

Contract Summary Form

California Physicians' Services,
dba Blue Shield of California

SUMMARY OF SIGNIFICANT CHANGES

1. Term: extended for one (1) year term to December 31, 2023. Page 4

SUBCONTRACTORS

This contract, due to the nature of the services, could require the addition of subcontractors. In order to add subcontractor(s) to the contract, the provider/contractor must seek express consent from the department. Should the addition of a subcontractor impact the scope of work and/or contract amount, the department will bring the item back to the Board of Supervisors for approval

This contract includes the following subcontractors or pass through to other providers.

Company Name	Service
BenefitFocus	BenefitFocus intakes electronic enrollment files from multiple trading partners and formats them into simplified Blue Shield 834 files.
Dental Benefit Providers	Dental Benefit Providers (DBP) serves as Blue Shield's dental plan administrator.
Broadridge	Broadridge provides production services for explanation of benefits documents and checks, producer payments, bills, statements, life certificates, as well as letters and other various correspondence .
Commerce Printing	Commerce Printing provides printing services.
Diego & Son Printing, Inc .	Diego & Son Printing, Inc. provides printing services.
Fiserv Solutions	Fiserv Solutions provides on-demand services via multiple channels for Blue Shield clients and members to pay their healthcare insurance premiums.
Fong Brothers	Fong Brothers provides printing, inventory management, kitting, and mailing fulfillment of member welcome kits .
Healthwise	Healthwise supplies a robust health and wellness knowledgebase product for use on our website.
MedeAnalytics	MedeAnalytics delivers performance management solutions across the healthcare system.
Language Line	Language Line provides language services to assist non-English speaking members.
SourceHOV, LLC	SourceHOV provides paper claims and correspondence mailroom, imaging, and data entry services .
The Rawlings Group	Rawlings provides investigation and recovery functions.

CONTRACT OPERATING EXPENSESManagement and Attorney Dental Plan ASO Base Fees

Fee Charges Per Employee Per Month (PEPM)					
Description	Year 1 2020	Year 2 2021	Year 3 2022	*Year 4 if renewed 2023	*Year 5 if renewed 2024
ASO Fees	\$4.18	\$4.18	\$4.18	\$4.18	\$4.18