AGREEMENT FOR PROVISION OF POST CUSTODY RE-ENTRY SERVICES **BETWEEN** COUNTY OF ORANGE **AND** «UCNAME» JULY 1, 20122011 THROUGH JUNE 30, 20132012 THIS AGREEMENT entered into this 1st day of July 20122011, which date is enumerated for purposes of reference only, is by and between the COUNTY OF ORANGE (COUNTY) and «UCNAME», a California Non-Profit «CORPORATION» (CONTRACTOR). This Agreement shall be administered by the County of Orange Health Care Agency (ADMINISTRATOR). WITNESSETH: WHEREAS, COUNTY wishes to contract with CONTRACTOR for the provision of Post Custody Re-Entry Services for Substance Abusers described herein to the residents of Orange County; and WHEREAS, CONTRACTOR is agreeable to the rendering of such services on the terms and conditions hereinafter set forth: NOW, THEREFORE, IT IS MUTUALLY AGREED AS FOLLOWS: // // | // // 

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1	REFERENCED CONTRACT PROVISIONS			
2	<b>Term:</b> July 1, <u>2011</u> 2012 through June 30, <u>2012</u> 2013			
3	Aggregate Maximum Obligation:			
5				
6	Service Catego	orv		
7		aale Offender Treatment Program Post Cu	stody Re-Entry	\$ <u>78,683</u> 300,000
8	Services			
9	— FOTP Post Custody Re Entry Services 68,683			
10		ve Court Initiative (CDCI) Post Custody I REGATE MAXIMUM OBLIGATION:	Re-Entry Services	<u>266,300</u> <del>310,000</del> \$344,983 <del>678,683</del>
11	TOTALAGGI	NEGITE WITH WORLD OBLIGHTION.		φ <u>3++,203</u> 070,003
12		4 E 6 6 :		
13	Basis for Reimbur	rsement: Fee-for-Service		
14	Payment Method:	Fee-for-Service		
15 16	Notices to COUNT	ΓY and CONTRACTOR:		
17	Tionees to Cooking	T and CONTRACTOR.		
18	COUNTY:	County of Orange		
19		Health Care Agency Contract Development and Management	·	
20		405 West 5th Street, Suite 600	•	
21		Santa Ana, CA 92701-4637		
22	CONTRACTOR:	«ATTN»		
23		«LCNAME»		
24		«ADDRESS» «CITYSTATEZIP»		
25		well is interest w		
26	CONTRACTOR'S	s Insurance Coverages:		
27 28	Coverage		Minimum Limits	
29			<u> </u>	
30	Commercial General	al Liability	\$1,000,000 per occurr \$2,000,000 aggregate	ence
31			\$2,000,000 aggregate	
32		ty, including coverage	\$1,000,000 per occurre	ence
33	for owned, non-ov	wned and hired vehicles		
34	Workers' Compens	ation	Statutory	
35	Employer's Liabilit	v Insurance	\$1,000,000 per occurre	ence
36		-	•	
37	Professional Liability Insurance \$1,000,000 per claims made or			

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1		I. <u>ACRONYMS ALTERATION OF TERMS</u>	
2	The following	standard definitions are for reference purposes only and may or may not apply in their	
3	entirety throughout this Agreement:		
4	A. ADP	Alcohol and Drug Program	
5	B. ARRA	American Recovery and Reinvestment Act	
6	C. ASI	Addiction Severity Index	
7	D. ASRS	Alcohol and Drug Programs Reporting System	
8	E. BJA	Bureau of Justice Administration	
9	F. CAF	Client Admit Form	
10	G. CalOMS	California Outcomes Measurement System	
11	H. CAP	Corrective Action Plan	
12	I. CCC	California Civil Code	
13	J. CCR	California Code of Regulations	
14	K. CDC	California Department of Corrections	
15	L. CDCI	Comprehensive Drug Court Implementation	
16	M. CESI	Client Evaluation of Self at Intake	
17	N. CEST	Client Evaluation of Self and Treatment	
18	O. CFR	Code of Federal Regulations	
19	P. CHPP	COUNTY HIPAA Policies and Procedures	
20	Q. CHS	Correctional Health Services	
21	R. CIW	California Institute for Women	
22	S. DATAR	Drug Abuse Treatment Access Report	
23	T. D/MC	Drug/Medi-Cal	
24	U. DHCS	Department of Health Care Services	
25	V. DPFS	Drug Program Fiscal Systems	
26	W. DRS	Designated Record Set	
27	X. FOTP	Female Offender Treatment Program	
28	Y. FTE	Full Time Equivalent	
29	Z. HCA	Health Care Agency	
30	AA. HHS	Health and Human Services	
31	AB. HIPAA	Health Insurance Portability and Accountability Act	
32	AC. HIV	Human Immunodeficiency Virus	
33	AD. HSC	California Health and Safety Code	
34	AE. IRIS	Integrated Records and Information System	
35	AF. MHP	Mental Health Plan	
36	AG. NIATx	Network for Improvement for Addiction Treatment Model	
37	AH. OCJS	Orange County Jail System	

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1	AI. OCPD	Orange County Probation Department
2	AJ. OCR	Office for Civil Rights
3	AK. OCSD	Orange County Sheriff's Department
4	AL. OIG	Office of Inspector General
5	AM. OMB	Office of Management and Budget
6	AN. OPM	Federal Office of Personnel Management
7	AO. PADSS	Payment Application Data Security Standard
8	AP. PC	State of California Penal Code
9	AQ. PCI DSS	Payment Card Industry Data Security Standard
10	AR. PHI	Protected Health Information
11	AS. PII	Personally Identifiable Information
12	AT. PRA	Public Record Act
13	AU. PSN	Parole Services Network
14	AV. SSI	Supplemental Security Income
15	AW. TB	Tuberculosis
16	AX. USC	United States Code
17	AY. WIC	State of California Welfare and Institutions Code
1 /	1111	State of Camerina in Charles and Institutions Court

# II. ALTERATION OF TERMS

This Agreement, together with Exhibit A, attached hereto and incorporated herein by reference, fully expresses all understanding of COUNTY and CONTRACTOR with respect to the subject matter of this Agreement, and shall constitute the total Agreement between the parties for these purposes. No addition to, or alteration of, the terms of this Agreement, whether written or verbal, shall be valid unless made in writing and formally approved and executed by both parties.

### H. ASSIGNMENT OF DEBTS

Unless this Agreement is followed without interruption by another Agreement between the parties hereto for the same services and substantially the same scope, at the termination of this Agreement, CONTRACTOR shall assign to COUNTY any debts owing to CONTRACTOR by or on behalf of persons receiving services pursuant to this Agreement. CONTRACTOR shall immediately notify by mail each of these persons, specifying the date of assignment, the County of Orange as assignee, and the address to which payments are to be sent. Payments received by CONTRACTOR from or on behalf of said persons, shall be immediately given to COUNTY.

### III. COMPLIANCE

A. COMPLIANCE PROGRAM — ADMINISTRATOR has established a Compliance Program for the purpose of ensuring adherence to all rules and regulations related to federal and state health care

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1 programs.

- 1. ADMINISTRATOR shall ensure that CONTRACTOR is made aware of the relevant policies and procedures relating to ADMINISTRATOR's Compliance Program.
- 2. Covered Individuals includes all contractors, subcontractors, agents, and other persons who provide health care items or services or who perform billing or coding functions on behalf of HCA. Notwithstanding the above, this term does not include part-time or per diem employees, contractors, subcontractors, agents, and other persons who are not reasonably expected to work more than one hundred sixty (160) hours per year; except that any such individuals shall become Covered Individuals at the point when they work more than one hundred sixty (160) hours during the calendar year. CONTRACTOR shall ensure that all Covered Individuals

  2. CONTRACTOR shall ensure that that its employees, subcontractors, interns, volunteers, and members of Board of Directors or duly authorized agents, if appropriate, ("Covered Individuals") relative to this Agreement are made aware of ADMINISTRATOR's Compliance Program and related policies and procedures.
- 3. CONTRACTOR has the option to adhere to ADMINISTRATOR's Compliance Program or establish its own, provided CONTRACTOR's Compliance Program has been approved verified to include all required elements by ADMINISTRATOR's Compliance Officer as described in subparagraphs Subparagraphs A.4., A.5., A.6., and A.7. below.
- 4. If CONTRACTOR elects to have its own Compliance Program then it shall submit a copy of its Compliance Program and relevant policies and procedures to ADMINISTRATOR within thirty (30) calendar days of award of this Agreement.
- 5. ADMINISTRATOR's Compliance Officer shall determine if CONTRACTOR's Compliance Program is accepted contains all required elements. CONTRACTOR shall take necessary action to meet said standards or shall be asked to acknowledge and agree to the ADMINISTRATOR's Compliance Program if the ADMINISTRATOR's Compliance Program does not contain all required elements.
- 6. Upon approval of CONTRACTOR's Compliance Program by written confirmation from ADMINISTRATOR's Compliance Officer that the CONTRACTOR's Compliance Program contains all required elements, CONTRACTOR shall ensure that its employees, subcontractors, interns, volunteers, and members of Board of Directors or duly authorized agents, if appropriate, ("all Covered Individuals") relative to this Agreement are made aware of CONTRACTOR's Compliance Program and related policies and procedures.

7. Failure of CONTRACTOR to submit its Compliance Program and relevant policies and procedures shall constitute a material breach of this Agreement. Failure to cure such breach within sixty (60) calendar days of such notice from ADMINISTRATOR shall constitute grounds for termination of

this Agreement as to the non-complying party.

- B. SANCTION SCREENING CONTRACTOR shall screen all Covered Individuals employed or retained to provide services related to this Agreement to ensure that they are not designated as "Ineligible Persons," as defined hereunder. Screening shall be conducted against the General Services Administration's List of Parties Excluded from Federal Programs—and the Health and Human Services/Office of Inspector General OIG List of Excluded Individuals/Entities, and Medi-CAL Suspended and Ineligible List.
  - 1. Ineligible Person shall be any individual or entity who:
- a. is currently excluded, suspended, debarred or otherwise ineligible to participate in the federal health care programs; or
- b. has been convicted of a criminal offense related to the provision of health care items or services and has not been reinstated in the federal health care programs after a period of exclusion, suspension, debarment, or ineligibility.
- CONTRACTOR shall screen prospective Covered Individuals prior to hire or engagement.
   CONTRACTOR shall not hire or engage any Ineligible Person to provide services relative to this Agreement.
- 3. CONTRACTOR shall screen all current Covered Individuals and subcontractors semi-annually January and July to ensure that they have not become Ineligible Persons. CONTRACTOR shall also request that its subcontractors use their best efforts to verify that they are eligible to participate in all federal and State of California health programs and have not been excluded or debarred from participation in any federal or state health care programs, and to further represent to CONTRACTOR that they do not have any Ineligible Person in their employ or under contract.
- 4. Covered Individuals shall be required to disclose to CONTRACTOR immediately any debarment, exclusion or other event that makes the Covered Individual an Ineligible Person. CONTRACTOR shall notify ADMINISTRATOR immediately upon such disclosure.
- 5. CONTRACTOR acknowledges that Ineligible Persons are precluded from providing federal and state funded health care services by contract with COUNTY in the event that they are currently sanctioned or excluded by a federal or state law enforcement regulatory or licensing agency. If CONTRACTOR becomes aware that a Covered Individual has become an Ineligible Person, CONTRACTOR shall remove such individual from responsibility for, or involvement with, COUNTY business operations related to this Agreement.
- 6. CONTRACTOR shall notify ADMINISTRATOR immediately if a Covered Individual or entity is currently excluded, suspended or debarred, or is identified as such after being sanction screened. Such individual or entity shall be immediately removed from participating in any activity associated with this AGREEMENT. Agreement. ADMINISTRATOR will determine if any appropriate repayment is necessary from or sanction CONTRACTOR for services provided by ineligible person or individual.
  - 7. CONTRACTOR shall promptly return any overpayments within in forty-five (45) days after

the overpayment is verified by the ADMINISTRATOR.

- C. COMPLIANCE TRAINING ADMINISTRATOR shall make General Compliance Training and Provider Compliance Training, where appropriate, available to Covered Individuals.
- 1. <u>CONTRACTOR shall use its best efforts to encourage completion by Covered Individuals;</u> provided, however, that at a minimum CONTRACTOR shall assign at least one (1) designated representative to complete all Compliance Trainings when offered.
- 2. Such training will be made available to Covered Individuals within thirty (30) calendar days of employment or engagement.
  - 23. Such training will be made available to each Covered Individual annually.
- 34. Each Covered Individual attending training shall certify, in writing, attendance at compliance training. CONTRACTOR shall retain the certifications. Upon written request by ADMINISTRATOR, CONTRACTOR shall provide copies of the certifications.
- D. CODE OF CONDUCT ADMINISTRATOR has developed a Code of Conduct for adherence by ADMINISTRATOR's employees and contract providers.
- 1. ADMINISTRATOR shall ensure that CONTRACTOR is made aware of ADMINISTRATOR's Code of Conduct.
- 2. CONTRACTOR shall ensure that its employees, subcontractors, interns, volunteers, and members of Board of Directors or duly authorized agents, if appropriate, ("Covered Individuals")all Covered Individuals relative to this Agreement are made aware of ADMINISTRATOR's Code of Conduct.
- 3. CONTRACTOR has the option to adhere to ADMINISTRATOR's Code of Conduct or establish its own provided CONTRACTOR's Code of Conduct has been approved by ADMINISTRATOR's Compliance Officer as described in subparagraphs Subparagraphs D.4., D.5., D.6., D.7., and D.8. below.
- 4. If CONTRACTOR elects to have its own Code of Conduct, then it shall submit a copy of its Code of Conduct to ADMINISTRATOR within thirty (30) calendar days of award of this Agreement.
- 5. ADMINISTRATOR's Compliance Officer shall determine if CONTRACTOR's Code of Conduct is accepted. CONTRACTOR shall take necessary action to meet said standards or shall be asked to acknowledge and agree to the ADMINISTRATOR's Code of Conduct.
- 6. Upon approval of CONTRACTOR's Code of Conduct by —ADMINISTRATOR, CONTRACTOR shall ensure that its employees, subcontractors, interns, volunteers, and members of Board of Directors or duly authorized agents, if appropriate, ("all Covered Individuals") relative to this Agreement are made aware of CONTRACTOR's Code of Conduct.
- 7. If CONTRACTOR elects to adhere to ADMINISTRATOR's Code of Conduct then CONTRACTOR shall submit to ADMINISTRATOR a signed acknowledgement and agreement that CONTRACTOR shall comply with ADMINISTRATOR's Code of Conduct.

8. Failure of CONTRACTOR to timely submit the acknowledgement of ADMINISTRATOR's Code of Conduct shall constitute a material breach of this Agreement, and failure to cure such breach within sixty (60) calendar days of such notice from ADMINISTRATOR shall constitute grounds for termination of this Agreement as to the non-complying party.

D.E. MEDICAL BILLING, CODING, AND DOCUMENTATION COMPLIANCE STANDARDS

- 1. CONTRACTOR shall take reasonable precaution to ensure that the coding of health care claims, billings and/or invoices for same are prepared and submitted in an accurate and timely manner and are consistent with federal, state and county laws and regulations.
- 2. CONTRACTOR shall not submit any false, fraudulent, inaccurate and/or fictitious claims for payment or reimbursement of any kind.
- 3. CONTRACTOR shall bill only for those eligible services actually rendered which are also fully documented. When such services are coded, CONTRACTOR shall use accurate billing codes which accurately describes the services provided and must ensure compliance with all billing and documentation requirements.
- 4. CONTRACTOR shall act promptly to investigate and correct any problems or errors in coding of claims and billing, if and when, any such problems or errors are identified.

# IV. <u>CONFIDENTIALITY</u> <u>CONFIDENTIALITY</u>

- [rg8] A. CONTRACTOR shall maintain the confidentiality of all records, including billings and any audio and/or video recordings, in accordance with all applicable federal, state and county codes and regulations, including 42 United States Code USC 290dd-2 (Confidentiality of Records), as they now exist or may hereafter be amended or changed.
- B. Prior to providing any services pursuant to this Agreement, all CONTRACTOR members of the Board of Directors or its designee or authorized agent, employees, consultants, subcontractors, volunteers and interns shall agree, in writing, with CONTRACTOR to maintain the confidentiality of any and all information and records which may be obtained in the course of providing such services. The agreement shall specify that it is effective irrespective of all subsequent resignations or terminations of CONTRACTOR members of the Board of Directors or its designee or authorized agent, employees, consultants, subcontractors, volunteers and interns.
- C. CONTRACTOR shall have in effect a system to protect patient records from inappropriate disclosure in connection with activity funded under this Agreement. This system shall include provisions for employee education on the <u>confidentiality</u> requirements, and the fact that disciplinary action may occur upon inappropriate disclosure. CONTRACTOR agrees to implement administrative, physical, and technical safeguards that reasonably and appropriately protect the confidentiality, integrity, and availability of all confidential information that it creates, receives, maintains or transmits. CONTRACTOR shall provide COUNTY with information concerning such safeguards.

D. CONTRACTOR agrees to mitigate, to the extent practicable, any harmful effect that is known to CONTRACTOR, or its subcontractors or agents in violation of the applicable state and federal regulations regarding confidentiality.

— E.—CONTRACTOR shall monitor compliance with the above provisions on confidentiality and security, and shall include them in all subcontracts.

— F. CONTRACTOR shall notify ADMINISTRATOR within twenty four (24) hours during a work week, of any suspected or actual breach of computer system security, if the security breach would require notification under California Civil Code §1798.82.

### V. COST REPORT

- A. CONTRACTOR shall submit a Cost Report to COUNTY no later than forty-five (45) calendar days following termination of this Agreement. CONTRACTOR shall prepare the Cost Report in accordance with all applicable federal, state and county requirements—and—generally accepted accounting principles—and the Special Provisions Paragraph of this Agreement. CONTRACTOR shall allocate direct and indirect costs to and between programs, cost centers, services, and funding sources in accordance with such requirements and consistent with prudent business practice, which costs and allocations shall be supported by source documentation maintained by CONTRACTOR, and available at any time to ADMINISTRATOR upon reasonable notice.
- 1. If CONTRACTOR fails to submit an accurate and complete Cost Report within the time period specified above, ADMINISTRATOR shall have sole discretion to impose one or both of the following:
- a. CONTRACTOR may be assessed a late penalty of one five hundred dollars (\$100\u00ed000) for each business day after the above specified due date that the accurate and complete Cost Report is not submitted. Imposition of the late penalty shall be at the sole discretion of the ADMINISTRATOR. The late penalty shall be assessed separately on each outstanding Cost Report due COUNTY by CONTRACTOR.
- b. ADMINISTRATOR may withhold or delay any or all payments due CONTRACTOR pursuant to any or all agreements between COUNTY and CONTRACTOR until such time that the Cost Report is delivered to ADMINISTRATOR.
- 2. CONTRACTOR may request, in advance and in writing, an extension of the due date of the Cost Report setting forth good cause for justification of the request. Approval of such requests shall be at the sole discretion of ADMINISTRATOR and shall not be unreasonably denied. In no case shall extensions be granted for more than seven (7) calendar days.
- 3. In the event that CONTRACTOR does not submit an accurate and complete Cost Report within one hundred and eighty (180) calendar days following the termination of this Agreement, and CONTRACTOR has not entered into a subsequent or new agreement for any other services with

COUNTY, then all amounts paid to CONTRACTOR by COUNTY during the term of thethis Agreement shall be immediately reimbursed to COUNTY.

- B. The Cost Report shall be the final financial and statistical report submitted by CONTRACTOR to COUNTY, and shall serve as the basis for final settlement to CONTRACTOR. CONTRACTOR shall document that costs are reasonable and allowable and directly or indirectly related to the services to be provided hereunder. The Cost Report shall be the final financial record for subsequent audits, if any.
- C. Final settlement shall be based upon the actual and reimbursable costs for services hereunder, less applicable revenues and late penalty, not to exceed COUNTY's Maximum Obligation as set forth in the Referenced Contract Provisions of this Agreement. CONTRACTOR shall not claim expenditures to COUNTY which are not reimbursable pursuant to applicable federal, state and county laws, regulations and requirements. Any payment made by COUNTY to CONTRACTOR, which is subsequently determined to have been for an unreimbursable expenditure or service, shall be repaid by CONTRACTOR to COUNTY in cash, or other authorized form of payment, within thirty (30) calendar days of submission of the Cost Report or COUNTY may elect to reduce any amount owed CONTRACTOR by an amount not to exceed the reimbursement due COUNTY.
- D. If the Cost Report indicates the actual and reimbursable costs of services provided pursuant to this Agreement, less applicable revenues and late penalty, are lower than the aggregate of interim monthly payments to CONTRACTOR, CONTRACTOR shall remit the difference to COUNTY. Such reimbursement shall be made, in cash, or other authorized form of payment, with the submission of the Cost Report. If such reimbursement is not made by CONTRACTOR within thirty (30) calendar days after submission of the Cost Report, COUNTY may, in addition to any other remedies, reduce any amount owed CONTRACTOR by an amount not to exceed the reimbursement due COUNTY.
- E. If the Cost Report indicates the actual and reimbursable costs of services provided pursuant to this Agreement, less applicable revenues and late penalty, are higher than the aggregate of interim monthly payments to CONTRACTOR, COUNTY shall pay CONTRACTOR the difference, provided such payment does not exceed the Maximum Obligation of COUNTY.

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F. The All Cost Report Reports shall contain the following attestation, which may be typed directly on or attached to the Cost Report:

1	"I HEREBY CERTIFY that I have executed the accompanying Cost Report and
2	supporting documentation prepared by for the cost report period
3	beginning and ending and that, to the best of my
4	knowledge and belief, costs reimbursed through this Agreement are reasonable and
5	allowable and directly or indirectly related to the services provided and that this Cost
6	Report is a true, correct, and complete statement from the books and records of
7	(provider name) in accordance with applicable instructions, except as noted. I also
8	hereby certify that I have the authority to execute the accompanying Cost Report.
9	
10	Signed
11	Name
12	Title
13	Date"
14	
15	VI. <u>DELEGATION, ASSIGNMENT AND SUBCONTRACTS</u>
16	A. CONTRACTOR may not delegate the obligations hereunder, either in whole or in part, without
17	prior written consent of COUNTY; provided, however, obligations undertaken by CONTRACTOR
18	pursuant to this Agreement may be carried out by means of subcontracts, provided such subcontracts are
19	approved in advance, in writing by ADMINISTRATOR, meet the requirements of this Agreement as
20	they relate to the service or activity under subcontract, and include any provisions that
21	ADMINISTRATOR may require. <u>ADMINISTRATOR may revoke the approval of a subcontract upon</u>
22	five (5) calendar days written notice to CONTRACTOR if subcontract fails to meet the requirements of
23	this Agreement or any provisions that ADMINISTRATOR has required. No subcontract shall terminate
24	or alter the responsibilities of CONTRACTOR to COUNTY pursuant to this Agreement.
25	CONTRACTOR may not assign the rights hereunder, either in whole or in part, without the prior written
26	consent of COUNTY. ADMINISTRATOR may disallow, from payments otherwise due
27	CONTRACTOR, amounts claimed for subcontracts not approved in accordance with this paragraph.
28	B. CONTRACTOR may not assign the rights hereunder, either in whole or in part, without the
29	prior written consent of COUNTY. B.—For CONTRACTORS which are nonprofit corporations,
30	any change from a nonprofit corporation to any other corporate structure of CONTRACTOR, including
31	a change in more than fifty percent (50%) of the composition of the Board of Directors within a two (2)
32	month period of time, shall be deemed an assignment for purposes of this paragraph. Any attempted
33	assignment or delegation in derogation of this paragraph shall be void.
34	C CONTRACTOR was not assist the rights because day side of a sub-law in such as side of the such as
35	C. CONTRACTOR may not assign the rights hereunder, either in whole or in part, without the
36	<u>prior written consent of COUNTY.</u> —For CONTRACTORS which are for-profit organizations,
37 l	any change in the business structure, including but not limited to, the sale or transfer of more than ten

percent (10%) of the assets or stocks of CONTRACTOR, change to another corporate structure, including a change to a sole proprietorship, or a change in fifty percent (50%) or more of CONTRACTOR's directors at one time shall be deemed an assignment pursuant to this paragraph. Any attempted assignment or delegation in derogation of this paragraph shall be void.

### VII. EMPLOYEE ELIGIBILITY VERIFICATION

CONTRACTOR warrants that it shall fully comply with all federal and state statutes and regulations regarding the employment of aliens and others and to ensure that employees, subcontractors and consultants performing work under this Agreement meet the citizenship or alien status requirement set forth in federal statutes and regulations. CONTRACTOR shall obtain, from all employees, subcontractors and consultants performing work hereunder, all verification and other documentation of employment eligibility status required by federal or state statutes and regulations including, but not limited to, the Immigration Reform and Control Act of 1986, 8 U.S.C.USC §1324 et seq., as they currently exist and as they may be hereafter amended. CONTRACTOR shall retain all such documentation for all covered employees, subcontractors and consultants for the period prescribed by the law.

### VIII. EQUIPMENT

A. Unless otherwise specified in writing by ADMINISTRATOR, Equipment is defined as moveableall property of a relatively permanent Relatively Permanent nature with significant value, purchased in whole or in part by Administrator to assist in performing the services described in this Agreement. "Relatively Permanent" is defined as having a useful life of one year or longer. Equipment which costs \$5,000 or over, including sales taxes, freight charges—sales taxes, and other taxes, and installation costs are considered Fixed defined as Capital Assets. Equipment which cost less than costs between \$600 and \$5,000, including sales taxes, freight charges, sales taxes and other taxes, and installation costs are considered Minor Equipment or defined as Controlled Assets. Equipment. Controlled Equipment includes, but is not limited to audio/visual equipment, computer equipment, and lab equipment. The cost of Equipment purchased, in whole or in part, with funds paid pursuant to this Agreement shall be depreciated according to generally accepted accounting principles.

- B. CONTRACTOR shall obtain ADMINISTRATOR's prior written approval to purchase any Equipment with funds paid pursuant to this Agreement. Upon delivery of Equipment, CONTRACTOR shall forward to ADMINISTRATOR, copies of the purchase order, receipt, and other supporting documentation, which includes delivery date, unit price, tax, shipping and serial numbers.
- CONTRACTOR shall request an applicable asset tag for said Equipment and shall include each purchased asset in an Equipment inventory.
  - C. Upon ADMINISTRATOR's prior written approval, CONTRACTOR may expense to COUNTY

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the cost of specified items of the approved Equipment purchased by CONTRACTOR. To "expense," in relation to Equipment, means to charge the full proportionate cost of Equipment in the fiscal year in which it is purchased. Title of expensed Equipment shall be vested with COUNTY and the Equipment shall be deemed to be "Loaned Equipment" while in the possession of CONTRACTOR.

- D. CONTRACTOR shall maintain an inventory of all Equipment purchased in whole or in part with funds paid through this Agreement, including date of purchase, purchase price, serial number, model and type of Equipment. Such inventory shall be available for review by ADMINISTRATOR, and shall include the original purchase date and price, useful life, and balance of depreciated Equipment cost, if any.
- E. CONTRACTOR shall cooperate with ADMINISTRATOR in conducting periodic physical inventories of Loaned all Equipment. Equipment shall be tagged with a COUNTY issued tag. Upon demand by ADMINISTRATOR, CONTRACTOR shall return any or all Loaned Equipment to COUNTY.
- F. CONTRACTOR must report any loss or theft of Loaned-Equipment in accordance with the procedure approved by ADMINISTRATOR and the Notices paragraph Paragraph of this Agreement. In addition, CONTRACTOR must complete and submit to ADMINISTRATOR a notification form when items of Loaned Equipment are moved from one location to another or returned to COUNTY as surplus.
- G. Unless this Agreement is followed without interruption by another agreement between the parties for substantially the same type and scope of services, at the termination of this Agreement for any cause, CONTRACTOR shall return to COUNTY all Loaned Equipment purchased with funds paid through this Agreement.
- H. CONTRACTOR shall maintain and administer a sound business program for ensuring the proper use, maintenance, repair, protection, insurance, and preservation of COUNTY Loaned Equipment.
  - I.—Equipment purchases shall not exceed \$50,000 annually.

# IX. FACILITIES, PAYMENTS AND SERVICES

- A. CONTRACTOR agrees to provide the services, staffing, facilities, and supplies in accordance with Exhibit A to this Agreement. COUNTY shall compensate, and authorize, when applicable, said services. CONTRACTOR shall operate continuously throughout the term of this Agreement with at least the minimum number and type of staff which meet applicable federal and state requirements, and which are necessary for the provision of the services hereunder.
- B. In the event that CONTRACTOR is unable to provide services, staffing, facilities, or supplies, ADMINISTRATOR may, at its sole discretion, reduce the Total Maximum Obligation. The reduction to the Total Maximum Obligation shall be in an amount proportionate to the number of days in which CONTRACTOR was determined to be unable to provide services, staffing, facilities or supplies.

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X. <u>INDEMNIFICATION AND INSURANCE</u>

- A. CONTRACTOR agrees to indemnify, defend with counsel approved in writing by COUNTY, and hold COUNTY, its elected and appointed officials, officers, employees, agents and those special districts and agencies for which COUNTY's Board of Supervisors acts as the governing Board ("(COUNTY INDEMNITEES")) harmless from any claims, demands or liability of any kind or nature, including but not limited to personal injury or property damage, arising from or related to the services, products or other performance provided by CONTRACTOR pursuant to this Agreement. If judgment is entered against CONTRACTOR and COUNTY by a court of competent jurisdiction because of the concurrent active negligence of COUNTY or COUNTY INDEMNITEES, CONTRACTOR and COUNTY agree that liability will be apportioned as determined by the court. Neither party shall request a jury apportionment.
- B. Without limiting CONTRACTOR's indemnification, it is agreed that CONTRACTOR shall maintain in force at all times during the term of this Agreement a policy, or policies, of insurance covering its operations as specified in the Referenced Contract Provisions of this Agreement.
- C. All insurance policies except Workers' Compensation and Employer's Liability, and Professional Liability shall contain the following clauses:
- 1. "The County of Orange is included as an additional insured with respect to the operations of the named insured performed under contract with the County of Orange."
- 2. "It is agreed that any insurance maintained by the County of Orange shall apply in excess of, and not contribute with, insurance provided by this policy."
- 3. "This insurance shall not be canceled, limited or non-renewed until after thirty (30) calendar days written notice has been given to Orange County HCA/Contract Development and Management, 405 West 5th Street, Suite 600, Santa Ana, CA 92701-4637."
- D. Certificates of insurance and endorsements evidencing the above coverages and clauses shall be mailed to COUNTY as referenced in the Referenced Contract Provisions of this Agreement.
- E. All insurance policies required by this contract shall waive all rights of subrogation against the County of Orange and members of the Board of Supervisors, its elected and appointed officials, officers, agents and employees when acting within the scope of their appointment or employment.
- F. Unless waived by ADMINISTRATOR, the policy or policies of insurance must be issued by an insurer licensed to do business in the state of California (California Admitted Carrier).

### XI. <u>INSPECTIONS AND AUDITS</u>

A. ADMINISTRATOR, any authorized representative of COUNTY, any authorized representative of the State of California, the Secretary of the United States Department of Health and Human Services, the Comptroller General of the United States, or any other of their authorized representatives, shall have access to any books, documents, and records, including but not limited to, financial statements, general <u>ledgers</u>, relevant accounting systems, medical and client records, of CONTRACTOR that are directly

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pertinent to this Agreement, for the purpose of responding to a beneficiary complaint or conducting an audit, review, evaluation, or examination, or making transcripts during the periods of retention set forth in the Records Management and Maintenance <a href="maintenance">paragraph</a> Paragraph of this Agreement. Such persons may at all reasonable times inspect or otherwise evaluate the services provided pursuant to this Agreement, and the premises in which they are provided.

B. CONTRACTOR shall actively participate and cooperate with any person specified in subparagraph Subparagraph A. above in any evaluation or monitoring of the services provided pursuant to this Agreement, and shall provide the above—mentioned persons adequate office space to conduct such evaluation or monitoring.

<u>C</u> C. CONTRACTOR shall not be subject to disallowances as the result of audits of the cost of services.

### D. AUDIT RESPONSE

- 1. Following an audit report, in the event of non-compliance with applicable laws and regulations governing funds provided through this Agreement, COUNTY may terminate this Agreement as provided for in the Termination <a href="mailto:paragraph">paragraph</a> or direct CONTRACTOR to immediately implement appropriate corrective action. A plan of corrective action shall be submitted to ADMINISTRATOR in writing within thirty (30) calendar days after receiving notice from ADMINISTRATOR.
- 2. If the audit reveals that money is payable from one party to the other, that is, reimbursement by CONTRACTOR to COUNTY, or payment of sums due from COUNTY to CONTRACTOR, said funds shall be due and payable from one party to the other within sixty (60) calendar days of receipt of the audit results. If reimbursement is due from CONTRACTOR to COUNTY, and such reimbursement is not received within said sixty (60) calendar days, COUNTY may, in addition to any other remedies provided by law, reduce any amount owed CONTRACTOR by an amount not to exceed the reimbursement due COUNTY.
- D. CONTRACTOR shall employ a licensed certified public accountant, who will prepare an annual Single Audit as required by OMB 133. CONTRACTOR shall forward the Single Audit to ADMINISTRATOR within fourteen (14) calendar days of receipt.
- E. CONTRACTOR shall forward to ADMINISTRATOR a copy of any audit report within fourteen (14) calendar days of receipt. Such audit shall include, but not be limited to, management, financial, programmatic or any other type of audit of CONTRACTOR's operations, whether or not the cost of such operation or audit is reimbursed in whole or in part through this Agreement.

### XII. <u>LICENSES AND LAWS</u>

A. CONTRACTOR, its officers, agents, employees and subcontractors shall, throughout the term of this Agreement, maintain all necessary licenses, permits, approvals, certificates, waivers, and

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exemptions necessary for the provision of services hereunder and required by the laws and regulations of
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     the United States, the State of California, COUNTY, and any other applicable governmental agencies.
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     CONTRACTOR shall notify ADMINISTRATOR immediately and in writing of its inability to obtain or
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     maintain, irrespective of the pendency of an appeal, such permits, licenses, approvals, certificates,
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      waivers and exemptions. Said inability shall be cause for termination of this Agreement.
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         B. CONTRACTOR shall comply with all applicable governmental laws, regulations, and
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     requirements as they exist now or may be hereafter amended or changed. These laws, regulations, and
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     requirements shall include, but not be limited to, the following:
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             1. State of California, Department of Alcohol and Drug Programs Audit Assistance Guide
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      Manual.
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             2. State of California, Department of Alcohol and Drug Programs, Alcohol and/or Other Drug
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      Program Certification Standards, March 2004.
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             3. California Health and Safety Code (HSC), Divisions 10.5 and 10.6.
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             4. HSC, §§11758.40 through 11758.47.
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             5. HSC, §§11839 through 11839.22
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             6. California Health and Safety Code Sections HSC, §11864
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                 HSC, §11876(a)
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                 HSC, §§123110 through 123149.5.
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                         9. Title 2, Code of Federal Regulations (CFR), Part 230, Cost Principles for
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      Nonprofit Organizations.
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                        6. Title 2 Code of Federal Regulations, CFR 376, Nonprocurement, Debarment
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     and Suspension.
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                         7. 41 Code of Federal RegulationsCFR, Public Contracts and Property
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      Management.
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                        8. 42 Code of Federal Regulations CFR 2, Confidentiality of Alcohol and Drug
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      Abuse Patient Records.
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                         9. 45 Code of Federal Regulations CFR 93, New Restrictions on Lobbying.
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                         10. 45 Code of Federal Regulations CFR 96.127(a), "Requirements regarding
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      Tuberculosis".
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             15. 45 CFR 96.132(e), Additional Agreements.
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                             11. 45 Code of Federal Regulations 96.135, Restrictions on Expenditure of
             16. 45 CFR
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      Grant.
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                             12. 45 Code of Federal Regulations
             17. 45 CFR
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     Requirements.
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                            13. 45 Code of Federal Regulations 162, Administrative Requirements.
             18. 45 CFR-
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                             14. 45 Code of Federal Regulations 164, Security And Privacy.
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48 Code of Federal Regulations CFR 9.4, Debarment, Suspension, and Ineligibility.

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1	21. 16. Title 31, United States Code (U.S.C.), USC, Chapter 13, Subtitle II, Section
2	§1352, Limitation on use of appropriated funds to influence certain federal contracting and financial
3	transactions.
4	17 <u>22</u> . 42 <u>United States CodeUSC,</u> Chapter 126, Equal Opportunity for Individuals with
5	Disabilities.
6	1823. 42 USC, Chapter 6A, Subchapter III-A, 290aa through 290jj, Substance Abuse and
7	Mental Health Services Administration.
8	24. United States Code 42 USC, Chapter 6A, Subchapter III-A, Part D, 290dd-2, Confidentiality
9	of Records.
10	1925. 42 United States Code USC, Chapter 7, Subchapter XI, Part A, 1320(a), Uniform
11	reporting systems for health services facilities and organizations.
12	2026. 42 United States Code USC, Chapter 7, Subchapter XI, Part C, 1320(d) through
13	1320(d)(8), Administrative Simplification.
14	27. 42 USC 21. 42 United States Code, Chapter 6A, Subchapter III-A, 290aa through 290jj,
15	Substance Abuse and Mental Health Services Administration.
16	22. 42 United States Code, Chapter 7, Subchapter XI, Part C, 285n through 285o, National
17	Institute on Alcohol Abuse and Alcoholism; National Institute on Drug Abuse.
18	23. California 28. 42 USC 6101, Age Discrimination Act of 1975
19	29. 42 USC 2000d, Civil Code (Rights
20	30. 42, Part 54, "Charitable choice regulations applicable to states receiving substance abuse
21	prevention and treatment block grants and/or projects for assistance in transition from homelessness
22	grants."
23	31. 8 USC, 1324, Immigration Reform & Control Act, 1986
24	32. CCC) Sections §§56 through 56.37, Confidentiality of Medical Information.
25	33. CCC §§ 24. California Civil Code Sections 1798.80 through 1798.82, Customer
26	Records.
27	25. California Civil Code Section 34. CCC § 1798.85, Confidentiality of Social
28	Security Number.
29	26. Office of Management 35. CCR, Title 9, Division 4; and Budget (Title 22.
30	36. OMB) Circulars A-87, A-89, A-110, A-122, and A-133.
31	2737. U.S. Department of Health and Human Services Grants Policy Statement.
32	28. California Code of Regulations, Title 9, Division 4; 38. Early and Title 22
33	Social Security.
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35	29. State of California Periodic Screening, Diagnosis and Treatment Fact Sheet, Department of
36	Mental Health, "Uniform Method of Determining Ability to Pay" (UMDAP). Alcohol and Drug
37	<u>Programs, 2003</u>

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30. State of California, Department of Social Services, Community Care Licensing Division requirements for Group Homes.

### C. ENFORCEMENT OF CHILD SUPPORT OBLIGATIONS

- 1. CONTRACTOR agrees to furnish to ADMINISTRATOR within thirty (30) calendar days of the award of this Agreement:
- a. In the case of an individual contractor, his/her name, date of birth, social security number, and residence address;
- b. In the case of a contractor doing business in a form other than as an individual, the name, date of birth, social security number, and residence address of each individual who owns an interest of ten percent (10%) or more in the contracting entity;
- c. A certification that CONTRACTOR has fully complied with all applicable federal and state reporting requirements regarding its employees;
- d. A certification that CONTRACTOR has fully complied with all lawfully served Wage and Earnings Assignment Orders and Notices of Assignment, and will continue to so comply.
- 2. Failure of CONTRACTOR to timely submit the data and/or certifications required by subparagraphs Subparagraphs 1.a., 1.b., 1.c., or 1.d. above, or to comply with all federal and state employee reporting requirements for child support enforcement, or to comply with all lawfully served Wage and Earnings Assignment Orders and Notices of Assignment, shall constitute a material breach of this Agreement; and failure to cure such breach within sixty (60) calendar days of notice from COUNTY shall constitute grounds for termination of this Agreement.
- 3. It is expressly understood that this data will be transmitted to governmental agencies charged with the establishment of child support orders, or as permitted by federal and/or state statute.

### XIII. LITERATURE AND ADVERTISEMENTS

A. Any written information or literature, including educational and promotional materials, distributed by CONTRACTOR to any person or organization for purposes directly or indirectly related to this Agreement shall indicate that CONTRACTOR's services are supported by federal, state must be approved at least thirty (30) days in advance and county funds, as appropriate in writing by ADMINISTRATOR before distribution. For the purposes of this Agreement, distribution of such literature shall include written materials as well as shall include, but not be limited to, pamphlets, brochures, flyers, newspaper or magazine ads, and electronic media such as the Internet. Such information shall not imply endorsement by COUNTY, unless ADMINISTRATOR consents thereto in writing.

B. CONTRACTOR shall also clearly explain through these materials that there shall be no unlawful use of drugs or alcohol associated with the services provided pursuant to this Agreement, as

specified in California Health and Safety Code, Section 11999. HSC, §11999.

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C. Any advertisement through radio, television broadcast, or the Internet, for educational or promotional purposes, made by CONTRACTOR for purposes directly or indirectly related to this Agreement must be approved in advance and in writing by ADMINISTRATOR.

### XIV. MAXIMUM OBLIGATION

The Aggregate Maximum Obligation of COUNTY for services provided in accordance with all agreements for Post Custody Re-Entry Services is as specified in the Referenced Contract Provisions of this Agreement. This specific Agreement with CONTRACTOR is only one of several agreements to which this Aggregate Maximum Obligation applies. It therefore is understood by the parties that reimbursement to CONTRACTOR will be only a fraction of this Aggregate Maximum Obligation.

B. ADMINISTRATOR may amend the Aggregate Maximum Obligation by an amount not to exceed ten percent (10%) of funding for this Agreement.

### XV. NONDISCRIMINATION

### A. EMPLOYMENT

- 1. During the performance of this Agreement, CONTRACTOR shall not unlawfully discriminate against any employee or applicant for employment because of his/her ethnic group identification, race, religion, ancestry, color, creed, sex, marital status, national origin, age (40 and over), sexual orientation, medical condition, or physical or mental disability. CONTRACTOR shall warrant that the evaluation and treatment of employees and applicants for employment are free from discrimination in the areas of employment, promotion, demotion or transfer; recruitment or recruitment advertising; layoff or termination; rate of pay or other forms of compensation; and selection for training, including apprenticeship. There shall be posted in conspicuous places, available to employees and applicants for employment, notices from ADMINISTRATOR and/or the United States Equal Employment Opportunity Commission setting forth the provisions of the Equal Opportunity clause.
- 2. All solicitations or advertisements for employees placed by or on behalf of CONTRACTOR shall state that all qualified applicants will receive consideration for employment without regard to ethnic group identification, race, religion, ancestry, color, creed, sex, marital status, national origin, age (40 and over), sexual orientation, medical condition, or physical or mental disability. Such requirement shall be deemed fulfilled by use of the phrase "an equal opportunity employer."
- 3. Each labor union or representative of workers with which CONTRACTOR has a collective bargaining agreement or other contract or understanding must post a notice advising the labor union or workers' representative of the commitments under this Nondiscrimination paragraph Paragraph and shall post copies of the notice in conspicuous places available to employees and applicants for employment.
- B. SERVICES, BENEFITS, AND FACILITIES CONTRACTOR shall not discriminate in the provision of services, the allocation of benefits, or in the accommodation in facilities on the basis of ethnic group identification, race, religion, ancestry, color, creed, sex, marital status, national origin, age

(40 and over), sexual orientation, medical condition, or physical or mental disability in accordance with Title IX of the Education Amendments of 1972; Title VI of the Civil Rights Act of 1964 (42 U.S.C.A. USC §2000d); the Age Discrimination Act of 1975 (42 U.S.C.A. USC §6101); and Title 9, Division 4, Chapter 6, Article 1 (§10800, et seq.) of the California Code of Regulations, and all other pertinent rules and regulations promulgated pursuant thereto, and as otherwise provided by state law and regulations, as all may now exist or be hereafter amended or changed.

- 1. For the purpose of this <u>subparagraphSubparagraph</u> B., <u>"discrimination"Discrimination</u> includes, but is not limited to the following based on one or more of the factors identified above:
  - a. Denying a client or potential client any service, benefit, or accommodation.
- b. Providing any service or benefit to a client which is different or is provided in a different manner or at a different time from that provided to other clients.
- c. Restricting a client in any way in the enjoyment of any advantage or privilege enjoyed by others receiving any service or benefit.
- d. Treating a client differently from others in satisfying any admission requirement or condition, or eligibility requirement or condition, which individuals must meet in order to be provided any service or benefit.
  - e. Assignment of times or places for the provision of services.
- 2. Complaint Process CONTRACTOR shall establish procedures for advising all clients through a written statement that CONTRACTOR's clients may file all complaints alleging discrimination in the delivery of services with CONTRACTOR, ADMINISTRATOR, or the U.S. Department of Health and Human Services' Office for Civil Rights. OCR. CONTRACTOR's statement shall advise clients of the following:
- a. In those cases where the client's complaint is filed initially with the Office for Civil Rights (Office), OCR, the Office OCR may proceed to investigate the client's complaint, or the Office OCR may request COUNTY to conduct the investigation.
- b. Within the time limits procedurally imposed, the complainant shall be notified in writing as to the findings regarding the alleged complaint and, if not satisfied with the decision, may file an appeal with the Office for Civil Rights OCR.
- C. PERSONS WITH DISABILITIES CONTRACTOR agrees to comply with the provisions of Section §504 of the Rehabilitation Act of 1973 (29 U.S.C.A. USC 794 et seq., as implemented in 45 CFR 84.1 et seq.), and the Americans with Disabilities Act of 1990 (42 U.S.C.A. USC 12101, et seq.), pertaining to the prohibition of discrimination against qualified persons with disabilities in all programs or activities, as they exist now or may be hereafter amended together with succeeding legislation.
- D. RETALIATION Neither CONTRACTOR, nor its employees or agents shall intimidate, coerce or take adverse action against any person for the purpose of interfering with rights secured by federal or state laws, or because such person has filed a complaint, certified, assisted or otherwise

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participated in an investigation, proceeding, hearing or any other activity undertaken to enforce rights secured by federal or state law.

E. In the event of non-compliance with this paragraph or as otherwise provided by federal and state law, this Agreement may be canceled, terminated or suspended in whole or in part and CONTRACTOR may be declared ineligible for further contracts involving federal, state or county funds.

### XVI. NOTICES

- A. Unless otherwise specified, all notices, claims, correspondence, reports and/or statements authorized or required by this Agreement shall be effective:
- 1. When written and deposited in the United States mail, first class postage prepaid and addressed as specified in the Referenced Contract Provisions of this Agreement or as otherwise directed by ADMINISTRATOR;
  - 2. When faxed, transmission confirmed;
  - 3. When sent by Email; or
- 4. When accepted by U.S. Postal Service Express Mail, Federal Express, United Parcel Service, or other expedited delivery service.
- B. Termination Notices shall be addressed as specified in the Referenced Contract Provisions of this Agreement or as otherwise directed by ADMINISTRATOR and shall be effective when faxed, transmission confirmed, or when accepted by U.S. Postal Service Express Mail, Federal Express, United Parcel Service, or other expedited delivery service.
- C. CONTRACTOR shall notify ADMINISTRATOR, in writing, within twenty-four (24) hours of becoming aware of any occurrence of a serious nature, which may expose COUNTY to liability. Such occurrences shall include, but not be limited to, accidents, injuries, or acts of negligence, or loss or damage to any COUNTY property in possession of CONTRACTOR.
- D. For purposes of this Agreement, any notice to be provided by COUNTY may be given by ADMINISTRATOR.
- E. In the event of a death, notification shall be made in accordance with the Notification of Death <a href="mailto:paragraph">paragraph</a> of this Agreement.

### XVII. NOTIFICATION OF DEATH

### A. NON-TERMINAL ILLNESS DEATH

- 1. CONTRACTOR shall notify ADMINISTRATOR by telephone immediately upon becoming aware of the death due to non-terminal illness of any person served hereunder; provided, however, weekends and holidays shall not be included for purposes of computing the time within which to give telephone notice and, notwithstanding the time limit herein specified, notice need only be given during normal business hours.
  - 2. In addition, CONTRACTOR shall, within sixteen (16) hours after such death, hand deliver

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or fax, a written Notification of Non-Terminal Illness Death to ADMINISTRATOR.

3. The telephone report and written Notification of Non-Terminal Illness Death shall contain the name of the deceased, the date and time of death, the nature and circumstances of the death, and the name(s) of CONTRACTOR's officers or employees with knowledge of the incident.

### B. TERMINAL ILLNESS DEATH

- 1. CONTRACTOR shall notify ADMINISTRATOR by written report faxed, hand delivered, or postmarked within forty-eight (48) hours of becoming aware of the death due to terminal illness of any person served hereunder. The Notification of Terminal Illness Death shall contain the name of the deceased, the date and time of death, the nature and circumstances of the death, and the name(s) of CONTRACTOR's officers or employees with knowledge of the incident.
- 2. If there are any questions regarding the cause of death of any person served hereunder who was diagnosed with a terminal illness, or if there are any unusual circumstances related to the death, CONTRACTOR shall immediately notify ADMINISTRATOR in accordance with subparagraph A. above.

### XVIII. NOTIFICATION OF PUBLIC EVENTS AND MEETINGS

- A. CONTRACTOR shall notify ADMINISTRATOR of any public event or meeting funded in whole or part by the COUNTY, except for those events or meetings that are intended solely to serve clients or occur in the normal course of business.
- B. CONTRACTOR shall notify ADMINISTRATOR at least ten (10thirty (30)) business days in advance of any applicable public event or meeting. The notification must include the date, time, duration, location and purpose of public event or meeting. Any promotional materials or event related flyers must be approved by ADMINISTRATOR prior to distribution.

### XIX. RECORDS MANAGEMENT AND MAINTENANCE

- A. CONTRACTOR, its officers, agents, employees and subcontractors shall, throughout the term of this Agreement, prepare, maintain and manage records appropriate to the services provided and in accordance with this Agreement and all applicable requirements, which include, but are not limited to:
- 1. California Code of Regulation Title 22, §§70751(c), 71551(c), 73543(a), 74731(a), 75055(a), 75343(a), and 77143(a).
- 2. State of California, Department of Alcohol and Drug Programs Reporting System (ASRS) ASRS manual.
- 3. State of California, Department of Alcohol and Drug Programs Fiscal System (DPFS) manual.
  - 4. State of California, Health and Safety Code §123145.
- 5. Title 45 Code of Federal Regulations (CFR), §164.501; §164.524; §164.526; §164.530(c) and (j).

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- B. CONTRACTOR shall implement and maintain administrative, technical and physical safeguards to ensure the privacy of protected health information (PHI) and prevent the intentional or unintentional use or disclosure of PHI in violation of the Health Insurance Portability and Accountability Act of 1996 (HIPAA), federal and state regulations and/or COUNTY HIPAA Policies and Procedures (P&P) (COUNTY HIPAA P&P 1-2). CHPP. CONTRACTOR shall mitigate to the extent practicable, the known harmful effect of any use or disclosure of protected health information PHI made in violation of federal or state regulations and/or COUNTY policies.
- C. CONTRACTOR's participant, client, and/or patient records shall be maintained in a secure manner. CONTRACTOR shall maintain participant, client, and/or patient records and must establish and implement written record management procedures.
- D. CONTRACTOR shall ensure appropriate financial records related to cost reporting, expenditure, revenue, billings, etc., are prepared and maintained accurately and appropriately.
- E. CONTRACTOR shall ensure all appropriate state and federal standards of documentation, preparation, and confidentiality of records related to participant, client and/or patient records are met at all times.
- F. CONTRACTOR shall ensure all HIPAA Designated Record Set (DRS) requirements are met. HIPAA requires that clients, participants and/or patients be provided the right to access or receive a copy of their DRS and/or request addendum to their records. Title 45 CFR §164.501, defines DRS as a group of records maintained by or for a covered entity that is:
- 1. The medical records and billing records about individuals maintained by or for a covered health care provider;
- 2. The enrollment, payment, claims adjudication, and case or medical management record systems maintained by or for a health plan; or
  - 3. Used, in whole or in part, by or for the covered entity to make decisions about individuals.
- G. CONTRACTOR may retain participant, client, and/or patient documentation electronically in accordance with the terms of this Agreement and common business practices. If documentation is retained electronically, CONTRACTOR shall, in the event of an audit or site visit:
- 1. Have documents readily available within twenty four (24 forty-eight (48) hour notice of a scheduled audit or site visit.
- 2. Provide auditor or other authorized individuals access to documents via a computer terminal.
- 3. Provide auditor or other authorized individuals a hardcopy printout of documents, if requested.
- H. CONTRACTOR shall ensure compliance with requirements pertaining to the privacy and security of Personally Identifiable Information (PII) and/or Protected Health Information (PHI). CONTRACTOR shall, immediately upon discovery of a breach of privacy and/or security of PII and/or

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PHI by CONTRACTOR, notify ADMINISTRATOR of such breach by telephone and email or facsimile.

- I. CONTRACTOR may be required to pay any costs associated with a breach of privacy and/or security of PII and/or PHI, including but not limited to the costs of notification. CONTRACTOR shall pay any and all such costs arising out of a breach of privacy and/or security of PII and/or PHI.
- J. CONTRACTOR shall retain all participant, client, and/or patient medical records for seven (7) years following discharge of the participant, client and/or patient, with the exception of non-emancipated minors for whom records must be kept for at least one (1) year after such minors have reached the age of eighteen (18) years, or for seven (7) years after the last date of service, whichever is longer.
- K. CONTRACTOR shall retain all financial records for a minimum of seven (7) years from the commencement of the contract, unless a longer period is required due to legal proceedings such as litigations and/or settlement of claims.
- L. CONTRACTOR shall make records pertaining to the costs of services, participant fees, charges, billings, and revenues available at one (1) location within the limits of the County of Orange.
- M. If CONTRACTOR is unable to meet the record location criteria above, ADMINISTRATOR may provide written approval to CONTRACTOR to maintain records in a single location, identified by CONTRACTOR.
- N. CONTRACTOR may be required to retain all records involving litigation proceedings and settlement of claims for a longer term which will be directed by the ADMINISTRATOR.
- O. CONTRACTOR shall notify ADMINISTRATOR of any Public Record Act (PRA) request requests related to, or arising out of this Agreement within twenty-four (24 forty-eight (48) hours. CONTRACTOR shall provide ADMINISTRATOR all information that is requested by the PRA request.

### XX. REVENUE

- A. FEES CONTRACTOR shall charge a fee to <u>clientsParticipants</u> to whom services are provided pursuant to this Agreement, their estates and responsible relatives, in accordance with the fee system designated by ADMINISTRATOR. This fee shall be based upon the person's ability to pay for services, but it shall not exceed the actual cost of services provided. No person shall be denied services because of an inability to pay.
- B. THIRD-PARTY REVENUE CONTRACTOR shall make every reasonable effort to obtain all available third-party reimbursement for which persons served hereunder may be eligible. Charges to insurance carriers shall be on the basis of CONTRACTOR's usual and customary charges.
- C. PROCEDURES CONTRACTOR shall maintain internal financial controls which adequately ensure proper billing and collection procedures. CONTRACTOR's procedures shall specifically provide for the identification of delinquent accounts and methods for pursuing such accounts. CONTRACTOR

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shall provide ADMINISTRATOR, monthly, a written report specifying the current status of fees which are billed, collected, transferred to a collection agency, or deemed by CONTRACTOR to be uncollectible.

D. OTHER REVENUES — CONTRACTOR shall charge for services, supplies, or facility use by persons other than individuals or groups eligible for services pursuant to this Agreement.

### XXI. SEVERABILITY

If a court of competent jurisdiction declares any provision of this Agreement or application thereof to any person or circumstances to be invalid or if any provision of this Agreement contravenes any federal, state or county statute, ordinance, or regulation, the remaining provisions of this Agreement or the application thereof shall remain valid, and the remaining provisions of this Agreement shall remain in full force and effect, and to that extent the provisions of this Agreement are severable.

### XXII. SPECIAL PROVISIONS

- A. CONTRACTOR shall not use the funds provided by means of this Agreement for the following purposes:
- 1. Purchasing or improving land, including constructing or permanently improving any building or facility, except for tenant improvements.
- 2. Providing inpatient hospital services or purchasing major medical equipment.
- 3. Satisfying any expenditure of non-federal funds as a condition for the receipt of federal funds (matching).
  - 43. Making cash payments to intended recipients of services through this Agreement.
  - 54. Contracting or subcontracting with any entity other than a public or nonprofit private entity.
- 65. Lobbying any governmental agency or official. CONTRACTOR shall file all certifications and reports in compliance with this requirement pursuant to Title 31, U.S.C.A, Section USC, § 1352 (e.g., limitation on use of appropriated funds to influence certain federal contracting and financial transactions).
- 76. Paying an individual salary or compensation for services at a rate in excess of the current Level I of the Executive Salary Schedule as published by the Federal Office of Personnel Management (OPM). OPM. The OPM Executive Salary Schedule may be found at www.opm.gov.
  - <u>87</u>. Fundraising.
- 98. Purchase of gifts, meals, entertainment, awards, or other personal expenses for CONTRACTOR's staff or members of the Board of Directors.
- Hog. Making personal loans to CONTRACTOR's staff, volunteers, interns, consultants, subcontractors, and members of the Board of Directors or its designee or authorized agent, or making salary advances or giving bonuses to CONTRACTOR's staff.

<del>11</del> <u>10</u> .	Reimbursement of CONTRACTOR's members of the Board of Directors for expenses
or services.	

- 4211. Producing any information that promotes responsible use, if the use is unlawful, of drugs or alcohol.
- 1312. Promoting the legalization of any drug or other substance included in Schedule 1 of Section §202 of the Controlled Substance Act (21 U.S.C. USC 812).
- 4413. Distributing or aiding in the distributing of sterile needles or syringes for the hypodermic injection of any illegal drug.
  - 14. \_\_\_\_\_15. Assisting, promoting, or deterring union organizing.
  - 15. Severance pay for separating employees.
- 16. Paying rent and/or lease costs for a facility prior to the facility meeting all required building codes and obtaining all necessary building permits for any associated construction.
  - 17. Providing inpatient hospital services or purchasing major medical equipment.
- B. Unless otherwise specified in writing by ADMINISTRATOR, CONTRACTOR shall not use the funds provided by means of this Agreement for the following purposes:
- 1. Purchase of gifts, meals, entertainment, awards, or other personal expenses for CONTRACTOR's participants.
- 2. Funding travel or training (excluding mileage or parking) not approved by ADMINISTRATOR.
- 3. Making phone calls outside of the local area unless documented to be directly for the purpose of participant care.
- 4. Payment for grant writing, consultants, Certified Public Accounting, or legal services not approved in advance by ADMINISTRATOR.
- 5. Purchase of artwork or other items that are for decorative purposes and do not directly contribute to the quality of services to be provided pursuant to this Agreement.
- C. Neither party shall be responsible for delays or failures in performance resulting from acts beyond control of the offending party. Such acts shall include, but not be limited to, acts of God, fire, flood, earthquake, other natural disaster, nuclear accident, strike, lockout, riot, freight, embargo, public related utility, or governmental statutes or regulations super-imposed after the fact.

### XXIII. STATUS OF CONTRACTOR

CONTRACTOR is, and shall at all times be deemed to be, an independent contractor and shall be wholly responsible for the manner in which it performs the services required of it by the terms of this Agreement. CONTRACTOR is entirely responsible for compensating staff, subcontractors, and consultants employed by CONTRACTOR. This Agreement shall not be construed as creating the relationship of employer and employee, or principal and agent, between COUNTY and CONTRACTOR or any of CONTRACTOR's employees, agents, consultants, or subcontractors. CONTRACTOR

assumes exclusively the responsibility for the acts of its employees, agents, consultants, or subcontractors as they relate to the services to be provided during the course and scope of their employment. CONTRACTOR, its agents, employees, consultants, or subcontractors, shall not be entitled to any rights or privileges of COUNTY employees and shall not be considered in any manner to be COUNTY employees.

### XXIV. TERM

- A. This specific Agreement with CONTRACTOR is only one of several agreements to which the term of this Master Agreement applies. The term of this Master Agreement shall commence on July 1, 2012 2011 and terminate on June 30, 2013 2012; provided, however, that the specific term for CONTRACTOR shall be as specified in the Referenced Contract Provisions of this Agreement; and provided further that the parties shall continue to be obligated to comply with the requirements and perform the duties specified in this Agreement. Such duties include, but are not limited to, obligations with respect to confidentiality, indemnification, audits, reporting, and accounting.
- B. Any administrative duty or obligation to be performed pursuant to this Agreement on a weekend or holiday may be performed on the next regular business day.

### XXV. TERMINATION

- A. Either party may terminate this Agreement, without cause, upon thirty (30) calendar days written notice given the other party.
- B. Unless otherwise specified in this Agreement, COUNTY may terminate this Agreement upon five (5) calendar days written notice if CONTRACTOR fails to perform any of the terms of this Agreement. At ADMINISTRATOR's sole discretion, CONTRACTOR may be allowed up to thirty (30) calendar days for corrective action.
- C. COUNTY may terminate this Agreement immediately, upon written notice, on the occurrence of any of the following events:
  - 1. The loss by CONTRACTOR of legal capacity.
  - 2. Cessation of services.
- 3. The delegation or assignment of CONTRACTOR's services, operation or administration to another entity without the prior written consent of COUNTY.
- 4. The neglect by any physician or licensed person employed by CONTRACTOR of any duty required pursuant to this Agreement.
- 5. The loss of accreditation or any license required by the Licenses and Laws paragraph of this Agreement.
- 6. The continued incapacity of any physician or licensed person to perform duties required pursuant to this Agreement.

7. Unethical conduct or malpractice by any physician or licensed person providing services pursuant to this Agreement; provided, however, COUNTY may waive this option if CONTRACTOR removes such physician or licensed person from serving persons treated or assisted pursuant to this Agreement.

### D. CONTINGENT FUNDING

- 1. Any obligation of COUNTY under this Agreement is contingent upon the following:
- a. The continued availability of federal, state and county funds for reimbursement of COUNTY's expenditures, and
- b. Inclusion of sufficient funding for the services hereunder in the applicable budget approved by the Board of Supervisors.
- 2. In the event such funding is subsequently reduced or terminated, COUNTY may <u>suspend</u>, terminate or renegotiate this Agreement upon thirty (30) calendar days written notice given CONTRACTOR.
- E. In the event this Agreement is <u>suspended or</u> terminated prior to the completion of the term as specified in the Referenced Contract Provisions of this Agreement, ADMINISTRATOR may, at its sole discretion, reduce the Maximum Obligation of this Agreement in an amount consistent with the reduced term of the this Agreement.
- F. In the event this Agreement is terminated by either party, after receiving a Notice of Termination CONTRACTOR shall do the following:
- 1. Comply with termination instructions provided by ADMINISTRATOR in a manner which is consistent with recognized standards of quality care and prudent business practice.
- 2. Obtain immediate clarification from ADMINISTRATOR of any unsettled issues of contract performance during the remaining contract term.
- 3. If clients are to be transferred to another facility for services, furnish ADMINISTRATOR, upon request, all client information and records deemed necessary by ADMINISTRATOR to effect an orderly transfer.
- 4. Assist ADMINISTRATOR in effecting the transfer of clients in a manner consistent with client's best interests.
- 5. If records are to be transferred to COUNTY, pack and label such records in accordance with directions provided by ADMINISTRATOR.
- 7. To the extent services are terminated, cancel outstanding commitments covering the procurement of materials, supplies, equipment, and miscellaneous items, as well as outstanding commitments which relate to personal services. With respect to these canceled commitments, CONTRACTOR shall submit a written plan for settlement of all outstanding liabilities and all claims arising out of such cancellation of commitment which shall be subject to written approval of

### **ADMINISTRATOR.**

G. The rights and remedies of COUNTY provided in this Termination <a href="mailto:paragraph-Paragraph-Paragraph">paragraph-Paragraph</a> shall not be exclusive, and are in addition to any other rights and remedies provided by law or under this Agreement.

### XXVI. THIRD PARTY BENEFICIARY

Neither party hereto intends that this Agreement shall create rights hereunder in third parties including, but not limited to, any subcontractors or any clients provided services hereunder.

### XXVII. WAIVER OF DEFAULT OR BREACH

Waiver by COUNTY of any default by CONTRACTOR shall not be considered a waiver of any subsequent default. Waiver by COUNTY of any breach by CONTRACTOR of any provision of this Agreement shall not be considered a waiver of any subsequent breach. Waiver by COUNTY of any default or any breach by CONTRACTOR shall not be considered a modification of the terms of this Agreement.

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1	IN WITNESS WHEREOF, the parties have executed	this Agreement, in the County of Orange,
2	State of California.	
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4		
5	_«UCNAME»	
6		
7	BY:	DATED:
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9		
10	TITLE:	
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12	BY:	DATED:
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15	TITLE:	
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20	COUNTY OF ORANGE	
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22		5.1555
23	BY:	DATED:
24	-HEALTH CARE AGENCY	
25		
26		
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28	A DDD OVED A C TO FORM	
29	APPROVED AS TO FORM	
30	OFFICE OF THE COUNTY COUNSEL	
31	ORANGE COUNTY, CALIFORNIA	
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33	BY:	DATED:
34	DEPUTY	
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If the contracting party is a corporation, two (2) signatures are required: one (1) signature by the Chairman of the Board, the President or any Vice President; and one (1) signature by the Secretary, any Assistant Secretary, the Chief Financial Officer or any Assistant Treasurer. If the contract is signed by one (1) authorized individual only, a copy of the corporate resolution or by-laws whereby the board of directors has empowered said authorized individual to act on its behalf by his or her signature alone is required by HCA. 

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1	EXHIBIT A
2	TO AGREEMENT FOR PROVISION OF
3	POST CUSTODY RE-ENTRY SERVICES WITH
4	«UCNAME»
5	JULY 1, <u>2012<mark>2011</mark> THROUGH JUNE 30, <u>2013</u>2012</u>
6	
7	I. <u>DEFINITIONS</u>
8	The parties agree to the following terms and definitions, and to those terms and definitions which
9	for convenience, are set forth elsewhere in this the Agreement.
10	A. California Outcomes Measurement System (CalOMS) means statewide participant-based data
11	collection and outcomes measurement system as required by the State of California, Department of
12	Alcohol and Drug Programs (DADP) to effectively manage and improve the provision of alcohol and
13	other drugsubstance use disorder services at state, county, and provider levels.
14	B. Client Evaluation of Self at Intake (CESI) and Client Evaluation of Self and Treatment (CEST)
15	means self-administered survey instruments designed to access participants' motivation for change
16	engagement in treatment, social and peer support, and other psychosocial indicators of progress ir
17	recovery.
18	C. Drug Abuse Treatment Access Report (DATAR) means report required by DADP.
19	D. <u>Drug Court Post Custody Re-Entry Service</u> means CDCI Post Custody Re-Entry Services.
20	E. Integrated Records Intake means the initial face-to-face meeting between a Participant and
21	Information System (CONTRACTOR staff in which specific information about the Participant is
22	gathered including the ability to pay and standard admission forms pursuant to the Agreement.
23	F. IRIS means a collection of applications and databases that serve the needs of programs within
24	the County of Orange Health Care Agency HCA and includes functionality such as registration and
25	scheduling, laboratory information system, billing and reporting capabilities, compliance with regulatory
26	requirements, electronic medical records and other relevant applications.
27	FG. Linkage to Services means linkage will be made to connecting clients to ancillary services such
28	as outpatient and/or residential treatment, support and supportive services such as which may include
29	self-help groups, social services, rehabilitation services, vocational services, job training services, or
30	other appropriate services.
31	— G H. NIATx means the network for improvement of addiction treatment, a model for improving
32	<u>business process.</u>
33	Non-Therapeutic Activities means work, school, and volunteer hours outside the facility
34	chores, and recreation and socialization activities
35	HJ. Participant means a person who has an alcohol and/or other drug problema substance use
36	disorder, for whom a COUNTY approved intake and admission for residential services as appropriate
37	have been completed pursuant to this the Agreement.

**IK**. <u>Program Protocol</u> means the written program description, goals, objectives, and policies established by CONTRACTOR for the residential treatment program provided pursuant to <u>this</u> Agreement.

JL. <u>Residential Recovery Treatment</u> means alcohol substance use disorder and other drug treatment services that are provided to Participants at a supervised twenty-four (24)-hour residential recovery program. Services are provided in an alcohol and drug-free environment with treatment for alcohol and/or other drug related problems, substance use disorders. These services are provided in a non-medical, residential setting that has been licensed and certified by <u>DADP</u>the State.

K M. Self-Help means a non-professional, peer participatory meeting formed by people with a common problem or situation offering mutual support to each other towards a goal of healing or recovery.

N. Service Category means the type of post custody re-entry services provided to Participants based on grant fund criteria, as specified in the Referenced Contract Provisions of this the Agreement. Service Categories include forty-two (42) Day Post Custody Re-Entry, Female Offender Treatment Program (FOTP) Post Custody Re-Entry Services, and Comprehensive Drug Court Implementation (CDCI) Post Custody Re-Entry Services.

**LO**. <u>Structured Activities</u> means activities including Therapeutic and Non-Therapeutic Activities designed to meet treatment goals:

MP Therapeutic Activity means activities such as individual counseling, groups, and self-help groups, but excludes chores and recreational activities. These activities shall incorporate best practices and evidence-based approaches.

NQ. <u>Therapeutic Group</u> means activities such as individual counseling, groups, self-help meetings, but excludes chores and recreational activity.

OR. Token means the security device which allows an individual user to access the Health Care Agency (HCA) computer based Integrated Records Information System (IRIS).

PS. Unit of Service means one (1) calendar day during which services are provided to a Participant pursuant to this the Agreement. The day of admission is included. The day of discharge is excluded. If both admission and discharge occur on the same day, the day is considered a day of admission and counts as a full day.

### II. PAYMENTS

A. COUNTY shall pay CONTRACTOR monthly, in arrears, at the rate of \$«FOTP\_Bed\_Day\_Rate» per bed day for forty-two (42) Day Post Custody Re-Entry Services, and FOTP Post Custody Re-Entry Services, and the rate of \$«Res\_Recovery\_Bed\_Day\_Rate» per bed day for Drug Court Post Custody Re-Entry Services; provided, however, that the total of all such payments to CONTRACTOR and all other COUNTY contract providers for all Post Custody Re-Entry Services for Substance Abusers Use Disorders shall not exceed COUNTY's Maximum Obligation for each

Service Category and shall not exceed COUNTY's Aggregate Maximum Obligation, as set forth in the Referenced Contract Provisions of this the Agreement; and provided further, that CONTRACTOR's costs are allowable pursuant to applicable county, federal and state regulations. Non-compliance will require the completion of corrective action plan(s) (CAP) by CONTRACTOR. If CAPs are not completed within timeframes as determined by ADMINISTRATOR, payments may be reduced accordingly. Furthermore, if CONTRACTOR is ineligible to provide services due to non-compliance with licensure and/or certification standards of the State, County or Probation, ADMINISTRATOR may elect to reduce COUNTY's maximum obligation proportionate to the length of time that CONTRACTOR is ineligible to provide services.

- 1. All payments are interim payments only, and subject to final settlement in accordance with the Cost Report <a href="mailto:paragraph">paragraph</a> Paragraph of this the Agreement.
- 2. It is understood by CONTRACTOR that the provisional rate is a maximum rate, and that if the Cost Report indicates that CONTRACTOR's actual costs, less applicable revenues, are less than the amount paid by COUNTY, for any Service Category, CONTRACTOR shall reimburse the difference to COUNTY, for any Service Category, in accordance with the Cost Report paragraph Paragraph of the Agreement.
- B. CONTRACTOR's billings invoice shall be on forms approved or supplied by ADMINISTRATOR and provide such information as is required by ADMINISTRATOR. Billings Invoices are due the tenth (10th) calendar day of each month, and payments to CONTRACTOR should be released by COUNTY no later than twenty-one (21) calendar days after receipt of the correctly completed billing form. Invoices received after the due date may not be paid in accordance with Subparagraph II.B above.
- C. All billings invoices to COUNTY shall be supported, at CONTRACTOR's facility, by source documentation including, but not limited to, ledgers, journals, time sheets, invoices, bank statements, canceled checks, receipts, receiving records, and records of service provided. ADMINISTRATOR may require CONTRACTOR to submit documentation in support of the monthly billing.
- D. ADMINISTRATOR may withhold or delay any payment if CONTRACTOR fails to comply with any provision of this the Agreement.
- E. ADMINISTRATOR may withhold or delay processing of CONTRACTOR's final invoice until CONTRACTOR submits a correctly completed Cost Report as defined in the Cost Report paragraph Paragraph.
- F. CONTRACTOR shall not claim reimbursement for services provided beyond the expiration and/or termination of this the Agreement, except as may otherwise be provided under this the Agreement.
- G. In conjunction with the Payments Paragraph of this Exhibit A, to the Agreement units of service shall not be entered in the COUNTY IRIS system for services not rendered. If information has been entered, corrections will be made within ten (10) business days from notification of ADMINISTRATOR.

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III. <u>RECORDS</u>

- A. PARTICIPANT RECORDS CONTRACTOR shall maintain adequate records in accordance with the COUNTY Alcohol and Drug Abuse Services Administration Guidelines on each individual Participant in sufficient detail to permit an evaluation of services, which shall include, but need not be limited to:
- 1. ADMINISTRATOR's Treatment Authorization Referral form for Residential Treatment services.
- 2. Treatment plans shall be documented in the Participant's record within fourteen (14) calendar days from date of admission for Participants admitted to residential recovery programs and shall include a comprehensive psychosocial assessment.
- 3. An admission record shall include documentation that residential services are appropriate for the Participant. Such documentation, made within seven (7) calendar days of admission, shall include a comprehensive psychosocial assessment.
- B. FINANCIAL RECORDS CONTRACTOR shall prepare and maintain accurate and complete financial records of its costs and operating expenses. Such records shall reflect the actual costs of the type of service for which payment is claimed in accordance with generally accepted accounting principles, the ASRS Manual, and the DPFS Manual.
- 1. Any apportionment of or distribution of costs, including indirect costs, to or between programs or cost centers of CONTRACTOR shall be documented, and shall be made in accordance with generally accepted accounting principles, ASRS Manual, and DPFS Manual.
- 2. CONTRACTOR shall account for funds provided through this the Agreement separately from other funds and maintain a clear audit trail for the expenditure of funds.
- 3. The Participant eligibility determination and fee charged to and collected from Participants, together with a record of all billings rendered and revenues received from any source on behalf of Participants treated pursuant to this the Agreement, must be reflected in CONTRACTOR's financial records.

## IV. REPORTS

### A. MONTHLY PROGRAMMATIC

- 1. CONTRACTOR shall submit a monthly programmatic report to ADMINISTRATOR, including information required and on a form approved or provided by ADMINISTRATOR, in conjunction with the billinginvoice described in the Payments paragraph in Paragraph of this Exhibit A. to the Agreement. These monthly programmatic reports should be received by ADMINISTRATOR no later than the tenth (10th) business day of the month following the report month.
- 2. CONTRACTOR shall be responsible to include in the monthly programmatic report any problems in implementing the provisions of this the Agreement, pertinent facts or interim findings, staff changes, status of license(s) and/or certification(s), changes in population served, and reasons for any

changes. Additionally, a statement that the CONTRACTOR is or is not progressing satisfactorily in achieving all the terms of the Agreement shall be included.

- C. MONTHLY IRIS CONTRACTOR shall participate in COUNTY's IRIS, and input all IRIS and CalOMS data for the preceding month no later than the fifth (5th) calendar day of the month following the report month. CONTRACTOR shall correct and submit all errors from the CalOMS Feedback and Error Report via IRIS within seven (7) calendar days of receipt of this report. CalOMS discharges shall be entered no later than seven (7) calendar days after Participant's discharge.
- D. MONTHLY DATAR/HOMELESS REPORT CONTRACTOR shall provide monthly reports under the DATAR, and/or any other <u>DADPState</u> reporting system in a manner prescribed by ADMINISTRATOR, no later than the fifth (5th) business day of the month following the report month.
- E. FOTP PARTICIPANTS CONTRACTOR shall report Participant information as required by ADMINISTRATOR including, but not limited to, the monthly bed day census reports, the Cost Report, and proper Participant identification on the CalOMS report.
- F. ADDITIONAL REPORTS CONTRACTOR shall make additional reports as required by ADMINISTRATOR concerning CONTRACTOR's activities as they affect the services hereunder. ADMINISTRATOR will be specific as to the nature of the information requested and the timeframe the information is needed.

#### V. SERVICES

A CONTRACTOR shall make its best effort to provide services pursuant to this Agreement in a manner that is culturally and linguistically appropriate for the population(s) served. CONTRACTOR shall maintain documents of such efforts which may include; but not be limited to: records of participation in COUNTY sponsored or other applicable training; recruitment and hiring policies and procedures; copies of literature in multiple languages and formats, as appropriate; and descriptions of measures taken to enhance accessibility for, and sensitivity to, individuals who are physically challenged.

B. FACILITY - CONTRACTOR shall provide services at any facility approved in advance, in writing, by ADMINISTRATOR and appropriately licensed and certified in accordance with DADP the State's Programs Standards, and CCR, Title 9 of the California Code of Regulations.

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- 1. Unless otherwise authorized in writing by ADMINISTRATOR, CONTRACTOR shall maintain regularly scheduled service hours, seven (7) days a week, twenty-four (24) hours per day throughout the year.
- 2. CONTRACTOR's holiday schedule shall be consistent with COUNTY's holiday schedule; unless otherwise authorized in writing by ADMINISTRATOR.
- Agreement in a manner that is culturally and linguistically appropriate for the population(s) served. CONTRACTOR shall maintain documents of such efforts which may include; but not be limited to: records of participation in COUNTY sponsored applicable training; recruitment and hiring policies and procedures; copies of literature in multiple languages and formats, as appropriate, and descriptions of measures taken to enhance accessibility for, and sensitivity to, individuals who are physically challenged.

# B. PERSONS TO BE SERVED

- 1. CONTRACTOR shall serve adult Participants who have abstained from substance <u>abuseuse</u> for at least twenty-four (24) hours; have a diagnosis of a substance use disorder, and demonstrate a need for <u>an alcohol and drug abusea substance use disorder</u> residential <u>treatment</u> setting.- Such persons shall include persons with co-occurring disorders.
- 2. 42-DAY POST CUSTODY RE-ENTRY SERVICES CONTRACTOR shall serve, immediately upon their release from an Orange County jail, adult males and females, who are residents of Orange County, aged eighteen (18) years or older, with a problem of substance abuse, and referred by COUNTY\_Sheriff's Department.
- FOTP POST CUSTODY RE-ENTRY SERVICES CONTRACTOR shall serve adult female parolees, who are referred by ADMINISTRATOR, being paroled from the California Institution for Women (CIW)CIW Forever Free program and women on Community Parole, which include any adult female who is on parole from any of the California State Prisons for Women as verified by California Department of CorrectionsCDC, Parole and Community Services. CONTRACTOR shall also serve any adult female parolee deemed appropriate by California Department of Corrections (CDC) and the California Department of Alcohol and Drug Programs, State as verified by the parole agent. CONTRACTOR shall accept all said referrals.
- 43. 90-DAY DRUG COURT POST CUSTODY RE-ENTRY SERVICES CONTRACTOR shall serve, immediately upon their release from an Orange County jail, adult males and females, who are referred by COUNTY's Drug Court Program. CONTRACTOR shall accept all referrals in accordance with its bed capacity.

# 5.4. ADMISSION TO RESIDENTIAL SERVICES

a. CONTRACTOR shall accept any person who is physically and mentally able to comply with the program's rules and regulations. Said persons shall include persons living with HIV disease, as

well as persons with a concurrent diagnosis of mental illness, i.e., those identified as having a dual diagnosis. Dually diagnosed persons and others who require prescribed medication shall not be precluded from acceptance or admission solely based on their licit use of prescribed medications. Persons having a concurrent diagnosis of mental illness will be served in accordance with Federal Substance Abuse Prevention and Treatment Block Grant Program requirements and COUNTY guidelines.

- b. CONTRACTOR shall have a policy that requires <u>any</u> Participant who shows signs of any communicable disease, or through medical disclosure during the intake process, <u>admitadmits</u> to a health related problem that would put others at risk, to be cleared medically before services are provided by any program.
- c. ADMISSION POLICY CONTRACTOR shall grant priority in admissions to persons referred by ADMINISTRATOR, and shall establish and make available to the public, a written admission policy, which shall include, but not be limited to the following treatment priorities:
  - 1) First priority for admission shall be given to pregnant injection drug users.
  - 2) Second priority for admission is shall be given to pregnant substance abusers users.
  - 3) Third priority for admission is shall be given to injection drug users.
  - 4) Fourth priority for admission shall be given to all other substance abusers.users.
- d. CONTRACTOR's admission policy shall reflect all applicable federal, state, and county regulations.
- e. CONTRACTOR shall have the right to refuse admission of a person only in accordance with its written admission policy; provided, however, CONTRACTOR shall comply with the Nondiscrimination provisions of this the Agreement.
- f. CONTRACTOR shall discharge Participants who are away from the facility for more than seven (7) days; unless authorized by ADMINISTRATOR.

# **DC**.SERVICES TO BE PROVIDED

- 1. CONTRACTOR shall provide services in accordance with protocols established by CONTRACTOR and approved by ADMINISTRATOR. Said services shall be provided at a DADPState licensed and certified facility that is furnished consistent with the cultural values of the population to be served.
- 2. RESIDENTIAL RECOVERY SERVICES: CONTRACTOR shall operate licensed and certified alcohol and drug abuse substance use disorder residential facilities for the provision of residential recovery services, in accordance with the standards established by COUNTY and DADP State, and within the specifications stated herein, unless otherwise authorized by ADMINISTRATOR.
- 3. CO-OCCURING DISORDERS: CONTRACTOR shall ensure that rehabilitative and recovery services to Participants with co-occurring disorders address the relationship between the two diagnoses throughout treatment.

- 4. ASSESSMENT: Within seven (7) calendar days of admission, CONTRACTOR shall conduct a standardized, comprehensive risk and needs assessment on each Participant which assesses alcohol/drug abuseuse history, family history, mental and emotional status, legal status, educational and vocational background as well as daily living skills, stress management, literacy, employment, education, and money management. Assessment tools shall be co-occurring capable, meet best practice standards and may include Addiction Severity Index (ASI), CalOMS, or other assessment tools that are completed and signed by staff and Participant and approved by ADMINISTRATOR.
- 5. CASE MANAGEMENT: CONTRACTOR shall provide case management services by contacting outside agencies and making referrals for services outside the scope of comprehensive substance abuseuse disorder services as identified in the Participant's treatment/recovery plan as necessary to the Participant's recovery. Such concomitant services include academic education, vocational training, medical and dental treatment, pre-and post-counseling and testing for infectious diseases, legal assistance, job search assistance, financial assistance, childcare, and self-help programs such as twelve (12)-step programs. Said referrals shall be documented in the Participant's file.
- 6. PROGRAM ORIENTATION: During the first seventy-two (72) hours of a Participant's admission into the program, CONTRACTOR shall provide an orientation of the program. The program orientation shall include, but not be limited to:
  - a. Overview of Program structure and schedules;
  - b. Program rules and regulations;
  - c. Policies regarding Participant fees;
  - d. Participant rights;
  - e. Assignment of a counselor;
  - f. Staff Code of Conduct; and
  - g. Continuing care services.
- 7. TREATMENT/RECOVERY PLAN: CONTRACTOR shall collaboratively develop an individualized treatment plan with each Participant within fourteen (14) calendar days of admission into the Program, which shall be based upon the Participant's needs identified in the assessment process. Each treatment plan shall include identification of a minimum of three (3) problem areas, including a drug and/or alcoholsubstance use disorder problem, long term and short term individualized goals addressing the identified needs, action steps, target dates and dates of resolution for each. Every fourteen (14) calendar days, CONTRACTOR shall review with the Participant, and document in progress notes, the Participant's progress on the treatment plan. CONTRACTOR shall update the treatment plan when a change in problem identification, focus of recovery or treatment occurs.
- 8. HABILITATIVE AND REHABILITATIVE SERVICES: CONTRACTOR shall provide structured and planned habilitative and rehabilitative activities involving program staff and Participants in traditional classroom or experiential learning of practical life and social skills. Subjects shall include, but are not limited to, the following: job preparation, application, interview and retention skills;

managing finances; maintaining health and personal hygiene and appearance; obtaining educational and vocational training; building and maintaining socially supportive relationships; securing housing; obtaining social services; recognizing and preventing substance abuse use disorder relapse; avoiding violence and criminal activities; recognizing and changing self-defeating thinking and behavior patterns; nutrition, meal planning and food preparation; parenting skills; and obtaining child care.

9. COLLATERAL SERVICES: CONTRACTOR shall provide, as appropriate and documented in the Participant file, individual and group sessions for family members of the Participant. These services shall address family dynamics, which, could contribute to the Participant's relapse and potential or actual abuse in the family system. Collateral Service shall include the Participant unless determined inappropriate by the counselor.

### 10. STRUCTURED ACTIVITY:

- a. Residential Recovery services shall consist of a minimum of twenty (20) hours of Structured Activity per week of which Participants must engage in a minimum of fourteen (14) hours of Therapeutic Activity per week and shall include, at a minimum the following:
- 1) Individual Counseling CONTRACTOR shall provide individual counseling to Participants. Counseling shall be culturally appropriate to Participants' needs.
- 2) Group Counseling CONTRACTOR shall provide counseling within a group to Participant. Group intervention and activities may include, but are not limited to, encounter groups, seminars and educational groups, house and community group meetings, self-help meetings, and practical life and social skills. Topics for discussion shall include anger management, criminal thinking and thinking errors, sexual abuse, domestic violence, death and grief, and relapse prevention. For group activities, the ratio of participants to Substance Abuse Use Disorder Program counselors shall not be greater than twelve to one (12:1) as evidenced on group activity rosters.
- b. CONTRACTOR shall provide a minimum of six (6) hours of structured non-therapeutic activity per week that includes work, school, and volunteer hours outside the facility, chores, and recreational activities. Recreational activity and socialization services for participants may include, but not be limited to:
  - 1) Teaching the concepts of rules, teamwork and sportsmanship; and
  - 2) Providing guidance on use of recreational or leisure time.
- 11. TREATMENT PHASES: CONTRACTOR's program shall consist of progressive treatment phases which shall be defined in CONTRACTOR's Program Protocol, approved by ADMINISTRATOR, and include measurement of Participant's progress in order to advance to subsequent phases. The Program Protocol shall be CONTRACTOR's written program description, goals and objectives, and policies established by CONTRACTOR for the residential recovery treatment program as provided for under this the Agreement. Each Participant admitted to the 42 Day post custody reentry program shall be restricted to the premises of the facilities listed within this Agreement for a minimum of the first seven (7) calendar days of the program. Each Participant admitted to the

ninety calendar day programs (90-Day drug court post custody reentry CDCI Post Custody Re-entry program and the FOTP post custody reentry Post Custody Re-entry program) shall be restricted to the premises of the facilities listed within this the Agreement for the first thirty (30) calendar days of the program. Exceptions shall be allowed for medical and psychiatric services, described in subparagraph Subparagraph V.D. of this Exhibit A to the Agreement, or other staff-approved activities under CONTRACTOR supervision. Suggestions for treatment phases are as follows:

- a. Orientation and engagement consists of activities designed to interrupt negative alcoholor of other drug abuse substance use disorder lifestyle factors, address denial, and assist the Participant's adjustment to a sober environment. The Participant shall not be expected to seek employment or educational opportunities during this phase.
- b. Primary treatment, internalization and socialization consists of activities designed to assist Participants in working on personal issues, cultivate support systems, and seek educational/vocational opportunities.
- c. Re-entry and externalization consists of activities designed to assist the Participant with separation issues, develop appropriate community support systems, gain employment and/or enroll in educational/vocational programs, and finalize exit plans.
- d. Graduation consists of Participants completing their residential recovery treatment program in accordance with the treatment/recovery plan.
- 12. TRANSITION/EXIT PLANNING: CONTRACTOR shall begin discharge planning immediately after enrollment. -CONTRACTOR shall develop a formal exit plan no later than fourteen (14) calendar days prior to Participant's planned discharge successful completion from the program. The transition/ exit plan shall be completed and signed by staff and Participant. The transition/ exit plan shall include:
- a. Identifying the Participant's achievements while in the residential recovery treatment program such as meeting or progressing towards educational or vocational goals.
- b. A strategy or strategies to assist the Participant in maintaining an alcohol and druga substance use disorder free lifestyle.
- c. A continuing treatment exit plan that includes referral and linkage of the Participant to appropriate services such as outpatient treatment, other support services such as vocational rehabilitation, job training and other services, if needed, and shall document this in the participant's chart. The continuing treatment plan shall also include the goals identified in the Participant's treatment plan.
- d. Referrals to appropriate non-substance <u>abuseuse</u> resources such as continuing education and vocational rehabilitation.
- e. <u>Contractor CONTRACTOR</u> shall provide linkage to outpatient treatment, support services such as self—help groups, social services, rehabilitation services, vocational services, job training services or other appropriate services.

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**EXHIBIT A** 

vocational, financial, family, and treatment issues and provide assistance to the Participant in obtaining those services.

# <u>18</u> <u>17</u>. FOTP POST CUSTODY RE-ENTRY SERVICES

- a. CONTRACTOR shall provide residential recovery services to adult female parolees which shall consist of a maximum of ninety (90) calendar days, unless approved in writing by ADMINISTRATOR.
- b. CONTRACTOR shall maintain contact with parole agents regarding treatment progress, barriers to progress, and exit planning.
- c. CONTRACTOR, throughout the course of treatment, shall continue to closely coordinate with Children's Protective Services, if applicable, and other community agency representative(s) acting on behalf of the Participant and/or her child(ren) to facilitate successful independent community living. CONTRACTOR shall document such coordination activities in Participant files.
- d. CONTRACTOR shall construct a plan for continuing care which shall be fully documented in the Participant's exit plan.
- e. CONTRACTOR shall make every effort to notify the parole agent of any FOTP Participant's behavior patterns which may lead to an involuntary discharge so that the parole agent may attempt to influence the Participant to improve treatment efforts. CONTRACTOR shall have final authority to discharge. In those instances requiring immediate action, CONTRACTOR is not bound to give advance notice to the parole agent.
- f. Screening Alcohol Drug Abuse Services County PSN Case Manager or designated staff will conduct an initial screening utilizing the Client Admission Form (CAF) and fax this referral to the CONTRACTOR. CONTRACTOR shall enter admissions data on the CAF and fax it back to Alcohol Drug Abuse Services County PSN Case Manager upon admission of the parolee into program.

## 1918. 90-DAY DRUG COURT POST CUSTODY RE-ENTRY SERVICES

- a. CONTRACTOR shall provide a residential recovery program for Participants, for no more than ninety (90) calendar days, unless otherwise authorized by ADMINISTRATOR.
- b. CONTRACTOR's residential recovery treatment services for new Participants from custody shall provide a structured recovery program of:
  - 1) Substance abuse use disorder education;
  - 2) Recovery planning coordinated with Drug Court clinic staff; and
- 3) Individual and group discussion for adult substance abusers disorder users within a supportive, culturally-appropriate residential environment.

**ED**. HEALTH, MEDICAL, PSYCHIATRIC AND EMERGENCY SERVICES

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- 1. CONTRACTOR shall ensure that all persons admitted for residential recovery treatment services shall have a health questionnaire completed using form ADP 10100-A-E10026, or may develop its own form provided it contains, at a minimum, the information requested in the ADP 10100 A E10026.
- a. The health questionnaire is a Participant's self-assessment of his/her current health status and shall be completed by Participant.
- 1) CONTRACTOR shall review and approve the health questionnaire form prior to Participant's admission to the program. The completed Health Questionnaire shall be signed and dated by staff and Participant.
  - 2) A copy of the health questionnaire shall be filed in the Participant's record.
- b. CONTRACTOR shall, based on information provided by Participant on the health questionnaire, refer Participant to licensed medical professionals for physical and laboratory examinations, as needed.
- 1) CONTRACTOR shall obtain a copy of Participant's medical clearance or release prior to Participant's admission to the program.
- 2) A copy of the referral and clearance and any release shall be filed in the Participant's record.
- 2. CONTRACTOR shall provide directly or by referral: HIV education, voluntary, HIV antibody testing and risk assessment and disclosure counseling.
- 3. CONTRACTOR shall have written procedures for obtaining medical or psychiatric evaluation and emergency services.
- 4. CONTRACTOR shall have readily available the name, address, and telephone number for the fire department, a crisis center, local law enforcement, and a paramedic unit or ambulance service.
- 5. CONTRACTOR shall provide tuberculosis (TB) services directly to the participants or by referral to COUNTY's Health Care AgencyCOUNTY or another appropriate provider. TB services shall be provided to all Participants within seven (7) calendar days of admission. TB services shall consist of the following:
  - a. Counseling with respect to TB;
- b. Testing to determine whether the individual has been infected and to determine the appropriate form of treatment; and
- c. Provision for, or referral of, any Participant infected with TB for medical evaluation, treatment, and clearance.- CONTRACTOR shall ensure that a TB-infected Participant is medically cleared prior to commencing treatment.

FE. TRANSPORTATION SERVICES

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- 1. EMERGENCY MEDICAL TRANSPORTATION COUNTY shall only pay for emergency medical ambulance or medical van transportation to and from designated alcohol and drugsubstance use disorder treatment programs or health facilities in accordance with ADMINISTRATOR's Emergency Medical Transportation Agreement.
- 2. OTHER TRANSPORTATION CONTRACTOR shall transport Participant to locations that are considered necessary and/or important to the Participant's treatment/recovery plan including, but not limited to, Social Security Administration offices for Supplemental Security Income benefits and non-emergency medical or mental health services.

## **GF.** DRUG SCREENING

- 1. CONTRACTOR shall have a written policy and procedure statement regarding drug screening that includes random drug and/or alcohol testing at a minimum of one (1) time per month for the first thirty (30) days for all Participants and two (2) times per month for the remaining term of
- agreement for all Participants. All urine specimen collections shall be observed by same sex staff. This policy shall be approved by ADMINISTRATOR. CONTRACTOR shall:
- a. Establish procedures that protect against the falsification and/or contamination of any body specimen sample collected for drug screening; and
  - b. Document results of the drug screening in the Participant's records.
- 2. In the event CONTRACTOR wishes to utilize the COUNTY-contracted laboratory for drug screening purposes, CONTRACTOR shall collect and label samples from Participants. Such testing shall be provided at COUNTY's expenses.
- 3. In the event that any Participant of CONTRACTOR receives a drug test result indicating any substance abuse disorder use, CONTRACTOR shall formulate and implement a plan of corrective action which shall be documented in the Participant record. CONTRACTOR shall notify ADMINISTRATOR within two (2) business days of receipt of such drug test results via an incident report, and the corrective action to be taken by the Participant if Participant is allowed to remain in program.
- HG. PERFORMANCE OUTCOMES CONTRACTOR shall achieve performance outcome objectives for each Period, tracking and reporting performance outcome objective statistics in monthly programmatic reports, as appropriate. ADMINISTRATOR recognizes that alterations may be necessary to the following activities to meet the objectives, and, therefore, revisions to objectives and activities may be implemented by mutual agreement between CONTRACTOR and ADMINISTRATOR. Performance outcome objectives for each Period are as follows:

#### 1. 42-DAY POST-CUSTODY RE-ENTRY SERVICES

a. <u>Objective 1</u>: <u>CONTRACTOR shall provide effective forty two (42) day transitional residential substance abuse assessment, treatment, and counseling to Participants with identified alcohol and/or drug problems following their release from jail as measured by the number and percentage of</u>

Participants successfully served during the forty-two (42) day program.

- b. <u>Objective 2</u>: <u>CONTRACTOR shall facilitate transition from custody by linking</u>

  Participants to appropriate services as measured by the number and percentage of Participants transitioned to other support services.
- 2 1. FOTP POST-CUSTODY RE-ENTRY SERVICES
- a. <u>Objective 1</u>: CONTRACTOR shall provide effective ninety (90)-day residential substance <u>abuseuse disorder</u> assessment, treatment, and counseling to Participants and graduates, with identified <u>alcohol and/or drugsubstance use disorder</u> problems as measured by retention and completion rates.
- 1) Retention rates shall be calculated by using the number of Participants successfully enrolled in or successfully completing their treatment program divided by the total number of Participants served during the evaluation period.
- 2) Completion rates shall be calculated by using the number of Participants successfully completing the treatment program divided by the total number of Participants discharged during the evaluation period.
- b. <u>Objective 2</u>: CONTRACTOR shall obtain from eighty percent (80%) of Participants completed CESI at time of intake and the CEST shall be administered to Participants at midpoint and at completion receiving at a minimum, forty-five (45) calendar days of treatment.
- 1) CONTRACTOR shall ensure that surveys are completed by designated Participants in a timely and accurate manner, including, but not limited to, ensuring that surveys contain Provider number, Participant identification (ID) number, responses to all psychosocial questions, responses for other Participant and CONTRACTOR information, and that all fields are filled out and/or marked appropriately.
- 2) CONTRACTOR shall photocopy the CESI and CEST surveys and submit the originals to ADMINISTRATOR, once a month, no later than the tenth (10th) business day of each month.
- 3) CONTRACTOR shall maintain the photocopies of the CESI and CEST documents in Participant files and/or in readily accessible and confidential central filing area for reference.
- 4) CONTRACTOR shall adhere to all COUNTY CESI and CEST transmission, reporting, sorting, and any other guidelines, as stipulated by ADMINISTRATOR, as they may now exist or as they may be revised and/or amended in the future, for the review, use and analysis of the CESI and CEST.
- c. <u>Objective 3</u>: CONTRACTOR shall implement a process improvement project as outlined in the NIATx model, targeting at least one of the following four (4) NIATx aims:
  - 1) Reduce waiting times
  - 2) Reduce no-shows
  - 3) Increase admissions

32. 90-DAY DRUG-COURT POST-CUSTODY RE-ENTRY SERVICES

4) Increase continuation in treatment

3	a. Objective 1: CONTRACTOR shall provide effective ninety (90)-day resident	ial
4	substance abuseuse disorder assessment, treatment, and counseling to drug court-enrolled Participal	nts
5	with identified alcohol and/or drug problems as measured by retention and completion rates.	
6	1) Retention Rates shall be calculated by using the number of Participants remaini	ing
7	in the treatment program divided by the total number of Participants served during the evaluation period	od.
8	2) Completion Rates shall be calculated by using the number of Participal	nts
9	successfully completing the treatment program divided by the total number of Participants discharge	ged
10	during the evaluation period.	
11	b. Objective 2: CONTRACTOR shall facilitate transition of drug court participants from	om
12	residential program to outpatient counseling.	
13	c. Objective 3: CONTRACTOR shall obtain from eighty percent (80%) of Participal	nts
14	completed CESI at time of intake and the CEST shall be administered to Participants at midpoint and	at
15	discharge receiving at a minimum, forty-five (45) calendar days of treatment.	
16	CONTRACTOR shall ensure that surveys are completed by designated Participal	nts
17	in a timely and accurate manner, including, but not limited to, ensuring that surveys contain Provide	der
18	number, Participant ID number, responses to all psychosocial questions, responses for other Participa	ant
19	and CONTRACTOR information, and that all fields are filled out and/or marked appropriately.	
20	2) CONTRACTOR shall photocopy the CESI and CEST surveys and submit t	the
21	originals to ADMINISTRATOR, once a month, no later than the tenth (10th) business day of ea	ıch
22	month.	
23	3) CONTRACTOR shall maintain the photocopies of the CESI and CEST document	nts
24	in Participant files and/or in readily accessible and confidential central filing area for reference.	
25	4) CONTRACTOR shall adhere to all COUNTY CESI and CEST transmission	on,
26	reporting, sorting, and any other guidelines, as stipulated by ADMINISTRATOR, as they may now ex	ist
27	or as they may be revised and/or amended in the future, for the review, use and analysis of the CESI a	ınd
28	CEST.	
29	d. Objective 4: CONTRACTOR shall implement a process improvement project	as
30	outlined in the NIATx model, targeting at least one of the following four (4) NIATx aims:	
31	1) Reduce waiting times	
32	2) Reduce no-shows	
33	3) Increase admissions	
34	4) Increase continuation in treatment	
35	H. MEETINGS—— CONTRACTOR's executive director or designee shall participate, wh	ien
36	requested, in meetings facilitated by ADMINISTRATOR related to the provision of services pursuant	to
37	this the Agreement.	
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I. CONTRACTOR shall not conduct any proselytizing activities, regardless of funding sources,		
with respect to any person who has been referred to CONTRACTOR by ADMINISTRATOR under the		
terms of this the Agreement. Further, CONTRACTOR agrees that the funds provided hereunder shall		
not be used to promote, directly or indirectly, any religion, religious creed or cult, denomination or		
sectarian institution, or religious belief.		

- KJ. PROBATION GUIDELINES CONTRACTOR shall apply for and receive approval of the Orange County Probation Department (Probation) OCPD to provide residential recovery treatment services. CONTRACTOR shall recognize the authority of Probation as officers of the Court, and shall extend cooperation to Probation OCPD in accordance with the services provided through this the Agreement.
- **LK**. NON-SMOKING POLICY CONTRACTOR shall establish a written non-smoking policy which shall be reviewed and approved by ADMINISTRATOR. At a minimum, the non-smoking policy shall specify that the facility is "smoke free" with designated areas outside the facility.
- ML. VISITATION POLICY CONTRACTOR shall establish a written visitation policy, which shall be reviewed and approved by ADMINISTRATOR, which shall include, but not be limited to, the following:
  - 1. Sign in logs;
  - 2. Visitation hours; and
  - 3. Designated visiting areas at the facility.
- NM. PARTICIPANT SIGN IN/OUT LOG AND SCHEDULE CONTRACTOR shall maintain a Participant sign in/out log and schedule for all Participants, which shall include, but not be limited to, the following:
  - 1. Participant's schedule for treatment, work, education or other activities;
  - 2. Location and telephone number where the Participant may be reached; and
  - 3. Requirement for all Participants to notify the program of any change in his/her schedule.
- GOOD NEIGHBOR POLICY CONTRACTOR shall establish a Good Neighbor Policy, which shall be reviewed and approved by ADMINISTRATOR. The policy shall include, but not be limited to, staff training to respond to neighbor complaints, staff contact information to be made available to neighboring residents and complaint procedures.
- Po. TOKENS ADMINISTRATOR will provide CONTRACTOR the necessary number of Tokens for appropriate individual staff to access the HCA IRIS at no cost to the CONTRACTOR.
- 1. CONTRACTOR recognizes Tokens are assigned to a specific individual staff member with a unique password. Tokens and passwords shall not be shared with anyone.
- 2. CONTRACTOR shall maintain an inventory of the Tokens, by serial number, and the staff member to whom each is assigned.
- 3. CONTRACTOR shall indicate in the monthly staffing report, the serial number of the Token for each staff member assigned a Token.

- 4. CONTRACTOR shall return to ADMINISTRATOR all Tokens under the following conditions:
  - a. Token of each staff member who no longer supports this the Agreement.
  - b. Token of each staff member who no longer requires access to the HCA IRIS.
  - c. Token of each staff member who leaves employment of CONTRACTOR.
  - d. Tokens malfunctioning.
- 5. ADMINISTRATOR will issue Tokens for CONTRACTOR's staff members who require access to the IRIS upon initial training or as a replacement for malfunctioning Tokens.
- 6. CONTRACTOR shall reimburse the COUNTY for Tokens lost, stolen, or damaged through acts of negligence.

# VI. STAFFING

- A. CONTRACTOR shall provide staffing levels and qualifications appropriate to meet the needs of the Participants, including:
- 1. All staff providing services shall be registered, licensed, and/or certified in accordance with state requirements.
- 2. CONTRACTOR shall provide twenty-four (24) hour supervision with at least one (1) staff member on site at all times. Co-ed residential recovery treatment programs shall require twenty-four (24) hour awake supervision.
- 3. Primary service delivery staff shall have no less than two (2) years of education, training and/or work experience in the field of chemical dependency, as verified by job descriptions and resumes of staff.
- 4. All program staff having direct contact with Participants shall, within the first (1st) year of employment, be trained in infectious disease recognition, crisis intervention and to recognize physical and psychiatric symptoms that require appropriate referrals to other agencies. Contractor shall develop a written plan and provide ongoing training in topics related to alcohol and drugsubstance use on a yearly basis. All staff training shall be documented and maintained as part of the training plan.
- B. CONTRACTOR shall ensure that administrative staffing is sufficient to support the performance of services pursuant to this the Agreement.
- C. CONTRACTOR may augment the above paid staff with volunteers or part-time student interns. Unless waived by ADMINISTRATOR, prior to providing services pursuant to this the Agreement, interns shall be Master's Candidates in Counseling or Social Work or have a Bachelor's Degree in a related field or be participating in any State recognized counseling certification program. CONTRACTOR shall provide a minimum of one (1) hour supervision for each ten (10) hours of work by interns or consistent with school or licensing board requirements. CONTRACTOR shall provide supervision to volunteers as specified in the respective job descriptions or work contracts. Volunteer or student intern services may not comprise more than twenty percent (20%) of the services provided.

- D. CONTRACTOR shall include bilingual/bicultural services to meet the needs of the population to be served under the agreement. Whenever possible, bilingual/bicultural staff should be retained.
- E. CONTRACTOR shall make its best effort to provide services pursuant to this Agreement in a manner that is culturally and linguistically appropriate for the population(s) served.

  D.

STAFF CONDUCT CONTRACTOR shall maintain documents of such efforts which may include; but not limited to; records of participation in COUNTY-sponsored or other applicable training; recruitment and hiring policies and procedures; copies of literature in multiple languages and formats, as appropriate; and descriptions of measures taken to enhance accessibility for, and sensitivity to, individuals who are physically challenged.

F. STAFF CONDUCT —CONTRACTOR shall establish a written Policies and Procedures for employees, volunteers, interns, and members of the board of directors which shall include, but not be limited to, standards related to the use of drugs and/or alcohol; staff-Participant relationships; prohibition of sexual conduct with Participants; prohibition of forging or falsifying documents or drug tests; and real or perceived conflict of interest. Situations that may be perceived as a conflict of interest shall be brought to the ADMINISTRATOR's attention. Prior to providing any services pursuant to this the Agreement all employees, volunteers, and interns shall agree in writing to maintain the standards set forth in the said Policies and Procedures. A copy of the said Policies and Procedures staff code of conduct shall be posted in writing in a prominent place in the treatment facility; and updated annually by the Board of Directors

EG. CONTRACTOR shall provide pre-employment screening of any staff person providing services pursuant to this the Agreement. All staff shall pass an Orange County criminal justice background check conducted by Probation OCPD on a yearly basis. Program directors, managers and other supervisory staff will be requested to voluntarily submit to a more extensive background check, including "live scan" fingerprinting. The results of the fingerprint checks will be sent directly from the State Department of Justice to Probation.

- 1. All staff, prior to hiring, shall meet the following requirements:
- a. No person shall have been convicted of a sex offense for which the person is required to register as a sex offender under California Penal Code section PC, Section 290;
- b. No person shall have been convicted of an arson offense Violation of Penal Code sections PC, Sections 451, 451.1, 451.5, 452, 452.1, 453, 454, or 455;
- c. No person shall have been convicted of any violent felony as defined in Penal Code section PC, Section 667.5, which involves doing bodily harm to another person, for which the staff member was convicted within five years prior to employment;
  - d. No person shall be on parole or probation;
- e. No person shall participate in the criminal activities of a criminal street gang and/or prison gang; and

f. No prior employment history of improper conduct, including but not limited to, forging

1	f. No prior employment history of improper conduct, including but not limited to, forging
2	or falsifying documents or drug tests, sexual assault or sexual harassment, or inappropriate behavior
3	with staff or residents at another treatment facility.
4	g. All personnel files shall be complete and made readily accessible to
5	ADMINISTRATOR for purposes of audits and investigations or any other reason deemed necessary by
6	ADMINISTRATOR.
7	2. Exceptions to staffing requirements set forth above, may be requested if CONTRACTOR
8	deems the decision will benefit the program. Requests for exceptions shall be submitted in writing and
9	approved in advance by ADMINISTRATOR.
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11	VII. CATALOG OF FEDERAL DOMESTIC ASSISTANCE (CFDA)CFDA
12	INFORMATION  A TILL TO A CHOR THE CERNA I ( ) I
13	A. This The Agreement includes federal funds paid to CONTRACTOR. The CFDA number(s) and
14	associated information for federal funds paid through this the Agreement are specified below:
15	1. CFDA Year: 2009 2012
16	CFDA#: No.: 93.959
17 18	Program Title:  Block Grants for Prevention and Treatment of Substance Abuse
19	Federal Agency:—Department of Health and Human Services
20	Award Name:  Negotiated Net Amount/Drug MediCal Contract
21	Tiwara Tume.
22	2. CFDA Year: 2009 2012
23	CFDA#: No.: 16.585
24	Program Title:Drug Court Discretionary Grant Program
25	Federal Agency:—Department of Justice
26	Award Name:-BJA FY 09 Drug Court Discretionary Grant Program:
27	Enhancement
28	
29	B. CONTRACTOR may be required to have an audit conducted in accordance with federal OMB
30	Circular Number A-133. CONTRACTOR shall be responsible for complying with any federal audit
31	requirements within the reporting period specified by OMB Circular Number A-133.
32	C. ADMINISTRATOR may revise the CFDA information listed above, and shall notify
33	CONTRACTOR in writing of said revisions.
34	
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37	