Management and Budget in OMB Circular No. A-130, Appendix III-Security of Federal Automated Information Systems, which sets forth guidelines for

1 automated information systems in Federal agencies.

2 3) If the data obtained by CONTRACTOR from COUNTY includes PII,  
3 CONTRACTOR shall also comply with the substantive privacy and security requirements in the CMPPA  
4 Agreement between the SSA and the CHHS and in the Agreement between the SSA and DHCS, known  
5 as the IEA. The specific sections of the IEA with substantive privacy and security requirements to be  
6 complied with are sections E, F, and G, and in Attachment 4 to the IEA, Electronic Information Exchange  
7 Security Requirements, Guidelines and Procedures for Federal, State and Local Agencies Exchanging  
8 Electronic Information with the SSA. CONTRACTOR also agrees to ensure that any of  
9 CONTRACTOR's agents or subcontractors, to whom CONTRACTOR provides DHCS PII agree to the  
10 same requirements for privacy and security safeguards for confidential data that apply to CONTRACTOR  
11 with respect to such information.

12 d. Mitigation of Harmful Effects. To mitigate, to the extent practicable, any harmful effect  
13 that is known to CONTRACTOR of a use or disclosure of DHCS PI or PII by CONTRACTOR or its  
14 subcontractors in violation of this Personal Information Privacy and Security Contract.

15 e. CONTRACTOR's Agents and Subcontractors. To impose the same restrictions and  
16 conditions set forth in this Personal Information and Security Contract on any subcontractors or other  
17 agents with whom CONTRACTOR subcontracts any activities under the Agreement that involve the  
18 disclosure of DHCS PI or PII to such subcontractors or other agents.

19 f. Availability of Information. To make DHCS PI and PII available to the DHCS and/or  
20 COUNTY for purposes of oversight, inspection, amendment, and response to requests for records,  
21 injunctions, judgments, and orders for production of DHCS PI and PII. If CONTRACTOR receives DHCS  
22 PII, upon request by COUNTY and/or DHCS, CONTRACTOR shall provide COUNTY and/or DHCS  
23 with a list of all employees, contractors and agents who have access to DHCS PII, including employees,  
24 contractors and agents of its subcontractors and agents.

25 g. Cooperation with COUNTY. With respect to DHCS PI, to cooperate with and assist the  
26 COUNTY to the extent necessary to ensure the DHCS's compliance with the applicable terms of the CIPA  
27 including, but not limited to, accounting of disclosures of DHCS PI, correction of errors in DHCS PI,  
28 production of DHCS PI, disclosure of a security Breach involving DHCS PI and notice of such Breach to  
29 the affected individual(s).

30 h. Breaches and Security Incidents. During the term of the Agreement, CONTRACTOR  
31 agrees to implement reasonable systems for the discovery of any Breach of unsecured DHCS PI and PII  
32 or security incident. CONTRACTOR agrees to give notification of any beach of unsecured DHCS PI and  
33 PII or security incident in accordance with Subparagraph F, of the Business Associate Contract, Exhibit  
34 FD to the Agreement.

35 i. Designation of Individual Responsible for Security. CONTRACTOR shall designate an  
36 individual, (e.g., Security Officer), to oversee its data security program who shall be responsible for  
37 carrying out the requirements of this Personal Information Privacy and Security Contract and for  
communicating on security matters with the COUNTY.