



County Executive Office

Memorandum

October 15, 2020

To: Clerk of the Board of Supervisors

From: Frank Kim, County Executive Officer

Subject: Exception to Rule 21

Michelle Aguirre
Digitally signed by Michelle Aguirre
 DN: cn=Michelle Aguirre, o=County Executive Office, ou=Chief Financial Officer,
 email=Michelle.Aguirre@ocgov.co m, c=US
 Date: 2020.10.15 16:16:06 -0700

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 2020 OCT 16 AM 7:47
 CLERK OF THE BOARD
 ORANGE COUNTY
 BOARD OF SUPERVISORS

S16F

The County Executive Office is requesting a Supplemental Agenda Staff Report for the October 20, 2020, Board Hearing.

Agency: Health Care Agency

Subject: Contract for Sobering Center Services

Districts: 3

Reason for supplemental: The County Executive Office is requesting this Supplemental Item be placed on the October 20, 2020, Board agenda to expedite implementation of the first sobering center services in Orange County and allow for Be Well partner agencies to collaborate with the selected service provider. This Agenda Staff Report and attachments were finalized after the filing deadline to the Clerk of the Board.

Concur: 
 Michelle Steel, Chairwoman of the Board of Supervisors

cc: Board of Supervisors
 County Executive Office
 County Counsel



SUPPLEMENTAL AGENDA ITEM AGENDA STAFF REPORT

MEETING DATE: 10/20/2020

LEGAL ENTITY TAKING ACTION: Board of Supervisors

BOARD OF SUPERVISORS DISTRICT(S): 3

SUBMITTING AGENCY/DEPARTMENT: Health Care Agency

DEPARTMENT HEAD REVIEW: *[Signature]*
Department Head Signature

DEPARTMENT CONTACT PERSON(S): Annette Mugrditchian (714) 834-5026
Jeff Nagel (714) 834-7024

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SUBJECT: Contract for Sobering Center Services

<p>CEO CONCUR</p> <p>Michelle Aguirre <i>CEO Signature</i></p> <p><small>Digitally signed by Michelle Aguirre DN: cn=Michelle Aguirre, o=County Executive Office, ou=Chief Financial Officer, email=michelle.aguirre@ocgov.com, c=US Date: 2020.10.15 16:15:32 -0700</small></p>	<p>COUNTY COUNSEL REVIEW</p> <p><i>Approved to Form</i> <i>Action</i></p> <p><i>[Signature]</i> <i>County Counsel Signature</i></p>	<p>CLERK OF THE BOARD</p> <p>Discussion</p> <p>3 Votes Board Majority</p>
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Budgeted: Yes	Current Year Cost: \$650,949	Annual Cost: FY 2021-22 \$1,142,502 FY 2022-23 \$1,147,481
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Staffing Impact: No	# of Positions:	Sole Source: No
Current Fiscal Year Revenue:		
Funding Source: FED: 100% (Substance Abuse Prevention and Treatment Block Grant)		County Audit in last 3 years: No

Prior Board Action: N/A

RECOMMENDED ACTION(S)

1. Approve the selection of and Contract with Telecare Corporation for provision of Sobering Center Services, for the term of November 1, 2020, through June 30, 2023, for an amount not to exceed \$2,940,932 renewable for two additional one-year terms.
2. Pursuant to Contract Policy Manual Section 3.4-114, authorize the County Procurement Officer or authorized Deputy, to exercise a contingency contract cost increase not to exceed a total of 10 percent of the contract amount for the first year of the contract, for the entire term of the contract, including renewals, and within the scope of work set forth in the contract. The use of this contingency contract cost increase is subject to approval requirements established by the County Procurement Officer.

3. Authorize the County Procurement Officer or authorized Deputy to execute the contract as referenced in the Recommended Actions above.

SUMMARY:

Approval of the Contract with Telecare Corporation for provision of Sobering Center Services will allow monitoring services to be provided to intoxicated adults in a safe and supervised manner.

BACKGROUND INFORMATION:

The Health Care Agency (HCA) released a Request for Proposal (RFP) for Sobering Center Services on June 16, 2020, via BidSync. There were two responders to the RFP: Telecare Corporation (Telecare) and Mental Health Systems. An evaluation panel consisting of two HCA representatives and three non-HCA representatives evaluated the proposals and recommended award of the contract to Telecare for provision of Sobering Center Services. HCA staff have conducted due diligence on the vendor. Reference checks were satisfactory and were completed with Santa Clara County Behavioral Health Services Department, Alameda County Office of Collaborative Court Services and Kern County Behavioral Health and Recovery Services. This sobering center will be the first sobering center in Orange County.

Scope of Services

The Sobering Center will serve adults 18 years and older that present intoxicated. Services will be provided in a 15-bed facility located in the city of Orange and will be open 24 hours a day, seven days a week. All referrals to the Sobering Center will come from either the HCA Outreach and Engagement team, the Orange County Sheriff's Department or the Orange Police Department. This facility will provide a safe place for individuals who would otherwise be incarcerated and/or admitted to an emergency room for public intoxication. Telecare's medical director will establish and institute protocols to screen clients for meeting criteria for this service. Services will include the screening and monitoring for signs and symptoms of intoxication in order to keep clients safe. The average length of stay is six to eight hours. It may increase due to an individual's specific need or in linking clients to treatment, depending on the case. Clients will be referred to services such as withdrawal management, outpatient or residential treatment services and/or medical services, at the time of discharge. Clients will be also be referred to support meetings and other community services.

Performance Outcomes

The following are the outcome measures established by both HCA and the provider.

1. Average transfer rate of clients to services.
2. Number of clients served.
3. Number of first time admissions.
4. Average vacancy rate.
5. Percentage of clients who accepted a referral appointment upon discharge.
6. Percentage of clients who complete a relapse prevention plan prior to discharge.
7. Percentage of clients who are reached through a seven-day follow-up phone call.
8. Percentage of clients who successfully complete referral appointment.
9. Percentage of clients who are reached through a 30-day follow-up phone call.

This item is coming to the Board of Supervisors (Board) with less than 30 days prior to execution of the Contract in order to expedite the implementation of this new program that will fill an unmet need in Orange County. The Contract was brought to the Board at the earliest Board date available.

HCA requests that the Board approve the Contract with Telecare for provision of Sobering Center Services as referenced in the Recommended Actions.

FINANCIAL IMPACT:

Appropriations for this Contract are included in the Budget Control 042 FY 2020-21 Budget and will be included in the budgeting process for future years.

STAFFING IMPACT:

N/A

ATTACHMENT(S):

Attachment A - Contract MA-042-21010448 for Sobering Center Services

Attachment B - Contract Summary Form