

Lopez, Maria [COB]

From: Voorhees, Phil @ Newport <Phil.Voorhees@cbre.com>
Sent: Wednesday, July 29, 2020 11:04 AM
To: COB_Response
Cc: Jay's Aircraft Maintenance; Do, Andrew; Steel, Michelle; don.wagner@ocgov.com; Chaffee, Doug; Bartlett, Lisa; Philip D. Voorhees (itsphilvoorhees@gmail.com)
Subject: Endorsement Letter - Jay's Aircraft Maintenance - KSNA
Attachments: Endorsement Letter_Jay's_VoorheesInvestmentsInc_7-29-20.pdf
Importance: High

Dear Board of Supervisors and Chairwoman Steel,

Please find attached my letter advocating for Jay's Aircraft Maintenance and its going operations at KSNA.

Please call with any questions or more detailed testimonial. Jay's is an integral part of businesses operations for Voorhees Investments, Inc. and my team of about 20.

I appreciate your time and consideration.

Philip D. Voorhees | Vice Chairman
CA DRE License | 01252096

CBRE, Inc.

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July 29, 2020

Transmitted Via Emails Below

Orange County Board of Supervisor Meeting

Office of the Clerk of the Board, cob.response@ocgov.com

District 1: Vice Chairman Andrew Do, andrew.do@ocgov.com

District 2: Chairwoman Michelle Steel, michelle.steel@ocgov.com

District 3: Supervisor Don Wagner, don.wagner@ocgov.com

District 4: Supervisor Doug Chaffee, doug.chaffee@ocgov.com

District 5: Supervisor Lisa Bartlett, lisa.bartlett@ocgov.com

CC:

Jay Ghanbarzadeh

Amir Ghanbarzadeh

Jay's Aircraft Maintenance

2980 Airway Ave

Costa Mesa, CA 92626

**RE: Strenuous Endorsement for Exceptional Customer Service & Aircraft Maintenance
Jay's Aircraft Maintenance – Limited-Service FBO – KSNA**

Dear Orange County Board of Supervisors:

I am Philip D. Voorhees, president of Voorhees Investments, Inc., a California corporation of which I am the sole shareholder. Voorhees Investments, Inc. has been based in Costa Mesa, CA since its inception in 2002.

I understand that with redevelopment plans at KSNA, Jay's Aircraft Maintenance may be required to reapply for its lease and license to perform aircraft maintenance services. I write to provide a whole-hearted endorsement for the exceptional service and attention to detail that the Jay's Aircraft Maintenance (Jay's) team has shown in caring for my Cessna T206h, N10782 that parks on the west side under cover in space W275.

I met Jay and Amir shortly after acquiring N10782, my first plane. It was immediately apparent I had much to learn about owning an aircraft. Jay and Amir consistently made time to explain the ropes of owning and maintaining a GA aircraft, from the basics of service intervals to the nuances of oil testing, prop wear and keeping meticulous logbooks and everything in between – *The "best practices" that keep my plane in top shape*. About **90%** of my flight time is for my commercial retail investment sale business in CA, AZ, NV, OR and WA, and Jay's is an integral part of my team operations; Jay's is absolutely full-service.

VOORHEES INVESTMENTS, INC.

1768 Pitcairn Drive | Costa Mesa, CA 92626-4825

Phone (949) 887-8527 | itsphilvoorhees@gmail.com | phil.voorhees@cbre.com

When I need service, Jay's is only a call or email away. With my airplane key and maintenance records in Jay's lockbox, N10782 effortlessly moves from its spot to its shop, returning ready for service and back on the tiedown. This could not be more convenient for me: 10 out of 10 performance in every respect.

I look forward to years of business to come with Jay's and hope that you'll give Jay's the utmost consideration regarding its lease at the airport – **To no small extent, my business depends on Jay's ongoing operations at KSNA.**

Please do not hesitate to call me with any questions regarding Jay's.

Sincerely,
Voorhees Investments, Inc.



Philip D. Voorhees, President
Jay's Aircraft Maintenance Customer Since 2016