1	AGREEMENT
2	BETWEEN
3	COUNTY OF ORANGE
4	AND
5	MEDTOX LABORATORIES, INCORPORATED
6	FOR THE PROVISION OF
7	DRUG TESTING SERVICES
8	
9	THIS AGREEMENT, entered into this 1st day of July, 2008, which date is
10	particularized for purpose of reference only, is by and between the COUNTY O
11	ORANGE, hereinafter referred to as "COUNTY," and MEDTOX Laboratories
12	Incorporated, a Delaware corporation, qualified to transact interstate busines
13	in the State of California, hereinafter referred to as "CONTRACTOR." This
14	Agreement shall be administered by the County of Orange Social Services Agency
15	Director or designee, hereinafter referred to as "ADMINISTRATOR."
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17	WITNESSETH:
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19	WHEREAS, COUNTY desires to contract with CONTRACTOR for the provision o
20	drug testing services; and
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22	WHEREAS, CONTRACTOR agrees to render such services on the terms and
23	conditions hereinafter set forth;
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25	WHEREAS, such contracts are authorized and provided for pursuant to
26	California Welfare and Institutions Code Section 16501;
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28	NOW, THEREFORE, IT IS MUTUALLY AGREED AS FOLLOWS:
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#### 1. TERM

The term of this Agreement shall commence on July 1, 2008, and terminate on June 30, 2009, unless earlier terminated pursuant to the provisions of Paragraph 32 of this Agreement; however, CONTRACTOR shall be obligated to perform such duties as would normally extend beyond this term, including but not limited to obligations with respect to indemnification, audits, reporting and accounting. CONTRACTOR and ADMINISTRATOR may mutually agree in writing to extend the term of this Agreement, for up to twelve (12) additional months upon the same terms and conditions, provided that COUNTY's maximum obligation as stated in Subparagraph 14.1 of this Agreement does not increase as a result.

#### 2. ALTERATION OF TERMS

This Agreement, including any Exhibit(s) attached hereto and incorporated by reference, fully expresses all understandings of the parties and is the total Agreement between the parties as to the subject matter of this Agreement. No addition to, or alteration of, the terms of this Agreement, whether written or verbal, by the parties, their officers, agents, or employees, shall be valid unless made in the form of a written amendment to this Agreement which is formally approved and executed by both parties.

#### 3. STATUS OF CONTRACTOR

CONTRACTOR is and shall at all times be deemed to be, an independent contractor and shall be wholly responsible for the manner in which it performs the services required of it by the terms of this Agreement. Nothing herein contained shall be construed as creating the relationship of employer and employee, or principal and agent, between COUNTY and CONTRACTOR or any of CONTRACTOR's agents or employees. CONTRACTOR assumes exclusively the responsibility for the acts of its employees or agents as they relate to services to be provided during the course and scope of their employment.

CONTRACTOR, its agents, employees and volunteers, shall not be entitled to any rights and/or privileges of COUNTY employees, and shall not be considered in any manner to be COUNTY employees.

#### 4. DESCRIPTION OF SERVICES, STAFFING

- 4.1 CONTRACTOR agrees to provide those services, facilities, equipment and supplies as described in the Exhibit "A" to the Agreement Between County of Orange and MEDTOX Laboratories, Incorporated, for the Provision of Drug Testing Services, attached hereto and incorporated herein by reference. CONTRACTOR shall operate continuously throughout the term of this Agreement with the number and type of staff described and as required for provision of services hereunder pursuant to the personnel disclosure provisions of this Agreement.
- 4.2 Upon the request of ADMINISTRATOR, CONTRACTOR shall send appropriate staff to attend an orientation session and subsequent training sessions given by COUNTY.

#### 5. LICENSES AND STANDARDS

- 5.1 CONTRACTOR warrants that it has all necessary licenses and permits required by the laws of the United States, State of California, County of Orange and all other appropriate governmental agencies, and agrees to maintain these licenses and permits in effect for the duration of this Agreement. Further, CONTRACTOR warrants that its employees shall conduct themselves in compliance with such laws and licensure requirements including, without limitation, compliance with laws applicable to sexual harassment and ethical behavior.
- 5.2 In the performance of this Agreement, CONTRACTOR shall comply, unless waived in whole or in part by ADMINISTRATOR, with all applicable provisions of the California Welfare and Institutions Code; Title 45 of the Code of Federal Regulations (CFR); Federal Office of Management and Budget

Circulars A-21, A-122, and A-87; 48 CFR 31.2; and all applicable laws and regulations of the United States, State of California, County of Orange Social Services Agency Regulations and all administrative regulations, rules and policies adopted thereunder as each and all may now exist or be hereafter amended.

#### 6. DELEGATION AND ASSIGNMENT/SUBCONTRACTS

#### 6.1 Delegation and Assignment:

CONTRACTOR shall neither delegate its duties or obligations nor assign its rights with respect to this Agreement, either in whole or in part. Any such attempted delegation or assignment shall be void. The transfer of assets in excess of ten (10) percent of the total assets of CONTRACTOR, or any change in the corporate structure, the governing body, or the management of CONTRACTOR, which occurs as a result of such transfer, shall be deemed an assignment of benefits under the terms of this Agreement and shall be void.

#### 6.2 Subcontracts:

With the exception of third party urine sample collection services, CONTRACTOR shall not subcontract for services under this Agreement without the prior written consent of ADMINISTRATOR. If ADMINISTRATOR consents in writing to a subcontract, in no event shall the subcontract alter, in any way, any legal responsibility of CONTRACTOR to COUNTY. All subcontracts must be in writing and copies of same shall be provided to ADMINISTRATOR. CONTRACTOR shall include in each subcontract any provision ADMINISTRATOR may require.

#### 6.2.1 <u>Subcontracts of \$10,000 or less</u>:

CONTRACTOR shall develop a standard form Purchase Order, subject to prior written approval of ADMINISTRATOR, to be utilized for the purchase of services by CONTRACTOR when the cumulative total cost of the services to be provided by any organization is anticipated to be ten thousand

dollars (\$10,000) or less during the term of this Agreement. The basis for costs incurred by any such Purchase Order(s) shall be the actual cost of providing services or the usual and customary charges established by the organization(s) providing the services.

#### 6.2.2 Subcontracts in excess of \$10,000:

ADMINISTRATOR a system for the procurement of subcontracts with any organization in which the total cumulative cost of services provided by any single organization is anticipated to exceed ten thousand dollars (\$10,000) during the term of this Agreement. CONTRACTOR's proposed procurement system shall take into consideration such factors as: degree of price competition; pricing policies and techniques; experience and quality of service; methods of evaluating subcontractor responsibility; relationship of subcontractor to CONTRACTOR; planning, award, and postaward management of subcontracts, including internal audit procedures and monitoring of subcontractor's performance until completion of services.

Upon ADMINISTRATOR's approval of CONTRACTOR's proposed procurement system, CONTRACTOR shall comply with such procurement system in obtaining subcontracts with a total cost in excess of ten thousand dollars (\$10,000) during the term of this Agreement. In addition, CONTRACTOR shall obtain ADMINISTRATOR's written consent prior to entering into a subcontract with any organization when the total cumulative cost of services to be provided by that organization is anticipated to exceed ten thousand dollars (\$10,000) during the term of this Agreement.

CONTRACTOR and its subcontractor(s) shall establish and maintain accurate and complete financial records related to services provided under the terms of this Agreement. Such records may be subject to the satisfaction of ADMINISTRATOR, and to the examination and audit by ADMINISTRATOR or designee,

for a period of five (5) years, or until any pending audit is completed.

#### 7. FORM OF BUSINESS ORGANIZATION AND REAL PROPERTY DISCLOSURE

#### 7.1 Form of Business Organization:

Upon the request of ADMINISTRATOR, CONTRACTOR shall prepare and submit, within thirty (30) days thereafter, an affidavit executed by persons satisfactory to ADMINISTRATOR containing, but not limited to, the following information:

- 7.1.1 The form of CONTRACTOR's business organization, i.e., proprietorship, partnership, corporation, etc.
- 7.1.2 A detailed statement indicating the relationship of CONTRACTOR, by way of ownership or otherwise, to any parent organization or individual.
- 7.1.3 A detailed statement indicating the relationship of CONTRACTOR to any subsidiary business organization or to any individual who may be providing services, supplies, material or equipment to CONTRACTOR or in any manner does business with CONTRACTOR under this Agreement.

#### 7.2 Change in Form of Business Organization:

If during the term of this Agreement, the form of CONTRACTOR's business organization changes, or the ownership of CONTRACTOR changes, or CONTRACTOR's relationship to other businesses dealing with CONTRACTOR under this Agreement changes, CONTRACTOR shall promptly notify ADMINISTRATOR, in writing, detailing such changes. A change in the form of business organization may, at COUNTY's sole discretion, be treated as an attempted assignment of rights or delegation of duties of this Agreement.

#### 8. NON-DISCRIMINATION

8.1 In the performance of this Contract, CONTRACTOR agrees that it shall not engage nor employ any unlawful discriminatory practices in the admission of clients, provision of services or benefits, assignment of

accommodations, treatment, evaluation, employment of personnel or in any other respect on the basis of sex, race, color, ethnicity, national origin, ancestry, religion, age, marital status, medical condition, sexual orientation, sexual preference, physical or mental disability or any other protected group in accordance with the requirements of all applicable Federal or State law.

- 8.2 CONTRACTOR shall develop an Affirmative Action Program Plan which meets the lawful and applicable requirements of the Department of Health and Human Services.
- 8.3 CONTRACTOR shall furnish any and all information requested by ADMINISTRATOR and shall permit ADMINISTRATOR access, during business hours, to books, records and accounts in order to ascertain CONTRACTOR's compliance with Paragraph 8 et seq.
- 8.4 CONTRACTOR shall comply with Executive Order 11246, entitled "Equal Employment Opportunity", as amended by Executive Order 11375 and as supplemented in Department of Labor regulations (41 CFR Part 60).

#### 8.5 Non-Discrimination in Employment:

- 8.5.1 All solicitations or advertisements for employees placed by or on behalf of CONTRACTOR shall state that all qualified applicants will receive consideration for employment without regard to sex, race, color, ethnicity, national origin, ancestry, religion, age, marital status, medical condition, sexual orientation, sexual preference, physical or mental disability or any other protected group in accordance with the requirements of all applicable Federal or State law. Notices describing the provisions of the equal opportunity clause shall be posted in a conspicuous place for employees and job applicants.
- 8.5.2 CONTRACTOR shall refer any and all employees desirous of filing a formal discrimination complaint to:

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State of California Public Inquiry and Response Bureau 744 P Street, MS 20-23 Sacramento, California 95814

Telephone: 1-800-952-5253

1-800-952-8349 (Hearing Impaired)

#### 8.6 Non-Discrimination in Service Delivery:

CONTRACTOR shall comply with Title VI and VII of the 8.6.1 Civil Rights Act of 1964, as amended; Section 504 of the Rehabilitation Act of 1973, as amended; the Age Discrimination Act of 1975, as amended; the Food Stamp Act of 1977, as amended, and in particular Section 272.6; Title II of the Americans with Disabilities Act of 1990: California Civil Code Section 51 et seg., as amended; California Government Code Sections 11135-11139.5, as amended; California Government Code Section 12940 (c), (h) (1), (i), and (j); California Government Code Section 4450; Title 22, California Code of Regulations Sections 98000-98413; Title 24, California Code of Regulations Section 3105A(e); the Dymally-Allatorre Bilingual Services Act (California Government Code Section 7290-7299.8); Section 1808 of the Removal of Barriers to Interethnic Adoption Act of 1996; and other applicable Federal and State laws, as well as their implementing regulations (including 45 Code of Federal Regulations (CFR) Parts 80, 84, and 91, 7 CFR Part 15, and 28 CFR Part 42), and any other law pertaining to Equal Employment Opportunity, Affirmative Action and Nondiscrimination as each may now exist or be hereafter amended. CONTRACTOR shall not implement any administrative methods or procedures which would have a discriminatory effect or which would violate the California Department of Social Services (CDSS) Manual of Policies and Procedures (MPP) Division 21, Chapter 21-100. If there are any violations of this paragraph, CDSS shall have the right to invoke fiscal sanctions or other legal remedies in accordance with Welfare and Institutions Code Section 10605. or Government Code Sections 11135-11139.5, or any other laws, or the issue may be referred

1	to the appropriate Fe	ederal	agency	for	further	compl	iance	action	and
2	enforcement of Subparagra	aph 8.6	s et seq						
3	8.6.2 CON	TRACTOF	R shall	provide	e any and	d all d	clients	desirou	s of
4	filing a formal complain	t any a	and all	informa	tion as	appropi	riate:		
5	8.6	.2.1 F	Pamphlet	: "Your	Rights	Under	Califor	nia Wel	fare
6	Programs" (PUB 13)								
7	8.6	.2.2 [	Discrimi	nation	Complain	t Form			
8	8.6	.2.3 (	Civil Ri	ghts Co	ntacts:				
9		·			ghts Con				
10			Drange C Program		ocial Se ty	rvices	Agency		
11			1200 N.			2			
12					2701-363 hts Coor		r		
13		T	Telephon	ie: (71	4) 480-6	501			
14		_			<u>hts Cont</u> rtment o		al Sorv	icas	
15		C	Civil Ri	ghts Bu	ıreau		ur ocrv	1003	
16			744 P St Sacramen		I.S. 15-7 95814	0			
17					tights Co	ntact:			
18		L	J.S. Dep	artment	of Heal		Human S	Services	
19					Rights Room 322				
20					CA 94102				
21	9. <u>NOTICES</u>								
22	<u>All</u> notices, cl	aims,	corres	pondence	e, repo	rts,	and/or	statem	ents
23	authorized or required by	y this	Agreeme	ent shal	1 be add	ressed	as fol	lows:	
24	COUNTY: Co		f Orange Service		Services	s Agenc	У		
25	88	8 N. Ma	ain Stre	et					
26			a, CA 9						
27	III		aborator County		С.				
28			ul, MN						

All notices shall be deemed effective when in writing and deposited in the United States mail, first class, postage prepaid and addressed as above. Any notices, claims, correspondence, reports and/or statements authorized or required by this Agreement addressed in any other fashion shall be deemed not given. ADMINISTRATOR and CONTRACTOR may mutually agree in writing to change the addresses to which notices are sent.

#### 10. INDEMNIFICATION AND INSURANCE

10.1 CONTRACTOR agrees to indemnify, defend with counsel approved in writing by COUNTY, and hold Department of Health and Human Services, the State, COUNTY, and their elected and appointed officials, officers, employees, agents and those special districts and agencies which COUNTY's Board of Supervisors acts as the governing Board ("COUNTY INDEMNITEES") harmless from any claims, demands or liability of any kind or nature, including but not limited to personal injury or property damage, arising from or related to the services, products or other performance provided by CONTRACTOR pursuant to this Agreement. If judgment is entered against CONTRACTOR and COUNTY by a court of competent jurisdiction because of the concurrent active negligence of COUNTY or COUNTY INDEMNITEES, CONTRACTOR and COUNTY agree that liability will be apportioned as determined by the court. Neither party shall request a jury apportionment.

10.2 Without limiting CONTRACTOR's liability for indemnification, prior to the provision of services under this Agreement, CONTRACTOR agrees to purchase all required insurance at CONTRACTOR's expense and to deposit with ADMINISTRATOR Certificates of Insurance, including all endorsements required herein, necessary to satisfy COUNTY that the insurance provisions of this Agreement have been complied with and to keep such insurance coverage and the certificates therefore on deposit with ADMINISTRATOR during the entire term of this Agreement, and beyond, as set forth herein.

- 10.3 CONTRACTOR shall ensure that all subcontractors performing work on behalf of CONTRACTOR pursuant to this Agreement shall be covered under CONTRACTOR's insurance as an additional insured or maintain insurance subject to the same terms and conditions as set forth herein for CONTRACTOR. CONTRACTOR shall not allow subcontractors to work if subcontractors have less than the level of coverage required by COUNTY from CONTRACTOR under this Agreement. It is the obligation of CONTRACTOR to provide notice of the insurance requirements to every subcontractor, and to receive proof of insurance prior to allowing any subcontractor to begin work. Such proof of insurance must be maintained by CONTRACTOR through the entirety of this Agreement for inspection by County representative(s) at any reasonable time.
- any deductible or self-insured retention (SIR) in an amount in excess of \$25,000 (\$5,000 for automobile liability), which shall specifically be approved by the County Executive Office (CEO)/Office of Risk Management. CONTRACTOR shall be responsible for reimbursement of any deductible to the insurer. Any self-insured retentions (SIRs) or deductibles shall be clearly stated on the Certificate of Insurance.
- 10.5 If CONTRACTOR fails to maintain insurance acceptable to COUNTY for the full term of this Agreement, COUNTY may terminate this Agreement.
- 10.6 The policy or policies of insurance required herein must be issued by an insurer licensed to do business in the State of California (California Admitted Carrier). If the insurer is not licensed to do business in the State of California, ADMINISTRATOR retains the right to approve or reject the insurer after a review of the insurer's performance and financial ratings by the County Executive Office (CEO)/Office of Risk Management.
- 10.7 The policy or policies of insurance required herein must be issued by an insurer with a minimum rating of "A- (Secure Best's Rating)" and a

minimum financial rating of "VIII (Financial Size Category)," as determined by the most current edition of the **Best's Key Rating Guide/Property-Casualty/United States** or by going on-line to "ambest.com."

10.8 The policy or polices of insurance maintained by CONTRACTOR shall provide the minimum limits and coverage as set forth below:

Coverage	Minimum L	<u>imits</u>	
	Per Occurrence	Annual Aggregate	
Commercial General Liability with			
broad form property damage and	\$1,000,000	\$2,000,000	
contractual liability			
Automobile Liability (covering all	<b>*1</b> 000 000	¢1 000 000	
owned, non-owned and hired vehicles)	\$1,000,000	\$1,000,000	
Workers' Compensation	Statutory	Statutory	
Employer's Liability	\$1,000,000	\$1,000,000	
Sexual Misconduct Liability	\$1,000,000	\$1,000,000	
Professional Liability	\$1,000,000	\$1,000,000	

10.9 All liability insurance, except Professional Liability, required by this Agreement shall be at least \$1,000,000 combined single limit per occurrence. Professional Liability may also be provided on a "Claims Made" basis. The minimum aggregate limit for the Commercial General Liability policy shall be \$2,000,000.

10.10 The County of Orange shall be added as an additional insured on all insurance policies required by this Agreement with respect to the services provided by CONTRACTOR under the terms of this Agreement (except Workers' Compensation/Employers' Liability, and Professional Liability). An additional insured endorsement evidencing that the County of Orange is an additional insured shall accompany the Certificate of Insurance.

10.11 All insurance policies required by this Agreement shall be primary insurance, and any insurance maintained by the County of Orange shall be excess and non-contributing with insurance provided by these policies. An endorsement evidencing that CONTRACTOR's insurance is primary and non-contributing shall specifically accompany the Certificate of Insurance for the Commercial General Liability and Sexual Misconduct Liability.

10.12 All insurance policies required by this Agreement shall give the County of Orange 30 days notice in the event of cancellation. This shall be evidenced by an endorsement separate from the Certificate of Insurance. In addition, the cancellation clause must include language as follows, which edits the pre-printed ACORD certificate:

"SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, THE ISSUING COMPANY WILL ENDEAVOR TO MAIL 30 DAYS WRITTEN NOTICE TO THE CERTIFICATE HOLDER NAMED TO THE LEFT. BUT FAILURE TO MAIL SUCH NOTICE SHALL IMPOSE NO OBLIGATION OR LIABILITY OF ANY KIND UPON THE COMPANY. ITS AGENT OR REPRESENTATIVE."

- 10.13 All insurance policies required by this Agreement shall waive all rights of subrogation against the County of Orange and members of the Board of Supervisors, its elected and appointed officials, officers, agents and employees when acting within the scope of their appointment or employment.
- 10.14 If CONTRACTOR's Professional Liability policy is a "claims made" policy, CONTRACTOR shall agree to maintain professional liability coverage for two (2) years following completion of this Agreement.
- 10.15 The Commercial General Liability policy shall contain a severability of interests clause.
- 10.16 CONTRACTOR is aware of the provisions of Section 3700 of the California Labor Code which requires every employer to be insured against

liability for Workers' Compensation or be self-insured in accordance with provisions of that code. CONTRACTOR will comply with such provisions and shall furnish COUNTY satisfactory evidence that CONTRACTOR has secured, for the period of this Agreement, statutory Workers' Compensation insurance and Employers' Liability insurance with minimum limits of \$1,000,000 per occurrence.

10.17 If CONTRACTOR fails to provide the insurance certificates and endorsements within seven (7) days of notification by CEO/Purchasing or ADMINISTRATOR, award may be made to the next qualified proponent.

10.18 COUNTY expressly retains the right to require CONTRACTOR to increase or decrease insurance of any of the above insurance types throughout the term of this Agreement. Any increase or decrease in insurance will be as deemed by County of Orange Risk Manager as appropriate to adequately protect COUNTY.

10.19 COUNTY shall notify CONTRACTOR in writing of changes in the insurance requirements. If CONTRACTOR does not deposit copies of acceptable certificates of insurance and endorsements with ADMINISTRATOR incorporating such changes within thirty (30) days of receipt of such notice, this Agreement may be in breach without further notice to CONTRACTOR, and COUNTY shall be entitled to all legal remedies.

10.20 The procuring of such required policy or policies of insurance shall not be construed to limit CONTRACTOR's liability hereunder nor to fulfill the indemnification provisions and requirements of this Agreement.

10.21 The County of Orange Certificate of Insurance and the Special Endorsement for the County of Orange can be utilized to verify compliance with the above-mentioned insurance requirements in place of commercial insurance certificates and endorsements.

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#### 11. CONFLICT OF INTEREST

CONTRACTOR shall exercise reasonable care and diligence to prevent any actions or conditions that could result in a conflict with the best interests of COUNTY. This obligation shall apply to CONTRACTOR's employees, agents, relatives, subcontractors, and third parties associated with accomplishing the work hereunder.

CONTRACTOR's efforts shall include, but not be limited to, establishing precautions to prevent its employees or agents from making, receiving, providing, or offering gifts, entertainment, payments, loans, or other considerations which could be deemed to appear to influence individuals to act contrary to the best interests of COUNTY.

#### 12. ANTI-PROSELYTISM PROVISION

No funds provided directly to institutions or organizations to provide services and administer programs under 42 U.S.C. Section 604(a)(1)(A) shall be expended for sectarian worship, instruction, or proselytization, except as otherwise permitted by law.

#### 13. BREACH SANCTIONS

Failure by CONTRACTOR to comply with any of the provisions, covenants, or conditions of this Agreement shall be a material breach of this Agreement. In such event ADMINISTRATOR may, in its sole discretion, and in addition to immediate termination and any other remedies available at law, in equity, or otherwise specified in this Agreement:

- 13.1 Afford CONTRACTOR a time period within which to cure the breach, which period shall be established at the sole discretion of ADMINISTRATOR; and/or
- 13.2 Discontinue reimbursement to CONTRACTOR for and during the period in which CONTRACTOR is in breach, which reimbursement shall not be entitled to later recovery; and/or

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13.3 Offset against any monies billed by CONTRACTOR but yet unpaid by COUNTY those monies disallowed pursuant to Subparagraph 13.2, above.

ADMINISTRATOR shall give CONTRACTOR written notice of any action pursuant to this paragraph, which notice shall be deemed served on the date of mailing.

#### 14. PAYMENTS

#### 14.1 Maximum Contractual Obligation:

The maximum obligation of COUNTY under this Agreement shall be \$520,170 \$716,521, or actual allowable costs, whichever is less.

#### 14.2 Allowable Costs and Usage:

During the term of this Agreement, COUNTY shall pay CONTRACTOR monthly in arrears, the following rates for each urinalysis test performed to detect substances identified in Subparagraph 6.1 of Exhibit "A". No guarantee is given by COUNTY to CONTRACTOR regarding usage of this contract. CONTRACTOR agrees to supply the services at the prices listed in Subparagraph 14.3, regardless of the number of referrals from COUNTY.

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#### 14.3 Payment Rates:

UNIT COST OF RANDOM DRUG TE	ST / IN COUNTY COLLECTIONS
Itemization	Price
Random Program Management	\$ 2.50
In County Collection Fee	\$11.00
Laboratory Processing Fee	\$ 9.50
TOTAL UNIT COST OF DRUG TEST	\$23.00
UNIT COST OF RANDOM DRUG TEST	/ OUT OF COUNTY COLLECTIONS
Itemization	Price
Random Program Management	\$ 2.50
Out of County Collection Fee	\$15.00
Laboratory Processing Fee	\$ 9.50
TOTAL UNIT COST OF DRUG TEST	\$27.00

UNIT COST OF ON-DEMAND DRUG	TEST / IN COUNTY COLLECTIONS
Itemization	Price
In County Collection Fee	\$11.00
Laboratory Processing Fee	\$ 9.50
TOTAL UNIT COST OF DRUG TEST	\$20.50
UNIT COST OF ON-DEMAND DRUG TES	ST / OUT OF COUNTY COLLECTIONS
Itemization	Price
Out of County Collection Fee	\$15.00
Laboratory Processing Fee	\$ 9.50
TOTAL UNIT COST OF DRUG TEST	\$24.50

ADDITIONAL	EXPENSES <sup>(1)</sup>
General Protocol Affidavit (each)	\$25.00
Expert Witness Preparation (per hour)	\$100.00
Expert Witness - telephonic	\$100.00
Expert Witness Testimony (in person)	\$200.00 per hour plus expenses
Litigation Package (each)	\$100.00
Invalid Handling (2)	\$7.00

<sup>(1)</sup> With the exception of Invalid Handling, CONTRACTOR shall obtain written authorization from ADMINISTRATOR prior to providing any service that may incur an Additional Expense to the COUNTY.

 $<sup>^{(2)}</sup>$  Invalid Handling expense shall be incurred by the COUNTY, in lieu of a

Laboratory Processing Fee, when a urine sample is received at CONTRACTOR's laboratory but for any reason is unsuitable for testing. In this circumstance, a Collection Fee shall be charged to the COUNTY, but a Random Program Management Fee shall not be charged to COUNTY.

- 14.4 CONTACTOR shall provide an itemized billing statement each month that indicates prices corresponding to the service descriptions indicated in Subparagraph 14.3.
- 14.5 In the event the COUNTY requires urinalysis testing for a substance not included in Subparagraph 6.1 of Exhibit "A" to this Agreement, COUNTY agrees to pay to CONTRACTOR, CONTRACTOR's current catalog price for the drug test.

#### 14.6 Claims:

- 14.6.1 All claims must be submitted monthly by CONTRACTOR on a form approved by ADMINISTRATOR. All claims submitted to COUNTY must be supported with source documents including, <u>inter alia</u>, a monthly statement of services, general ledgers, supporting journals, time sheets, invoices, canceled checks, receipts, and receiving records, some of which may be required to be copied and submitted with each monthly invoice. Source documents that CONTRACTOR must submit with each monthly invoice shall be determined by ADMINISTRATOR and/or COUNTY's Auditor-Controller. CONTRACTOR shall retain all financial records in accordance with Paragraph 17 (Records, Inspections, Audits) of this Agreement.
- 14.6.2 Payments should be released by COUNTY within a reasonable time period of approximately thirty (30) days after receipt of a correctly completed claim form and required supporting documentation.

#### 14.6.3 Final Claim/Settlement:

14.6.3.1 Any and all claims must be received by ADMINISTRATOR no later than August 30, 2009 at 5:00 p.m., said date being

approximately sixty (60) days after termination of this Agreement. Claims received after this date and time may not be reimbursed. ADMINISTRATOR may, in its sole discretion, modify the date upon which the final claim must be received, upon notice to CONTRACTOR.

14.6.3.2 The basis for final settlement shall be the actual allowable costs as defined in Title 45 of the Code of Federal Regulations and OMB Circular 48 CFR 31.2, incurred and paid by CONTRACTOR pursuant to this Agreement; limited, however, to the maximum obligation of COUNTY. In the event that any overpayment has been made, COUNTY may offset the amount of the overpayment against the final payment. In the event overpayment exceeds the final payment, CONTRACTOR shall pay COUNTY all such sums within five (5) days of notice from COUNTY. Nothing herein shall be construed as limiting the remedies of COUNTY in the event an overpayment has been made.

#### 15. <u>OVERPAYMENTS</u>

Any payment(s) made by COUNTY to CONTRACTOR in excess of that to which CONTRACTOR is entitled under this Agreement shall be repaid to COUNTY, in accordance with any applicable regulations and/or policies in effect during the term of this Agreement, or as established by COUNTY procedure. Any overpayments made by COUNTY which result from a payment by any other funding source shall be repaid, at the discretion of ADMINISTRATOR, to COUNTY or the funding source. Unless earlier repaid, CONTRACTOR shall make repayment within thirty (30) days after the date of the final audit findings report, and prior to any administrative appeal process. In the event an overpayment owing by CONTRACTOR is collected from COUNTY by the funding source, then CONTRACTOR shall reimburse COUNTY within thirty (30) days thereafter, and prior to any administrative appeal process. CONTRACTOR agrees to pay all costs incurred by COUNTY necessary to enforce the provisions set forth in this paragraph.

#### 16. FINAL REPORT

CONTRACTOR shall complete and submit to ADMINISTRATOR a final report within sixty (60) days after the termination of this Agreement, which shall summarize the activities and services provided by CONTRACTOR during the term of this Agreement. CONTRACTOR and ADMINISTRATOR may mutually agree in writing to modify the date upon which the final report must be submitted.

#### 17. RECORDS, INSPECTIONS AND AUDITS

#### 17.1 Financial Records:

- 17.1.1 CONTRACTOR shall prepare and maintain accurate and complete financial records. Financial records shall be retained, by CONTRACTOR, for a minimum of five (5) years from the date of final payment under this Agreement or until all pending COUNTY, State and Federal audits are completed, whichever is later.
- 17.1.2 CONTRACTOR shall establish and maintain reasonable accounting, internal control and financial reporting standards in conformity with generally accepted accounting principles established by the American Institute of Certified Public Accountants (AICPA) and to the satisfaction of ADMINISTRATOR.

#### 17.2 Client Records:

- 17.2.1 CONTRACTOR shall prepare and maintain accurate and complete records of clients served, and dates and type of services provided under the terms of this Agreement in a form acceptable to ADMINISTRATOR.
- 17.2.2 All client records related to services provided under the terms of this Agreement shall be retained by CONTRACTOR for a minimum of five (5) years from the date of final payment under this Agreement or until all pending COUNTY, State and Federal audits are completed, whichever is later. Notwithstanding anything to the contrary, upon termination of this Agreement, CONTRACTOR shall relinquish control with respect to client records

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to COUNTY in accordance with Subparagraph 32.2.

17.2.3 COUNTY may refuse payment for a claim if client records are determined by COUNTY to be incomplete or inaccurate. In the event client records are determined to be incomplete or inaccurate after payment has been made, COUNTY may treat such payment as an overpayment within the provisions of this Agreement.

#### 17.3 Public Records:

With the exception of client records or other records referenced in Paragraph 22, entitled Confidentiality, all records, including but not limited to, reports, audits, notices, claims, statements and correspondence, required by this agreement may be subject to public disclosure. COUNTY shall not be liable for any such disclosure.

#### 17.4 <u>Inspections and Audits</u>:

and Human 17.4.1 The of Health Department Services. Comptroller General of the United States, Director of the California Department of Social Services, State Auditor-General, ADMINISTRATOR, COUNTY's Auditor-Controller and Internal Audit Department, or any of their authorized representatives, shall have access to any books, documents, papers and records, including medical records, of CONTRACTOR which any of them may determine to be pertinent to this Agreement for the purpose of financial monitoring. Further, all the above mentioned persons have the right at all reasonable times to inspect or otherwise evaluate the work performed or being performed under this Agreement and the premises in which it is being performed.

- 17.4.2 CONTRACTOR shall make available its books and financial records within the borders of Orange County within ten (10) days after receipt of written demand by ADMINISTRATOR.
  - 17.4.3 In the event CONTRACTOR does not make available its

books and financial records within the borders of Orange County, CONTRACTOR agrees to pay all necessary and reasonable expenses incurred by COUNTY, or COUNTY's designee, necessary to obtain CONTRACTOR's books and financial records.

17.4.4 CONTRACTOR shall pay to COUNTY the full amount of COUNTY's liability to the State or Federal government or any agency thereof resulting from any disallowances or other audit exceptions to the extent that such liability is attributable to CONTRACTOR's failure to perform under this Agreement.

#### 18. PERSONNEL DISCLOSURE

- 18.1 CONTRACTOR shall make available to ADMINISTRATOR a current list of all personnel providing services hereunder, including resumes and job applications. Changes to the list will be immediately provided to ADMINISTRATOR in writing, along with a copy of a resume and/or job application. The list shall include:
- 18.1.1 All full or part-time staff positions by title, including volunteer positions whose direct services are required to provide the programs described herein;
- 18.1.2 A brief description of the functions of each position and the hours each person works each week, or for part-time personnel each day or month, as appropriate;
- 18.1.3 The professional degree, if applicable, and experience required for each position; and
  - 18.1.4 The language skill, if applicable, for all personnel.
- 18.2 Where authorized by law, CONTRACTOR shall conduct criminal record background checks on all employees and/or volunteers who will provide services under this Agreement.
  - 18.3 CONTRACTOR warrants that all persons employed or otherwise

assigned by CONTRACTOR to provide services under this Agreement have satisfactory past work records and/or reference checks indicating their ability to perform the required duties and accept the kind of responsibility anticipated under this Agreement. CONTRACTOR shall maintain records of background investigations and reference checks undertaken and coordinated by CONTRACTOR for each employee and/or volunteer assigned to provide services under this Agreement for a minimum of five (5) years from the date of final payment under this Agreement or until all pending COUNTY, State and Federal audits are completed, whichever is later, in compliance with all applicable laws

18.4 CONTRACTOR shall immediately notify ADMINISTRATOR concerning the arrest and/or subsequent conviction, for offenses other than minor traffic offenses, of any paid employee and/or volunteer staff performing services under this Agreement, when such information becomes known to CONTRACTOR. ADMINISTRATOR, in its sole discretion, may determine whether such employee and/or volunteer may continue to provide services under this Agreement and shall provide notice of such determination to CONTRACTOR in writing. CONTRACTOR's failure to comply with ADMINISTRATOR's decision shall be deemed a material breach of this Agreement, pursuant to Paragraph 13, above.

#### 19. EMPLOYMENT ELIGIBILITY VERIFICATION

As applicable, CONTRACTOR warrants that it fully complies with all Federal and State statutes and regulations regarding the employment of aliens and others and that all its employees performing work under this Agreement meet the citizenship or alien status requirement set forth in Federal statutes and regulations. CONTRACTOR shall obtain, from all employees performing work hereunder, all verification and other documentation of employment eligibility status required by Federal or State statutes and regulations including, but not limited to, the Immigration Reform and Control Act of 1986, 8 U.S.C. §1324

et seq., as they currently exist and as they may be hereafter amended. CONTRACTOR shall retain all such documentation for all covered employees for the period prescribed by the law. CONTRACTOR shall indemnify, defend with counsel approved in writing by County, and hold harmless, the County, its agents, officers, and employees from employer sanctions and any other liability which may be assessed against CONTRACTOR or the County or both in connection with any alleged violation of any Federal or State statutes or regulations pertaining to the eligibility for employment of any persons performing work under this Agreement.

#### 20. ENFORCEMENT OF CHILD SUPPORT OBLIGATIONS

In order to comply with child support enforcement requirements of the County of Orange, CONTRACTOR agrees to furnish to ADMINISTRATOR within thirty (30) days of the award of this Agreement:

- (a) in the case of an individual contractor, his/her name, date of birth, Social Security number, and residence address;
- (b) in the case of a contractor doing business in a form other than as an individual, the name, date of birth, Social Security number, and residence address of each individual who owns an interest of ten (10) percent or more in the contracting entity;
- (c) a certification that CONTRACTOR has fully complied with all applicable Federal and State reporting requirements regarding its employees; and
- (d) a certification that CONTRACTOR has fully complied with all lawfully served Wage and Earnings Assignment Orders and Notices of Assignment, and will continue to so comply.

The failure of CONTRACTOR to timely submit the data or certifications required by subsections (a), (b), (c), or (d), or to comply with all Federal and State employee reporting requirements for child support enforcement or to

comply with all lawfully served Wage and Earnings Assignment Orders and Notices of Assignment shall constitute a material breach of this Agreement, and failure to cure such breach within sixty (60) calendar days of notice from COUNTY shall constitute grounds for termination of this Agreement.

It is expressly understood that this data will be transmitted to governmental agencies charged with the establishment and enforcement of child support orders, and for no other purpose.

#### 21. CHILD AND DEPENDENT ADULT/ELDER ABUSE REPORTING

CONTRACTOR shall establish a procedure acceptable to ADMINISTRATOR to ensure that all employees, volunteers, consultants, or agents performing services under this Agreement report child abuse or neglect to a child protective agency as defined in Penal Code Section 11165.9 and dependent adult or elder abuse as defined in Section 15610.07 of the Welfare and Institutions Code (WIC) to an adult protection agency. CONTRACTOR shall require such employee, volunteer, consultant or agent to sign a statement acknowledging the child abuse reporting requirements set forth in Sections 11166 and 11166.05 of the California Penal Code and the dependent adult and elder abuse reporting requirements as set forth in Section 15630 of the WIC and will comply with the provisions of these code sections as they now exist or as they may hereafter be amended.

#### 22. CONFIDENTIALITY

22.1 CONTRACTOR agrees to maintain the confidentiality of its records pursuant to Welfare and Institutions Code Sections 827 and 10850-10853, the California Department of Social Services (CDSS) Manual of Policies and Procedures, Division 19-000, and all other provisions of law, and regulations promulgated thereunder relating to privacy and confidentiality, as each may now exist or be hereafter amended.

All records and information concerning any and all persons

referred to CONTRACTOR by COUNTY or COUNTY's designee shall be considered and kept confidential by CONTRACTOR, CONTRACTOR's staff, agents, employees and volunteers. CONTRACTOR shall require all of its employees, agents, subcontractors and volunteer staff who may provide services for CONTRACTOR under this Agreement to sign an agreement with CONTRACTOR before commencing the provision of any such services, to maintain the confidentiality of any and all materials and information with which they may come into contact, or the identities or any identifying characteristics or information with respect to any and all participants referred to CONTRACTOR by COUNTY, except as may be required to provide services under this Agreement or to those specified in this Agreement as having the capacity to audit CONTRACTOR, and as to the latter, only during such audit. CONTRACTOR shall comply with any audits specified in Paragraph 17, provide reports and any other information required by COUNTY in the administration of this Agreement, and as otherwise permitted by law.

- 22.2 CONTRACTOR shall inform all of its employees, agents, subcontractors, volunteers and partners of this provision and that any person knowingly and intentionally violating the provisions of said State law may be guilty of a crime.
- 22.3 CONTRACTOR agrees that any and all subcontracts entered into shall be subject to the confidentiality requirements of this Agreement.
- 22.4 CONTRACTOR must receive prior written approval of the Juvenile Court before allowing any child to be interviewed or photographed by any publication or to appear on any radio or television shows or make any other public appearance. Such approval shall be requested through child's Social Worker.
- 22.4.1 All materials prepared for, and/or relating to actions taken by the Juvenile Court and furnished by COUNTY to CONTRACTOR shall

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require prior written approval of the Juvenile Court for release.

22.4.2 CONTRACTOR agrees to maintain the confidentiality of its records with respect to Juvenile Court placement, in accordance with the Juvenile Court's Confidentiality and Release of Information Policy and Order of January 28, 1997, as it now exists or may hereafter be amended.

#### 23. COPYRIGHT ACCESS

The Department of Health and Human Services, the California Department of Social Services, and COUNTY shall have a royalty-free, nonexclusive and irrevocable license to publish, translate, or use, now and hereafter, all material developed under this Agreement including those covered by copyright.

#### 24. WAIVER

No delay or omission by either party hereto to exercise any right or power accruing upon any noncompliance or default by the other party with respect to any of the terms of this Agreement shall impair any such right or power or be construed to be a waiver thereof. A waiver by either of the parties hereto of any of the covenants, conditions, or agreements to be performed by the other shall not be construed to be a waiver of any succeeding breach thereof or of any other covenant, condition or agreement herein contained.

#### 25. PUBLICITY

Information and solicitations, prepared and released by CONTRACTOR, concerning the services provided under this Agreement, shall state that the program, wholly or in part, is funded through COUNTY, State and Federal government funds.

#### 26. <u>COUNTY RESPONSIBILITIES</u>

ADMINISTRATOR will provide consultation and technical assistance, and will monitor performance of CONTRACTOR in meeting the terms of this Agreement.  $\ensuremath{///}$ 

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#### 27. REPORTS

CONTRACTOR shall maintain records and submit reports containing such data and information regarding the performance of CONTRACTOR's services, costs or other data relating to this Agreement as may be requested by ADMINISTRATOR, upon a form approved by ADMINISTRATOR. ADMINISTRATOR may modify the provisions of this paragraph upon written notice to CONTRACTOR.

#### 28. ENERGY EFFICIENCY STANDARDS

As applicable, CONTRACTOR shall comply with the mandatory standards and policies relating to energy efficiency in the State Energy Conservation Plan (Title 24, California Code of Regulations).

#### 29. ENVIRONMENTAL PROTECTION STANDARDS

CONTRACTOR shall be in compliance with Section 306 of the Clean Air Act [42 USC 1857(h)], Section 508 of the Clean Water Act (33 USC 1368), Executive Order 11738 and Environmental Protection Agency, hereinafter referred to as "EPA", regulations (40 CFR, Part 15) as any may now exist or be hereafter amended. Under these laws and regulations, CONTRACTOR assures that:

- 29.1 No facility to be utilized in the performance of the proposed grant has been listed on the EPA List of Violating Facilities;
- 29.2 It will notify COUNTY prior to award, of the receipt of any communication from the Director, Office of Federal Activities, U.S. EPA, indicating that a facility to be utilized for the grant is under consideration to be listed on the EPA List of Violating Facilities;
- 29.3 It will notify COUNTY and the EPA about any known violation of the above laws and regulations.

## 30. <u>CERTIFICATION AND DISCLOSURE REGARDING PAYMENTS TO INFLUENCE</u> CERTAIN FEDERAL TRANSACTIONS

CONTRACTOR shall be in compliance with Section 319 of Public Law 101-121 pursuant to 31 U.S.C. 1352 and the guidelines with respect to those provisions

set down by the Federal Office of Management and Budget and published in the Federal Register dated December 20, 1989, Volume 54, No. 243, pp. 52306-52332. Under these laws and regulations, it is mutually understood that any contract which utilizes federal monies in excess of \$100,000 must contain and CONTRACTOR must comply with the following provisions:

- A. The definitions and prohibitions contained in the clause at FAR 52.203-12, Limitation on Payments to Influence Certain Federal Transactions, included in this solicitation, are hereby incorporated by reference in paragraph (B) of this certification.
- B. The offeror, by signing its offer, hereby certifies to the best of his or her knowledge and belief as of December 23, 1989 that
- 1) No Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress on his or her behalf in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment or modification of any Federal contract, grant, loan, or cooperative agreement;
- 2) If any funds other than Federal appropriated funds (including profit or fee received under a covered Federal transaction) have been paid, or will be paid, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress on his or her behalf in connection with this solicitation, the offeror shall complete and submit, with its offer, OMB standard form LLL, Disclosure of Lobbying Activities, to the Contracting Officer; and
  - 3) He or she will include the language of this

certification in all subcontract awards at any tier and require that all recipients of subcontract awards in excess of \$100,000 shall certify and disclose accordingly.

C. Submission of this certification and disclosure is a prerequisite for making or entering into this contract imposed by Section 1352, Title 31, United States Code. Any person who makes an expenditure prohibited under this provision or who fails to file or amend the disclosure form to be filed or amended by this provision, shall be subject to a civil penalty of not less than \$10,000, and not more than \$100,000, for each such failure.

#### 31. POLITICAL ACTIVITY

CONTRACTOR agrees that the funds provided herein shall not be used to promote, directly or indirectly, any political party, political candidate or political activity, except as permitted by law.

#### 32. TERMINATION PROVISIONS

- 32.1 ADMINISTRATOR may terminate this Agreement without penalty immediately with cause or after thirty (30) days' written notice without cause, unless otherwise specified. Notice shall be deemed served on the date of mailing. Cause shall be defined as any breach of contract, any misrepresentation or fraud on the part of the CONTRACTOR. Exercise by ADMINISTRATOR of the right to terminate this Agreement shall relieve COUNTY of all further obligation under this Agreement.
- 32.2 Upon termination, or notice thereof, CONTRACTOR agrees to cooperate with ADMINISTRATOR in the orderly transfer of service responsibilities, active case records, and pertinent documents.
- 32.3 The obligations of COUNTY under this Agreement are contingent upon the availability of Federal and/or State funds, as applicable, for the reimbursement of CONTRACTOR's expenditures, and inclusion of sufficient funds

for the services hereunder in the budget approved by the Orange County Board of Supervisors each fiscal year this Agreement remains in effect or operation. In the event that such funding is terminated or reduced, ADMINISTRATOR may immediately terminate this Agreement, reduce COUNTY's maximum obligation, or modify this Agreement, without penalty. The decision of ADMINISTRATOR shall be binding on CONTRACTOR. ADMINISTRATOR shall provide CONTRACTOR with written notification of such determination. CONTRACTOR shall immediately comply with ADMINISTRATOR's decision.

#### 33. GOVERNING LAW AND VENUE

This Agreement has been negotiated in the state of California and shall be governed by and construed under the laws of the state of California. In the event of any legal action to enforce or interpret this Agreement, the sole and exclusive venue shall be a court of competent jurisdiction located in Orange County, California, and the parties hereto agree to and do hereby submit to the jurisdiction of such court, notwithstanding Code of Civil Procedure Section 394. Furthermore, the parties specifically agree to waive any and all rights to request that an action be transferred for trial to another county.

#### 34. <u>SIGNATURE IN COUNTERPARTS</u>

The parties agree that separate copies of this Agreement may be signed by each of the parties and this Agreement will have the same force and effect as if the original had been signed by all the parties.

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By:	Ву:	
By:  JAMES SCHOONOVER  VICE PRESIDENT  MEDTOX LABORATORIES, INC.		COUNTY OF ORANGE CHAIRMAN OF THE BOARD OF SUPERVISORS
Dated:	Dated:	
By: KEVIN WEIRSMA CHIEF FINANCIAL OFFICER		
MEDTOX LABORATORIES, INC.  Dated:		
SIGNED AND CERTIFIED THAT A COPY OF DOCUMENT HAS BEEN DELIVERED TO THE C OF THE BOARD PER G.C. SEC. 25103, RE ATTEST:	HAIR SO 79-1535	
DARLENE J. BLOOM Clerk of the Board of Supervisors Orange County, California		
APPROVED AS TO FORM COUNTY COUNSEL COUNTY OF ORANGE, CALIFORNIA		
By:		

EXHIBIT A

TO

AGREEMENT

BETWEEN

COUNTY OF ORANGE

AND

MEDTOX LABORATORIES, INCORPORATED

FOR THE PROVISION OF

DRUG TESTING SERVICES

1. POPULATION TO BE SERVED

CONTRACTOR shall provide Drug Testing Services by means of urinalysis to all individuals hereinafter referred to as "CLIENTS" referred by the Children and Family Services Division (CFS) of COUNTY's Social Services Agency (SSA). CLIENTS to be served include parents and legal guardians of children identified by ADMINISTRATOR to be at risk of abuse and/or neglect, dependent minors with a history of substance abuse whose case plan includes required drug testing, or clients whose voluntary case plan includes drug testing.

#### 2. COUNTY RESPONSIBILITIES

- 2.1 Before referring any court-ordered CLIENT to CONTRACTOR, ADMINISTRATOR will first obtain either written consent by both CLIENT and CLIENT's attorney to the observed collection of the urine sample or, in the alternative, a court order which specifies that the collection of the sample must be observed. For any non-court ordered CLIENT referred to CONTRACTOR, ADMINISTRATOR will obtain a written consent by CLIENT to the observed collection of the urine sample.
- 2.2 ADMINISTRATOR will provide consultation, technical assistance, and will monitor the performance of CONTRACTOR in meeting the terms of this

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Agreement.

ADMINISTRATOR will evaluate CONTRACTOR'S performance of the terms of this Agreement annually.

#### 3. SERVICES

#### 3.1 Referrals:

- 3.1.1 It is mutually understood that no minimum number of referrals is guaranteed, expressed or implied, under this Agreement.
- 3.1.2 CONTRACTOR agrees to provide urine collection for all CLIENTS referred by ADMINISTRATOR.
- 3.1.3 CONTRACTOR shall maintain a toll free fax line twenty-four (24) hours per day, seven (7) days per week to receive referral forms submitted by ADMINISTRATOR.
- 3.1.4 CONTRACTOR shall maintain an electronic referral system twenty-four (24) hours per day, seven (7) days per week, as an alternative method for ADMINISTRATOR to refer CLIENTS.
- 3.1.5 Referrals shall include, at a minimum, CLIENT's first and last name, CLIENT's date of birth, an identification number, type of testing (i.e. comprehensive 11-panel or comprehensive 11 panel plus alcohol), schedule for testing (i.e. randomly or on-demand), account number, the name and telephone number of the referring social worker, and service expiration date.
- 3.1.6 Random is defined as a client being selected by a scientifically valid random selection method for the purpose of the client submitting to urine analysis on an unplanned and unpredictable basis.
- 3.1.6.1 On-demand is defined as a client being referred for immediate, generally the same day, urine analysis rather than randomly or at prescheduled, regular intervals.
- 3.1.6.1.1 A client can be referred for ondemand testing with or without being enrolled in the randomized selection

program. The frequency of testing for randomized clients shall not be modified when a client is also referred for any number of on-demand tests.

3.1.7 Services are authorized for a maximum time period, typically six (6) months, which shall be specified on the referral form. CONTRACTOR continuing services beyond the specified time period without written authorization from ADMINISTRATOR to extend services may be subject to contract termination. It is CONTRACTOR's responsibility to document and keep track of service expiration dates.

#### 3.2 Random Selection Program:

- 3.2.1 CONTRACTOR shall maintain enrollment of clients in a random selection program for the purpose of randomly selecting clients eight (8) times per month to report for urine analysis. CLIENTS may be referred, on an exceptional case-by-case basis, for random selection other than eight (8) times per month. This program shall utilize a computer based, scientifically valid method of random selection in accordance with the U.S. Department of Transportation as well as industry and client specific standards.
- 3.2.2 CONTRACTOR shall use a code-a-color telephone system whereby clients enrolled in the random selection program shall be assigned a color upon enrollment. CONTRACTOR shall provide the referring social worker, or designee, with the color designation for each enrolled client.
- 3.2.3 CONTRACTOR shall maintain a toll free telephone number, at no additional cost to the COUNTY, for enrolled CLIENTS to call each day, to check if their color is announced, thus informing the CLIENT to report that day for drug testing. The announcement shall be updated each day no later than 6:00 a.m. Pacific Standard Time and shall be spoken in both English and Spanish.
- 3.2.4 Only the assigned social worker, or designee, can authorize changes to a currently enrolled CLIENT's drug testing frequency with

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written notification to CONTRACTOR.

### 4. FACILITIES

- 4.1 CONTRACTOR shall maintain, at all times, a minimum of twelve (12) urine collection facilities throughout Orange County. The collection facilities shall offer a variety of extended service hours, including at least two (2) sites that will serve CLIENTS twenty-four (24) hours per day, seven (7) days per week.
- 4.2 CONTRACTOR shall maintain multiple urine collection facilities, with extended service hours, in Los Angeles, Riverside, San Bernardino and San Diego counties to serve SSA CLIENTS who reside outside of Orange County and who are enrolled in the random selection program. Locations of urine collection facilities that will serve SSA CLIENTS residing in the aforementioned counties shall be made available by CONTRACTOR on a case-by-case basis with respect to the CLIENT's geographic location.
- 4.3 CLIENTS shall have the option of providing a urine sample at any collection facility authorized to provide service under this Agreement.
- 4.4 Testing sites may be closed for the following recognized County of Orange holidays: New Year's Day, Martin Luther King Jr. Day, Lincoln's Birthday, President's Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day, and Christmas Day.
- 4.5 A bus stop shall be located within a half mile of each site location.
- 4.6 Collection facilities shall be limited to locations which provide free parking or parking validation to CLIENTS.
- 4.7 Urine samples as described in Subparagraph 5.2 of this Exhibit shall be collected at the following locations:

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1	   Integra Test
2	333 South Magnolia Avenue Anaheim, CA 92804
3	Hours: Monday - Friday 8:00 a.m. to 5:00 p.m.
4	By Appointment Only
5	First Care Industrial Med
6	1717 East Lincoln Avenue
7	Anaheim, CA 92805 Hours: Monday - Friday 7:00 a.m. to 7:00 p.m.
8	Canadahaa
9	Concentra 21 S. Towne Centre Road, Suite 100
10	Anaheim, CA 92806
11	Hours: Monday - Friday 8:00 a.m. to 8:00 p.m. Saturday 9:00 a.m. to 3:00 p.m.
12	Sunday 10:00 a.m. to 2:00 p.m.
13	U.S. Healthworks, Santa Ana
14	3100 West Warner Avenue Santa Ana, CA 92704
15	Hours: Monday - Friday 7:00 a.m. to 6:00 p.m.
16	Tustin Irvine Medical Group
17	800 N. Tustin Avenue, #A
18	Santa Ana, CA 92705
19	Hours: Monday - Friday 8:00 a.m. to 11:00 p.m.
20	Tustin Irvine Medical Group
21	1530 East Edinger Avenue Santa Ana, CA 02705
22	Hours: 24 hours - 7 days per week
23	Tustin Irvine Medical Group
24	15751 Rockfield Irvine, CA 92678
25	Hours: 24 hours - 7 days per week
26	U.S. Healthworks
27	1045 N. Tustin Avenue
28	Orange, CA 92867
	Hours: Monday - Friday 7:00 a.m. to 8:00 p.m.

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#### APPS

12373 Lewis Street, Suite 101 Garden Grove. CA 92840

Hours: Monday - Friday 8:30 a.m. to 5:00 p.m.

Southland Family Urgent Care 27660 Santa Margarita Parkway Mission Viejo, CA 92691

Hours: Monday - Friday 8:00 a.m. to 8:00 p.m.

Saturday 8:00 a.m. to 5:00 p.m. Sunday 9:00 a.m. to 4:00 p.m.

Complete Drug Testing
26062 Merit Circle, Suite 104
Laguna Hills, Ca 92653
Hours: Monday - Friday 8:00 a.m. to 6:00 p.m.
Note: Females Only

Concentra 640 South Placentia Avenue Placentia. CA 92870

Hours: Monday - Friday 7:00 a.m. to 6:00 p.m.

4.7.1 ADMINISTRATOR and CONTRACTOR may mutually agree in writing to change the facility(ies) and location(s) where services shall be provided, number of facilities, and the service delivery times.

#### 5. URINALYSIS TESTING

- 5.1 CONTACTOR shall perform one (1) of the following tests for each CLIENT as requested by ADMINISTRATOR. The type of test will be indicated on the referral form for each CLIENT.
- 5.1.1 Full screening and confirmation test for marijuana, cocaine, opiates, expanded opiates including oxycodone, phencyclidine, amphetamines, barbiturates, benzodiazepines, methadone, propoxyphene, or screen test for one or more of the drugs stated herein.
- 5.1.2 Full screening and confirmation for substances described in Subparagraph 5.1.1 above plus alcohol.

5.1.3 Screening and confirmation of one specific designated drug described in Subparagraph 5.1.1 or alcohol.

## 5.2 Sample Collection:

- 5.2.1 CONTRACTOR shall verify that each CLIENT has been authorized for services through the referral process. CONTRACTOR shall administer drug testing to CLIENTS in strict compliance with the test type and frequency as specified on the referral.
- 5.2.2 CONTRACTOR shall refuse to test randomized CLIENTS who appear on days for which they were not selected to report for testing by the random selection program and CLIENTS who have not been referred and approved for on-demand testing.
- 5.2.3 Collection of samples shall occur at CONTRACTOR's facilities.
- 5.2.4 Collection sites shall verify CLIENT's identity by photo identification.
- 5.2.5 Trained CONTRACTOR staff of the same sex as CLIENT shall witness collection of all urine samples, at all collection locations within Orange County, in order to avoid any deliberate attempts by CLIENT to contaminate or falsify samples. CONTRACTOR staff must have an unobstructed view of source of void. False samples shall be reported within twenty-four (24) hours in a format designated by ADMINISTRATOR.
- 5.2.6 CONTRACTOR shall ensure custody control forms, customized specifically for ADMINISTRATOR, are maintained at each collection site.
- 5.2.7 CONTRACTOR shall utilize established chain-of-custody procedures in the event legal questions arise, and to reduce the possibility of mislabeled samples. Such procedures shall include, but shall not be limited to, sealed specimen collection cups, tamper proof evidence tape on specimen containers, tamper proof specimen bags, temperature strip on collection cup,

bar codes and, when applicable, a signature and date of all staff handling specimen(s).

- 5.2.8 If CLIENT is unable to void, the chain-of-custody form and collection vial shall be processed and collected per procedure. Test result shall indicate "No specimen received." The chain-of-custody form shall indicate "Unable to void." COUNTY shall assume the cost of attempted collection.
- 5.2.9 CONTRACTOR shall ensure specimen integrity by visually inspecting all samples to evaluate color and clarity; evaluating the specimen pH to ascertain that it falls within an acceptable range. Each drug screen shall include creatinine and nitrite level tests to check for dilution and commercial adulterants.
- 5.2.9.1 Specimens with creatinine values less than 20.0 mg/dl and greater than 5.0 mg/dl shall be tested for specific gravity using a three (3) decimal place refractometer on the initial aliquot. Specimens with creatinine in the range of 5.1 19.9 mg/dl and specific gravity equal to 1.002 shall be reported as dilute.
- 5.2.10 CONTRACTOR shall notify ADMINISTRATOR, via e-mail, when any sample has been rejected for testing due to the appearance of alteration or improper labeling or sealing of the urine sample. The e-mail shall only serve as notification to ADMINISTRATOR to check CONTRACTOR's website for an incident report. The e-mail shall include the client's drug testing identification number and the first initial of client's first and last name but shall not include client's entire first or last name.
- 5.2.11 CONTRACTOR shall arrange for urine specimens to be picked up from collection locations on a daily basis, at no additional cost to the COUNTY, seven (7) days per week, for delivery to the laboratory. Urine specimens shall arrive at the laboratory within twenty-four (24) to forty-

eight (48) hours after collection.

5.2.12 CONTRACTOR shall provide lock boxes as needed.

5.2.13 CONTRACTOR shall provide all materials such as customized chain of custody forms, vials, gloves, labels, mailer cartons, etc., at no additional cost to COUNTY.

# 6. SAMPLE ANALYSIS

6.1 The minimum drug screening sensitivity limits are as follows:

Drug/Metabolite	Ng/mL Screening	Ng/mL (GC/MS)
Marijuana Metabolite	50	15
Cocaine Metabolite	300	150
Opiates:	2000	300
Morphine		2000
Codeine		2000
6-Acetylmorphine		10
Expanded Opiates:		
Hydrocodone		300
Hydromorphone		300
0xycodone		300
Phencyclidine	25	25
Amphetamine:	1000	
Amphetamine		500
Methamphetamine		500
Barbiturates:	300	
Amobarbital		300
Butalbital		300
Pentobarbital		300
Phenobarbital		300
Secobarbital		300
Benzodiazepines:	300	
Alprazolam Metabolite		300
Triazolam Metabolite		300
Flurazepam Metabolite		300
Lorazepam		300
Nordiazepam		300
Oxazepam		300
Temazepam		300
Methadone:	300	
Methadone		300
Propoxyphene:		
Norpropoxyphene	300	300
Alcohol	0.02 gm/dL	0.02 gm/dL

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- 6.2 Upon written request, CONTRACTOR shall provide drug testing for substance(s) not identified in Subparagraph 6.1 of this Exhibit "A".
- 6.3 CONTRACTOR shall use a Food and Drug Administration (FDA) approved immunoassay in the primary drug screening step. Once a presumptive screen-positive result has been obtained, confirmation by Gas Chromatography with Mass Spectrometry (GCMS) shall be used as the confirmatory test for all drugs; for urine ethanol, Gas Chromatography/Flame Ionization Detection (GC/FID).
- 6.4 A second confirmatory test, by means of a different analytical procedure, will be required, at no additional cost to the COUNTY, to rule out any false positives.

### 7. REPORT OF FINDINGS

- 7.1 All test results shall be posted to CONTRACTOR's database and shall be available to ADMINISTRATOR twenty-four (24) hours per day, seven (7) days per week via CONTRACTOR's internet site, which shall be secured via a Secure Sockets Layer connection, 128 bit.
- 7.1.1 ADMINISTRATOR shall not import test result data to its system for storing on hard drives or emailing reports as attachments and shall use CONTRACTOR's website only to retrieve and print client and test result information referenced in Subparagraph 11.4
- 7.1.2 CONTRACTOR's computer program shall allow for different levels of security for accessing data.
- 7.1.3 CONTRACTOR's computer program shall maintain a full audit trail for all entries in each accession record that includes but shall not be limited to each individual who entered or retrieved data at each chain-of-custody step.
- 7.2 Negative results shall be posted within twenty-four (24) hours upon the specimen's arrival at the CONTRACTOR's testing laboratory.
  - 7.3 Positive results shall be posted within twenty-four (24) to

seventy-two (72) hours upon the specimen's arrival at the CONTRACTOR's testing laboratory.

- 7.4 Each individual report shall contain, at a minimum, the following information: CLIENT's name, CLIENT's identification number, assigned social worker's name, account number or program, collection date, testing date, report date, and analysis of test results. Detected substance(s) and quantitative levels of detected substance(s) shall be included on all positive results.
- 7.5 A copy of the chain-of-custody form shall be posted to the CONTRACTOR's website for each specimen collection.
- 7.6 Acceptable range for creatinine and specific gravity of urine samples shall be reported with results adjacent for reference.

### 8. SAMPLE STORAGE

8.1 All negative samples are to be stored at room temperature, consistent with industry standards, for a minimum period of three (3) business days. All positive samples are to be frozen and stored for a minimum period of six (6) months. COUNTY may periodically request a random selection of up to four (4) samples per quarter from storage, with test results, for analysis by a Substance Abuse and Mental Health Services Administration certified laboratory within CONTRACTOR's network as a means of quality control, at no additional cost to the COUNTY.

# 9. <u>ADDITIONAL CONTRACTOR RESPONSIBILITIES</u>

CONTRACTOR agrees to:

- 9.1 Provide interpretation of test results within two (2) business days of initial request by ADMINISTRATOR.
- 9.2 Appear and testify at Orange County Juvenile Court hearings, when subpoenaed.
  - 9.3 Maintain safeguards set by ADMINISTRATOR to ensure confidentiality

of CLIENTS and test results.

- 9.4 Pay for all shipping and delivery costs related to services required under this Agreement.
- 9.5 Provide annual, in-person training sessions, at a minimum of two (2) hours per session, for COUNTY staff, as requested by ADMINISTRATOR, at COUNTY location(s) to be mutually agreed upon by both parties. Training shall include, but is not limited to, an overview of the random selection process, referral system, urine collection and chain of custody procedures, laboratory procedures and testing methods, utilizing CONTRACTOR's database software to retrieve test results, sorting fields, retrieving failure to appear lists, termination date lists, and summaries of individual clients' test histories. Training topics shall be mutually agreed upon prior to each training session.
- 9.6 Supply ADMINISTRATOR with a printed user's guide or computer-based training (CBT) tool to be used by COUNTY staff for learning to navigate CONTRACTOR's website and its features. CONTRACTOR shall provide updated materials when changes occur to the website that will impact how the COUNTY accesses the data required by this Agreement.
- 9.7 Provide annually a minimum of one (1), one (1)-day Drug Abuse Recognition Rapid Eye System training to COUNTY staff at a COUNTY training location, at no additional cost to the COUNTY.
- 9.8 Meet with ADMINISTRATOR on a quarterly basis, on dates mutually agreed upon by both parties, to review service delivery issues.
- 9.8.1 Provide a local Service Delivery Coordinator, who is available 8:00 a.m. 5:00 p.m., Pacific Standard Time, Monday through Friday, to act as a liaison for service delivery issues.
- 9.9 Provide Help Desk Technical Support 8:00 a.m. 5:00 p.m. Pacific Standard Time, Monday through Friday, to provide assistance with usage of CONTRACTOR'S website.

9.10 In an effort to maintain public awareness of the Safely Surrendered Baby law (California Health and Safety Code Section 1255.7), CONTRACTOR must post Safely Surrendered Baby posters in the reception area of every office where clients are served.

### 10. RECORDS

CONTRACTOR shall maintain service records for each CLIENT which shall include, but not be limited to:

- 10.1 ADMINISTRATOR referral.
- 10.2 Name and date of birth of CLIENT.
- 10.3 Unique client identification number.
- 10.4 Dates of service.
- 10.5 Failure to appear dates.
- 10.6 Type of tests performed.
- 10.7 Test results.

# 11. REPORTS

- 11.1 In addition to the Report of Findings specified in Paragraph 7 of this Exhibit "A", CONTRACTOR shall prepare and submit to ADMINISTRATOR, via ADMINISTRATOR's extranet, a weekly report that shall include, but not be limited to, the names of all CLIENTS currently enrolled in the random selection program, their identification numbers, account numbers under which each client is enrolled, names of assigned social workers, color assignments, and service expiration dates.
- 11.2 In addition to the Report of Findings specified in Paragraph 7 of this Exhibit "A", CONTRACTOR shall prepare and submit to ADMINISTRATOR a monthly written report that shall include, but not be limited to:
- 11.2.1 Number of urine specimen collections resulting from the random selection program,
  - 11.2.2 Number of urine specimen collections resulting from on-

demand referrals,

- 11.2.3 Number of urine specimen collections per each collection site.
  - 11.2.4 Number of tests completed,
  - 11.2.5 Number of diluted samples,
  - 11.2.6 Number of adulterated samples,
  - 11.2.7 Number of negative results,
  - 11.2.8 Number of positive confirmations, and
  - 11.2.9 A breakdown of substances confirmed in positive results.
- 11.3 The data of each monthly report referenced in Subparagraph 11.2 shall cover the period from the first day to the last day of each calendar month.
  - 11.4 CONTRACTOR's website shall include:
- 11.4.1 A daily report of CLIENTS who failed to appear for randomized testing, when applicable. The report title shall include the date of the actual failure(s) to appear, and shall not include the date the samples were pooled or the date the report was generated.
- 11.4.2 An individual report for every CLIENT's urine collection and resulting analysis. Report shall include, but not be limited to CLIENT's name, CLIENT's identification number, assigned social worker's name, account number under which the client was enrolled, collection date, testing date and report date, and the analysis of test results.
- 11.4.3 A comprehensive report, for each referred CLIENT, that contains a summary of all of the CLIENT's collection dates, failure to appear dates, and laboratory results of each collection, including but not limited to, determination of diluted samples, negative results, detected substance(s) and quantitative levels of detected substance(s) for positive results.
  - 11.4.3.1 The comprehensive report shall cover the time

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period between a CLIENT's original referred date and the date on which the report is retrieved.

- 11.5 CONTRACTOR shall complete a Special Incident Report (SIR), in the event there is any incident of unusual, aggressive or high-risk behavior by a client, or there are any injuries suffered by any party during the service delivery, or to report suspicious or unusual test taking circumstances, provided CONTRACTOR observes or is made aware of any incidents of unusual, aggressive or high-risk behavior by a client, or CONTRACTOR observes or is made aware of any injuries suffered by any party during the service delivery, or when CONTRACTOR observes or is made aware of any reports of suspicious or unusual test taking circumstances.
- 11.5.1 CONTRACTOR shall use the SIR form provided by ADMINISTRATOR.
- 11.5.2 CONTRACTOR shall fax SIR to ADMINISTRATOR within twenty-four (24) hours of incident that clearly identifies specific information regarding the special incident.
- 11.6 Reports shall be prepared in a format approved by ADMINISTRATOR. ADMINISTRATOR may, in its sole discretion, add, delete, waive or otherwise modify reporting requirements as stated in this Paragraph.

### 12. STAFF

CONTRACTOR shall provide the following described staff positions:

## 12.1 <u>Laboratory Director</u>

# <u>Duties</u>:

12.1.1 Responsible for the day-to-day operations of the laboratory and its staff.

# Qualifications:

12.1.2 Bachelor of Science degree and five (5) to seven (7) years experience in all laboratory functions.

1	12.2 <u>Service Delivery Coordinator</u>
2	<u>Duties</u> :
3	12.2.1 Acts as liaison with COUNTY for any/all programmatic
4	issues and concerns.
5	Qualifications:
6	12.2.2 Four (4) years experience working within the occupational
7	drug testing industry; two (2) of the four (4) years shall be at the
8	management level.
9	12.3 <u>Collector</u>
10	<u>Duties</u> :
11	12.3.1 Identify CLIENT with picture identification card,
12	properly complete the chain-of-custody procedure, provide instruction to
13	CLIENT on collection procedure, observe collection of urine, and properly
14	identify, seal and package specimen.
15	Qualifications:
16	12.3.2 Awarded a high school diploma.
17	12.4 <u>Accessioner</u>
18	<u>Duties</u> :
19	12.4.1 Initiate internal chain-of-custody when receiving the
20	specimen into the laboratory after verifying the barcode with the chain-of-
21	custody and aliquot specimen for internal testing.
22	<u>Qualifications</u> :
23	12.4.2 Awarded a high school diploma and three (3) to five (5)
24	years of laboratory experience.
25	12.5 <u>Screening Technician/Technologist</u>
26	<u>Duties</u> :
27	12.5.1 Responsible for the initial analysis of urine specimens;
28	must understand how to operate laboratory instruments, analyze instrument

1	problems, read data results and must continue the internal chain-of-custody		
2	process.		
3	Qualifications:		
4	12.5.2 Technician - awarded a high school diploma.		
5	12.5.3 Technologist - Bachelor of Science degree.		
6	12.6 <u>Extractions Technician/Technologist</u>		
7	<u>Duties</u> :		
8	12.6.1 Perform liquid and solid-phase extraction of drugs from a		
9	urine matrix for specimens that are initially screened positive and follow		
10	chain-of-custody procedures.		
11	Qualifications:		
12	12.6.2 Technician - Awarded a high school diploma.		
13	12.6.3 Technologist - Bachelor of Science degree.		
14	12.7 Gas Chromatography Mass Spectrometry (GC/MS) Operator		
15	<u>Duties</u> :		
16	12.7.1 Analyze specimens requiring confirmation, perform		
17	maintenance on the GC/MS and GC/FID instruments, and follow chain-of-custody		
18	procedures.		
19	<u>Qualifications</u> :		
20	12.7.2 Bachelor of Science degree.		
21	12.8 <u>Certifying Scientist</u>		
22	<u>Duties</u> :		
23	12.8.1 Review specimen data and reporting functions, trained to		
24	assist in answering questions about specimen results, and represent the lab in		
25	court, if needed.		
26	<u>Qualifications</u> :		
27	12.8.2 Bachelor of Science degree.		
28	12.9 Upon the request of ADMINISTRATOR, CONTRACTOR agrees to send		

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appropriate staff to attend an orientation session and subsequent training sessions given by ADMINISTRATOR.

12.10 ADMINISTRATOR and CONTRACTOR may mutually agree in writing to change the duties and responsibilities for any staff position set forth in this Paragraph 12. Additionally, ADMINISTRATOR may approve modifications to Minimum Qualifications for any staff position set forth in this Paragraph 12 on a case-by-case basis, if modification is deemed by ADMINISTRATOR to be in the best interests of COUNTY.

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