



Evaluation Scoring Sheet

RFP # 027-C017879-HW

Legal Process Services

Proposer's Name: American Eagle

Evaluator Number: 1

Weight: Each evaluation criteria is given a percent weight based on the importance to the Scope of Work.

Score: Scores ranging from 0 "Unacceptable" to 5 "Excellent" are given for each criteria as follows:

5 = Excellent; 4 = Above Average; 3 = Average; 2 = Below Average; 1 = Poor; 0 = Unacceptable

| CRITERIA | Weight (%) | Score (0-5) | Total (Weight X Score) |
|--|------------|-------------|------------------------|
| OVERALL RESPONSIVENESS, UNDERSTANDING OF SCOPE OF WORK, QUALITY, DEPTH OF PROPOSAL | 30 | 5 | 150 |
| Proposal demonstrates: <ul style="list-style-type: none">• Responsiveness to the requirements of the RFP, completing in detail all required sections of the RFP• Quality of Proposal as it addresses the needs presented in the Scope of Work• Understanding of the project and ability to provide completed material• Tasks to be performed and timeframe to complete each of the tasks, with responsible parties differentiated | | | |
| AUTOMATION AVAILABLE FOR BILLING, TRACKING, TRANSMITTING AND REPORTING | 30 | 4 | 120 |
| Proposal demonstrates: <ul style="list-style-type: none">• Samples of reporting/invoices/aging reports and workflow process• Ability to provide real-time status on services and visibility of process, describing tracking process, samples of reports, sample of invoices, description of system to view progress on each process service• Ability to assign adequate resources to the project to ensure quality, describing resources and processes available to provide services• Capability to assure integrity in the process (GPS Tracking, Pictures)• Billing structure and ability to bill accurately• If available, process for transmitting Proofs of Service electronically to Court for filing | | | |



Evaluation Scoring Sheet

RFP # 027-C017879-HW

Attachment C

| | | | |
|--|-----------|---|-----|
| DEGREE OF COMPLIANCE WITH COUNTY MODEL CONTRACT TERMS AND CONDITIONS AND ATTACHMENTS | 20 | 5 | 100 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Acceptance of the Model Contract Terms and Conditions | | | |
| KEY PERSONNEL, COMPANY EXPERIENCE, AND QUALIFICATIONS | 10 | 5 | 50 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Relevant company experience, including experience of subcontractors, if applicable. • How Offeror has supplied expertise for similar contract and work related to Legal Process Service • Three client references provided • Resumes of all Key Personnel who will be performing services under the contract • Relevant experience as well as certifications/other professional credentials that show how individuals proposed to provide service meet and/or exceed agency's minimum requirements | | | |
| COST | 10 | 4 | 40 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • All-inclusive fixed, flat rates for Legal Process Services, which includes travel to/from off-site location. • Hourly rates shall include any overhead costs, contractor personnel, as well as subcontractor personnel, if appropriate | | | |
| Respondent Total | 100 | | 460 |
| Total Weighted Possible Score | | | 500 |
| Converted to 100 point score total | | | 92 |



Evaluation Scoring Sheet

RFP # 027-C017879-HW

Legal Process Services

Proposer's Name: America Eagle

Evaluator Number: 2

Weight: Each evaluation criteria is given a percent weight based on the importance to the Scope of Work.

Score: Scores ranging from 0 "Unacceptable" to 5 "Excellent" are given for each criteria as follows:

5 = Excellent; 4 = Above Average; 3 = Average; 2 = Below Average; 1 = Poor; 0 = Unacceptable

| CRITERIA | Weight (%) | Score (0-5) | Total (Weight X Score) |
|--|------------|-------------|------------------------|
| OVERALL RESPONSIVENESS, UNDERSTANDING OF SCOPE OF WORK, QUALITY, DEPTH OF PROPOSAL | 30 | 5 | 150 |
| Proposal demonstrates: <ul style="list-style-type: none">• Responsiveness to the requirements of the RFP, completing in detail all required sections of the RFP• Quality of Proposal as it addresses the needs presented in the Scope of Work• Understanding of the project and ability to provide completed material• Tasks to be performed and timeframe to complete each of the tasks, with responsible parties differentiated | | | |
| AUTOMATION AVAILABLE FOR BILLING, TRACKING, TRANSMITTING AND REPORTING | 30 | 4 | 120 |
| Proposal demonstrates: <ul style="list-style-type: none">• Samples of reporting/invoices/aging reports and workflow process• Ability to provide real-time status on services and visibility of process, describing tracking process, samples of reports, sample of invoices, description of system to view progress on each process service• Ability to assign adequate resources to the project to ensure quality, describing resources and processes available to provide services• Capability to assure integrity in the process (GPS Tracking, Pictures)• Billing structure and ability to bill accurately• If available, process for transmitting Proofs of Service electronically to Court for filing | | | |



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| DEGREE OF COMPLIANCE WITH COUNTY MODEL CONTRACT TERMS AND CONDITIONS AND ATTACHMENTS | 20 | 5 | 100 |
|---|-----------|----------|------------|
| Proposal demonstrates: <ul style="list-style-type: none"> • Acceptance of the Model Contract Terms and Conditions | | | |
| KEY PERSONNEL, COMPANY EXPERIENCE, AND QUALIFICATIONS | 10 | 5 | 50 |
| Proposal demonstrates: <ul style="list-style-type: none"> • Relevant company experience, including experience of subcontractors, if applicable. • How Offeror has supplied expertise for similar contract and work related to Legal Process Service • Three client references provided Resumes of all Key Personnel who will be performing services under the contract <ul style="list-style-type: none"> • Relevant experience as well as certifications/other professional credentials that show how individuals proposed to provide service meet and/or exceed agency's minimum requirements | | | |
| COST | 10 | 4 | 40 |
| Proposal demonstrates: <ul style="list-style-type: none"> • All-inclusive fixed, flat rates for Legal Process Services, which includes travel to/from off-site location. • Hourly rates shall include any overhead costs, contractor personnel, as well as subcontractor personnel, if appropriate | | | |
| Respondent Total | 100 | | 460 |
| Total Weighted Possible Score | | | 500 |
| Converted to 100 point score total | | | 92 |



Evaluation Scoring Sheet

RFP # 027-C017879-HW

Legal Process Services

Proposer's Name: American Eagle

Evaluator Number: 3

Weight: Each evaluation criteria is given a percent weight based on the importance to the Scope of Work.

Score: Scores ranging from 0 "Unacceptable" to 5 "Excellent" are given for each criteria as follows:

5 = Excellent; 4 = Above Average; 3 = Average; 2 = Below Average; 1 = Poor; 0 = Unacceptable

| CRITERIA | Weight (%) | Score (0-5) | Total (Weight X Score) |
|--|------------|-------------|------------------------|
| OVERALL RESPONSIVENESS, UNDERSTANDING OF SCOPE OF WORK, QUALITY, DEPTH OF PROPOSAL | 30 | 5 | 150 |
| Proposal demonstrates: <ul style="list-style-type: none">• Responsiveness to the requirements of the RFP, completing in detail all required sections of the RFP• Quality of Proposal as it addresses the needs presented in the Scope of Work• Understanding of the project and ability to provide completed material• Tasks to be performed and timeframe to complete each of the tasks, with responsible parties differentiated | | | |
| AUTOMATION AVAILABLE FOR BILLING, TRACKING, TRANSMITTING AND REPORTING | 30 | 4 | 120 |
| Proposal demonstrates: <ul style="list-style-type: none">• Samples of reporting/invoices/aging reports and workflow process• Ability to provide real-time status on services and visibility of process, describing tracking process, samples of reports, sample of invoices, description of system to view progress on each process service• Ability to assign adequate resources to the project to ensure quality, describing resources and processes available to provide services• Capability to assure integrity in the process (GPS Tracking, Pictures)• Billing structure and ability to bill accurately• If available, process for transmitting Proofs of Service electronically to Court for filing | | | |



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| DEGREE OF COMPLIANCE WITH COUNTY MODEL CONTRACT TERMS AND CONDITIONS AND ATTACHMENTS | 20 | 5 | 100 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Acceptance of the Model Contract Terms and Conditions | | | |
| KEY PERSONNEL, COMPANY EXPERIENCE, AND QUALIFICATIONS | 10 | 5 | 50 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Relevant company experience, including experience of subcontractors, if applicable. • How Offeror has supplied expertise for similar contract and work related to Legal Process Service • Three client references provided • Resumes of all Key Personnel who will be performing services under the contract • Relevant experience as well as certifications/other professional credentials that show how individuals proposed to provide service meet and/or exceed agency's minimum requirements | | | |
| COST | 10 | 4 | 40 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • All-inclusive fixed, flat rates for Legal Process Services, which includes travel to/from off-site location. • Hourly rates shall include any overhead costs, contractor personnel, as well as subcontractor personnel, if appropriate | | | |
| Respondent Total | 100 | | 460 |
| Total Weighted Possible Score | | | 500 |
| Converted to 100 point score total | | | 92 |



Evaluation Scoring Sheet - Oral Presentation/Interview

RFP # 027-C017879-HW

Legal Process Services

Proposer's Name: American Eagle

Evaluator Number: 1

Weight: Each evaluation criteria is given a percent weight based on the importance to the Scope of Work.

Score: Scores ranging from 0 "Unacceptable" to 5 "Excellent" are given for each criteria as follows:

5 = Excellent; 4 = Above Average; 3 = Average; 2 = Below Average; 1 = Poor; 0 = Unacceptable

| CRITERIA | Weight (%) | Score (0-5) | Total (Weight X Score) |
|--|------------|-------------|------------------------|
| OVERALL RESPONSIVENESS, UNDERSTANDING OF SCOPE OF WORK, QUALITY, DEPTH OF PROPOSAL | 30 | 2 | 60 |
| Proposal demonstrates: <ul style="list-style-type: none">• Responsiveness to the requirements of the RFP, completing in detail all required sections of the RFP• Quality of Proposal as it addresses the needs presented in the Scope of Work• Understanding of the project and ability to provide completed material• Tasks to be performed and timeframe to complete each of the tasks, with responsible parties differentiated | | | |
| AUTOMATION AVAILABLE FOR BILLING, TRACKING, TRANSMITTING AND REPORTING | 30 | 1 | 30 |
| Proposal demonstrates: <ul style="list-style-type: none">• Samples of reporting/invoices/aging reports and workflow process• Ability to provide real-time status on services and visibility of process, describing tracking process, samples of reports, sample of invoices, description of system to view progress on each process service• Ability to assign adequate resources to the project to ensure quality, describing resources and processes available to provide services• Capability to assure integrity in the process (GPS Tracking, Pictures)• Billing structure and ability to bill accurately• If available, process for transmitting Proofs of Service electronically to Court for filing | | | |



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|---|-----------|---|-----|
| DEGREE OF COMPLIANCE WITH COUNTY MODEL CONTRACT TERMS AND CONDITIONS AND ATTACHMENTS | 20 | 5 | 100 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Acceptance of the Model Contract Terms and Conditions | | | |
| KEY PERSONNEL, COMPANY EXPERIENCE, AND QUALIFICATIONS | 10 | 2 | 20 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Relevant company experience, including experience of subcontractors, if applicable. • How Offeror has supplied expertise for similar contract and work related to Legal Process Service • Three client references provided <p>Resumes of all Key Personnel who will be performing services under the contract</p> <ul style="list-style-type: none"> • Relevant experience as well as certifications/other professional credentials that show how individuals proposed to provide service meet and/or exceed agency's minimum requirements | | | |
| COST | 10 | 4 | 40 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • All-inclusive fixed, flat rates for Legal Process Services, which includes travel to/from off-site location. • Hourly rates shall include any overhead costs, contractor personnel, as well as subcontractor personnel, if appropriate | | | |
| Respondent Total | 100 | | 250 |
| Total Weighted Possible Score | | | 500 |
| Converted to 100 point score total | | | 50 |



Evaluation Scoring Sheet - Oral Presentation/Interview

RFP # 027-C017879-HW

Proposer's Name: **American Eagle**

Legal Process Services

Evaluator Number: **2**

Weight: Each evaluation criteria is given a percent weight based on the importance to the Scope of Work.

Score: Scores ranging from 0 "Unacceptable" to 5 "Excellent" are given for each criteria as follows:

5 = Excellent; 4 = Above Average; 3 = Average; 2 = Below Average; 1 = Poor; 0 = Unacceptable

| CRITERIA | Weight (%) | Score (0-5) | Total (Weight X Score) |
|--|------------|-------------|------------------------|
| OVERALL RESPONSIVENESS, UNDERSTANDING OF SCOPE OF WORK, QUALITY, DEPTH OF PROPOSAL | 30 | 2 | 60 |
| Proposal demonstrates: <ul style="list-style-type: none">• Responsiveness to the requirements of the RFP, completing in detail all required sections of the RFP• Quality of Proposal as it addresses the needs presented in the Scope of Work• Understanding of the project and ability to provide completed material• Tasks to be performed and timeframe to complete each of the tasks, with responsible parties differentiated | | | |
| AUTOMATION AVAILABLE FOR BILLING, TRACKING, TRANSMITTING AND REPORTING | 30 | 2 | 60 |
| Proposal demonstrates: <ul style="list-style-type: none">• Samples of reporting/invoices/aging reports and workflow process• Ability to provide real-time status on services and visibility of process, describing tracking process, samples of reports, sample of invoices, description of system to view progress on each process service• Ability to assign adequate resources to the project to ensure quality, describing resources and processes available to provide services• Capability to assure integrity in the process (GPS Tracking, Pictures)• Billing structure and ability to bill accurately• If available, process for transmitting Proofs of Service electronically to Court for filing | | | |



Evaluation Scoring Sheet - Oral Presentation/Interview

RFP # 027-C017879-HW

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| | | | |
|--|-----------|---|-----|
| DEGREE OF COMPLIANCE WITH COUNTY MODEL CONTRACT TERMS AND CONDITIONS AND ATTACHMENTS | 20 | 5 | 100 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Acceptance of the Model Contract Terms and Conditions | | | |
| KEY PERSONNEL, COMPANY EXPERIENCE, AND QUALIFICATIONS | 10 | 2 | 20 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Relevant company experience, including experience of subcontractors, if applicable. • How Offeror has supplied expertise for similar contract and work related to Legal Process Service • Three client references provided • Resumes of all Key Personnel who will be performing services under the contract • Relevant experience as well as certifications/other professional credentials that show how individuals proposed to provide service meet and/or exceed agency's minimum requirements | | | |
| COST | 10 | 4 | 40 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • All-inclusive fixed, flat rates for Legal Process Services, which includes travel to/from off-site location. • Hourly rates shall include any overhead costs, contractor personnel, as well as subcontractor personnel, if appropriate | | | |
| Respondent Total | 100 | | 280 |
| Total Weighted Possible Score | | | 500 |
| Converted to 100 point score total | | | 56 |



Evaluation Scoring Sheet - Oral Presentation/Interview

RFP # 027-C017879-HW

Legal Process Services

Proposer's Name: American Eagle

Evaluator Number: _____3_____

Weight: Each evaluation criteria is given a percent weight based on the importance to the Scope of Work.

Score: Scores ranging from 0 "Unacceptable" to 5 "Excellent" are given for each criteria as follows:

5 = Excellent; 4 = Above Average; 3 = Average; 2 = Below Average; 1 = Poor; 0 = Unacceptable

| CRITERIA | Weight (%) | Score (0-5) | Total (Weight X Score) |
|--|------------|-------------|------------------------|
| OVERALL RESPONSIVENESS, UNDERSTANDING OF SCOPE OF WORK, QUALITY, DEPTH OF PROPOSAL | 30 | 3 | 90 |
| Proposal demonstrates: <ul style="list-style-type: none">• Responsiveness to the requirements of the RFP, completing in detail all required sections of the RFP• Quality of Proposal as it addresses the needs presented in the Scope of Work• Understanding of the project and ability to provide completed material• Tasks to be performed and timeframe to complete each of the tasks, with responsible parties differentiated | | | |
| AUTOMATION AVAILABLE FOR BILLING, TRACKING, TRANSMITTING AND REPORTING | 30 | 2 | 60 |
| Proposal demonstrates: <ul style="list-style-type: none">• Samples of reporting/invoices/aging reports and workflow process• Ability to provide real-time status on services and visibility of process, describing tracking process, samples of reports, sample of invoices, description of system to view progress on each process service• Ability to assign adequate resources to the project to ensure quality, describing resources and processes available to provide services• Capability to assure integrity in the process (GPS Tracking, Pictures)• Billing structure and ability to bill accurately• If available, process for transmitting Proofs of Service electronically to Court for filing | | | |



Evaluation Scoring Sheet - Oral Presentation/Interview

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| | | | |
|--|-----------|---|-----|
| DEGREE OF COMPLIANCE WITH COUNTY MODEL CONTRACT TERMS AND CONDITIONS AND ATTACHMENTS | 20 | 5 | 100 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Acceptance of the Model Contract Terms and Conditions | | | |
| KEY PERSONNEL, COMPANY EXPERIENCE, AND QUALIFICATIONS | 10 | 3 | 30 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Relevant company experience, including experience of subcontractors, if applicable. • How Offeror has supplied expertise for similar contract and work related to Legal Process Service • Three client references provided • Resumes of all Key Personnel who will be performing services under the contract • Relevant experience as well as certifications/other professional credentials that show how individuals proposed to provide service meet and/or exceed agency's minimum requirements | | | |
| COST | 10 | 4 | 40 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • All-inclusive fixed, flat rates for Legal Process Services, which includes travel to/from off-site location. • Hourly rates shall include any overhead costs, contractor personnel, as well as subcontractor personnel, if appropriate | | | |
| Respondent Total | 100 | | 320 |
| Total Weighted Possible Score | | | 500 |
| Converted to 100 point score total | | | 64 |



Evaluation Scoring Sheet

RFP # 027-C017879-HW

Legal Process Services

Proposer's Name: Team Legal Inc.

Evaluator Number: 1

Weight: Each evaluation criteria is given a percent weight based on the importance to the Scope of Work.

Score: Scores ranging from 0 "Unacceptable" to 5 "Excellent" are given for each criteria as follows:

5 = Excellent; 4 = Above Average; 3 = Average; 2 = Below Average; 1 = Poor; 0 = Unacceptable

| CRITERIA | Weight (%) | Score (0-5) | Total (Weight X Score) |
|--|------------|-------------|------------------------|
| OVERALL RESPONSIVENESS, UNDERSTANDING OF SCOPE OF WORK, QUALITY, DEPTH OF PROPOSAL | 30 | 2 | 60 |
| Proposal demonstrates: <ul style="list-style-type: none">• Responsiveness to the requirements of the RFP, completing in detail all required sections of the RFP• Quality of Proposal as it addresses the needs presented in the Scope of Work• Understanding of the project and ability to provide completed material• Tasks to be performed and timeframe to complete each of the tasks, with responsible parties differentiated | | | |
| AUTOMATION AVAILABLE FOR BILLING, TRACKING, TRANSMITTING AND REPORTING | 30 | 4 | 120 |
| Proposal demonstrates: <ul style="list-style-type: none">• Samples of reporting/invoices/aging reports and workflow process• Ability to provide real-time status on services and visibility of process, describing tracking process, samples of reports, sample of invoices, description of system to view progress on each process service• Ability to assign adequate resources to the project to ensure quality, describing resources and processes available to provide services• Capability to assure integrity in the process (GPS Tracking, Pictures)• Billing structure and ability to bill accurately• If available, process for transmitting Proofs of Service electronically to Court for filing | | | |



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| DEGREE OF COMPLIANCE WITH COUNTY MODEL CONTRACT TERMS AND CONDITIONS AND ATTACHMENTS | 20 | 5 | 100 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Acceptance of the Model Contract Terms and Conditions | | | |
| KEY PERSONNEL, COMPANY EXPERIENCE, AND QUALIFICATIONS | 10 | 4 | 40 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Relevant company experience, including experience of subcontractors, if applicable. • How Offeror has supplied expertise for similar contract and work related to Legal Process Service • Three client references provided • Resumes of all Key Personnel who will be performing services under the contract • Relevant experience as well as certifications/other professional credentials that show how individuals proposed to provide service meet and/or exceed agency's minimum requirements | | | |
| COST | 10 | 4 | 40 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • All-inclusive fixed, flat rates for Legal Process Services, which includes travel to/from off-site location. • Hourly rates shall include any overhead costs, contractor personnel, as well as subcontractor personnel, if appropriate | | | |
| Respondent Total | 100 | | 360 |
| Total Weighted Possible Score | | | 500 |
| Converted to 100 point score total | | | 72 |



Evaluation Scoring Sheet
RFP # 027-C017879-HW
Legal Process Services

Attachment C

Proposer's Name: **Team Legal, Inc.**

Evaluator Number: **2**

Weight: Each evaluation criteria is given a percent weight based on the importance to the Scope of Work.

Score: Scores ranging from 0 "Unacceptable" to 5 "Excellent" are given for each criteria as follows:

5 = Excellent; 4 = Above Average; 3 = Average; 2 = Below Average; 1 = Poor; 0 = Unacceptable

| CRITERIA | Weight (%) | Score (0-5) | Total (Weight X Score) |
|--|------------|-------------|------------------------|
| OVERALL RESPONSIVENESS, UNDERSTANDING OF SCOPE OF WORK, QUALITY, DEPTH OF PROPOSAL | 30 | 2 | 60 |
| Proposal demonstrates: <ul style="list-style-type: none">• Responsiveness to the requirements of the RFP, completing in detail all required sections of the RFP• Quality of Proposal as it addresses the needs presented in the Scope of Work• Understanding of the project and ability to provide completed material• Tasks to be performed and timeframe to complete each of the tasks, with responsible parties differentiated | | | |
| AUTOMATION AVAILABLE FOR BILLING, TRACKING, TRANSMITTING AND REPORTING | 30 | 4 | 120 |
| Proposal demonstrates: <ul style="list-style-type: none">• Samples of reporting/invoices/aging reports and workflow process• Ability to provide real-time status on services and visibility of process, describing tracking process, samples of reports, sample of invoices, description of system to view progress on each process service• Ability to assign adequate resources to the project to ensure quality, describing resources and processes available to provide services• Capability to assure integrity in the process (GPS Tracking, Pictures)• Billing structure and ability to bill accurately• If available, process for transmitting Proofs of Service electronically to Court for filing | | | |



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| | | | |
|--|-----------|----------|-----|
| DEGREE OF COMPLIANCE WITH COUNTY MODEL CONTRACT TERMS AND CONDITIONS AND ATTACHMENTS | 20 | 5 | 100 |
| Proposal demonstrates: • Acceptance of the Model Contract Terms and Conditions | | | |
| KEY PERSONNEL, COMPANY EXPERIENCE, AND QUALIFICATIONS | 10 | 5 | 50 |
| Proposal demonstrates: • Relevant company experience, including experience of subcontractors, if applicable. • How Offeror has supplied expertise for similar contract and work related to Legal Process Service • Three client references provided Resumes of all Key Personnel who will be performing services under the contract • Relevant experience as well as certifications/other professional credentials that show how individuals proposed to provide service meet and/or exceed agency's minimum requirements | | | |
| COST | 10 | 4 | 40 |
| Proposal demonstrates: • All-inclusive fixed, flat rates for Legal Process Services, which includes travel to/from off-site location. • Hourly rates shall include any overhead costs, contractor personnel, as well as subcontractor personnel, if appropriate | | | |
| Respondent Total | 100 | | 370 |
| Total Weighted Possible Score | | | 500 |
| Converted to 100 point score total | | | 74 |



Evaluation Scoring Sheet

RFP # 027-C017879-HW

Legal Process Services

Proposer's Name: Team Legal

Evaluator Number: 3

Weight: Each evaluation criteria is given a percent weight based on the importance to the Scope of Work.

Score: Scores ranging from 0 "Unacceptable" to 5 "Excellent" are given for each criteria as follows:

5 = Excellent; 4 = Above Average; 3 = Average; 2 = Below Average; 1 = Poor; 0 = Unacceptable

| CRITERIA | Weight (%) | Score (0-5) | Total (Weight X Score) |
|--|------------|-------------|------------------------|
| OVERALL RESPONSIVENESS, UNDERSTANDING OF SCOPE OF WORK, QUALITY, DEPTH OF PROPOSAL | 30 | 3 | 90 |
| Proposal demonstrates: <ul style="list-style-type: none">• Responsiveness to the requirements of the RFP, completing in detail all required sections of the RFP• Quality of Proposal as it addresses the needs presented in the Scope of Work• Understanding of the project and ability to provide completed material• Tasks to be performed and timeframe to complete each of the tasks, with responsible parties differentiated | | | |
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| Proposal demonstrates: <ul style="list-style-type: none">• Samples of reporting/invoices/aging reports and workflow process• Ability to provide real-time status on services and visibility of process, describing tracking process, samples of reports, sample of invoices, description of system to view progress on each process service• Ability to assign adequate resources to the project to ensure quality, describing resources and processes available to provide services• Capability to assure integrity in the process (GPS Tracking, Pictures)• Billing structure and ability to bill accurately• If available, process for transmitting Proofs of Service electronically to Court for filing | | | |



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| KEY PERSONNEL, COMPANY EXPERIENCE, AND QUALIFICATIONS | 10 | 5 | 50 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Relevant company experience, including experience of subcontractors, if applicable. • How Offeror has supplied expertise for similar contract and work related to Legal Process Service • Three client references provided • Resumes of all Key Personnel who will be performing services under the contract • Relevant experience as well as certifications/other professional credentials that show how individuals proposed to provide service meet and/or exceed agency's minimum requirements | | | |
| COST | 10 | 4 | 40 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • All-inclusive fixed, flat rates for Legal Process Services, which includes travel to/from off-site location. • Hourly rates shall include any overhead costs, contractor personnel, as well as subcontractor personnel, if appropriate | | | |
| Respondent Total | 100 | | 400 |
| Total Weighted Possible Score | | | 500 |
| Converted to 100 point score total | | | 80 |



Evaluation Scoring Sheet - Oral Presentation/Interview

RFP # 027-C017879-HW

Legal Process Services

Proposer's Name: Team Legal Inc

Evaluator Number: 1

Weight: Each evaluation criteria is given a percent weight based on the importance to the Scope of Work.

Score: Scores ranging from 0 "Unacceptable" to 5 "Excellent" are given for each criteria as follows:

5 = Excellent; 4 = Above Average; 3 = Average; 2 = Below Average; 1 = Poor; 0 = Unacceptable

| CRITERIA | Weight (%) | Score (0-5) | Total (Weight X Score) |
|--|------------|-------------|------------------------|
| OVERALL RESPONSIVENESS, UNDERSTANDING OF SCOPE OF WORK, QUALITY, DEPTH OF PROPOSAL | 30 | 5 | 150 |
| Proposal demonstrates: <ul style="list-style-type: none">• Responsiveness to the requirements of the RFP, completing in detail all required sections of the RFP• Quality of Proposal as it addresses the needs presented in the Scope of Work• Understanding of the project and ability to provide completed material• Tasks to be performed and timeframe to complete each of the tasks, with responsible parties differentiated | | | |
| AUTOMATION AVAILABLE FOR BILLING, TRACKING, TRANSMITTING AND REPORTING | 30 | 5 | 150 |
| Proposal demonstrates: <ul style="list-style-type: none">• Samples of reporting/invoices/aging reports and workflow process• Ability to provide real-time status on services and visibility of process, describing tracking process, samples of reports, sample of invoices, description of system to view progress on each process service• Ability to assign adequate resources to the project to ensure quality, describing resources and processes available to provide services• Capability to assure integrity in the process (GPS Tracking, Pictures)• Billing structure and ability to bill accurately• If available, process for transmitting Proofs of Service electronically to Court for filing | | | |



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|--|-----------|---|-----|
| DEGREE OF COMPLIANCE WITH COUNTY MODEL CONTRACT TERMS AND CONDITIONS AND ATTACHMENTS | 20 | 5 | 100 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Acceptance of the Model Contract Terms and Conditions | | | |
| KEY PERSONNEL, COMPANY EXPERIENCE, AND QUALIFICATIONS | 10 | 5 | 50 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Relevant company experience, including experience of subcontractors, if applicable. • How Offeror has supplied expertise for similar contract and work related to Legal Process Service • Three client references provided • Resumes of all Key Personnel who will be performing services under the contract • Relevant experience as well as certifications/other professional credentials that show how individuals proposed to provide service meet and/or exceed agency's minimum requirements | | | |
| COST | 10 | 4 | 40 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • All-inclusive fixed, flat rates for Legal Process Services, which includes travel to/from off-site location. • Hourly rates shall include any overhead costs, contractor personnel, as well as subcontractor personnel, if appropriate | | | |
| Respondent Total | 100 | | 490 |
| Total Weighted Possible Score | | | 500 |
| Converted to 100 point score total | | | 98 |



Evaluation Scoring Sheet - Oral Presentation/Interview

RFP # 027-C017879-HW

Legal Process Services

Proposer's Name: **Team Legal, Inc.**Evaluator Number: **2**

Weight: Each evaluation criteria is given a percent weight based on the importance to the Scope of Work.

Score: Scores ranging from 0 "Unacceptable" to 5 "Excellent" are given for each criteria as follows:

5 = Excellent; 4 = Above Average; 3 = Average; 2 = Below Average; 1 = Poor; 0 = Unacceptable

| CRITERIA | Weight (%) | Score (0-5) | Total (Weight X Score) |
|--|------------|-------------|------------------------|
| OVERALL RESPONSIVENESS, UNDERSTANDING OF SCOPE OF WORK, QUALITY, DEPTH OF PROPOSAL | 30 | 5 | 150 |
| Proposal demonstrates: <ul style="list-style-type: none">• Responsiveness to the requirements of the RFP, completing in detail all required sections of the RFP• Quality of Proposal as it addresses the needs presented in the Scope of Work• Understanding of the project and ability to provide completed material• Tasks to be performed and timeframe to complete each of the tasks, with responsible parties differentiated | | | |
| AUTOMATION AVAILABLE FOR BILLING, TRACKING, TRANSMITTING AND REPORTING | 30 | 5 | 150 |
| Proposal demonstrates: <ul style="list-style-type: none">• Samples of reporting/invoices/aging reports and workflow process• Ability to provide real-time status on services and visibility of process, describing tracking process, samples of reports, sample of invoices, description of system to view progress on each process service• Ability to assign adequate resources to the project to ensure quality, describing resources and processes available to provide services• Capability to assure integrity in the process (GPS Tracking, Pictures)• Billing structure and ability to bill accurately• If available, process for transmitting Proofs of Service electronically to Court for filing | | | |



Evaluation Scoring Sheet - Oral Presentation/Interview
RFP # 027-C017879-HW
Legal Process Services

Attachment C

| | | | |
|---|-----------|----------|------------|
| DEGREE OF COMPLIANCE WITH COUNTY MODEL CONTRACT TERMS AND CONDITIONS AND ATTACHMENTS | 20 | 5 | 100 |
| Proposal demonstrates: <ul style="list-style-type: none"> • Acceptance of the Model Contract Terms and Conditions | | | |
| KEY PERSONNEL, COMPANY EXPERIENCE, AND QUALIFICATIONS | 10 | 5 | 50 |
| Proposal demonstrates: <ul style="list-style-type: none"> • Relevant company experience, including experience of subcontractors, if applicable. • How Offeror has supplied expertise for similar contract and work related to Legal Process Service • Three client references provided Resumes of all Key Personnel who will be performing services under the contract <ul style="list-style-type: none"> • Relevant experience as well as certifications/other professional credentials that show how individuals proposed to provide service meet and/or exceed agency's minimum requirements | | | |
| COST | 10 | 4 | 40 |
| Proposal demonstrates: <ul style="list-style-type: none"> • All-inclusive fixed, flat rates for Legal Process Services, which includes travel to/from off-site location. • Hourly rates shall include any overhead costs, contractor personnel, as well as subcontractor personnel, if appropriate | | | |
| Respondent Total | 100 | | 490 |
| Total Weighted Possible Score | | | 500 |
| Converted to 100 point score total | | | 98 |



Evaluation Scoring Sheet - Oral Presentation/Interview

RFP # 027-C017879-HW

Legal Process Services

Proposer's Name: Team Legal Inc

Evaluator Number: _____3_____

Weight: Each evaluation criteria is given a percent weight based on the importance to the Scope of Work.

Score: Scores ranging from 0 "Unacceptable" to 5 "Excellent" are given for each criteria as follows:

5 = Excellent; 4 = Above Average; 3 = Average; 2 = Below Average; 1 = Poor; 0 = Unacceptable

| CRITERIA | Weight (%) | Score (0-5) | Total (Weight X Score) |
|--|------------|-------------|------------------------|
| OVERALL RESPONSIVENESS, UNDERSTANDING OF SCOPE OF WORK, QUALITY, DEPTH OF PROPOSAL | 30 | 4 | 120 |
| Proposal demonstrates: <ul style="list-style-type: none">• Responsiveness to the requirements of the RFP, completing in detail all required sections of the RFP• Quality of Proposal as it addresses the needs presented in the Scope of Work• Understanding of the project and ability to provide completed material• Tasks to be performed and timeframe to complete each of the tasks, with responsible parties differentiated | | | |
| AUTOMATION AVAILABLE FOR BILLING, TRACKING, TRANSMITTING AND REPORTING | 30 | 5 | 150 |
| Proposal demonstrates: <ul style="list-style-type: none">• Samples of reporting/invoices/aging reports and workflow process• Ability to provide real-time status on services and visibility of process, describing tracking process, samples of reports, sample of invoices, description of system to view progress on each process service• Ability to assign adequate resources to the project to ensure quality, describing resources and processes available to provide services• Capability to assure integrity in the process (GPS Tracking, Pictures)• Billing structure and ability to bill accurately• If available, process for transmitting Proofs of Service electronically to Court for filing | | | |



Evaluation Scoring Sheet - Oral Presentation/Interview

RFP # 027-C017879-HW

Attachment C

| | | | |
|---|-----------|---|-----|
| DEGREE OF COMPLIANCE WITH COUNTY MODEL CONTRACT TERMS AND CONDITIONS AND ATTACHMENTS | 20 | 5 | 100 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Acceptance of the Model Contract Terms and Conditions | | | |
| KEY PERSONNEL, COMPANY EXPERIENCE, AND QUALIFICATIONS | 10 | 5 | 50 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Relevant company experience, including experience of subcontractors, if applicable. • How Offeror has supplied expertise for similar contract and work related to Legal Process Service • Three client references provided <p>Resumes of all Key Personnel who will be performing services under the contract</p> <ul style="list-style-type: none"> • Relevant experience as well as certifications/other professional credentials that show how individuals proposed to provide service meet and/or exceed agency's minimum requirements | | | |
| COST | 10 | 4 | 40 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • All-inclusive fixed, flat rates for Legal Process Services, which includes travel to/from off-site location. • Hourly rates shall include any overhead costs, contractor personnel, as well as subcontractor personnel, if appropriate | | | |
| Respondent Total | 100 | | 460 |
| Total Weighted Possible Score | | | 500 |
| Converted to 100 point score total | | | 92 |



Evaluation Scoring Sheet

RFP # 027-C017879-HW

Legal Process Services

Proposer's Name: DBM

Evaluator Number: 1

Weight: Each evaluation criteria is given a percent weight based on the importance to the Scope of Work.

Score: Scores ranging from 0 "Unacceptable" to 5 "Excellent" are given for each criteria as follows:

5 = Excellent; 4 = Above Average; 3 = Average; 2 = Below Average; 1 = Poor; 0 = Unacceptable

| CRITERIA | Weight (%) | Score (0-5) | Total (Weight X Score) |
|--|------------|-------------|------------------------|
| OVERALL RESPONSIVENESS, UNDERSTANDING OF SCOPE OF WORK, QUALITY, DEPTH OF PROPOSAL | 30 | 0 | 0 |
| Proposal demonstrates: <ul style="list-style-type: none">• Responsiveness to the requirements of the RFP, completing in detail all required sections of the RFP• Quality of Proposal as it addresses the needs presented in the Scope of Work• Understanding of the project and ability to provide completed material• Tasks to be performed and timeframe to complete each of the tasks, with responsible parties differentiated | | | |
| AUTOMATION AVAILABLE FOR BILLING, TRACKING, TRANSMITTING AND REPORTING | 30 | 0 | 0 |
| Proposal demonstrates: <ul style="list-style-type: none">• Samples of reporting/invoices/aging reports and workflow process• Ability to provide real-time status on services and visibility of process, describing tracking process, samples of reports, sample of invoices, description of system to view progress on each process service• Ability to assign adequate resources to the project to ensure quality, describing resources and processes available to provide services• Capability to assure integrity in the process (GPS Tracking, Pictures)• Billing structure and ability to bill accurately• If available, process for transmitting Proofs of Service electronically to Court for filing | | | |



Evaluation Scoring Sheet
RFP # 027-C017879-HW

Attachment C

| | | | |
|---|-----------|---|-----|
| DEGREE OF COMPLIANCE WITH COUNTY MODEL CONTRACT TERMS AND CONDITIONS AND ATTACHMENTS | 20 | 5 | 100 |
| Proposal demonstrates: <ul style="list-style-type: none"> • Acceptance of the Model Contract Terms and Conditions | | | |
| KEY PERSONNEL, COMPANY EXPERIENCE, AND QUALIFICATIONS | 10 | 0 | 0 |
| Proposal demonstrates: <ul style="list-style-type: none"> • Relevant company experience, including experience of subcontractors, if applicable. • How Offeror has supplied expertise for similar contract and work related to Legal Process Service • Three client references provided Resumes of all Key Personnel who will be performing services under the contract <ul style="list-style-type: none"> • Relevant experience as well as certifications/other professional credentials that show how individuals proposed to provide service meet and/or exceed agency's minimum requirements | | | |
| COST | 10 | 1 | 10 |
| Proposal demonstrates: <ul style="list-style-type: none"> • All-inclusive fixed, flat rates for Legal Process Services, which includes travel to/from off-site location. • Hourly rates shall include any overhead costs, contractor personnel, as well as subcontractor personnel, if appropriate | | | |
| Respondent Total | 100 | | 110 |
| Total Weighted Possible Score | | | 500 |
| Converted to 100 point score total | | | 22 |



Evaluation Scoring Sheet

RFP # 027-C017879-HW

Legal Process Services

Proposer's Name: **DBM Private Investigator**

Evaluator Number: **2**

Attachment C

Weight: Each evaluation criteria is given a percent weight based on the importance to the Scope of Work.

Score: Scores ranging from 0 "Unacceptable" to 5 "Excellent" are given for each criteria as follows:

5 = Excellent; 4 = Above Average; 3 = Average; 2 = Below Average; 1 = Poor; 0 = Unacceptable

| CRITERIA | Weight (%) | Score (0-5) | Total (Weight X Score) |
|--|------------|-------------|------------------------|
| OVERALL RESPONSIVENESS, UNDERSTANDING OF SCOPE OF WORK, QUALITY, DEPTH OF PROPOSAL | 30 | 0 | 0 |
| Proposal demonstrates: <ul style="list-style-type: none">• Responsiveness to the requirements of the RFP, completing in detail all required sections of the RFP• Quality of Proposal as it addresses the needs presented in the Scope of Work• Understanding of the project and ability to provide completed material• Tasks to be performed and timeframe to complete each of the tasks, with responsible parties differentiated | | | |
| AUTOMATION AVAILABLE FOR BILLING, TRACKING, TRANSMITTING AND REPORTING | 30 | 0 | 0 |
| Proposal demonstrates: <ul style="list-style-type: none">• Samples of reporting/invoices/aging reports and workflow process• Ability to provide real-time status on services and visibility of process, describing tracking process, samples of reports, sample of invoices, description of system to view progress on each process service• Ability to assign adequate resources to the project to ensure quality, describing resources and processes available to provide services• Capability to assure integrity in the process (GPS Tracking, Pictures)• Billing structure and ability to bill accurately• If available, process for transmitting Proofs of Service electronically to Court for filing | | | |



Evaluation Scoring Sheet
RFP # 027-C017879-HW

Attachment C

| | | | |
|---|-----------|----------|-----|
| DEGREE OF COMPLIANCE WITH COUNTY MODEL CONTRACT TERMS AND CONDITIONS AND ATTACHMENTS | 20 | 5 | 100 |
| Proposal demonstrates: <ul style="list-style-type: none"> • Acceptance of the Model Contract Terms and Conditions | | | |
| KEY PERSONNEL, COMPANY EXPERIENCE, AND QUALIFICATIONS | 10 | 1 | 10 |
| Proposal demonstrates: <ul style="list-style-type: none"> • Relevant company experience, including experience of subcontractors, if applicable. • How Offeror has supplied expertise for similar contract and work related to Legal Process Service • Three client references provided • Resumes of all Key Personnel who will be performing services under the contract • Relevant experience as well as certifications/other professional credentials that show how individuals proposed to provide service meet and/or exceed agency's minimum requirements | | | |
| COST | 10 | 1 | 10 |
| Proposal demonstrates: <ul style="list-style-type: none"> • All-inclusive fixed, flat rates for Legal Process Services, which includes travel to/from off-site location. • Hourly rates shall include any overhead costs, contractor personnel, as well as subcontractor personnel, if appropriate | | | |
| Respondent Total | 100 | | 120 |
| Total Weighted Possible Score | | | 500 |
| Converted to 100 point score total | | | 24 |



Evaluation Scoring Sheet

RFP # 027-C017879-HW

Legal Process Services

Proposer's Name: DBM

Evaluator Number: 3

Weight: Each evaluation criteria is given a percent weight based on the importance to the Scope of Work.

Score: Scores ranging from 0 "Unacceptable" to 5 "Excellent" are given for each criteria as follows:

5 = Excellent; 4 = Above Average; 3 = Average; 2 = Below Average; 1 = Poor; 0 = Unacceptable

| CRITERIA | Weight (%) | Score (0-5) | Total (Weight X Score) |
|--|------------|-------------|------------------------|
| OVERALL RESPONSIVENESS, UNDERSTANDING OF SCOPE OF WORK, QUALITY, DEPTH OF PROPOSAL | 30 | 0 | 0 |
| Proposal demonstrates: <ul style="list-style-type: none">• Responsiveness to the requirements of the RFP, completing in detail all required sections of the RFP• Quality of Proposal as it addresses the needs presented in the Scope of Work• Understanding of the project and ability to provide completed material• Tasks to be performed and timeframe to complete each of the tasks, with responsible parties differentiated | | | |
| AUTOMATION AVAILABLE FOR BILLING, TRACKING, TRANSMITTING AND REPORTING | 30 | 0 | 0 |
| Proposal demonstrates: <ul style="list-style-type: none">• Samples of reporting/invoices/aging reports and workflow process• Ability to provide real-time status on services and visibility of process, describing tracking process, samples of reports, sample of invoices, description of system to view progress on each process service• Ability to assign adequate resources to the project to ensure quality, describing resources and processes available to provide services• Capability to assure integrity in the process (GPS Tracking, Pictures)• Billing structure and ability to bill accurately• If available, process for transmitting Proofs of Service electronically to Court for filing | | | |



Evaluation Scoring Sheet

RFP # 027-C017879-HW

Attachment C

| | | | |
|--|-----------|---|-----|
| DEGREE OF COMPLIANCE WITH COUNTY MODEL CONTRACT TERMS AND CONDITIONS AND ATTACHMENTS | 20 | 5 | 100 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Acceptance of the Model Contract Terms and Conditions | | | |
| KEY PERSONNEL, COMPANY EXPERIENCE, AND QUALIFICATIONS | 10 | 1 | 10 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Relevant company experience, including experience of subcontractors, if applicable. • How Offeror has supplied expertise for similar contract and work related to Legal Process Service • Three client references provided • Resumes of all Key Personnel who will be performing services under the contract • Relevant experience as well as certifications/other professional credentials that show how individuals proposed to provide service meet and/or exceed agency's minimum requirements | | | |
| COST | 10 | 0 | 0 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • All-inclusive fixed, flat rates for Legal Process Services, which includes travel to/from off-site location. • Hourly rates shall include any overhead costs, contractor personnel, as well as subcontractor personnel, if appropriate | | | |
| Respondent Total | 100 | | 110 |
| Total Weighted Possible Score | | | 500 |
| Converted to 100 point score total | | | 22 |



Evaluation Scoring Sheet

RFP # 027-C017879-HW

Legal Process Services

Proposer's Name: Jones Legacy

Evaluator Number: 1

Weight: Each evaluation criteria is given a percent weight based on the importance to the Scope of Work.

Score: Scores ranging from 0 "Unacceptable" to 5 "Excellent" are given for each criteria as follows:

5 = Excellent; 4 = Above Average; 3 = Average; 2 = Below Average; 1 = Poor; 0 = Unacceptable

| CRITERIA | Weight (%) | Score (0-5) | Total (Weight X Score) |
|--|------------|-------------|------------------------|
| OVERALL RESPONSIVENESS, UNDERSTANDING OF SCOPE OF WORK, QUALITY, DEPTH OF PROPOSAL | 30 | 1 | 30 |
| Proposal demonstrates: <ul style="list-style-type: none">• Responsiveness to the requirements of the RFP, completing in detail all required sections of the RFP• Quality of Proposal as it addresses the needs presented in the Scope of Work• Understanding of the project and ability to provide completed material• Tasks to be performed and timeframe to complete each of the tasks, with responsible parties differentiated | | | |
| AUTOMATION AVAILABLE FOR BILLING, TRACKING, TRANSMITTING AND REPORTING | 30 | 2 | 60 |
| Proposal demonstrates: <ul style="list-style-type: none">• Samples of reporting/invoices/aging reports and workflow process• Ability to provide real-time status on services and visibility of process, describing tracking process, samples of reports, sample of invoices, description of system to view progress on each process service• Ability to assign adequate resources to the project to ensure quality, describing resources and processes available to provide services• Capability to assure integrity in the process (GPS Tracking, Pictures)• Billing structure and ability to bill accurately• If available, process for transmitting Proofs of Service electronically to Court for filing | | | |



Evaluation Scoring Sheet

RFP # 027-C017879-HW

Attachment C

| | | | |
|--|-----------|---|-----|
| DEGREE OF COMPLIANCE WITH COUNTY MODEL CONTRACT TERMS AND CONDITIONS AND ATTACHMENTS | 20 | 5 | 100 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Acceptance of the Model Contract Terms and Conditions | | | |
| KEY PERSONNEL, COMPANY EXPERIENCE, AND QUALIFICATIONS | 10 | 2 | 20 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Relevant company experience, including experience of subcontractors, if applicable. • How Offeror has supplied expertise for similar contract and work related to Legal Process Service • Three client references provided • Resumes of all Key Personnel who will be performing services under the contract • Relevant experience as well as certifications/other professional credentials that show how individuals proposed to provide service meet and/or exceed agency's minimum requirements | | | |
| COST | 10 | 4 | 40 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • All-inclusive fixed, flat rates for Legal Process Services, which includes travel to/from off-site location. • Hourly rates shall include any overhead costs, contractor personnel, as well as subcontractor personnel, if appropriate | | | |
| Respondent Total | 100 | | 250 |
| Total Weighted Possible Score | | | 500 |
| Converted to 100 point score total | | | 50 |



Evaluation Scoring Sheet

RFP # 027-C017879-HW

Legal Process Services

Proposer's Name: Jones Legacy Group

Evaluator Number: 2

Weight: Each evaluation criteria is given a percent weight based on the importance to the Scope of Work.

Score: Scores ranging from 0 "Unacceptable" to 5 "Excellent" are given for each criteria as follows:

5 = Excellent; 4 = Above Average; 3 = Average; 2 = Below Average; 1 = Poor; 0 = Unacceptable

| CRITERIA | Weight (%) | Score (0-5) | Total (Weight X Score) |
|--|------------|-------------|------------------------|
| OVERALL RESPONSIVENESS, UNDERSTANDING OF SCOPE OF WORK, QUALITY, DEPTH OF PROPOSAL | 30 | 0 | 0 |
| Proposal demonstrates: <ul style="list-style-type: none">• Responsiveness to the requirements of the RFP, completing in detail all required sections of the RFP• Quality of Proposal as it addresses the needs presented in the Scope of Work• Understanding of the project and ability to provide completed material• Tasks to be performed and timeframe to complete each of the tasks, with responsible parties differentiated | | | |
| AUTOMATION AVAILABLE FOR BILLING, TRACKING, TRANSMITTING AND REPORTING | 30 | 2 | 60 |
| Proposal demonstrates: <ul style="list-style-type: none">• Samples of reporting/invoices/aging reports and workflow process• Ability to provide real-time status on services and visibility of process, describing tracking process, samples of reports, sample of invoices, description of system to view progress on each process service• Ability to assign adequate resources to the project to ensure quality, describing resources and processes available to provide services• Capability to assure integrity in the process (GPS Tracking, Pictures)• Billing structure and ability to bill accurately• If available, process for transmitting Proofs of Service electronically to Court for filing | | | |



Evaluation Scoring Sheet
RFP # 027-C017879-HW

Attachment C

| | | | |
|--|-----------|----------|-----|
| DEGREE OF COMPLIANCE WITH COUNTY MODEL CONTRACT TERMS AND CONDITIONS AND ATTACHMENTS | 20 | 5 | 100 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Acceptance of the Model Contract Terms and Conditions | | | |
| KEY PERSONNEL, COMPANY EXPERIENCE, AND QUALIFICATIONS | 10 | 1 | 10 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Relevant company experience, including experience of subcontractors, if applicable. • How Offeror has supplied expertise for similar contract and work related to Legal Process Service • Three client references provided • Resumes of all Key Personnel who will be performing services under the contract • Relevant experience as well as certifications/other professional credentials that show how individuals proposed to provide service meet and/or exceed agency's minimum requirements | | | |
| COST | 10 | 3 | 30 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • All-inclusive fixed, flat rates for Legal Process Services, which includes travel to/from off-site location. • Hourly rates shall include any overhead costs, contractor personnel, as well as subcontractor personnel, if appropriate | | | |
| Respondent Total | 100 | | 200 |
| Total Weighted Possible Score | | | 500 |
| Converted to 100 point score total | | | 40 |



Evaluation Scoring Sheet

RFP # 027-C017879-HW

Legal Process Services

Proposer's Name: Jones Legacy Group

Evaluator Number: 3

Weight: Each evaluation criteria is given a percent weight based on the importance to the Scope of Work.

Score: Scores ranging from 0 "Unacceptable" to 5 "Excellent" are given for each criteria as follows:

5 = Excellent; 4 = Above Average; 3 = Average; 2 = Below Average; 1 = Poor; 0 = Unacceptable

| CRITERIA | Weight (%) | Score (0-5) | Total (Weight X Score) |
|--|------------|-------------|------------------------|
| OVERALL RESPONSIVENESS, UNDERSTANDING OF SCOPE OF WORK, QUALITY, DEPTH OF PROPOSAL | 30 | 1 | 30 |
| Proposal demonstrates: <ul style="list-style-type: none">• Responsiveness to the requirements of the RFP, completing in detail all required sections of the RFP• Quality of Proposal as it addresses the needs presented in the Scope of Work• Understanding of the project and ability to provide completed material• Tasks to be performed and timeframe to complete each of the tasks, with responsible parties differentiated | | | |
| AUTOMATION AVAILABLE FOR BILLING, TRACKING, TRANSMITTING AND REPORTING | 30 | 2 | 60 |
| Proposal demonstrates: <ul style="list-style-type: none">• Samples of reporting/invoices/aging reports and workflow process• Ability to provide real-time status on services and visibility of process, describing tracking process, samples of reports, sample of invoices, description of system to view progress on each process service• Ability to assign adequate resources to the project to ensure quality, describing resources and processes available to provide services• Capability to assure integrity in the process (GPS Tracking, Pictures)• Billing structure and ability to bill accurately• If available, process for transmitting Proofs of Service electronically to Court for filing | | | |



Evaluation Scoring Sheet

RFP # 027-C017879-HW

Attachment C

| | | | |
|--|-----------|---|-----|
| DEGREE OF COMPLIANCE WITH COUNTY MODEL CONTRACT TERMS AND CONDITIONS AND ATTACHMENTS | 20 | 5 | 100 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Acceptance of the Model Contract Terms and Conditions | | | |
| KEY PERSONNEL, COMPANY EXPERIENCE, AND QUALIFICATIONS | 10 | 2 | 20 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Relevant company experience, including experience of subcontractors, if applicable. • How Offeror has supplied expertise for similar contract and work related to Legal Process Service • Three client references provided • Resumes of all Key Personnel who will be performing services under the contract • Relevant experience as well as certifications/other professional credentials that show how individuals proposed to provide service meet and/or exceed agency's minimum requirements | | | |
| COST | 10 | 4 | 40 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • All-inclusive fixed, flat rates for Legal Process Services, which includes travel to/from off-site location. • Hourly rates shall include any overhead costs, contractor personnel, as well as subcontractor personnel, if appropriate | | | |
| Respondent Total | 100 | | 250 |
| Total Weighted Possible Score | | | 500 |
| Converted to 100 point score total | | | 50 |



Evaluation Scoring Sheet

RFP # 027-C017879-HW

Legal Process Services

Proposer's Name: Madden/ProLegal

Evaluator Number: 1

Weight: Each evaluation criteria is given a percent weight based on the importance to the Scope of Work.

Score: Scores ranging from 0 "Unacceptable" to 5 "Excellent" are given for each criteria as follows:

5 = Excellent; 4 = Above Average; 3 = Average; 2 = Below Average; 1 = Poor; 0 = Unacceptable

| CRITERIA | Weight (%) | Score (0-5) | Total (Weight X Score) |
|--|------------|-------------|------------------------|
| OVERALL RESPONSIVENESS, UNDERSTANDING OF SCOPE OF WORK, QUALITY, DEPTH OF PROPOSAL | 30 | 4 | 120 |
| Proposal demonstrates: <ul style="list-style-type: none">• Responsiveness to the requirements of the RFP, completing in detail all required sections of the RFP• Quality of Proposal as it addresses the needs presented in the Scope of Work• Understanding of the project and ability to provide completed material• Tasks to be performed and timeframe to complete each of the tasks, with responsible parties differentiated | | | |
| AUTOMATION AVAILABLE FOR BILLING, TRACKING, TRANSMITTING AND REPORTING | 30 | 2 | 60 |
| Proposal demonstrates: <ul style="list-style-type: none">• Samples of reporting/invoices/aging reports and workflow process• Ability to provide real-time status on services and visibility of process, describing tracking process, samples of reports, sample of invoices, description of system to view progress on each process service• Ability to assign adequate resources to the project to ensure quality, describing resources and processes available to provide services• Capability to assure integrity in the process (GPS Tracking, Pictures)• Billing structure and ability to bill accurately• If available, process for transmitting Proofs of Service electronically to Court for filing | | | |



Evaluation Scoring Sheet
RFP # 027-C017879-HW

Attachment C

| | | | |
|---|-----------|---|-----|
| DEGREE OF COMPLIANCE WITH COUNTY MODEL CONTRACT TERMS AND CONDITIONS AND ATTACHMENTS | 20 | 5 | 100 |
| Proposal demonstrates: <ul style="list-style-type: none"> • Acceptance of the Model Contract Terms and Conditions | | | |
| KEY PERSONNEL, COMPANY EXPERIENCE, AND QUALIFICATIONS | 10 | 3 | 30 |
| Proposal demonstrates: <ul style="list-style-type: none"> • Relevant company experience, including experience of subcontractors, if applicable. • How Offeror has supplied expertise for similar contract and work related to Legal Process Service • Three client references provided Resumes of all Key Personnel who will be performing services under the contract <ul style="list-style-type: none"> • Relevant experience as well as certifications/other professional credentials that show how individuals proposed to provide service meet and/or exceed agency's minimum requirements | | | |
| COST | 10 | 3 | 30 |
| Proposal demonstrates: <ul style="list-style-type: none"> • All-inclusive fixed, flat rates for Legal Process Services, which includes travel to/from off-site location. • Hourly rates shall include any overhead costs, contractor personnel, as well as subcontractor personnel, if appropriate | | | |
| Respondent Total | 100 | | 340 |
| Total Weighted Possible Score | | | 500 |
| Converted to 100 point score total | | | 68 |



Evaluation Scoring Sheet

RFP # 027-C017879-HW

Legal Process Services

Proposer's Name: ProLegal (Madden Corp)

Evaluator Number: 2

Weight: Each evaluation criteria is given a percent weight based on the importance to the Scope of Work.

Score: Scores ranging from 0 "Unacceptable" to 5 "Excellent" are given for each criteria as follows:

5 = Excellent; 4 = Above Average; 3 = Average; 2 = Below Average; 1 = Poor; 0 = Unacceptable

| CRITERIA | Weight (%) | Score (0-5) | Total (Weight X Score) |
|--|------------|-------------|------------------------|
| OVERALL RESPONSIVENESS, UNDERSTANDING OF SCOPE OF WORK, QUALITY, DEPTH OF PROPOSAL | 30 | 4 | 120 |
| Proposal demonstrates: <ul style="list-style-type: none">• Responsiveness to the requirements of the RFP, completing in detail all required sections of the RFP• Quality of Proposal as it addresses the needs presented in the Scope of Work• Understanding of the project and ability to provide completed material• Tasks to be performed and timeframe to complete each of the tasks, with responsible parties differentiated | | | |
| AUTOMATION AVAILABLE FOR BILLING, TRACKING, TRANSMITTING AND REPORTING | 30 | 3 | 90 |
| Proposal demonstrates: <ul style="list-style-type: none">• Samples of reporting/invoices/aging reports and workflow process• Ability to provide real-time status on services and visibility of process, describing tracking process, samples of reports, sample of invoices, description of system to view progress on each process service• Ability to assign adequate resources to the project to ensure quality, describing resources and processes available to provide services• Capability to assure integrity in the process (GPS Tracking, Pictures)• Billing structure and ability to bill accurately• If available, process for transmitting Proofs of Service electronically to Court for filing | | | |



Evaluation Scoring Sheet
RFP # 027-C017879-HW

Attachment C

| DEGREE OF COMPLIANCE WITH COUNTY MODEL CONTRACT TERMS AND CONDITIONS AND ATTACHMENTS | 20 | 5 | 100 |
|---|-----------|----------|------------|
| Proposal demonstrates: <ul style="list-style-type: none">• Acceptance of the Model Contract Terms and Conditions | | | |
| KEY PERSONNEL, COMPANY EXPERIENCE, AND QUALIFICATIONS | 10 | 3 | 30 |
| Proposal demonstrates: <ul style="list-style-type: none">• Relevant company experience, including experience of subcontractors, if applicable.• How Offeror has supplied expertise for similar contract and work related to Legal Process Service• Three client references provided Resumes of all Key Personnel who will be performing services under the contract <ul style="list-style-type: none">• Relevant experience as well as certifications/other professional credentials that show how individuals proposed to provide service meet and/or exceed agency's minimum requirements | | | |
| COST | 10 | 3 | 30 |
| Proposal demonstrates: <ul style="list-style-type: none">• All-inclusive fixed, flat rates for Legal Process Services, which includes travel to/from off-site location.• Hourly rates shall include any overhead costs, contractor personnel, as well as subcontractor personnel, if appropriate | | | |
| Respondent Total | 100 | | 370 |
| Total Weighted Possible Score | | | 500 |
| Converted to 100 point score total | | | 74 |



Evaluation Scoring Sheet

RFP # 027-C017879-HW

Legal Process Services

Proposer's Name: Pro Legal

Evaluator Number: 3

Weight: Each evaluation criteria is given a percent weight based on the importance to the Scope of Work.

Score: Scores ranging from 0 "Unacceptable" to 5 "Excellent" are given for each criteria as follows:

5 = Excellent; 4 = Above Average; 3 = Average; 2 = Below Average; 1 = Poor; 0 = Unacceptable

| CRITERIA | Weight (%) | Score (0-5) | Total (Weight X Score) |
|--|------------|-------------|------------------------|
| OVERALL RESPONSIVENESS, UNDERSTANDING OF SCOPE OF WORK, QUALITY, DEPTH OF PROPOSAL | 30 | 4 | 120 |
| Proposal demonstrates: <ul style="list-style-type: none">• Responsiveness to the requirements of the RFP, completing in detail all required sections of the RFP• Quality of Proposal as it addresses the needs presented in the Scope of Work• Understanding of the project and ability to provide completed material• Tasks to be performed and timeframe to complete each of the tasks, with responsible parties differentiated | | | |
| AUTOMATION AVAILABLE FOR BILLING, TRACKING, TRANSMITTING AND REPORTING | 30 | 3 | 90 |
| Proposal demonstrates: <ul style="list-style-type: none">• Samples of reporting/invoices/aging reports and workflow process• Ability to provide real-time status on services and visibility of process, describing tracking process, samples of reports, sample of invoices, description of system to view progress on each process service• Ability to assign adequate resources to the project to ensure quality, describing resources and processes available to provide services• Capability to assure integrity in the process (GPS Tracking, Pictures)• Billing structure and ability to bill accurately• If available, process for transmitting Proofs of Service electronically to Court for filing | | | |



Evaluation Scoring Sheet

RFP # 027-C017879-HW

Attachment C

| | | | |
|--|-----------|---|-----|
| DEGREE OF COMPLIANCE WITH COUNTY MODEL CONTRACT TERMS AND CONDITIONS AND ATTACHMENTS | 20 | 5 | 100 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Acceptance of the Model Contract Terms and Conditions | | | |
| KEY PERSONNEL, COMPANY EXPERIENCE, AND QUALIFICATIONS | 10 | 3 | 30 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Relevant company experience, including experience of subcontractors, if applicable. • How Offeror has supplied expertise for similar contract and work related to Legal Process Service • Three client references provided • Resumes of all Key Personnel who will be performing services under the contract • Relevant experience as well as certifications/other professional credentials that show how individuals proposed to provide service meet and/or exceed agency's minimum requirements | | | |
| COST | 10 | 3 | 30 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • All-inclusive fixed, flat rates for Legal Process Services, which includes travel to/from off-site location. • Hourly rates shall include any overhead costs, contractor personnel, as well as subcontractor personnel, if appropriate | | | |
| Respondent Total | 100 | | 370 |
| Total Weighted Possible Score | | | 500 |
| Converted to 100 point score total | | | 74 |



Evaluation Scoring Sheet - Oral Presentation/Interview

RFP # 027-C017879-HW

Legal Process Services

Proposer's Name: Madden/ProLegal

Evaluator Number: 1

Weight: Each evaluation criteria is given a percent weight based on the importance to the Scope of Work.

Score: Scores ranging from 0 "Unacceptable" to 5 "Excellent" are given for each criteria as follows:

5 = Excellent; 4 = Above Average; 3 = Average; 2 = Below Average; 1 = Poor; 0 = Unacceptable

| CRITERIA | Weight (%) | Score (0-5) | Total (Weight X Score) |
|--|------------|-------------|------------------------|
| OVERALL RESPONSIVENESS, UNDERSTANDING OF SCOPE OF WORK, QUALITY, DEPTH OF PROPOSAL | 30 | 0 | 0 |
| Proposal demonstrates: <ul style="list-style-type: none">• Responsiveness to the requirements of the RFP, completing in detail all required sections of the RFP• Quality of Proposal as it addresses the needs presented in the Scope of Work• Understanding of the project and ability to provide completed material• Tasks to be performed and timeframe to complete each of the tasks, with responsible parties differentiated | | | |
| AUTOMATION AVAILABLE FOR BILLING, TRACKING, TRANSMITTING AND REPORTING | 30 | 1 | 30 |
| Proposal demonstrates: <ul style="list-style-type: none">• Samples of reporting/invoices/aging reports and workflow process• Ability to provide real-time status on services and visibility of process, describing tracking process, samples of reports, sample of invoices, description of system to view progress on each process service• Ability to assign adequate resources to the project to ensure quality, describing resources and processes available to provide services• Capability to assure integrity in the process (GPS Tracking, Pictures)• Billing structure and ability to bill accurately• If available, process for transmitting Proofs of Service electronically to Court for filing | | | |



Evaluation Scoring Sheet - Oral Presentation/Interview

RFP # 027-C017879-HW

Attachment C

| | | | |
|--|-----------|---|-----|
| DEGREE OF COMPLIANCE WITH COUNTY MODEL CONTRACT TERMS AND CONDITIONS AND ATTACHMENTS | 20 | 5 | 100 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Acceptance of the Model Contract Terms and Conditions | | | |
| KEY PERSONNEL, COMPANY EXPERIENCE, AND QUALIFICATIONS | 10 | 1 | 10 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Relevant company experience, including experience of subcontractors, if applicable. • How Offeror has supplied expertise for similar contract and work related to Legal Process Service • Three client references provided • Resumes of all Key Personnel who will be performing services under the contract • Relevant experience as well as certifications/other professional credentials that show how individuals proposed to provide service meet and/or exceed agency's minimum requirements | | | |
| COST | 10 | 3 | 30 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • All-inclusive fixed, flat rates for Legal Process Services, which includes travel to/from off-site location. • Hourly rates shall include any overhead costs, contractor personnel, as well as subcontractor personnel, if appropriate | | | |
| Respondent Total | 100 | | 170 |
| Total Weighted Possible Score | | | 500 |
| Converted to 100 point score total | | | 34 |



Evaluation Scoring Sheet - Oral Presentation/Interview

RFP # 027-C017879-HW

Legal Process Services

Proposer's Name: **Madden Corp (ProLegal)**Evaluator Number: **2**

Weight: Each evaluation criteria is given a percent weight based on the importance to the Scope of Work.

Score: Scores ranging from 0 "Unacceptable" to 5 "Excellent" are given for each criteria as follows:

5 = Excellent; 4 = Above Average; 3 = Average; 2 = Below Average; 1 = Poor; 0 = Unacceptable

| CRITERIA | Weight (%) | Score (0-5) | Total (Weight X Score) |
|--|------------|-------------|------------------------|
| OVERALL RESPONSIVENESS, UNDERSTANDING OF SCOPE OF WORK, QUALITY, DEPTH OF PROPOSAL | 30 | 1 | 30 |
| Proposal demonstrates: <ul style="list-style-type: none">• Responsiveness to the requirements of the RFP, completing in detail all required sections of the RFP• Quality of Proposal as it addresses the needs presented in the Scope of Work• Understanding of the project and ability to provide completed material• Tasks to be performed and timeframe to complete each of the tasks, with responsible parties differentiated | | | |
| AUTOMATION AVAILABLE FOR BILLING, TRACKING, TRANSMITTING AND REPORTING | 30 | 1 | 30 |
| Proposal demonstrates: <ul style="list-style-type: none">• Samples of reporting/invoices/aging reports and workflow process• Ability to provide real-time status on services and visibility of process, describing tracking process, samples of reports, sample of invoices, description of system to view progress on each process service• Ability to assign adequate resources to the project to ensure quality, describing resources and processes available to provide services• Capability to assure integrity in the process (GPS Tracking, Pictures)• Billing structure and ability to bill accurately• If available, process for transmitting Proofs of Service electronically to Court for filing | | | |



Evaluation Scoring Sheet - Oral Presentation/Interview
RFP # 027-C017879-HW
Legal Process Services

Attachment C

| | | | |
|---|-----------|----------|------------|
| DEGREE OF COMPLIANCE WITH COUNTY MODEL CONTRACT TERMS AND CONDITIONS AND ATTACHMENTS | 20 | 5 | 100 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Acceptance of the Model Contract Terms and Conditions | | | |
| KEY PERSONNEL, COMPANY EXPERIENCE, AND QUALIFICATIONS | 10 | 1 | 10 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Relevant company experience, including experience of subcontractors, if applicable. • How Offeror has supplied expertise for similar contract and work related to Legal Process Service • Three client references provided <p>Resumes of all Key Personnel who will be performing services under the contract</p> <ul style="list-style-type: none"> • Relevant experience as well as certifications/other professional credentials that show how individuals proposed to provide service meet and/or exceed agency's minimum requirements | | | |
| COST | 10 | 3 | 30 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • All-inclusive fixed, flat rates for Legal Process Services, which includes travel to/from off-site location. • Hourly rates shall include any overhead costs, contractor personnel, as well as subcontractor personnel, if appropriate | | | |
| Respondent Total | 100 | | 200 |
| Total Weighted Possible Score | | | 500 |
| Converted to 100 point score total | | | 40 |



Evaluation Scoring Sheet - Oral Presentation/Interview

RFP # 027-C017879-HW

Legal Process Services

Proposer's Name: Madden/Pro Legal

Evaluator Number: ____3____

Weight: Each evaluation criteria is given a percent weight based on the importance to the Scope of Work.

Score: Scores ranging from 0 "Unacceptable" to 5 "Excellent" are given for each criteria as follows:

5 = Excellent; 4 = Above Average; 3 = Average; 2 = Below Average; 1 = Poor; 0 = Unacceptable

| CRITERIA | Weight (%) | Score (0-5) | Total (Weight X Score) |
|--|------------|-------------|------------------------|
| OVERALL RESPONSIVENESS, UNDERSTANDING OF SCOPE OF WORK, QUALITY, DEPTH OF PROPOSAL | 30 | 1 | 30 |
| Proposal demonstrates: <ul style="list-style-type: none">• Responsiveness to the requirements of the RFP, completing in detail all required sections of the RFP• Quality of Proposal as it addresses the needs presented in the Scope of Work• Understanding of the project and ability to provide completed material• Tasks to be performed and timeframe to complete each of the tasks, with responsible parties differentiated | | | |
| AUTOMATION AVAILABLE FOR BILLING, TRACKING, TRANSMITTING AND REPORTING | 30 | 1 | 30 |
| Proposal demonstrates: <ul style="list-style-type: none">• Samples of reporting/invoices/aging reports and workflow process• Ability to provide real-time status on services and visibility of process, describing tracking process, samples of reports, sample of invoices, description of system to view progress on each process service• Ability to assign adequate resources to the project to ensure quality, describing resources and processes available to provide services• Capability to assure integrity in the process (GPS Tracking, Pictures)• Billing structure and ability to bill accurately• If available, process for transmitting Proofs of Service electronically to Court for filing | | | |



Evaluation Scoring Sheet - Oral Presentation/Interview

RFP # 027-C017879-HW

Attachment C

| | | | |
|---|-----------|---|-----|
| DEGREE OF COMPLIANCE WITH COUNTY MODEL CONTRACT TERMS AND CONDITIONS AND ATTACHMENTS | 20 | 5 | 100 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Acceptance of the Model Contract Terms and Conditions | | | |
| KEY PERSONNEL, COMPANY EXPERIENCE, AND QUALIFICATIONS | 10 | 1 | 10 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • Relevant company experience, including experience of subcontractors, if applicable. • How Offeror has supplied expertise for similar contract and work related to Legal Process Service • Three client references provided <p>Resumes of all Key Personnel who will be performing services under the contract</p> <ul style="list-style-type: none"> • Relevant experience as well as certifications/other professional credentials that show how individuals proposed to provide service meet and/or exceed agency's minimum requirements | | | |
| COST | 10 | 3 | 30 |
| <p>Proposal demonstrates:</p> <ul style="list-style-type: none"> • All-inclusive fixed, flat rates for Legal Process Services, which includes travel to/from off-site location. • Hourly rates shall include any overhead costs, contractor personnel, as well as subcontractor personnel, if appropriate | | | |
| Respondent Total | 100 | | 200 |
| Total Weighted Possible Score | | | 500 |
| Converted to 100 point score total | | | 40 |