

**OC Community Services/Office on Aging****Performance Metrics for FY 202-21**

<b>PRIMARY SERVICES</b>	<b>UNITS</b>
# of Participants Counseled	4,764 Closed Intake
# of Public and Media Events	168 Events
# of Participant Contacts	12,572 Interactions
# of Persons Reached at Public And Media Events	3,960 Interactions
# of Contacts with Medicare Clients Under 65	3,649 Interactions
# of Hard to Reach Contacts	6,601 Contacts
# of Contacts with Low Income Beneficiaries	3,971 Contacts
# of English as a Second Language Contacts	2,630 Contacts
# of Qualifying Enrollment Contacts	12,548 Contacts

<b>SUPPLEMENTAL SERVICES</b>	<b>UNITS</b>
# of Public and Media Events	113 Events
# of Persons Reached at Public And Media Events	549,050 Interactions