AMENDMENT NUMBER 3

TO

MASTER SERVICES AGREEMENT

EXHIBIT 9

EXHIBIT 9 TO AMENDMENT 3 Slip Page.docx

APPENDIX B.8B

TRANSFORMATION DELIVERABLES, ACCEPTANCE CRITERIA AND MILESTONE LISTS

for

COUNTY

PM Area or Service Area	Milestones	Transformation Milestone Date	Corrective Assessment	Progress Payment if Milestone is Achieved By No Later than the Transformation Milestone Date (Percentage of Transformation Price) -- Payment Made on Date of Milestone Achievement
Process	County acceptance on mutually agreed Final Transformation Plan	Transformation Start Date (Note- Joint Vendor and County meetings will begin 30 days before Transformation Start Date to finalize a mutually acceptable schedule and plan)		10%
Process / Technology	County signoff on completion of Subsets A-G of the Transformation Plan	April 29, 2016	2%	50%
Process / Technology	County signoff on completion of Subsets H-M of the Transformation Plan	February 28, 2017	2%	15%
Process / Technology	County signoff on completion of Subsets N-S of the Transformation Plan	May 27, 2017	2%	10%
Process / Technology	County signoff on completion of Subsets T-Y of the Transformation Plan	November 30, 2017	2%	8%

Process / Technology	County acceptance of completion of the Transformation Project	Prior Checkpoint + 1 month	10%	7%

To the extent the County delays the Transformation Date for any site due to no fault of the Vendor such that the Vendor cannot, through no fault of its own, meet a Transformation Milestone Date, the Vendor may request that the County move such delayed sites to the next Transformation Milestone Date, if any, and the moved sites shall be considered completed solely for the purpose of determining whether the current Transformation Milestone Date has been achieved for the purpose of Progress Payments.