

AMENDMENT ONE TO AGREEMENT

BETWEEN

COUNTY OF ORANGE

AND

FRIENDLY CENTER, INC.

AND

INTERVAL HOUSE

AND

WOMEN'S TRANSITIONAL LIVING CENTER, INC.

FOR THE PROVISION OF FAMILY RESOURCE CENTER SERVICES

~~This AGREEMENT, entered into this 1st day of July, 2020, which date is particularized for purpose of reference only,~~ THIS AMENDMENT ONE, made and entered into upon execution of all necessary signatures, is to that certain AGREEMENT Number FDA1420 between the parties hereto, hereinafter referred to as the "Agreement" and is by and between the COUNTY OF ORANGE, hereinafter referred to as "COUNTY," and Friendly Center, Inc., a California private non-profit corporation; Interval House, a California private non-profit corporation; and Women's Transitional Living Center, Inc., a California private non-profit corporation, hereinafter collectively referred to as "FRIENDLY CENTER ORANGE FAMILY RESOURCE CENTER" or "CONTRACTOR." Friendly Center, Inc., Interval House, and Women's Transitional Living Center, Inc., may each also be referred to as "Contractor Partner Agencies." This ~~Agreement~~ Amendment shall be administered by the County of Orange Social Services Agency ~~Director or designee~~, hereinafter referred to as "ADMINISTRATOR."

_____ WITNESSETH:

WHEREAS, on July 1, 2020, COUNTY desires to contract with and CONTRACTOR entered into an Agreement for the provision of Family Resource Center Services ~~in Orange County; and, for the term of July 1, 2020, through June 30, 2023;~~

~~WHEREAS, such services are authorized and provided pursuant to the Adoptions and Safe Families Act of 1997 (Public Law 105-89), California Welfare and Institutions Code Sections~~

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The term of this Agreement shall commence on July 1, 2020, and terminate on June 30, 2023, unless earlier terminated pursuant to the provisions of Paragraph 42 of this Agreement; however, CONTRACTOR shall be obligated to perform such duties as would normally extend beyond this term, including, but not limited to, obligations with respect to indemnification, audits, reporting, and accounting.

2. ~~ALTERATION OF TERMS~~

2.1 This Agreement, including any Exhibit(s) attached hereto and incorporated by reference, fully expresses all understandings of the parties and is the total Agreement between the parties as to the subject matter of this Agreement. No addition to, or alteration of, the terms of this Agreement, whether written or verbal, are valid or binding unless made in the form of a written amendment to this Agreement which is formally approved and executed by both parties.

2.2 The various headings, numbers, and organization herein are for the purpose of convenience only and shall not limit or otherwise affect the Agreement.

3. ~~STATUS OF CONTRACTOR~~

3.1 CONTRACTOR is, and shall at all times be deemed to be, an independent contractor, and shall be wholly responsible for the manner in which it performs the services required of it by the terms of this Agreement. Nothing herein contained shall be construed as creating the relationship of employer and employee, or principal and agent, between COUNTY and CONTRACTOR or any of CONTRACTOR's agents or employees. CONTRACTOR assumes exclusively the responsibility for the acts of its employees or agents as they relate to services to be provided during the course and scope of their employment.

3.2 CONTRACTOR, its agents, and employees shall not be entitled to any rights and/or privileges of COUNTY employees, and shall not be considered in any manner to be COUNTY employees.

4. ~~DESCRIPTION OF SERVICES~~

4.1 CONTRACTOR agrees to provide those services, facilities, equipment, and supplies, as described in Exhibit A to the Agreement between County of Orange and Friendly

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~~Center Orange Family Resource Center (FRC), for the Provision of Family Resource Center Services, attached hereto and incorporated herein by reference. CONTRACTOR shall operate continuously throughout the term of this Agreement with the number and type of staff described and as required for provision of services hereunder.~~

4.2 — ~~Subject to thirty (30) days advance written notice, ADMINISTRATOR may require changes in staffing allocations to reflect current workload demands or service needs as long as COUNTY's maximum obligation, as set forth in this Agreement, is not exceeded.~~

4.3 — ~~Upon the request of ADMINISTRATOR, CONTRACTOR shall send appropriate staff to attend an orientation session and subsequent training sessions given by COUNTY.~~

5. — LICENSES AND STANDARDS

5.1 — ~~CONTRACTOR warrants that it and its personnel, described in Paragraph 27 of this Agreement, who are subject to individual registration and/or licensing requirements, have all necessary licenses and permits required by the laws of the United States, State of California (hereinafter referred to as "State"), County of Orange, and all other appropriate governmental agencies to perform the services described in this Agreement, and agrees to maintain, and require its personnel to maintain, these licenses and permits in effect for the duration of this Agreement. Further, CONTRACTOR warrants that its employees shall conduct themselves in compliance with such laws and licensure requirements, including, without limitation, compliance with laws applicable to sexual harassment and ethical behavior. — CONTRACTOR must notify ADMINISTRATOR within one (1) business day of any change in license or permit status (e.g., becoming expired, inactive, etc.).~~

5.2 — ~~In the performance of this Agreement, CONTRACTOR shall comply with all applicable provisions of the California Welfare and Institutions Code (WIC); Title 45 of the Code of Federal Regulations (CFR); implementing regulations under 2 CFR Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards; Title 48 CFR Section 31.2; and all applicable laws and regulations of the United States, State of California, County of Orange, and County of Orange Social Services Agency, and all administrative regulations, rules, and policies adopted thereunder, as each and all may now exist~~

or be hereafter amended.

5.2.1 For federally funded Agreements in the amount of \$25,000 or more, CONTRACTOR certifies that its officers and/or principals are not debarred or suspended from federal financial assistance programs and/or activities.

5.3 CONTRACTOR shall cooperate with the California Department of Social Services (CDSS) on the implementation, monitoring, and evaluation of the State's Child Abuse and Neglect Prevention and Intervention Program, and shall comply, to the mutual satisfaction of COUNTY and CDSS, with any and all reporting and evaluation requirements established by CDSS.

6. DELEGATION AND ASSIGNMENT/CHANGE OF OWNERSHIP

6.1 Delegation and Assignment

6.1.1 In the performance of this Agreement, CONTRACTOR may neither delegate its duties or obligations nor assign its rights, either in whole or in part, without the prior written consent of COUNTY. Any attempted delegation or assignment without prior written consent shall be void. The transfer of assets in excess of ten percent (10%) of the total assets of CONTRACTOR, or any change in the corporate structure, the governing body, or the management of CONTRACTOR, which occurs as a result of such transfer, shall be deemed an assignment of benefits under the terms of this Agreement requiring COUNTY approval.

6.1.2 COUNTY reserves the right to immediately terminate the Agreement in the event COUNTY determines that the assignee is not qualified or otherwise acceptable to COUNTY for the provision of services under the Agreement.

6.2 Change of Ownership

CONTRACTOR agrees that if there is a change or transfer in ownership of CONTRACTOR's business prior to completion of this Agreement, and COUNTY agrees to an assignment of the Agreement, the new owners shall be required, under the terms of sale or other instruments of transfer, to assume CONTRACTOR's duties and obligations contained in this Agreement and complete them to the satisfaction of COUNTY.

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7. ~~SUBCONTRACTS~~

7.1 ~~CONTRACTOR shall not subcontract for services under this Agreement without the prior written consent of ADMINISTRATOR. If ADMINISTRATOR consents in writing to a subcontract, in no event shall the subcontract alter, in any way, any legal responsibility of CONTRACTOR to COUNTY. All subcontracts must be in writing and copies of same shall be provided to ADMINISTRATOR. CONTRACTOR shall include in each subcontract any provision ADMINISTRATOR may require.~~

7.1.1 ~~Subcontracts of \$50,000 or less~~

7.1.1.1 ~~CONTRACTOR shall develop a standard form Purchase Order, subject to prior written approval of ADMINISTRATOR, to be utilized for the purchase of services by CONTRACTOR when the cumulative total cost of the services to be provided by any organization is anticipated to be fifty thousand dollars (\$50,000) or less during the term of this Agreement. The basis for costs incurred by any such Purchase Order(s) shall be the actual cost of providing services or the usual and customary charges established by the organization(s) providing the services.~~

7.1.2 ~~Subcontracts in excess of \$50,000~~

7.1.2.1 ~~CONTRACTOR shall develop and submit for approval to ADMINISTRATOR a system for the procurement of subcontracts with any organization in which the total cumulative cost of services provided by any single organization is anticipated to exceed fifty thousand dollars (\$50,000) during the term of this Agreement. CONTRACTOR's proposed procurement system shall take into consideration such factors as: degree of price competition; pricing policies and techniques; experience and quality of service; methods of evaluating subcontractor responsibility; relationship of subcontractor to CONTRACTOR; and planning, award, and post-award management of subcontracts, including internal audit procedures and monitoring of subcontractor's performance until completion of services.~~

7.1.2.2 ~~Upon ADMINISTRATOR's approval of CONTRACTOR's proposed procurement system, CONTRACTOR shall comply with such procurement system in obtaining subcontracts with a total cost in excess of fifty thousand dollars (\$50,000) during the~~

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~~term of this Agreement. In addition, CONTRACTOR shall obtain ADMINISTRATOR's written consent prior to entering into a subcontract with any organization when the total cumulative cost of services to be provided by that organization is anticipated to exceed fifty thousand dollars (\$50,000) during the term of this Agreement.~~

~~7.1.2.3 — CONTRACTOR and its subcontractor(s) shall establish and maintain accurate and complete financial records related to services provided under the terms of this Agreement. Such records may be subject to the satisfaction of ADMINISTRATOR, and to the examination and audit by ADMINISTRATOR or designee, for a period of five (5) years, or until any pending audit is completed.~~

~~8. — FORM OF BUSINESS ORGANIZATION/NAME CHANGE~~

~~8.1 — Form of Business Organization~~

~~Upon the request of ADMINISTRATOR, CONTRACTOR shall prepare and submit, within thirty (30) days thereafter, an affidavit executed by persons satisfactory to ADMINISTRATOR, containing, but not limited to, the following information:~~

~~8.1.1 — The form of CONTRACTOR's business organization, i.e., proprietorship, partnership, corporation, etc.~~

~~8.1.2 — A detailed statement indicating the relationship of CONTRACTOR, by way of ownership or otherwise, to any parent organization or individual.~~

~~8.1.3 — A detailed statement indicating the relationship of CONTRACTOR to any subsidiary business organization or to any individual who may be providing services, supplies, material, or equipment to CONTRACTOR or in any manner does business with CONTRACTOR under this Agreement.~~

~~8.2 — Change in Form of Business Organization~~

~~If, during the term of this Agreement, the form of CONTRACTOR's business organization changes, or the ownership of CONTRACTOR changes, or when changes occur between CONTRACTOR and other businesses that could impact services provided through this Agreement, CONTRACTOR shall promptly notify ADMINISTRATOR, in writing, detailing such changes. A change in the form of business organization may, at COUNTY's sole discretion, be~~

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~~treated as an attempted assignment of rights or delegation of duties of this Agreement.~~

~~8.3 — Name Change~~

~~CONTRACTOR must notify COUNTY, in writing, of any change in CONTRACTOR's status with respect to name changes that do not require an assignment of the Agreement. While CONTRACTOR is required to provide name change information without prompting from the COUNTY, CONTRACTOR must also provide an update to COUNTY of its status upon request by COUNTY.~~

~~9. — NON DISCRIMINATION~~

~~9.1 — In the performance of this Agreement, CONTRACTOR agrees that it shall not engage nor employ any unlawful discriminatory practices in the admission of clients, provision of services or benefits, assignment of accommodations, treatment, evaluation, employment of personnel, or in any other respect, on the basis of race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, genetic information, marital status, sex, gender, gender identity, gender expression, age, sexual orientation, military and veteran status, or any other protected group, in accordance with the requirements of all applicable federal or State laws.~~

~~9.2 — CONTRACTOR shall furnish any and all information requested by ADMINISTRATOR and shall permit ADMINISTRATOR access, during business hours, to books, records, and accounts in order to ascertain CONTRACTOR's compliance with Paragraph 9 et seq.~~

~~9.3 — Non-Discrimination in Employment~~

~~9.3.1 — CONTRACTOR shall comply with Executive Order 11246, entitled "Equal Employment Opportunity," as amended by Executive Order 11375, and as supplemented in Department of Labor regulations (Title 41 CFR Part 60).~~

~~9.3.2 — All solicitations or advertisements for employees placed by or on behalf of CONTRACTOR shall state that all qualified applicants will receive consideration for employment without regard to race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, genetic information, marital status, sex, gender, gender identity,~~

~~gender expression, age, sexual orientation, military and veteran status, or any other protected group, in accordance with the requirements of all applicable federal or State laws. Notices describing the provisions of the equal opportunity clause shall be posted in a conspicuous place for employees and job applicants.~~

~~9.3.3 CONTRACTOR shall refer any and all employees desirous of filing a formal discrimination complaint to:~~

~~———— California Department of Fair Employment~~

~~———— 2218 Kausen Drive, Suite 100~~

~~———— Elk Grove, CA 95758~~

~~Telephone: ——— (800) 884-1684~~

~~(800) 700-2320 (TTY)~~

~~9.4 Non-Discrimination in Service Delivery~~

~~9.4.1 CONTRACTOR shall comply with Titles VI and VII of the Civil Rights Act of 1964, as amended; Section 504 of the Rehabilitation Act of 1973, as amended; the Age Discrimination Act of 1975, as amended; the Food Stamp Act of 1977, as amended, and in particular 7 CFR section 272.6; Title II of the Americans with Disabilities Act of 1990, as amended; California Civil Code Section 51 et seq., as amended; California Government Code (CGC) Sections 11135-11139.5, as amended; CGC Section 12940 (c), (h), (i), and (j); CGC Section 4450; Title 22, California Code of Regulations (CCR) Sections 98000-98413; the Dymally Alatorre Bilingual Services Act (CGC Section 7290-7299.8); Section 1808 of the Removal of Barriers to Interethnic Adoption Act of 1996; and other applicable federal and State laws, as well as their implementing regulations (including Title 45 CFR Parts 80, 84, and 91; Title 7 CFR Part 15; and Title 28 CFR Part 42), and any other law pertaining to Equal Employment Opportunity, Affirmative Action, and Nondiscrimination, as each may now exist or be hereafter amended. CONTRACTOR shall not implement any administrative methods or procedures which would have a discriminatory effect or which would violate the CDSS Manual of Policies and Procedures (MPP) Division 21, Chapter 21-100. If there are any violations of this Paragraph, CDSS shall have the right to invoke fiscal sanctions or other legal remedies in accordance with~~

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~~WIC Section 10605, or CGC Sections 11135-11139.5, or any other laws, or the issue may be referred to the appropriate federal agency for further compliance action and enforcement of Subparagraph 9.4 et seq.~~

~~9.4.2 CONTRACTOR shall provide any and all clients desirous of filing a formal complaint any and all information as appropriate:~~

~~9.4.2.1 Pamphlet: "Your Rights Under California Welfare Programs"
(PUB-13)~~

~~9.4.2.2 Discrimination Complaint Form~~

~~9.4.2.3 Civil Rights Contacts:~~

~~_____ County Civil Rights Contact:
_____ Orange County Social Services Agency
_____ Program Integrity
_____ Attn: Civil Rights Coordinator
_____ P.O. Box 22001
_____ Santa Ana, CA 92702-2001
_____ Telephone: (714) 438-8877
_____ State Civil Rights Contact:
_____ California Department of Social Services
_____ Civil Rights Bureau
_____ P.O. Box 944243, M.S. 15-70
_____ Sacramento, CA 94244-2430
_____ Federal Civil Rights Contact:
_____ U.S. Department of Health and Human Services
_____ Office of Civil Rights
_____ 50 U.N. Plaza, Room 322
_____ San Francisco, CA 94102~~

~~9.4.3 The following websites provide Civil Rights information, publications and/or forms:~~

~~9.4.3.1 [http://www.cdss.ca.gov/edssweb/entres/forms/English/PUB470](http://www.cdss.ca.gov/edssweb/entres/forms/English/PUB470.pdf)
[.pdf](#) (*Pub 470 - Your rights Under Adult Protective Services*)~~

~~9.4.3.2 [http://www.cdss.ca.gov/inforesources/Civil-Rights/Your-](http://www.cdss.ca.gov/inforesources/Civil-Rights/Your-Rights-Under-California-Welfare-Program)
[Rights Under California Welfare Program](#) (*Pub 13 - Your Rights Under California Welfare Programs*)~~

~~9.4.3.3 <http://ssa.oegov.com/about/services/contact/complaints/comply>
_____ (*SSA Contractor and Vendor Compliance page*)~~

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~~10. NOTICES~~

~~10.1 All notices, requests, claims, correspondence, reports, statements authorized or required by this Agreement, and/or other communications shall be addressed as follows:~~

~~COUNTY: County of Orange Social Services Agency
Contracts and Procurement Services
500 N. State College Blvd, Suite 100
Orange, CA 92868~~

~~CONTRACTOR: Friendly Center Orange Family Resource Center
c/o Friendly Center, Inc.
P.O. Box 706
Orange, CA 92856~~

~~10.2 All notices shall be deemed effective when in writing and deposited in the United States mail, first class, postage prepaid and addressed as above. Any communications, including notices, requests, claims, correspondence, reports, and/or statements authorized or required by this Agreement addressed in any other fashion shall be deemed not given. The parties each may designate by written notice from time to time, in the manner aforesaid, any change in the address to which notices must be sent.~~

~~11. NOTICE OF DELAYS~~

~~Except as otherwise provided under this Agreement, when either party has knowledge that any actual or potential situation is delaying or threatens to delay the timely performance of this Agreement, that party shall, within one (1) business day, give notice thereof, including all relevant information with respect thereto, to the other party.~~

~~12. INDEMNIFICATION~~

~~12.1 CONTRACTOR agrees to indemnify, defend with counsel approved in writing by COUNTY, and hold U.S. Department of Health and Human Services, the State, COUNTY, and their elected and appointed officials, officers, employees, agents, and those special districts and agencies which COUNTY's Board of Supervisors acts as the governing Board ("COUNTY INDEMNITEES") harmless from any claims, demands, or liability of any kind or nature, including, but not limited to, personal injury or property damage arising from or related to the services, products, or other performance provided by CONTRACTOR pursuant to this Agreement. If judgment is entered against CONTRACTOR and COUNTY by a court of competent jurisdiction~~

1 because of the concurrent active negligence of COUNTY or COUNTY INDEMNITEES,
2 CONTRACTOR and COUNTY agree that liability will be apportioned as determined by the court.
3 Neither party shall request a jury apportionment.
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6 ~~13. — INSURANCE~~

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8 ~~13.1 — Prior to the provision of services under this Agreement, CONTRACTOR agrees to~~
9 ~~purchase all required insurance at CONTRACTOR's expense, including all endorsements required~~
10 ~~herein, necessary to satisfy COUNTY that the insurance provisions of this Agreement have been~~
11 ~~complied with. CONTRACTOR agrees to keep such insurance coverage, Certificates of Insurance~~
12 ~~and endorsements on deposit with ADMINISTRATOR during the entire term of this Agreement.~~
13 ~~In addition, all subcontractors performing work on behalf of CONTRACTOR pursuant to this~~
14 ~~Agreement shall obtain insurance subject to the same terms and conditions as set forth herein for~~
15 ~~CONTRACTOR.~~

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17 ~~13.2 — CONTRACTOR shall ensure that all subcontractors performing work on behalf of~~
18 ~~CONTRACTOR pursuant to this Agreement shall be covered under CONTRACTOR's insurance~~
19 ~~as an Additional Insured or maintain insurance subject to the same terms and conditions as set~~
20 ~~forth herein for CONTRACTOR. CONTRACTOR shall not allow subcontractors to work if~~
21 ~~subcontractors have less than the level of coverage required by COUNTY from CONTRACTOR~~
22 ~~under this Agreement. It is the obligation of CONTRACTOR to provide notice of the insurance~~
23 ~~requirements to every subcontractor and to receive proof of insurance prior to allowing any~~
24 ~~subcontractor to begin work. Such proof of insurance must be maintained by CONTRACTOR~~
25 ~~through the entirety of this Agreement for inspection by COUNTY representative(s) at any~~
26 ~~reasonable time.~~

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28 ~~13.3 — All self-insured retentions (SIRs) shall be clearly stated on the Certificate of~~
~~Insurance. Any self-insured retention (SIR) in an amount in excess of fifty thousand dollars~~
~~(\$50,000) shall specifically be approved by the COUNTY's Risk Manager, or designee, upon~~
~~review of CONTRACTOR's current audited financial report. If CONTRACTOR's SIR is~~
~~approved, CONTRACTOR, in addition to, and without limitation of, any other indemnity~~
~~provision(s) in the Agreement, agrees to all of the following:~~

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~~13.3.1 In addition to the duty to indemnify and hold COUNTY harmless against any and all liability, claim, demand or suit resulting from CONTRACTOR's, its agent's, employee's or subcontractor's performance of this Agreement, CONTRACTOR shall defend COUNTY at its sole cost and expense with counsel approved by Board of Supervisors against same; and~~

~~13.3.2 CONTRACTOR's duty to defend, as stated above, shall be absolute and irrespective of any duty to indemnify or hold harmless; and~~

~~13.3.3 The provisions of California Civil Code Section 2860 shall apply to any and all actions to which the duty to defend stated above applies, and CONTRACTOR's SIR provisions shall be interpreted as though CONTRACTOR was an insurer and COUNTY was the insured.~~

~~13.4 If CONTRACTOR fails to maintain insurance acceptable to COUNTY for the full term of this Agreement, COUNTY may terminate this Agreement.~~

~~13.5 Qualified Insurer~~

~~13.5.1 The policy or policies of insurance must be issued by an insurer with a minimum rating of A (Secure A.M. Best's Rating) and VIII (Financial Size Category as determined by the most current edition of the Best's Key Rating Guide/Property Casualty/United States or ambest.com). It is preferred, but not mandatory, that the insurer be licensed to do business in the state of California (California Admitted Carrier).~~

~~13.6 If the insurance carrier does not have an A.M. Best Rating of A/VIII, the CEO/Office of Risk Management retains the right to approve or reject a carrier after a review of the company's performance and financial ratings.~~

~~13.7 The policy or policies of insurance maintained by CONTRACTOR shall provide the minimum limits and coverage as set forth below:~~

<u>Coverage</u>	<u>Minimum Limits</u>	<u>Responsible Contractor Partner Agencies</u>
Commercial General Liability	\$1,000,000 per occurrence \$2,000,000 aggregate	Friendly Center, Inc. (FC); Interval House (IH); and Women's Transitional Living Center (WTLC)

1 2 3 4	Automobile Liability, including coverage for owned, non-owned, and hired vehicles	\$1,000,000 per occurrence	FC, IH, WTLC
5 6 7	Workers' Compensation	Statutory	FC, IH, WTLC
8 9	Employer's Liability Insurance	\$1,000,000 per occurrence	FC, IH, WTLC
10 11 12	Professional Liability Insurance	\$1,000,000 per claims made \$1,000,000 aggregate	FC
13 14	Sexual Misconduct Liability	\$1,000,000 per occurrence	FC, IH, WTLC

15 ~~13.8—Required Coverage Forms~~

16 ~~13.8.1 Commercial General Liability coverage shall be written on Insurance~~
 17 ~~Services Office (ISO) form CG 00 01 or a substitute form providing liability coverage at least as~~
 18 ~~broad.~~

19 ~~13.8.2 Business Auto Liability coverage shall be written on ISO form CA 00 01,~~
 20 ~~CA 00 05, CA 00 12, CA 00 20 or a substitute form providing coverage at least as broad.~~

21 ~~13.9—Required Endorsements~~

22 ~~13.9.1 Commercial General Liability policy shall contain the following~~
 23 ~~endorsements, which shall accompany the Certificate of Insurance:~~

24 ~~13.9.1.1 An Additional Insured endorsement using ISO form CG 20 26~~
 25 ~~04 13, or a form at least as broad, naming the County of Orange, its elected and appointed officials,~~
 26 ~~officers, agents and employees, as Additional Insureds or provide blanket coverage, which will~~
 27 ~~state AS REQUIRED BY WRITTEN CONTRACT.~~

28 ~~13.9.1.2 A primary non-contributing endorsement using ISO form CG 20~~
~~01 04 13, or a form at least as broad, evidencing that CONTRACTOR's insurance is primary and~~
~~any insurance or self insurance maintained by the County of Orange shall be excess and non-~~
~~contributing.~~

~~13.10 The Workers' Compensation policy shall contain a waiver of subrogation~~
~~endorsement waiving all rights of subrogation against the County of Orange, its elected and~~
~~appointed officials, officers, agents and employees or provide blanket coverage, which will state~~

~~AS REQUIRED BY WRITTEN CONTRACT.~~

~~13.11 All insurance policies required by this Agreement shall waive all rights of subrogation against the County of Orange, its elected and appointed officials, officers, agents and employees when acting within the scope of their appointment or employment.~~

~~13.12 CONTRACTOR shall notify COUNTY in writing within thirty (30) days of any policy cancellation and ten (10) days for non-payment of premium and provide a copy of the cancellation notice to COUNTY. Failure to provide written notice of cancellation may constitute a material breach of the contract, upon which the COUNTY may suspend or terminate this Agreement.~~

~~13.13 If CONTRACTOR's Professional Liability policy is a "claims made" policy, CONTRACTOR shall agree to maintain Professional Liability coverage for two (2) years following completion of this Agreement.~~

~~13.14 The Commercial General Liability policy shall contain a severability of interests clause also known as a "separation of insureds" clause (standard in the ISO CG 0001 policy).~~

~~13.15 Insurance certificates should be mailed to COUNTY at the address indicated in Paragraph 10 of this Agreement.~~

~~13.16 If CONTRACTOR fails to provide the insurance certificates and endorsements within seven (7) days of notification by CEO/County Procurement Office or ADMINISTRATOR, award may be made to the next qualified proponent.~~

~~13.17 COUNTY expressly retains the right to require CONTRACTOR to increase or decrease insurance of any of the above insurance types throughout the term of this Agreement. Any increase or decrease in insurance will be as deemed by County of Orange Risk Manager as appropriate to adequately protect COUNTY.~~

~~13.18 COUNTY shall notify CONTRACTOR in writing of changes in the insurance requirements. If CONTRACTOR does not deposit copies of acceptable certificates of insurance and endorsements with COUNTY incorporating such changes within thirty (30) days of receipt of such notice, this Agreement may be in breach without further notice to CONTRACTOR, and COUNTY shall be entitled to all legal remedies.~~

~~13.19 The procuring of such required policy or policies of insurance shall not be construed to limit CONTRACTOR's liability hereunder nor to fulfill the indemnification provisions and requirements of this Agreement, nor act in any way to reduce the policy coverage and limits available from the insurer.~~

~~14. NOTIFICATION OF LITIGATION, INCIDENTS, CLAIMS, OR SUITS~~

~~CONTRACTOR shall report to COUNTY, in writing within twenty four (24) hours of occurrence, the following:~~

~~14.1 Any instance in which CONTRACTOR becomes a party to any litigation against COUNTY, or a party to litigation that may reasonably affect CONTRACTOR's performance under this Agreement. While CONTRACTOR is required to provide this information without prompting from COUNTY, any time there is a change to CONTRACTOR's litigation status, CONTRACTOR must also provide an update to COUNTY whenever requested by COUNTY.~~

~~14.2 Any accident or incident relating to services performed under this Agreement that involves injury or property damage which may result in the filing of a claim or lawsuit against CONTRACTOR and/or COUNTY.~~

~~14.3 Any third party claim or lawsuit filed against CONTRACTOR arising from or relating to services performed by CONTRACTOR under this Agreement.~~

~~14.4 Any injury to an employee of CONTRACTOR that occurs on COUNTY property.~~

~~14.5 Any loss, disappearance, destruction, misuse or theft of any kind whatsoever of COUNTY property, monies or securities entrusted to CONTRACTOR under the term of this Agreement.~~

~~14.6 Any Notice of Contract Breach, or equivalent, received from any entity for whom CONTRACTOR is providing the same or similar services, under a written agreement, regardless of service location or jurisdiction.~~

~~15. CONFLICT OF INTEREST~~

~~15.1 CONTRACTOR shall exercise reasonable care and diligence to prevent any actions or conditions that could result in a conflict with COUNTY interests. In addition to the CONTRACTOR, this obligation shall apply to, CONTRACTOR's employees, agents, and~~

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~~subcontractors associated with the provision of goods and services provided under this Agreement. The CONTRACTOR's efforts shall include, but not be limited to, establishing rules and procedures preventing its employees, agents, and subcontractors from providing or offering gifts, entertainment, payments, loans, or other considerations which could be deemed to influence or appear to influence COUNTY staff or elected officers in the performance of their duties.~~

~~15.2 CONTRACTOR shall notify COUNTY, in writing, of any potential conflicts of interest between CONTRACTOR and COUNTY that may arise prior to, or during the period of, Agreement performance. While CONTRACTOR will be required to provide this information without prompting from COUNTY any time there is a change regarding conflict of interest, CONTRACTOR must also provide an update to COUNTY whenever requested by COUNTY.~~

~~16. ANTI PROSELYTISM PROVISION~~

~~No funds provided directly to institutions or organizations to provide services and administer programs under Title 42 United States Code (USC) Section 604a(a)(1)(A) shall be expended for sectarian worship, instruction, or proselytization, except as otherwise permitted by law.~~

~~##~~

~~17. SUPPLANTING GOVERNMENT FUNDS~~

~~CONTRACTOR shall not supplant any federal, State, or COUNTY funds intended for the purposes of this Agreement with any funds made available under this Agreement. CONTRACTOR shall not claim reimbursement from COUNTY for, or apply sums received from COUNTY with respect to, that portion of its obligations which have been paid by another source of revenue. CONTRACTOR agrees that it shall not use funds received pursuant to this Agreement, either directly or indirectly, as a contribution or compensation for purposes of obtaining federal, State, or COUNTY funds under any federal, State, or COUNTY program without prior written approval of ADMINISTRATOR.~~

~~18. EQUIPMENT~~

~~18.1 All items purchased with funds provided under this Agreement, or which are furnished to CONTRACTOR by COUNTY, which have a single unit cost of at least five thousand~~

1 dollars (\$5,000), including sales tax, shall be considered Capital Equipment. Title to all Capital
2 Equipment shall, upon purchase, vest and remain in COUNTY. The use of such items of Capital
3 Equipment is limited to the performance of this Agreement. Upon the termination of this
4 Agreement, CONTRACTOR shall immediately return any items of Capital Equipment to
5 COUNTY or its representatives, or dispose of them in accordance with the directions of
6 ADMINISTRATOR.
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11 CONTRACTOR further agrees to the following:

12 18.1.1 To maintain all items of Capital Equipment in good working order and
13 condition, normal wear and tear excepted.
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15 18.1.2 To label all items of Capital Equipment, do periodic inventories as required
16 by ADMINISTRATOR, and to maintain an inventory list showing where and how the Capital
17 Equipment is being used, in accordance with procedures developed by ADMINISTRATOR. All
18 such lists shall be submitted to ADMINISTRATOR within ten (10) days of any request therefore.
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22 18.1.3 To report in writing to ADMINISTRATOR immediately after discovery,
23 the loss or theft of any items of Capital Equipment. For stolen items, the local law enforcement
24 agency must be contacted and a copy of the police report submitted to ADMINISTRATOR.
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28 18.1.4 To purchase a policy or policies of insurance covering loss or damage to
any and all Capital Equipment purchased under this Agreement, in the amount of the full
replacement value thereof, providing protection against the classification of fire, extended
coverage, vandalism, malicious mischief, and special extended perils (all risks) covering the
parties' interests as they appear.

18.2 The purchase of any Capital Equipment by CONTRACTOR shall be requested in
writing, shall require the prior written approval of ADMINISTRATOR, and shall fulfill the
provisions of this Agreement which are appropriate and directly related to CONTRACTOR's
service or activity under the terms of this Agreement. COUNTY may refuse reimbursement for
any costs resulting from Capital Equipment purchased which are incurred by CONTRACTOR, if
prior written approval has not been obtained from ADMINISTRATOR.

18.3 Computer Equipment

~~No computers and/or personal electronic devices, such as tablets and laptop computers, or any component thereof, may be purchased with funds provided under this Agreement, regardless of purchase price, without prior written approval of ADMINISTRATOR. Any such purchase shall be in accordance with specifications provided by ADMINISTRATOR, be subject to the same inventory control conditions specified in Subparagraphs 18.1.1 to 18.1.4, and, at the sole discretion of ADMINISTRATOR, become the property of COUNTY upon termination of this Agreement.~~

~~19. — BREACH SANCTIONS~~

~~19.1 — Failure by CONTRACTOR to comply with any of the provisions, covenants, or conditions of this Agreement shall be a material breach of this Agreement. In such event, ADMINISTRATOR may, and in addition to immediate termination and any other remedies available at law, in equity, or otherwise specified in this Agreement:~~

~~19.1.1 — Afford CONTRACTOR a time period within which to cure the breach, which period shall be established by ADMINISTRATOR; and/or~~

~~19.1.2 — Discontinue reimbursement to CONTRACTOR for and during the period in which CONTRACTOR is in breach, which reimbursement shall not be entitled to later recovery; and/or~~

~~19.1.3 — Offset against any monies billed by CONTRACTOR but yet unpaid by COUNTY those monies disallowed pursuant to Subparagraph 19.1.2 above.~~

~~19.2 — ADMINISTRATOR will give CONTRACTOR written notice of any action pursuant to this Paragraph, which notice shall be deemed served on the date of mailing.~~

~~20. — DESIGNATED LEAD AGENCY~~

~~20.1 — Each of the Contractor Partner Agencies agrees that Friendly Center, Inc. (FC) shall serve as the designated lead agent on behalf of the CONTRACTOR, with authority to present claims to COUNTY on behalf of each of the Contractor Partner Agencies for services delivered by each of them pursuant to this Agreement. As designated lead agent, FC shall receive the claims from each of the other Contractor Partner Agencies on a monthly basis and shall submit these claims, along with its own monthly claim, pursuant to Paragraph 21 herein. Claims submitted to~~

~~COUNTY by the designated lead agent shall clearly identify the services that were performed by Contractor Partner Agencies. Any and all payments to be made by COUNTY pursuant to this Agreement shall be made payable to the designated lead agent. The designated lead agent shall thereafter disburse payment as appropriate to the Contractor Partner Agencies. Each of the Contractor Partner Agencies agrees that COUNTY's disbursement of payment to the designated lead agent shall satisfy COUNTY's payment obligation under this Agreement.~~

~~20.2 As the designated lead agent, FC shall also be responsible for activities that include but are not limited to the following:~~

~~20.2.1 Oversight of FRC services;~~

~~20.2.2 Employment and supervision of the FRC Coordinator;~~

~~20.2.3 Employment and/or oversight of the Information and Referral Specialist;~~

~~20.2.4 Employment and/or oversight of the Community Engagement Coordinator;~~

~~20.2.5 Establishing and facilitating a monthly FRC meeting with Contractor Partner Agencies and ensuring meetings minutes are documented;~~

~~20.2.6 Coordinating weekly Case Management Team (CMT) meetings;~~

~~20.2.7 Collecting and maintaining all invoice documentation;~~

~~20.2.8 Overseeing the collection, maintenance, and management of all FRC data, including outcome measurements;~~

~~20.2.9 Maintaining the integrity of the Families and Communities Together (FaCT) database and other reports, as necessary;~~

~~20.2.10 Generating monthly reports (i.e., Service Grids) and other reports as requested, in accordance with Paragraph 37 of this Agreement and Paragraph 9 of Exhibit A for submission to COUNTY;~~

~~20.2.11 Overseeing and submitting to the COUNTY budget/contract modification requests on behalf of the FRC;~~

~~20.2.12 Reimbursing FaCT-funded Contractor Partner Agencies for FaCT-funded services rendered prior to invoicing COUNTY;~~

~~20.2.13 Producing, distributing, and maintaining a current, monthly FaCT FRC~~

1 event/activity calendar as directed by ADMINISTRATOR;
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3 ~~20.2.14 Coordinating FRC sustainability efforts referenced in Paragraph 12 of~~
4 ~~Exhibit A;~~
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6 ~~20.2.15 Ensuring FaCT funded partner organization(s) and/or subcontractor(s) are~~
7 ~~current on required documentation (e.g., insurance certificates, copies of resumes/applications,~~
8 ~~independent audits);~~
9

10 ~~20.2.16 Ensuring all non FaCT funded partner agency(ies) have a current~~
11 ~~agreement with the FRC and provide copies of agreements to COUNTY upon request;~~
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13 ~~20.2.17 Facilitating collaborative activities, services, and programs to ensure~~
14 ~~effective service delivery;~~
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16 ~~20.2.18 Submitting Special Incident Reports to the COUNTY; and~~
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18 ~~20.2.19 Attending required FaCT meetings and mandatory trainings.~~
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20 ~~21. — PAYMENTS~~
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22 1. Subparagraph 21.1 of the Agreement is hereby amended to read as follows:
23

24 21.1 Maximum Contractual Obligation
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26 The maximum obligation of COUNTY under this Agreement shall not exceed the
27 amount of ~~\$900,000~~, \$970,800 or actual allowable costs, whichever is less. The
28 estimated annual amount for each twelve (12) month period is as follows:

21.1.1 Year One: \$300,000 for July 1, 2020, through June 30, 2021;

21.1.2 Year Two: \$300,000 for July 1, 2021, through June 30, 2022; and

21.1.3 Year Three: ~~\$300,000~~ \$370,800 for July 1, 2022, through June 30, 2023.

~~21.1 — Allowable Costs~~

~~During the term of this Agreement, COUNTY shall pay CONTRACTOR monthly~~
~~in arrears, for actual allowable costs incurred and paid by CONTRACTOR pursuant to this~~
~~Agreement, as defined in Title 2 CFR Part 200, or as approved by ADMINISTRATOR. However,~~
~~COUNTY, in its sole discretion, may pay CONTRACTOR for anticipated allowable costs that will~~
~~be incurred by CONTRACTOR for June 2021, during the month of such anticipated expenditure.~~

~~21.2 — Claims~~

~~21.2.1 CONTRACTOR shall submit monthly claims to be received by~~

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~~ADMINISTRATOR no later than the twentieth (20th) calendar day of the month for expenses incurred in the preceding month. In the event the twentieth (20th) calendar day falls on a weekend or COUNTY holiday, CONTRACTOR shall submit the claim the next business day. COUNTY holidays include New Year's Day, Martin Luther King Jr. Day, President Lincoln's Birthday, Presidents' Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans Day, Thanksgiving Day, Friday after Thanksgiving Day, and Christmas Day.~~

~~21.2.2 All claims must be submitted on a form approved by ADMINISTRATOR. ADMINISTRATOR may require CONTRACTOR to submit supporting source documents with the monthly claim, including, inter alia, a monthly statement of services, general ledgers, supporting journals, time sheets, invoices, canceled checks, receipts, and receiving records, some of which may be required to be copied. Source documents that CONTRACTOR must submit shall be determined by ADMINISTRATOR and/or COUNTY's Auditor-Controller. CONTRACTOR shall retain all financial records in accordance with Paragraph 26 of this Agreement.~~

~~21.2.3 Payments should be released by COUNTY within a reasonable time period of approximately thirty (30) days after receipt of a correctly completed claim form and required supporting documentation.~~

~~21.2.4 Year End and Final Claims~~

~~21.2.4.1 CONTRACTOR shall submit a final claim for each COUNTY fiscal year, July 1 through June 30, covered under the term of this Agreement, as stated in Paragraph 1, by no later than August 30th of each corresponding COUNTY fiscal year. Claims received after August 30th of each corresponding COUNTY fiscal year may, at ADMINISTRATOR's sole discretion, not be reimbursed. ADMINISTRATOR may modify the date upon which the final claim per each COUNTY fiscal year must be received, upon written notice to CONTRACTOR.~~

~~21.2.4.2 The basis for final settlement shall be the actual allowable costs as defined in Title 45 CFR and 2 CFR, Part 200, incurred and paid by CONTRACTOR pursuant to this Agreement; limited, however, to the maximum obligation of COUNTY. In the event that any overpayment has been made, COUNTY may offset the amount of the overpayment against~~

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~~the final payment. In the event overpayment exceeds the final payment, CONTRACTOR shall pay COUNTY all such sums within five (5) business days of notice from COUNTY. Nothing herein shall be construed as limiting the remedies of COUNTY in the event an overpayment has been made.~~

~~22. — OVERPAYMENTS~~

~~Any payment(s) made by COUNTY to CONTRACTOR in excess of that to which CONTRACTOR is entitled under this Agreement shall be repaid to COUNTY, in accordance with any applicable regulations and/or policies in effect during the term of this Agreement, or as established by COUNTY procedure. Any overpayments made by COUNTY which result from a payment by any other funding source shall be repaid, at the discretion of ADMINISTRATOR, to COUNTY or the funding source. Unless earlier repaid, CONTRACTOR shall make repayment within thirty (30) days after the date of the final audit findings report and prior to any administrative appeal process. In the event an overpayment owing by CONTRACTOR is collected from COUNTY by the funding source, then CONTRACTOR shall reimburse COUNTY within thirty (30) days thereafter and prior to any administrative appeal process. CONTRACTOR agrees to pay all costs incurred by COUNTY necessary to enforce the provisions set forth in this Paragraph.~~

~~23. — OUTSTANDING DEBT~~

~~CONTRACTOR shall have no outstanding debt with COUNTY, or shall be in the process of resolving outstanding debt to ADMINISTRATOR's satisfaction, prior to entering into and during the term of this Agreement.~~

~~24. — FINAL REPORT~~

~~CONTRACTOR shall complete and submit to ADMINISTRATOR a final report within sixty (60) days after the termination of this Agreement, which shall summarize the activities and services provided by CONTRACTOR during the term of this Agreement. CONTRACTOR and ADMINISTRATOR may mutually agree to modify the date upon which the final report must be submitted. Any agreement must be in writing.~~

~~25. — INDEPENDENT AUDIT~~

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~~25.1 CONTRACTOR shall employ a licensed certified public accountant who shall prepare and file with ADMINISTRATOR an annual organization wide audit of related expenditures during the term of this Agreement in compliance with 31 USC 7501—7507, as well as its implementing regulations under 2 CFR Part 200, Uniform Administrative Requirements, Cost Principles and Audit Requirements for Federal Awards. If CONTRACTOR is not subject to the aforementioned regulations for any year covered during the term of this Agreement, CONTRACTOR shall provide ADMINISTRATOR an Independent Auditor's Report of CONTRACTOR's financial statements. The audit must be performed in accordance with generally accepted government auditing standards. CONTRACTOR shall cooperate with COUNTY, State, and/or federal agencies to ensure that corrective action is taken within six (6) months after issuance of all audit reports with regard to audit exceptions.~~

~~25.2 It is mutually understood that CONTRACTOR's yearly fiscal cycle covers July 1 through June 30. CONTRACTOR shall provide ADMINISTRATOR copies of organization wide audits for each of the fiscal cycles corresponding with the term of this Agreement. CONTRACTOR shall provide each audit within fourteen (14) calendar days of CONTRACTOR's receipt. Failure of CONTRACTOR to comply with this Paragraph shall be sufficient cause for ADMINISTRATOR to deny payment under this or any subsequent Agreement with CONTRACTOR until such time as the required audit(s) are provided to ADMINISTRATOR. ADMINISTRATOR may modify CONTRACTOR's audit submission deadline upon notice to CONTRACTOR.~~

~~26. RECORDS, INSPECTIONS, AND AUDITS~~

~~26.1 Financial Records~~

~~26.1.1 CONTRACTOR shall prepare and maintain accurate and complete financial records. Financial records shall be retained by CONTRACTOR for a minimum of five (5) years from the date of final payment under this Agreement, or until all pending COUNTY, State, and federal audits are completed, whichever is later.~~

~~26.1.2 CONTRACTOR shall establish and maintain reasonable accounting, internal control, and financial reporting standards in conformity with generally accepted~~

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~~accounting principles established by the American Institute of Certified Public Accountants and to the satisfaction of ADMINISTRATOR.~~

~~26.2—Client Records~~

~~26.2.1 CONTRACTOR shall prepare and maintain accurate and complete records of clients served and dates and type of services provided under the terms of this Agreement in a form acceptable to ADMINISTRATOR.~~

~~26.2.2 CONTRACTOR shall keep all COUNTY data provided to CONTRACTOR during the term(s) of this Agreement for a minimum of five (5) years from the date of final payment under this Agreement, or until all pending COUNTY, State, and federal audits are completed, whichever is later. These records shall be stored in Orange County, unless CONTRACTOR requests and COUNTY provides written approval for the right to store the records in another county. Notwithstanding anything to the contrary, upon termination of this Agreement, CONTRACTOR shall relinquish control with respect to COUNTY data to COUNTY in accordance with Subparagraph 42.2 of this Agreement.~~

~~26.2.3 COUNTY may refuse payment for a claim if client records are determined by COUNTY to be incomplete or inaccurate. In the event client records are determined to be incomplete or inaccurate after payment has been made, COUNTY may treat such payment as an overpayment within the provisions of this Agreement.~~

~~26.3—Public Records~~

~~To the extent permissible under the law, all records, including, but not limited to, reports, audits, notices, claims, statements, and correspondence, required by this Agreement, may be subject to public disclosure. COUNTY will not be liable for any such disclosure.~~

~~26.4—Inspections and Audits~~

~~26.4.1 The U.S. Department of Health and Human Services, Comptroller General of the United States, Director of CDSS, State Auditor General, ADMINISTRATOR, COUNTY's Auditor Controller and Internal Audit Department, or any of their authorized representatives, shall have access to any books, documents, papers, and records, including medical records, of CONTRACTOR which any of them may determine to be pertinent to this Agreement. Further, all~~

1 the above mentioned persons have the right at all reasonable times to inspect or otherwise evaluate
2 the work performed or being performed under this Agreement and the premises in which it is being
3 performed.
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6 ~~26.4.2 CONTRACTOR shall make its books and records available within the~~
7 ~~borders of Orange County within ten (10) days of receipt of written demand by~~
8 ~~ADMINISTRATOR.~~
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10 ~~26.4.3 In the event CONTRACTOR does not make available its books and~~
11 ~~financial records within the borders of Orange County, CONTRACTOR agrees to pay all~~
12 ~~necessary and reasonable expenses incurred by COUNTY, or COUNTY's designee, necessary to~~
13 ~~obtain CONTRACTOR's books and records.~~
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16 ~~26.4.4 CONTRACTOR shall pay to COUNTY the full amount of COUNTY's~~
17 ~~liability to the State or Federal Government or any agency thereof resulting from any~~
18 ~~disallowances or other audit exceptions to the extent that such liability is attributable to~~
19 ~~CONTRACTOR's failure to perform under this Agreement.~~
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22 ~~26.5 — Evaluation Studies~~

23 ~~CONTRACTOR shall participate, as requested by COUNTY, in research and/or~~
24 ~~evaluative studies designed to show the effectiveness and/or efficiency of CONTRACTOR's~~
25 ~~services or provide information about CONTRACTOR's project.~~
26

27 ~~27. — PERSONNEL DISCLOSURE~~

28 ~~27.1 — This Paragraph 27 applies to all of CONTRACTOR's personnel providing services~~
~~through this Agreement, paid and unpaid, including those identified in Paragraph 15 of Exhibit A~~
~~(hereinafter referred to as "Personnel").~~

~~27.2 — CONTRACTOR shall make available to ADMINISTRATOR a current list of all~~
~~Personnel providing services hereunder, including résumés and job applications. Changes to the~~
~~list will be immediately provided to ADMINISTRATOR, in writing, along with a copy of a résumé~~
~~and/or job application. The list shall include:~~

~~27.2.1 Names and dates of birth of all Personnel by title, whose direct services are~~
~~required to provide the programs described herein;~~

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~~27.2.2 A brief description of the functions of each position and the hours each person works each week, or for part-time Personnel, each day or month, as appropriate;~~

~~27.2.3 The professional degree, if applicable, and experience required for each position; and~~

~~27.2.4 The language skill, if applicable, for all Personnel.~~

~~27.3 Where authorized by law, and in a manner consistent with California Government Code §12952, CONTRACTOR shall require prospective Personnel to provide detailed information regarding the conviction of a crime, by any court, for offenses other than minor traffic offenses. Information discovered subsequent to the hiring or promotion of any prospective Personnel shall be cause for termination from the performance of services under this Agreement.~~

~~27.4 Where authorized by law, CONTRACTOR shall conduct, at no cost to COUNTY, a clearance on the following public websites of the names and dates of birth for all Personnel who will have direct, interactive contact with clients served through this Agreement: U.S. Department of Justice National Sex Offender Website (www.nsopw.gov) and Megan's Law Sex Offender Registry (www.meganslaw.ca.gov).~~

~~27.5 Where authorized by law, CONTRACTOR shall conduct, at no cost to COUNTY, a criminal record background check on all Personnel who will have direct, interactive contact with clients served through this Agreement. Background checks conducted through the California Department of Justice shall include a check of the California Central Child Abuse Index, when applicable. Candidates will satisfy background checks consistent with this Paragraph and their performance of services under this Agreement.~~

~~27.6 CONTRACTOR shall ensure that clearances and background checks described in Subparagraphs 27.4 and 27.5 are completed prior to CONTRACTOR's Personnel providing services under this Agreement.~~

~~27.7 In the event a record is revealed through the processes described in Subparagraphs 27.4 and 27.5, COUNTY will be available to consult with CONTRACTOR on appropriateness of Personnel providing services through this Agreement.~~

~~27.8 CONTRACTOR warrants that all Personnel assigned by CONTRACTOR to~~

1 provide services under this Agreement have satisfactory past work records and/or reference checks
2 indicating their ability to perform the required duties and accept the kind of responsibility
3 anticipated under this Agreement. CONTRACTOR shall maintain records of background
4 investigations and reference checks undertaken and coordinated by CONTRACTOR for Personnel
5 assigned to provide services under this Agreement, for a minimum of five (5) years from the date
6 of final payment under this Agreement, or until all pending COUNTY, State, and federal audits
7 are completed, whichever is later, in compliance with all applicable laws.
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13 ~~27.9 CONTRACTOR shall immediately notify ADMINISTRATOR concerning the~~
14 ~~arrest and/or subsequent conviction, for offenses, other than minor traffic offenses, of any~~
15 ~~Personnel performing services under this Agreement, when such information becomes known to~~
16 ~~CONTRACTOR. ADMINISTRATOR may determine whether such Personnel may continue to~~
17 ~~provide services under this Agreement and shall provide notice of such determination to~~
18 ~~CONTRACTOR in writing. CONTRACTOR's failure to comply with ADMINISTRATOR's~~
19 ~~decision shall be deemed a material breach of this Agreement, pursuant to Paragraph 19 above.~~
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25 ~~27.10 COUNTY has the right to approve or disapprove all of CONTRACTOR's~~
26 ~~Personnel performing work hereunder, and any proposed changes in CONTRACTOR's Personnel.~~
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28 ~~27.11 COUNTY shall have the right to require CONTRACTOR to remove any Personnel~~
~~from the performance of services under this Agreement. At the request of COUNTY,~~
~~CONTRACTOR shall immediately replace said Personnel.~~

~~27.12 CONTRACTOR shall notify COUNTY immediately when Personnel is terminated~~
~~for cause from working on this Agreement.~~

~~27.13 Disqualification, if any, of CONTRACTOR Personnel, pursuant to this Paragraph~~
~~27 shall not relieve CONTRACTOR of its obligation to complete all work in accordance with the~~
~~terms and conditions of this Agreement.~~

~~28. EMPLOYMENT ELIGIBILITY VERIFICATION~~

~~As applicable, CONTRACTOR warrants that it fully complies with all federal and State~~
~~statutes and regulations regarding the employment of aliens and others, and that all its employees~~
~~performing work under this Agreement meet the citizenship or alien status requirement set forth~~

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~~in federal statutes and regulations. CONTRACTOR shall obtain, from all employees performing work hereunder, all verification and other documentation of employment eligibility status required by federal or State statutes and regulations, including, but not limited to, the Immigration Reform and Control Act of 1986, Title 8 USC Section 1324 et seq., as they currently exist and as they may be hereafter amended. CONTRACTOR shall retain all such documentation for all covered employees for the period prescribed by the law. CONTRACTOR shall indemnify, defend with counsel approved in writing by COUNTY, and hold harmless, COUNTY, and its agents, officers and employees from employer sanctions and any other liability which may be assessed against CONTRACTOR or COUNTY or both in connection with any alleged violation of any federal or State statutes or regulations pertaining to the eligibility for employment of any persons performing work under this Agreement.~~

29. ~~CHILD AND DEPENDENT ADULT/ELDER ABUSE REPORTING~~

~~CONTRACTOR shall establish a procedure acceptable to ADMINISTRATOR to ensure that all employees, agents, subcontractors, and all other individuals performing services under this Agreement report child abuse or neglect to one of the agencies specified in Penal Code Section 11165.9 and dependent adult or elder abuse as defined in Section 15610.07 of the WIC to one of the agencies specified in WIC Section 15630. CONTRACTOR shall require such employees, agents, subcontractors, and all other individuals performing services under this Agreement to sign a statement acknowledging the child abuse reporting requirements set forth in Sections 11166 and 11166.05 of the Penal Code and the dependent adult and elder abuse reporting requirements, as set forth in Section 15630 of the WIC, and shall comply with the provisions of these code sections, as they now exist or as they may hereafter be amended.~~

30. ~~NOTICE TO EMPLOYEES REGARDING THE SAFELY SURRENDERED BABY LAW~~

~~CONTRACTOR shall notify and provide to its employees, a fact sheet regarding the Safely Surrendered Baby Law, its implementation in Orange County, and where and how to safely surrender a baby. The fact sheet is available on the Internet at www.babysafe.ca.gov for printing purposes. The information shall be posted in all reception areas where clients are served.~~

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~~31. CONFIDENTIALITY~~

~~31.1 CONTRACTOR agrees to maintain the confidentiality of its records pursuant to WIC Sections 827 and 10850-10853, the CDSS MPP, Division 19-000, and all other provisions of law, and regulations promulgated thereunder relating to privacy and confidentiality, as each may now exist or be hereafter amended.~~

~~31.2 All records and information concerning any and all persons referred to CONTRACTOR by COUNTY or COUNTY's designee shall be considered and kept confidential by CONTRACTOR and CONTRACTOR's employees, agents, subcontractors, and all other individuals performing services under this Agreement. CONTRACTOR shall require all of its employees, agents, subcontractors, and all other individuals performing services under this Agreement to sign an agreement with CONTRACTOR before commencing the provision of any such services, agreeing to maintain confidentiality pursuant to State and federal law and the terms of this Agreement.~~

~~31.3 CONTRACTOR shall inform all of its employees, agents, subcontractors, and all other individuals performing services under this Agreement of this provision and that any person violating the provisions of said California state law may be guilty of a crime.~~

~~31.4 CONTRACTOR agrees that any and all subcontracts entered into shall be subject to the confidentiality requirements of this Agreement.~~

~~31.5 CONTRACTOR agrees to maintain the confidentiality of its records with respect to Juvenile Court matters, in accordance with WIC Section 827, all applicable statutes, caselaw, and Orange County Juvenile Court Policy regarding Confidentiality, as it now exists or may hereafter be amended.~~

~~31.5.1 No access, disclosure, or release of information regarding a child who is the subject of Juvenile Court proceedings shall be permitted except as authorized. If authorization is in doubt, no such information shall be released without the written approval of a Judge of the Juvenile Court.~~

~~31.5.2 CONTRACTOR must receive prior written approval of the Juvenile Court before allowing any child to be interviewed, photographed, or recorded by any publication or~~

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organization, or to appear on any radio, television, or internet broadcast or make any other public appearance. Such approval shall be requested through child's Social Worker.

32.— SECURITY

32.1— Security Requirements

32.1.1— ~~CONTRACTOR~~ agrees to maintain the confidentiality of all ~~COUNTY~~ and ~~COUNTY~~ related records and information pursuant to all statutory laws relating to privacy and confidentiality that currently exists or exists at any time during the term of this Agreement. ~~CONTRACTOR~~ represents and warrants that it has implemented and will maintain during the term of this Agreement administrative, physical, and technical safeguards to reasonably protect private and confidential client information, to protect against anticipated threats to the security or integrity of ~~COUNTY~~ data, and to protect against unauthorized physical or electronic access to or use of ~~COUNTY~~ data. Such safeguards and controls shall include at a minimum:

32.1.1.1— ~~Storage of confidential paper files that ensures records are secured, handled, transported, and destroyed in a manner that prevents unauthorized access.~~

32.1.1.2— ~~Control of access to physical and electronic records to ensure COUNTY data is accessed only by individuals with a need to know for the delivery of contract services.~~

32.1.1.3— ~~Control to prevent unauthorized access and to prevent CONTRACTOR employees from providing COUNTY data to unauthorized individuals.~~

32.1.1.4— ~~Firewall protection.~~

32.1.1.5— ~~Use of encryption methods of electronic COUNTY data while in transit from CONTRACTOR networks to external networks, when applicable.~~

32.1.1.6— ~~Measures to securely store all COUNTY data, including, but not be limited to, encryption at rest and multiple levels of authentication and measures to ensure COUNTY data shall not be altered or corrupted without COUNTY's prior written consent. CONTRACTOR further represents and warrants that it has implemented and will maintain during the term of this Agreement administrative, technical, and physical safeguards and controls consistent with State and federal security requirements.~~

~~32.2 Security Breach Notification~~

~~32.2.1 CONTRACTOR shall have policies and procedures in place for the effective management of Security Breaches, as defined below. In the event of any actual, attempted, suspected, threatened, or reasonably foreseeable circumstance CONTRACTOR experiences or learns of that either compromises or could reasonably be expected to compromise COUNTY data through unauthorized use, disclosure, or acquisition of COUNTY data ("Security Breach"), CONTRACTOR shall immediately notify COUNTY of its discovery. After such notification, CONTRACTOR shall, at its own expense, immediately:~~

~~32.2.1.1 Investigate to determine the nature and extent of the Security Breach.~~

~~32.2.1.2 Contain the incident by taking necessary action, including, but not limited to, attempting to recover records, revoking access, and/or correcting weaknesses in security.~~

~~32.2.1.3 Report to COUNTY the nature of the Security Breach, the COUNTY data used or disclosed, the person who made the unauthorized use or received the unauthorized disclosure, what CONTRACTOR has done or will do to mitigate any harmful effect of the unauthorized use or disclosure, and the corrective action CONTRACTOR has taken or will take to prevent future similar unauthorized use or disclosure.~~

~~32.2.2 The COUNTY, in its sole discretion and on a case by case basis, will determine what actions are necessary in response to the Security Breach and who will perform these actions. Actions may include, but are not limited to: notifications; investigation and remediation costs, including notification of all whose personal information was disclosed; outside investigation; forensics; counsel; crisis management; and credit monitoring. In the event COUNTY determines CONTRACTOR will conduct additional action(s), CONTRACTOR shall bear the costs. In the event COUNTY conducts additional actions(s) arising out of or in connection with a Security Breach, CONTRACTOR shall reimburse COUNTY for costs associated to legally required actions.~~

~~33. COPYRIGHT ACCESS~~

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~~The U.S. Department of Health and Human Services, the CDSS, and COUNTY will have a royalty free, nonexclusive, and irrevocable license to publish, translate, or use, now and hereafter, all material developed under this Agreement, including those covered by copyright.~~

34. ~~WAIVER~~

No delay or omission by either party hereto to exercise any right or power accruing upon any noncompliance or default by the other party with respect to any of the terms of this Agreement shall impair any such right or power or be construed to be a waiver thereof. A waiver by either of the parties hereto of any of the covenants, conditions, or agreements to be performed by the other shall not be construed to be a waiver of any succeeding breach thereof, or of any other covenant, condition, or agreement herein contained.

35. ~~SERVICES DURING EMERGENCY AND/OR DISASTER~~

35.1 ~~CONTRACTOR acknowledges that service usage may surge during or after an emergency or disaster. For purposes of this Agreement, an emergency is defined as a sudden, urgent, usually unexpected occurrence or event requiring immediate action to protect the health and well-being of COUNTY residents. A disaster is defined as an occurrence that has resulted in property damage, deaths, and/or injuries to a community. Emergencies and/or disasters as described above may require resources or support beyond the local government's capability and will typically involve a proclamation of a local emergency by the local governing body (e.g., city council, County Board of Supervisors, or State) and may be declared at the federal level by the President of the United States.~~

35.2 ~~CONTRACTOR agrees to collaborate with COUNTY, on an urgent basis, to adjust service delivery in a manner that assists COUNTY in meeting the needs of clients COUNTY identifies as being impacted by emergencies and/or disasters. Time limited adjustments may include, but are not limited to: providing services at different location(s); assigning staff to work days or hours beyond typical work schedules or that may exceed contracted Full Time Equivalents (FTEs); reassigning staff to an assignment in which their experience or skill is needed; and prioritizing services for staff as requested by COUNTY.~~

35.3 ~~CONTRACTOR shall service COUNTY during emergencies and/or declared~~

1 ~~disaster under the same terms and conditions that apply during non-emergency/disaster conditions.~~

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3 ~~36. PUBLICITY, LITERATURE, ADVERTISEMENTS AND SOCIAL MEDIA~~

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5 ~~36.1 COUNTY owns all rights to the name, logos, and symbols of COUNTY. The use~~
6 ~~and/or reproduction of COUNTY's name, logos, or symbols for any purpose, including~~
7 ~~commercial advertisement, promotional purposes, announcements, displays, or press releases,~~
8 ~~without COUNTY's prior written consent is expressly prohibited.~~

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11 ~~36.2 CONTRACTOR may develop and publish information related to this Agreement~~
12 ~~where all of the following conditions are satisfied:~~

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14 ~~36.2.1 ADMINISTRATOR provides its written approval of the content and~~
15 ~~publication of the information at least thirty (30) days prior to CONTRACTOR publishing the~~
16 ~~information, unless a different timeframe for approval is agreed upon by the ADMINISTRATOR;~~

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18 ~~36.2.2 Unless directed otherwise by ADMINISTRATOR, the information includes~~
19 ~~a statement that the program, wholly or in part, is funded through County, State, and Federal~~
20 ~~Government funds;~~

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22 ~~36.2.3 The information does not give the appearance that the COUNTY, its~~
23 ~~officers, employees, or agencies endorse:~~

24 ~~36.2.3.1 Any commercial product or service; and~~

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26 ~~36.2.3.2 Any product or service provided by CONTRACTOR, unless~~
27 ~~approved in writing by ADMINISTRATOR; and~~

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~~36.2.4 If CONTRACTOR uses social media (such as Facebook, Twitter, YouTube,~~
~~or other publicly available social media sites) to publish information related to this Agreement,~~
~~CONTRACTOR shall develop social media policies and procedures and have them available to~~
~~the ADMINISTRATOR. CONTRACTOR shall comply with COUNTY Social Media Use Policy~~
~~and Procedures as they pertain to any social media developed in support of the services described~~
~~within this Agreement. The policy is available on the Internet at~~
~~<http://www.oegov.com/gov/ceo/cio/govpolicies>.~~

~~37. REPORTS~~

~~37.1 CONTRACTOR shall provide information deemed necessary by~~

~~ADMINISTRATOR to complete any State required reports related to the services provided under this Agreement.~~

~~37.2—CONTRACTOR shall maintain records and submit reports containing such data and information regarding the performance of CONTRACTOR’s services, costs, or other data relating to this Agreement, as may be requested by ADMINISTRATOR, upon a form approved by ADMINISTRATOR. ADMINISTRATOR may modify the provisions of this Paragraph upon written notice to CONTRACTOR.~~

~~38.—ENERGY EFFICIENCY STANDARDS~~

~~As applicable, CONTRACTOR shall comply with the mandatory standards and policies relating to energy efficiency in the State Energy Conservation Plan (Title 24, CCR).~~

~~39.—ENVIRONMENTAL PROTECTION STANDARDS~~

~~CONTRACTOR shall be in compliance with the Clean Air Act [Title 42 USC Section 7401 et seq.], the Clean Water Act (Title 33 USC Section 1251 et seq.), Executive Order 11738 and Environmental Protection Agency, hereinafter referred to as “EPA,” regulations (Title 40 CFR), as any may now exist or be hereafter amended. Under these laws and regulations, CONTRACTOR assures that:~~

~~39.1—No facility to be utilized in the performance of the proposed grant has been listed on the EPA List of Violating Facilities;~~

~~39.2—It will notify COUNTY prior to award of the receipt of any communication from the Director, Office of Federal Activities, U.S. EPA, indicating that a facility to be utilized for the grant is under consideration to be listed on the EPA List of Violating Facilities; and~~

~~39.3—It will notify COUNTY and EPA about any known violation of the above laws and regulations.~~

~~40.—CERTIFICATION AND DISCLOSURE REGARDING PAYMENTS TO INFLUENCE CERTAIN FEDERAL TRANSACTIONS~~

~~40.1—CONTRACTOR shall be in compliance with Section 319 of Public Law 101-121 pursuant to Title 31 USC Section 1352 and the guidelines with respect to those provisions set down by the Office of Management and Budget (OMB) and published in the Federal Register dated~~

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~~December 20, 1989, Volume 54, No. 243, pp. 52306-52332. Under these laws and regulations, it is mutually understood that any contract which utilizes federal monies in excess of \$100,000 must contain, and CONTRACTOR must certify compliance utilizing a form provided by ADMINISTRATOR that cites the following:~~

~~40.1.1 The definitions and prohibitions contained in the clause at Federal Acquisition Regulation 52.203-12, Limitation on Payments to Influence Certain Federal Transactions, included in this solicitation, are hereby incorporated by reference in Subparagraph B of this certification.~~

~~40.1.2 The offeror, by signing its offer, hereby certifies to the best of his or her knowledge and belief as of December 23, 1989, that~~

~~40.1.2.1 No federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress on his or her behalf in connection with the awarding of any federal contract, the making of any federal grant, the making of any federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any federal contract, grant, loan or cooperative agreement;~~

~~40.1.2.2 If any funds other than federal appropriated funds (including profit or fee received under a covered federal transaction) have been paid, or will be paid, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress on his or her behalf in connection with this solicitation, the offeror shall complete and submit with its offer, OMB standard form LLL, Disclosure of Lobbying Activities, to the Contracting Officer; and~~

~~40.1.2.3 He or she will include the language of this certification in all subcontract awards at any tier and require that all recipients of subcontract awards in excess of \$100,000 shall certify and disclose accordingly.~~

~~40.1.3 Submission of this certification and disclosure is a prerequisite for making~~

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or entering into this Agreement imposed by Section 1352, Title 31, USC. Any person who makes an expenditure prohibited under this provision or who fails to file or amend the disclosure form to be filed or amended by this provision, shall be subject to a civil penalty of not less than \$10,000, and not more than \$100,000, for each such failure.

41. POLITICAL ACTIVITY

CONTRACTOR agrees that the funds provided herein shall not be used to promote, directly or indirectly, any political party, political candidate, or political activity, except as permitted by law.

42. TERMINATION PROVISIONS

42.1 ADMINISTRATOR may terminate this Agreement without penalty, immediately with cause or after thirty (30) days written notice without cause, unless otherwise specified. Notice shall be deemed served on the date of mailing. Cause shall include, but not be limited, to any breach of contract, any partial misrepresentation whether negligent or willful, fraud on the part of CONTRACTOR, discontinuance of the services for reasons within CONTRACTOR's reasonable control, and repeated or continued violations of COUNTY ordinances unrelated to performance under this Agreement that, in the reasonable opinion of COUNTY, indicate a willful or reckless disregard for COUNTY laws and regulations. Exercise by ADMINISTRATOR of the right to terminate this Agreement shall relieve COUNTY of all further obligations under this Agreement.

42.2 For ninety (90) calendar days prior to the expiration date of this Agreement, or upon notice of termination of this Agreement ("Transition Period"), CONTRACTOR agrees to cooperate with ADMINISTRATOR in the orderly transfer of service responsibilities, case records, and pertinent documents. The Transition Period may be modified as agreed upon in writing by the parties. During the Transition Period, service and data access shall continue to be made available to COUNTY without alteration. CONTRACTOR also shall assist COUNTY in extracting and/or transitioning all data in the format determined by COUNTY.

42.3 In the event of termination of this Agreement, cessation of business by CONTRACTOR, or any other event preventing CONTRACTOR from continuing to provide services, CONTRACTOR shall not withhold the COUNTY data or refuse for any reason, to

1 promptly provide to COUNTY the COUNTY data if requested to do so on such media as
 2 reasonably requested by COUNTY, even if COUNTY is then or is alleged to be in breach of this
 3 Agreement.
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 6 42.4 The obligations of COUNTY under this Agreement are contingent upon the
 7 availability of federal and/or State funds, as applicable, for the reimbursement of
 8 CONTRACTOR's expenditures, and inclusion of sufficient funds for the services hereunder in the
 9 budget approved by the Orange County Board of Supervisors each fiscal year this Agreement
 10 remains in effect or operation. In the event that such funding is terminated or reduced,
 11 ADMINISTRATOR may immediately terminate this Agreement, reduce COUNTY's maximum
 12 obligation, or modify this Agreement, without penalty. The decision of ADMINISTRATOR shall
 13 be binding on CONTRACTOR. ADMINISTRATOR will provide CONTRACTOR with written
 14 notification of such determination. CONTRACTOR shall immediately comply with
 15 ADMINISTRATOR's decision.
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23 42.5 If any term, covenant, condition, or provision of this Agreement or the application
 24 thereof is held invalid, void, or unenforceable, the remainder of the provisions in this Agreement
 25 shall remain in full force and effect and shall in no way be affected, impaired, or invalidated
 26 thereby.
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43. GOVERNING LAW AND VENUE

This Agreement has been negotiated and executed in the State of California and shall be governed by and construed under the laws of the State of California, without reference to conflict of law provisions. In the event of any legal action to enforce or interpret this Agreement, the sole and exclusive venue shall be a court of competent jurisdiction located in Orange County, California, and the parties hereto agree to and do hereby submit to the jurisdiction of such court, notwithstanding Code of Civil Procedure Section 394. Furthermore, the parties specifically agree to waive any and all rights to request that an action be transferred for trial to another county.

44. SIGNATURE IN COUNTERPARTS

44.1 The parties agree that separate copies of this Agreement may be signed by each of the parties, and this Agreement will have the same force and effect as if the original had been

signed by all the parties.

44.2 — ~~CONTRACTOR~~ represents and warrants that the person executing this Agreement on behalf of and for ~~CONTRACTOR~~ is an authorized agent who has actual authority to bind ~~CONTRACTOR~~ to each and every term, condition and obligation of this Agreement and that all requirements of ~~CONTRACTOR~~ have been fulfilled to provide such actual authority.

~~##

##~~

~~WHEREFORE, the parties hereto have executed this Agreement in the County of Orange, California.~~

~~By: _____ By: _____
CATHY SEELIG CHAIRWOMAN
PRESIDENT/CHIEF EXECUTIVE OFFICER OF THE BOARD OF SUPERVISORS
FRIENDLY CENTER, INC. COUNTY OF ORANGE, CALIFORNIA~~

~~Dated: _____ Dated: _____~~

~~By: _____ By: _____
CAROL WILLIAMS MARK LEE
EXECUTIVE DIRECTOR CHIEF EXECUTIVE OFFICER
INTERVAL HOUSE WOMEN'S TRANSITIONAL
LIVING CENTER, INC.~~

~~Dated: _____ Dated: _____~~

~~SIGNED AND CERTIFIED THAT A COPY OF THIS AGREEMENT HAS BEEN DELIVERED TO THE CHAIR OF THE BOARD PER G.C. SEC. 25103, RESO 79-1535
ATTEST:~~

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~~ROBIN STIELER~~
~~Clerk of the Board~~
~~Orange County, California~~

~~APPROVED AS TO FORM~~
~~COUNTY COUNSEL~~
~~COUNTY OF ORANGE, CALIFORNIA~~

By: _____
_____ DEPUTY

Dated: _____

~~EXHIBIT A~~
~~TO~~
~~AGREEMENT~~
~~BETWEEN~~
~~COUNTY OF ORANGE~~
~~AND~~
~~FRIENDLY CENTER, INC.~~
~~AND~~
~~INTERVAL HOUSE~~
~~AND~~
~~WOMEN'S TRANSITIONAL LIVING CENTER, INC.~~
~~FOR THE PROVISION OF FAMILY RESOURCE CENTER SERVICES~~

~~1. POPULATION TO BE SERVED~~

~~1.1 CONTRACTOR shall provide Family Resource Center (FRC) services, as contained in Paragraph 5 of this Exhibit, to: birth, kinship, blended, adoptive, and Resource Families with children, ages birth to eighteen (0-18) years, who are at risk of or are experiencing child abuse and neglect; families who are living in poverty or suffering economic hardship, domestic violence, unemployment, teen pregnancy, and unhealthy parenting; families involved with and/or receiving child welfare services; non-minor dependents ages eighteen (18) to twenty-one (21) years old, who are being served by child welfare or probation agencies and who are under the jurisdiction of the Orange County Juvenile Court; homeless families, unaccompanied homeless youth, and those families at risk of homelessness; military families; and persons with disabilities. The population to be served as defined in this Paragraph shall hereinafter be referred to as "PARTICIPANTS" or "FAMILIES."~~

~~1.2 CONTRACTOR shall provide FRC services primarily to those PARTICIPANTS residing in the city of Orange and surrounding communities.~~

~~##~~

~~2. DEFINITIONS~~

~~2.1 Community Engagement Advisory Committee (CEAC): A partnership of multiple agencies and community members that strive to achieve positive outcomes for the populations they serve and build an interdependent system to address issues and opportunities. Collaboratives also share resources and responsibilities to jointly plan, implement, and evaluate~~

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programs to achieve common goals.

~~2.2 — Differential Response (DR): A concept that child safety is a responsibility shared by the family, community, and child welfare agencies. DR's primary goal is to engage a greater number of families in services within the community without bringing them into the child welfare system and reduce the recurrence of child maltreatment. DR services are indicated when reported allegations meet statutory definitions of abuse or neglect yet an initial assessment made by SSA Children and Family Services (CFS) determines that with targeted services a family is likely to make needed changes to improve child safety.~~

~~2.3 — Families and Communities Together (FaCT): A public-private partnership that supports FRCs and provides program development and administration, funding, and training. FaCT receives federal, State, and County funding, as well as volunteer, in-kind support, and private donations.~~

~~2.4 — Full Time Equivalent (FTE): The amount of time (stated as a percentage) an hourly position will be providing services under an agreement. This percentage is based upon a 40-hour work week. For salaried employees, FTE is defined as the amount of time (stated as a percentage) the position will be paid under an agreement, regardless of the number of hours actually worked.~~

~~2.5 — Military Families: A family unit consisting of active service members, reservists, veterans (regardless of discharge status) and their children, spouses, partners, and loved ones.~~

~~2.6 — Provider: A funded or non-funded partner agency in partnership with the County that provides contracted services through a collaborative FRC agreement or an individual agency agreement.~~

~~2.7 — Resource Family: The Resource Family provides care on a temporary (foster care) and/or permanent (adoption and legal guardianship) basis and includes all types of caregivers in the child welfare and probation systems formerly known as foster parents, approved relatives or approved Non-Relative Extended Family Member.~~

~~3. — HOURS OF OPERATION~~

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~~3.1 — CONTRACTOR shall provide services during hours that are responsive to the needs of the target population as determined by ADMINISTRATOR. At a minimum, CONTRACTOR shall provide services Monday through Friday, for a minimum of eight (8) hours and thirty (30) minutes per weekday. FRC shall remain open until at least 8:00 p.m. two (2) weekdays per week, and until at least 5:30 p.m. on the remaining three (3) weekdays. FRC may off-set regular hours in order to offer FaCT funded services on weekends for a minimum of four (4) hours. CONTRACTOR holiday schedule shall not exceed the COUNTY's holiday schedule as established by the Orange County Board of Supervisors, as described in Subparagraph 3.2 below. However, CONTRACTOR is encouraged to provide the contracted services on holidays, whenever possible.~~

~~3.2 — CONTRACTOR's holiday schedule shall not exceed COUNTY's holiday schedule which is as follows: New Year's Day, Martin Luther King Jr. Day, President Lincoln's Birthday, Presidents' Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans Day, Thanksgiving Day, Friday after Thanksgiving Day, and Christmas Day. CONTRACTOR shall obtain prior written approval from ADMINISTRATOR for any closure outside of COUNTY's holiday schedule and the hours listed in Subparagraph 3.1 of this Exhibit. Any unauthorized closure shall be deemed a material breach of this Agreement, pursuant to Paragraph 19, and shall not be reimbursed.~~

~~4. FRC GENERAL REQUIREMENTS AND CHARACTERISTICS~~

~~During the entire term of this Agreement, the CONTRACTOR shall:~~

~~4.1 — Maintain a family friendly community facility that functions as a multi-service community based site that offers a "one-stop shop" approach to comprehensive array of social and health services to families and provides a support system that builds on family and community strengths.~~

~~4.2 — Offer multiple programs, including, but not limited to, the following core services: a case management team, counseling, DR, family support services, parenting education, domestic violence prevention and treatment (i.e. Personal Empowerment Program);~~

and information and referral services in support of achieving FaCT goals.

4.3 — ~~Be situated in a community-based location easily accessed by pedestrians, as well as public and private transportation.~~

4.4 — ~~Offer free and accessible parking.~~

4.5 — ~~Promote the FaCT platform (e.g. FRC sites, services, and literature) at outreach events where FaCT-funded staff are utilized.~~

4.6 — ~~Display FaCT literature within FRC lobbies and in areas accessible to~~
PARTICIPANTS.

4.7 — ~~Involve local residents and stakeholders in planning, designing, implementing, and evaluating activities at the FRC.~~

4.8 — ~~Maximize the use of volunteers to assist not only in service delivery, but also serve as ambassadors in the community to promote community ownership and sustainability.~~

4.9 — ~~Leverage multiple funding streams to offer quality services to the community.~~

4.10 — ~~Operate as a collaborative that includes FaCT-funded Contractor Partner Agencies and a minimum of three (3) non-FaCT-funded partner agencies who are providing onsite services at the FRC. Roles and responsibilities of each partner shall be clearly defined for the entire term of the Agreement.~~

4.11 — ~~Have each non-FaCT-funded partner agency sign a memorandum of understanding or agreement specifying their commitment to provide services throughout the term of this Agreement.~~

4.12 — ~~Designate the Friendly Center, Inc. to function as both the designated lead agency and the program management lead agency. The fiscal and program management responsibilities shall include those referenced in Paragraph 20 of this Agreement.~~

4.13 — ~~Provide bilingual direct service staff that are proportionate and responsive to the language and cultural needs of the community they serve.~~

4.14 — ~~Collaborate with ADMINISTRATOR and COUNTY'S FaCT Network Administrative Services provider, by attending required meetings, trainings, completing data~~

entry into FaCT database system, and engaging with the FaCT Network in activities related to the FaCT mission and vision.

2. Subparagraph 4.15 of Exhibit A of the Agreement is hereby amended to read as follows:

4.15 Services shall be provided in-person or virtually, based on PARTICIPANT's needs, at the FRC, in-home, and/or in satellite sites such as schools and other community locations as mutually agreed upon by CONTRACTOR and ADMINISTRATOR. Confidential space is required for all Clinical Supervision, Family Support Services, Counseling, and Case Management Team services.

~~4.15—Ensure PARTICIPANTS complete FaCT required registration, consent, sign in forms, and/or complete assessment tools referenced in Subparagraph 8.65.9 of this Exhibit, when receiving services requiring an assessment.~~

~~4.16—Encourage PARTICIPANTS to complete satisfaction surveys when receiving FRC services.~~

~~4.17—Collaborate with COUNTY staff and COUNTY'S contracted DR services staff who provide services to SSA PARTICIPANTS.~~

~~5. SERVICES~~

~~Throughout this Exhibit, A of the Contractor Partner Agencies shall herein be referred to as: Friendly Center, Inc. (FC); Interval House (IH); and Women's Transitional Living Center, Inc. (WTLC). The Contractor Partner Agency that shall provide the particular service listed in Subparagraphs 5.1 through 5.10 below shall be indicated by the reference to that particular Contractor Partner Agency. Where more than one Contractor Partner Agency Agreement is responsible for providing a service, or there is joint responsibility for providing the service, that responsibility will be outlined under the service category.~~

~~5.1—Case Management Team (FC)~~

~~1.3.~~ The objectives of Case Management Team (CMT) services are hereby amended to read as follows:

~~5.1.1.1—Increase collaboration among Contractor Partner Agencies by meeting on a weekly basis to effectively coordinate PARTICIPANT services;~~

~~5.1.1.2—Encourage family attendance and participation in determining their service needs;~~

~~5.1.1.3—Increase and facilitate resource linkages;~~

~~5.1.1.4 — Improve individual and family functioning;~~

~~5.1.1.5 — Decrease duplication of PARTICIPANT services; and~~

~~5.1.1.6 — Foster the collaboration between the community, service providers, and FRCs to address the needs of children and families.~~

~~5.1.2 — The CMT consists of an integrated multidisciplinary team, comprised of three (3) or more persons, trained and qualified to provide services. The CMT is responsible for identifying the educational, health, or social service needs of a child, and child's family, and for developing a plan to address these multiple needs as identified in Welfare and Institutions Code section 18986.40. Participants of the CMT shall include FaCT funded and non FaCT funded representatives and subcontractors that would benefit the family.~~

~~5.1.3 — FC and Contractor Partner Agencies shall jointly provide CMT services for a minimum of seventy five (75) unduplicated FAMILIES annually. FRC CMT services include, but are not limited to: identifying the educational, health, or social service needs of a child and child's family; developing a plan to address these multiple needs; weekly reviews; team assessment; arranging and coordinating appropriate services; monitoring effectiveness of services; evaluating the outcome of services; and assigned clinician/intern, in conjunction with appropriate partners, will utilize clinical skills and knowledge of the community in order to access resources that are best suited to PARTICIPANT's needs. FRC CMT services shall include, but are not limited to, the following components:~~

~~5.1.3.1 — Assessment: The CMT Clinical Supervisor, based on input from the CMT, shall complete an assessment of PARTICIPANTS' strengths and needs and community resources available to PARTICIPANT.~~

~~5.1.3.2 — Individual Treatment Plan: On the basis of the assessment in Subparagraph 5.1.3.1, the CMT shall jointly develop an individualized treatment plan with the PARTICIPANT that identifies priorities; desired outcomes; strategies; and resources to be used in attaining the outcomes; follow up; and termination.~~

~~5.1.3.3 — Reassessment: The CMT Clinical Supervisor and CMT shall~~

jointly reassess the PARTICIPANT's status, with input from Contractor Partner Agencies, in a weekly clinical review of cases. CMT meetings shall provide weekly evaluations and assessment for PARTICIPANTS.

5.1.3.4 ~~Termination: The CMT Clinical Supervisor and CMT shall jointly terminate the case from the CMT when the desired outcomes have been attained, the PARTICIPANT is non-compliant, or the PARTICIPANT withdraws.~~

5.1.4 ~~FC and Contractor Partner Agencies shall jointly provide CMT services continuously throughout the term of this Agreement. CMT meetings shall be scheduled a minimum of one (1) day per week for a minimum of one (1) hour in duration. The CMT Clinical Supervisor shall facilitate CMT meetings. CMT meetings shall be held at the FRC or other mutually agreed upon location, in an appropriate, private, and confidential space.~~

5.1.5 ~~FC shall complete the CMT Tracking and Outcomes Log as well as the required forms referenced in Subparagraph 4.16 of this Agreement.~~

5.1.6 ~~FC shall provide qualified CMT Clinical Supervisor staff, as specified in Subparagraph 15.2 of this Exhibit.~~

5.2 ~~Counseling Services (FC)~~

5.2.1 ~~The objectives of Counseling Services are as follows:~~

5.2.1.1 ~~Increase PARTICIPANT'S coping skills;~~

5.2.1.2 ~~Stabilize immediate crisis;~~

5.2.1.3 ~~Increase access to social support systems;~~

5.2.1.4 ~~Facilitate linkages to appropriate and needed treatment programs (e.g., domestic violence, substance abuse, mental health, etc.);~~

5.2.1.5 ~~Reduce risk of violence, abuse, and/or neglect in the home; and~~

5.2.1.6 ~~Improve individual and family functioning.~~

5.2.2 ~~FC shall utilize evidence based practices to provide Crisis, Individual, Family, and Group Counseling Services for a minimum of two hundred fifty (250) sessions annually. A completed session of any modality shall be counted as one (1) session regardless of~~

~~number of PARTICIPANTS. A session shall be defined as a minimum of fifty (50) minutes in length.~~

~~5.2.3 FC Counseling Services shall be held at the FRC, schools, or other mutually agreed upon community location, in an appropriate, private, and confidential space and be provided to low income, high risk PARTICIPANTS who are not Medi-Cal eligible and who may be experiencing an immediate crisis that is disrupting their level of functioning.~~

~~5.2.4 Service Requirements per Modality:~~

~~5.2.4.1 Crisis Counseling Services: The duration of FC Crisis Counseling Services shall consist of a minimum of one (1) session and a maximum of three (3) sessions for each PARTICIPANT. FC Crisis Counseling Services shall provide a brief term therapeutic approach to include, but not be limited to, assessing the immediate crisis/trauma, helping the PARTICIPANT identify and develop coping strategies, identifying the factors that led to the crisis state, and restoring the PARTICIPANT to their previous level of functioning. FC shall complete a clinical assessment around level of crisis stabilization at the end of service and a transfer to additional counseling modalities may be offered as deemed necessary and clinically indicated.~~

~~5.2.4.2 Individual Counseling Services: FC shall provide Individual Counseling Services for a minimum of four (4) sessions and a maximum of twenty (20) sessions, for each PARTICIPANT. Individual Counseling sessions shall be offered to PARTICIPANTS on a weekly basis. PARTICIPANTS shall receive counseling services to strengthen their ability to improve individual functioning, explore healthy personal goal(s), and strengthen social-emotional growth. Individual Counseling Service topics shall include, but are not limited to: reducing risk of violence, exploring the cycle of abuse, self-control, parenting issues, victimization, depression, anxiety, social and communication skills, and self care to cope with stress. Services shall include prevention and intervention, a psychosocial assessment and evaluation of the PARTICIPANT, and development of treatment goal(s) focused on needs and strengths of the PARTICIPANT.~~

~~5.2.4.3 Family Counseling Services: FC shall provide Family Counseling Services for a minimum of four (4) sessions and a maximum of twenty (20) sessions, for each FAMILY. Family Counseling sessions may be weekly or daily, based on PARTICIPANTS' needs. FC Family Counseling Services shall include, but not be limited to: assessing PARTICIPANT'S needs; providing emotional support; stabilizing immediate crisis; developing goals for PARTICIPANTS; addressing parenting issues, cycle of abuse, and victimization; enhancing family dynamics; and making appropriate linkages to all needed treatment programs and social support systems.~~

~~5.2.4.4 Group Counseling Services: The duration of FC Group Counseling Services shall consist of a minimum of four (4) group counseling series at a minimum of ninety (90) minutes each in duration, with a six (6) week session minimum per series. PARTICIPANTS may join at any point in time and will be considered as having successfully completed group counseling after having attended six (6) sessions. FC shall provide group counseling services in a variety of topics, as appropriate for the PARTICIPANTS.~~

~~5.2.5 FC shall provide counseling services during FRC operating hours. FC may also schedule evening hours at the request of the PARTICIPANTS.~~

~~5.2.6 FC shall provide qualified, bilingual Counselor staff as specified in Subparagraph 15.4 of this Exhibit. FC Counselor staff and/or designee, as approved by ADMINISTRATOR, shall attend all FRC's CMT meetings.~~

~~5.3 Differential Response (FC)~~

~~The primary goal of DR Services is to engage a greater number of families in services within the community without further child welfare intervention and, at the same time, reduce the recurrence of child maltreatment.~~

~~5.3.1 The objectives of DR Services are as follows:~~

~~5.3.1.1 Support the family while in crisis;~~

~~5.3.1.2 Collaborate with the COUNTY social worker and the family to devise a plan that identifies resources in an effort to protect the children and preserve the~~

family;

~~5.3.1.3 — Assess the family's needs, stabilize immediate crisis, and increase coping skills and family cohesiveness;~~

~~5.3.1.4 — Develop a treatment plan to address individual and family needs to be offered for a minimum of thirty (30) days;~~

~~5.3.1.5 — Provide in-home services, as needed, to address positive parenting skills, discipline, child development, and child health and safety; and~~

~~5.3.1.6 — Present DR cases at the CMT.~~

~~5.3.2 — FC's DR services shall focus on a family centered approach to: maintain children safely in the home; reduce entry into the child welfare system; serve as a support to families while in crisis; assess safety concerns and family's willingness to participate; team home visit; comprehensive family assessment; develop an individualized, needs based, and collaborative service plan; make referrals to community resources as appropriate; create linkage to assistance with service receipt; provide ongoing support; engage in advocacy; provide case management; provide ongoing tracking; follow up with family; provide assistance in accessing community resources; work with DR COUNTY social worker(s) to ensure appropriateness of service plan in meeting goals while protecting children; and refer to CMT, facilitate attendance, and include, at the family's request, extended family, non-family, and community leaders such as pastors/religious leaders as a long term support for family.~~

~~5.3.3 — FC shall provide DR Services during FRC operating hours. FC may also schedule evening hours at the request of the PARTICIPANTS.~~

~~5.4 — Family Support Services (FC)~~

~~Family Support Services shall be provided to families with a minimum of two (2) core service needs. Services are provided through a collaborative process that assesses, plans, implements, coordinates, monitors, and evaluates the options and services required to meet PARTICIPANT needs.~~

~~5.4.1 — The objectives of Family Support Services are as follows:~~

~~5.4.1.1— Support effective coordination of services among service providers;~~

~~5.4.1.2— Promote knowledge of, and provide linkages, to resources, services, and opportunities to improve self-sufficiency; and~~

~~5.4.1.3— Support families in following through with recommended services.~~

~~5.4.2— FC shall provide Family Support Services for a minimum of one hundred (100) unduplicated FAMILIES annually. Family Support Services are those services responsible for assessing the strengths and meeting the multiple needs of a PARTICIPANT and family; arranging, coordinating, monitoring, evaluating, and advocating for multiple services for families; and linking PARTICIPANTS to resources, services, and opportunities. The Family Support Advocate shall also teach and empower families to access community resources and strengthen problem solving skills.~~

~~5.4.3— FC shall provide Family Support Services continuously throughout the term of this Agreement during FRC operating hours or on evenings as required by families. FC shall provide Family Support Services for a minimum of thirty (30) days per FAMILY.~~

~~5.4.4— FC shall provide Family Support Services in English and Spanish primarily at the FRC, in family's home, or at other community locations as agreed upon by PARTICIPANT and FRC.~~

~~5.4.5— FC shall provide qualified, bilingual Family Support Advocate staff as specified in Subparagraph 15.5 of this Exhibit.~~

~~5.5— Information and Referral Services (FC)~~

~~5.5.1— The objective of Information and Referral Services is to increase access to community resources for families in need.~~

~~5.5.2— FC shall provide Information and Referral Services to a minimum of five hundred (500) unduplicated PARTICIPANTS annually.~~

~~5.5.3— Services include an assessment of need and referral services, including,~~

1 but not limited to, the following: emergency housing, emergency food, counseling, child care,
2 substance abuse counseling and treatment, parenting education, utility assistance, health and
3 mental health treatment, education and job training, legal aid, and youth academic and recreation
4 services. Information and Referral Specialist shall collaborate with other community agencies
5 by receiving and referring PARTICIPANTS.
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10 5.5.4 Information and Referral Specialist shall be stationed at the FRC reception
11 area as the first point of contact for walk-in and telephone/email inquiries during FRC operating
12 hours and shall respond to voicemails and emails within one (1) business day. Information and
13 Referral Specialist shall follow up with linked service provider to verify linkages.
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16 5.5.5 FC shall track Information and Referral Services using the FRC Daily
17 Information and Referral Tracking Log to capture number of PARTICIPANTS served,
18 PARTICIPANT zip code, mode of contact (e.g., phone call, walk-in, internet), and service(s)
19 referred.
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23 5.5.6 FC shall provide qualified, bilingual Information and Referral Specialist
24 staff as specified in Subparagraph 15.7 of this Exhibit.
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26 5.6 Parenting Education (WTLC)

27 5.6.1 The objectives for Parent Education are as follows:

28 5.6.1.1 Provide social support;

5.6.1.2 Enhance coping skills;

5.6.1.3 Improve knowledge of child development; and

5.6.1.4 Improve knowledge of appropriate and effective discipline.

5.6.2 WTLC shall provide evidence-based parenting curriculum as listed on the
California Evidence Based Clearinghouse website (CEBC4CW.org). Elements of an effective
parenting education program shall improve parenting skills and family functioning by teaching
parents/caregivers about child development (e.g., developmental expectations), behavior
management (e.g., discipline techniques), and coping skills (e.g., communication and stress
management). As applicable, parenting education emphasis shall be placed on the prevention of

recurrence of maltreatment and/or shall address attachment, bonding, and traumatic loss issues.

~~5.6.3—WTLC shall provide Parenting Education services for a minimum of forty (40) unduplicated PARTICIPANTS annually.~~

~~5.6.4—WTLC shall provide a minimum of four (4) Parenting Education series annually. Frequency and length of each parenting series will be based on selected evidence-based curriculum.~~

~~5.6.5—Parenting Education services shall be provided continuously during the term of this Agreement at dates and times convenient for PARTICIPANTS. Services shall be offered at the FRC, schools, and other community locations as needed and approved by ADMINISTRATOR. A minimum of one (1) class shall be offered at the FRC annually.~~

~~5.6.6—WTLC shall ensure completion of required paperwork when providing parenting education to PARTICIPANTS receiving child welfare services, including, but not limited to, verification of attendance, issuance of certificates of completion, and verbal and/or written reports to COUNTY social workers.~~

~~5.6.7—WTLC shall provide parenting education in English and Spanish.~~

~~5.6.8—WTLC shall provide parenting instructors that are trained and certified to provide the selected evidence based curriculum.~~

~~5.7—Personal Empowerment Program (Certified Domestic Violence Prevention and Treatment Education Program) (IH)~~

~~5.7.1—The objectives of Personal Empowerment Program (PEP) are as follows:~~

~~5.7.1.1—Raise awareness of the various types of domestic violence and its short and long term effects;~~

~~5.7.1.2—Develop or enhance safety plan for domestic violence victims;~~

~~5.7.1.3—Increase victim's understanding of the effects domestic violence has on children; and~~

~~5.7.1.4—Promote safety and permanency in homes and communities through prevention efforts aimed at child abuse and domestic violence.~~

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~~5.7.2 IH shall provide PEP services to a minimum of forty five (45) unduplicated PARTICIPANTS annually.~~

~~5.7.3 PEP services shall be an evidence-based ten (10) week educational support program designed to help victims break the cycle of domestic violence through education on the dynamics of domestic violence, effects of violence on victims and their children, and to help victims protect children who live in domestic violence homes. Topics shall include, but not be limited to, safety planning, boundaries, anger management, legal aspects of domestic violence, working through denial, and maintaining healthy relationships.~~

~~5.7.4 IH shall provide PEP services continuously during the term of this Agreement, and at a minimum of four (4) series annually.~~

~~5.7.5 During the entire term of this agreement, PEP providers must be approved by the PEP Program Collaborative of Orange County.~~

~~5.7.6 IH shall offer PEP services at the FRC and other community locations at dates and times convenient for PARTICIPANTS and as approved by ADMINISTRATOR. IH may refer PARTICIPANTS to attend PEP services at any IH facilitated location that fits their language preference and schedule availability.~~

~~5.7.7 IH shall provide PEP services in English and Spanish.~~

~~5.7.8 PEP instructors shall administer the FaCT approved pre/post measurement tools and enter the results into the FaCT database.~~

~~5.7.9 IH shall ensure completion of required paperwork when providing PEP to PARTICIPANTS receiving child welfare services, including, but not be limited to, verification of attendance, issuance of certificates of completion, and verbal and/or written reports to COUNTY social workers.~~

~~5.8 Other Services: After School Academic Tutoring (FC)~~

~~5.8.1 FC shall provide After School Academic Tutoring services to a minimum of fifty (50) unduplicated PARTICIPANTS annually.~~

~~5.8.2 FC shall provide a minimum of one hundred ninety (190) After School~~

~~Academic Tutoring sessions annually.~~

~~5.8.3 FC shall provide After School Academic Tutoring services to children in grades kindergarten (K) through eight (8), from low-income households.~~

~~5.8.4 FC After School Academic Tutoring services consist of "The Power of Me" academic tutoring program where PARTICIPANTS are given the tools to succeed in school, and engage in the Science, Technology, Engineering, Arts, and Math curriculum, designed to cultivate academic interest in these subjects while emphasizing higher education and career exploration.~~

~~5.8.5 FC shall provide "The Power of Me" academic tutoring program year-round, occurring each weekday of the academic school year, and during the summer months.~~

~~##~~

5.9 Other Services: Family Fun Events (FC)

5.9.1 FC shall provide ~~three (3)~~ five (5) Family Fun Events annually, and shall include, but not be limited to, the following:

5.9.1.1 One (1) "Spring Fun Day" Event (Easter);

5.9.1.2 One (1) "Holiday Outreach" Event; ~~and~~

5.9.1.3 One (1) "Thanksgiving Basket" Event; and

~~FC shall provide~~ 5.9.1.4 Two (2) Additional Family Fun Events ~~to a minimum of four hundred (400) unduplicated PARTICIPANTS annually.~~

~~5.8.6 FC shall provide Family Fun Events to parents, and children, ages zero (0) to twelve (12) years old, and youth, ages twelve (12) to eighteen (18) years old, from low-income households.~~

~~5.9 Other Services: Family Engagement Events (FC)~~

~~5.9.1 FC shall provide three (3) Family Engagement Events annually.~~

~~5.9.2 FC shall provide Family Engagement Events to a minimum of sixty (60) unduplicated PARTICIPANTS annually.~~

~~5.9.3 FC shall provide Family Engagement Events to parents, and children, ages zero (0) to twelve (12) years old, and youth, ages twelve (12) to eighteen (18) years old.~~

~~6. ADDITIONAL CONTRACTOR RESPONSIBILITIES~~

~~In addition to providing the services described in Paragraph 5 of this Exhibit, CONTRACTOR agrees to:~~

~~6.1 — Provide a minimum of three (3) non-FaCT funded onsite services throughout the term of this Agreement.~~

~~6.2 — Provide ADMINISTRATOR a bi-annual detailed marketing plan for each contracted service, and revise, if necessary, as requested by ADMINISTRATOR.~~

~~6.3 — Actively engage the community, including local residents, faith-based groups, businesses, public and private organizations, civic groups, and others in the planning and implementation of services that promote the well-being, safety, and permanency of children, families, and communities.~~

~~6.4 — Develop and maintain a Governance Structure document outlining resource sharing, accountability, decision-making strategies, and conflict resolution plan. The Governance Structure shall include, but not be limited to, the addition and/or deletion of any Contractor Partner Agency and/or subcontractor(s), ongoing community input and involvement, and voting quorum (including what constitutes a quorum). FRC shall review and submit governance structure to ADMINISTRATOR by August 1st of each subsequent COUNTY fiscal year.~~

~~6.5 — Develop a CEAC that shall meet a minimum of quarterly during the term of this Agreement. CEAC shall develop and advance a community agenda to affect community level change. The FRC will maintain a roster and a copy of minutes for all CEAC meetings. The composition of CONTRACTOR's CEAC shall vary, depending on the specific goals of, and the services to be provided by the FRC. CEAC shall consist of community members such as parents, youths, teachers, school community liaisons, businesses professionals, religious community leaders, law enforcement, human and health service professionals, and city representatives. On an annual basis, CEAC shall assess, survey, and identify community strengths and needs to advocate for FRC services to meet community need; develop parent and youth leadership; and engage business community to provide tangible support and leadership. CEAC shall enlist broad~~

~~community support and advocacy for the FRC by fundraising for the FRC and hosting events. A minimum of five hundred dollars (\$500) shall be allocated to the CEAC within the FRC budget for the purposes of its members to use for planning events, and other activities as deemed necessary by the CEAC committee. FC shall provide a qualified Community Engagement Coordinator staff as specified in Subparagraph 15.3 of this Exhibit.~~

~~6.6 — Follow procedures provided by ADMINISTRATOR for reporting any special incidents that occur during CONTRACTOR's performance of duties under this Agreement, involving CONTRACTOR's staff, PARTICIPANTS, and/or property.~~

~~6.6.1 — FC shall provide child care services at the FRC to children of parents attending FRC programs during FRC operating hours, continuously throughout the term of this Agreement, at dates and times convenient for PARTICIPANTS. Allowable costs include direct child care services and purchases of cleaning supplies, snacks directly related to child care services, activities, age appropriate toys, crafts, and games. Child care services shall be reimbursed based on actual hours worked. FC shall provide child care staff that are at least eighteen (18) years of age; possess a high school diploma or equivalent; have one (1) year of child care experience; possession of, or ability to obtain a valid Pediatric CPR and First Aid Certification prior to providing child care duties; and ability to deal with stressful situations.~~

~~7. — FACILITIES~~

~~7.1 — Friendly Center Orange FRC is located at:~~

~~147 W. Rose Avenue
Orange, CA 92867~~

~~7.2 — Administrative services under this Agreement shall be provided at Friendly Center Orange FRC and:~~

~~Friendly Center, Inc.
147 W. Rose Avenue
Orange, CA 92867~~

~~CONTRACTOR and ADMINISTRATOR may mutually agree in writing as to the facility(ies) and location(s) where services shall be provided without changing COUNTY's~~

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maximum obligation, referenced in Subparagraph 21.1 of this Agreement.

8. DATA ENTRY AND DATA SUBMISSION REQUIREMENTS

8.1 — ~~CONTRACTOR shall maintain data that includes the types and amounts of services provided to each PARTICIPANT, assessment data, and key demographic items, including, but not limited to: family identifier, family member identifier, ethnicity, date of birth, sex, referral reason(s), services recommended, services provided, date service delivery begins, date service delivery ends, status indicators [e.g., previous abuse reports, existing health problems], and primary language spoken as determined by ADMINISTRATOR.~~

8.2 — ~~FC shall be responsible for the integrity of all data. This includes ensuring all required PARTICIPANT and service data is entered and maintained in the FaCT database. Data for services incurred in the preceding month shall be available for review prior to the date of the regularly scheduled monthly steering committee meeting, or as requested by ADMINISTRATOR. Data includes monthly service grids, quarterly assessment reports, and other reports as required by ADMINISTRATOR.~~

8.3 — ~~FaCT utilizes a model developed by the Center for the Study of Social Policy called “Strengthening Families” to frame outcomes and evaluation data. This model, which has been identified as preventing child abuse and neglect identifies the following five (5) protective factors:~~

~~8.3.1 — Provide concrete support in times of need;~~

~~8.3.2 — Increase parental resilience;~~

~~8.3.3 — Increase knowledge of parenting and child development;~~

~~8.3.4 — Support the social and emotional competence of children; and~~

~~8.3.5 — Build parents’ social connections.~~

8.4 — ~~Services provided at the FRC fall under one (1) or more of the protective factors. FaCT core services have their own measurement tool that shall be administered and used to collect data and entered into the FaCT database. The current FaCT database system is a web-based PARTICIPANTS management system, managed by FaCT and its administrative~~

~~contractor, which provides contractual and outcome based reporting for each FRC. FRCs shall work closely with ADMINISTRATOR to maximize utility and adhere to confidentiality within the data system. FaCT shall provide technical assistance and training to the FRCs to ensure strong data collection and outcome reporting.~~

~~8.5—Direct service staff shall be responsible for entering PARTICIPANT service and outcome data for FaCT funded services into the FaCT database. These include, but are not limited to, the following:~~

~~8.5.1—CMT Facilitator shall administer, collect, and enter the CMT tracking and assessment tool;~~

~~8.5.2—Family Support Advocate shall administer, collect, and enter the Family Development Matrix Tool(s);~~

~~8.5.3—Parenting Educator shall administer, collect, and enter the Parenting Education Survey; and~~

~~8.5.4—Direct service provider shall administer, collect, and enter the Registration Form.~~

4. Subparagraph 5.11 is hereby added to Exhibit A of the Agreement to read as follows:

5.11 Emergency Assistance (FC)

5.11.1 The objective of Emergency Assistance (EA) services is to help stabilize families in crisis due to inability to meet their basic needs.

5.11.2 FC shall provide EA services for a minimum of sixty (60) FAMILIES annually.

5.11.3 EA services shall include an assessment of emergency needs and promote self-sufficiency. The assessment shall be completed by qualified FRC staff and include recommendation(s) to meet the emergency needs of the PARTICIPANTS and a plan on how to circumvent the circumstances that lead to the crisis. Recommendations for use of EA funds shall be in accordance with Subparagraph 6.7 of Exhibit A.

5.11.4 FC shall provide EA services primarily at the FRC and other community locations, as needed. Services shall be offered during FRC hours of operation or at dates and times convenient for the PARTICIPANT. FC shall provide EA services continuously throughout the term of this Agreement.

5. Subparagraph 6.7 is hereby added to Exhibit A of the Agreement to read as follows:

6.7 FC shall use EA funds to meet the basic needs of PARTICIPANTS in support of services as described herein. Allowable costs include emergency food, emergency clothing, diapers, medicine, hygiene items, household items, transportation payment assistance to access services, safety items, housing payment assistance and utility payment assistance, or other allowable costs, as approved in advance by ADMINISTRATOR. All purchases from EA funds in excess of two hundred dollars (\$200) per FAMILY must be requested in advance and in writing for approval by ADMINISTRATOR. Housing payment assistance and utility payment assistance in excess of five hundred dollars (\$500) per FAMILY shall be provided no more than one (1) time per fiscal year for each FAMILY, or as approved in advance and in writing by ADMINISTRATOR. FC shall research available community resource options prior to utilizing EA funds.

6. Subparagraph 8.6 of Exhibit A of the Agreement is hereby amended to read as follows:

8.6 In addition to the FaCT Registration form and/or FaCT Large Group Tracking form, the following assessment tool(s) required for each core service include:

<u>Core Service</u>	<u>Required Assessment Tool(s)</u>
CMT	CMT Tracking & Outcomes Log
<u>Emergency Assistance</u>	<u>Emergency Assistance Assessment</u>
Information & Referral Services	Information & Referral Tracking Log
Family Support Services	Family Development Matrix
Counseling Services	Protective Factors Counseling Survey
Parenting Education	Protective Factors Parenting Survey
Personal Empowerment Program	PEP Pre/Post Test

~~8.6 The FRC Coordinator is responsible for ensuring data integrity and accurate data collection. FRC Coordinator shall also ensure that the data is entered correctly into the FaCT~~

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data system and within timelines required by ADMINISTRATOR. Contractor Partner Agencies are responsible for their own staff data collection, ensuring data integrity, and accurate submission to the FRC Coordinator.

8.7 — FRCs can administer COUNTY approved measurement tools (e.g., tracking logs, pre/post tests, satisfaction surveys, etc.) to collect data on other services. ADMINISTRATOR shall provide CONTRACTOR a minimum of ten (10) business day notice in the event a measurement tool is changed.

8.8 — The COUNTY measurement tools, referenced in Subparagraph 4.16 of this [14.1 of Exhibit](#) are subject to change based on program and evaluation needs as defined by ADMINISTRATOR.

9. — REPORTS

CONTRACTOR shall prepare and submit written reports in a format approved in writing by ADMINISTRATOR. Written reports include the Quarterly Assessment Report and the Monthly Service Grid.

9.1 — Monthly Service Grid Reports shall be submitted to ADMINISTRATOR by the twentieth (20th) day of each month for the preceding month of services. In the event the twentieth (20th) calendar day falls on a weekend or COUNTY holiday as specified in Subparagraph 3.2 of this Exhibit, CONTRACTOR shall submit the Monthly Service Grid the next business day.

9.2 — CONTRACTOR shall complete the FaCT standardized Marketing Outreach Log and CEAC Data Form, and shall submit to ADMINISTRATOR quarterly, ten (10) calendar days following the end of each quarter.

2.7. CONTRACTOR shall provide information deemed necessary by ADMINISTRATOR to complete any state required reports related to the services provided under this [A of the Agreement](#). [is hereby amended to read as follows:](#)

10. — GOALS AND OUTCOME OBJECTIVES

10.1 — A minimum of ninety percent (90%) of counseling PARTICIPANTS will

complete a pre and post test.

~~10.2 Family Support Advocate shall make efforts to contact one hundred percent (100%) of PARTICIPANTS referred to CMT a minimum of three (3) business days prior to their scheduled CMT to encourage attendance.~~

~~10.3 A minimum of ninety percent (90%) of participants receiving services at the FRC will complete a FaCT FRC Satisfaction Survey.~~

~~11. UTILIZATION REVIEW~~

~~11.1 CONTRACTOR and ADMINISTRATOR's designee shall meet at least semi-annually to review and evaluate a random selection of family case records. The review may include, but is not limited to, an evaluation of the necessity and appropriateness of services provided and length of services. FAMILY cases to be reviewed shall be randomly selected by ADMINISTRATOR and may include both open and closed cases.~~

~~11.2 ADMINISTRATOR may conduct a Utilization Review (UR) at CONTRACTOR'S facility referenced in Paragraph 7 of this Exhibit, with date and time determined at ADMINISTRATOR'S discretion. ADMINISTRATOR may provide oral and/or written feedback regarding the UR findings. CONTRACTOR shall comply with the findings of the UR and take corrective action accordingly.~~

~~11.3 In the event CONTRACTOR, ADMINISTRATOR and COUNTY's Children and Family Services staff representatives and/or ADMINISTRATOR's designee are unable to resolve differences of opinion regarding the necessity and appropriateness of services and length of services, the dispute shall be submitted to COUNTY's Director of Children and Family Services for final resolution. Nothing in this subparagraph shall affect COUNTY's termination rights under Paragraph 42 of this Agreement.~~

~~12. SUSTAINABILITY~~

~~12.1 CONTRACTOR agrees to demonstrate, throughout the term of this Agreement, the ability to integrate multiple public, private, and collaborative partner funding sources.~~

~~12.2 CONTRACTOR must provide measurable goals that demonstrate resource~~

leveraging and in-kind partnerships and/or grants based on service gaps and identified needs, specific to the community.

12.3—CONTRACTOR agrees to work with ADMINISTRATOR in order to pursue long-term sustainability of CONTRACTOR's FaCT collaborative programs. This includes, but is not limited to, participation in the following:

12.3.1 Assessment of long-term need for and reasonableness of FaCT collaborative programs;

12.3.2 Training programs developed by or for FaCT;

12.3.3 Outreach activities initiated by FaCT staff or FaCT committees, as mutually agreed by CONTRACTOR and ADMINISTRATOR;

12.3.4 Research of other public/private funding sources and opportunities;

12.3.5 Pursuit of linkages with other partners, as appropriate; and

12.3.6 Development of marketing and community education materials as mutually agreed upon by CONTRACTOR and ADMINISTRATOR.

12.4—CONTRACTOR agrees to cooperate in these efforts, as well as independently pursue opportunities to improve sustainability of their collaborative program. Independent activities may include activities identified above as well as grant writing and engaging in collaborative agreements with other integrated service initiatives.

13. MEETINGS AND TRAININGS

13.1—CONTRACTOR shall ensure the FRC Coordinator participates in meetings of all FaCT FRC Coordinators for the purpose of information sharing, joint problem solving, identification of Best Practices, development of common approaches to case management and intake, training, and other related matters. Meetings will occur a minimum of one (1) time per month. ADMINISTRATOR will provide CONTRACTOR with detailed information regarding meeting date(s) and location(s).

13.2—CONTRACTOR shall ensure appropriate CONTRACTOR staff participates in all required trainings and/or meetings as identified by ADMINISTRATOR.

~~ADMINISTRATOR will provide CONTRACTOR with detailed information regarding training/meeting date(s) and location(s).~~

~~13.3—Trainings eligible for reimbursement through this Agreement must be approved in advance, in writing, by ADMINISTRATOR.~~

~~13.4—At the request of ADMINISTRATOR, CONTRACTOR shall attend trainings presented or sponsored by COUNTY.~~

~~14. BUDGET~~

14.1 For the three (3) COUNTY fiscal years (July 1 through June 30) included during the term of this Agreement, the maximum budget for services provided pursuant to Exhibit A of this Agreement shall not exceed \$~~900,000~~. 970,800.

~~14.1—In the event ADMINISTRATOR reduces the maximum obligation as stated in 8. Subparagraph ~~21.1~~14.4 of this ~~Exhibit A of the~~ Agreement, ~~CONTRACTOR and ADMINISTRATOR may mutually agree in writing~~ is hereby amended to ~~proportionately reduce the service goals as set forth in this Exhibit.~~~~

~~The budget specified in Subparagraph 14.4 below shall be for the period of July 1, 2020, through June 30, 2023. Each period shall be defined~~read as follows:

~~14.1.1 Year One shall be for the period of July 1, 2020, through June 30, 2021.~~

~~14.1.2 Year Two shall be for the period of July 1, 2021, through June 30, 2022.~~

~~14.1.3 Year Three shall be for the period of July 1, 2022, through June 30, 2023.~~

14.4 The budget for services provided pursuant to Exhibit A of this Agreement is set forth as follows:

<u>FRC Services</u>	YEAR ONE	YEAR TWO	YEAR THREE
Direct Service Costs ⁽¹⁾	\$ <u>299,442</u>	\$ <u>299,442</u>	\$ 299,442 <u>368,296</u>
Indirect Costs ⁽²⁾	\$ <u>558</u>	\$ <u>558</u>	\$ 558 <u>2,504</u>
TOTAL MAXIMUM OBLIGATION:	\$ <u>300,000</u>	\$ <u>300,000</u>	\$ 300,000 <u>370,800</u>

⁽¹⁾—Direct Service Costs are costs that are incurred and specifically allocable to the

provision of services identified in this Agreement. Employee Benefits include contributions to 401k or retirement plans; health insurance; dental insurance; life insurance; long-term disability insurance; payroll taxes such as FICA, Federal Unemployment Tax, State Unemployment Tax, and Workers' Compensation Tax, based on the currently prevailing rates; and expense for accrued vacation time payout, for a separated employee, limited to the actual vacation time accrued during the fiscal year in which the expense is claimed, minus the actual vacation time used by the employee during said fiscal year.

—(2)— Indirect Costs are costs that are incurred for an organization's common objectives and that cannot be readily identified with a particular final cost objective.

~~14.2 For the purpose of meeting specific program needs, CONTRACTOR may request to reallocate funds between budgeted line items by utilizing a Budget Modification Request form provided by ADMINISTRATOR, which shall include a justification narrative specifying the purpose of the request, the amount of said funds to be reallocated, and the sustaining annual impact as applicable to the current and subsequent fiscal years. CONTRACTOR shall obtain advance written approval from ADMINISTRATOR for any Budget Modification Request prior to implementation. Failure to obtain advance written notice approval for any proposed Budget Modification Request may result in disallowance of reimbursement for those costs.~~

~~14.3 In the event CONTRACTOR identifies savings within their budget, CONTRACTOR shall prioritize and utilize funding to meet the service requirements identified in Paragraph 5 of this Exhibit before adding new services and/or programming.~~

~~14.4 In the event the budget shown in Subparagraph 14.4 of this Exhibit is modified, the modified budget shall remain in effect for the remainder of the fiscal year, unless superseded by subsequent budget modification(s) that have been approved in writing by ADMINISTRATOR. For example, if Budget Modification #1 is approved on August 15, 2020, the modified budget will remain in effect until Budget Modification #2 is requested and approved in writing.~~

9. [Paragraph 15 of Exhibit A of the Agreement is hereby amended to read as follows:](#)

15. STAFF

CONTRACTOR shall provide the following described staff positions continuously throughout the term of the Agreement:

Position	FTE ⁽¹⁾	Maximum Hourly Rate ⁽²⁾
FRC Services		
CMT Clinical Supervisor	0.10	\$33.40
Community Engagement Coordinator	N/A	N/A
Counselor	0.50	-\$27.10
Family Support Advocate	+2.00	\$21 <u>\$25.00</u>
Family Support Advocate	0.50	\$21.00
FRC Coordinator	1.00	\$31 <u>\$32.00</u>
Information and Referral Specialist	1.00	\$18 <u>\$25.00</u>

⁽¹⁾ For hourly employees, Full-Time Equivalent (FTE) is defined as the amount of time (stated as a percentage) the position will be providing services under the terms of this Agreement. This percentage is based upon a 40-hour work week. For salaried employees, FTE is defined as the amount of time (stated as a percentage) the position will be paid for under the terms of this Agreement, regardless of the number of hours actually worked.

⁽²⁾ Maximum hourly rate which will be permitted during the term of this Agreement; employees may be paid at less than maximum hourly rate.

15.1 Recruitment Practices

~~CONTRACTOR~~ 15.1.1 CONTRACTOR shall use a formal recruitment plan, which complies with federal and State employment and labor regulations. CONTRACTOR shall hire staff with the education, language skills, and experience necessary to appropriately perform all functions as described in this Agreement.

15.1.2 CONTRACTOR shall notify ADMINISTRATOR, in writing, no later than seventy-two (72) hours of any staffing vacancies or filling of vacant positions that occur during the term of this Agreement. For resignations, CONTRACTOR's notification shall include employee's name, position

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title, date of resignation, a description of planned recruitment activities, and the CONTRACTOR's contingency plan to cover services during the vacancy. For new hires, CONTRACTOR's notification shall include candidate's resume or application, position title, and date of hire.

15.1.3 The number of direct service bilingual staff proposed should include how staffing will meet the needs of the community to be served.

15.1.4 CONTRACTOR may be required to submit employer's bilingual certification criteria and/or test results to ADMINISTRATOR.

15.2 CMT Clinical Supervisor ~~(FC)~~

15.2.1 Duties: A licensed clinician shall facilitate case management team group process, ensure thorough assessment and linkages for families to resources, and ensure team and/or staff members follow up on all mandated reporting requirements. Responsibilities include, but are not limited to: verify and track attendance of required CMT members; ensure PARTICIPANT confidentiality/release forms are signed by PARTICIPANT and CMT members; review the laws of confidentiality and child and elder/dependent adult abuse reporting on an annual basis, and ensure compliance for each case presented; ensure all CMT cases conferenced are multiple needs cases (i.e., not just information and referral); facilitate weekly review of CMT cases, including a thorough assessment of needs, treatment plan, follow up plan, and termination; provide and coordinate ongoing cross-training to CMT on clinical training needs; ensure families are invited to the CMT meetings; maintain weekly case logs and registration forms for each case conferenced at CMT; complete standardized CMT assessment tools, ensuring COUNTY required CMT data is accurately entered into FaCT database; and actively engage new collaborative partners and/or other COUNTY agency

representatives to conference cases that would benefit families.

15.2.2 Qualifications: A Licensed Clinical Social Worker, Marriage and Family Therapist, or Licensed Clinical Psychologist. A minimum of one (1) year of group/meeting facilitation experience and proficiency in English is required.

15.3 Community Engagement Coordinator ~~(FC)~~

The Community Engagement Coordinator shall not be a current member of the CEAC.

15.3.1 Duties: To assist in advocacy for the expansion of the FRC CEAC and Youth Action Council programs and activities focusing on issues that affects the health, well-being, and public safety of residents in the FRC community. Oversee community organizing, volunteer recruitment and training, problem solving, and developing and implementing an outreach plan. In addition, support the efforts of local programs to explore donation and service opportunities for the FRC; develop and promote FRC volunteer project activities; develop and maintain regular contact with community organizations; coordinate and communicate with FRC Coordinator, attend all required meetings and trainings, administer FaCT-approved measurement tools, and enter the results into the FaCT database.

15.3.2 Qualifications:

Option One (1): An Associate's degree or sixty (60) college units in human services or related field from an accredited college/university; one (1) year of experience, including leadership/supervisory experience, providing direct services to the target population; capable of relating well to individuals from diverse backgrounds, cultures, varied income, and education levels; and computer competency. Proficiency in English is required. Based on community

need, bilingual proficiency may be required; or

Option Two (2): Three (3) years of experience, including one (1) year of leadership/supervisory experience, providing direct services to the target population; capable of relating well to individuals from diverse backgrounds, cultures, varied income, and education levels; and computer competency. Proficiency in English is required. Based on community need, bilingual proficiency may be required.

15.4 Counselor-~~(FC)~~

15.4.1 Duties: The counselor shall: provide therapy, including assessment, treatment planning, termination, and documentation; communicate applicable case related information to SSA staff, as requested; and complete FaCT designated measurement tools and enter all required data into the FaCT database.

15.4.2 Qualifications: Licensed clinician-~~or an intern~~ registered with the State of California Department of Consumer Affairs, Board of Behavioral Sciences (BBS)-~~AH~~; or graduate behavioral science degree intern. All associates and interns must be receiving direct clinical supervision in accordance with BBS requirements. [It is the responsibility of the licensed clinical supervisor to ensure that the extent, kind, and quality of clinical services performed is consistent with the training and experience of the associate and/or intern.](#) Proficiency in English is required. Based on community need, bilingual proficiency may be required.

15.5 Family Support Advocate-~~(FC)~~

15.5.1 Duties: Responsible for serving all Family Support Services referrals. Services shall include, but not limited to: assessing family strengths and needs; linkages to resources; case planning; in-home services; communicating applicable case related information to SSA staff, as

requested; compiling and maintaining records; preparing reports; presenting cases at CMT meetings; completing FaCT designated measurement tools and entering all required data into the FaCT database; and attending all required FaCT meetings and trainings.

15.5.2 Qualifications:

— Option One (1): Bachelor's degree in human services or related field from an accredited university. Proficiency in English is required. Based on community need, bilingual proficiency may be required; or Option Two (2): A minimum of three (3) years of experience providing direct services to the target population. Proficiency in English is required. Based on community need, bilingual proficiency may be required.

15.6 FRC Coordinator ~~(FC)~~

15.6.1 Duties: FRC Coordinator's work schedule shall be consistent with FRC operating hours and their workspace shall be located at the FRC. Perform a variety of administrative functions, including: coordinate service providers; supervise FRC staff; oversee the day-to-day operation of the FRC; compile statistical and financial data for various reports; facilitate community involvement in the CEAC; coordinate governance and policy procedure development; coordinate training opportunities for staff; prepare and monitor program budget; perform outreach to community businesses and schools; market FRC services within the community; initiate outreach to new partners and service providers; address public inquiries regarding services, procedures, operations and regulations; facilitate FRC partners and staff meetings and ensure completion of meeting minutes; complete all required documentation; attend required FaCT meetings and trainings; and perform related duties as assigned.

15.6.2 Qualifications:

— Option One (1): Bachelor’s degree (Master’s degree preferred) in social work, sociology, psychology, or related field from an accredited university and two (2) years of experience providing direct services to the target population; capable of relating well to individuals from diverse backgrounds, cultures, varied income, and education levels; leadership and/or supervisory experience; ability to work successfully in a collaborative environment; attention to detail; and computer competency. Proficiency in English is required. Based on community need, bilingual proficiency may be required; or

Option Two (2): A minimum of five (5) years of experience providing direct services to the target population; capable of relating well to individuals from diverse backgrounds, cultures, varied income, and education levels; leadership and/or supervisory experience; ability to work successfully in a collaborative environment; attention to detail; and computer competency. Proficiency in English is required. Based on community need, bilingual proficiency may be required.

15.7 Information and Referral Specialist ~~(FC)~~

15.7.1 Duties: Responsible for responding to walk-in, call-in, and referred PARTICIPANTS seeking community resources. Assess PARTICIPANTS’s immediate needs and make referrals to appropriate resources. Administer FaCT-approved tracking tool and enter results into the FaCT database.

15.7.2 Qualifications: High school diploma or equivalent, one (1) year of customer service experience working directly with the public, and computer competency (i.e., knowledge and ability to use computers and related technology). Proficiency in English is required. Based on community need, bilingual proficiency may be required.

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##10. The parties agree that separate copies of this Amendment may be signed by each of the parties, and this Amendment will have the same force and effect as if the original had been signed by all parties.

11. All other terms and conditions of the Agreement, including those terms and conditions as modified on August 1, 2020, shall remain the same and in full force and in effect.

IN WITNESS WHEREOF, the Parties hereto have executed this Amendment One to Agreement the date set forth opposite their signatures. If Contractor is a corporation, Contractor shall provide two signatures as follows: 1) the first signature must be either the Chairman of the Board, the President, or any Vice President; 2) the second signature must be that of the Secretary, an Assistant Secretary, the Chief Financial Officer, or any Assistant Treasurer. In the alternative, a single corporate signature is acceptable when accompanied by a corporate resolution or by-laws demonstrating the legal authority of the signature to bind the company.

Contractor: FRIENDLY CENTER, INC.

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<u>Print Name</u>	<u>Title</u>
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<u>Signature</u>	<u>Date</u>
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Contractor: INTERVAL HOUSE

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<u>Print Name</u>	<u>Title</u>
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<u>Signature</u>	<u>Date</u>
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Contractor: WOMEN'S TRANSITIONAL LIVING CENTER, INC.

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<u>Print Name</u>	<u>Title</u>
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Signature

Date

County of Orange, a political subdivision of the State of California

Purchasing Agent/Designee Authorized Signature:

Deputy Purchasing Agent

Print Name

Title

Signature

Date

APPROVED AS TO FORM
COUNTY COUNSEL
COUNTY OF ORANGE, CALIFORNIA

Deputy County Counsel

Print Name

Title

Signature

Date