

Contract Summary Form

OC Expediter Requisition #: 1788214

Science Applications International Corporation (SAIC)

SUMMARY OF SIGNIFICANT CHANGES

1. Reserved Dollars for Work Orders: Increases the Reserved Dollars for Optional Work by \$3.6M for a new total of \$18.6M.
2. Approval of Type 2 Work Order: Adds Type 2 Work Order #NCY7-0007 to support the migration of the County's on-premises voice infrastructure to a new cloud calling solution, for the period of January 12, 2026, through January 8, 2027, for a total not to exceed amount of \$2,222,126.
3. Incorporated other administrative changes to the Agreement.

SUBCONTRACTORS

This contract, due to the nature of the services, could require the addition of subcontractors consent pursuant to Section 25 (Use of Affiliates and Subcontractors) within the contract amount for the term specified. In order to add subcontractor(s) to the contract, the provider/contractor must seek express consent from the department. Should the addition of a subcontractor impact the scope of work and/or contract amount, the department will bring the item back to the Board of Supervisors for approval. In the past (if there is information available), subcontractor(s) have/have not been used for this contract.

Subcontractor Name	Service(s)	Amount
Burwood Group Inc.	Voice Services – Contact Center ATP and Managed Services Voice provider.	The cost for Services to be provided by these subcontractors is included in the Fixed Monthly Fee to be paid to SAIC for Services.
E911 Helpline Inc.	Voice Services – Lead voice core migration and site cutover project.	
ePlus Technology Inc.	Hardware/software and IT professional services labor.	

CONTRACT OPERATING EXPENSES

The table below shows the contract value for the NVS Contract, comparing to the previous Amendment Number 10 amounts to the proposed Amendment Number 11. The variance shows an increase of \$3,600,000 to the Contract value for Reserved Dollars for Work Orders.

Contract Year	Amendment No. 10	Proposed Amendment No. 11	Difference: Amendment 10 vs. Amendment 11
Transition-In Fees	\$ 6,235,000	\$ 6,235,000	\$ -
Sheriff Voice Refresh Project	657,900	657,900	-
Contract Year 1 (thru FY19-20)	17,440,635	17,440,635	-
Contract Year 2 (FY20-21)	13,249,476	13,249,476	-
Contract Year 3 (FY21-22)	13,555,640	13,555,640	-
Contract Year 4 (FY22-23)	13,610,060	13,610,060	-
Contract Year 5 (FY23-24)	13,819,542	13,819,542	-
Contract Year 6 (FY24-25)	15,003,960	15,003,960	-
Contract Year 7 (FY25-26)	13,763,450	13,763,450	-
Contract Year 8 (FY26-27)	13,831,294	13,831,294	-
Contract Year 9 (FY27-28) - Extension	14,356,870	14,356,870	-
Contract Year 10 (FY28-29) - Extension	14,786,937	14,786,937	-
Contract Year 11 (FY29-30) - Extension	15,229,893	15,229,893	-
Contract Year 12 (FY30-31) - Extension	15,686,136	15,686,136	-
Contract Year 13 (FY31-32) - Extension	16,156,074	16,156,074	-
Reserved Dollars for Optional Work	15,000,000	18,600,000	3,600,000
Total Est. Cumulative Contract Value	\$ 212,382,867	\$ 215,982,867	\$ 3,600,000

The not to exceed total for the proposed Type 2 Work Order is \$2,222,126 and will be covered by the "Reserved Dollars" for Work Orders.

Description	Amount
Reserved Dollars for Work Orders	\$ 15,000,000.00
Work Orders Executed to Date	\$ (13,946,555.00)
Current Balance	\$ 1,053,445.00
Proposed Type 2 Work Order Number NCY7-007 for Voice Migration	\$ (2,222,126.00)
Balance after Work Order NCY7-007	\$ (1,168,681.00)
Proposed Addt'l Reserved Dollars for Other Future Work Orders	\$ 3,600,000.00
Balance Available for Work Orders	\$ 2,431,319.00