AGREEMENT
BETWEEN
COUNTY OF ORANGE
AND
NEW ALTERNATIVES, INC.
FOR THE PROVISION OF TRANSITIONAL RESIDENTIAL HOME SERVICES
AT TUSTIN FAMILY CAMPUS
THIS AGREEMENT, entered into this 1st day of July, 2012, which date is
particularized for purpose of reference only, is by and between the COUNTY OF
ORANGE, hereinafter referred to as "COUNTY," and New Alternatives, Inc.,
hereinafter referred to as "CONTRACTOR." This Agreement shall be administered
by the County of Orange Social Services Agency Director or designee, hereinafter
referred to as "ADMINISTRATOR."
WITNESSETH:
WHEREAS, COUNTY desires to contract with CONTRACTOR for the provision of
transitional residential care utilizing the Transitional Housing Program Plus
(THP+) Services; and
WHEREAS, CONTRACTOR agrees to render such services on the terms and
conditions hereinafter set forth;
WHEREAS, such contracts are authorized and provided for pursuant to
Health and Safety Code Sections 1559.110 and 1559.115;
NOW, THEREFORE, IT IS MUTUALLY AGREED AS FOLLOWS:
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#### 1. TERM

The term of this Agreement shall commence on July 1, 2012, and terminate on June 30, 2015, unless earlier terminated pursuant to the provisions of Paragraph 43 of this Agreement; however, CONTRACTOR shall be obligated to perform such duties as would normally extend beyond this term, including but not limited to, obligations with respect to indemnification, audits, reporting and accounting.

### 2. ALTERATION OF TERMS

This Agreement, including any Exhibit(s) attached hereto and incorporated by reference, fully expresses all understandings of the parties and is the total Agreement between the parties as to the subject matter of this Agreement. No addition to, or alteration of, the terms of this Agreement, whether written or verbal, by the parties, their officers, agents, or employees, shall be valid unless made in the form of a written amendment to this Agreement which is formally approved and executed by both parties.

### 3. DEFINITIONS

- 3.1 <u>Ansell Casey Life Skills Assessment</u>: The assessment tool used before developing the Transitional Independent Living Plan (TILP) with the Young Adult on a six (6) months basis. The tool can be accessed at the following Internet site: <a href="http://www.cdss.ca.gov/cdssweb/entres/forms/">http://www.cdss.ca.gov/cdssweb/entres/forms/</a> English/TILP1.pdf.
- 3.2 <u>CalWORKS</u>: The California Work Opportunity and Responsibility to Kids Act of 1997 as described in California Welfare and Institutions Code (WIC) Section 11200 et seq.
- 3.3 <u>Case Manager</u>: Employee of CONTRACTOR who is responsible for providing all of the case management duties for Young Adults in the Program.
- 3.4 <u>Cultural Sensitivity</u>: General knowledge of cultural values and morals of individuals from diverse ethnic groups, the ability to recognize,

respect, affirm, and value the worth of individuals from different ethnic groups and the ability to interact responsively, respectfully, and effectively with people from diverse cultures, classes, races, ethnic groups, and religious backgrounds in a manner that recognizes, affirms, and values the worth of individuals, families, and communities as well as protecting the dignity of each person.

- 3.5 <u>Independent Living Skills (ILS)</u>: CONTRACTOR's Independent Living Skills training program. A program to help Young Adults formulate skills in attainment of educational goals, income maintenance, housing information, vocational goal achievement, daily living skills, and interpersonal skills. The ILS program is used to support, and in conjunction with, the Transitional Independent Living Plan (TILP).
- 3.6 <u>Multi-Disciplinary Team (MDT)</u>: A team of individuals from diverse expertise that meet to review the case and Young Adult's elements. The CONTRACTOR Case Manager may be responsible for initiating the MDT meeting. MDT Members may consist of the following: CONTRACTOR Case Manager; Social Services Agency Program Staff; Behavioral Health Services (BHS) staff; educational provider when applicable; any other individual whose relevant expertise would benefit the MDT.
- 3.7 <u>Deputy Probation Officer (DPO)</u>: County of Orange Deputy Probation Officer.
- 3.8 <u>Efforts to Outcomes (ETO)</u>: The Efforts to Outcomes is an internet-based case management database used by Health, Human and Social Services organizations to gather, use and report client information.
- 3.9 <u>Program Staff</u>: County of Orange Social Services Agency Program staff.
- 3.10 <u>Transitional Independent Living Plan (TILP)</u>: A Transitional Independent Living Plan is a State required plan that contains the

educational/vocational or other goals related to self-sufficiency mutually agreed upon by the Young Adult and Case Manager.

- 3.11 <u>Transitional Housing Program-Plus (THP+)</u>: The Transitional Housing Program-Plus is a program that has been certified and approved by SSA to provide supervised transitional housing opportunities to eligible Young Adults pursuant to Health and Safety Code Section 1559.110 and 1559.115 and California Welfare and Institutions Code (WIC) 11400(r) and (s).
- 3.12 <u>Transitional Planning Services Program (TPSP)</u>: COUNTY's Transitional Planning Services Program that provides independent living skills training, services, vocational assessment, and financial assistance for employment and education to Young Adults.
- 3.13 <u>TPSP Liaison</u>: A COUNTY Senior Social Worker responsible for coordinating and supervising Young Adult participating in THP+, overseeing special events and activities, supervising individual TILP Plans, and helping Young Adult accomplish goals and self-sufficiency.
- 3.14 <u>Visitors</u>: Volunteers, repairmen, family members, friends, consulting staff, or any other person who is not a resident or a member of CONTRACTOR's staff.
- 3.15 <u>YOUNG ADULT</u>: Former foster youth between the ages of eighteen (18) and twenty-four (24) years who have aged out of the State's foster care system and were wards of the court through SSA or Probation Department; and foster youth between the ages of eighteen (18) and twenty-one (21) years who continue to remain in foster care, and receive foster care benefits and services. YOUNG ADULTs who remain under the jurisdiction of the court after age eighteen (18) years are referred to as Non-Minor Dependents (NMDs).

### 4. STATUS OF CONTRACTOR

CONTRACTOR is and shall at all times be deemed to be an independent contractor and shall be wholly responsible for the manner in which it performs

the services required of it by the terms of this Agreement. Nothing herein contained shall be construed as creating the relationship of employer and employee, or principal and agent, between COUNTY and CONTRACTOR or any of CONTRACTOR's agents or employees. CONTRACTOR assumes exclusively the responsibility for the acts of its employees or agents as they relate to services to be provided during the course and scope of their employment.

CONTRACTOR, its agents, employees and volunteers shall not be entitled to any rights and/or privileges of COUNTY employees, and shall not be considered in any manner to be COUNTY employees.

#### 5. DESCRIPTION OF SERVICES, STAFFING

- 5.1 CONTRACTOR agrees to provide those services, facilities, equipment and supplies as described in Exhibit "A" to the Agreement between County of Orange and New Alternatives, Inc., for the Provision of Transitional Residential Home Services at Tustin Family Campus, attached hereto and incorporated herein by reference. CONTRACTOR shall operate continuously throughout the term of this Agreement with the number and type of staff described and as required for provision of services hereunder pursuant to the personnel disclosure provisions of this Agreement.
- 5.2 Subject to thirty (30) days written notice, ADMINISTRATOR may, in his or her sole discretion, require changes in staffing allocations to reflect current workload demands or service needs as long as COUNTY's maximum obligation as set forth in this Agreement is not exceeded.
- 5.3 Upon the request of ADMINISTRATOR, CONTRACTOR shall send appropriate staff to attend an orientation session and subsequent training sessions given by COUNTY.

### 6. LICENSES AND STANDARDS

6.1 CONTRACTOR warrants that it has all necessary licenses and permits required by the laws of the United States, State of California, County of

Orange, and all other appropriate governmental agencies, and agrees to maintain these licenses and permits in effect for the duration of this Agreement. Further, CONTRACTOR warrants that its employees shall conduct themselves in compliance with such laws and licensure requirements including, without limitation, compliance with laws applicable to sexual harassment and ethical behavior.

6.2 In the performance of this Agreement, CONTRACTOR shall comply, unless waived in whole or in part by ADMINISTRATOR, with all applicable provisions of the California Welfare and Institutions Code (WIC), Title 45 of the Code of Federal Regulations (CFR), Federal Office of Management and Budget (OMB) Circulars A-21, A-122, and A-87; Title 48 CFR Section 31.2; and all applicable laws and regulations of the United States, State of California, County of Orange Social Services Agency and all administrative regulations, rules and policies adopted thereunder as each and all may now exist or be hereafter amended.

### 7. DELEGATION AND ASSIGNMENT/SUBCONTRACTS

### 7.1 Delegation and Assignment:

CONTRACTOR shall neither delegate its duties or obligations nor assign its rights with respect to this Agreement, either in whole or in part. Any such attempted delegation or assignment shall be void. The transfer of assets in excess of ten (10) percent of the total assets of CONTRACTOR, or any change in the corporate structure, the governing body, or the management of CONTRACTOR, which occurs as a result of such transfer, shall be deemed an assignment of benefits under the terms of this Agreement and shall be void.

### 7.2 <u>Subcontracts</u>:

CONTRACTOR shall not subcontract for services under this Agreement without the prior written consent of ADMINISTRATOR. If ADMINISTRATOR consents in writing to a subcontract, in no event shall the subcontract alter, in any

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way, any legal responsibility of CONTRACTOR to COUNTY. All subcontracts must be in writing and copies of same shall be provided to ADMINISTRATOR. CONTRACTOR shall include in each subcontract any provision ADMINISTRATOR may require.

#### 8. FORM OF BUSINESS ORGANIZATION AND REAL PROPERTY DISCLOSURE

### 8.1 Form of Business Organization:

Upon the request of ADMINISTRATOR, CONTRACTOR shall prepare and submit, within thirty (30) days thereafter, an affidavit executed by persons satisfactory to ADMINISTRATOR containing, but not limited to, the following information:

- 8.1.1 The form of CONTRACTOR's business organization, i.e., proprietorship, partnership, corporation, etc.
- 8.1.2 A detailed statement indicating the relationship of CONTRACTOR, by way of ownership or otherwise, to any parent organization or individual.
- 8.1.3 A detailed statement indicating the relationship of CONTRACTOR to any subsidiary business organization or to any individual who may be providing services, supplies, material or equipment to CONTRACTOR or in any manner does business with CONTRACTOR under this Agreement.

### 8.2 Change in Form of Business Organization:

If during the term of this Agreement the form of CONTRACTOR's business organization changes, or the ownership of CONTRACTOR changes, or CONTRACTOR's relationship to other businesses dealing with CONTRACTOR under this Agreement changes, CONTRACTOR shall promptly notify ADMINISTRATOR, in writing, detailing such changes. A change in the form of business organization may, at COUNTY's sole discretion, be treated as an attempted assignment of rights or delegation of duties of this Agreement.

### 9. <u>USE OF COUNTY PROPERTY</u>

9.1 COUNTY intends to permit CONTRACTOR the use of office space,

office furniture, household furniture, and office equipment located at the Tustin Family Campus at which CONTRACTOR will be collocated with COUNTY staff pursuant to this Agreement, as is more particularly set forth in that certain real estate agreement described in Subparagraph 9.2, below. As stated in the lease or license agreement, said office space, office furniture, and equipment shall be used solely by employees of CONTRACTOR while performing their assigned duties pursuant to this Agreement.

9.2 CONTRACTOR shall enter into a rent free lease or license agreement with ADMINISTRATOR for facilities provided by ADMINISTRATOR and will execute all terms and conditions of said agreement upon ADMINISTRATOR's presentation of said document to CONTRACTOR. Failure to execute the lease or license agreement will result in a breach of this Agreement.

#### 10. NON-DISCRIMINATION

- 10.1 In the performance of this Agreement, CONTRACTOR agrees that it shall not engage nor employ any unlawful discriminatory practices in the admission of clients, provision of services or benefits, assignment of accommodations, treatment, evaluation, employment of personnel or in any other respect on the basis of sex, race, color, ethnicity, national origin, ancestry, religion, age, marital status, medical condition, sexual orientation, sexual preference, physical or mental disability or any other protected group in accordance with the requirements of all applicable Federal or State laws.
- 10.2 CONTRACTOR shall develop an Affirmative Action Program Plan which meets the lawful and applicable requirements of the U.S. Department of Health and Human Services.
- 10.3 CONTRACTOR shall furnish any and all information requested by ADMINISTRATOR and shall permit ADMINISTRATOR access, during business hours, to books, records and accounts in order to ascertain CONTRACTOR's compliance with

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Paragraph 10 et seq.

10.4 CONTRACTOR shall comply with Executive Order 11246, entitled "Equal Employment Opportunity," as amended by Executive Order 11375 and as supplemented in Department of Labor regulations (Title 41 CFR Part 60).

### 10.5 <u>Non-Discrimination in Employment</u>

10.5.1 All solicitations or advertisements for employees placed by or on behalf of CONTRACTOR shall state that all qualified applicants will receive consideration for employment without regard to sex, race, color, ethnicity, national origin, ancestry, religion, age, marital status, medical condition, sexual orientation, sexual preference, physical or mental disability or any other protected group in accordance with the requirements of all applicable Federal or State laws. Notices describing the provisions of the equal opportunity clause shall be posted in a conspicuous place for employees and job applicants.

10.5.2 CONTRACTOR shall refer any and all employees desirous of filing a formal discrimination complaint to:

California Department of Social Services

Public Inquiry and Response Bureau

P.O. Box 944243, M.S. 8-3-23

Sacramento, CA 94244-2430

Telephone: 1-800-952-5253

1-800-952-8349 (For the hard of hearing)

### 10.6 Non-Discrimination in Service Delivery

10.6.1 CONTRACTOR shall comply with Titles VI and VII of the Civil Rights Act of 1964, as amended; Section 504 of the Rehabilitation Act of 1973, as amended; the Age Discrimination Act of 1975, as amended; the Food Stamp Act of 1977, as amended, and in particular Section 272.6; Title II of the Americans with Disabilities Act of 1990; California Civil Code Section 51

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et seg., as amended: California Government Code (CGC) Sections 11135-11139.5. as amended; CGC Section 12940 (c), (h) (1), (i), and (j); CGC Section 4450; Title 22, California Code of Regulations (CCR) Sections 98000-98413; Title 24, CCR Section 3105A(e); the Dymally-Alatorre Bilingual Services Act (CGC Section 7290-7299.8): Section 1808 of the Removal of Barriers to Interethnic Adoption Act of 1996; and other applicable Federal and State laws, as well as their implementing regulations (including Title 45 CFR Parts 80, 84, and 91; Title 7 CFR Part 15; and Title 28 CFR Part 42), and any other law pertaining to Equal Employment Opportunity, Affirmative Action and Nondiscrimination as each may now exist or be hereafter amended. CONTRACTOR shall not implement any administrative methods or procedures which would have a discriminatory effect or which would violate the CDSS Manual of Policies and Procedures (MPP) Division 21, Chapter 21-100. If there are any violations of this paragraph, CDSS shall have the right to invoke fiscal sanctions or other legal remedies in accordance with WIC Section 10605, or Government Code Sections 11135-11139.5, or any other laws, or the issue may be referred to the appropriate Federal agency for further compliance action and enforcement of Subparagraph 10.6 et seg.

10.6.2 CONTRACTOR shall provide any and all clients desirous of filing a formal complaint any and all information as appropriate:

10.6.2.1 Pamphlet: "Your Rights Under California Welfare Programs" (PUB 13)

10.6.2.2 Discrimination Complaint Form

10.6.2.3 Civil Rights Contacts:

<u>County Civil Rights Contact</u>:

Orange County Social Services Agency

Program Integrity

Attn: Civil Rights Coordinator

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P.O. Box 22001 1 Santa Ana. CA 92702-2001 2 Telephone: (714) 438-8880 3 State Civil Rights Contact: 4 California Department of Social Services 5 Civil Rights Bureau 6 P.O. Box 944243. M.S. 8-16-70 7 Sacramento. CA 94244-2430 8 Federal Civil Rights Contact: 9 U.S. Department of Health and Human Services 10 Office of Civil Rights 11 50 U.N. Plaza, Room 322 12 San Francisco, CA 94102 13 14 11. NOTICES notices. claims. A11 correspondence. reports. and/or statements 15 authorized or required by this Agreement shall be addressed as follows: 16 17 COUNTY: County of Orange Social Services Agency Contract Services 18 888 N. Main Street Santa Ana. CA 92701 19 CONTRACTOR: New Alternatives, Inc. 20 Attn: Tim Farley, Assistant Executive Director 1202 W. Civic Center Drive, Suite 205 21 Santa Ana. CA 92703 22 23 All notices shall be deemed effective when in writing and deposited in the United States mail, first class, postage prepaid and addressed as above. 24 25 Any notices, claims, correspondence, reports and/or statements authorized or 26 required by this Agreement addressed in any other fashion shall be deemed not 27 given. ADMINISTRATOR and CONTRACTOR may mutually agree in writing to change

the addresses to which notices are sent.

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#### 12. INDEMNIFICATION AND INSURANCE

- 12.1 CONTRACTOR agrees to indemnify, defend with counsel approved in writing by COUNTY, and hold U.S. Department of Health and Human Services, the State, COUNTY, and their elected and appointed officials, officers, employees, agents and those special districts and agencies which COUNTY's Board of Supervisors acts as the governing Board ("COUNTY INDEMNITEES") harmless from any claims, demands or liability of any kind or nature, including but not limited to personal injury or property damage, arising from or related to the services, products or other performance provided by CONTRACTOR pursuant to this Agreement. If judgment is entered against CONTRACTOR and COUNTY by a court of competent jurisdiction because of the concurrent active negligence of COUNTY or COUNTY INDEMNITEES, CONTRACTOR and COUNTY agree that liability will be apportioned as determined by the court. Neither party shall request a jury apportionment.
- 12.2 Prior to the provision of services under this Agreement. CONTRACTOR agrees to purchase all required insurance at CONTRACTOR's expense and to deposit with ADMINISTRATOR Certificates of Insurance, including all endorsements required herein, necessary to satisfy COUNTY that the insurance provisions of this Agreement have been complied with, and to keep such the certificates therefore insurance coverage and on deposit with ADMINISTRATOR during the entire term of this Agreement.
- 12.3 CONTRACTOR shall ensure that all subcontractors performing work on behalf of CONTRACTOR pursuant to this Agreement shall obtain insurance subject to the same terms and conditions as set forth herein for CONTRACTOR.
- 12.4 All self-insured retentions (SIRs) and deductibles shall be clearly stated on the Certificate of Insurance. If no SIRs or deductibles apply, indicate this on the Certificate of Insurance with a "0" by the appropriate line of coverage. Any self-insured retention (SIR) or deductable

in an amount in excess of \$25,000 (\$5,000 for automobile liability), shall specifically be approved by the County Executive Office (CEO)/Office of Risk Management.

12.5 If CONTRACTOR fails to maintain insurance acceptable to COUNTY for the full term of this Agreement, COUNTY may terminate this Agreement.

#### Qualified Insurer

- 12.6 Minimum insurance company ratings as determined by the most current edition of the Best's Key Rating Guide/Property-Casualty/United States or ambest.com shall be A- (Secure A.M. Best's Rating) and VIII (Financial Size Category).
- 12.7 The policy or policies of insurance required herein must be issued by an insurer licensed to do business in the State of California (California Admitted Carrier). If the insurer is a non-admitted carrier in the state of State of California and does not meet or exceed an A.M. Best rating of A-/VIII, CEO/Office of Risk Management retains the right to approve or reject carrier after a review of the company's performance and financial ratings. If the non-admitted carrier meets or exceeds the minimum A.M. Best rating of A-/VIII, ADMINISTRATOR can accept the insurance.
- 12.8 The policy or policies of insurance maintained by CONTRACTOR shall provide the minimum limits and coverage as set forth below:

<u>Coverage</u> Commercial General Liability	Minimum Limits \$1,000,000 per occurrence
Automobile Liability including coverage for	\$2,000,000 aggregate \$1,000,000 per occurrence
owned, non-owned and hired vehicles Workers' Compensation	Statutory
Employer's Liability Insurance	\$1,000,000 per occurrence

Sexual Misconduct Liability

### \$1,000,000 per occurrence

### Required Coverage Forms

12.9 Commercial General Liability coverage shall be written on Insurance Services Office (ISO) form CG 00 01, or a substitute form providing liability coverage at least as broad.

12.10 Business Auto Liability coverage shall be written on ISO form CA 00 01, CA 00 05, CA 0012, CA 00 20, or a substitute form providing coverage at least as broad.

### Required Endorsements

- 12.11 Commercial General Liability policy shall contain the following endorsements, which shall accompany the Certificate of insurance:
- 12.11.1 An Additional Insured endorsement using ISO form CG 2010 or CG 2033 or a form at least as broad naming COUNTY, its elected and appointed officials, officers, employees, agents as Additional Insureds.
- 12.11.2 A primary non-contributing endorsement evidencing that CONTRACTOR's insurance is primary and any insurance or self-insurance maintained by COUNTY shall be excess and non-contributing.
- 12.12 COUNTY shall be the loss payee on the Employee Dishonesty coverage. A Loss Payee endorsement evidencing that COUNTY is a Loss Payee shall accompany the Certificate of Insurance.
- 12.13 All insurance policies required by this Agreement shall waive all rights of subrogation against COUNTY and members of the Board of Supervisors, its elected and appointed officials, officers, agents and employees when acting within the scope of their appointment or employment.
- 12.14 The Workers' Compensation policy shall contain a waiver of subrogation endorsement waiving all rights of subrogation against COUNTY, and members of the Board of Supervisors, its elected and appointed officials, officers, agents and employees.

- 12.15 All insurance policies required by this Agreement shall give COUNTY thirty (30) days' notice in the event of cancellation and ten (10) days for non-payment of premium. This shall be evidenced by policy provisions or an endorsement separate from the Certificate of Insurance.
- 12.16 If CONTRACTOR's Professional Liability policy is a "claims made" policy, CONTRACTOR shall agree to maintain professional liability coverage for two (2) years following completion of this Agreement.
- 12.17 The Commercial General Liability policy shall contain a severability of interests clause also known as a "separation of insureds" clause (standard in the ISO CG 0001 policy).
- 12.18 Insurance certificates should be mailed to COUNTY at the address indicated in Paragraph 11 of this Agreement.
- 12.19 If CONTRACTOR fails to provide the insurance certificates and endorsements within seven (7) days of notification by CEO/County Procurement Office or ADMINISTRATOR, award may be made to the next qualified proponent.
- 12.20 COUNTY expressly retains the right to require CONTRACTOR to increase or decrease insurance of any of the above insurance types throughout the term of this Agreement. Any increase or decrease in insurance will be as deemed by COUNTY Risk Manager as appropriate to adequately protect COUNTY.
- 12.21 COUNTY shall notify CONTRACTOR in writing of changes in the insurance requirements. If CONTRACTOR does not deposit copies of acceptable certificates of insurance and endorsements with COUNTY incorporating such changes within thirty (30) days of receipt of such notice, this Agreement may be in breach without further notice to CONTRACTOR, and COUNTY shall be entitled to all legal remedies.
- 12.22 The procuring of such required policy or policies of insurance shall not be construed to limit CONTRACTOR's liability hereunder nor to fulfill the indemnification provisions and requirements of this Agreement, nor act in

any way to reduce the policy coverage and limits available from the insurer.

### 13. NOTIFICATION OF INCIDENTS, CLAIMS OR SUITS

CONTRACTOR shall report to COUNTY:

- 13.1 Any accident or incident relating to services performed under this Agreement which involves injury or property damage which may result in the filing of a claim or lawsuit against CONTRACTOR and/or COUNTY. Such report shall be made in writing within twenty-four (24) hours of occurrence.
- 13.2 Any third party claim or lawsuit filed against CONTRACTOR arising from or related to services performed by CONTRACTOR under this Agreement. Such report shall be submitted to COUNTY within twenty-four (24) hour of occurrence.
- 13.3 Any injury to an employee of CONTRACTOR that occurs on COUNTY property. Such report shall be submitted to COUNTY within twenty-four (24) hours of occurrence.
- 13.4 Any loss, disappearance, destruction, misuse, or theft of any kind whatsoever of COUNTY property, monies, or securities entrusted to CONTRACTOR under the term of this Agreement. Such report shall be submitted to COUNTY within twenty-four (24) hour of occurrence.

### 14. CONFLICT OF INTEREST

CONTRACTOR shall exercise reasonable care and diligence to prevent any actions or conditions that could result in a conflict with the best interests of COUNTY. This obligation shall apply to CONTRACTOR's employees, agents, relatives, subcontractors, and third parties associated with accomplishing the work hereunder.

CONTRACTOR's efforts shall include, but not be limited to, establishing precautions to prevent its employees or agents from making, receiving, providing, or offering gifts, entertainment, payments, loans, or other considerations which could be deemed to appear to influence individuals to act

contrary to the best interests of COUNTY.

### 15. ANTI-PROSELYTISM PROVISION

No funds provided directly to institutions or organizations to provide services and administer programs under Title 42 United States Code (USC) Section 604(a)(1)(A) shall be expended for sectarian worship, instruction, or proselytization, except as otherwise permitted by law.

### 16. SUPPLANTING GOVERNMENT FUNDS

CONTRACTOR shall not supplant any Federal, State or COUNTY funds intended for the purposes of this Agreement with any funds made available under this Agreement. CONTRACTOR shall not claim reimbursement, from COUNTY for, or apply sums received from COUNTY with respect to, that portion of its obligations which have been paid by another source of revenue. CONTRACTOR agrees that it shall not use funds received pursuant to this Agreement, either directly or indirectly, as a contribution or compensation for purposes of obtaining Federal, State or COUNTY funds under any Federal, State or COUNTY program without prior written approval of ADMINISTRATOR.

### 17. EQUIPMENT

17.1 All items purchased with funds provided under this Agreement or which are furnished to CONTRACTOR by the COUNTY which have a single unit cost of at least five thousand dollars (\$5,000), including sales tax, shall be considered Capital Equipment. Title to all items of Capital Equipment purchased vests and will remain in the COUNTY as such shall be designated by ADMINISTRATOR. The use of such items of Capital Equipment is limited to the performance of this Agreement. Upon the termination of this Agreement, CONTRACTOR shall immediately return any items of Capital Equipment to the COUNTY or its representatives, or dispose of them in accordance with the directions of ADMINSITRATOR.

CONTRACTOR further agrees to the following:

- 17.1.1 To maintain all items of Capital Equipment in good working order and condition, normal wear and tear excepted.
- 17.1.2 To label all items of Capital Equipment, do periodic inventories as required by ADMINISTRATOR and to maintain an inventory list showing where and how the Capital Equipment is being used, in accordance with procedures developed by ADMINISTRATOR. All such lists shall be submitted to AADMINISTRATOR within ten (10) days of any request therefore.
- 17.1.3 To report in writing to ADMINISTRATOR immediately after discovery, the loss or theft of any items of Capital Equipment. For stolen items, the local law enforcement agency must be contacted and a copy of the police report submitted to ADMINISTRATOR.
- 17.1.4 To purchase a policy or policies of insurance covering loss or damage to any and all Capital Equipment purchased under this Agreement, in the amount of the full replacement value thereof, providing protection against the classification of fire, extended coverage, vandalism, malicious mischief and special extended perils (all risks) covering the parties' interests as they appear.
- 17.2 The purchase of any Capital Equipment by CONTRACTOR shall be requested in writing, shall require the prior written approval of ADMINISTRATOR, and shall fulfill the provisions of this Agreement which are appropriate **a**nd directly related to CONTRACTOR's services or activity under the terms of the Agreement. COUNTY may refuse reimbursement for any costs resulting from Capital Equipment purchased, which are incurred by CONTRACTOR, if prior written approval has not been obtained from ADMINISTRATOR.
- 17.3 No personal computers or any component thereof may be purchased with funds provided under this Agreement regardless of purchase price, without prior written approval of ADMINISTRATOR. Any personal computers or any component thereof purchased shall be in accordance with computer

specifications provided by ADMINISTRATOR, be subject to the same inventory control conditions specified in Subparagraphs 17.1.1 - 17.1.4, and, at the sole discretion of ADMINISTRATOR, become the property of the COUNTY upon termination of this Agreement.

#### 18. BREACH SANCTIONS

Failure by CONTRACTOR to comply with any of the provisions, covenants, or conditions of this Agreement shall be a material breach of this Agreement. In such event ADMINISTRATOR may, in its sole discretion, and in addition to immediate termination and any other remedies available at law, in equity, or otherwise specified in this Agreement:

- 18.1 Afford CONTRACTOR a time period within which to cure the breach, which period shall be established at the sole discretion of ADMINISTRATOR; and/or
- 18.2 Discontinue reimbursement to CONTRACTOR for and during the period in which CONTRACTOR is in breach, which reimbursement shall not be entitled to later recovery; and/or
- 18.3 Offset against any monies billed by CONTRACTOR but yet unpaid by COUNTY those monies disallowed pursuant to Subparagraph 18.2 above.

ADMINISTRATOR will give CONTRACTOR written notice of any action pursuant to this paragraph, which notice shall be deemed served on the date of mailing.

#### 19. PAYMENTS

19.1 COUNTY agrees to pay CONTRACTOR, monthly in arrears, for services rendered to each YOUNG ADULT at the following rates or at such other rates as may be adopted by COUNTY pursuant to the authority of the State of California. Payments shall accrue from the date the YOUNG ADULT enters the Tustin Family Campus THP+ Program and terminate on the date before the YOUNG ADULT is terminated from the Tustin Family Campus THP+ Program. The daily rate shall be paid when an individual YOUNG ADULT occupies a bed for less than a full

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calendar month. The daily rate is calculated by multiplying the monthly rate times twelve (12) months and dividing by three hundred sixty-five (365) days. The monthly rate shall be paid when individual YOUNG ADULT occupies a bed for a full calendar month.

PER DAY PER MONTH \$121.57 \$3,698.00

19.2 ADMINISTRATOR may change rates herein above stated where such changes are adopted by and pursuant to the authority of the State of California. COUNTY should release payment approximately thirty (30) days after receipt from CONTRACTOR of a correctly completed billing and any required supporting documentation. CONTRACTOR shall bill COUNTY in a fashion specified by ADMINISTRATOR. If COUNTY changes the above referenced rates, ADMINISTRATOR shall notify CONTRACTOR of the rate changes. For purposes of payments pursuant to this Paragraph, CONTRACTOR shall be entitled to a full day of payment for any services provided to YOUNG ADULT at any time during the twenty-four (24) hour period after midnight.

19.3 CONTRACTOR shall provide written notice to COUNTY within thirty (30) days of the receipt of a payment for an Orange County placement, which is inconsistent with the period of placement and results in an overpayment or an underpayment. The overpayment and/or underpayment shall be identified by YOUNG ADULT's name, case number, caseload number and the amount of underpayment and/or overpayment.

### 19.4 Claims:

19.4.1 CONTRACTOR shall submit monthly reimbursement claims to be received by ADMINISTRATOR no later than the twentieth (20<sup>th</sup>) calendar day of the month for expenses incurred in the preceding month. In the event the twentieth (20<sup>th</sup>) calendar day falls on a weekend or COUNTY Holiday, CONTRACTOR shall submit the claim the next business day. COUNTY holidays include New Year's

Day, Martin Luther King Day, President Lincoln's Birthday, Presidents' Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day, Friday after Thanksgiving, and Christmas Day.

19.4.2 All reimbursement claims must be submitted by CONTRACTOR on a form approved by ADMINISTRATOR. ADMINISTRATOR may require CONTRACTOR to submit supporting source documents with the monthly claim, including, inter alia, a monthly statement of services, general ledgers, supporting journals, time sheets, invoices, canceled checks, receipts, and receiving records, some of which may be required to be copied. Source documents that CONTRACTOR must submit shall be determined by ADMINISTRATOR and/or the COUNTY's Auditor-Controller. CONTRACTOR shall retain all financial records in accordance with Paragraph 25 (Records, Inspections, and Audits) of this Agreement.

19.4.3 CONTRACTOR acknowledges that the amount of reimbursement on a claim received by ADMINISTRATOR after the twentieth ( $20^{th}$ ) calendar day of the month shall be reduced, in accordance with the following table:

1 to 30 calendar days late	10% reduction of claim amount to be paid
31 to 60 calendar days late	20% reduction of claim amount to be paid
61 to 90 calendar days late	30% reduction of claim amount to be paid
Over 90 calendar days late	40% reduction of claim amount to be paid

CONTRACTOR and ADMINISTRATOR agree that all reductions of a late claim included in the table above shall be based upon the amount of the CONTRACTOR's correctly submitted claim amount to be paid.

Payments should be released by the COUNTY within a reasonable time period of approximately thirty (30) days after receipt of a correctly completed claim form and required support documentation.

### 19.4.4 <u>Year End and Final Claims</u>:

19.4.4.1 Final claims for the term of July 1, 2012 through June 30, 2013, must be received no later than August 30, 2013 at 5:00 p.m.

June 30, 2014, must be received no later than August 30, 2014 at 5:00 p.m.

19.4.4.3 Final claims for the term of July 1, 2014 through June 30, 2015, must be received no later than August 30, 2015 at 5:00 p.m.

19.4.4.4 Claims received after the dates specified in Subparagraph 19.4.4.1 to 19.4.4.3 may not be reimbursed. ADMINISTRATOR may, in its sole discretion, modify the date upon which the final claim per term must be received, upon notice to CONTRACTOR.

19.4.4.5 The basis for final settlement shall be the actual allowable costs as defined in Title 45 CFR and OMB Circular A-122 or Title 48 CFR Section 31.2, as applicable, incurred and paid by CONTRACTOR pursuant to this Agreement; limited, however, to the maximum obligation of COUNTY. In the event that any overpayment has been made, COUNTY may offset the amount of the overpayment against the final payment. In the event overpayment exceeds the final payment, CONTRACTOR shall pay COUNTY all such sums within five (5) days of notice from COUNTY. Nothing herein shall be construed as limiting the remedies of COUNTY in the event an overpayment has been made.

### 19.4.5 <u>Seventy-Five Percent Expenditure Notification</u>:

CONTRACTOR shall maintain a system of record keeping that will allow CONTRACTOR to determine when it has incurred seventy-five percent (75%) of the total contract authorizations under this Agreement. Upon occurrence of this event, CONTRACTOR shall send written notification to the ADMINISTRATOR.

### 20. <u>OVERPAYMENTS</u>

Any payment(s) made by COUNTY to CONTRACTOR in excess of that to which CONTRACTOR is entitled under this Agreement shall be repaid to COUNTY, in accordance with any applicable regulations and/or policies in effect during the term of this Agreement, or as established by COUNTY procedure. Any

source shall be repaid, at the discretion of ADMINISTRATOR, to COUNTY or the funding source. Unless earlier repaid, CONTRACTOR shall make repayment within thirty (30) days after the date of the final audit findings report, and prior to any administrative appeal process. In the event an overpayment owing by CONTRACTOR is collected from COUNTY by the funding source, then CONTRACTOR shall reimburse COUNTY within thirty (30) days thereafter, and prior to any administrative appeal process. CONTRACTOR agrees to pay all costs incurred by COUNTY necessary to enforce the provisions set forth in this paragraph.

overpayments made by COUNTY which result from a payment by any other funding

### 21. OUTSTANDING DEBT

CONTRACTOR shall have no outstanding debt with ADMINISTRATOR, or shall be in the process of resolving outstanding debt to ADMINISTRATOR's satisfaction, prior to entering into and during the term of this Agreement.

### 22. REVENUE

- 22.1 Whenever CONTRACTOR receives any money specifically designated for use in programs funded through this Agreement, excluding any funds specified as a CONTRACTOR match under this Agreement, such monies shall be considered to be a cost off-set and treated as a reduction against the amount claimed by CONTRACTOR.
- 22.2 CONTRACTOR is not required to apply grants or gifts which are unrestricted in use to any cost or expense of CONTRACTOR in which the COUNTY participates.

### 23. FINAL REPORT

CONTRACTOR shall complete and submit to ADMINISTRATOR a final report within sixty (60) days after the termination of this Agreement, which shall summarize the activities and services provided by CONTRACTOR during the term of this Agreement. CONTRACTOR and ADMINISTRATOR may mutually agree in writing to modify the date upon which the final report must be submitted.

#### 24. INDEPENDENT AUDIT

24.1 CONTRACTOR shall employ a licensed certified public accountant who shall prepare and file with ADMINISTRATOR an annual organization-wide audit of related expenditures during the term of this Agreement in compliance with the OMB Circular A-133, Audits of States, Local Governments and Non-Profit Organizations. The audit must be performed in accordance with generally accepted government auditing standards and OMB Circular A-122. CONTRACTOR shall cooperate with COUNTY, State and/or Federal agencies to ensure that corrective action is taken within six (6) months after issuance of all audit reports with regard to audit exceptions.

24.2 It is mutually understood that CONTRACTOR's organization-wide audit covers fiscal years beginning July 1 and ending June 30. CONTRACTOR agrees to provide ADMINISTRATOR with a copy of its organization-wide audit for the period July 1, 2012 through June 30, 2013, by August 30, 2013. CONTRACTOR further agrees to provide ADMINISTRATOR with copies of its organization-wide audits for the period July 1, 2013 through June 30, 2014, by August 30, 2014; and for the period July 1, 2014 through June 30, 2015, by August 30, 2015. Failure to provide copies of the organization-wide audits, for the periods July 1, 2013 through June, 30, 2013, July 1, 2013 through June 30, 2014, and July 1, 2014 through June 30, 2015, shall be sufficient cause for ADMINISTRATOR, in its sole discretion, to deny payment under this or any subsequent Agreement with CONTRACTOR until such time as the required audits are provided to ADMINISTRATOR. ADMINISTRATOR may, in its sole discretion, modify the date upon which the organization-wide audits must be received, upon notice to CONTRACTOR.

### 25. RECORDS, INSPECTIONS AND AUDITS

### 25.1 <u>Financial Records</u>:

25.1.1 CONTRACTOR shall prepare and maintain accurate and

complete financial records. Financial records shall be retained, by CONTRACTOR, for a minimum of five (5) years from the date of final payment under this Agreement or until all pending COUNTY, State and Federal audits are completed, whichever is later.

25.1.2 CONTRACTOR shall establish and maintain reasonable accounting, internal control and financial reporting standards in conformity with generally accepted accounting principles established by the American Institute of Certified Public Accountants and to the satisfaction of ADMINISTRATOR.

### 25.2 Client Records:

- 25.2.1 CONTRACTOR shall prepare and maintain accurate and complete records of clients served and dates and type of services provided under the terms of this Agreement in a form acceptable to ADMINISTRATOR.
- 25.2.2 All client records related to services provided under the terms of this Agreement shall be retained by CONTRACTOR for a minimum of five (5) years from the date of final payment under this Agreement or until all pending County, State and Federal audits are completed, whichever is later. Notwithstanding anything to the contrary, upon termination of this Agreement, CONTRACTOR shall relinquish control with respect to client records to COUNTY in accordance with Subparagraph 43.2.
- 25.2.3 COUNTY may refuse payment for a claim if client record(s) are determined by COUNTY to be incomplete or inaccurate. In the event client record(s) are determined to be incomplete or inaccurate after payment has been made, COUNTY may treat such payment as an overpayment within the provisions of this Agreement.

#### 25.3 Public Records:

With the exception of client records or other records referenced in Paragraph 30, entitled Confidentiality, all records, including but not

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limited to, reports, audits, notices, claims, statements and correspondence, required by this Agreement may be subject to public disclosure. COUNTY will not be liable for any such disclosure.

### 25.4 Inspections and Audits:

25.4.1 The U.S. Department of Health and Human Services, Comptroller General of the United States, Director of the California Department of Social Services, State Auditor-General, ADMINISTRATOR, the COUNTY's Auditor-Controller and Internal Audit Department, or any of their authorized representatives, shall have access to any books, documents, papers and records, including medical records, of CONTRACTOR which any of them may determine to be pertinent to this Agreement for the purpose of financial monitoring. Further, all the above mentioned persons have the right at all reasonable times to inspect or otherwise evaluate the work performed or being performed under this Agreement and the premises in which it is being performed.

25.4.2 CONTRACTOR shall make available its books and financial records within the borders of Orange County within ten (10) days after receipt of written demand by ADMINISTRATOR.

25.4.3 In the event CONTRACTOR does not make available its books and financial records within the borders of Orange County, CONTRACTOR agrees to pay all necessary and reasonable expenses incurred by COUNTY, or COUNTY's designee, necessary to obtain CONTRACTOR's books and financial records.

25.4.4 CONTRACTOR shall pay to COUNTY the full amount of COUNTY's liability to the State or Federal government or any agency thereof resulting from any disallowances or other audit exceptions to the extent that such liability is attributable to CONTRACTOR's failure to perform under this Agreement.

### 25.5 Evaluation Studies:

CONTRACTOR shall participate as requested by COUNTY in research and/or evaluative studies designed to show the effectiveness and/or efficiency of CONTRACTOR's services or provide information about CONTRACTOR's project.

### 26. PERSONNEL DISCLOSURE

- 26.1 CONTRACTOR shall make available to ADMINISTRATOR a current list of all personnel providing services hereunder, including resumes and job applications. Changes to the list will be immediately provided to ADMINISTRATOR in writing, along with a copy of a resume and/or job application. The list shall include:
- 26.1.1 Names of all full- or part-time personnel by title, including volunteer personnel, whose direct services are required to provide the programs described herein;
- 26.1.2 A brief description of the functions of each position and the hours each person works each week, or for part-time personnel each day or month, as appropriate;
- 26.1.3 The professional degree, if applicable, and experience required for each position; and
  - 26.1.4 The language skill, if applicable, for all personnel.
- 26.2 CONTRACTOR's employment application shall require applicants to provide detailed information regarding the conviction of a crime by any court, for offenses other than minor traffic offenses. Information not disclosed in the employment application discovered subsequent to the hiring or promotion of any applicant shall be cause for termination of that employee.
- 26.3 Where authorized by law, CONTRACTOR shall conduct, at no cost to the COUNTY, criminal record background checks on all employees and/or volunteers who will provide services under this Agreement. Candidates will satisfy background checks consistent with and comparable to those required for

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laws.

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26.5 CONTRACTOR shall immediately notify ADMINISTRATOR concerning the arrest and/or subsequent conviction, for offenses other than minor traffic offenses, of any paid employee and/or volunteer staff performing services under this Agreement, when such information becomes known to CONTRACTOR. ADMINISTRATOR, in its sole discretion, may determine whether such employee and/or volunteer may continue to provide services under this Agreement and shall provide notice of such determination to CONTRACTOR in writing. CONTRACTOR's failure to comply with ADMINISTRATOR's decision shall be deemed a material breach of this Agreement, pursuant to Paragraph 18 above.

26.4 CONTRACTOR warrants that all persons employed or otherwise

assigned by CONTRACTOR to provide services under this Agreement have

satisfactory past work records and/or reference checks indicating their

ability to perform the required duties and accept the kind of responsibility

anticipated under this Agreement. CONTRACTOR shall maintain records of

background investigations and reference checks undertaken and coordinated by

CONTRACTOR for each employee and/or volunteer assigned to provide services

under this Agreement for a minimum of five (5) years from the date of final

payment under this Agreement or until all pending COUNTY, State and Federal

audits are completed, whichever is later, in compliance with all applicable

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26.6 COUNTY has the right to approve or disapprove all of CONTRACTOR's staff performing work hereunder and any proposed changes in CONTRACTOR's staff, including, but not limited to, CONTRACTOR's Program Director.

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26.7 COUNTY shall have the right, at its sole discretion, to require CONTRACTOR to remove any employee from the performance of services under this Agreement. At the request of COUNTY, CONTRACTOR shall immediately replace said personnel.

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- 26.8 CONTRACTOR shall notify COUNTY immediately when staff is terminated for cause from working on this Agreement.
- 26.9 Disqualification, if any, of CONTRACTOR staff, pursuant to Paragraph 26, shall not relieve CONTRACTOR of its obligation to complete all work in accordance with the terms and conditions of this Agreement.

#### 27. EMPLOYMENT ELIGIBILITY VERIFICATION

As applicable, CONTRACTOR warrants that it fully complies with all Federal and State statutes and regulations regarding the employment of aliens and others and that all its employees performing work under this Agreement meet the citizenship or alien status requirement set forth in Federal statutes and regulations. CONTRACTOR shall obtain, from all employees performing work hereunder, all verification and other documentation of employment eligibility status required by Federal or State statutes and regulations including, but not limited to, the Immigration Reform and Control Act of 1986. Title 8 USC Section 1324 et seq., as they currently exist and as they may be hereafter CONTRACTOR shall retain all such documentation for all covered amended. employees for the period prescribed by the law. CONTRACTOR shall indemnify, defend with counsel approved in writing by COUNTY, and hold harmless, COUNTY, its agents, officers, and employees from employer sanctions and any other liability which may be assessed against CONTRACTOR or COUNTY or both in connection with any alleged violation of any Federal or State statutes or regulations pertaining to the eligibility for employment of any persons performing work under this Agreement.

### 28. <u>ENFORCEMENT OF CHILD SUPPORT OBLIGATIONS</u>

In order to comply with child support enforcement requirements of COUNTY, CONTRACTOR agrees to furnish to ADMINISTRATOR within thirty (30) days of the award of this Agreement:

(a) in the case of an individual contractor, his/her name, date of

birth, Social Security number, and residence address;

- (b) in the case of a contractor doing business in a form other than as an individual, the name, date of birth, Social Security number, and residence address of each individual who owns an interest of ten (10) percent or more in the contracting entity;
- (c) a certification that CONTRACTOR has fully complied with all applicable Federal and State reporting requirements regarding its employees; and
- (d) a certification that CONTRACTOR has fully complied with all lawfully served Wage and Earnings Assignment Orders and Notices of Assignment, and will continue to so comply.

The failure of CONTRACTOR to timely submit the data or certifications required by subsections (a), (b), (c), or (d), or to comply with all Federal and State employee reporting requirements for child support enforcement or to comply with all lawfully served Wage and Earnings Assignment Orders and Notices of Assignment shall constitute a material breach of this Agreement, and failure to cure such breach within sixty (60) calendar days of notice from COUNTY shall constitute grounds for termination of this Agreement.

It is expressly understood that this data will be transmitted to governmental agencies charged with the establishment and enforcement of child support orders, and for no other purpose.

# 29. CHILD AND DEPENDENT ADULT/ELDER ABUSE REPORTING

CONTRACTOR shall establish a procedure acceptable to ADMINISTRATOR to ensure that all employees, volunteers, consultants, or agents performing services under this Agreement report child abuse or neglect to one of the agencies specified in Penal Code Section 11165.9 and dependent adult or elder abuse as defined in Section 15610.07 of the WIC to one of the agencies specified in WIC Section 15630. CONTRACTOR shall require such employee,

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volunteer, consultant or agent to sign a statement acknowledging the child abuse reporting requirements set forth in Sections 11166 and 11166.05 of the Penal Code and the dependent adult and elder abuse reporting requirements as set forth in Section 15630 of the WIC and will comply with the provisions of these code sections as they now exist or as they may hereafter be amended.

### 30. CONFIDENTIALITY

30.1 CONTRACTOR agrees to maintain the confidentiality of its records pursuant to WIC Sections 827 and 10850-10853, the CDSS MPP, Division 19-000, and all other provisions of law, and regulations promulgated thereunder relating to privacy and confidentiality, as each may now exist or be hereafter amended.

All records and information concerning any and all persons referred to CONTRACTOR by COUNTY or COUNTY's designee shall be considered and kept confidential by CONTRACTOR, CONTRACTOR's staff, agents, employees and volunteers. CONTRACTOR shall require all of its employees. subcontractors and volunteer staff who may provide services for CONTRACTOR under this Agreement to sign an agreement with CONTRACTOR before commencing the provision of any such services, to maintain the confidentiality of any and all materials and information with which they may come into contact, or the identities or any identifying characteristics or information with respect to any and all participants referred to CONTRACTOR by COUNTY, except as may be required to provide services under this Agreement or to those specified in this Agreement as having the capacity to audit CONTRACTOR, and as to the latter, only during such audit. CONTRACTOR shall comply with any audits specified in Paragraph 25 provide reports and any other information required by COUNTY in the administration of this Agreement, and as otherwise permitted by law.

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- 30.2 CONTRACTOR shall inform all of its employees, agents, subcontractors, volunteers and partners of this provision and that any person knowingly and intentionally violating the provisions of said State law may be guilty of a crime.
- 30.3 CONTRACTOR agrees that any and all subcontracts entered into shall be subject to the confidentiality requirements of this Agreement.
- 30.4 CONTRACTOR agrees to maintain the confidentiality of its records with respect to Juvenile Court matters, in accordance with WIC Section 827, all applicable statutes, caselaw, and Orange County Juvenile Court Policy regarding Confidentiality, as it now exists or may hereafter be amended.
- 30.5 No access, disclosure or release of information regarding a child who is the subject of Juvenile Court proceedings shall be permitted except as authorized. If authorization is in doubt, no such information shall be released without the written approval of a Judge of the Juvenile Court
- 30.6 CONTRACTOR must receive prior written approval of the Juvenile Court before allowing any child to be interviewed, photographed or recorded by any publication or organization or to appear on any radio, television or internet broadcast or make any other public appearance. Such approval shall be requested through child's Social Worker.

#### 31. NOTICE TO EMPLOYEES REGARDING THE SAFELY SURRENDED BABY LAW

CONTRACTOR shall notify and provide to its employees a fact sheet regarding the Safely Surrendered Baby Law, its implementation in Orange County, and where and how to safely surrender a baby. The fact sheet is available on the Internet at www.babysafe.ca.gov for printing purposes. The information shall be posted in all reception areas where clients are served.

### 32. COPYRIGHT ACCESS

The U.S. Department of Health and Human Services, the CDSS, and COUNTY will have a royalty-free, nonexclusive and irrevocable license to publish,

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translate, or use, now and hereafter, all material developed under this Agreement including those covered by copyright.

### 33. WAIVER

No delay or omission by either party hereto to exercise any right or power accruing upon any noncompliance or default by the other party with respect to any of the terms of this Agreement shall impair any such right or power or be construed to be a waiver thereof. A waiver by either of the parties hereto of any of the covenants, conditions, or agreements to be performed by the other shall not be construed to be a waiver of any succeeding breach thereof or of any other covenant, condition or agreement herein contained.

### 34. PETTY CASH

CONTRACTOR is authorized to establish a petty cash fund in an amount not to exceed two hundred and fifty dollars (\$250.00).

### 35. <u>PUBLICITY</u>

35.1 Information and solicitations, prepared and released by CONTRACTOR, concerning the services provided under this Agreement shall state that the program, wholly or in part, is funded through Federal, State, and COUNTY government funds.

35.2 CONTRACTOR shall not disclose any details in connection with this Agreement to any person or entity except as may be otherwise provided hereunder or required by law. However, in recognizing CONTRACTOR's need to identify its services and related clients to sustain itself, COUNTY shall not inhibit CONTRACTOR from publishing its role under this Agreement within the following conditions:

35.2.1 CONTRACTOR shall develop all publicity material in a professional manner; and

(CNH0112) 35 of 41 (March 2, 2012)

35.2.2 During the term of this Agreement, CONTRACTOR shall not, and shall not authorize another to, publish or disseminate any commercial advertisements, press releases, feature articles, or other materials using the name of COUNTY without the prior written consent of COUNTY. COUNTY shall not unreasonably withhold written consent.

#### 36. COUNTY RESPONSIBILITIES

ADMINISTRATOR will provide consultation and technical assistance, and will monitor performance of CONTRACTOR in meeting the terms of this Agreement.

### 37. <u>REFERRALS</u>

CONTRACTOR shall provide services to individuals referred by the COUNTY.

#### 38. REPORTS

CONTRACTOR shall provide information deemed necessary by ADMINISTRATOR to complete any State-required reports related to the services provided under this Agreement.

CONTRACTOR shall maintain records and submit reports containing such data and information regarding the performance of CONTRACTOR's services, costs or other data relating to this Agreement, as may be requested by ADMINISTRATOR, upon a form approved by ADMINISTRATOR. ADMINISTRATOR may modify the provisions of this paragraph upon written notice to CONTRACTOR.

### 39. ENERGY EFFICIENCY STANDARDS

As applicable, CONTRACTOR shall comply with the mandatory standards and policies relating to energy efficiency in the State Energy Conservation Plan (Title 24, California Code of Regulations).

### 40. <u>ENVIRONMENTAL PROTECTION STANDARDS</u>

CONTRACTOR shall be in compliance with Section 306 of the Clean Air Act [Title 42 USC Section 1857(h)], Section 508 of the Clean Water Act (Title 33 USC Section 1368), Executive Order 11738 and Environmental Protection Agency, hereinafter referred to as "EPA," regulations (Title 40 CFR Part 15), as any

may now exist or be hereafter amended. Under these laws and regulations, CONTRACTOR assures that:

- 40.1 No facility to be utilized in the performance of the proposed grant has been listed on the EPA List of Violating Facilities;
- 40.2 It will notify COUNTY prior to award of the receipt of any communication from the Director, Office of Federal Activities, U.S. EPA, indicating that a facility to be utilized for the grant is under consideration to be listed on the EPA List of Violating Facilities; and
- 40.3 It will notify COUNTY and the EPA about any known violation of the above laws and regulations.

# 41. <u>CERTIFICATION AND DISCLOSURE REGARDING PAYMENTS TO INFLUENCE</u> CERTAIN FEDERAL TRANSACTIONS

CONTRACTOR shall be in compliance with Section 319 of Public Law 101-121 pursuant to Title 31 USC Section 1352 and the guidelines with respect to those provisions set down by the OMB and published in the Federal Register dated December 20, 1989, Volume 54, No. 243, pp. 52306-52332. Under these laws and regulations, it is mutually understood that any Agreement which utilizes Federal monies in excess of \$100,000 must contain and CONTRACTOR must comply with the following provisions:

- A. The definitions and prohibitions contained in the clause at Federal Acquisition Regulations 52.203-12, Limitation on Payments to Influence Certain Federal Transactions, included in this solicitation, are hereby incorporated by reference in paragraph (B) of this certification.
- B. The offeror, by signing its offer, hereby certifies to the best of his or her knowledge and belief as of December 23, 1989, that
- 1) No Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of

Congress, or an employee of a Member of Congress on his or her behalf in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment or modification of any Federal contract, grant, loan, or cooperative agreement;

- 2) If any funds other than Federal appropriated funds (including profit or fee received under a covered Federal transaction) have been paid, or will be paid, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress on his or her behalf in connection with this solicitation, the offeror shall complete and submit, with its offer, OMB standard form LLL, Disclosure of Lobbying Activities, to the Contracting Officer; and
- 3) He or she will include the language of this certification in all subcontract awards at any tier and require that all recipients of subcontract awards in excess of \$100,000 shall certify and disclose accordingly.
- C. Submission of this certification and disclosure is a prerequisite for making or entering into this Agreement imposed by Section 1352, Title 31, USC. Any person who makes an expenditure prohibited under this provision or who fails to file or amend the disclosure form to be filed or amended by this provision, shall be subject to a civil penalty of not less than \$10,000, and not more than \$100,000, for each such failure.

## 42. POLITICAL ACTIVITY

CONTRACTOR agrees that the funds provided herein shall not be used to promote, directly or indirectly, any political party, political candidate or political activity, except as permitted by law.

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#### 43. TERMINATION PROVISIONS

- 43.1 ADMINISTRATOR may terminate this Agreement without penalty immediately with cause or after thirty (30) days written notice without cause, unless otherwise specified. Notice shall be deemed served on the date of mailing. Cause shall be defined as any breach of Agreement, any misrepresentation or fraud on the part of CONTRACTOR. Exercise by ADMINISTRATOR of the right to terminate this Agreement shall relieve COUNTY of all further obligation.
- 43.2 Upon termination, or notice thereof, CONTRACTOR agrees to cooperate with ADMINISTRATOR in the orderly transfer of service responsibilities, active case records, and pertinent documents.
- 43.3 The obligations of COUNTY under this Agreement are contingent upon the availability of Federal and/or State funds, as applicable, for the reimbursement of CONTRACTOR's expenditures, and inclusion of sufficient funds for the services hereunder in the budget approved by the Orange County Board of Supervisors each fiscal year this Agreement remains in effect or operation. In the event that such funding is terminated or reduced, ADMINISTRATOR may immediately terminate this Agreement, reduce COUNTY's maximum obligation, or modify this Agreement, without penalty. The decision of ADMINISTRATOR will be binding on CONTRACTOR. ADMINISTRATOR will provide CONTRACTOR with written notification of such determination. CONTRACTOR shall immediately comply with ADMINISTRATOR's decision.
- 43.4 If any provision of this Agreement or the application thereof is held invalid, the remainder of this Agreement shall not be affected thereby.

## 44. <u>GOVERNING LAW AND VENUE</u>

This Agreement has been negotiated and executed in the State of California and shall be governed by and construed under the laws of the State of California. In the event of any legal action to enforce or interpret this

Agreement, the sole and exclusive venue shall be a court of competent jurisdiction located in Orange County, California, and the parties hereto agree to and do hereby submit to the jurisdiction of such court, notwithstanding Code of Civil Procedure Section 394. Furthermore, the parties specifically agree to waive any and all rights to request that an action be transferred for trial to another county.

#### 45. SIGNATURE IN COUNTERPARTS

The parties agree that separate copies of this Agreement may be signed by each of the parties and this Agreement will have the same force and effect as if the original had been signed by all the parties.

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By:  TIMOTHY H. FARLEY  ASSISTANT EXECUTIVE DIRECTOR  NEW ALTERNATIVES, INC.		COUNTY OF ORANGE CHAIR OF THE BOARD OF SUPERVISORS
Dated:	Dated:_	
SIGNED AND CERTIFIED THAT A COPY OF TOOCUMENT HAS BEEN DELIVERED TO THE CHOF THE BOARD PER G.C. SEC. 25103, RESATTEST:	AIR	
SUSAN NOVAK Clerk of the Board of Supervisors Orange County, California		
Clerk of the Board of Supervisors Orange County, California  APPROVED AS TO FORM COUNTY COUNSEL		
SUSAN NUVAK Clerk of the Board of Supervisors		

1	EXHIBIT A
2	ТО
3	AGREEMENT
4	BETWEEN
5	COUNTY OF ORANGE
6	AND
7	NEW ALTERNATIVES, INC.
8	FOR THE PROVISION OF TRANSITIONAL RESIDENTIAL HOME SERVICES
9	AT TUSTIN FAMILY CAMPUS
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11	1. <u>POPULATION TO BE SERVED</u>
12	CONTRACTOR shall provide transitional housing and supportive services to
13	up to fourteen (14) YOUNG ADULTs per month between the ages of eighteen (18)
14	and twenty-four (24), to aid in their transition to independent living.
15	Participants shall be voluntary YOUNG ADULTs as defined in Subparagraph 3.15
16	of this Agreement.
17	2. <u>ELIGIBILITY REQUIREMENTS</u>
18	2.1 YOUNG ADULTs shall be as defined in Subparagraph 3.15 of this
19	Agreement are eligible to participate in Transitional Housing Program-Plus
20	(THP+) and shall be:
21	2.1.1 Required to show commitment to begin and remain enrolled
22	in educational classes or training program; seek, secure, and maintain
23	employment; and develop and adhere to a savings plan.
24	2.1.2 Required to complete a detailed application related to why
25	he/she wants to enter the Program and what he/she wants to gain from the
26	Program.
27	2.1.3 Required to sign a Waiver and Release as set forth in
28	Subparagraph 7.3 of this Exhibit A.

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2.1.4 Required to show monthly proof of satisfactory progress in meeting their Transitional Independent Living Plan (TILP).

#### 3. REFERRAL PROCESS

- 3.1 CONTRACTOR shall provide THP+ services to all YOUNG ADULTS referred by ADMINISTRATOR. CONTRACTOR will not refuse YOUNG ADULTS without discussion and concurrence by ADMINISTRATOR. ADMINISTRATOR will discuss and concur prior to any action to minimize issues that impede YOUNG ADULTS' ability to participate in THP+ services.
- 3.2 CONTRACTOR shall ensure that YOUNG ADULTs receiving psychotropic medications are not automatically excluded from services.
- 3.3 CONTRACTOR shall review COUNTY information prior to scheduling an interview with the referred YOUNG ADULT.
- 3.4 CONTRACTOR shall contact YOUNG ADULT to schedule an initial face-to-face interview within three (3) business days of receipt of referral from ADMINISTRATOR. CONTRACTOR shall conduct the initial face-to-face interview within fourteen (14) calendar days. If YOUNG ADULT is working full-time or enrolled in an education or training program, CONTRACTOR shall provide an interview time and place that does not interfere with the YOUNG ADULT's employment, education, or training activity. If YOUNG ADULT misses ("no shows") for three (3) consecutive scheduled Intake appointments, CONTRACTOR shall discuss with ADMINISTRATOR the YOUNG ADULT's failure to participate in the intake process for the Program.

## 4. <u>COUNTY RESPONSIBILITIES</u>

#### ADMINISTRATOR will:

- 4.1 Obtain, whenever possible, YOUNG ADULT's existing available clothing and deliver it to CONTRACTOR within five (5) calendar days of entering the THP+ Program at the Tustin Family Campus.
  - 4.2 Provide assistance with emergencies pursuant to guidelines or

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policies established for the THP+ Program at the Tustin Family Campus.

#### 5. PRINCIPLES

CONTRACTOR shall ensure that the delivery of services is based on the following principles:

- 5.1 The provision of services shall be conducted in a manner sensitive to literacy, language, and socio-cultural issues that may impact YOUNG ADULTs;
- 5.2 Barriers relating to mental health and/or substance abuse issues shall be identified and YOUNG ADULTs shall be provided the appropriate referral:
- 5.3 YOUNG ADULTs shall be actively referred to needed services and follow-up shall occur to ensure that the referral was successful;
- 5.4 Opportunities shall be maximized to provide integrated, coordinated and easily accessible resources for YOUNG ADULTs;
  - 5.5 Services shall be family-friendly and family-centered;
- 5.6 Services shall be community-based and provide integrated services that coordinate Federal, State and community funding opportunities;
- 5.7 YOUNG ADULTs' strengths shall be identified, utilizing motivational and strength-based techniques; and
- 5.8 Services shall be outcome-driven and identify indicators that accurately reflect progress towards goals, strategies, and outcomes as stated in Paragraph 15 of this Exhibit A to this Agreement.

## 6. THP+ COUNTY CERTIFICATION

6.1 Throughout the term of this Agreement, CONTRACTOR shall demonstrate the capacity for compliance with California Welfare and Institution Code (WIC) Section 10652.2 in order to maintain THP+ COUNTY Certification, which may also include State approval.

## 7. <u>SERVICES TO BE PROVIDED</u>

CONTRACTOR shall provide the following:

- 7.1 Independent living support for up to twenty-four (24) cumulative months, to YOUNG ADULTs to assist them in developing life skills to successfully transition into adult life. The approach of the Transitional Residential Homes shall be based on a campus model versus apartment model.
- 7.2 Twenty-four (24) hours per day, seven (7) days per week awake onsite supervision and crisis intervention services.
- 7.3 Ensure YOUNG ADULT has executed a written Waiver and Release with the Transitional Planning Services Program (TPSP) Liaison prior to entering into the Transitional Residential Homes Program. In said Waiver and Release, YOUNG ADULT shall acknowledge that they are voluntarily entering the Program with the understanding that they will be waiving privacy and confidential rights otherwise guaranteed under California law. This voluntary Waiver and Release will enable reports to be provided to ADMINISTRATOR regarding YOUNG ADULT's progress in the Program, will allow assessments of the Transitional Residential Homes Program to be undertaken, and will allow some restrictions to be placed upon visitation by family and friends, as set forth in this Exhibit A.
- 7.4 Obtain all standard release forms as needed for collateral contacts.
- 7.5 Develop a TILP with the input from YOUNG ADULT and the TPSP Liaison upon acceptance into the program. The TILP shall include, but not be limited to, the following:
- 7.5.1 Learning how to secure essential records such as ID, birth certificate, and social security card;
- 7.5.2 Development of basic life skills, including hygiene, personal responsibility, interpersonal skills, communication skills;
- $7.5.3 \ \, \text{Development of appropriate coping and problem-solving} \\ \text{strategies; and} \\$

7.5.4 Address mental health needs.

- 7.6 The TILP plan shall include contingency elements relating to YOUNG ADULT having a planned or unplanned pregnancy while residing in the THP+ facility.
- 7.7 Develop a detailed plan as part of the TILP with each YOUNG ADULT upon acceptance into the program, which addresses the behavioral challenges that the YOUNG ADULT might demonstrate (i.e., drug/alcohol use, maintain positive relationships, maintain a healthy life style, work a predetermined number of hours per week).
- 7.8 Upon intake, provide YOUNG ADULT with CONTRACTOR's Participant-Provider contract. The Participant-Provider contract shall include, but not be limited to, the following:
  - 7.8.1 Description of the Program:
  - 7.8.2 YOUNG ADULT's rights and responsibilities;
  - 7.8.3 What the YOUNG ADULT can expect from their Case Manager, and
  - 7.8.4 Expectations of the YOUNG ADULT.
- CONTRACTOR shall address any questions or concerns from the YOUNG ADULT at this time. The Participant-Provider contract shall serve as the YOUNG ADULT's agreement to complete their TILP goals and work on meeting all Program expectations.
- 7.9 Participate in and support efforts to re-establish relationships between YOUNG ADULT and his/her relatives, or non-relative extended family members (NREFM), who may serve as mentors or support persons.
- 7.10 Collaborate with the YOUNG ADULT to develop a plan to pursue college or post-high school training to better prepare for his/her self-sufficiency, as appropriate, and incorporate the plan into the TILP.
- 7.11 Support the YOUNG ADULTs in developing independent living skills in order to meet the goals outlined in YOUNG ADULTs' TILP.

- 7.12 Provide the following case management services at a ratio of one (1) Case Manager per seven (7) YOUNG ADULTs. The Case Manager shall meet daily with each YOUNG ADULT to provide:
- 7.12.1 Twenty-four (24) hour supervision and crisis intervention services.
- 7.12.2 Individual and group therapy either directly or through referral to a community organization.
- 7.12.3 Ongoing educational advocacy and support, including linkages to Foster Youth Services with the goals of each YOUNG ADULT obtaining a High School diploma, General Educational Development (GED) certificate, or High School Proficiency certificate prior to completing the THP+ program.
- 7.12.4 Assistance to YOUNG ADULTs in developing the skills necessary to establish and maintain positive, healthy, and meaningful relationships.
- 7.12.5 Assistance to YOUNG ADULTs in maintaining a substance-free lifestyle.
- 7.12.6 Ongoing support for YOUNG ADULTs to develop and sustain money management skills to facilitate self-sufficiency.
- 7.12.7 Assistance to YOUNG ADULTs to develop the life skills necessary to secure and maintain permanent housing and employment.
- 7.12.8 A strength-based coaching, mentoring model and motivational interviewing approach with YOUNG ADULTs, which has been identified as an evidenced based best practice by the National Institutes of Health.
- 7.12.9 Training components on interpersonal relationships, parenting, sex education, personal safety and hygiene, health issues, alcohol, drugs and tobacco, anger management, budget management, banking, nutrition and cooking, shopping, substance abuse prevention, mental health services, and

other topics as they are identified.

7.12.10 Monitoring and documentation of YOUNG ADULT's attendance and progress in accordance with THP+ Policies and Procedures, as set forth in Paragraph 8 of Exhibit A. This includes the use of attendance reports and monitoring participants involved in education and training programs.

- 7.12.11 A record of YOUNG ADULT's participation efforts on a flow basis and prepare standard quarterly reports for CDSS.
- 7.12.12 Instructions to YOUNG ADULTs on conflict resolution skills by presenting them with problem solving skills, principles of conflict resolution, the basics of effective communication and listening, critical and creative thinking, with an emphasis on personal responsibility and self-discipline.
- 7.12.13 Job readiness training and support including linkages to Workforce Investment Act partners, One-Stop Centers, mentor programs, and other appropriate employment resources.
- 7.12.14 Identification of any barriers to employment and evaluate the need for referrals to other service providers in the community.
- 7.12.15 Facilitation and/or participation in outreach activities that may benefit the YOUNG ADULT and his/her family.
- 7.12.16 Development and implementation within 60 days of the commencement of this Agreement, an incentive program/plan to motivate YOUNG ADULTs in meeting the goals as specified in their TILP.
- 7.12.17 Coordinate a monthly Community Dinner, which serves as a support group for YOUNG ADULTs. Guest speakers shall include successful former foster youth, professors, and other inspirational figures.
- 7.12.18 Care coordination and advocacy for YOUNG ADULT, including all medical and non-medical care, mental health care, referrals, resources, and support (including personal care services, support networks, coordination

of information and care amongst staff).

- 7.13 Provide a mentor to YOUNG ADULTs while participating in THP+ and for six (6) months after the YOUNG ADULT completes the program. YOUNG ADULTs shall receive assistance and support for interpersonal and social skills, and increase their awareness of resources available to them in and around their community. Each mentor shall be carefully screened through a criminal background check, child abuse index check, Department of Motor Vehicles clearance, and two (2) references prior to having any contact with YOUNG ADULT.
  - 7.14 Incorporate CONTRACTOR's ILS program along with the COUNTY's THP+.
- 7.15 Provide YOUNG ADULT with a working phone, which can be restricted to local phone calls.
- 7.16 Facilitate YOUNG ADULT's communication with the Family Self Sufficiency (FSS) Division regarding available services and participate in Multidisciplinary Team (MDT) meetings. .
- 7.17 Attend all mandated trainings and meetings as requested by ADMINISTRATOR.
- 7.18 Conduct a monthly case review conference with the TPSP Liaison concerning the status of each YOUNG ADULT.
- 7.19 Assist YOUNG ADULT when leaving THP including location and/or maintaining affordable housing.
- 7.20 Provide a secure, separate storage area for personal items for each YOUNG ADULT.
- 7.21 CONTRACTOR shall provide YOUNG ADULT with the following after-care support for up to two (2) years after leaving the program:
  - 7.21.1 Monthly support groups; and
  - 7.21.2 Service referrals as needed.
  - 7.22 CONTRACTOR shall assist YOUNG ADULT to maintain compliance with

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Court-ordered activities.

## 8. PROGRAM POLICIES AND PROCEDURES

CONTRACTOR shall address and assist YOUNG ADULTs in following program categories:

#### 8.1 Education Model/Plan:

YOUNG ADULTs shall attend and show satisfactory progress in the education classes or training program to facilitate a scheduled graduation/completion as described in their TILP.

#### 8.2 Employment Model/Plan:

- 8.2.1 CONTRACTOR shall provide YOUNG ADULTs with basic skills training for employment (e.g. learning and consistently demonstrating professional appearance and conduct), referrals to internships and other demonstrable efforts within thirty (30) calendar days of entering the program.
- 8.2.2 YOUNG ADULTs shall obtain employment within three (3) to six (6) months of entering the program. Job Search activities, shall include but not be limited to, YOUNG ADULT waking early enough to get appropriately clothed, groomed to job search, and prepare for the rituals of employment, which shall be monitored daily by the Case Manager.
- 8.2.3 CONTRACTOR shall ensure that YOUNG ADULTs that are attending school full-time shall also work from ten to twenty (10-20) hours per week. YOUNG ADULTs attending school part-time shall work twenty-five to thirty (25-30) hours per week.
- 8.2.4 CONTRACTOR shall ensure that the YOUNG ADULTs that are not attending school, work between thirty-five to forty (35-40) hours per week.
- 8.2.5 CONTRACTOR shall accompany and facilitate YOUNG ADULT's linkage to the Workforce Investment Act partners and One-Stop Centers, or other employment programs, as directed by COUNTY, to provide employment and training.

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## 8.3 <u>Personal Safety Issues</u>:

- $8.3.1\,$  Every YOUNG ADULT is required to attend all safety courses provided by the program.
- 8.3.2 YOUNG ADULTs must demonstrate respectful and responsible behavior toward his/her roommate(s), other YOUNG ADULTs in the program, CONTRACTOR's staff, and members of the community in which he/she resides.

#### 8.4 Weapons:

- $8.4.1\,$  No weapons of any kind (guns, knives, etc.) are allowed to be on the TFC premises or in the Transitional Residential Homes or in the possession of any YOUNG ADULT.
- 8.4.2 Failure to comply with this rule shall lead to immediate termination from the program.

#### 8.5 <u>Visitors</u>:

- 8.5.1 Visitation hours shall be hours allowed by the TFC facility.
- 8.5.2 YOUNG ADULT shall be held accountable for any problems and/or damage caused by his or her visitors. CONTRACTOR shall monitor the behavior of the visitor, and the visitor shall be asked to leave if he/she acts inappropriately.
- 8.5.3 Visitors in possession of or under the influence of drugs and/or alcohol are not allowed into the TFC facility. It is the responsibility of YOUNG ADULT to make that determination and respond appropriately.
- $8.5.4\,$  All visitors must abide by visitation hours as defined in Subparagraph  $8.5.1\,$  above.
- 8.5.5 Any problems concerning a visitor should be reported immediately to the Case Manager or Program Supervisor.
- 8.5.6 Runaways/Absence without leave (AWOLS) are not allowed into the Transitional Residential Homes at any time. Allowing a runaway into

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a Transitional Residential Home may result in YOUNG ADULT's immediate termination from the program.

## 8.6 <u>Emergencies Both On and Off The Campus</u>:

- $8.6.1\,$  An emergency is anything requiring immediate attention or assistance from resources such as police, fire, ambulance, SSA or Probation Department.
- 8.6.2 All YOUNG ADULTs shall be encouraged to attend First Aid and CPR courses, as well as other noted safety courses. All emergencies must be reported as soon as possible to the Case Manager or Program Supervisor who shall notify the TPSP Liaison, Assigned Social Worker (ASW), or DPO, as appropriate.
- 8.6.3 Each YOUNG ADULT shall be required to find and post emergency telephone numbers for police, fire, ambulance, and SSA or Probation Department. These, along with the Case Manager's phone number and emergency pager number, shall be posted next to the phone in the Transitional Residential Homes.
- 8.6.4 The TPSP Liaison, ASW and the TPSP Program Manager or designee must be notified verbally within twenty-four (24) hours of the emergency. CONTRACTOR's verbal report shall be followed by the submission of a written Special Incident Report (SIR) within two (2) calendar days of the incident to TPSP Liaison or PO.

## 8.7 <u>Health and Dental Care Model/Plan</u>:

8.7.1 Upon entry to the program, YOUNG ADULTs and the Case Manager and/or TPSP Liaison, ASW or DPO shall clarify the appropriate resources to be used in the event of a medical problem or medical emergency, as well as routine medical checkups and preventative care as set forth in Paragraph 20 of Exhibit A.

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8.7.2 In case of medical emergency, YOUNG ADULTs shall notify CONTRACTOR as soon as possible.

#### 8.8 Lending or Borrowing Money:

- 8.8.1 YOUNG ADULTs are strongly discouraged from lending or borrowing money.
- 8.8.2 Neither CONTRACTOR nor TPSP Liaison nor ASW shall assume responsibility for replacement or return of funds that YOUNG ADULTs lend or borrow.
- $8.8.3\,$  It is the responsibility of each YOUNG ADULT to pay all of his/her debts in a timely manner.

#### 8.9 Budgeting and Payment of Bills:

- 8.9.1 CONTRACTOR shall assist YOUNG ADULT with establishing and maintaining a monthly budget and a system of payment of bills for items such as utilities, telephone, rent and other bills.
- 8.9.2 CONTRACTOR shall monitor YOUNG ADULT on a weekly basis in order to educate YOUNG ADULT on how to live on a fixed income and support the YOUNG ADULT with establishing and maintaining the knowledge, skills, and discipline necessary to do such on an ongoing basis.
- 8.9.3 Each YOUNG ADULT shall be accountable for his/her budget and payment of bills as necessary.

## 8.10 Savings:

- 8.10.1 YOUNG ADULTs shall be required to put thirty percent (30%) of their income in their savings account to use after completion of Transitional Residential Homes Services Program at TFC.
- 8.10.2 YOUNG ADULTs shall establish accountability by turning in copies of deposit slips, pay stubs, and bank statements to CONTRACTOR.

## 8.11 <u>Pregnancy</u>:

 $8.11.1\,$  A pregnant YOUNG ADULT may continue her involvement in the

program as long as appropriate progress is maintained toward education and employment goals and no medical conditions/restrictions develop as determined by a physician that would preclude her from safe independent living.

- 8.11.2 Upon determining the existence of a pregnancy, the pregnant YOUNG ADULT must make arrangements to leave the Transitional Residential Home at TFC prior to delivery of the child. The pregnant YOUNG ADULT may transfer to another THP+ facility that allows for parenting youth, contingent on the YOUNG ADULT remaining eligible for THP+ services.
- 8.11.3 If the father of the child referenced in Subparagraph 8.11.2 above, is also a YOUNG ADULT in the Transitional Residential Home Program at TFC, he will be required to leave the program in order to remain engaged with his parenting responsibilities.
- 8.11.4 A male YOUNG ADULT in the program who impregnates a female who is not in the program may be asked to leave, depending on his relationship with the female (i.e., planning to live together or apart) and ability to focus and achieve the program expectations once he engages in parenting responsibilities.

## 8.12 <u>Residence Care and Cleanliness</u>:

- 8.12.1 Each YOUNG ADULT shall be responsible for keeping the residence clean on a daily basis and do his/her own laundry.
- 8.12.2 Each bedroom within the Transitional Residential Homes is subject to weekly unannounced inspection by CONTRACTOR. Each bedroom shall be evaluated on cleanliness, tidiness, compliance with visitor regulations, and any other aspect as related to the regulations of the program. Special incentives may be given for the cleanest bedroom at the end of each month.
- 8.12.3 Methods to keep the bedroom and common living area clean and safe include. but are not limited to:

8.12.3.1 Dusting.

8.12.3.2 Vacuuming.

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Residential Homes. Each case shall be individually assessed.

YOUNG ADULT caught taking drugs or alcohol may be subject to a program violation or discharge from the program. The policy may be implemented at the discretion of the TPS Program Manager and SSA.

- 8.15.3 YOUNG ADULTs may not smoke within twenty (20) feet from an exterior door of the TFC premises and Transitional Residential Homes.
- 8.15.4 CONTRACTOR shall consult with ADMINISTRATOR on a case-by-case basis to determine if the offense requires another approach or an acceleration of the consequences.

#### 8.16 Decorating:

- $8.16.1\ \mbox{YOUNG}$  ADULT is required to obtain the permission of the Case Manager before decorating their room.
- 8.16.2 All décor must be appropriate and must not contain, for example, obscenities, vulgar content, and/or gang-related material.

#### 8.17 Noise Level:

8.17.1 Each YOUNG ADULT shall keep noise level from television or radio equipment and electronic media (to include computers, IPods, etc.) at a reasonable level.

## 8.18 Dating:

- $8.18.1\,$  YOUNG ADULT will be responsible for his/her own dating.
- 8.18.2 YOUNG ADULT will be educated in characteristics of healthy relationships.

## 8.19 <u>Vehicles</u>:

8.19.1 Each YOUNG ADULT must have a valid driver's license, proof of insurance, and maintain insurance in order to drive a vehicle. YOUNG ADULT shall not violate any conditions of probation related to operating a motor vehicle.

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8.19.2 Failure to follow these vehicle rules shall be grounds for termination from the program.

#### 8.20 Use of Utilities & Telephone:

- $8.20.1\ \text{All}$  Transitional Residential Homes will contain a telephone, and be supplied with utilities, including water, electricity, and heating.
- 8.20.2 CONTRACTOR shall orient YOUNG ADULTs to proper usage and functioning of these systems, including how to turn off water, gas, and electricity in case of an emergency.
- 8.20.3 CONTRACTOR shall ensure that YOUNG ADULTs do not use these resources in excess, as doing so may present a safety risk (e.g., leaving water running and flooding the residence).

#### 8.21 Ground rules for termination:

CONTRACTOR shall ensure YOUNG ADULTs receive written and verbal ground rules for termination from the program.

## 9. CONTRACTOR RESPONSIBILITIES

CONTRACTOR shall provide the following basic needs requirements:

## 9.1 <u>Housing Allocation</u>:

9.1.1 On a monthly basis, CONTRACTOR shall allocate funds to provide YOUNG ADULT with housing, to include rent and utilities, transportation, purchase of food, cleaning supplies, clothing, telephone and other necessities as set forth in Paragraph 19, Budget, of this Exhibit A.

## 9.2 <u>Personal Needs</u>:

- 9.2.1 CONTRACTOR shall provide groceries for meals and snacks that YOUNG ADULT can prepare. Grocery shopping shall include participation by YOUNG ADULTs.
- 9.2.2 CONTRACTOR shall furnish personal care items, including but not limited to toothpaste, toothbrush, soap, hair care items and hygienic

supplies. Personal items shall be the property of each YOUNG ADULT and shall be retained by YOUNG ADULT upon ending participation.

- 9.2.3 CONTRACTOR shall furnish sufficient number of clean fresh towels, mattress pads, pillows, sheets and blankets to ensure cleanliness and warmth.
- 9.2.4 All YOUNG ADULTs shall take their clothing with them when participation ends. If this is not possible, all clothing shall immediately be stored separately and securely for each individual YOUNG ADULT by CONTRACTOR for a period of thirty (30) days.
- 9.3 <u>Safeguards for Cash Resources</u>, <u>Personal Property and</u> Valuables:
- 9.3.1 In accordance with CCR Section 80026, Division 6, Title 22, CONTRACTOR shall assist each YOUNG ADULT in keeping cash resources, personal property and valuables separate and intact. CONTRACTOR shall maintain accurate records of such resources.
- 9.3.2 In the event that YOUNG ADULT is employed, CONTRACTOR shall assist YOUNG ADULT in setting up an interest bearing Federal Deposit Insurance Corporation (FDIC) or Federal Savings and Loan Insurance Corporation (FSLIC) savings account to the satisfaction of YOUNG ADULT.
- 9.3.3 CONTRACTOR shall provide a stipend of a minimum of fifty dollars (\$50) a month to each YOUNG ADULT for food and other necessities.
- 9.3.4 In the event that CONTRACTOR requires YOUNG ADULT to pay a portion of the rent, CONTRACTOR shall deposit YOUNG ADULT's contribution into a savings account to the satisfaction of YOUNG ADULT as referenced in Subparagraph 9.3.2 above. YOUNG ADULT's portion of the rent shall not exceed thirty (30) percent of YOUNG ADULT's income.
- 9.3.5 YOUNG ADULT's funds shall not be commingled with CONTRACTOR's funds or petty cash and shall be released in full to YOUNG ADULT

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upon exiting the Transitional Residential Homes Program.

#### 10. BEHAVIORAL HEALTH SERVICES

Mental health and substance abuse services are available through the County of Orange Health Care Agency (HCA). Services to be provided by HCA include:

- 10.1 Evaluation to identify the level of YOUNG ADULT's mental health needs and the appropriate level of treatment and rehabilitation.
  - 10.2 Case Management of mental health or substance abuse services.
- 10.3 Treatment and rehabilitation services with a focus on counseling to overcome the barriers to obtaining and retaining employment in coordination with the YOUNG ADULT'S TILP.

#### 11. DISCIPLINE POLICIES

Behavioral consequences for YOUNG ADULTs experiencing discipline problems may include, but are not limited to:

- 11.1 Visitor restrictions.
- 11.2 More frequent meetings with CONTRACTOR staff, TPSP Liaison, or ASW to develop an intervention plan.
- 11.3 ADMINISTRATOR shall determine appropriate disciplinary action when behavioral consequences beyond standard interventions are required.
  - 11.4 Termination from the program.

## 12. <u>TERMINATION POLICIES</u>

YOUNG ADULTs shall be subject to CONTRACTOR's termination policies as set forth in this Agreement and may be terminated from the Program for the following reasons:

- 12.1 Failure to follow the Program rules or agreements.
- 12.2 Involvement in illegal activities (e.g., use of alcohol, drugs, theft, assault, etc.).
  - 12.3 Destruction of property.

- 12.4 Participation in high risk or unsafe behavior.
- 12.5 Continual misuse of allowance or personal money without signs of growth.
  - 12.6 Violation of visitation policy.
- 12.7 Making threats of any nature to staff or other YOUNG ADULTs in the Program.
  - 12.8 AWOL from the Transitional Residential Homes.
  - 12.9 Committing arson.
- 12.10 Administrative termination where YOUNG ADULT's services are suspended due to administrative action (i.e. court decision, etc.).
- 12.11 Lack of progress towards meeting TILP goals, with the concurrence of the TPSP Liaison or ASW. The decision of the TPSP Liaison or ASW regarding termination of YOUNG ADULT from the program shall be binding on CONTRACTOR.
- 12.12 The above list is not all-inclusive. YOUNG ADULT may be terminated immediately from the program for any behavior or misconduct that jeopardizes the program and/or anyone's personal safety or success in the program, including his or her own.

## 13. REPORTING REQUIREMENTS

## 13.1 <u>Intake Summary</u>:

ADULT to be maintained in the YOUNG ADULT's case file. The Intake Summary shall include, but not be limited to, identification of YOUNG ADULT's strengths; medical and dental needs; psychological/psychiatric evaluations obtained; case staffing review summaries; education assessments; peer adjustment; relationship to staff; involvement in recreation programs; behavioral challenges; and involvement/relationship with parents, relatives, and significant others. The collected information shall be used to aid in proper resource referrals for YOUNG ADULT and provide data for ADMINISTRATOR

and/or Probation Department.

13.1.2 The Intake Summary shall be completed within thirty (30) days of YOUNG ADULT's start in the THP+ program at the Tustin Family Campus.

## 13.2 Needs and Service Plan:

- 13.2.1 CONTRACTOR shall develop a Needs and Service Plan in partnership with all YOUNG ADULT's treatment providers, including the TPSP Liaison, ASW, Deputy Probation Officer (DPO) or Parole Agent.
- 13.2.2 The Needs and Service Plan for each YOUNG ADULT shall identify the participant's service requirements and services required to address the requirements.
- 13.2.3 The Needs and Service Plan shall be completed within thirty (30) calendar days of the YOUNG ADULT's start in the THP+ program at the Tustin Family Campus.

#### 13.3 <u>Monthly Evaluation</u>:

CONTRACTOR shall submit monthly written evaluations on each YOUNG ADULT to the TPSP Liaison, ASW, ADMINISTRATOR, DPO, or Parole Agent on a monthly basis, to be submitted within seven (7) calendar days following the monthly reporting period. The reports will be submitted in the format approved by ADMINISTRATOR. Evaluations shall include, but not be limited to:

- 13.3.1 Progress of the seven (7) focus areas addressed in Subparagraph 14 of Exhibit A of this Agreement.
- 13.3.2 Progress toward accomplishing long-range goal(s), short-term objectives, and tasks.
- 13.3.3 Identification of YOUNG ADULT's unmet needs, assessment of unmet needs and efforts made to meet these needs.
- 13.3.4 Reassessment of YOUNG ADULT's adjustment to the THP+ program.

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- 13.3.5 Current status of YOUNG ADULT's physical and psychological health. A report of medical care received and medication given.
  - 13.3.6 Modification of YOUNG ADULTS's TILP, as necessary.
- 13.3.7 A record of any serious behavioral problems and how these problems were/are being treated, as well as YOUNG ADULT's response(s).
- 13.3.8 A record of conferences and visits, the contacts with relatives and friends, and any significant others as it relates to permanency connections.
- 13.3.9 CONTRACTOR shall also make available to YOUNG ADULT'S TPSP Liaison or ASW, copies of any pertinent information such as school reports, medical reports and psychological/psychiatric reports as completed.

#### 13.4 Quarterly Performance Report:

CONTRACTOR shall provide a quarterly report of YOUNG ADULT'S performance relative to his/her goals, strategies and outcomes identified in Paragraph 14 below. Report shall be submitted to the TPSP Liaison in a format approved by SSA.

## 13.5 Termination Summary:

CONTRACTOR shall include a closing summary of all issues regularly reported in the monthly evaluation, including records relating to treatment of the YOUNG ADULT, any monies (i.e., savings) owed to YOUNG ADULT, and an inventory of YOUNG ADULT's personal belongings and clothing. The YOUNG ADULT shall sign the Termination Summary in agreement for the identification of personal belongings and clothing taken from the facility.

## 13.6 <u>Serious Illness, Accident/Injury, Hospitalization or Death:</u>

13.6.1 CONTRACTOR shall immediately notify ADMINISTRATOR by telephone (voicemail is not acceptable) upon becoming aware of any serious illness, accident/injury, hospitalization or death of any YOUNG ADULT in CONTRACTOR's care. This verbal report shall be followed by a written Special

Incident Report form within twenty-four (24) hours after such serious illness, accident/injury, hospitalization or death.

13.6.2 The verbal and written report shall include, but not be limited to:

13.6.2.1 The name of YOUNG ADULT and date of birth:

13.6.2.2 The date, time, and location of serious illness, accident/injury, hospitalization or death;

 $13.6.2.3 \quad \text{The program under which YOUNG ADULT was} \\ \text{receiving treatment; and} \\$ 

13.6.2.4 The name or names of each person involved (first and last name) with knowledge of the event and their role-relationship to client/family; and summary of the circumstances thereof.

13.6.2.5 CONTRACTOR shall comply with the "Special Incident Reporting Guidelines for Residential Facilities" developed by ADMINISTRATOR and the Probation Department, and incorporated herein by reference, as it currently exists or may hereafter be amended.

#### 13.7 Absence:

13.7.1 An authorized absence of twenty-four (24) hours or more is one upon which the YOUNG ADULT's TPSP Liaison, ASW, DPO, or Parole Agent and CONTRACTOR have mutually agreed.

13.7.2 In the case of any other absence, CONTRACTOR shall immediately telephone TPSP Liaison, ASW, DPO or Parole Agent. The TPSP Liaison, ASW, DPO or Parole Agent will receive written notification from CONTRACTOR within twenty-four (24) hours thereafter

13.7.3 If YOUNG ADULT returns voluntarily, CONTRACTOR shall immediately notify the TPSP Liaison, ASW, DPO or Parole Agent.

13.7.4 CONTRACTOR shall provide an evaluation for YOUNG ADULT emphasizing the significance of their absence following the YOUNG ADULT's

return. All discussion resulting from the evaluation will be documented in the YOUNG ADULT's record.

- 13.7.5 CONTRACTOR shall maintain records of authorized and unauthorized absences in YOUNG ADULT's record.
- 13.7.6 CONTRACTOR shall immediately notify ADMINISTRATOR once YOUNG ADULT has been out of the Transitional Residential Homes for more than twenty-four (24) hours.

#### 13.8 Special Incidents:

- 13.8.1 CONTRACTOR shall immediately telephone TPSP Liaison and the TPSP Program Manager or designee, if any of the following occurs:
- 13.8.1.1 Any behavior or activities by any YOUNG ADULT which substantially disrupts activities within the Transitional Residential Homes and/or TFC facility and jeopardizes the status, safety, and health of YOUNG ADULTS placed by COUNTY;
- 13.8.1.2 Any behavior or activities by staff while on duty which substantially disrupts activities within the Transitional Residential Homes and jeopardizes the status, safety or health of YOUNG ADULT referred by COUNTY;
- 13.8.1.3 Any other behavior or activity by YOUNG ADULT or staff not listed above, which is required to be reported to COUNTY.
- 13.8.1.4 This verbal report shall be followed by the submission of a Special Incident Report as described in Subparagraph 13.6 above, via facsimile, to TPSP Liaison, and within two (2) calendar days of the incident, via the SIR Fax line at (714) 940-3961 [Children and Family Services (CFS)] and (714) 935-7725 (Probation Department).

## 13.9 Resident Population:

13.9.1 CONTRACTOR shall report statistical data regarding its resident population to ADMINISTRATOR as requested by ADMINISTRATOR.

- 13.9.2 CONTRACTOR shall provide information deemed necessary by ADMINISTRATOR to complete any State-required reports related to the services provided under this Agreement.
- 13.9.3 CONTRACTOR shall maintain records and submit reports containing such data and information regarding the performance of CONTRACTOR's services, costs or other data relating to this Agreement as may be requested by ADMINISTRATOR, upon a form approved by ADMINISTRATOR.

#### 14. ASSESSMENT/OUTCOME AND EVALUATION

- 14.1 Upon acceptance into THP+, each YOUNG ADULT shall be evaluated using an assessment tool as prescribed by the TPSP Liaison.
- 14.2 CONTRACTOR shall track and evaluate YOUNG ADULT's progress on a monthly basis measuring the following seven (7) key focus areas as outcomes to determine individual Program effectiveness using the Efforts to Outcomes (ETO) database. ADMINISTRATOR will provide CONTRACTOR personnel with initial training in the use of the ETO as necessary to comply with the requirements of this Agreement.
  - 14.2.1 K-12 Education
  - 14.2.2 Post Secondary Education and Training
  - 14.2.3 Housing
  - 14.2.4 Employment and Career Development
  - 14.2.5 Financial Literacy and Competency
  - 14.2.6 Personal/Social Asset Development, and
  - 14.2.7 Young Adult and Family Permanence
- 14.3 CONTRACTOR shall track and evaluate the success of YOUNG ADULTS every six (6) months for two (2) years using the Ansell-Casey Life Skills Assessments or the Child Welfare League Positive Youth Development evaluation by asking YOUNG ADULTS to answer questions regarding the seven (7) key focus listed in Subparagraph 14.2.

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 $14.4\,$  CONTRACTOR shall offer incentives to YOUNG ADULTs to participate in the post-evaluation. Incentives shall be mutually determined by CONTRACTOR and ADMINISTRATOR or Probation Department.

#### 15. GOALS, STRATEGIES AND OUTCOMES

- 15.1 The goal of THP+ is to assist YOUNG ADULTS in developing skills, setting goals, and achieving outcomes that will enable them in becoming self-sufficient adults; and to assist YOUNG ADULTS in obtaining housing that will integrate them into the community.
- 15.2 The strategies of THP+ will include developing appropriate services, resources and a supportive environment; engaging YOUNG ADULTS in job development/training, education, personal permanency, and financial awareness; and developing appropriate opportunities to learn and build the structure required to live independently.
- 15.3 CONTRACTOR shall meet the following outcomes during the term of this Agreement:
- 15.3.1 Eighty percent (80%) of YOUNG ADULTS will attend vocational assessment and job readiness training.
- 15.3.2 Eighty percent (80%) of YOUNG ADULTS will attain the educational goal outlined in their TILP plan as established upon entering the Program.
- 15.3.3 Fifty percent (50%) of YOUNG ADULTS will obtain and retain employment for a minimum of thirty (30) days.
- 15.3.4 Eighty percent (80%) of YOUNG ADULTS will establish a permanent personal connection (i.e., family, non-related friend, mentor).
- 15.3.5 Eighty-five percent (85%) of YOUNG ADULTS will have developed and put into a savings account thirty percent (30%) of their income on an ongoing basis.

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15.4 ADMINISTRATOR may, in its sole discretion, require changes to the goals stated in Subparagraph 15.1 above, in accordance with any changes in law and/or State policy or regulation.

## 16. CASE RECORDS

- 16.1 CONTRACTOR shall maintain a physical case record (hard copies). The content of the physical case records must be in a format approved by ADMINISTRATOR. The physical case record shall contain any documentation not included in the ETO internet-based information system.
- 16.2 Information in case records shall be treated as confidential and released only to ADMINISTRATOR as required, or to others upon approval of ADMINISTRATOR.
- 16.3 Items in the physical case records may include, but are not limited to, the following:
  - 16.3.1 The TILP and THP+ Plan and amendments.
  - 16.3.2 Placement agreement.
  - 16.3.3 Intake Summary.
  - 16.3.4 Needs and Services Plan.
  - 16.3.5 Social history report.
- 16.3.6 Documentation of all services provided, including contacts with and on behalf of YOUNG ADULT and general observations.
- 16.3.7 Documentation of community organizations working with the YOUNG ADULT.
  - 16.3.8 Child care arrangements/documentation.
  - 16.3.9 Documentation/justification for supportive services.
  - 16.3.10 Documentation of hours of participation.
- $16.3.11\,\mathrm{Documentation}$  regarding any cooperation issues and cause determinations.
  - 16.3.12 Attendance and progress reports.

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in its sole discretion, require the removal, with or without stating cause, of any YOUNG ADULT participating in THP+ at any time.

17.2 Except in an emergency as defined in Subparagraph 8.6 of Exhibit A of this Agreement, no YOUNG ADULT shall be removed from the Transitional Residential Homes without prior authorization from YOUNG ADULT'S TPSP Liaison or ASW.

#### 18. CASE NARRATIVES

CONTRACTOR shall accurately maintain and update the case narrative in a timely fashion whenever there is contact with YOUNG ADULT. All entries by CONTRACTOR are to be signed, dated, legible, and in a format approved by ADMINISTRATOR. Case narratives shall include, but are not limited to, the following:

- 18.1 Date referral is received, assessment of service needs, actions taken, and status of referrals;
- 18.2 Overall plan for YOUNG ADULT, outcomes, and follow-up dates arranged during contact;
  - 18.3 Weekly participation hours;
  - 18.4 Complete and accurate descriptions of the case activity;
- 18.5 Issues related to the YOUNG ADULT's progress toward the established TILP; and
- 18.6 The closing narrative shall include date and reason for the termination, incomplete actions and reasons, actions to be taken upon termination.

## 19. <u>BUDGET</u>

19.1 The budget for services provided pursuant to this Agreement is set forth as follows:

#### LINE ITEMS

Administrative Cost (1)

\$2,320.00

Service Costs (2)

\$ 728.00

(March 2, 2012)

Housing Expenses  $^{(3)}$  \$ 600.00 Monthly Allowance for Household Items  $^{(4)}$  \$ 50.00 Maximum Monthly Obligation per Young Adult \$3,698.00

- $\,^{\scriptscriptstyle{(1)}}$  Administrative Cost to include salaries, operating expenses, equipment and other related costs.
  - (2) Service Costs to include direct services staffs' salaries and benefits.
  - (3) Housing Expenses to include rent and utilities.
- (4) Monthly Allowance for Household Items to include transportation, food, cleaning supplies, clothing, and telephone.

CONTRACTOR shall have the flexibility to allocate funds for Administrative Cost, Service Costs, Housing Expenses and Monthly Allowance for Household Items based on the needs of YOUNG ADULT.

#### 20. MEDICAL COSTS

- 20.1 It is anticipated that any medical costs for YOUNG ADULTS, under twenty-one (21) years of age, referred by COUNTY under this Agreement shall be paid by the State Medi-Cal program during such periods as YOUNG ADULT is eligible for health care services under that program.
- 20.2 If YOUNG ADULT, under the age of twenty-one (21), is ineligible for Medi-Cal services. CONTRACTOR shall notify TPSP Liaison, ASW, or DPO and specify the medical treatment needed and approximate cost.
- 20.3 CONTRACTOR shall coordinate each YOUNG ADULT'S Medi-Cal eligibility. In absence of Medi-Cal, CONTRACTOR shall coordinate with community resources for alternate free treatment (i.e., Medical Services for the Indigent (MSI) or free clinics). Moved from boilerplate

#### 21. MEETINGS

CONTRACTOR shall attend the following meetings scheduled by ADMINISTRATOR:

## 21.1 <u>Case Review Conferences</u>:

21.1.1 CONTRACTOR shall conduct a monthly Case Review Conference

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to present and review the progress of participating YOUNG ADULTS and services provided to YOUNG ADULTS with CONTRACTOR's direct service staff, TPSP Liaison, ASW and supervisors and/or ADMINISTRATOR. Topics to be discussed may include but are not limited to, YOUNG ADULTS' dynamics, case challenges, successful strategies for service delivery, resources utilized, and outcomes.

- 21.1.2 CONTRACTOR agrees that all CONTRACTOR's direct staff shall attend these meetings. ADMINISTRATOR may attend CONTRACTOR's Case Review Conference meetings on a quarterly basis, with CONTRACTOR's staff, to provide consultation and assistance in monitoring and determining the focus of the programmatic services provided under this Agreement.
- 21.2 CONTRACTOR shall attend initial training conducted by COUNTY staff with respect to CFS regulations and COUNTY policies and procedures. CONTRACTOR shall be required to attend any additional training(s) that COUNTY determines to be mandatory. CONTRACTOR shall conduct subsequent training(s) for its staff.

#### 22. <u>FACILITIES</u>

22.1 CONTRACTOR shall provide transitional residential services to up to fourteen (14) YOUNG ADULTS placed in the Transitional Residential Homes and accommodations for staff at:

Tustin Family Campus 15405 Lansdowne Road Tustin. CA 92710

- 22.2 The Transitional Residential Homes living unit shall remain locked; however, YOUNG ADULTS will be issued key cards so that they may enter or leave at any time.
- 22.3 CONTRACTOR shall maintain the Transitional Residential Homes in a manner which shall ensure the well-being, protection, health, safety, and comfort of each YOUNG ADULT. Each YOUNG ADULT shall be afforded a reasonable degree of privacy.

#### 23. HANDLING COMPLAINTS

- 23.1 CONTRACTOR shall develop, operate, and maintain procedures for receiving, investigating and responding to provider and participant complaints, including Civil Rights complaints, requests for COUNTY reviews, negative comments and other complaints relating to the TFC.
- 23.2 CONTRACTOR shall maintain a log for identification and response to participants' complaints. When complaints cannot be resolved informally, a system of follow-through shall be instituted which adheres to formal plans for specific actions and strict time deadlines. Responses to complaints shall occur within two (2) business days.
- 23.3 For Civil Rights complaints, refer to Subparagraph 10.6.2 of this Agreement.
- 23.4 CONTRACTOR shall identify issues with potential legal implications, and review any such cases with designated COUNTY staff prior to responding to the complaints.
- 23.5 CONTRACTOR shall provide to the COUNTY, in a form approved by the COUNTY, information pertaining to complaints, as well as the CONTRACTOR's response to any complaints as described above within ten (10) business days of the complaint. CONTRACTOR shall provide a summary of all complaints and/or negative comments as prescribed and on a format approved by COUNTY. Complaints include, but are not limited to, complaints from clients, other contract service providers, community organizations, and the public.

# 24. <u>OUTSIDE CONTACTS</u>

CONTRACTOR shall immediately inform ADMINISTRATOR of any inquiry from an elected official, their representative, participant advocate, or the press, and immediately provide information in order to permit ADMINISTRATOR to respond.

Consult with ADMINISTRATOR prior to initiating contact with a participant advocate or the press.

Inform ADMINISTRATOR prior to initiating contact with an elected official or their representative.

#### 25. QUALTITY CONTROL

During the term of this Agreement, CONTRACTOR shall establish and utilize a comprehensive Quality Control Plan, on a format approved by COUNTY, to monitor the level of program service and quality. The Quality Control Plan shall be updated and resubmitted for COUNTY approval when changes occur. The Quality Control Plan shall include, but not be limited to, the following:

- 25.1 The method for ensuring the services, deliverables, and requirements defined in this Agreement are being provided at or above the COUNTY's level of quality;
- 25.2 The method for assuring that the professional staff rendering services under the contract have the necessary qualifications;
- 25.3 The method for identifying and preventing deficiencies in the quality of service as defined by COUNTY policy;
- 25.4 The method for providing COUNTY with a copy of CONTRACTOR's case reviews, a clear description of, and corrective action taken, to resolve identified problems;
- 25.5 Items/areas to be inspected on either a scheduled or unscheduled basis, how often inspections will be accomplished, and the title of the individual(s) who will perform the inspections;
- 25.6 Specific methods for identifying and preventing deficiencies in the quality of service performed, before the level of performance becomes unacceptable,
- 25.7 Maintenance of a file of all inspections conducted by CONTRACTOR and, if necessary, the corrective action taken; and
- 25.8 Method for continuing services in the event of a strike by the CONTRACTOR's employees or a natural disaster.

#### 26. <u>BUSINESS CONTINUITY PLAN</u>

- 26.1 CONTRACTOR shall provide a written Business Continuity Plan (BCP) that identifies how CONTRACTOR will continue to provide services after a business interruption, including, but not limited to, a strike by CONTRACTOR's employees or a natural disaster. The BCP will include a Disaster Preparedness and Response Plan and will be submitted to COUNTY within thirty (30) days of the commencement of this Agreement. The BCP shall be reviewed, updated, and resubmitted to COUNTY as changes occur.
- 26.2 The Disaster Preparedness and Response Plan shall include, but not be limited to, the following:
- 26.2.1 Evacuation protocols and procedures that include CONTRACTOR's responsibility for the safety, relocation, and tracking of all participants in its care during any disaster event.
- 26.2.2 Notification to be made to ADMINISTRATOR with regard to participants' welfare, including the provision of on-site emergency contact information.
- 26.2.3 Provisions for maintaining court ordered services during a disaster.
  - 26.2.4 Protection and recovery of participants' records.
- 26.2.5 Provision of crisis-response services to participants such as crisis counseling, medical needs, both through the provision of prescribed medications, or through the provision of emergency medical services.
  - 26.2.6 Disaster response training for staff.
  - 26.2.7 Maintenance and review of plan at regular intervals.

## 27. <u>CONTRACTOR PERFORMANCE MONITORING</u>

27.1 The CONTRACTOR's performance will be monitored and reviewed by ADMINISTATOR who will conduct reviews as part of an on-going evaluation of the CONTRACTOR's performance. CONTACTOR shall cooperate with ADMINISTRATOR in

providing the information necessary for performance monitoring.

- 27.2 ADMINISTRATOR may use a variety of inspection methods to evaluate CONTRACTOR's performance, including, but not be limited to, the following:
- 27.2.1 ADMINISTRATOR will inspect CONTRACTOR's cases and applicable data reports to ensure compliance with the outcome objectives;
- 27.2.2 Random sampling of Program activities including a review of case files each month:
  - 27.2.3 Activity checklists and random observations;
- 27.2.4 Inspection of output items on a periodic basis as deemed necessary;
  - 27.2.5 COUNTY computer data system reports;
- 27.2.6 Participant complaints and/or participant questionnaires; and
  - 27.2.7 Service provider complaints or reports.
- 27.3 When it is determined that services were not performed in accordance with this Agreement and/or COUNTY policies during the review period, ADMINISTRATOR may require a corrective action plan. CONTRACTOR shall, within the time period specified in any such corrective action plan, remedy the performance defects.
- 27.4 CONTRACTOR shall cooperate with ADMINISTRATOR in providing the information necessary for performance monitoring, and with authorized State or Federal representatives who may audit Program services.
- 27.5 Performance evaluation meetings will be conducted as deemed necessary by ADMINISTRATOR.

#### 28. STAFF

28.1 All direct service positions are required to have the ability to speak, read and write in English, and in the specified language, (i.e. Spanish or Vietnamese) in which services are to be delivered. At a minimum,

CONTRACTOR shall provide translation services for all languages as needed to ensure all participants are provided services in the language they speak. Additionally, all direct services staff shall have the ability to prepare clear, complete and concise reports in English.

- 28.2 CONTRACTOR's direct service staff shall not live on the site, but will use the office space that is available.
- 28.3 CONTRACTOR's staff shall respect the cultural diversity of each YOUNG ADULT served and provide culturally sensitive direct service employees, as described in Subparagraph 3.4 of this Agreement.
- 28.4 Case Manager staff shall be available on a twenty-four (24) hours basis for crisis intervention and support, which shall include providing each YOUNG ADULT with a twenty-four (24) hour emergency telephone number to assist the YOUNG ADULT in living independently.
- 28.5 CONTRACTOR shall provide direct service staff with a minimum of one (1) hour of individual supervision per week, four (4) hours of group supervision per month, and ensure that they complete six (6) hours of training per quarter in child abuse and adolescent issues and other topics related to Program delivery.
- 28.6 CONTRACTOR shall provide ongoing staff training and assistance to its staff to ensure that all assignments are effectively handled.
- 28.7 CONTRACTOR shall provide staff training in understanding cultural differences among YOUNG ADULTs to ensure that staff recognize and effectively intervenes to overcome any language and/or cultural barriers to employment that may be evident.
- 28.8 CONTRACTOR shall provide a training program designed to educate employees who work directly with YOUNG ADULTS about the characteristics of THP+ participants. The training shall be designed to ensure that these employees are able to adequately supervise and counsel YOUNG ADULTS and

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provide them with ILS training.

28.9 CONTRACTOR shall employ staff that serve as role models and support to YOUNG ADULTs.

 $28.10\ \textsc{CONTRACTOR}$  shall maintain a log of in-house training activities and participants. This log shall be made available to the ADMINISTRATOR upon request.

CONTRACTOR shall provide the following described Full Time Equivalent (FTE) staff positions:

#### 28.11 One (1) FTE Program Supervisor

#### Duties:

28.11.1 Recruit, hire and train staff.

28.11.2 Conduct interview and screening of referred YOUNG

ADULT.

28.11.3 Provide weekly and monthly supervision,

28.11.4 Conduct on-going staff evaluations.

28.11.5 Submit all reports as requested by ADMINISTRATOR.

28.11.6 Be on-call twenty-four (24) hours a day.

28.11.7 Maintain collaborative relationships with outside partner agencies, County staff, and TFC contracted service providers.

## Qualifications:

Master's degree in social work, psychology, counseling or related field; and one (1) to two (2) years of progressively responsible social work casework experience in a public or private organization. Must be at least twenty-one (21) years of age. Must possess a valid California driver's license with proof of insurance, a basic understanding of adolescent and child abuse issues, and experience in assigning and monitoring of other's work.

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#### 28.12 Seven (7) FTE Case Managers:

The Case Manager staff shall be scheduled to provide awake supervision 24 hours per day, seven days per week. The work shifts shall be 7:00 a.m. to 3:00 p.m., 3:00 p.m. to 11:00 p.m., and 11:00 p.m. to 7:00 a.m. The Case Manager shall be responsible for performing the following duties:

- 28.12.1 Participate in program development.
- 28.12.2 Facilitate application and intake process.
- 28.12.3 Assist YOUNG ADULTS through the move-in and orientation process.
- 28.12.4 Attend weekly THP+ staff meeting and community building THP+ participant meetings.
  - 28.12.5 Facilitate monthly support group meetings.
- 28.12.6 Implement YOUNG ADULTS treatment plans as devised by the team.
- 28.12.7 Support each YOUNG ADULT in developing and meeting the TILP goals.
- 28.12.8 Coordinate the transportation of each YOUNG ADULT to medical appointments and any emergencies as needed.
- 28.12.9 Maintain accurate records and reports on a daily basis (i.e., intake information, personal logs, treatment notes, staff communication log, termination assessment, incident and runaway reports, behavioral health contacts).
  - 28.12.10 Match YOUNG ADULT with a mentor when appropriate.
  - 28.12.11 Supervise mentors.
  - 28.12.12 Coordinate medical and dental needs of YOUNG ADULT.
  - 28.12.13 Be on-call twenty-four (24) hours a day.
  - 28.12.14 Coordinate after-care support for YOUNG ADULTs.
  - 28.12.15 Maintain frequent and consistent contact with

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representatives of all involved agencies.

#### Qualifications:

Bachelor's degree in social work, psychology, human services or related field with one (1) to two (2) years' experience in working in a human services field. Must be at least twenty-one (21) years of age. Must possess a valid California driver's license with proof of insurance, must possess a basic understanding of adolescent and child abuse issues.

#### 28.13 (.50 FTE) Administrative Assistant

Duties:

28.13.1 Answer phones.

28.13.2 Maintain office equipment.

28.13.3 Stock office supplies.

28.13.4 Assist staff as needed.

#### Qualifications:

High School diploma and be a minimum of twenty-one (21) years of age.

#### 28.14 (1.00 FTE) Education Specialist

#### Duties:

28.14.1 Meet with all YOUNG ADULTs who need educational guidance.

28.14.2 Follow up on a monthly basis to advise and monitor YOUNG ADULT's progress.

28.14.3 Partner with foster youth services and the educational system to ensure that YOUNG ADULTs pursing a High School diploma, GED, or High School Proficiency Certificate are receiving the support they need to succeed.

28.14.4 Provide technical assistance with college or postsecondary education applications, enrollment processes, financial aide,

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scholarships, etc.

28.14.5 Organize school tours and interviews.

28.14.6 Maintain accurate records and reports on a daily basis (i.e., educational needs, follow up services, achievements, etc.).

28.14.7 Maintain frequent and consistent contact with representatives of all involved agencies.

#### Qualifications:

Bachelor's degree in social work, psychology, human services or related field with one (1) to two (2) years' experience in working in a human services field. Must be at least twenty-one (21) years of age. Must possess a valid California driver's license with proof of insurance, must possess a basic understanding of adolescent and child abuse issues.

#### 28.15 (1.00 FTE) Employment Specialist

#### Duties:

28.15.1 Assist YOUNG ADULTs with job readiness training and support including linkages to Workforce Investment Act partners, One-Stop Centers, mentor programs, and other appropriate employment resources.

28.15.2 Assist YOUNG ADULTs in obtaining employment and build their employment skills in order to retain their jobs.

28.15.3 Coach YOUNG ADULTs on job applications, resume, and interviewing skills.

28.15.4 Identify any barriers to employment and evaluate the need for referrals to other service providers in the community.

28.15.5 Monitor progress and maintain accurate records and reports as needed (i.e., training sessions, interviews, hours worked, etc.)

## <u>Qualifications</u>:

28.15.6 Bachelor's degree in social work, psychology, human services or related field with one (1) to two (2) years' experience in working

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in a human services field. Must be at least twenty-one (21) years of age. Must possess a valid California driver's license with proof of insurance, must possess a basic understanding of adolescent and child abuse issues.

#### 28.16 (.25 FTE) Bookkeeper/Accounting Clerk

#### Duties:

28.16.1 Prepare accounting summaries of contract expenditures at month-end.

28.16.2 Prepare bi-weekly payroll from approved time sheets to payroll supervisor.

28.16.3 Obtain contract billing information from Program Supervisor and prepare monthly claims for reimbursement from COUNTY.

28.16.4 Prepare accounts receivables for Chief Accountant.

28.16.5 Prepare the payable checks from approved invoices and present for signature.

28.16.6 Prepare signed checks for mailing to vendors.

28.16.7 Prepare other bookkeeping functions as directed by Chief Accountant.

#### Qualifications:

Minimum two (2) years of computer experience including payroll, accounts payable, and general ledger. Ability to operate ten key calculator by touch. Must be proficient in Microsoft Office, Excel and Word software. Must have a minimum six (6) units of general bookkeeping or related field.

## 28.17 <u>Adult Mentor (Volunteer)</u>

#### Duties:

20.5.1 Participate in a volunteer training and pass background check through a criminal clearance, child abuse index check, Department of Motor Vehicles clearance, and must provide two (2) references

prior to having any contact with YOUNG ADULT. 1 20.5.2 Assist YOUNG ADULT with building community 2 relationships. 3 Qualifications: 4 Minimum one (1) year experience in working with at-risk 5 transitional aged youth. Must attend mentor orientation for the rules and 6 regulations of the Transitional Residential Homes Services Program and for an 7 understanding of the mentor and YOUNG ADULT relationship and YOUNG ADULTs' 8 background. 9 /// 10 /// 11 12 /// 13 /// /// 14 /// 15 /// 16 /// 17 18 /// /// 19 /// 20 /// 21 /// 22 /// 23 /// 24 /// 25 /// 26 /// 27 ///

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