

**ARPA PERFORMANCE METRICS
OCTOBER 1, 2022 - SEPTEMBER 30, 2023**

PROVIDER	SERVICE	SERVICE UNITS		UNDUPLICATED CLIENTS*	
		THROUGH JUNE 2023	GOAL	PERSONS SERVED THROUGH JUNE 2023	GOAL
St. Jude Hospital Inc. dba St. Jude Medical Center	Caregiver Information Services - information about caregiving support resources and services using publications, media campaigns, and community education	141	105 Activities	213,528	220,000
	Caregiver Access Assistance - Information dissemination through agency initiated one-on-contact, caregiver contact through information & assistance lines, and translation/interpretation assistance.	17,603	18,510 Contacts	16,269	18,510
	Caregiver Support Services - Includes assessments, individual counseling, training, case management, and support groups.	5,383	10,100 Hours	3,639	1,520
	Caregiver Respite Care - Includes supervision services, in-home personal care and chore assistance, and out-of-home care.	9,582	5,125 Hours	434	150
	Caregiver Supplemental Services - Provision of assistive devices and emergency commodity assistance.	147	73 Occurrences	57	40
Age Well Senior Services, Inc. #	Case Management - Includes assessing needs, developing care plans, authorizing and coordinating services among providers, and providing follow-up and reassessment.	14	1,263 Hours	6	123
	In-Home Services - Assistance to homebound adults age 60 and over to maintain independent living.	437	766 Hours	12	46
	Transportation - Transportation from one location to another for individuals 60 years of age or older.	2,215	4,006 Trips	25	37
	Congregate Meal - A meal provided to an eligible individual in a congregate group setting	9,784	20,720 Meals	383	441
	Home Delivered Meal - A meal provided to an eligible individual in his or her place of residence.	0	90,599 Meals	0	296

*An unduplicated person is defined as someone who is only counted once per fiscal year, regardless of the number of times they receive the service.

#Age Well does not bill to ARPA funding every month for each service. As of June 2023, Age Well had not used ARPA funding for the home-delivered meal program; therefore no service units have been reported.