

Contract Summary Form

OC Expediter Requisition #: 1672665

Science Applications International Corporation (SAIC)

SUMMARY OF SIGNIFICANT CHANGES

1. Work Order End Dates: Extend end dates for Work Orders #NCY2-017 from June 30, 2024, to December 31, 2024, and for #NCY4-010 from August 20, 2024, to June 30, 2025.
2. Maximum Project Charges: Increase funding for Work Orders #NCY2-017 by \$144,248, from \$788,254 to \$932,502, and for #NCY4-010 by \$322,408, from \$189,472 to \$511,880.

SUBCONTRACTORS

This contract, due to the nature of the services, could require the addition of subcontractors pursuant to Section 32 (Subcontractors) within the contract amount for the term specified. In order to add subcontractor(s) to the contract, the provider/contractor must seek express consent from the department. Should the addition of a subcontractor impact the scope of work and/or contract amount, the department will bring the item back to the Board of Supervisors for approval. In the past (if there is information available), subcontractor(s) have/have not been used for this contract.

This contract includes the following subcontractors or pass through to other providers.

Subcontractor Name	Service(s)	Amount
Burwood Group	Voice Services – Contact Center ATP and Managed Services Voice provider.	The cost for Services to be provided by these subcontractors is included in the Fixed Monthly Fee to be paid to SAIC for Services.
E911 Helpline, Inc.	Voice Services – Lead voice core migration and site cutover project.	
Cisco	Network and Voice over Internet Protocol (VoIP) original equipment manufacturer and will lead network assessment.	

CONTRACT OPERATING EXPENSES

Description	Amount
Reserved Dollars for Work Orders	\$ 15,000,000
Work Orders Executed to Date	\$ (10,302,929)
Balance of Reserved Dollars for Work Orders	\$ 4,697,071