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2	AGREEMENT
3	FOR THE PROVISION OF
4	EMERGENCY SHELTER HOME SERVICES
5	FY 2017-2020
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7	This AGREEMENT, entered into this day of,, which date
8	is particularized for purpose of reference only, is by and between the COUNTY
9	OF ORANGE, hereinafter referred to as "COUNTY," and, hereinafter
10	referred to as "CONTRACTOR." This Agreement shall be administered by the
11	County of Orange Social Services Agency Director or designee, hereinafter
12	referred to as "ADMINISTRATOR."
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14	WITNESSETH:
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16	WHEREAS, COUNTY desires to contract with CONTRACTOR for the provision
17	of Emergency Shelter Home Services; and
18	WHEREAS, CONTRACTOR agrees to render such services on the terms and
19	conditions hereinafter set forth;
20	WHEREAS, such contracts are authorized and provided for pursuant to
21	California Welfare and Institutions Code Sections 16501:
22	NOW, THEREFORE, IT IS MUTUALLY AGREED AS FOLLOWS:
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Attachment A

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1. TERM

The term of this Agreement shall commence on _______, and terminate on June 30, 2020, unless earlier terminated pursuant to the provisions of Paragraph 36 of this Agreement; however, CONTRACTOR shall be obligated to perform such duties as would normally extend beyond this term, including but not limited to, obligations with respect to indemnification.

2. ALTERATION OF TERMS

This Agreement, including any Exhibit(s) attached hereto and incorporated by reference, fully expresses all understandings of the parties and is the total Agreement between the parties as to the subject matter of this Agreement. No addition to, or alteration of, the terms of this Agreement, whether written or verbal, by the parties, their officers, agents or employees, are be valid or binding unless made in the form of a written amendment to this Agreement which is formally approved and executed by both parties.

3. <u>STATUS OF CONTRACTOR</u>

- 3.1 CONTRACTOR is and shall at all times be deemed to be an independent contractor and shall be wholly responsible for the manner in which it performs the services required of it by the terms of this Agreement. Nothing herein contained shall be construed as creating the relationship of employer and employee, or principal and agent, between COUNTY and CONTRACTOR.
- 3.2 CONTRACTOR, its agents, employees and volunteers shall not be entitled to any rights and/or privileges of COUNTY employees and shall not be considered in any manner to be COUNTY employees.

4. DESCRIPTION OF SERVICES, STAFFING

4.1 CONTRACTOR agrees to provide those services and facilities, as described in the Exhibit "A" to the Agreement between County of Orange and , for the Provision of Emergency Shelter Home Services,

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attached hereto and incorporated herein by reference. CONTRACTOR shall operate continuously throughout the term of this Agreement as required for provision of services hereunder.

4.2 Upon the request of ADMINISTRATOR, CONTRACTOR shall attend an orientation session and subsequent training sessions given by COUNTY.

5. DEFINITIONS

- 5.1 "Agency" refers to the Social Services Agency.
- 5.2 "ASW" refers to child's Assigned Social Worker.
- 5.3 "CFS" refers to Children and Family Services Division of the Social Services Agency.
 - 5.4 "CFT" refers to the Child and Family Team.
 - 5.5 "ESH" refers to Emergency Shelter Home Services.
- 5.6 "ESH Coordinator" refers to the Senior Social Services Supervisor or designee in CFS Resource Family Approval Program responsible for the Emergency Shelter Home Services (ESH) Program.
- 5.7 "MANAGER" refers to the Administrative/Program Manager of the Resource Family Approval Program, or designee(s).
- 5.8 "Quality Parenting Initiative (QPI)" refers to the recruitment and retraining of high-quality caregivers to provide excellent care to children in the welfare system and establishes clear expectations of the role and responsibilities of the resource parent.
 - 5.9 "LPA SW" refers to Licensing Placement Analyst Social Worker.
 - 5.10 "RFA" refers to Resource Family Approval Program.
 - 5.11 "RFA SW" refers to Resource Family Approval Social Worker.
- 5.12 "Substitute Care Provider and/or Alternative Caregiver" refers to an adult selected by a caregiver to provide care on an occasional basis, as specified in Title 22, Division 6, Chapter 9.5/Resource Family Approval Program Written Directives.

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5.13 "TDM" refers to Team Decision Making.

6. <u>LICENSES AND STANDARDS</u>

- 6.1 CONTRACTOR warrants that he/she has all necessary licenses and permits required by the laws of the United States, State of California, County of Orange and all other appropriate governmental agencies to perform the services described in this Agreement, and agrees to maintain these licenses and permits in effect for the duration of this Agreement.
- 6.2 CONTRACTOR agrees, pursuant to Welfare and Institutions Code (WIC) Section 206, that any child taken into custody solely upon the grounds that he/she is a person described in WIC Section 300, shall not be brought into direct contact or personal association with any person taken into custody on the grounds that he/she is a person described by WIC Sections 601 or 602, as any of these Sections may now exist or hereafter be amended.

7. DELEGATION AND ASSIGNMENT

CONTRACTOR shall neither delegate its duties or obligations nor assign its rights with respect to this Agreement, either in whole or in part. Any such attempted delegation or assignment shall be void.

8. <u>NON-DISCRIMINATION</u>

In the performance of this Agreement, CONTRACTOR agrees that it shall not engage nor employ any unlawful discriminatory practices in the admission of clients, provision of services or benefits, assignment of accommodations, treatment, evaluation, employment of personnel or in any other respect on the basis of race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, genetic information, marital status, sex, gender, gender identity, gender expression, age, sexual orientation, military and veteran status or any other protected group in accordance with the requirements of all applicable Federal or State laws.

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9. NOTICES

9.1 <u>All</u> notices, requests, claims, correspondence, reports, statements authorized or required by this Agreement, and/or other communications shall be addressed as follows:

COUNTY:

County of Orange Social Services Agency

Contract Services - ESH Contract Administrator

500 N. State College Blvd, Suite #100

Orange, CA 92868

and

Administrative/Program Manager Resource Family Approval Program 800 N. Eckhoff Orange, CA 92868

CONTRACTOR:

9.2 <u>All</u> notices shall be deemed effective when in writing and deposited in the United States mail, first class, postage prepaid and addressed as above. Any notices, claims, correspondence, reports and/or statements authorized or required by this Agreement addressed in any other fashion shall be deemed not given. The Parties each may designate by written notice from time to time, in the manner aforesaid, any change in the address to which notices must be sent.

10. <u>NOTICE OF DELAYS</u>

Except as otherwise provided under this Agreement, when either party has knowledge that any actual or potential situation is delaying or threatens to delay the timely performance of this Agreement, that party shall, within one (1) business day, give notice thereof, including all relevant information with respect thereto, to the other party.

11. INDEMNIFICATION

COUNTY, and hold U.S. Department of Health and Human Services, the State, COUNTY, and their elected and appointed officials, officers, employees, agents and those special districts and agencies which COUNTY's Board of Supervisors acts as the governing Board ("COUNTY INDEMNITEES") harmless from any claims, demands or liability of any kind or nature, including but not limited to personal injury or property damage, arising from or related to the services, products or other performance provided by CONTRACTOR pursuant to this Agreement. If judgment is entered against CONTRACTOR and COUNTY by a court of competent jurisdiction because of the concurrent active negligence of COUNTY or COUNTY INDEMNITEES, CONTRACTOR and COUNTY agree that liability will be apportioned as determined by the court. Neither party shall request a jury apportionment.

12. <u>INSURANCE</u>

- 12.1 Prior to the provision of services under this Agreement, CONTRACTOR agrees to purchase all required insurance at CONTRACTOR's expense and to deposit with ADMINISTRATOR Certificates of Insurance or Policy Declarations, required herein, necessary to satisfy COUNTY that the insurance provisions of this Agreement have been complied with. CONTRACTOR agrees to keep such insurance coverage, Certificates of Insurance and endorsements on deposit with ADMINISTRATOR during the entire term of this Agreement.
- 12.2 CONTRACTOR shall provide Comprehensive Automobile Liability Insurance with minimum coverage of \$15,000/\$30,000/\$5,000, as well as homeowner's or renter's insurance. Certificates of Insurance or Policy Declarations evidencing the coverage required by this paragraph shall be filed with the County of Orange, Social Services Agency/Contract Services 500 N. State College Blvd., Orange, CA 92868.

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13. NOTIFICATION OF INCIDENTS, CLAIMS OR SUITS

CONTRACTOR shall report to COUNTY:

- 13.1 Any accident or incident relating to services performed under this Agreement that involves injury or property damage which may result in the filing of a claim or lawsuit against CONTRACTOR and/or COUNTY. Such report shall be made in writing within twenty-four (24) hours of occurrence.
- 13.2 Any third party claim or lawsuit filed against CONTRACTOR arising from or relating to services performed by CONTRACTOR under this Agreement. Such report shall be submitted to COUNTY within twenty-four (24) hours of occurrence.
- 13.3 Any injury to CONTRACTOR that occurs on COUNTY property. Such report shall be submitted to COUNTY within twenty-four (24) hours of occurrence.
- 13.4 Any loss, disappearance, destruction, misuse or theft of any kind whatsoever of COUNTY property, monies or securities entrusted to CONTRACTOR under the term of this Agreement. Such report shall be submitted to COUNTY within twenty-four (24) hours of occurrence.

14. <u>CONFLICT OF INTEREST</u>

CONTRACTOR shall exercise reasonable care and diligence to prevent any actions or conditions that could result in a conflict with the best interests of COUNTY.

15. <u>BREACH SANCTIONS</u>

Failure by CONTRACTOR to comply with any of the provisions, covenants, or conditions of this Agreement shall be a material breach of this Agreement. In such event, ADMINISTRATOR may, in its sole discretion, and in addition to immediate termination and any other remedies available at law, in equity, or otherwise specified in this Agreement:

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- 15.1 Afford CONTRACTOR a time period within which to cure the breach, which period shall be established at the sole discretion of ADMINISTRATOR; and/or
- 15.2 Discontinue reimbursement to CONTRACTOR for and during the period in which CONTRACTOR is in breach, which reimbursement shall not be entitled to later recovery; and/or
- 15.3 Offset against any monies billed by CONTRACTOR but yet unpaid by COUNTY those monies disallowed pursuant to Subparagraph 15.2 above.

ADMINISTRATOR will give CONTRACTOR written notice of any action pursuant to this Paragraph, which notice shall be deemed served on the date of mailing.

16. OVERPAYMENTS

Any payment(s) made by COUNTY to CONTRACTOR in excess of that to which CONTRACTOR is entitled under this Agreement shall be repaid to COUNTY, in accordance with any applicable regulations and/or policies in effect during the term of this Agreement, or as established by COUNTY procedure. Any overpayments made by COUNTY which result from a payment by any other funding source shall be repaid, at the discretion of ADMINISTRATOR, to COUNTY or the funding source. Unless earlier repaid, CONTRACTOR shall make repayment within thirty (30) days after the date of the final audit findings report and prior to any administrative appeal process. In the event an overpayment owing by CONTRACTOR is collected from COUNTY by the funding source, then CONTRACTOR shall reimburse COUNTY within thirty (30) days thereafter and prior to any administrative appeal process. CONTRACTOR agrees to pay all costs incurred by COUNTY necessary to enforce the provisions set forth in this Paragraph.

17. OUTSTANDING DEBT

CONTRACTOR shall have no outstanding debt with ADMINISTRATOR, or shall

be in the process of resolving outstanding debt to ADMINISTRATOR's satisfaction, prior to entering into and during the term of this Agreement.

18. COMPENSATION

18.1 COUNTY agrees to pay CONTRACTOR, monthly in arrears, for services rendered to individual children at the following rates or at such other rates as may be adopted by COUNTY pursuant to the authority of the State of California specified Level of Care 1 rate plus 20%. The daily rate shall be paid when an individual child occupies a bed for less than a full calendar month. The daily rate is calculated by multiplying the monthly rate times twelve (12) months and dividing by three hundred sixty-five (365) days. The monthly rate shall be paid when an individual child occupies a bed for a full calendar month.

- 18.1.1 CONTRACTORs are paid a higher rate than long-term resource families for reasons that include: the stress of more frequent placements and removals; provide care and supervision for children whose personal, family, and legal circumstances are unsettled and whose needs and behaviors are unknown; coordinate with multiple social workers and service providers as the child(ren)'s needs are identified; the need to provide more frequent and flexible times for visitation with parents and other family members; the expectation that CONTRACTORs be readily available to SSA; provide ongoing observation and assessment information regarding the children and their families; and, establish immediate connections with medical and dental providers and coordinate with Medi-Cal to ensure medical coverage.
- 18.2 ADMINISTRATOR may change rates herein above stated where such changes are adopted by and pursuant to the authority of the State of California. Payment should be released by COUNTY approximately twenty-eight (28) days after receipt from CONTRACTOR of a correctly completed billing and any required supporting documentation. CONTRACTOR shall bill COUNTY in a

fashion specified by ADMINISTRATOR. If COUNTY changes the rates, ADMINISTRATOR shall notify CONTRACTOR of the rate changes. For purposes of payments pursuant to this Paragraph, CONTRACTOR shall be entitled to a full day of payment for any child placed at any time during the twenty-four (24) hour period after midnight.

- 18.3 ADMINISTRATOR may authorize reimbursement to CONTRACTOR for incidental expenses related to the performance of this Agreement upon CONTRACTOR's submission of a signed and dated receipt and/or statement of expenditure for the following:
 - 18.3.1 Medical expenses when child not eligible for Medi-Cal.
- 18.3.2 Mileage expenses incurred while participation in specific activities related to role as ESH CONTRACTOR. Other special circumstances are all subject to the prior approval of MANAGER.
- 18.4 COUNTY may authorize payment to CONTRACTOR for transporting children to their school of origin if required to do so by State or COUNTY mandate.

19. RECORDS, INSPECTIONS AND AUDITS

19.1 <u>Financial Records</u>:

- 19.1.1 CONTRACTOR shall upon ADMINISTRATORS request provide pertinent financial records related to the care of the child(ren) placed upon this agreement.
- 19.1.2 Financial records shall be retained by CONTRACTOR for a minimum of five (5) years from the date of final payment under this Agreement.

19.2 <u>Client Records</u>:

19.2.1 CONTRACTOR shall maintain accurate and complete records of clients served and dates and type of services provided under the terms of this Agreement in a form acceptable to ADMINISTRATOR.

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19.2.2 CONTRACTOR shall keep all COUNTY data provided to CONTRACTOR during the term(s) of this Agreement for a minimum of five (5) years.

19.3 Public Records:

To the extent permissible under the law, all records, including but not limited to, reports, audits, notices, claims, statements and correspondence, required by this Agreement may be subject to public disclosure. COUNTY will not be liable for any such disclosure.

19.4 Inspections:

COUNTY OF ORANGE or any of their authorized representatives, shall have access to any books, documents, papers and records, including medical records, of CONTRACTOR which any of them may determine to be pertinent to this Agreement for the purpose of monitoring. Further, the above mentioned persons have the right at all reasonable times to inspect or otherwise evaluate the work performed or being performed under this Agreement and the premises in which it is being performed.

20. PERSONNEL DISCLOSURE

CONTRACTOR shall meet the requirements of applicant qualification including at a minimum all required background checks as listed in the Resource Family Approval Written Directives.

21. FACILITY

- 21.1 CONTRACTOR shall provide ____ () beds for emergency shelter care placements. CONTRACTOR and ADMINISTRATOR may mutually agree to increase or decrease the number of beds to be provided, not to exceed a maximum of six (6) beds.
- 21.2 Shelter Care Services are to be provided at any locations which are approved in writing, by ADMINISTRATOR. As used in this Agreement,

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"Shelter Care" means furnishing of board, lodging, and supervision of children placed in CONTRACTOR's facility upon authorization of MANAGER.

22. EMPLOYMENT ELIGIBILITY VERIFICATION

As applicable, CONTRACTOR warrants that it fully complies with all Federal and State statutes and regulations regarding the employment of aliens and others, and that all its employees performing work under this Agreement meet the citizenship or alien status requirement set forth in Federal statutes and regulations. CONTRACTOR shall obtain, from all employees performing work hereunder, all verification and other documentation of employment eligibility status required by Federal or State statutes and regulations including, but not limited to, the Immigration Reform and Control Act of 1986, Title 8 USC Section 1324 et seg., as they currently exist and as they may be hereafter amended. CONTRACTOR shall retain all such documentation for all covered employees for the period prescribed by the law. CONTRACTOR shall indemnify, defend with counsel approved in writing by COUNTY, and hold harmless, COUNTY, its agents, officers and employees from employer sanctions and any other liability which may be assessed against CONTRACTOR or COUNTY or both in connection with any alleged violation of any Federal or State statutes or regulations pertaining to the eligibility for employment of any persons performing work under this Agreement.

23. ENFORCEMENT OF CHILD SUPPORT OBLIGATIONS

- 23.1 In order to comply with child support enforcement requirements of COUNTY, CONTRACTOR agrees to furnish to ADMINISTRATOR within thirty (30) days of the award of this Agreement:
 - (a) in the case of an individual contractor, his/her name, date of birth, Social Security number and residence address;
 - (b) in the case of a contractor doing business in a form other than as an individual, the name, date of birth, Social Security number

and residence address of each individual who owns an interest of ten percent (10%) or more in the contracting entity;

- (c) a certification that CONTRACTOR has fully complied with all applicable Federal and State reporting requirements regarding its employees; and
- (d) a certification that CONTRACTOR has fully complied with all lawfully served Wage and Earnings Assignment Orders and Notices of Assignment, and will continue to so comply.
- 23.2 The failure of CONTRACTOR to timely submit the data or certifications required by subsections (a), (b), (c), or (d), or to comply with all Federal and State employee reporting requirements for child support enforcement or to comply with all lawfully served Wage and Earnings Assignment Orders and Notices of Assignment shall constitute a material breach of this Agreement, and failure to cure such breach within sixty (60) calendar days of notice from COUNTY shall constitute grounds for termination of this Agreement.
- 23.3 It is expressly understood that this data will be transmitted to governmental agencies charged with the establishment and enforcement of child support orders, and for no other purpose.

24. <u>EDD INDEPENDENT CONTRACTOR REPORTING REQUIREMENTS</u>

- 24.1 Effective January 1, 2001, COUNTY is required to file Federal Form 1099-Misc for services received from a "service provider" to whom COUNTY pays \$600 or more or with whom COUNTY enters into a contract for \$600 or more within a single calendar year. The purpose of this reporting requirement is to increase child support collection by helping to locate parents who are delinquent in their child support obligations.
- 24.2 The term "service provider" is defined in California Unemployment Insurance Code Section 1088.8, Subparagraph (b)(2) as, "An individual who is

not an employee of the service recipient for California purposes and who received compensation or executes a contract for services performed for that service recipient within or without the state." The term is further defined by the California Employment Development Department to refer specifically to independent contractors. An independent contractor is defined as, "An individual who is not an employee of the ... government entity for California purposes and who receives compensation or executes a contract for services performed for that ... government entity either in or outside of California."

- 24.3 The reporting requirement does not apply to corporations, general partnerships, limited liability partnerships and limited liability companies.
- 24.4 Additional information on this reporting requirement can be found at the California Employment Development Department web site located at www.edd.ca.gov/Payroll_Taxes/FAQ California Independent Contractor Reporting.htm.

 To comply with the reporting requirements, COUNTY procedures for contracting with independent contractors mandate that the following information be completed and forwarded to ADMINISTRATOR immediately upon request:
 - (a) First name. middle initial and last name
 - (b) Social Security Number
 - (c) Address
 - (d) Start and expiration dates of contract
 - (e) Amount of contract
- 24.5 The failure of CONTRACTOR to timely submit the requested data shall constitute a material breach and grounds for termination of this Agreement.

25. CHILD ABUSE REPORTING

CONTRACTOR acknowledges that he or she knows of the reporting requirements as defined in Penal Code Section 11165.9, 11166 and 11166.05 (Child Abuse and Neglect Reporting Act - Report; duty; time) and will comply

with the provisions of these code sections as they now exist or as they may hereafter be amended.

26. CONFIDENTIALITY

- 26.1 CONTRACTOR agrees to maintain the confidentiality of its records and/or information, including billings, concerning any child placed under this Agreement in accordance with applicable law, including, without limitation pursuant to WIC Sections 827 and 10850-10853, the CDSS MPP, Division 19-000, and all other provisions of law, and regulations promulgated thereunder relating to privacy and confidentiality, as each may now exist or be hereafter amended.
- 26.2 CONTRACTOR agrees to maintain the confidentiality of its records with respect to Juvenile Court matters, in accordance with WIC Section 827, all applicable statutes, case law, and Orange County Juvenile Court Policy regarding Confidentiality, as it now exists or may hereafter be amended.
- 26.2.1 No access, disclosure or release of information regarding a child who is the subject of Juvenile Court proceedings shall be permitted except as authorized. If authorization is in doubt, no such information shall be released without the written approval of a Judge of the Juvenile Court.
- 26.2.2 CONTRACTOR must receive prior written approval of the Juvenile Court before allowing any child to be interviewed, photographed or recorded by any publication or organization or to appear on any radio, television, social media or internet broadcast or make any other public appearance. Such approval shall be requested through child's Social Worker.

27. SECURITY

27.1 CONTRACTOR shall immediately notify COUNTY of any and all unauthorized disclosures of COUNTY data of which CONTRACTOR is aware or has knowledge. After such notification, CONTRACTOR shall, at its own expense:

27.1.1 Investigate to determine the nature and extent of the unauthorized disclosure.

27.1.2 Contain the incident by, among things, attempting to recover records, revoking access and/or correcting weaknesses in security. CONTRACTOR shall reimburse COUNTY for all notification-related costs incurred by COUNTY arising out of or in connection with the unauthorized disclosure as legally required.

27.2 For services provided under this Agreement, CONTRACTOR shall ensure that all confidential information must be held in the strictest confidence, can only be accessed by those with a need to know and is protected to prevent unauthorized or inadvertent access. Confidential electronic information must be stored in an encrypted format. Confidential information stored in a paper format must be transported, handled, secured and destroyed in a manner to prevent unauthorized access.

28. <u>WAIVER</u>

No delay or omission by either party hereto to exercise any right or power accruing upon any noncompliance or default by the other party with respect to any of the terms of this Agreement shall impair any such right or power or be construed to be a waiver thereof. A waiver by either of the parties hereto of any of the covenants, conditions, or agreements to be performed by the other shall not be construed to be a waiver of any succeeding breach thereof or of any other covenant, condition or agreement herein contained.

29. PUBLICITY

CONTRACTOR shall:

29.1 Immediately inform ADMINISTRATOR of any inquiry from an elected official, their representative, child advocate, or the press, and immediately provide information in order for ADMINISTRATOR to respond.

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- 29.2 Consult with ADMINISTRATOR prior to initiating contact with a child advocate or the press.
- 29.3 Inform ADMINISTRATOR prior to initiating contact with an elected official or their representative.

30. <u>REFERRALS</u>

CONTRACTOR shall provide services to individuals referred by ADMINISTRATOR and accepted by CONTRACTOR as described in Exhibit A.

31. COUNTY RESPONSIBILITIES

ADMINISTRATOR will provide consultation and technical assistance and will monitor performance of CONTRACTOR in meeting the terms of this Agreement.

32. REPORTS

- 32.1 CONTRACTOR shall provide information deemed necessary by ADMINISTRATOR to complete any State-required reports related to the services provided under this Agreement.
- 32.2 CONTRACTOR shall maintain records and submit reports containing such data and information regarding the performance of CONTRACTOR's services, costs or other data relating to this Agreement, as may be requested by ADMINISTRATOR, upon a form approved by ADMINISTRATOR. ADMINISTRATOR may modify the provisions of this Paragraph upon written notice to CONTRACTOR.

33. POLITICAL ACTIVITY

CONTRACTOR agrees that the funds provided herein shall not be used to promote, directly or indirectly, any political party, political candidate or political activity, except as permitted by law.

34. SMOKE FREE ENVIRONMENT

34.1 CONTRACTOR shall be in compliance with Health and Safety (H&S) Code Sections 1530.7 and 118948 and CCR, Title 22, Division 6, Chapter 9.5,

Article 3, Section 89374(a)(1), which precludes anyone from smoking inside a motor vehicle.

- $34.2\,$ H&S Code Section $1530.7\,$ extends the health and safety protection specifically to transitional housing placement providers by providing that persons who are approved, licensed, or certified to provide residential care in $\frac{1}{2}$ an approved, licensed, or certified family home shall not smoke or permit any other person to smoke inside the facility, or on the outdoor grounds when the foster youth is present.
- 34.3 CONTRACTOR shall further ensure that no person(s) smoke in the home whether or not a child is present.

35. UNATTENDED CHILD IN MOTOR VEHICLE ACT "KAITLYN'S LAW'

CONTRACTOR shall be in compliance with Health and Safety (H&S) Code Section 15620, which prohibits a parent, or legal guardian, responsible for a child who is six (6) years of age or younger, may not leave that child inside a motor vehicle without supervision by a person twelve (12) years of age or older, if the health and safety of the child is at risk, the engine is running or the key is in the ignition.

36. TERMINATION PROVISIONS

36.1 ADMINISTRATOR may terminate this Agreement without penalty immediately with cause or after thirty (30) days written notice without cause, unless otherwise specified. Notice shall be deemed served on the date of mailing. Cause shall include but not be limited to any breach of contract, any partial misrepresentation whether negligent or willful, on the part of CONTRACTOR, discontinuance of the services for reasons within CONTRACTOR's reasonable control, and repeated or continued violations of COUNTY ordinances unrelated to performance under this Agreement that in the reasonable opinion of COUNTY indicate a willful or reckless disregard for COUNTY laws and regulations. Exercise by ADMINISTRATOR of the right to terminate this

Agreement shall relieve COUNTY of all further obligations under this Agreement.

- 36.2 For ninety (90) calendar days prior to the expiration date of this Agreement, or upon notice of termination of this Agreement ("Transition Period"), CONTRACTOR agrees to cooperate with ADMINISTRATOR in the orderly transfer of service responsibilities, active case records, and pertinent documents. The Transition Period may be modified as agreed upon in writing by the Parties. During the Transition Period, service and data access shall continue to be made available to COUNTY without alteration. CONTRACTOR also shall assist COUNTY in extracting and/or transitioning all data in the format determined by COUNTY.
- 36.3 In the event of termination of this Agreement, cessation of business by CONTRACTOR or any other event preventing CONTRACTOR from continuing to provide services, CONTRACTOR shall not withhold the COUNTY data or refuse for any reason, to promptly provide to COUNTY the COUNTY data if requested to do so on such media as reasonably requested by COUNTY, even if COUNTY is then or is alleged to be in breach of this Agreement.
- 36.4 The obligations of COUNTY under this Agreement are contingent upon the availability of Federal and/or State funds, as applicable, for the reimbursement of CONTRACTOR's expenditures, and inclusion of sufficient funds for the services hereunder in the budget approved by the Orange County Board of Supervisors each fiscal year this Agreement remains in effect or operation. In the event that such funding is terminated or reduced, ADMINISTRATOR may immediately terminate this Agreement, reduce COUNTY's maximum obligation, or modify this Agreement, without penalty. The decision of ADMINISTRATOR will be binding on CONTRACTOR. ADMINISTRATOR will provide CONTRACTOR with written notification of such determination. CONTRACTOR shall immediately comply with ADMINISTRATOR's decision.

36.5 If any term, covenant, condition, or provision of this Agreement or the application thereof is held invalid, void, or enforceable, the remainder of the provisions in this Agreement shall no way be affected, impaired, or invalidated thereby.

37. GOVERNING LAW AND VENUE

This Agreement has been negotiated and executed in the State of California and shall be governed by and construed under the laws of the State of California, without reference to conflict of law provisions. In the event of any legal action to enforce or interpret this Agreement, the sole and exclusive venue shall be a court of competent jurisdiction located in Orange County, California, and the parties hereto agree to and do hereby submit to the jurisdiction of such court, notwithstanding Code of Civil Procedure Section 394. Furthermore, the parties specifically agree to waive any and all rights to request that an action be transferred for trial to another county.

38. <u>SIGNATURE IN COUNTERPARTS</u>

- 38.1 The parties agree that separate copies of this Agreement may be signed by each of the parties, and this Agreement will have the same force and effect as if the original had been signed by all the parties.
- 38.2 CONTRACTOR represents and warrants that the person executing this Agreement on behalf of and for CONTRACTOR is an authorized agent who has actual authority to bind CONTRACTOR to each and every term, condition and obligation of this Agreement and that all requirements of CONTRACTOR have been fulfilled to provide such actual authority.

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	WHEREFORE, the parties hereto ha	ve executed th	nis Agreement in the County o
	Orange, California.		
I	By:	By:	DIRECTOR
			COUNTY OF ORANGE
			SOCIAL SERVICES AGENCY
	Dated:	Dated:	
	By:		
	Dated:		
	APPROVED AS TO FORM		
	COUNTY COUNSEL COUNTY OF ORANGE, CALIFORNIA		
	By: annie to		
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EXHIBIT A

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AGREEMENT

FOR THE PROVISION OF

EMERGENCY SHELTER HOME SERVICES

FY 2017-2020

1. BACKGROUND

SSA established the ESH program as an extension of or alternative to Orangewood Children and Family Center (OCFC) to house children requiring immediate protective custody, and contracts with selected licensed foster families and approved resource families (CONTRACTORs) for this purpose.

2. CONTRACTOR SERVICES AND RESPONSIBILITIES:

Contractor shall:

- 2.1 Provide for the room, board, and care of the child placed with Contractor by Administrator.
- 2.2 Be available to accept placement of children referred under this Agreement on a twenty-four (24) hour basis, seven (7) days per week.
- 2.3 Obtain routine healthcare services from a Medi-Cal provider for children placed in CONTRACTOR's facility and shall transport children to all medical appointments. In the event of an emergency, CONTRACTOR is authorized to consult a licensed medical doctor of his/her own choosing who will accept Medi-Cal, and shall notify the ESH Coordinator and child's ASW immediately of said emergency.
- 2.4 Contractor shall maintain an available phone line to receive Administrator referrals. Administrator may leave a placement request on the Contractor's voicemail/text message and Contractor must accept the referral within the time specified on the voicemail/text message.

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- 2.5 Abide by all orders of the Juvenile Court concerning children placed in its home by ADMINISTRATOR.
- 2.6 Notify the ESH Coordinator, LPA SW, the RFA SW, or other designated staff promptly of any change in circumstances of CONTRACTOR or the home that impacts suitability or availability of the home for placement of children.
- 2.7 CONTRACTOR acknowledges reporting requirements set forth in the CDSS Resource Family Approval Written Directives, and shall comply with all requirements involving any child placed pursuant to this Agreement. CONTRACTOR shall notify ESH Coordinator, child's ASW, the LPA SW, and the RFA SW, by telephone, email or fax within twenty-four (24) hours or within the next business day after an emergency event occurs as defined by the CDSS Resource Family Approval Written Directives. CONTRACTOR shall follow up with a written report.
- 2.8 Support SSA in its efforts toward accomplishing the goals and objectives of the Continuum of Care Reform including but not limited to: the Family-to-Family Initiative; Quality Parenting Initiative; CFT meetings, TDM meetings; Icebreakers, and meetings with the child(ren) ASW to discuss the adjustment and wellbeing of child(ren) placed with CONTRACTOR.
- 2.8.1 TDM incorporates a strength-based, consensus-driven, respectful process that models directness and honesty regarding risks and concerns involving placement decisions. Through the involvement of families and communities, TDM promotes the value that families are experts about themselves, and communities are experts about community resources. TDM sessions may require up to two (2) hours per session.
- 2.8.2 The formation and utilization of CFTs recognize that a team approach to case planning and care delivery is critical to effectively care for all children and youth in foster care. CFTs, consisting of the Page 2 of 8 March 22, 2017

child(ren), their family and supports, and the professionals, provide ongoing input for decision making. The CFT will periodically meet at decision points for families.

- 2.8.3 Icebreakers are informal, child-focused meetings held between the birth parents, caregivers and ASW, or RFA SW when a child is placed in out-of-home care to facilitate the sharing of information and team building between the child's parents and caregivers. The ASW/RFA SW is responsible for preparing participants prior to the meeting. The structure of Icebreakers may vary from situation to situation and generally last from thirty (30) to sixty (60) minutes.
- 2.9 Transport child to their school of origin if required to do so by State or COUNTY mandate or court order.
- 2.10 Have the right to refuse to accept or to request removal of any child who, in the opinion of CONTRACTOR, may cause injury or peril to others. Requests for removal shall be made by CONTRACTOR to child's ASW and the ESH Coordinator.
- 2.11 Provide child's ASW and the ESH Coordinator prior verbal notice of at least seven (7) days if removal of a child is requested in non-emergent situations, and shall attend a TDM or CFT meeting.
- 2.12 Ensure that the personal rights as specified in WIC 16001.9 of all children placed in CONTRACTOR's facility pursuant to this Agreement are protected. These rights are subject to limitations inherent in CONTRACTOR's responsibility to ensure the child(ren)'s safety, safety of others, and CONTRACTOR's role as parent.
- 2.13 Supervise children placed in CONTRACTOR's facility pursuant to this Agreement at all times, or arrange for an approved substitute care provider or approved alternative caregiver to provide such supervision. At no ///

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time shall such child(ren)'s be left unattended, unless approved by child's ASW.

- 2.13.1 CONTRACTOR's approved substitute care provider(s) or approved alternative caregiver(s) must be available to provide shelter care services in CONTRACTOR's absence, except in emergency situations.
- 2.13.2 CONTRACTOR shall provide the LPA SW or the RFA SW, a list of substitute care providers or alternative caregivers, including their names, addresses, and telephone numbers, for approval.
- 2.13.3 CONTRACTOR shall obtain approval from the ADMINISTRATOR for all alternative caregivers. Such approval shall include, but not be limited to, criminal record checks and child abuse registry clearances or as required by CDSS RFA Written Directives.
- 2.14 Compile an itemized inventory list of cash resources, personal property, and valuables for each child, to be maintained on an ongoing basis, in accordance with Title 22, California Code of Regulations Section 89226 and the Resource Family Approval Program Written Directives. When the child leaves the home, CONTRACTOR shall surrender cash resources, personal property, and valuables that belong to the child, including a completed inventory list of those items.
- 2.15 CONTRACTOR shall not release children to any person except an ADMINISTRATOR approved representative or a person authorized by order of the Juvenile Court. CONTRACTOR agrees that ADMINISTRATOR may remove, at any time, any child placed pursuant to this Agreement.

3. <u>VISITATION POLICY</u>

3.1 <u>Family Visitation in the Emergency Shelter Home (ESH) Program</u>

Family visits are essential to achieving reunification and are expected. CONTRACTOR's role is to encourage, cooperate with, and facilitate visitation, to be flexible, and to act as mentor and source of support or CRA0117-00 Page 4 of 8 March 22, 2017

parent(s)/guardian(s), siblings, and other family members authorized to visit by the child's ASW. Contractor shall also be protective of the child in its care.

3.2 Location of the Visits

- 3.2.1 Because initial information regarding parent(s)/guardian(s) may be limited, initial visits with the parent(s)/guardian(s) may take place at a designated COUNTY facility, visitation center, or other secure meeting environment that can provide reasonable protection for all participants in the visit as deemed appropriate by the ADMINISTRATOR.
- 3.2.2 Visitation with siblings not placed in the ESH may be conducted in a location that best facilitates the visit as deemed appropriate by the ADMINISTRATOR or by Court Order.

3.3 Transportation to the Visits

CONTRACTOR is responsible for transporting the child to visits taking place at locations other than the ESH.

3.4 <u>Frequency/Conditions of the Visit</u>

- 3.4.1 Upon placement of a new child in the home, CONTRACTOR will be notified regarding: approved visitors, expected frequency and length of visits, whether visits are to be supervised or monitored, and other critical visitation information. Visitation and approved visitors shall be determined by the child's ASW or by order of the Court.
- 3.4.2 CONTRACTOR shall comply with SSA's policies regarding visitation for children in protective custody and abide by visitation ordered by the court or authorized by the ASW.
- 3.4.3 With respect to the timing of visits, in general, it is expected the CONTRACTOR will wait thirty (30) minutes if the visitors do not arrive at the agreed upon time. It is up to CONTRACTOR's discretion whether late visitors may still have their full scheduled visiting time. The CRA0117-00 Page 5 of 8 March 22, 2017

CONTRACTOR is encouraged to extend the scheduled visit time if their schedule permits. If the visitors miss visits or are habitually late, CONTRACTOR must notify the child's ASW. Under those circumstances, the child's ASW may require visitors to notify CONTRACTOR by telephone prior to their departure for the visit.

- 3.4.4 CONTRACTOR shall observe the interactions during both supervised and monitored visits, and hear the conversations during monitored visits.
- 3.4.5 CONTRACTOR shall keep a record of all telephone calls, visits, and other contacts on the Parental Contact Record form, provided by Administrator. Further visit or contact documentation may be requested by the child's ASW or ESH Coordinator.
- 3.4.6 The child's ASW will give due consideration to providing additional support if the quantity of visitation becomes burdensome for CONTRACTOR.

3.5 <u>Aspects Specific to Monitored Visits</u>

- 3.5.1 CONTRACTOR shall immediately inform the child's ASW of any questionable behavior on the part of a visitor or visitors or any negative reaction of the child(ren) during the visit.
- 3.5.2 The contractor shall follow any specific instructions provided by the ASW related to visitation. The ASW shall advise the CONTRACTOR about the following areas prior to the first visit:
- 3.5.2.1 The visitor's demeanor, including any history of confrontational, threatening, or belligerent behavior.
- 3.5.2.2 Any inappropriate incidents which have occurred during previous visits by this visitor.
- 3.5.2.3 Concerns, if any, regarding the visitor's history of substance abuse.

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	3.5.2.4	Concerns,	if	any,	regarding	the	child(ren)	's
safety.								

3.5.2.5 Any topics that should not be discussed with the child(ren) during the visit.

3.5.2.6 Any special medical needs of the child(ren) during the visit.

3.5.2.7 Any other pertinent information regarding the child(ren) and forthcoming visit(s).

4. TRAINING

- 4.1 CONTRACTORs are required to attend five (5) ESH workshops per calendar year unless excused by the ADMINISTRATOR. The purpose of these workshops is to enhance communication between SSA and CONTRACTORs, to enhance communication among CONTRACTORs, and to provide ongoing information and/or training to CONTRACTORs.
- 4.2 Failure to comply with the workshop policy may result in termination of the Agreement.
- 4.3 Attendance in ESH workshops shall not be accepted in lieu of Title 22 licensure or Resource Family Approval Program Written Directives, or post approval training requirements, unless otherwise authorized by the ADMINSTRATOR.

5. UTILIZATION POLICY

- 5.1 The number of beds reserved for ESH placements shall not be used for services under any other agreement, in order to maintain an available supply of ESH beds for emergency placements.
- 5.2 An ESH facility may be utilized as a long-term placement on a case-by-case basis if: 1.) it is the in the best interest of the child(ren) and 2.) upon the agreement of the ADMINISTRATOR and the ESH facility.

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Attachment A

1	5.3 If an ESH facility has not been utilized by COUNTY for a twelve
2	(12) month period, ADMINISTRATOR may terminate this Agreement. Prior to
3	termination, ADMINISTRATOR will notify CONTRACTOR by telephone and in writing
4	to determine if additional support can be provided by Agency to encourage full
5	utilization of beds.
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